

**AGING & LONG-
TERM SERVICES
DEPARTMENT**

FY27 Appropriation Request

September 2, 2025



New Mexico Aging & Long-Term Services Department

Michelle Lujan Grisham, Governor
Emily Kaltenbach, Cabinet Secretary
Antoinette Vigil, Deputy Cabinet Secretary
Angelina Flores-Montoya, Deputy Cabinet Secretary

September 1, 2025

Secretary Wayne Probst
190 Bataan Memorial Bld.
407 Galisteo Street
Santa Fe, NM 87501

The Aging & Long-Term Services Department is pleased to submit our FY27 appropriation request. This request reflects the infrastructure the Department needs to achieve high quality and innovative senior service delivery.

The Department is requesting an 11% increase over FY26 total budget which includes all funding sources (i.e. federal, interagency, other state funds, fund balance) totaling \$109,196.8. This includes a state funding base increase of 11% in the general fund of \$8,202.7 over FY26.

\$519.5 covers fixed cost increases in audit, vehicle leases, DoIT expenses, as well as GSD rate increases. In addition, funding for health distribution of \$683.2.

In the Adult Protective Services Division (APS), the general fund base increase includes \$1,500.0 to fund ten to thirteen unfunded positions. The Aging Network Division includes an increase of \$5,500.0 for Aging network service sustainability and expansion including transportation, meals, respite, health promotion etc. In addition, funding for the senior participant program.

Lastly, the agency is requesting non-recurring appropriations to include \$1,000.0 for the 48th annual New Mexico Conference on Aging, \$600.0 for emergencies, disaster preparedness and urgent supplemental programmatic needs. And \$1,000.0 for marketing.

Should you have any questions concerning our request, please contact me directly. I can be reached by phone at (505) 699-2370 or email at Latishia.Ortiz@altsd.nm.gov.

Sincerely,

Latishia Ortiz
ASD Director

CC:

Lori Sciacca, DFA Budget Analyst
Emily Hilla, LFC Budget Analyst


New Mexico Aging & Long-Term Services Department
2550 Cerrillos Road, Santa Fe, NM 87505
800-432-2080 | aging.nm.gov | [@newmexicoaging](https://twitter.com/newmexicoaging)

**APPROPRIATION REQUEST
CERTIFICATION
FORM S-1**

Agency Name: Aging and Long-Term Services Department

Business Unit: 62400

I hereby certify that the accompanying summary and detailed statements are true and correct to the best of my knowledge and belief and that the arithmetic accuracy of all numeric information has been verified.



Emily Kaltenbach, Cabinet Secretary



Latishia Ortiz, ASD Director

2550 Cerrillos Road
Santa Fe, NM 87505

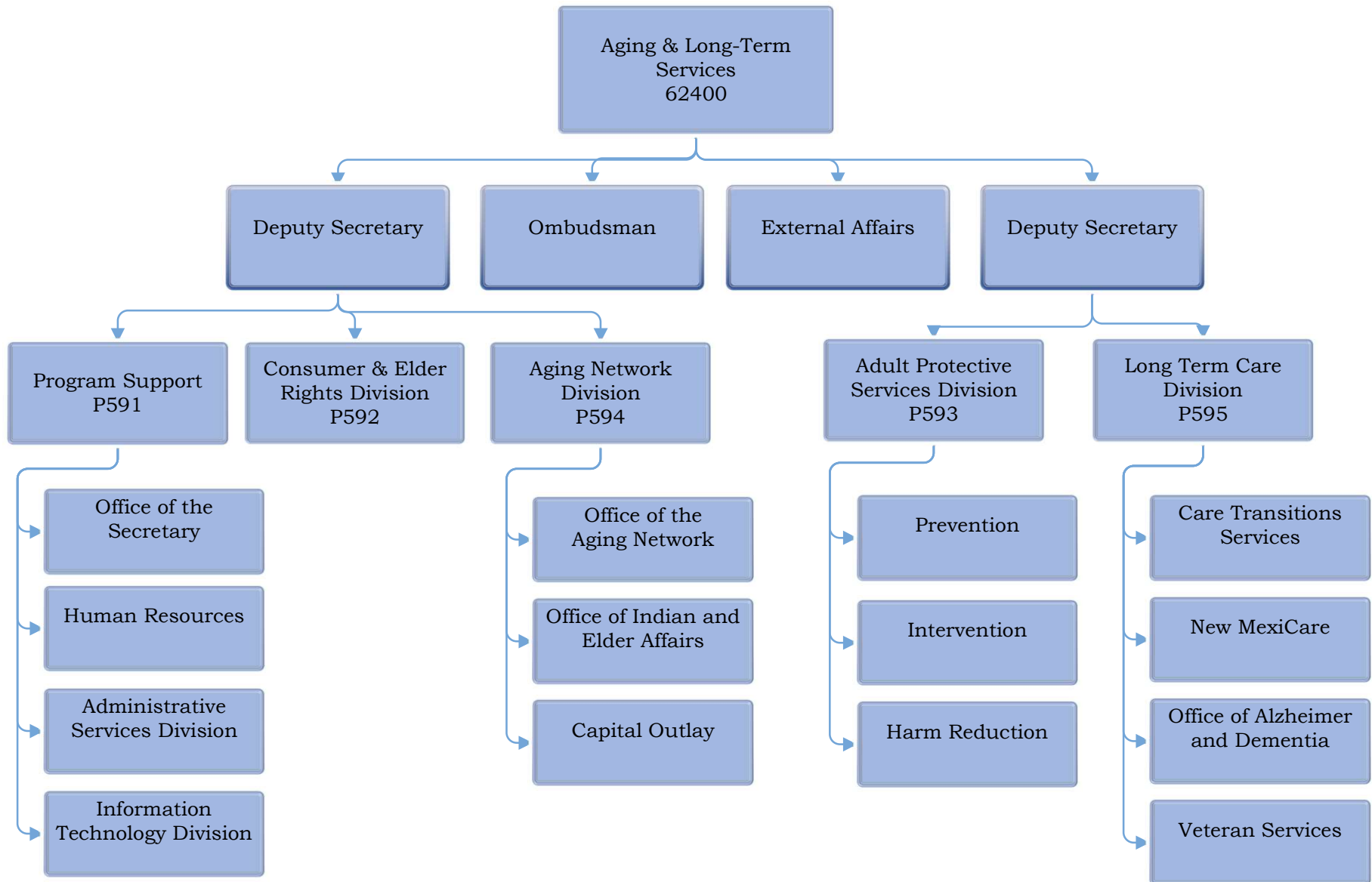
505-699-2370

latishia.ortiz@altsd.nm.gov

Note: Appropriation Requests for agencies headed by a board or commission must be approved by the board or commission by official action and signed by the chairperson. Operating Budgets of other agencies must be signed by the director or secretary. Appropriation Requests not properly signed will be returned.



AGING & LONG-TERM SERVICES 62400 FY27 APPROPRIATION REQUEST ORGANIZATION CHART



S-8 Financial Summary

(Dollars in Thousands)

BU PCode Department
62400 0000 0000000000

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- | | Total |
|---------------------------------------------|------------------|--------------------|------------------|---------------------|------------------|------------------------------------|--|------------------|
| | | | | | | Expansion | | |
| REVENUE | | | | | | | | |
| 111 General Fund Transfers | 71,467.1 | 70,952.3 | 75,048.6 | 0.0 | 83,251.3 | 0.0 | | 83,251.3 |
| 112 Other Transfers | 6,033.8 | 3,276.5 | 6,033.8 | 0.0 | 6,033.8 | 0.0 | | 6,033.8 |
| 120 Federal Revenues | 14,521.8 | 14,319.4 | 14,521.8 | 0.0 | 14,660.9 | 0.0 | | 14,660.9 |
| 130 Other Revenues | 115.8 | 30.4 | 115.8 | 0.0 | 115.8 | 0.0 | | 115.8 |
| 150 Fund Balance | 2,275.6 | 1,828.9 | 2,275.6 | 0.0 | 5,135.0 | 0.0 | | 5,135.0 |
| REVENUE, TRANSFERS | 94,414.1 | 90,407.4 | 97,995.6 | 0 | 109,196.8 | 0.0 | | 109,196.8 |
| REVENUE | 94,414.1 | 90,407.4 | 97,995.6 | 0 | 109,196.8 | 0.0 | | 109,196.8 |
| EXPENSE | | | | | | | | |
| 200 Personal services and employee benefits | 23,694.6 | 21,028.6 | 25,885.3 | 23,835.0 | 28,288.3 | 0.0 | | 28,288.3 |
| 300 Contractual services | 12,822.6 | 5,718.1 | 13,122.6 | 0.0 | 14,121.9 | 0.0 | | 14,121.9 |
| 400 Other | 57,896.9 | 56,375.6 | 58,987.7 | 0.0 | 66,786.6 | 0.0 | | 66,786.6 |
| EXPENDITURES | 94,414.1 | 83,122.2 | 97,995.6 | 23,834.95 | 109,196.8 | 0.0 | | 109,196.8 |
| EXPENSE | 94,414.1 | 83,122.2 | 97,995.6 | 23,834.95 | 109,196.8 | 0.0 | | 109,196.8 |
| FTE POSITIONS | | | | | | | | |
| 810 Permanent | 245.00 | 233.50 | 250.00 | 233.50 | 256.00 | 0.00 | | 256.00 |
| 820 Term | 20.00 | 0.00 | 25.00 | 0.00 | 39.00 | 0.00 | | 39.00 |
| FTEs | 265.00 | 233.50 | 275.00 | 233.50 | 295.00 | 0.00 | | 295.00 |
| FTE POSITIONS | 265.00 | 233.50 | 275.00 | 233.50 | 295.00 | 0.00 | | 295.00 |

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

BU Fund
62400 04900

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- | | Total |
|---------------------------------------------|------------------|--------------------|------------------|---------------------|------------------|------------------------------------|--|------------------|
| | | | | | | Expansion | | |
| REVENUE | | | | | | | | |
| 111 General Fund Transfers | 71,467.1 | 70,952.3 | 75,048.6 | 0.0 | 83,251.3 | 0.0 | | 83,251.3 |
| 112 Other Transfers | 6,033.8 | 3,272.0 | 6,033.8 | 0.0 | 6,033.8 | 0.0 | | 6,033.8 |
| 120 Federal Revenues | 14,521.8 | 14,319.4 | 14,521.8 | 0.0 | 14,660.9 | 0.0 | | 14,660.9 |
| 130 Other Revenues | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | | 0.0 |
| 150 Fund Balance | 2,275.6 | 1,828.9 | 2,275.6 | 0.0 | 5,135.0 | 0.0 | | 5,135.0 |
| REVENUE, TRANSFERS | 94,298.3 | 90,372.6 | 97,879.8 | 0 | 109,081.0 | 0.0 | | 109,081.0 |
| REVENUE | 94,298.3 | 90,372.6 | 97,879.8 | 0 | 109,081.0 | 0.0 | | 109,081.0 |
| EXPENSE | | | | | | | | |
| 200 Personal services and employee benefits | 23,660.1 | 21,028.6 | 25,850.8 | 23,835.0 | 28,253.8 | 0.0 | | 28,253.8 |
| 300 Contractual services | 12,812.6 | 5,718.1 | 13,112.6 | 0.0 | 14,111.9 | 0.0 | | 14,111.9 |
| 400 Other | 57,825.6 | 56,281.4 | 58,916.4 | 0.0 | 66,715.3 | 0.0 | | 66,715.3 |
| EXPENDITURES | 94,298.3 | 83,028.1 | 97,879.8 | 23,834.95 | 109,081.0 | 0.0 | | 109,081.0 |
| EXPENSE | 94,298.3 | 83,028.1 | 97,879.8 | 23,834.95 | 109,081.0 | 0.0 | | 109,081.0 |
| FTE POSITIONS | | | | | | | | |
| 810 Permanent | 245.00 | 233.50 | 250.00 | 233.50 | 256.00 | 0.00 | | 256.00 |
| 820 Term | 20.00 | 0.00 | 25.00 | 0.00 | 39.00 | 0.00 | | 39.00 |
| FTEs | 265.00 | 233.50 | 275.00 | 233.50 | 295.00 | 0.00 | | 295.00 |
| FTE POSITIONS | 265.00 | 233.50 | 275.00 | 233.50 | 295.00 | 0.00 | | 295.00 |

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

BU **Fund**
62400 40210

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- | | Total |
|--------------------|------------------|--------------------|------------------|---------------------|------|------------------------------------|-----|-------|
| | | | | | | Expansion | | |
| REVENUE | | | | | | | | |
| 130 Other Revenues | 0.0 | 17.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| REVENUE, TRANSFERS | 0.0 | 17.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 |
| REVENUE | 0.0 | 17.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 |
| | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

S-8 Financial Summary by Fund Level

BU Fund
62400 62200

(Dollars in Thousands)

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | Total |
|---------------------------------------------|------------------|--------------------|------------------|---------------------|-------|-------------------------------------------------|-------|
| REVENUE | | | | | | | |
| 112 Other Transfers | 0.0 | 4.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 130 Other Revenues | 115.8 | 13.4 | 115.8 | 0.0 | 115.8 | 0.0 | 115.8 |
| REVENUE, TRANSFERS | 115.8 | 17.9 | 115.8 | 0 | 115.8 | 0.0 | 115.8 |
| REVENUE | 115.8 | 17.9 | 115.8 | 0 | 115.8 | 0.0 | 115.8 |
| EXPENSE | | | | | | | |
| 200 Personal services and employee benefits | 34.5 | 0.0 | 34.5 | 0.0 | 34.5 | 0.0 | 34.5 |
| 300 Contractual services | 10.0 | 0.0 | 10.0 | 0.0 | 10.0 | 0.0 | 10.0 |
| 400 Other | 71.3 | 94.2 | 71.3 | 0.0 | 71.3 | 0.0 | 71.3 |
| EXPENDITURES | 115.8 | 94.2 | 115.8 | 0 | 115.8 | 0.0 | 115.8 |
| EXPENSE | 115.8 | 94.2 | 115.8 | 0 | 115.8 | 0.0 | 115.8 |

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

BU **Fund**
62400 95300

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | Total |
|---------------------------------------------|------------------|--------------------|------------------|---------------------|------------|-------------------------------------------------|------------|
| | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| EXPENSE | | | | | | | |
| 200 Personal services and employee benefits | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| EXPENDITURES | 0.0 | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 |
| EXPENSE | 0.0 | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 |

