Excel issues from recent windows update to office applications: This issue has just been identified in the last day or so, and we expect Microsoft to release more information or a fix at some point. In advance of that, there is currently a work-around that the Microsoft Excel support team has identified to deal with the issue

(see <u>http://blogs.technet.com/b/the_microsoft_excel_support_team_blog/archive/2014/12/11/forms-controls-stop-working-after-december-2014-updates-.aspx</u>). This work-around can be achieved by following the step-by-step instructions below:

1. Close out of all Microsoft Office applications.

2. Click on your start menu and find your search function. In the search bar, enter *.exd to find all of your computer's .exd files. When doing this search, ensure you

search for .exd files—**not .exe**. Also make sure you include hidden and system files and folders.

a. You may need to look through the search options to enable search in hidden and system files and folders.

b. If you are unable to find .exd files in the search, simply navigate to the two files named below in instructions 3a and 3b.

3. Delete any files that you find with that extension (note: please **do not**accidentally delete any files with a .exe extension). In particular, make sure to delete the following items (replace "username" with the name of the user account you are logging onto your computer with):

- a. C:\users\username\AppData\Local\Temp\Excel8.0\MSForms.exd
- b. C:\users\username\AppData\Local\Temp\VBE\MSForms.exd
- c. If you are worried about deleting these files, you may also change the extension
- from .exd to .txt. This will enable you to restore the .exd file later if you want to.
- 4. Restart your computer.

5. Open the excel file and attempt to use as intended. It should now allow you to enter text.

6. Please note that those .exd files will be recreated when you use the URT again – this is ok and should not recreate the problem.