

# PERFORMANCE MEASURE TRAINING

June 11, 2024
State Budget Division

# ACCOUNTABILITY IN GOVERNMENT ACT (AGA)

Passed into law in 1999, New Mexico's Accountability in Government Act exchanged multiple specific categorical appropriations in the GAA for fewer categories but increased performance-based budgeting oversight.

#### General Appropriations Act of 1996

STATE COMMISSION OF PUBLIC RECORDS:		
(a)	Personal services	854.0
(b)	Employee benefits	317.9
(c)	Travel	8.0
(d)	Maintenance and repairs	88.3
(e)	Supplies and materials	5.6
(f)	Contractual services	4.3
(g)	Operating costs	150.1
(h)	Other costs	
(i)	Capital outlay	3.0
(j)	Out-of-state travel	2.5
(k)	Other financing uses	.9

#### General Appropriations Act of 2019

STATE COMMISSION OF PUBLIC RECORDS:	
(1) Records, information and archival management	:
The purpose of the records, information and arch	niv
provide tools, methodologies and services for us	se
historical record repositories and the public so	t
properly dispose of records, facilitate their us	se
citizens of New Mexico.	
Appropriations:	
(a) Personal services and	
employee benefits 2,429.	4
(b) Contractual services 24.	6
(c) Other 59.	1

## HB2 CATEGORIES BEFORE AND AFTER AGA IMPLEMENTATION

#### ACCOUNTABILITY IN GOVERNMENT ACT

AGA Statute: Section 6-3A-2 NMSA 1978

#### **Purpose:**

The purpose of the Accountability in Government Act is to provide for more cost-effective and responsive government services by using the state budget process and defined outputs, outcomes and performance measures to annually evaluate the performance of state government programs.



The AGA establishes the framework for performance-based budgeting:

- Accountability
- Evaluating performance and assessing progress
- Informing the public of benefits derived from the delivery of government services

#### 6-3A-2 NMSA 1978 FINDINGS AND PURPOSE

#### The legislature finds that agencies should:

- be granted sufficient statutory authority and flexibility to use their resources in the best possible way in order to better serve the citizens of New Mexico through the efficient delivery of services and products and the effective administration of governmental programs;
- 2. be held accountable for the services and products they deliver in accordance with clearly defined missions, goals and objectives;
- 3. develop performance measures for evaluating performance and assessing progress in achieving goals and objectives, and those measures should be integrated into the planning and budgeting process and maintained on an ongoing basis;

- 4. have incentives to deliver services and products in the most efficient and effective manner and, if appropriate, recommend the restructuring of ineffective programs or the elimination of unnecessary programs;
- 5. have their performance in achieving desired outputs and outcomes and in efficiently operating programs measured and evaluated in an effort to improve program coordination, eliminate duplicate programs or activities and provide better information to the governor, the legislature and the public; and
- 6. strive to keep the citizens of this state informed of the public benefits derived from the delivery of agency services and products and of the progress agencies are making with regard to improving performance.

## AGA CYCLE DATES & PROCESSES

Remember: the AGA cycle over the summer is when agencies work with SBD and LFC to retain or adjust wording, change measure types, or add or inactivate measures.

Targets for measures are not entered into BFM until the Appropriation Request is due on September 1.

#### **June 15:**

DFA notifies agencies of their current approved performance measures

#### • July 15:

- Agencies propose changes to program structure and performance measures for FY26 (done within BFM)
- Key agencies propose changes to key measures for FY25 (done outside of BFM)

#### August 15:

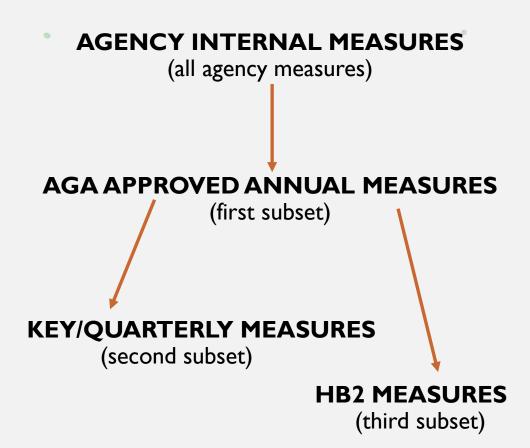
- After collaboration with LFC and the agency, DFA finalizes approval of new, changed or inactivated measures – Annual for FY26 and quarterly for FY25
- After collaboration with LFC and the agency, DFA approves changes to program structure

#### September I:

- All agencies submit performance-based appropriation requests with requested targets for FY26
- Budget requests must also include the agency's updated strategic plan for FY26

## PERFORMANCE MEASURE STRUCTURE

Performance measures are simply subsets of other groups of measures.