BU PCode Department
62400 0000 0000000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|--------------------------------|-----------------|-----------------|-----------------|------------|------------------------------------|------------|------------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 71,467.1 | 70,952.3 | 75,048.6 | 0.0 | 83,251.3 | 0.0 | 83,251.3 |
| 111 | General Fund Transfers | 71,467.1 | 70,952.3 | 75,048.6 | 0.0 | 83,251.3 | 0.0 | 83,251.3 |
| 422909 | Other Fees - Interagency | 0.0 | 4.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 451909 | Federal Contract - Interagency | 6,033.8 | 2,757.2 | 6,033.8 | 0.0 | 6,033.8 | 0.0 | 6,033.8 |
| 499905 | Other Financing Sources | 0.0 | 514.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 112 | Other Transfers | 6,033.8 | 3,276.5 | 6,033.8 | 0.0 | 6,033.8 | 0.0 | 6,033.8 |
| 451903 | Federal Direct - Operating | 14,521.8 | 14,319.4 | 14,521.8 | 0.0 | 14,660.9 | 0.0 | 14,660.9 |
| 120 | Federal Revenues | 14,521.8 | 14,319.4 | 14,521.8 | 0.0 | 14,660.9 | 0.0 | 14,660.9 |
| 405901 | Other | 0.0 | 17.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 417902 | Other Registration Fees | 80.8 | 8.5 | 80.8 | 0.0 | 80.8 | 0.0 | 80.8 |
| 422902 | Other Fees | 35.0 | 4.8 | 35.0 | 0.0 | 35.0 | 0.0 | 35.0 |
| 496901 | Miscellaneous Revenue | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 130 | Other Revenues | 115.8 | 30.4 | 115.8 | 0.0 | 115.8 | 0.0 | 115.8 |
| 325900 | Restricted FB - Gov | 2,275.6 | 1,828.9 | 2,275.6 | 0.0 | 5,135.0 | 0.0 | 5,135.0 |
| 150 | Fund Balance | 2,275.6 | 1,828.9 | 2,275.6 | 0.0 | 5,135.0 | 0.0 | 5,135.0 |
| TOTAL REVENUE | | 94,414.1 | 90,407.4 | 97,995.6 | 0 | 109,196.8 | 0.0 | 109,196.8 |
| 520100 | Exempt Perm Positions P/T&F/T | 2,051.4 | 1,616.7 | 2,609.8 | 2,605.1 | 1,852.8 | 0.0 | 1,852.8 |
| 520200 | Term Positions | 710.1 | 474.9 | 785.0 | 5.8 | 1,724.6 | 0.0 | 1,724.6 |
| 520300 | Classified Perm Positions F/T | 15,260.2 | 12,839.2 | 15,950.0 | 14,447.1 | 17,543.5 | 0.0 | 17,543.5 |
| 520400 | Classified Perm Positions P/T | 0.0 | 0.0 | 55.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520500 | Temporary Positions F/T & P/T | 26.9 | 10.0 | 26.9 | 18.9 | 0.0 | 0.0 | 0.0 |
| 520600 | Paid Unused Sick Leave | 1.6 | 6.9 | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520700 | Overtime & Other Premium Pay | 112.7 | 211.4 | 243.8 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520800 | Annl & Comp Paid At Separation | 103.9 | 137.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 521100 | Group Insurance Premium | 1,550.5 | 1,321.9 | 2,150.6 | 2,332.2 | 1,968.1 | 0.0 | 1,968.1 |
| 521200 | Retirement Contributions | 2,429.7 | 2,865.7 | 2,351.9 | 3,060.6 | 3,170.0 | 0.0 | 3,170.0 |
| 521300 | F I C A | 983.3 | 1,105.5 | 1,213.3 | 1,047.1 | 1,260.5 | 0.0 | 1,260.5 |
| 521400 | Workers' Comp Assessment Fee | 2.4 | 1.8 | 2.4 | 0.0 | 2.6 | 0.0 | 2.6 |
| 521410 | GSD Work Comp Insur Premium | 37.8 | 37.8 | 44.2 | 0.0 | 50.1 | 0.0 | 50.1 |
| 521500 | Unemployment Comp Premium | 20.3 | 20.4 | 10.6 | 0.0 | 10.7 | 0.0 | 10.7 |
| 521600 | Employee Liability Ins Premium | 80.1 | 79.7 | 119.8 | 0.0 | 250.2 | 0.0 | 250.2 |
| 521700 | RHC Act Contributions | 259.0 | 297.9 | 320.8 | 318.1 | 455.2 | 0.0 | 455.2 |
| 521900 | Other Employee Benefits | 0.8 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

BU PCode Department
62400 0000 0000000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|------------|---------------------------------------------|-----------------|-----------------|-----------------|-----------------|------------------------------------|------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 523000 | COVID Related Admin Leave | 23.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 523200 | COVID Related Time Worked | 40.5 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 200 | Personal services and employee benef | 23,694.6 | 21,028.6 | 25,885.3 | 23,835.0 | 28,288.3 | 0.0 | 28,288.3 |
| 535200 | Professional Services | 679.8 | 2,385.3 | 5,142.3 | 0.0 | 3,070.9 | 0.0 | 3,070.9 |
| 535209 | Professional Svcs - Interagenc | 0.0 | 0.0 | 0.0 | 0.0 | 2,212.0 | 0.0 | 2,212.0 |
| 535300 | Other Services | 11,404.4 | 1,786.2 | 6,892.8 | 0.0 | 2,034.9 | 0.0 | 2,034.9 |
| 535309 | Other Services - Interagency | 0.6 | 585.0 | 325.5 | 0.0 | 3,510.8 | 0.0 | 3,510.8 |
| 535400 | Audit Services | 82.2 | 76.2 | 78.0 | 0.0 | 99.2 | 0.0 | 99.2 |
| 535500 | Attorney Services | 545.0 | 742.5 | 545.0 | 0.0 | 1,558.9 | 0.0 | 1,558.9 |
| 535600 | IT Services | 110.6 | 142.9 | 139.0 | 0.0 | 1,635.2 | 0.0 | 1,635.2 |
| 300 | Contractual services | 12,822.6 | 5,718.1 | 13,122.6 | 0.0 | 14,121.9 | 0.0 | 14,121.9 |
| 542000 | Legislator PerDiem&M-DFARollup | 0.0 | 0.0 | 0.0 | 0.0 | 2.5 | 0.0 | 2.5 |
| 542005 | Legis Reg Session PD & M | 0.0 | 0.0 | 0.0 | 0.0 | 20.0 | 0.0 | 20.0 |
| 542006 | Legis Special Session PD & M | 0.0 | 0.0 | 0.0 | 0.0 | 0.5 | 0.0 | 0.5 |
| 542100 | Employee I/S Mileage & Fares | 31.5 | 8.7 | 28.1 | 0.0 | 16.1 | 0.0 | 16.1 |
| 542200 | Employee I/S Meals & Lodging | 74.2 | 13.9 | 37.9 | 0.0 | 36.4 | 0.0 | 36.4 |
| 542300 | Brd & Comm Mbr Meals & Lodging | 3.0 | 0.0 | 5.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542500 | Transp - Fuel & Oil | 110.6 | 62.6 | 129.1 | 0.0 | 149.5 | 0.0 | 149.5 |
| 542600 | Transp - Parts & Supplies | 13.8 | 8.9 | 9.2 | 0.0 | 3.7 | 0.0 | 3.7 |
| 542700 | Transp - Transp Insurance | 0.2 | 0.2 | 0.8 | 0.0 | 10.8 | 0.0 | 10.8 |
| 542800 | State Transp Pool Charges | 311.5 | 334.4 | 326.6 | 0.0 | 426.6 | 0.0 | 426.6 |
| 542900 | Transp - Other Travel | 0.0 | 2.2 | 0.0 | 0.0 | 26.7 | 0.0 | 26.7 |
| 543200 | Maint - Furn, Fixt, Equipment | 2.4 | 0.2 | 0.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 543300 | Maint - Buildings & Structures | 61.3 | 3.8 | 0.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 543400 | Maint - Property Insurance | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543500 | Maint - Supplies | 6.3 | 0.0 | 1.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543700 | Maintenance Services | 0.0 | 0.2 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 543820 | Maintenance IT | 38.9 | 0.0 | 395.0 | 0.0 | 395.0 | 0.0 | 395.0 |
| 543830 | IT HW/SW Agreements | 1,048.3 | 955.2 | 559.7 | 0.0 | 379.6 | 0.0 | 379.6 |
| 543900 | Other Maintenance | 0.0 | 0.0 | 7.7 | 0.0 | 15.0 | 0.0 | 15.0 |
| 544000 | Supply Inventory IT | 446.9 | 263.8 | 473.0 | 0.0 | 418.4 | 0.0 | 418.4 |
| 544100 | Supplies-Office Supplies | 31.3 | 19.9 | 71.5 | 0.0 | 210.5 | 0.0 | 210.5 |
| 544400 | Supplies-Field Supplies | 1.1 | 0.2 | 2.0 | 0.0 | 0.0 | 0.0 | 0.0 |

BU PCode Department
62400 0000 0000000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | ----- FY 2027 Agency Request ----- | | | |
|--------|---------------------------------|--------------------|------------------|---------------------|------------------------------------|-----------|-------|----------|
| | | | | | Base | Expansion | Total | |
| 544500 | Supplies-Food | 397.6 | 12.0 | 472.6 | 0.0 | 457.6 | 0.0 | 457.6 |
| 544700 | Supplies-Clothing,Unifrms,Linen | 0.0 | 0.0 | 1.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544900 | Supplies-Inventory Exempt | 46.3 | 5.0 | 9.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 545600 | Reporting & Recording | 0.0 | 0.0 | 0.0 | 0.0 | 72.6 | 0.0 | 72.6 |
| 545700 | ISD Services | 111.2 | 179.9 | 233.0 | 0.0 | 294.9 | 0.0 | 294.9 |
| 545710 | DOIT HCM Assessment Fees | 95.4 | 86.9 | 107.6 | 0.0 | 103.2 | 0.0 | 103.2 |
| 545900 | Printing & Photo Services | 33.6 | 28.5 | 35.4 | 0.0 | 26.0 | 0.0 | 26.0 |
| 546100 | Postage & Mail Services | 21.3 | 43.1 | 19.2 | 0.0 | 35.2 | 0.0 | 35.2 |
| 546310 | Utilities - Sewer/Garbage | 1.3 | 4.1 | 5.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 546320 | Utilities - Electricity | 0.0 | 3.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546330 | Utilities - Water | 0.0 | 1.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546340 | Utilities - Natural Gas | 0.0 | 1.4 | 0.0 | 0.0 | 4.0 | 0.0 | 4.0 |
| 546350 | Utilities - Propane | 0.0 | 0.0 | 0.0 | 0.0 | 6.0 | 0.0 | 6.0 |
| 546400 | Rent Of Land & Buildings | 706.6 | 644.6 | 623.8 | 0.0 | 531.5 | 0.0 | 531.5 |
| 546409 | Rent Expense - Interagency | 8.9 | 2.6 | 8.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546500 | Rent Of Equipment | 20.4 | 63.8 | 33.5 | 0.0 | 28.0 | 0.0 | 28.0 |
| 546600 | Communications | 42.2 | 103.8 | 0.0 | 0.0 | 92.3 | 0.0 | 92.3 |
| 546610 | DOIT Telecommunications | 339.4 | 322.2 | 289.6 | 0.0 | 526.7 | 0.0 | 526.7 |
| 546700 | Subscriptions/Dues/License Fee | 35.8 | 31.6 | 54.2 | 0.0 | 28.4 | 0.0 | 28.4 |
| 546709 | Subscription & Due Interagency | 1.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546800 | Employee Training & Education | 40.5 | 27.8 | 50.2 | 0.0 | 33.5 | 0.0 | 33.5 |
| 546809 | Emp Train & Edu InterSt Agency | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546900 | Advertising | 322.0 | 106.4 | 359.5 | 0.0 | 22.5 | 0.0 | 22.5 |
| 547200 | Grants To Individuals | 1,132.0 | 458.6 | 294.8 | 0.0 | 294.8 | 0.0 | 294.8 |
| 547300 | Care & Support | 1,078.7 | 997.7 | 1,285.3 | 0.0 | 2,042.5 | 0.0 | 2,042.5 |
| 547400 | Grants To Local Governments | 41,661.1 | 42,826.2 | 43,711.8 | 0.0 | 50,695.7 | 0.0 | 50,695.7 |
| 547430 | Grants to Native Amer Indians | 6,628.0 | 6,413.4 | 6,800.7 | 0.0 | 6,763.1 | 0.0 | 6,763.1 |
| 547440 | Grants To Other Entities | 2,721.8 | 1,651.0 | 2,017.0 | 0.0 | 2,017.0 | 0.0 | 2,017.0 |
| 547600 | Commissions Paid to Operators | 0.0 | 0.0 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 547700 | Debt Service-Principal | 0.0 | 0.0 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 547900 | Miscellaneous Expense | 153.1 | 229.0 | 412.0 | 0.0 | 412.0 | 0.0 | 412.0 |
| 547999 | Request to Pay Prior Year | 1.0 | 60.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548200 | Furniture & Fixtures | 20.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

S-9 Account Code Revenue/Expenditure Summary

(Dollars in Thousands)

BU PCode Department
62400 0000 0000000000

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------------|------------------------------|-----------------|-----------------|-----------------|------------------|------------------------------------|-------------|------------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 548300 | Information Tech Equipment | 0.0 | 349.5 | 0.0 | 0.0 | 48.5 | 0.0 | 48.5 |
| 549600 | Employee O/S Mileage & Fares | 47.0 | 22.9 | 58.0 | 0.0 | 39.6 | 0.0 | 39.6 |
| 549700 | Employee O/S Meals & Lodging | 49.3 | 23.9 | 59.7 | 0.0 | 39.7 | 0.0 | 39.7 |
| 400 | Other | 57,896.9 | 56,375.6 | 58,987.7 | 0.0 | 66,786.6 | 0.0 | 66,786.6 |
| TOTAL EXPENSE | | 94,414.1 | 83,122.2 | 97,995.6 | 23,834.95 | 109,196.8 | 0.0 | 109,196.8 |
| 810 | Permanent | 245.00 | 233.50 | 250.00 | 233.50 | 256.00 | 0.00 | 256.00 |
| 810 | Permanent | 245.00 | 233.50 | 250.00 | 233.50 | 256.00 | 0.00 | 256.00 |
| 820 | Term | 20.00 | 0.00 | 25.00 | 0.00 | 39.00 | 0.00 | 39.00 |
| 820 | Term | 20.00 | 0.00 | 25.00 | 0.00 | 39.00 | 0.00 | 39.00 |
| TOTAL FTE POSITIONS | | 265.00 | 233.50 | 275.00 | 233.50 | 295.00 | 0.00 | 295.00 |

BU PCode Department
 62400 0000 000000000

S-9 Account Code Revenue Summary
 (Dollars in Thousands)

| | Provider PCode | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | ----- FY 2027 Agency Request ----- | | |
|----------------------|--------------------------------|-----------------|-----------------|-----------------|------------------|------------------------------------|------------|------------------|
| | | | | | | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 71,467.1 | 70,952.3 | 0.0 | 0.0 | 83,251.3 | 0.0 | 83,251.3 |
| 111 | General Fund Transfers | 71,467.1 | 70,952.3 | 75,048.6 | 0.0 | 83,251.3 | 0.0 | 83,251.3 |
| 422909 | Other Fees - Interagency | 0.0 | 4.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 451909 | Federal Contract - Interagency | 2,533.8 | 2,757.2 | 0.0 | 0.0 | 2,533.8 | 0.0 | 2,533.8 |
| 451909 | Federal Contract - Interagency | P524 3,500.0 | 0.0 | 0.0 | 0.0 | 3,500.0 | 0.0 | 3,500.0 |
| 499905 | Other Financing Sources | 0.0 | 514.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 112 | Other Transfers | 6,033.8 | 3,276.5 | 6,033.8 | 0.0 | 6,033.8 | 0.0 | 6,033.8 |
| 451903 | Federal Direct - Operating | 14,521.8 | 14,319.4 | 0.0 | 0.0 | 14,660.9 | 0.0 | 14,660.9 |
| 120 | Federal Revenues | 14,521.8 | 14,319.4 | 14,521.8 | 0.0 | 14,660.9 | 0.0 | 14,660.9 |
| 405901 | Other | 0.0 | 17.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 417902 | Other Registration Fees | 80.8 | 8.5 | 0.0 | 0.0 | 80.8 | 0.0 | 80.8 |
| 422902 | Other Fees | 35.0 | 4.8 | 0.0 | 0.0 | 35.0 | 0.0 | 35.0 |
| 496901 | Miscellaneous Revenue | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 130 | Other Revenues | 115.8 | 30.4 | 115.8 | 0.0 | 115.8 | 0.0 | 115.8 |
| 325900 | Restricted FB - Gov | 2,275.6 | 1,828.9 | 0.0 | 0.0 | 5,135.0 | 0.0 | 5,135.0 |
| 150 | Fund Balance | 2,275.6 | 1,828.9 | 2,275.6 | 0.0 | 5,135.0 | 0.0 | 5,135.0 |
| TOTAL REVENUE | | 94,414.1 | 90,407.4 | 97,995.6 | 0 | 109,196.8 | 0.0 | 109,196.8 |

Aging and Long-Term Services Department

State of New Mexico

BU PCode Department
62400 0000 0000000000

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|------------|------------------------------------------------|-----------------|-----------------|-----------------|-----------------|------------------------------------|------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 520100 | Exempt Perm Positions P/T&F/T | 2,051.4 | 1,616.7 | 2,609.8 | 2,605.1 | 1,852.8 | 0.0 | 1,852.8 |
| 520200 | Term Positions | 710.1 | 474.9 | 785.0 | 5.8 | 1,724.6 | 0.0 | 1,724.6 |
| 520300 | Classified Perm Positions F/T | 15,260.2 | 12,839.2 | 15,950.0 | 14,447.1 | 17,543.5 | 0.0 | 17,543.5 |
| 520400 | Classified Perm Positions P/T | 0.0 | 0.0 | 55.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520500 | Temporary Positions F/T & P/T | 26.9 | 10.0 | 26.9 | 18.9 | 0.0 | 0.0 | 0.0 |
| 520600 | Paid Unused Sick Leave | 1.6 | 6.9 | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520700 | Overtime & Other Premium Pay | 112.7 | 211.4 | 243.8 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520800 | Annl & Comp Paid At Separation | 103.9 | 137.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 521100 | Group Insurance Premium | 1,550.5 | 1,321.9 | 2,150.6 | 2,332.2 | 1,968.1 | 0.0 | 1,968.1 |
| 521200 | Retirement Contributions | 2,429.7 | 2,865.7 | 2,351.9 | 3,060.6 | 3,170.0 | 0.0 | 3,170.0 |
| 521300 | F I C A | 983.3 | 1,105.5 | 1,213.3 | 1,047.1 | 1,260.5 | 0.0 | 1,260.5 |
| 521400 | Workers' Comp Assessment Fee | 2.4 | 1.8 | 2.4 | 0.0 | 2.6 | 0.0 | 2.6 |
| 521410 | GSD Work Comp Insur Premium | 37.8 | 37.8 | 44.2 | 0.0 | 50.1 | 0.0 | 50.1 |
| 521500 | Unemployment Comp Premium | 20.3 | 20.4 | 10.6 | 0.0 | 10.7 | 0.0 | 10.7 |
| 521600 | Employee Liability Ins Premium | 80.1 | 79.7 | 119.8 | 0.0 | 250.2 | 0.0 | 250.2 |
| 521700 | RHC Act Contributions | 259.0 | 297.9 | 320.8 | 318.1 | 455.2 | 0.0 | 455.2 |
| 521900 | Other Employee Benefits | 0.8 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 523000 | COVID Related Admin Leave | 23.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 523200 | COVID Related Time Worked | 40.5 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 200 | Personal services and employee benefits | 23,694.6 | 21,028.6 | 25,885.3 | 23,835.0 | 28,288.3 | 0.0 | 28,288.3 |
| 535200 | Professional Services | 679.8 | 2,385.3 | 5,142.3 | 0.0 | 3,070.9 | 0.0 | 3,070.9 |
| 535209 | Professional Svcs - Interagenc | 0.0 | 0.0 | 0.0 | 0.0 | 2,212.0 | 0.0 | 2,212.0 |
| 535300 | Other Services | 11,404.4 | 1,786.2 | 6,892.8 | 0.0 | 2,034.9 | 0.0 | 2,034.9 |
| 535309 | Other Services - Interagency | 0.6 | 585.0 | 325.5 | 0.0 | 3,510.8 | 0.0 | 3,510.8 |
| 535400 | Audit Services | 82.2 | 76.2 | 78.0 | 0.0 | 99.2 | 0.0 | 99.2 |
| 535500 | Attorney Services | 545.0 | 742.5 | 545.0 | 0.0 | 1,558.9 | 0.0 | 1,558.9 |
| 535600 | IT Services | 110.6 | 142.9 | 139.0 | 0.0 | 1,635.2 | 0.0 | 1,635.2 |
| 300 | Contractual services | 12,822.6 | 5,718.1 | 13,122.6 | 0.0 | 14,121.9 | 0.0 | 14,121.9 |
| 542000 | Legislator PerDiem&M-DFARollup | 0.0 | 0.0 | 0.0 | 0.0 | 2.5 | 0.0 | 2.5 |
| 542005 | Legis Reg Session PD & M | 0.0 | 0.0 | 0.0 | 0.0 | 20.0 | 0.0 | 20.0 |
| 542006 | Legis Special Session PD & M | 0.0 | 0.0 | 0.0 | 0.0 | 0.5 | 0.0 | 0.5 |
| 542100 | Employee I/S Mileage & Fares | 31.5 | 8.7 | 28.1 | 0.0 | 16.1 | 0.0 | 16.1 |

Aging and Long-Term Services Department

State of New Mexico

BU PCode Department
62400 0000 0000000000

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | ----- FY 2027 Agency Request ----- | | |
|--------|---------------------------------|------------------|--------------------|------------------|---------------------|------------------------------------|-----------|-------|
| | | | | | | Base | Expansion | Total |
| 542200 | Employee I/S Meals & Lodging | 74.2 | 13.9 | 37.9 | 0.0 | 36.4 | 0.0 | 36.4 |
| 542300 | Brd & Comm Mbr Meals & Lodgin | 3.0 | 0.0 | 5.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542500 | Transp - Fuel & Oil | 110.6 | 62.6 | 129.1 | 0.0 | 149.5 | 0.0 | 149.5 |
| 542600 | Transp - Parts & Supplies | 13.8 | 8.9 | 9.2 | 0.0 | 3.7 | 0.0 | 3.7 |
| 542700 | Transp - Transp Insurance | 0.2 | 0.2 | 0.8 | 0.0 | 10.8 | 0.0 | 10.8 |
| 542800 | State Transp Pool Charges | 311.5 | 334.4 | 326.6 | 0.0 | 426.6 | 0.0 | 426.6 |
| 542900 | Transp - Other Travel | 0.0 | 2.2 | 0.0 | 0.0 | 26.7 | 0.0 | 26.7 |
| 543200 | Maint - Furn, Fixt, Equipment | 2.4 | 0.2 | 0.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 543300 | Maint - Buildings & Structures | 61.3 | 3.8 | 0.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 543400 | Maint - Property Insurance | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543500 | Maint - Supplies | 6.3 | 0.0 | 1.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543700 | Maintenance Services | 0.0 | 0.2 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 543820 | Maintenance IT | 38.9 | 0.0 | 395.0 | 0.0 | 395.0 | 0.0 | 395.0 |
| 543830 | IT HW/SW Agreements | 1,048.3 | 955.2 | 559.7 | 0.0 | 379.6 | 0.0 | 379.6 |
| 543900 | Other Maintenance | 0.0 | 0.0 | 7.7 | 0.0 | 15.0 | 0.0 | 15.0 |
| 544000 | Supply Inventory IT | 446.9 | 263.8 | 473.0 | 0.0 | 418.4 | 0.0 | 418.4 |
| 544100 | Supplies-Office Supplies | 31.3 | 19.9 | 71.5 | 0.0 | 210.5 | 0.0 | 210.5 |
| 544400 | Supplies-Field Supplies | 1.1 | 0.2 | 2.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544500 | Supplies-Food | 397.6 | 12.0 | 472.6 | 0.0 | 457.6 | 0.0 | 457.6 |
| 544700 | Supplies-Clothing,Unifrms,Linen | 0.0 | 0.0 | 1.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544900 | Supplies-Inventory Exempt | 46.3 | 5.0 | 9.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 545600 | Reporting & Recording | 0.0 | 0.0 | 0.0 | 0.0 | 72.6 | 0.0 | 72.6 |
| 545700 | ISD Services | 111.2 | 179.9 | 233.0 | 0.0 | 294.9 | 0.0 | 294.9 |
| 545710 | DOIT HCM Assessment Fees | 95.4 | 86.9 | 107.6 | 0.0 | 103.2 | 0.0 | 103.2 |
| 545900 | Printing & Photo Services | 33.6 | 28.5 | 35.4 | 0.0 | 26.0 | 0.0 | 26.0 |
| 546100 | Postage & Mail Services | 21.3 | 43.1 | 19.2 | 0.0 | 35.2 | 0.0 | 35.2 |
| 546310 | Utilities - Sewer/Garbage | 1.3 | 4.1 | 5.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 546320 | Utilities - Electricity | 0.0 | 3.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546330 | Utilities - Water | 0.0 | 1.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546340 | Utilities - Natural Gas | 0.0 | 1.4 | 0.0 | 0.0 | 4.0 | 0.0 | 4.0 |
| 546350 | Utilities - Propane | 0.0 | 0.0 | 0.0 | 0.0 | 6.0 | 0.0 | 6.0 |
| 546400 | Rent Of Land & Buildings | 706.6 | 644.6 | 623.8 | 0.0 | 531.5 | 0.0 | 531.5 |
| 546409 | Rent Expense - Interagency | 8.9 | 2.6 | 8.0 | 0.0 | 0.0 | 0.0 | 0.0 |

Aging and Long-Term Services Department

State of New Mexico

BU PCode Department
62400 0000 0000000000

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|--------------------------------|-----------------|-----------------|-----------------|------------------|------------------------------------|------------|------------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 546500 | Rent Of Equipment | 20.4 | 63.8 | 33.5 | 0.0 | 28.0 | 0.0 | 28.0 |
| 546600 | Communications | 42.2 | 103.8 | 0.0 | 0.0 | 92.3 | 0.0 | 92.3 |
| 546610 | DOIT Telecommunications | 339.4 | 322.2 | 289.6 | 0.0 | 526.7 | 0.0 | 526.7 |
| 546700 | Subscriptions/Dues/License Fee | 35.8 | 31.6 | 54.2 | 0.0 | 28.4 | 0.0 | 28.4 |
| 546709 | Subscription & Due Interagency | 1.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546800 | Employee Training & Education | 40.5 | 27.8 | 50.2 | 0.0 | 33.5 | 0.0 | 33.5 |
| 546809 | Emp Train & Edu InterSt Agency | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546900 | Advertising | 322.0 | 106.4 | 359.5 | 0.0 | 22.5 | 0.0 | 22.5 |
| 547200 | Grants To Individuals | 1,132.0 | 458.6 | 294.8 | 0.0 | 294.8 | 0.0 | 294.8 |
| 547300 | Care & Support | 1,078.7 | 997.7 | 1,285.3 | 0.0 | 2,042.5 | 0.0 | 2,042.5 |
| 547400 | Grants To Local Governments | 41,661.1 | 42,826.2 | 43,711.8 | 0.0 | 50,695.7 | 0.0 | 50,695.7 |
| 547430 | Grants to Native Amer Indians | 6,628.0 | 6,413.4 | 6,800.7 | 0.0 | 6,763.1 | 0.0 | 6,763.1 |
| 547440 | Grants To Other Entities | 2,721.8 | 1,651.0 | 2,017.0 | 0.0 | 2,017.0 | 0.0 | 2,017.0 |
| 547600 | Commissions Paid to Operators | 0.0 | 0.0 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 547700 | Debt Service-Principal | 0.0 | 0.0 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 547900 | Miscellaneous Expense | 153.1 | 229.0 | 412.0 | 0.0 | 412.0 | 0.0 | 412.0 |
| 547999 | Request to Pay Prior Year | 1.0 | 60.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548200 | Furniture & Fixtures | 20.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548300 | Information Tech Equipment | 0.0 | 349.5 | 0.0 | 0.0 | 48.5 | 0.0 | 48.5 |
| 549600 | Employee O/S Mileage & Fares | 47.0 | 22.9 | 58.0 | 0.0 | 39.6 | 0.0 | 39.6 |
| 549700 | Employee O/S Meals & Lodging | 49.3 | 23.9 | 59.7 | 0.0 | 39.7 | 0.0 | 39.7 |
| 400 | Other | 57,896.9 | 56,375.6 | 58,987.7 | 0.0 | 66,786.6 | 0.0 | 66,786.6 |
| TOTAL EXPENSE | | 94,414.1 | 83,122.2 | 97,995.6 | 23,834.95 | 109,196.8 | 0.0 | 109,196.8 |

State of New Mexico
Rate Report - Selected Line Items for Rates
(Dollars in Thousands)

| Totals by Line Item | | | -----FY 2027----- | | | | | | |
|---------------------|-----------|--------------------------------|-------------------|----------------|----------------|----------------|-----------|------------|------------|
| BusUnit | Line Item | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud | |
| | | Actuals | Opbud | Base | Expansion | Base | Expansion | | |
| 62400 | 521410 | GSD Work Comp Insur Premium | 37.75 | 44.2 | 50.1 | 0 | 0 | 0.0 | 0.0 |
| | 521500 | Unemployment Comp Premium | 20.38 | 10.6 | 10.7 | 0 | 0 | 0.0 | 0.0 |
| | 521600 | Employee Liability Ins Premium | 79.74 | 119.8 | 250.2 | 0 | 0 | 0.0 | 0.0 |
| | 535400 | Audit Services | 76.2 | 78 | 99.2 | 0 | 0 | 0.0 | 0.0 |
| | 542700 | Transp - Transp Insurance | 0.22 | 0.8 | 10.8 | 0 | 0 | 0.0 | 0.0 |
| | 542800 | State Transp Pool Charges | 334.4 | 326.6 | 426.6 | 0 | 0 | 0.0 | 0.0 |
| | 543400 | Maint - Property Insurance | 0.04 | 0.1 | 0 | 0 | 0 | 0.0 | 0.0 |
| | 545700 | ISD Services | 179.89 | 233 | 294.9 | 0 | 0 | 0.0 | 0.0 |
| | 545710 | DOIT HCM Assessment Fees | 86.92 | 107.6 | 103.2 | 0 | 0 | 0.0 | 0.0 |
| | 546610 | DOIT Telecommunications | 322.16 | 289.6 | 526.7 | 0 | 0 | 0.0 | 0.0 |
| | | Grand Total | 1,137.7 | 1,210.3 | 1,772.4 | 0 | 0 | 0.0 | 0.0 |

REV EXP COMPARISON

(Dollars in Thousands)

62400 - Aging and Long-Term Services Department

| | General Fund | Other Funds | Other Transfers | Federal Funds | Total |
|-----------------------------------------|-----------------|----------------|-----------------|-----------------|------------------|
| SOURCES | 83,251.3 | 5,250.8 | 6,033.8 | 14,660.9 | 109,196.8 |
| Personal services and employee benefits | 22,613.0 | 34.5 | 3,857.5 | 1,783.3 | 28,288.3 |
| Contractual services | 8,173.9 | 2,869.4 | 1,926.3 | 1,152.3 | 14,121.9 |
| Other | 52,464.4 | 2,346.9 | 250.0 | 11,725.3 | 66,786.6 |
| USES Total: | 83,251.3 | 5,250.8 | 6,033.8 | 14,660.9 | 109,196.8 |
| | | | | | |
| Net: | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

APPROPRIATION REQUEST

FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

| | |
|--------------------------------------------------------|-----------------------------|
| Agency: <u>Aging and Long-Term Services Department</u> | Business Unit: <u>62400</u> |
| Fund Name: <u>Agency on Aging-Admin</u> | Fund Number: <u>04900</u> |
| Legal Auth. <u>Laws of 2020, Ch.8 SS1</u> | |

BEGINNING BALANCE

| | |
|--------------------------------------------------------------------------------------------------------------------|------------|
| Unreserved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY25 | 11,734,000 |
|--------------------------------------------------------------------------------------------------------------------|------------|

ADJUSTMENTS

Add:

| | |
|-------------------------------------------------------------------------------------------------------------------------------|-----------|
| Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY25 | 5,000,000 |
| Other (explain in detail) | 0 |

Deduct:

| | |
|-----------------------------------------------------------------------------|------------------|
| Liabilities not reflected in FCD Reports at close of FY25 | (5,261,500) |
| Fund balance designated by law for future expenditure (non-reverting funds) | 0 |
| Amount due to State General Fund or other fund designated by statute | 0 |
| Other (explain in detail) | 0 |
| FY25 revision not reflected in liabilities | 0 |
| Total Adjustments | (261,500) |

| | |
|------------------------------------------------------------------------|-------------------|
| ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY25 | 11,472,500 |
|------------------------------------------------------------------------|-------------------|

Add:

| | |
|-----------------------------------------------------------------|-----------|
| Projected revenue/sources (less fund balance budgeted) for FY26 | 1,333,300 |
|-----------------------------------------------------------------|-----------|

Deduct:

| | |
|---------------------------------------|-------------|
| Projected total expenditures for FY26 | (3,608,900) |
|---------------------------------------|-------------|

| | |
|-----------------------------------------------------------------------|------------------|
| ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY26 | 9,196,900 |
|-----------------------------------------------------------------------|------------------|

Add:

| | |
|------------------------------------------------------------------|---|
| Projected revenue/sources (less fund balance requested) for FY27 | 0 |
|------------------------------------------------------------------|---|

Deduct:

| | |
|------------------------------------------------------|---|
| Total expenditures budgeted in appropriation request | 0 |
|------------------------------------------------------|---|

| | |
|-----------------------------------------------------------------------|------------------|
| ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27 | 9,196,900 |
|-----------------------------------------------------------------------|------------------|

APPROPRIATION REQUEST

FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

| | |
|--------------------------------------------------------|-----------------------------|
| Agency: <u>Aging and Long-Term Services Department</u> | Business Unit: <u>62400</u> |
| Fund Name: <u>Tax Refund Contribution Senior</u> | Fund Number: <u>40210</u> |
| Legal Auth. <u>Laws of 2015, Ch. 50</u> | |

BEGINNING BALANCE

| | |
|--------------------------------------------------------------------------------------------------------------------|---------|
| Unreserved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY25 | 112,700 |
|--------------------------------------------------------------------------------------------------------------------|---------|