#### TYPES OF PERFORMANCE MEASURES

Output = amount of work done (least emphasis on these)

Outcome = program results

**Efficiency** = unit costs to produce or services

**Quality** = quality of service level

**Explanatory** = where agency cannot be held fully accountable, but the data is of high interest to the public.



#### **Output:**

Number of statewide lanes preserved



#### **Outcome:**

Percent of non-interstate lane miles rated fair or better



#### **Efficiency:**

Percent of invoices paid within thirty days



#### **Explanatory:**

Annual number of riders on the rail runner



#### **Quality:**

Percent of cost-over-bid amount, less gross receipts tax, on highway construction projects

#### EXAMPLES OF PERFORMANCE MEASURES (COURTESY OF NMDOT)

### DATA ENTRY IN BFM

STAGES FOR SUBMISSION IN BFM 4401 Initial Entry

4402 Manager Review

4403 Agency Management Changes

4404 Submit to DFA Analyst Review

## ENTERING AND UPDATING MEASURES IN BFM

#### In BFM, you can:

- Request to add or inactivate a measure
- Request to change wording or measure type
- Add justifications and contextual information. Remember, justification is KEY! Be sure to fill out ALL fields.
- Enter targets for the upcoming fiscal year (remember this is done for the September I Appropriation Request deadline)

## BEFORE YOU START TO ENTER DATA INTO BFM

Make sure your agency has reviewed all measures and information

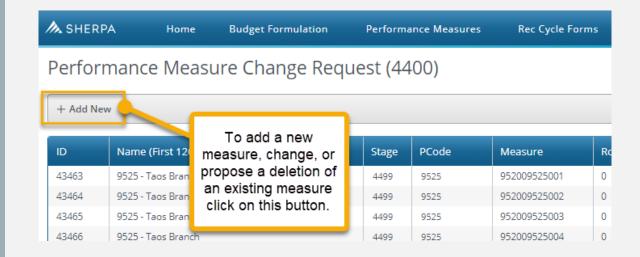
Internal approval is needed before you start to enter data into BFM to ensure reduced duplicative entries.

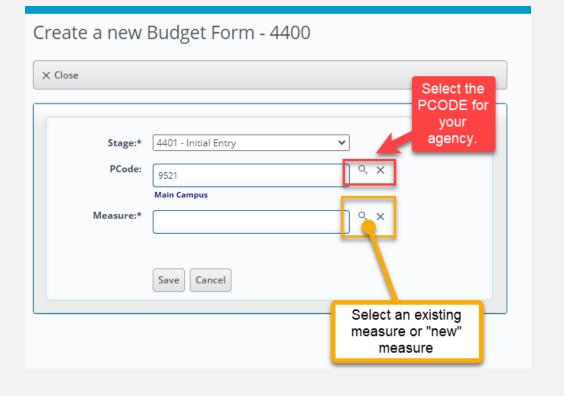
## REQUESTING CHANGES: 4400 FORM

The 4400 form is used for requests for new measures, for changes, or for inactivation for FY25 ONLY.

Changes to key measures are done on a form outside the system that agencies will return to SBD and LFC. SBD analysts will handle FY24 key measure changes in BFM.