ADJUSTMENTS

Add:

| | |
|-------------------------------------------------------------------------------------------------------------------------------|--------|
| Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY25 | 17,000 |
| Other (explain in detail) | 0 |

Deduct:

| | |
|-----------------------------------------------------------------------------|---|
| Liabilities not reflected in FCD Reports at close of FY25 | 0 |
| Fund balance designated by law for future expenditure (non-reverting funds) | 0 |
| Amount due to State General Fund or other fund designated by statute | 0 |
| Other (explain in detail) | 0 |
| FY25 revision not reflected in liabilities | 0 |

| | |
|--------------------------|--------|
| Total Adjustments | 17,000 |
|--------------------------|--------|

| | |
|------------------------------------------------------------------------|---------|
| ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY25 | 129,700 |
|------------------------------------------------------------------------|---------|

Add:

| | |
|-----------------------------------------------------------------|---|
| Projected revenue/sources (less fund balance budgeted) for FY26 | 0 |
|-----------------------------------------------------------------|---|

Deduct:

| | |
|---------------------------------------|---|
| Projected total expenditures for FY26 | 0 |
|---------------------------------------|---|

| | |
|-----------------------------------------------------------------------|---------|
| ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY26 | 129,700 |
|-----------------------------------------------------------------------|---------|

Add:

| | |
|------------------------------------------------------------------|---|
| Projected revenue/sources (less fund balance requested) for FY27 | 0 |
|------------------------------------------------------------------|---|

Deduct:

| | |
|------------------------------------------------------|---|
| Total expenditures budgeted in appropriation request | 0 |
|------------------------------------------------------|---|

| | |
|-----------------------------------------------------------------------|---------|
| ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27 | 129,700 |
|-----------------------------------------------------------------------|---------|

APPROPRIATION REQUEST

FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

| | |
|--------------------------------------------------------|-----------------------------|
| Agency: <u>Aging and Long-Term Services Department</u> | Business Unit: <u>62400</u> |
| Fund Name: <u>Conference On Aging</u> | Fund Number: <u>62200</u> |
| Legal Auth. <u>Laws of 2017, Ch. 6, Section 4</u> | |

BEGINNING BALANCE

| | |
|--------------------------------------------------------------------------------------------------------------------|--------|
| Unreserved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY25 | 78,300 |
|--------------------------------------------------------------------------------------------------------------------|--------|

ADJUSTMENTS

Add:

| | |
|-------------------------------------------------------------------------------------------------------------------------------|---|
| Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY25 | 0 |
| Other (explain in detail) | 0 |

Deduct:

| | |
|-----------------------------------------------------------------------------|-----------------|
| Liabilities not reflected in FCD Reports at close of FY25 | (76,300) |
| Fund balance designated by law for future expenditure (non-reverting funds) | 0 |
| Amount due to State General Fund or other fund designated by statute | 0 |
| Other (explain in detail) | 0 |
| FY25 revision not reflected in liabilities | 0 |
| Total Adjustments | (76,300) |

| | |
|------------------------------------------------------------------------|--------------|
| ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY25 | 2,000 |
|------------------------------------------------------------------------|--------------|

Add:

| | |
|-----------------------------------------------------------------|---|
| Projected revenue/sources (less fund balance budgeted) for FY26 | 0 |
|-----------------------------------------------------------------|---|

Deduct:

| | |
|---------------------------------------|---|
| Projected total expenditures for FY26 | 0 |
|---------------------------------------|---|

| | |
|-----------------------------------------------------------------------|--------------|
| ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY26 | 2,000 |
|-----------------------------------------------------------------------|--------------|

Add:

| | |
|------------------------------------------------------------------|---|
| Projected revenue/sources (less fund balance requested) for FY27 | 0 |
|------------------------------------------------------------------|---|

Deduct:

| | |
|------------------------------------------------------|---|
| Total expenditures budgeted in appropriation request | 0 |
|------------------------------------------------------|---|

| | |
|-----------------------------------------------------------------------|--------------|
| ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27 | 2,000 |
|-----------------------------------------------------------------------|--------------|

Detail of Federal Funds Revenue (numbers in thousands)

Agency: Aging and Long-Term Services Department

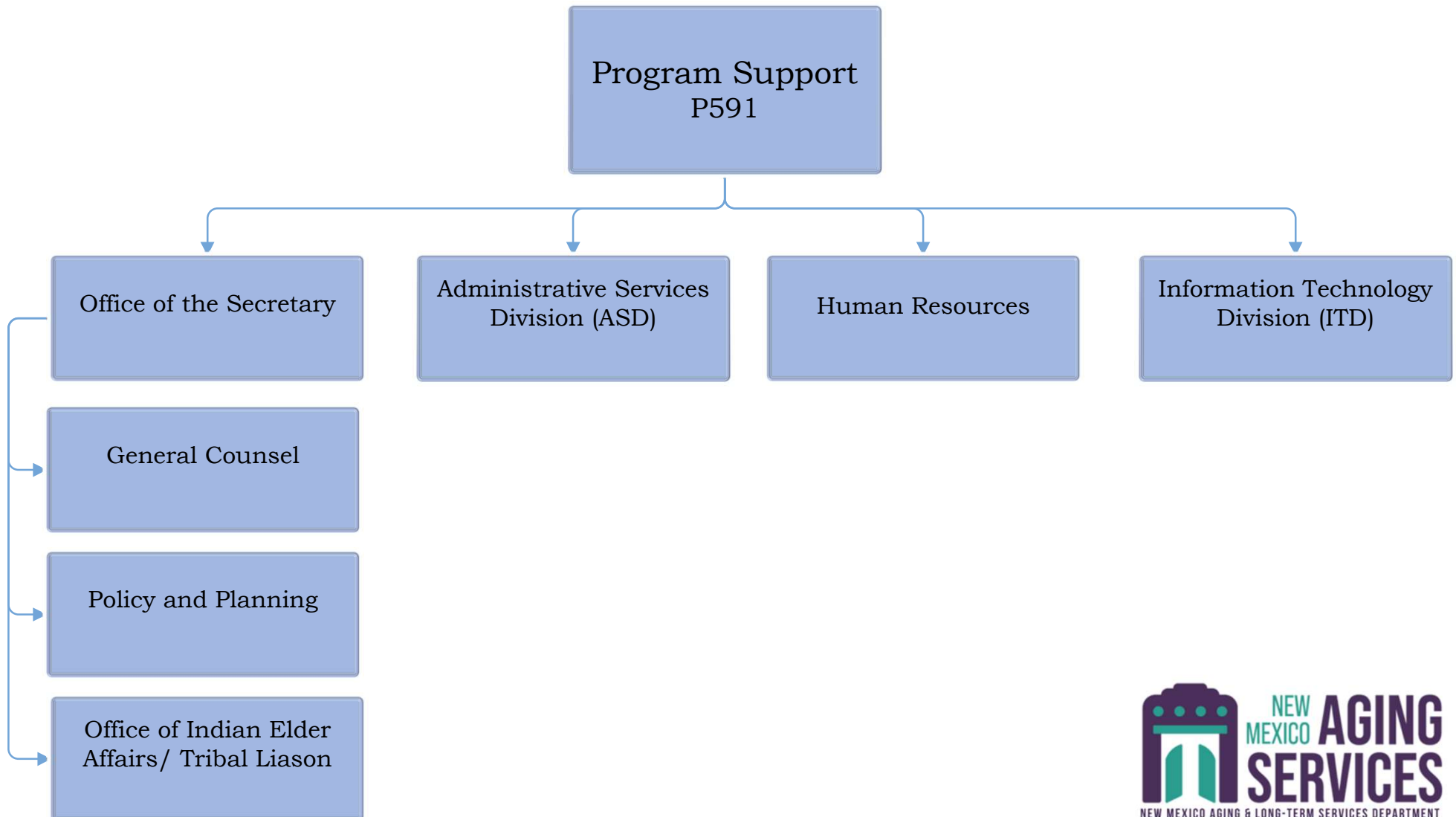
BU: 62400

Program:

Program Code:

| FUND | REVENUE ACCOUNT | GRANT NAME | MATCH RATIO | EXP. DATE | TOTAL GRANT AMOUNT | FY25 ACTUALS | FY26 OPBUD | FY27 REQUEST | | |
|---------------|-----------------|--------------------------------------|-------------|-----------|--------------------|----------------------|----------------------|----------------------|-------------|----------------------|
| | | | | | | | | BASE | EXPANSION | TOTAL |
| 4900 | 451903 | Title III Admin | 25% | 6/30/2026 | 121,900.0 | 89,864.8 | 121,900.0 | 121,900.0 | | 121,900.0 |
| 4900 | 451903 | Medicaid Match - Resource Center | 50% | 6/30/2026 | 1,300,000.0 | 901,471.9 | 900,000.0 | 900,000.0 | | 900,000.0 |
| 4900 | 451903 | OMB Title III/Title VII | 0% | 6/30/2026 | 800,100.0 | 759,418.8 | 818,200.0 | 818,200.0 | | 818,200.0 |
| 4900 | 451903 | ACL/SHIP | 0% | 6/30/2026 | 494,600.0 | 401,338.7 | 361,800.0 | 400,000.0 | | 400,000.0 |
| 4900 | 451903 | MIPPA - SHIP | 0% | 6/30/2026 | 138,502.0 | 275,698.4 | 138,600.0 | 220,000.0 | | 220,000.0 |
| 4900 | 451903 | MIPPA - AAA | 0% | 6/30/2026 | 132,540.0 | 307,408.1 | 133,600.0 | 161,300.0 | | 161,300.0 |
| 4900 | 451903 | MIPPA - ADRC | 0% | 6/30/2026 | 31,806.0 | 60,948.9 | 31,900.0 | 31,900.0 | | 31,900.0 |
| 4900 | 451903 | Senior Saving Medicare | 0% | 6/30/2026 | 352,400.0 | 328,513.1 | 387,700.0 | 387,700.0 | | 387,700.0 |
| 4900 | 451909 | Title XX Home Care | 0% | 6/30/2026 | 2,659,843.5 | 2,201,375.8 | 2,533,800.0 | 2,533,800.0 | | 2,533,800.0 |
| 4900 | 451903 | Medicaid Match - Resource Center | 50% | 6/30/2026 | 2,200,000.0 | 958,324.0 | 2,200,000.0 | 2,200,000.0 | | 2,200,000.0 |
| 4900 | 451903 | Senior Services Bureau Admin | 25% | 6/30/2026 | 750,000.0 | 239,577.6 | 380,200.0 | 362,409.2 | | 362,409.2 |
| 4900 | 451903 | Title III-B Social Services | 15% | 6/30/2026 | 1,873,800.0 | 1,915,953.3 | 1,907,100.00 | 1,817,860.4 | | 1,817,860.4 |
| 4900 | 451903 | Title III C-1 Congregate Meals | 15% | 6/30/2026 | 3,038,300.0 | 2,511,592.6 | 3,344,000.00 | 3,187,523.1 | | 3,187,523.1 |
| 4900 | 451903 | Title III C-2 Home Delivered Meals | 15% | 6/30/2026 | 1,653,100.0 | 2,194,487.5 | 2,200,000.00 | 2,097,054.6 | | 2,097,054.6 |
| 4900 | 451903 | Title III D Preventative Health | 0% | 6/30/2026 | 248,000.0 | 233,896.3 | 234,000.00 | 223,050.4 | | 223,050.4 |
| 4900 | 451903 | Title III E National Family Care | 25% | 6/30/2026 | 1,546,400.0 | 1,363,767.4 | 1,502,300.00 | 1,432,002.4 | | 1,432,002.4 |
| 4900 | 451903 | Nutrition Services Incentive Program | 0% | 6/30/2026 | 2,257,400.0 | 2,209,179.9 | 2,252,000.00 | 2,370,400.0 | | 2,370,400.0 |
| 4900 | 451903 | Title V | 10% | 6/30/2026 | 450,000.0 | 457,066.2 | 205,000.00 | 534,300.0 | | 534,300.0 |
| 4900 | 452003 | Veterans | 0% | 6/30/2026 | | 395,704.5 | 503,500.0 | 503,500.0 | | 503,500.0 |
| TOTALS | | | | | | 17,805,587.68 | 20,155,600.00 | 20,294,700.00 | 0.00 | 20,294,700.00 |

FY27 APPROPRIATION REQUEST ORGANIZATION CHART FORM S-2



Program Description:

The Program Support Division serves as the central administrative and strategic resource for the agency's direct service operations. Its primary function is to ensure that all divisions receive consistent, high-quality support across key areas including personnel management, budgeting, procurement, contracting, legal counsel, systems infrastructure, and communications. By integrating these services, Program Support enables the agency to operate with efficiency, transparency, and accountability.

This division plays a critical role in guiding departmental operations through sound business practices and regulatory compliance. It provides oversight and coordination for internal teams, external partners, and control agencies, ensuring that programs are implemented effectively and in alignment with the department's mission and goals. Program Support also contributes to policy development, financial reporting, and strategic planning, using reliable data and performance metrics to inform decision-making.

Through its comprehensive support framework, Program Support strengthens the agency's capacity to deliver services, respond to challenges, and achieve long-term objectives. Its leadership and operational expertise are essential to maintaining organizational integrity and driving continuous improvement across the agency.

Major Issues and Accomplishments:

The agency continues to prioritize building team capacity, recognizing it as an ongoing challenge while actively working to align mission priorities and enhance onboarding support.

External Affairs launched statewide, multilingual and cultural campaigns to inform the public about key services and resources, including in-home care/caregiver support, adult protective services, reporting fraud and abuse, Aging & Disability Resource Center, Aging Network and Office of Indian Elder Affairs support services. In addition, launched a fully accessible, mobile-first website with plan language content, eligibility tools and resources finders for easy access of information to our constituents.

ALTSD significantly expanded our statewide outreach efforts, with a strong focus on including rural communities and delivering culturally relevant content across multiple platforms. Through strategic partnerships, we connected with residents at key events such as major sporting gatherings, Senior Day at the Legislature, the Conference on Aging, and our Statewide Tours—where staff traveled directly to local communities to provide services and support on-site. These initiatives deepened our connection with diverse populations and brought vital resources directly to the people we serve.

Filling positions in program support is critical to continuing the flow of everyday duties. In Program support we have successfully filled several ASD positions including ASD deputy director, CPO, budget manager, purchasing agent, grants manager, program coordinator/procurement agent position.

The agency revived the Office of Policy, Planning and Special Projects works to advance the organization's mission by shaping policies, planning strategically for the future, and leading key initiatives that strengthen communities. The office tracks important legislative and regulatory changes, identifies opportunities for innovation, and secures funding to expand programs and services. The office will be working on developing data tracking systems and public dashboards which will enhance the transparency of service delivery.

The HR environment is shaped by a range of external factors, including economic trends such as federal funding cuts, inflation, and the rising cost of living in Santa Fe, NM, all of which influence recruitment and compensation strategies. ALTSD has experienced labor market challenges, particularly talent shortages in fields like social work, which are impacting divisions such as Adult Protective Services. In addition, legislative and regulatory changes—like mandatory nationwide background checks for APS, CERD, and LTC Ombudsman employees—require ongoing compliance adjustments. To drive HR excellence and innovation, key initiatives include expanding learning and development programs (e.g., Essentials of Supervision and Management, NM EDGE certification), conducting skill

gap analyses, and partnering with educational institutions to enhance workforce capabilities. ALTSD also recognizes that enhancing the employee experience involves fostering a culture of engagement, wellness, diversity, and inclusion through initiatives like biannual social events, implementing recognition programs and regularly reviewing policies to ensure consistency and support. Finally, to reduce vacancy rates for funded positions, a strategic marketing initiative is underway to attract and retain top talent.

The agency was awarded a P Card. ALTSD is home to numerous divisions and direct service programs including the Aging Network, Adult Protective Services Division, External Affairs, Business Engineering, Information Technology, Office of Indian and Elder Affairs, the Consumer and Elder Rights Division, and the State Long-Term Care Ombudsman Program. The agency identified the need for P-Card access in the Long-Term Care Ombudsman Program, Adult Protective Services, and External Affairs. The agency began the P card application process in October and was successfully awarded the P-Card in June 2024. Policies and procedures were worked on in FY25. The agency is currently undergoing training to finalize P-card usage for FY26.