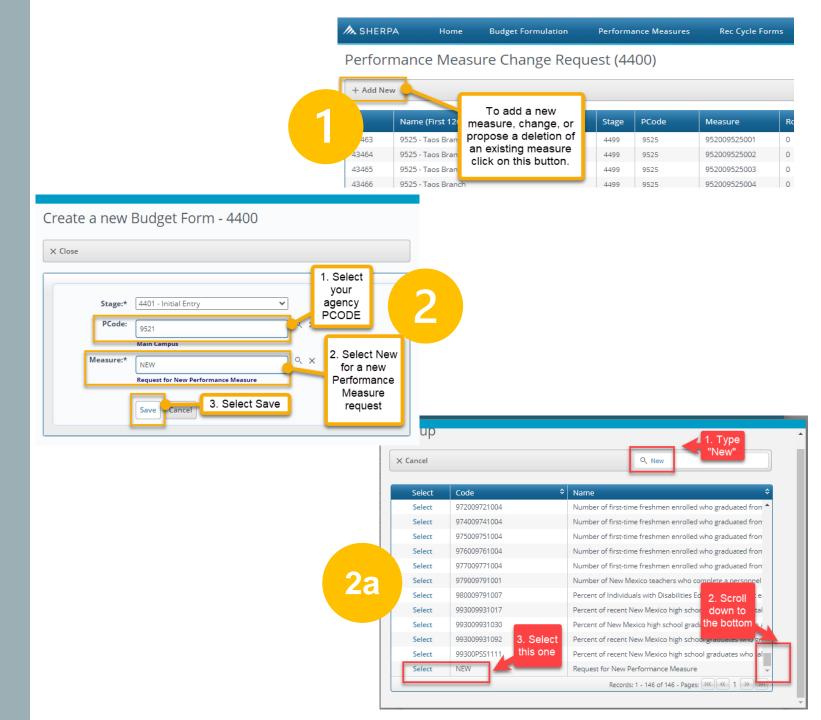
Remember, the 4400 form is used to submit change requests. If you are not requesting any sort of change, you do not need to fill out and submit the form.





# SUBMITTING A NEW PERFORMANCE MEASURE: 4400 FORM

After you select new measure when creating a new 4400 form, select save, then you will be taken to the form header.



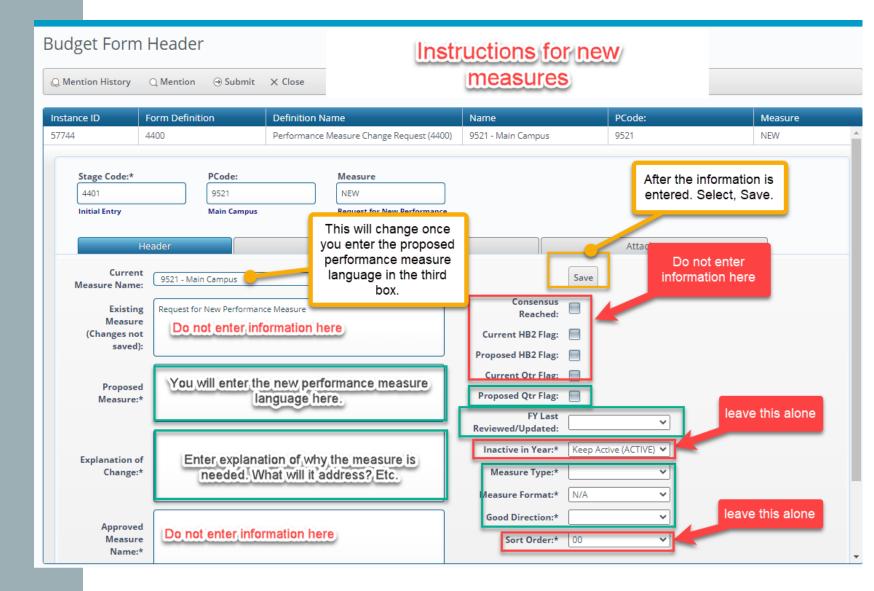
SUBMITTING A

NEW

PERFORMANCE

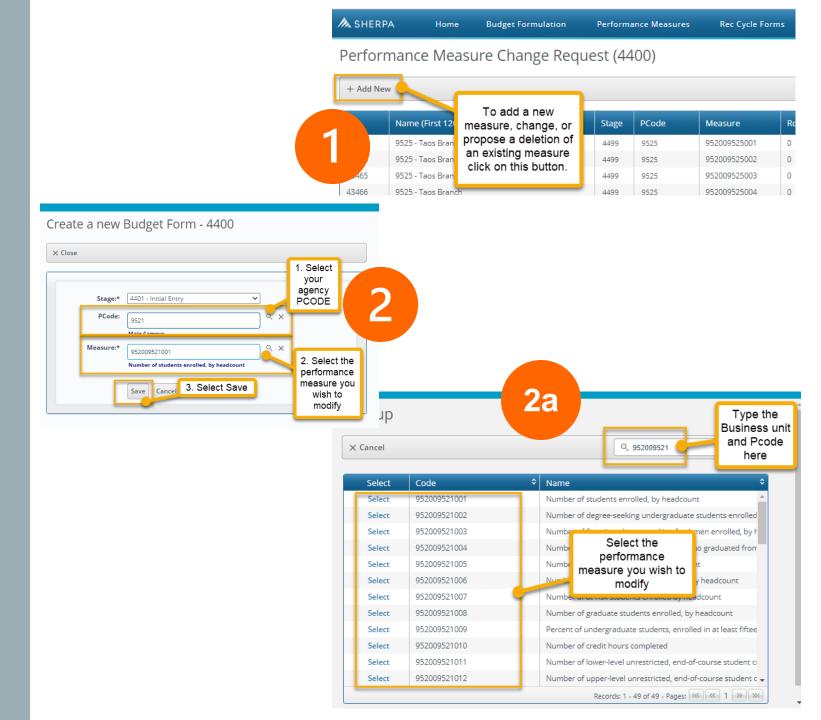
MEASURE:

4400 FORM

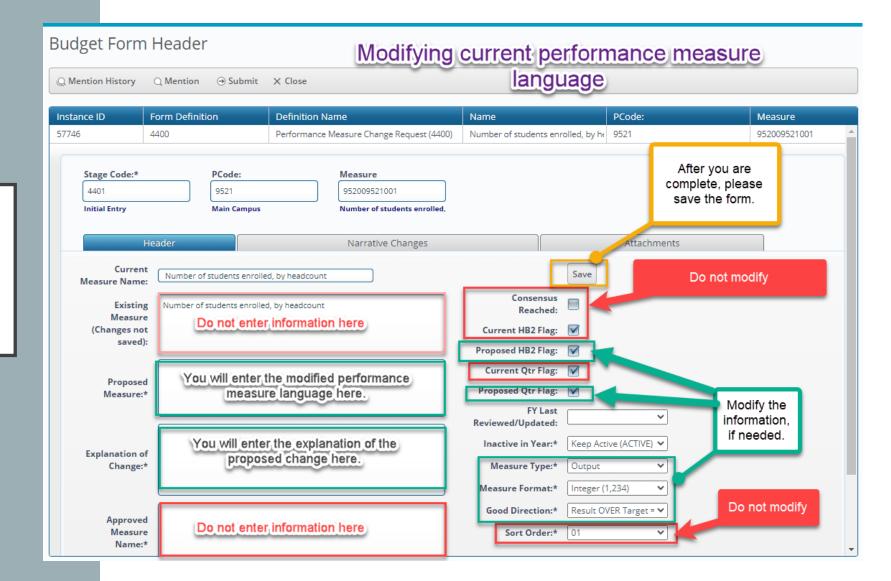


# MODIFYING A CURRENT PERFORMANCE MEASURE

After you select the measure, you wish to modify save the results and you will be sent to the form header.