FY25, the IT Department made significant strides in enhancing security, infrastructure, and operational efficiency. A major network upgrade improved performance, reliability, and security across the agency. The implementation of a Zoom-based call center enhanced communication workflows and customer service capabilities. The integration of Smart TVs supported communications with Senior Centers, providing real time information ensuring seniors have up-to-date information regarding programs, services, and scams often targeting this population. The department successfully completed a hybrid migration to Microsoft Azure, improving scalability and disaster recovery, and implemented multiple application registrations with Single Sign-On (SSO) to streamline access and strengthen identity management. A comprehensive restructuring of SharePoint improved content organization and collaboration, and enhancements to the IT ticketing system resulted in better service tracking, faster response times, and improved reporting. Together, these initiatives modernized the agency's technology landscape and reinforced its commitment to a secure, efficient, and user-focused IT environment.

Overview of Request: For the FY27 budget request, Program Support has no variance to the FY26 budget, with the exception of increased costs for GSD, DoIT, and vehicle leases.

Programmatic Changes: Since its inception, the External Affairs Division has started building its team. The Director has worked closely with the Agency's Public Information Officer (PIO), onboarded a division manager, webmaster, and made arrangements for additional support in the areas of event planning and management, social media, marketing, community management, and photo and video asset creation. These reorganization efforts followed by advertising campaigns and a quarterly publication designed to bolster outreach has been successful. External Affairs will continue to methodically build capacity with the goal of managing all public-facing information, centralizing marketing initiatives and communication efforts for all Agency programs and services. Constituent and industry relations along with increased public awareness and earned media are among the division's priorities.

Base Budget Justification: The base budget is necessary to continue to support the various initiatives across the agency.

Program Support

State of New Mexico
S-8 Financial Summary by Fund Level
 (Dollars in Thousands)

BU PCode Department Fund
 62400 P591 000000 04900

| | | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | Total |
|----------------------|-----------------------------------------|------------------|--------------------|------------------|---------------------|-----------------|-------------------------------------------------|-----------------|
| REVENUE | | | | | | | | |
| 111 | General Fund Transfers | 7,207.8 | 7,046.7 | 7,361.3 | 0.0 | 7,641.9 | 0.0 | 7,641.9 |
| 112 | Other Transfers | 0.0 | 161.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 120 | Federal Revenues | 121.9 | 84.0 | 121.9 | 0.0 | 121.9 | 0.0 | 121.9 |
| 130 | Other Revenues | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 150 | Fund Balance | 2,275.6 | 1,828.9 | 2,275.6 | 0.0 | 5,135.0 | 0.0 | 5,135.0 |
| REVENUE, TRANSFERS | | 9,605.3 | 9,120.6 | 9,758.8 | 0.0 | 12,898.8 | 0.0 | 12,898.8 |
| REVENUE | | 9,605.3 | 9,120.6 | 9,758.8 | 0.0 | 12,898.8 | 0.0 | 12,898.8 |
| EXPENSE | | | | | | | | |
| 200 | Personal services and employee benefits | 5,191.4 | 4,767.0 | 5,344.9 | 5,493.8 | 5,581.6 | 0.0 | 5,581.6 |
| 300 | Contractual services | 2,565.8 | 2,224.7 | 2,565.8 | 0.0 | 3,085.8 | 0.0 | 3,085.8 |
| 400 | Other | 1,848.1 | 1,377.0 | 1,848.1 | 0.0 | 4,231.4 | 0.0 | 4,231.4 |
| EXPENDITURES | | 9,605.3 | 8,368.8 | 9,758.8 | 5,493.84 | 12,898.8 | 0.0 | 12,898.8 |
| EXPENSE | | 9,605.3 | 8,368.8 | 9,758.8 | 5,493.84 | 12,898.8 | 0.0 | 12,898.8 |
| FTE POSITIONS | | | | | | | | |
| 810 | Permanent | 45.00 | 38.00 | 45.00 | 38.00 | 43.00 | 0.00 | 43.00 |
| 820 | Term | 1.00 | 0.00 | 2.00 | 0.00 | 5.00 | 0.00 | 5.00 |
| FTEs | | 46.00 | 38.00 | 47.00 | 38.00 | 48.00 | 0.00 | 48.00 |
| FTE POSITIONS | | 46.00 | 38.00 | 47.00 | 38.00 | 48.00 | 0.00 | 48.00 |

Program Support

State of New Mexico
S-8 Financial Summary
 (Dollars in Thousands)

BU PCode Department
 62400 P591 000000

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | Total |
|---------------------------------------------|------------------|--------------------|------------------|---------------------|-----------------|-------------------------------------------------|-----------------|
| REVENUE | | | | | | | |
| 111 General Fund Transfers | 7,207.8 | 7,046.7 | 7,361.3 | 0.0 | 7,641.9 | 0.0 | 7,641.9 |
| 112 Other Transfers | 0.0 | 161.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 120 Federal Revenues | 121.9 | 84.0 | 121.9 | 0.0 | 121.9 | 0.0 | 121.9 |
| 130 Other Revenues | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 150 Fund Balance | 2,275.6 | 1,828.9 | 2,275.6 | 0.0 | 5,135.0 | 0.0 | 5,135.0 |
| REVENUE, TRANSFERS | 9,605.3 | 9,120.6 | 9,758.8 | 0.0 | 12,898.8 | 0.0 | 12,898.8 |
| REVENUE | 9,605.3 | 9,120.6 | 9,758.8 | 0.0 | 12,898.8 | 0.0 | 12,898.8 |
| EXPENSE | | | | | | | |
| 200 Personal services and employee benefits | 5,191.4 | 4,767.0 | 5,344.9 | 5,493.8 | 5,581.6 | 0.0 | 5,581.6 |
| 300 Contractual services | 2,565.8 | 2,224.7 | 2,565.8 | 0.0 | 3,085.8 | 0.0 | 3,085.8 |
| 400 Other | 1,848.1 | 1,377.0 | 1,848.1 | 0.0 | 4,231.4 | 0.0 | 4,231.4 |
| EXPENDITURES | 9,605.3 | 8,368.8 | 9,758.8 | 5,493.84 | 12,898.8 | 0.0 | 12,898.8 |
| EXPENSE | 9,605.3 | 8,368.8 | 9,758.8 | 5,493.84 | 12,898.8 | 0.0 | 12,898.8 |
| FTE POSITIONS | | | | | | | |
| 810 Permanent | 45.00 | 38.00 | 45.00 | 38.00 | 43.00 | 0.00 | 43.00 |
| 820 Term | 1.00 | 0.00 | 2.00 | 0.00 | 5.00 | 0.00 | 5.00 |
| FTEs | 46.00 | 38.00 | 47.00 | 38.00 | 48.00 | 0.00 | 48.00 |
| FTE POSITIONS | 46.00 | 38.00 | 47.00 | 38.00 | 48.00 | 0.00 | 48.00 |

Program Support

BU PCode Department
62400 P591 000000

State of New Mexico

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|---------------------------------------------|----------------|----------------|----------------|----------------|------------------------------------|------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 7,207.8 | 7,046.7 | 7,361.3 | 0.0 | 7,641.9 | 0.0 | 7,641.9 |
| 111 | General Fund Transfers | 7,207.8 | 7,046.7 | 7,361.3 | 0.0 | 7,641.9 | 0.0 | 7,641.9 |
| 499905 | Other Financing Sources | 0.0 | 161.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 112 | Other Transfers | 0.0 | 161.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 451903 | Federal Direct - Operating | 121.9 | 84.0 | 121.9 | 0.0 | 121.9 | 0.0 | 121.9 |
| 120 | Federal Revenues | 121.9 | 84.0 | 121.9 | 0.0 | 121.9 | 0.0 | 121.9 |
| 496901 | Miscellaneous Revenue | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 130 | Other Revenues | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 325900 | Restricted FB - Gov | 2,275.6 | 1,828.9 | 2,275.6 | 0.0 | 5,135.0 | 0.0 | 5,135.0 |
| 150 | Fund Balance | 2,275.6 | 1,828.9 | 2,275.6 | 0.0 | 5,135.0 | 0.0 | 5,135.0 |
| TOTAL REVENUE | | 9,605.3 | 9,120.6 | 9,758.8 | 0.0 | 12,898.8 | 0.0 | 12,898.8 |
| 520100 | Exempt Perm Positions P/T&F/T | 1,435.9 | 1,101.8 | 1,343.8 | 1,143.7 | 1,167.0 | 0.0 | 1,167.0 |
| 520200 | Term Positions | 0.0 | 174.5 | 82.5 | 1.8 | 301.4 | 0.0 | 301.4 |
| 520300 | Classified Perm Positions F/T | 2,708.3 | 2,192.7 | 2,453.8 | 2,868.2 | 2,588.6 | 0.0 | 2,588.6 |
| 520700 | Overtime & Other Premium Pay | 0.4 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520800 | Annl & Comp Paid At Separation | 41.5 | 80.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 521100 | Group Insurance Premium | 212.9 | 195.6 | 467.2 | 388.8 | 341.5 | 0.0 | 341.5 |
| 521200 | Retirement Contributions | 504.0 | 667.3 | 614.2 | 765.3 | 752.5 | 0.0 | 752.5 |
| 521300 | F I C A | 204.5 | 261.4 | 286.3 | 246.6 | 299.2 | 0.0 | 299.2 |
| 521400 | Workers' Comp Assessment Fee | 0.4 | 0.3 | 0.4 | 0.0 | 0.4 | 0.0 | 0.4 |
| 521410 | GSD Work Comp Insur Premium | 6.6 | 6.6 | 7.6 | 0.0 | 8.5 | 0.0 | 8.5 |
| 521500 | Unemployment Comp Premium | 3.5 | 3.6 | 1.8 | 0.0 | 1.8 | 0.0 | 1.8 |
| 521600 | Employee Liability Ins Premium | 13.9 | 13.7 | 20.5 | 0.0 | 42.4 | 0.0 | 42.4 |
| 521700 | RHC Act Contributions | 53.3 | 69.4 | 66.8 | 79.5 | 78.3 | 0.0 | 78.3 |
| 523000 | COVID Related Admin Leave | 6.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 200 | Personal services and employee benef | 5,191.4 | 4,767.0 | 5,344.9 | 5,493.8 | 5,581.6 | 0.0 | 5,581.6 |
| 535200 | Professional Services | 150.3 | 1,301.2 | 64.9 | 0.0 | 608.8 | 0.0 | 608.8 |
| 535209 | Professional Svcs - Interagenc | 0.0 | 0.0 | 0.0 | 0.0 | 6.1 | 0.0 | 6.1 |
| 535300 | Other Services | 2,275.6 | 97.4 | 2,283.9 | 0.0 | 1,031.7 | 0.0 | 1,031.7 |
| 535309 | Other Services - Interagency | 0.1 | 584.0 | 0.0 | 0.0 | 500.0 | 0.0 | 500.0 |
| 535400 | Audit Services | 82.2 | 76.2 | 78.0 | 0.0 | 99.2 | 0.0 | 99.2 |
| 535500 | Attorney Services | 0.0 | 97.7 | 0.0 | 0.0 | 30.0 | 0.0 | 30.0 |
| 535600 | IT Services | 57.6 | 68.2 | 139.0 | 0.0 | 810.0 | 0.0 | 810.0 |

Program Support

State of New Mexico

BU PCode Department
62400 P591 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | ----- FY 2027 Agency Request ----- | | |
|---------------------------------------|------------------|--------------------|------------------|---------------------|------------------------------------|------------|----------------|
| | | | | | Base | Expansion | Total |
| 300 Contractual services | 2,565.8 | 2,224.7 | 2,565.8 | 0.0 | 3,085.8 | 0.0 | 3,085.8 |
| 542100 Employee I/S Mileage & Fares | 8.0 | 3.1 | 3.5 | 0.0 | 3.5 | 0.0 | 3.5 |
| 542200 Employee I/S Meals & Lodging | 7.5 | 8.3 | 7.4 | 0.0 | 7.4 | 0.0 | 7.4 |
| 542300 Brd & Comm Mbr Meals & Lodging | 3.0 | 0.0 | 5.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542500 Transp - Fuel & Oil | 20.0 | 1.0 | 13.4 | 0.0 | 31.4 | 0.0 | 31.4 |
| 542600 Transp - Parts & Supplies | 3.0 | 0.0 | 2.2 | 0.0 | 2.2 | 0.0 | 2.2 |
| 542800 State Transp Pool Charges | 233.7 | 239.7 | 241.1 | 0.0 | 271.6 | 0.0 | 271.6 |
| 542900 Transp - Other Travel | 0.0 | 2.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543200 Maint - Furn, Fixt, Equipment | 0.3 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543300 Maint - Buildings & Structures | 60.9 | 3.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543400 Maint - Property Insurance | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543500 Maint - Supplies | 5.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543820 Maintenance IT | 38.9 | 0.0 | 395.0 | 0.0 | 395.0 | 0.0 | 395.0 |
| 543830 IT HW/SW Agreements | 476.0 | 235.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543900 Other Maintenance | 0.0 | 0.0 | 0.0 | 0.0 | 5.3 | 0.0 | 5.3 |
| 544000 Supply Inventory IT | 354.1 | 46.2 | 444.5 | 0.0 | 405.4 | 0.0 | 405.4 |
| 544100 Supplies-Office Supplies | 10.0 | 4.7 | 25.0 | 0.0 | 25.0 | 0.0 | 25.0 |
| 544400 Supplies-Field Supplies | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544900 Supplies-Inventory Exempt | 30.0 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 545600 Reporting & Recording | 0.0 | 0.0 | 0.0 | 0.0 | 65.6 | 0.0 | 65.6 |
| 545700 ISD Services | 19.3 | 74.5 | 39.8 | 0.0 | 50.2 | 0.0 | 50.2 |
| 545710 DOIT HCM Assessment Fees | 16.5 | 8.0 | 18.3 | 0.0 | 17.5 | 0.0 | 17.5 |
| 545900 Printing & Photo Services | 10.0 | 17.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546100 Postage & Mail Services | 10.0 | 8.3 | 5.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 546310 Utilities - Sewer/Garbage | 1.3 | 1.3 | 5.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 546400 Rent Of Land & Buildings | 361.9 | 413.6 | 515.0 | 0.0 | 515.0 | 0.0 | 515.0 |
| 546500 Rent Of Equipment | 10.0 | 56.1 | 13.0 | 0.0 | 13.0 | 0.0 | 13.0 |
| 546600 Communications | 21.5 | 101.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546610 DOIT Telecommunications | 59.0 | 43.8 | 49.6 | 0.0 | 99.3 | 0.0 | 99.3 |
| 546700 Subscriptions/Dues/License Fee | 35.0 | 21.0 | 50.2 | 0.0 | 23.4 | 0.0 | 23.4 |
| 546800 Employee Training & Education | 19.8 | 5.0 | 15.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 546900 Advertising | 0.4 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 547400 Grants To Local Governments | 0.0 | 0.0 | 0.0 | 0.0 | 2,275.6 | 0.0 | 2,275.6 |
| 547900 Miscellaneous Expense | 12.5 | 3.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

Program Support

State of New Mexico

BU PCode Department
62400 P591 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------------|------------------------------|----------------|----------------|----------------|----------------|------------------------------------|-------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 548300 | Information Tech Equipment | 0.0 | 62.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 10.0 | 5.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 10.0 | 10.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 400 | Other | 1,848.1 | 1,377.0 | 1,848.1 | 0.0 | 4,231.4 | 0.0 | 4,231.4 |
| TOTAL EXPENSE | | 9,605.3 | 8,368.8 | 9,758.8 | 5,493.8 | 12,898.8 | 0.0 | 12,898.8 |
| 810 | Permanent | 45.00 | 38.00 | 45.00 | 38.00 | 43.00 | 0.00 | 43.00 |
| 810 | Permanent | 45.00 | 38.00 | 45.00 | 38.00 | 43.00 | 0.00 | 43.00 |
| 820 | Term | 1.00 | 0.00 | 2.00 | 0.00 | 5.00 | 0.00 | 5.00 |
| 820 | Term | 1.00 | 0.00 | 2.00 | 0.00 | 5.00 | 0.00 | 5.00 |
| TOTAL FTE POSITIONS | | 46.00 | 38.00 | 47.00 | 38.00 | 48.00 | 0.00 | 48.00 |

Program Support

BU PCode Department
 62400 P591 000000

State of New Mexico

S-9 Account Code Revenue Summary
 (Dollars in Thousands)

| | Provider PCode | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | ----- FY 2027 Agency Request ----- | | |
|----------------------|-------------------------------|------------------|--------------------|------------------|---------------------|------------------------------------|------------|-----------------|
| | | | | | | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 7,207.8 | 7,046.7 | 7,361.3 | 0.0 | 7,641.9 | 0.0 | 7,641.9 |
| 111 | General Fund Transfers | 7,207.8 | 7,046.7 | 7,361.3 | 0.0 | 7,641.9 | 0.0 | 7,641.9 |
| 499905 | Other Financing Sources | 0.0 | 161.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 112 | Other Transfers | 0.0 | 161.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 451903 | Federal Direct - Operating | 121.9 | 84.0 | 121.9 | 0.0 | 121.9 | 0.0 | 121.9 |
| 120 | Federal Revenues | 121.9 | 84.0 | 121.9 | 0.0 | 121.9 | 0.0 | 121.9 |
| 496901 | Miscellaneous Revenue | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 130 | Other Revenues | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 325900 | Restricted FB - Gov | 2,275.6 | 1,828.9 | 2,275.6 | 0.0 | 5,135.0 | 0.0 | 5,135.0 |
| 150 | Fund Balance | 2,275.6 | 1,828.9 | 2,275.6 | 0.0 | 5,135.0 | 0.0 | 5,135.0 |
| TOTAL REVENUE | | 9,605.3 | 9,120.6 | 9,758.8 | 0.0 | 12,898.8 | 0.0 | 12,898.8 |

Program Support

BU PCode Department
62400 P591 000000

State of New Mexico

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | ----- FY 2027 Agency Request ----- | | |
|------------------------------------------|------------------|--------------------|------------------|---------------------|------------------------------------|------------|----------------|
| | | | | | Base | Expansion | Total |
| 520100 Exempt Perm Positions P/T&F/T | 1,435.9 | 1,101.8 | 1,343.8 | 1,143.7 | 1,167.0 | 0.0 | 1,167.0 |
| 520200 Term Positions | 0.0 | 174.5 | 82.5 | 1.8 | 301.4 | 0.0 | 301.4 |
| 520300 Classified Perm Positions F/T | 2,708.3 | 2,192.7 | 2,453.8 | 2,868.2 | 2,588.6 | 0.0 | 2,588.6 |
| 520700 Overtime & Other Premium Pay | 0.4 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520800 Annl & Comp Paid At Separation | 41.5 | 80.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 521100 Group Insurance Premium | 212.9 | 195.6 | 467.2 | 388.8 | 341.5 | 0.0 | 341.5 |
| 521200 Retirement Contributions | 504.0 | 667.3 | 614.2 | 765.3 | 752.5 | 0.0 | 752.5 |
| 521300 F I C A | 204.5 | 261.4 | 286.3 | 246.6 | 299.2 | 0.0 | 299.2 |
| 521400 Workers' Comp Assessment Fee | 0.4 | 0.3 | 0.4 | 0.0 | 0.4 | 0.0 | 0.4 |
| 521410 GSD Work Comp Insur Premium | 6.6 | 6.6 | 7.6 | 0.0 | 8.5 | 0.0 | 8.5 |
| 521500 Unemployment Comp Premium | 3.5 | 3.6 | 1.8 | 0.0 | 1.8 | 0.0 | 1.8 |
| 521600 Employee Liability Ins Premium | 13.9 | 13.7 | 20.5 | 0.0 | 42.4 | 0.0 | 42.4 |
| 521700 RHC Act Contributions | 53.3 | 69.4 | 66.8 | 79.5 | 78.3 | 0.0 | 78.3 |
| 523000 COVID Related Admin Leave | 6.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 200 Personal services and employe | 5,191.4 | 4,767.0 | 5,344.9 | 5,493.8 | 5,581.6 | 0.0 | 5,581.6 |
| 535200 Professional Services | 150.3 | 1,301.2 | 64.9 | 0.0 | 608.8 | 0.0 | 608.8 |
| 535209 Professional Svcs - Interagenc | 0.0 | 0.0 | 0.0 | 0.0 | 6.1 | 0.0 | 6.1 |
| 535300 Other Services | 2,275.6 | 97.4 | 2,283.9 | 0.0 | 1,031.7 | 0.0 | 1,031.7 |
| 535309 Other Services - Interagency | 0.1 | 584.0 | 0.0 | 0.0 | 500.0 | 0.0 | 500.0 |
| 535400 Audit Services | 82.2 | 76.2 | 78.0 | 0.0 | 99.2 | 0.0 | 99.2 |
| 535500 Attorney Services | 0.0 | 97.7 | 0.0 | 0.0 | 30.0 | 0.0 | 30.0 |
| 535600 IT Services | 57.6 | 68.2 | 139.0 | 0.0 | 810.0 | 0.0 | 810.0 |
| 300 Contractual services | 2,565.8 | 2,224.7 | 2,565.8 | 0.0 | 3,085.8 | 0.0 | 3,085.8 |
| 542100 Employee I/S Mileage & Fares | 8.0 | 3.1 | 3.5 | 0.0 | 3.5 | 0.0 | 3.5 |
| 542200 Employee I/S Meals & Lodging | 7.5 | 8.3 | 7.4 | 0.0 | 7.4 | 0.0 | 7.4 |
| 542300 Brd & Comm Mbr Meals & Lodgin | 3.0 | 0.0 | 5.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542500 Transp - Fuel & Oil | 20.0 | 1.0 | 13.4 | 0.0 | 31.4 | 0.0 | 31.4 |
| 542600 Transp - Parts & Supplies | 3.0 | 0.0 | 2.2 | 0.0 | 2.2 | 0.0 | 2.2 |
| 542800 State Transp Pool Charges | 233.7 | 239.7 | 241.1 | 0.0 | 271.6 | 0.0 | 271.6 |
| 542900 Transp - Other Travel | 0.0 | 2.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543200 Maint - Furn, Fixt, Equipment | 0.3 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543300 Maint - Buildings & Structures | 60.9 | 3.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543400 Maint - Property Insurance | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 |

Program Support

BU PCode Department
62400 P591 000000

State of New Mexico

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|--------------------------------|----------------|----------------|----------------|-----------------|------------------------------------|------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 543500 | Maint - Supplies | 5.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543820 | Maintenance IT | 38.9 | 0.0 | 395.0 | 0.0 | 395.0 | 0.0 | 395.0 |
| 543830 | IT HW/SW Agreements | 476.0 | 235.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543900 | Other Maintenance | 0.0 | 0.0 | 0.0 | 0.0 | 5.3 | 0.0 | 5.3 |
| 544000 | Supply Inventory IT | 354.1 | 46.2 | 444.5 | 0.0 | 405.4 | 0.0 | 405.4 |
| 544100 | Supplies-Office Supplies | 10.0 | 4.7 | 25.0 | 0.0 | 25.0 | 0.0 | 25.0 |
| 544400 | Supplies-Field Supplies | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544900 | Supplies-Inventory Exempt | 30.0 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 545600 | Reporting & Recording | 0.0 | 0.0 | 0.0 | 0.0 | 65.6 | 0.0 | 65.6 |
| 545700 | ISD Services | 19.3 | 74.5 | 39.8 | 0.0 | 50.2 | 0.0 | 50.2 |
| 545710 | DOIT HCM Assessment Fees | 16.5 | 8.0 | 18.3 | 0.0 | 17.5 | 0.0 | 17.5 |
| 545900 | Printing & Photo Services | 10.0 | 17.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546100 | Postage & Mail Services | 10.0 | 8.3 | 5.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 546310 | Utilities - Sewer/Garbage | 1.3 | 1.3 | 5.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 546400 | Rent Of Land & Buildings | 361.9 | 413.6 | 515.0 | 0.0 | 515.0 | 0.0 | 515.0 |
| 546500 | Rent Of Equipment | 10.0 | 56.1 | 13.0 | 0.0 | 13.0 | 0.0 | 13.0 |
| 546600 | Communications | 21.5 | 101.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546610 | DOIT Telecommunications | 59.0 | 43.8 | 49.6 | 0.0 | 99.3 | 0.0 | 99.3 |
| 546700 | Subscriptions/Dues/License Fee | 35.0 | 21.0 | 50.2 | 0.0 | 23.4 | 0.0 | 23.4 |
| 546800 | Employee Training & Education | 19.8 | 5.0 | 15.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 546900 | Advertising | 0.4 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 547400 | Grants To Local Governments | 0.0 | 0.0 | 0.0 | 0.0 | 2,275.6 | 0.0 | 2,275.6 |
| 547900 | Miscellaneous Expense | 12.5 | 3.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548300 | Information Tech Equipment | 0.0 | 62.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 10.0 | 5.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 10.0 | 10.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 400 | Other | 1,848.1 | 1,377.0 | 1,848.1 | 0.0 | 4,231.4 | 0.0 | 4,231.4 |
| TOTAL EXPENSE | | 9,605.3 | 8,368.8 | 9,758.8 | 5,493.84 | 12,898.8 | 0.0 | 12,898.8 |

State of New Mexico

Rate Report - Selected Line Items for Rates

(Dollars in Thousands)

| Org Unit | Line | | 2024-25 | 2025-26 | -----FY 2027----- | | | | Opbud |
|-----------------------------------|--------|--------------------------------|---------------|--------------|-------------------|-----------|----------------|------------|------------|
| | | | Actuals | OpBud | Request | | Recommendation | | |
| | | | | | Base | Expansion | Base | Expansion | |
| 62400 P591 Program Support | 521410 | GSD Work Comp Insur Premium | 6.6 | 7.6 | 8.5 | 0 | 0 | 0.0 | 0.0 |
| | 521500 | Unemployment Comp Premium | 3.58 | 1.8 | 1.8 | 0 | 0 | 0.0 | 0.0 |
| | 521600 | Employee Liability Ins Premium | 13.74 | 20.5 | 42.4 | 0 | 0 | 0.0 | 0.0 |
| | 535400 | Audit Services | 76.2 | 78 | 99.2 | 0 | 0 | 0.0 | 0.0 |
| | 542800 | State Transp Pool Charges | 239.74 | 241.1 | 271.6 | 0 | 0 | 0.0 | 0.0 |
| | 543400 | Maint - Property Insurance | 0.04 | 0.1 | 0 | 0 | 0 | 0.0 | 0.0 |
| | 545700 | ISD Services | 74.51 | 39.8 | 50.2 | 0 | 0 | 0.0 | 0.0 |
| | 545710 | DOIT HCM Assessment Fees | 8.02 | 18.3 | 17.5 | 0 | 0 | 0.0 | 0.0 |
| | 546610 | DOIT Telecommunications | 43.77 | 49.6 | 99.3 | 0 | 0 | 0.0 | 0.0 |
| 62400 P591 Program Support | | | 466.19 | 456.8 | 590.5 | 0 | 0 | 0.0 | 0.0 |
| | | | 466.19 | 456.8 | 590.5 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| BusUnit | Line Item | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud | |
|--------------|---------------|--------------------------------|----------|---------|-----------|----------------|-----------|-------|-----|
| | | Actuals | Opbud | Base | Expansion | Base | Expansion | | |
| 62400 | P591-R | Program Support | | | | | | | |
| | 520100 | Exempt Perm Positions P/T&F/T | 1,101.76 | 1,343.8 | 1,167 | 0 | 0 | 0 | 0.0 |
| | 520200 | Term Positions | 174.51 | 82.5 | 301.4 | 0 | 0 | 0 | 0.0 |
| | 520300 | Classified Perm Positions F/T | 2,192.69 | 2,453.8 | 2,588.6 | 0 | 0 | 0 | 0.0 |
| | 520700 | Overtime & Other Premium Pay | 0.07 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 520800 | Annl & Comp Paid At Separation | 80.12 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 521100 | Group Insurance Premium | 195.59 | 467.2 | 341.5 | 0 | 0 | 0 | 0.0 |
| | 521200 | Retirement Contributions | 667.31 | 614.2 | 752.5 | 0 | 0 | 0 | 0.0 |
| | 521300 | F I C A | 261.38 | 286.3 | 299.2 | 0 | 0 | 0 | 0.0 |
| | 521400 | Workers' Comp Assessment Fee | 0.33 | 0.4 | 0.4 | 0 | 0 | 0 | 0.0 |
| | 521410 | GSD Work Comp Insur Premium | 6.6 | 7.6 | 8.5 | 0 | 0 | 0 | 0.0 |
| | 521500 | Unemployment Comp Premium | 3.58 | 1.8 | 1.8 | 0 | 0 | 0 | 0.0 |
| | 521600 | Employee Liability Ins Premium | 13.74 | 20.5 | 42.4 | 0 | 0 | 0 | 0.0 |
| | 521700 | RHC Act Contributions | 69.37 | 66.8 | 78.3 | 0 | 0 | 0 | 0.0 |
| | 535200 | Professional Services | 1,301.21 | 64.9 | 608.8 | 0 | 0 | 0 | 0.0 |
| | 535209 | Professional Svcs - Interagenc | 0 | 0 | 6.1 | 0 | 0 | 0 | 0.0 |
| | 535300 | Other Services | 97.36 | 2,283.9 | 1,031.7 | 0 | 0 | 0 | 0.0 |
| | 535309 | Other Services - Interagency | 584.05 | 0 | 500 | 0 | 0 | 0 | 0.0 |
| | 535400 | Audit Services | 76.2 | 78 | 99.2 | 0 | 0 | 0 | 0.0 |
| | 535500 | Attorney Services | 97.73 | 0 | 30 | 0 | 0 | 0 | 0.0 |
| | 535600 | IT Services | 68.18 | 139 | 810 | 0 | 0 | 0 | 0.0 |
| | 542100 | Employee I/S Mileage & Fares | 3.08 | 3.5 | 3.5 | 0 | 0 | 0 | 0.0 |
| | 542200 | Employee I/S Meals & Lodging | 8.3 | 7.4 | 7.4 | 0 | 0 | 0 | 0.0 |
| | 542300 | Brd & Comm Mbr Meals & Lodgin | 0 | 5 | 0 | 0 | 0 | 0 | 0.0 |
| | 542500 | Transp - Fuel & Oil | 1.01 | 13.4 | 31.4 | 0 | 0 | 0 | 0.0 |
| | 542600 | Transp - Parts & Supplies | 0 | 2.2 | 2.2 | 0 | 0 | 0 | 0.0 |
| | 542800 | State Transp Pool Charges | 239.74 | 241.1 | 271.6 | 0 | 0 | 0 | 0.0 |
| | 542900 | Transp - Other Travel | 2.17 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 543200 | Maint - Furn, Fixt, Equipment | 0.16 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 543300 | Maint - Buildings & Structures | 3.19 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 543400 | Maint - Property Insurance | 0.04 | 0.1 | 0 | 0 | 0 | 0 | 0.0 |
| | 543820 | Maintenance IT | 0 | 395 | 395 | 0 | 0 | 0 | 0.0 |
| | 543830 | IT HW/SW Agreements | 235.95 | 0 | 0 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | |
|----------------------|-------------------------------------|-----------------|----------------|-----------------|----------|----------|----------|------------|
| 543900 | Other Maintenance | 0 | 0 | 5.3 | 0 | 0 | 0 | 0.0 |
| 544000 | Supply Inventory IT | 46.16 | 444.5 | 405.4 | 0 | 0 | 0 | 0.0 |
| 544100 | Supplies-Office Supplies | 4.67 | 25 | 25 | 0 | 0 | 0 | 0.0 |
| 544900 | Supplies-Inventory Exempt | 0.37 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 545600 | Reporting & Recording | 0 | 0 | 65.6 | 0 | 0 | 0 | 0.0 |
| 545700 | ISD Services | 74.51 | 39.8 | 50.2 | 0 | 0 | 0 | 0.0 |
| 545710 | DOIT HCM Assessment Fees | 8.02 | 18.3 | 17.5 | 0 | 0 | 0 | 0.0 |
| 545900 | Printing & Photo Services | 17.93 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546100 | Postage & Mail Services | 8.32 | 5 | 5 | 0 | 0 | 0 | 0.0 |
| 546310 | Utilities - Sewer/Garbage | 1.26 | 5 | 5 | 0 | 0 | 0 | 0.0 |
| 546400 | Rent Of Land & Buildings | 413.59 | 515 | 515 | 0 | 0 | 0 | 0.0 |
| 546500 | Rent Of Equipment | 56.15 | 13 | 13 | 0 | 0 | 0 | 0.0 |
| 546600 | Communications | 101.43 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546610 | DOIT Telecommunications | 43.77 | 49.6 | 99.3 | 0 | 0 | 0 | 0.0 |
| 546700 | Subscriptions/Dues/License Fee | 20.96 | 50.2 | 23.4 | 0 | 0 | 0 | 0.0 |
| 546800 | Employee Training & Education | 5.03 | 15 | 15 | 0 | 0 | 0 | 0.0 |
| 546900 | Advertising | 0.2 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 547400 | Grants To Local Governments | 0 | 0 | 2,275.6 | 0 | 0 | 0 | 0.0 |
| 547900 | Miscellaneous Expense | 3.41 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 548300 | Information Tech Equipment | 61.98 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 5.38 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 10.22 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| Subtotal for: | 62400 P591-R Program Support | 8,368.75 | 9,758.8 | 12,898.8 | 0 | 0 | 0 | 0.0 |
| 62400 | | 8,368.75 | 9,758.8 | 12,898.8 | 0 | 0 | 0 | 0.0 |