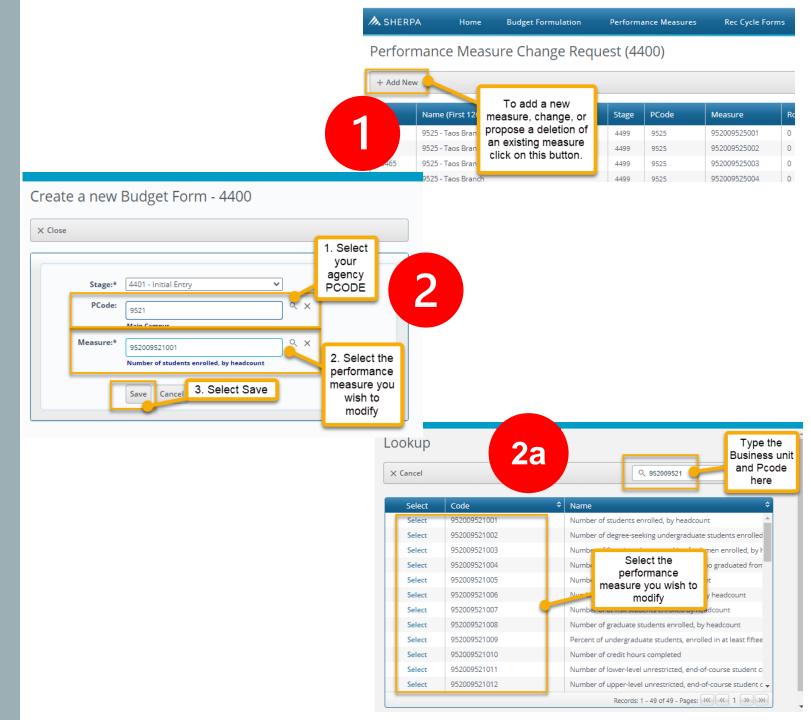


MODIFYING A
CURRENT
PERFORMANCE
MEASURE

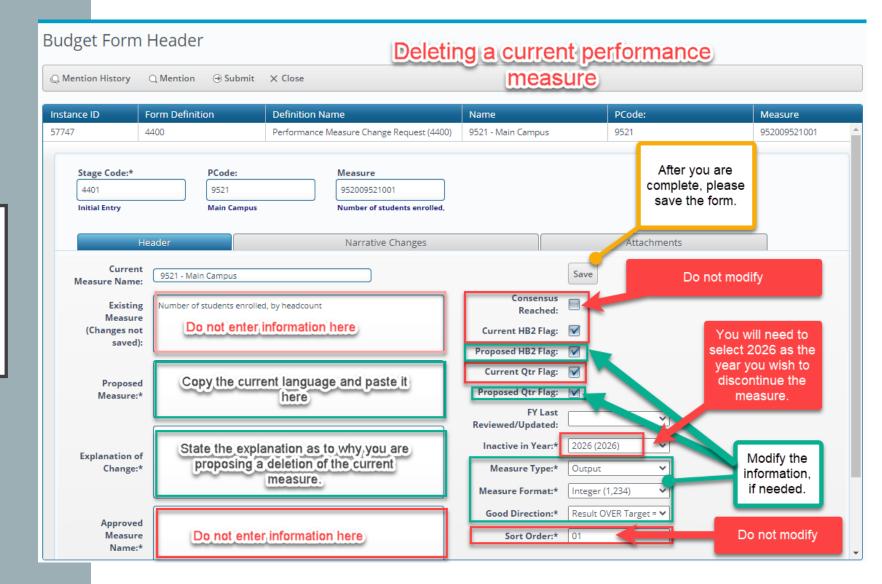


# DELETING A CURRENT PERFORMANCE MEASURE

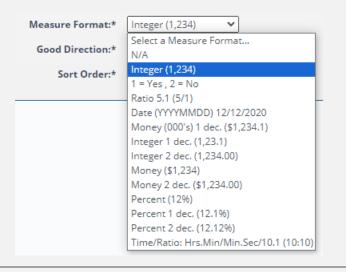
After you select the measure, you wish to delete save the results and you will be sent to the form header.



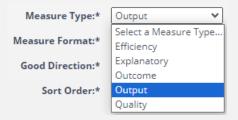
DELETING A
CURRENT
PERFORMANCE
MEASURE



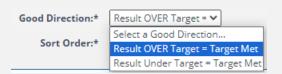
#### MODIFYING DROP DOWNS



Measure Format: How should measure data be displayed (integer, date, percent, etc.)



Measure Type: See slide 8, for more information.



Good Direction: "Over" if the target is met if the result is higher, "Under" if target is met if the result is lower

#### BFM PERFORMANCE MEASURE REPORTS

- Annual Performance Report
- Full Program and Measure Report
- Performance Measure Table 2 Summary
- Performance Monitoring Plan
- PB-I Summary of Requested PM Changes (former Word document, also incorporates PB-2 for quarterly reporting agencies)

### QUARTERLY REPORTING/ KEY AGENCIES

#### 6-3A-9. Quarterly reporting.

- A. The division, in consultation with the committee, shall select agencies and specify performance measures for those agencies that shall be reported on a quarterly basis.
- B. Quarterly reports shall compare actual performance for the report period with targeted performance and shall be filed with the division and committee within thirty days of the end of a reporting period.

History: Laws 2004, ch. 39, § 9

As mentioned previously, changes to quarterly measures are done outside BFM.

### FY24 QUARTERLY REPORTING AGENCIES

Code	Agency
200-280	Judiciary (Including AOC and PDD)
333	Taxation and Revenue Department
350	General Services Department
419	Economic Development Department
521	Energy, Minerals and Natural Resources Department
550	Office of the State Engineer
624	Aging and Long-Term Services Department
630	Human Services Department
631	Workforce Solutions Department
665	Department of Health
667	Environment Department
690	Children, Youth and Families Department
770	Corrections Department
790	Department of Public Safety
805	Department of Transportation
924	Public Education Department
952-977	Higher Education Institutions

# FY24 SEMI-ANNUAL REPORTING AGENCIES

Code	Agency
341	Department of Finance and Administration
378	State Personnel Office
950	Higher Education Department
978-980	Special Schools
993	Public Schools

#### QUESTIONS?

Thank you,

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