Totals by Line Item

| BusUnit | Line Item | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud |
|---------|--------------------------------------|----------|---------|---------|-----------|----------------|-----------|-------|
| | | Actuals | Opbud | Base | Expansion | Base | Expansion | |
| 62400 | 520100 Exempt Perm Positions P/T&F/T | 1,101.76 | 1,343.8 | 1,167 | 0 | 0 | 0 | 0.0 |
| | 520200 Term Positions | 174.51 | 82.5 | 301.4 | 0 | 0 | 0 | 0.0 |
| | 520300 Classified Perm Positions F/T | 2,192.69 | 2,453.8 | 2,588.6 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | |
|--------|--------------------------------|----------|---------|---------|---|---|---|-----|
| 520700 | Overtime & Other Premium Pay | 0.07 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 520800 | Annl & Comp Paid At Separation | 80.12 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 521100 | Group Insurance Premium | 195.59 | 467.2 | 341.5 | 0 | 0 | 0 | 0.0 |
| 521200 | Retirement Contributions | 667.31 | 614.2 | 752.5 | 0 | 0 | 0 | 0.0 |
| 521300 | F I C A | 261.38 | 286.3 | 299.2 | 0 | 0 | 0 | 0.0 |
| 521400 | Workers' Comp Assessment Fee | 0.33 | 0.4 | 0.4 | 0 | 0 | 0 | 0.0 |
| 521410 | GSD Work Comp Insur Premium | 6.6 | 7.6 | 8.5 | 0 | 0 | 0 | 0.0 |
| 521500 | Unemployment Comp Premium | 3.58 | 1.8 | 1.8 | 0 | 0 | 0 | 0.0 |
| 521600 | Employee Liability Ins Premium | 13.74 | 20.5 | 42.4 | 0 | 0 | 0 | 0.0 |
| 521700 | RHC Act Contributions | 69.37 | 66.8 | 78.3 | 0 | 0 | 0 | 0.0 |
| 535200 | Professional Services | 1,301.21 | 64.9 | 608.8 | 0 | 0 | 0 | 0.0 |
| 535209 | Professional Svcs - Interagenc | 0 | 0 | 6.1 | 0 | 0 | 0 | 0.0 |
| 535300 | Other Services | 97.36 | 2,283.9 | 1,031.7 | 0 | 0 | 0 | 0.0 |
| 535309 | Other Services - Interagency | 584.05 | 0 | 500 | 0 | 0 | 0 | 0.0 |
| 535400 | Audit Services | 76.2 | 78 | 99.2 | 0 | 0 | 0 | 0.0 |
| 535500 | Attorney Services | 97.73 | 0 | 30 | 0 | 0 | 0 | 0.0 |
| 535600 | IT Services | 68.18 | 139 | 810 | 0 | 0 | 0 | 0.0 |
| 542100 | Employee I/S Mileage & Fares | 3.08 | 3.5 | 3.5 | 0 | 0 | 0 | 0.0 |
| 542200 | Employee I/S Meals & Lodging | 8.3 | 7.4 | 7.4 | 0 | 0 | 0 | 0.0 |
| 542300 | Brd & Comm Mbr Meals & Lodging | 0 | 5 | 0 | 0 | 0 | 0 | 0.0 |
| 542500 | Transp - Fuel & Oil | 1.01 | 13.4 | 31.4 | 0 | 0 | 0 | 0.0 |
| 542600 | Transp - Parts & Supplies | 0 | 2.2 | 2.2 | 0 | 0 | 0 | 0.0 |
| 542800 | State Transp Pool Charges | 239.74 | 241.1 | 271.6 | 0 | 0 | 0 | 0.0 |
| 542900 | Transp - Other Travel | 2.17 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 543200 | Maint - Furn, Fixt, Equipment | 0.16 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 543300 | Maint - Buildings & Structures | 3.19 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 543400 | Maint - Property Insurance | 0.04 | 0.1 | 0 | 0 | 0 | 0 | 0.0 |
| 543820 | Maintenance IT | 0 | 395 | 395 | 0 | 0 | 0 | 0.0 |
| 543830 | IT HW/SW Agreements | 235.95 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 543900 | Other Maintenance | 0 | 0 | 5.3 | 0 | 0 | 0 | 0.0 |
| 544000 | Supply Inventory IT | 46.16 | 444.5 | 405.4 | 0 | 0 | 0 | 0.0 |
| 544100 | Supplies-Office Supplies | 4.67 | 25 | 25 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | |
|--------------------|--------------------------------|-----------------|----------------|-----------------|----------|----------|----------|------------|
| 544900 | Supplies-Inventory Exempt | 0.37 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 545600 | Reporting & Recording | 0 | 0 | 65.6 | 0 | 0 | 0 | 0.0 |
| 545700 | ISD Services | 74.51 | 39.8 | 50.2 | 0 | 0 | 0 | 0.0 |
| 545710 | DOIT HCM Assessment Fees | 8.02 | 18.3 | 17.5 | 0 | 0 | 0 | 0.0 |
| 545900 | Printing & Photo Services | 17.93 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546100 | Postage & Mail Services | 8.32 | 5 | 5 | 0 | 0 | 0 | 0.0 |
| 546310 | Utilities - Sewer/Garbage | 1.26 | 5 | 5 | 0 | 0 | 0 | 0.0 |
| 546400 | Rent Of Land & Buildings | 413.59 | 515 | 515 | 0 | 0 | 0 | 0.0 |
| 546500 | Rent Of Equipment | 56.15 | 13 | 13 | 0 | 0 | 0 | 0.0 |
| 546600 | Communications | 101.43 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546610 | DOIT Telecommunications | 43.77 | 49.6 | 99.3 | 0 | 0 | 0 | 0.0 |
| 546700 | Subscriptions/Dues/License Fee | 20.96 | 50.2 | 23.4 | 0 | 0 | 0 | 0.0 |
| 546800 | Employee Training & Education | 5.03 | 15 | 15 | 0 | 0 | 0 | 0.0 |
| 546900 | Advertising | 0.2 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 547400 | Grants To Local Governments | 0 | 0 | 2,275.6 | 0 | 0 | 0 | 0.0 |
| 547900 | Miscellaneous Expense | 3.41 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 548300 | Information Tech Equipment | 61.98 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 5.38 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 10.22 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| Grand Total | | 8,368.75 | 9,758.8 | 12,898.8 | 0 | 0 | 0 | 0.0 |

REV EXP COMPARISON

(Dollars in Thousands)

62400 - Aging and Long-Term Services Department

P591 - Program Support

| | General Fund | Other Funds | Other Transfers | Federal Funds | Total |
|-----------------------------------------------|-------------------------|------------------------|----------------------------|--------------------------|-----------------|
| SOURCES Totals | 7,641.9 | 5,135.0 | 0.0 | 121.9 | 12,898.8 |
| Personal services and employee benefits | 5,459.7 | 0.0 | 0.0 | 121.9 | 5,581.6 |
| Contractual services | 226.4 | 2,859.4 | 0.0 | 0.0 | 3,085.8 |
| Other | 1,955.8 | 2,275.6 | 0.0 | 0.0 | 4,231.4 |
| USES Total: | 7,641.9 | 5,135.0 | 0.0 | 121.9 | 12,898.8 |
| Net: | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

**FY27 APPROPRIATION REQUEST
LEASD PASSENGER-RELATED VEHICLES
FORM E-6B**

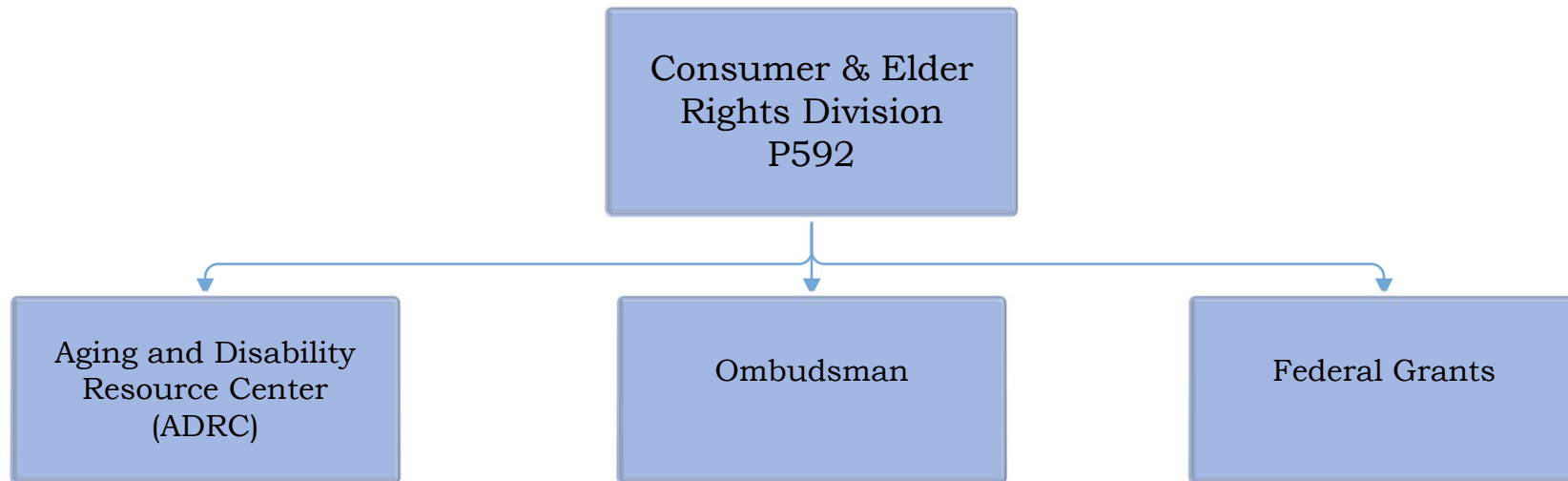
Account Code: 542800

Agency Name: Aging Long-Term Services Department
Program Name: P591 - Program Support

Business Unit: 62400
Program Code: P591

| Item No. | Plate / Lic. No. | Year | Class | Type | Make | Model | Lease Code | Total Mileage on 7/1/25 | LONG TERM ONLY | | | | SHORT TERM ONLY | | | | G+J=K Total Long & Short Lease | Federal \$\$\$\$ (X) |
|-----------------------------------------|------------------|------|-------|------------------------------------------------------------|----------|----------|------------|-------------------------|---------------------|----------------|----------------------|-------------------------------|-------------------|------------------|---------------------------|---------------------|-----------------------------------|----------------------|
| | | | | | | | | | Lease Start Date*** | Rate Per Month | No. of Months Leased | Lease Rate | H Rate Per Day | I No. of Days | H+I=J Total Lease Rate | | | |
| | | | | | | | | | | | | | | | | E Rate Per Month | | |
| 1 | 007729SG | 2020 | 06A | Mid Size Sport Utility 4X4 | Dodge | Journey | | 49,661 | | \$707.05 | 12 | 8,484.60 | | | | - | 8,484.60 | |
| 2 | 008203SG | 2021 | 06A | Mid Size Sport Utility 4X4 | Jeep | Latitude | | 35,404 | | \$707.05 | 12 | 8,484.60 | | | | - | 8,484.60 | |
| 3 | 008326SG | 2021 | 06A | Mid Size Sport Utility 4X4 | Toyota | Rav 4 | | 51,256 | | \$707.05 | 12 | 8,484.60 | | | | - | 8,484.60 | |
| 4 | 008328SG | 2021 | 06A | Mid Size Sport Utility 4X4 | Toyota | Rav 4 | | 38,132 | | \$707.05 | 12 | 8,484.60 | | | | - | 8,484.60 | |
| 5 | 008333SG | 2021 | 06A | Mid Size Sport Utility 4X4 | Toyota | Rav 4 | | 50,743 | | \$707.05 | 12 | 8,484.60 | | | | - | 8,484.60 | |
| 6 | 008337SG | 2021 | 06A | Mid Size Sport Utility 4X4 | Toyota | Rav 4 | | 26,496 | | \$707.05 | 12 | 8,484.60 | | | | - | 8,484.60 | |
| 7 | 008410SG | 2021 | 06A | Mid Size Sport Utility 4X4 | Toyota | Rav 4 | | 44,227 | | \$707.05 | 12 | 8,484.60 | | | | - | 8,484.60 | |
| 8 | 008660SG | 2021 | 05AC | Passenger Mini Van Commerical (2025 Toyota Sienna 7 - 8 | Chrysler | Pacifica | | 39,604 | | \$904.22 | 12 | 10,848.24 | | | | - | 10,848.24 | |
| 9 | 008673SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 28,586 | | \$511.72 | 12 | 6,140.64 | | | | - | 6,140.64 | |
| 10 | 008704SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 26,245 | | \$511.72 | 12 | 6,140.64 | | | | - | 6,140.64 | |
| 11 | 008711SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 35,950 | | \$511.72 | 12 | 6,140.64 | | | | - | 6,140.64 | |
| 12 | 008762SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 59,235 | | \$511.72 | 12 | 6,140.64 | | | | - | 6,140.64 | |
| 13 | 008763SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 51,790 | | \$511.72 | 12 | 6,140.64 | | | | - | 6,140.64 | |
| 14 | 008764SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 63,731 | | \$511.72 | 12 | 6,140.64 | | | | - | 6,140.64 | |
| 15 | 009306SG | 2021 | 06A | Mid Size Sport Utility 4X4 | Dodge | Durango | | 37,455 | | \$707.05 | 12 | 8,484.60 | | | | - | 8,484.60 | |
| 16 | 009333SG | 2021 | 06A | Mid Size Sport Utility 4X4 | Dodge | Durango | | 22,342 | | \$707.05 | 12 | 8,484.60 | | | | - | 8,484.60 | |
| 17 | 009338SG | 2021 | 06AP | #N/A | Ford | Explorer | | 24,677 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 18 | 009396SG | 2022 | 06B | Full Size Sport Utility Vehicle 4X4 | Chevy | Equinox | | 25,467 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 19 | 010457SG | 2024 | 02BA | Mid Size Sedan 2024 Nissan Altima | Nissan | Altima | | 7,919 | | \$703.94 | 12 | 8,447.28 | | | | - | 8,447.28 | |
| 20 | 010460SG | 2024 | 02BA | Mid Size Sedan 2024 Nissan Altima | Nissan | Altima | | 10,235 | | \$703.94 | 12 | 8,447.28 | | | | - | 8,447.28 | |
| 21 | 010461SG | 2024 | 02BA | Mid Size Sedan 2024 Nissan Altima | Nissan | Altima | | 10,355 | | \$703.94 | 12 | 8,447.28 | | | | - | 8,447.28 | |
| 22 | 010464SG | 2024 | 02BA | Mid Size Sedan 2024 Nissan Altima | Nissan | Altima | | 16,881 | | \$703.94 | 12 | 8,447.28 | | | | - | 8,447.28 | |
| 23 | 010484SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 20,104 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 24 | 010485SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 9,401 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 25 | 010496SG | 2024 | 06AM | Mid Size Sport Utility 4X4 - Commercial 2024 Rogue | Nissan | Rouge | | 9,679 | | \$773.15 | 12 | 9,277.80 | | | | - | 9,277.80 | |
| 26 | 010498SG | 2024 | 06AM | Mid Size Sport Utility 4X4 - Commercial 2024 Rogue | Nissan | Rouge | | 10,337 | | \$773.15 | 12 | 9,277.80 | | | | - | 9,277.80 | |
| 27 | 010502SG | 2024 | 02BA | Mid Size Sedan 2024 Nissan Altima | Nissan | Altima | | 8,862 | | \$703.94 | 12 | 8,447.28 | | | | - | 8,447.28 | |
| 28 | 010594SG | 2024 | 04F | 1/2 Ton 4X4 Crew Cab Pick Up | Ford | F-150 | | 5,259 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 29 | 010595SG | 2024 | 04F | 1/2 Ton 4X4 Crew Cab Pick Up | Ford | F-150 | | 11,585 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 30 | 010596SG | 2024 | 04F | 1/2 Ton 4X4 Crew Cab Pick Up | Ford | F-150 | | 15,063 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 31 | 010617SG | 2024 | 06AM | Mid Size Sport Utility 4X4 - Commercial 2024 Rogue | Ford | Maverick | | 13,312 | | \$773.15 | 12 | 9,277.80 | | | | - | 9,277.80 | |
| 32 | 010620SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 9,920 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 33 | 010622SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 18,949 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 34 | 010623SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 2,537 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 35 | 010624SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 10,554 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 36 | 010625SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 6,614 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 37 | 010626SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 8,246 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 38 | 010627SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 9,448 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 39 | 010628SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 22,026 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 40 | 010630SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 7,505 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 41 | 010631SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 11,095 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 42 | 010671SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 13,863 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 43 | 010672SG | 2024 | 04F | 1/2 Ton 4X4 Crew Cab Pick Up | Ford | F-150 | | 5,292 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 44 | 010673SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 8,321 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 45 | 010674SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 9,305 | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| 46 | G64644 | 2006 | 06AP | Mid Size Sport Utility 4X4 - Commercial 2025 Ford Explorer | Ford | Explorer | | | | \$293.22 | 12 | 3,518.64 | | | | - | 3,518.64 | |
| LT Lease Cost: | | | | | | | | | | | | 271,533.36 | | ST Lease Cost: | | - | | |
| SUBTOTALS | | | | | | | | | | | | LT Lease Cost (fuel & lease): | | | | 271,533.36 | | |
| 542800 TOTAL: VEHICLE LEASE COST | | | | | | | | | | | | | | | | \$271,533.36 | | |

FY27 APPROPRIATION REQUEST ORGANIZATION CHART FORM S-2



Program Description:

The Aging and Disability Resource Center (ADRC) integrate access to numerous programs and services, which enables increased efficiency and availability of services throughout New Mexico. The ADRC reaches all of New Mexico's 33 counties and 23 tribal nations by providing access to information, assistance, referrals, options counseling, and advocacy to maximize personal choice and independence for older adults, adults with disabilities, and their caregivers.

ADRC staff educate and offer available options, coordinate the State's aging and disability service systems, provide objective information and assistance, and empower people to make informed decisions. The ADRC team provides informational services in person, over the telephone, email and chat, during community outreach events, and at various state-wide locations convenient to consumers. Additionally, the Options Counselors provide guidance counseling for Turquoise Care to assist Medicaid clients and potential Medicaid clients to better understand long-term care and health coverage benefits, helps facilitate access to covered health care services, assists with enrollment and familiarity with program services, and helps address questions or concerns.

Senior Medicare Patrol (SMP) works with Medicare beneficiaries, their families, and caregivers to prevent, detect, and report Medicare fraud, errors, and abuse. Fraud prevention empowers people to recognize suspicious activities and potentially exploitative situations and protect themselves with three steps: detect, protect, and report

State Health Insurance Assistance Program (SHIP) counselors who assist older adults, caregivers, adults with disabilities, and their families with Medicare issues. SHIP counselors provide free, unbiased Medicare and health information, counseling, and assistance to New Mexico residents with Medicare coverage and do not sell or endorse any insurance. These options may include Medicare Parts A & B, Medicare Advantage (Part C), Medicare prescription drug coverage (Part D), Medigap, and other programs that help cover health care costs. SHIP counselors help Medicare beneficiaries and their families:

- o Navigate the complex health insurance system for free
- o Understand Medicare options and issues using plain language
- o Compare the costs and benefits of Medicare options and other resources to find the best solution for your needs
- o Enroll in low-income programs to make Medicare more affordable

The Long-Term Care Ombudsman Program (LTCOP) is federally, and state mandated to provide oversight, advocacy, and resident-directed protection of the rights of New Mexicans living in long-term care facilities (residents), including nursing facilities and assisted living facilities. Funded primarily under the Older Americans Act, the Ombudsman Program provides independent, individual, and systemic advocacy on behalf of long-term care residents. Staff and volunteers strive to fulfill this responsibility by providing prompt and fair resolutions of residents' complaints, advocating for their wishes, and providing a voice for those who often go unheard. Advocacy services are offered at the request of any resident or surrogate decision maker regardless of payer source.

Major Issues and Accomplishments:

In FY25, Consumer and Elder Rights Division (CERD) assisted 52,363 consumers through its telephonic contact center and community-based programs; 30,147 calls were resolved in a single contact and the Center received an average of 166 calls per day.

The ADRC assesses consumers for Long-Term Services and Support (LTSS) eligibility using a person-centered approach through options counseling, which may identify multiple needs. Increases in requests for assistance are attributed to several factors, including changes in social service programs, economic and personal life or health, new or increasingly demanding family caregiving responsibilities, employment status, retirement, and eligibility for or enrollment in the Medicare or Medicaid programs. The ADRC utilizes the "Alliance for Information and Referral Taxonomy" to track the topics discussed during counseling sessions. During FY25, the top two most commonly

discussed topics were:

- Medicaid – 43,519 consumers counseled on various Medicaid programs which represents an increase of 16,719 compared to the total of 26,800 in FY24. The rise in call volume was primarily driven by concerns about a potential decrease in Medicaid funding.
- Medicare – 16,353 consumers counseled on various Medicare programs which represents an increase of 10,408 compared to the total of 5,946 in FY24. The change was impacted by increased state-wide community outreach events where CERD's nationally certified State Health Insurance and Assistance Program (SHIP) counselors facilitated in-person rather than telephone-based counseling.

During the FY25 Medicare Fall Open Enrollment period, SHIP counselors held 108 in-person counseling events, mostly in rural areas, assisting 3,164 Medicare beneficiaries with plan information and details to help them make confident decisions about their coverage for the upcoming year. SHIP counselors and volunteers also provided telephone-based counseling to 1,287 individuals.

In FY25, CERD staff and volunteers managed 1,820 individual referrals for assistance with Medicare, Medicaid, and other resources from a variety of sources, including Short-Term Assistance from the ADRC, constituent matters from the Governor's office, and referrals from community partners. SHIP and State Medicare Patrol (SMP) staff and volunteers also reached 33,953 older New Mexicans at 587 events statewide. These events ranged from small group presentations on Medicare topics or interactive workshops at senior centers, to larger educational exhibits at events like various statewide county health fairs, the monthly SHIP office hours at Mescalero tribal office and Elderly Center, New Mexico United soccer games, Veterans' Services Family Resource event, and the Sycamore Park Community Center Health & Safety Fair.

Also, in FY25, the ADRC underwent the implementation of a new Zoom Phone system, and in May of 2025, Zoom Phone upgraded to the Zoom Contact Center, and it too has been successful. Additionally, the ADRC implemented the Ideal ADRC Plan where there are two call queues. Incoming calls go straight to triage. If more in-depth assistance is needed, the call is then transferred to the specialty (on-ready) queue. This has been beneficial to callers and to staff.

Plan for FY27

ADRC:

There are several opportunities for ADRC to expand collaborations across the Agency to ensure New Mexicans are connected to needed resources and the programs for which they may be eligible. Because of the siloed nature of the Agency's technology and communications, there are several ways to proceed, identified as follows:

- Expand appointment scheduling options for the ADRC to better support constituents' schedules and minimize wait times.
- The Public Health Worker (PHW) grant is currently funding eight temporary positions. The ADRC would like to find funding to continue these positions.
- Further develop a volunteer recruitment and retention program, leveraging the expertise of the Office of External Affairs. Increase the number of trained and certified SHIP volunteers by 20% from FY25.
- Increase the total number of community educational outreach events by ten percent each year, with a particular focus on increased outreach during critical times of the year, such as the Medicare Fall Open Enrollment period.
- Modernize and upgrade existing staff training programs to upskill and build high-functioning teams.
- Implement a tiered system of subject matter expertise to better manage the increased call volume and the increasingly complex, varied needs among constituents.
- Expand cross-Agency collaborations to offer more on-site, in-person options counseling services across the state, during CERD All Staff Meetings. This allows for better communication, relations, and synergy amongst divisions.
- Recruit additional Senior Employment staff in the ADRC to follow-up with individuals who might need assistance with resolution. Further participate in Family Resource Center planning to establish a CERD presence in more locations across the state.

The LTCOP is committed to ensuring that residents have access to an Ombudsman representative and that their concerns are addressed in a timely manner. This objective is best achieved when each of the 283 long-term care facilities has a designated Ombudsman representative. In FY25, the LTCOP advanced this goal through regular facility visits, timely resolution of complaints, and appropriate case referrals.

- **Facility Visits:** During FY25 Q4, the LTCOP staff and volunteers completed 661 facility visits, successfully reaching all the 283 long-term care (LTC) facilities statewide. This meets the federal requirement that each LTC facility must be visited by an Ombudsman representative at least once per quarter. Facility visits have shown a steady increase trend throughout the fiscal year, increasing from 471 in Q1 to 563 in Q2, 625 in Q3 and 661 in Q4. This reflects a consistent and steep rise in visits to facilities from Q1 to Q4. Visits included both routine check-ins and non-routine responses such as complaint investigations, presentations, and meetings with residents and facility staff. Facilities with higher volumes of resident concerns were visited multiple times to ensure timely and thorough follow-up.

- **Complaints resolved within 60 days:** Throughout FY25, the LTCOP consistently demonstrated a high rate of timely complaint resolution. In Q1, 208 of 208 cases (100%) were resolved within 60 days; in Q2, 200 of 203 cases (99%); and in Q3, 249 of 251 cases (99%). During the Q4 reporting period, 216 cases were referred, with 214 resolved within 60 days (99%). For the entire fiscal year, LTCOP achieved an overall 99% resolution rate, underscoring its strong commitment to addressing resident concerns promptly. The program continues to prioritize complaint resolution within 60 days and has implemented strategies to support timely data entry and effective case management.

- **Cases referred to LTCOP:** During FY25, a total of 878 cases were referred to the LTCOP, reflecting a continued upward trend from previous years (348 cases in FY23 and 610 cases in FY24). This increase is attributed in part to the expanded presence of Ombudsmen in facilities and enhanced education and awareness of the services they provide.

Overview of Request:

The FY27 request will remain the same as the FY26 operating budget, with the exception of cost increases for GSD, DoIT, and vehicle leases.

Programmatic Changes:

The LTCOP is working to increase capacity. The Program has been focusing on interviewing and hiring new personnel. In FY26, the Legislature granted the Long-Term Care Ombudsman Program funding for five (5) full-time permanent positions. These positions are currently being filled in FY26.

Base Budget Justification:

The base budget is necessary to continue to support the various initiatives across the agency.

State of New Mexico
S-8 Financial Summary
 (Dollars in Thousands)

BU **PCode** **Department**
 62400 P592 000000

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | Total |
|---------------------------------------------|------------------|--------------------|------------------|---------------------|----------------|-------------------------------------------------|----------------|
| REVENUE | | | | | | | |
| 111 General Fund Transfers | 2,150.3 | 2,085.3 | 3,467.7 | 0.0 | 3,603.0 | 0.0 | 3,603.0 |
| 112 Other Transfers | 900.0 | 1,440.1 | 900.0 | 0.0 | 900.0 | 0.0 | 900.0 |
| 120 Federal Revenues | 1,871.8 | 2,047.4 | 1,871.8 | 0.0 | 2,010.9 | 0.0 | 2,010.9 |
| 150 Fund Balance | 0.0 | (0.0) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| REVENUE, TRANSFERS | 4,922.1 | 5,572.8 | 6,239.5 | 0.0 | 6,513.9 | 0.0 | 6,513.9 |
| REVENUE | 4,922.1 | 5,572.8 | 6,239.5 | 0.0 | 6,513.9 | 0.0 | 6,513.9 |
| EXPENSE | | | | | | | |
| 200 Personal services and employee benefits | 3,947.0 | 3,169.2 | 4,964.4 | 3,419.6 | 5,082.3 | 0.0 | 5,082.3 |
| 300 Contractual services | 121.0 | 766.4 | 421.0 | 0.0 | 900.3 | 0.0 | 900.3 |
| 400 Other | 854.1 | 366.1 | 854.1 | 0.0 | 531.3 | 0.0 | 531.3 |
| EXPENDITURES | 4,922.1 | 4,301.8 | 6,239.5 | 3,419.64 | 6,513.9 | 0.0 | 6,513.9 |
| EXPENSE | 4,922.1 | 4,301.8 | 6,239.5 | 3,419.64 | 6,513.9 | 0.0 | 6,513.9 |
| FTE POSITIONS | | | | | | | |
| 810 Permanent | 37.00 | 33.00 | 42.00 | 33.00 | 36.00 | 0.00 | 36.00 |
| 820 Term | 13.00 | 0.00 | 17.00 | 0.00 | 16.00 | 0.00 | 16.00 |
| FTEs | 50.00 | 33.00 | 59.00 | 33.00 | 52.00 | 0.00 | 52.00 |
| FTE POSITIONS | 50.00 | 33.00 | 59.00 | 33.00 | 52.00 | 0.00 | 52.00 |

Consumer and Elder Rights

State of New Mexico
S-8 Financial Summary by Fund Level
 (Dollars in Thousands)

BU 62400 PCode P592 Department 000000 Fund 04900

| | | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | Total |
|---------------------------|-----------------------------------------|------------------|--------------------|------------------|---------------------|----------------|-------------------------------------------------|----------------|
| REVENUE | | | | | | | | |
| 111 | General Fund Transfers | 2,150.3 | 2,085.3 | 3,467.7 | 0.0 | 3,603.0 | 0.0 | 3,603.0 |
| 112 | Other Transfers | 900.0 | 1,440.1 | 900.0 | 0.0 | 900.0 | 0.0 | 900.0 |
| 120 | Federal Revenues | 1,871.8 | 2,047.4 | 1,871.8 | 0.0 | 2,010.9 | 0.0 | 2,010.9 |
| 150 | Fund Balance | 0.0 | (0.0) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| REVENUE, TRANSFERS | | 4,922.1 | 5,572.8 | 6,239.5 | 0.0 | 6,513.9 | 0.0 | 6,513.9 |
| REVENUE | | 4,922.1 | 5,572.8 | 6,239.5 | 0.0 | 6,513.9 | 0.0 | 6,513.9 |
| EXPENSE | | | | | | | | |
| 200 | Personal services and employee benefits | 3,947.0 | 3,169.2 | 4,964.4 | 3,419.6 | 5,082.3 | 0.0 | 5,082.3 |
| 300 | Contractual services | 121.0 | 766.4 | 421.0 | 0.0 | 900.3 | 0.0 | 900.3 |
| 400 | Other | 854.1 | 366.1 | 854.1 | 0.0 | 531.3 | 0.0 | 531.3 |
| EXPENDITURES | | 4,922.1 | 4,301.8 | 6,239.5 | 3,419.64 | 6,513.9 | 0.0 | 6,513.9 |
| EXPENSE | | 4,922.1 | 4,301.8 | 6,239.5 | 3,419.64 | 6,513.9 | 0.0 | 6,513.9 |
| FTE POSITIONS | | | | | | | | |
| 810 | Permanent | 37.00 | 33.00 | 42.00 | 33.00 | 36.00 | 0.00 | 36.00 |
| 820 | Term | 13.00 | 0.00 | 17.00 | 0.00 | 16.00 | 0.00 | 16.00 |
| FTEs | | 50.00 | 33.00 | 59.00 | 33.00 | 52.00 | 0.00 | 52.00 |
| FTE POSITIONS | | 50.00 | 33.00 | 59.00 | 33.00 | 52.00 | 0.00 | 52.00 |

Consumer and Elder Rights

State of New Mexico
S-8 Financial Summary by Fund Level
 (Dollars in Thousands)

BU **PCode** **Department** **Fund**
 62400 P592 000000 95300

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- | | Total |
|---------------------------------------------|------------------|--------------------|------------------|---------------------|------|------------------------------------|-----|-------|
| | | | | | | Expansion | | |
| | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| EXPENSE | | | | | | | | |
| 200 Personal services and employee benefits | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| EXPENDITURES | 0.0 | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 |
| EXPENSE | 0.0 | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 |

Consumer and Elder Rights

BU PCode
62400 P592

State of New Mexico

E4 PCode Detail
(Dollars in Thousands)

| Fund | Account | | 2024-25 | 2025-26 | 2026-27 | FY 2027 Agency Request | | | | Total | Justification |
|-------|------------|---------------------------------------------|----------------|----------------|-----------------|------------------------|------------|--------------|----------------|----------------|---------------------------------------------------------|
| | | | Actuals | Opbud | PCF Proj | GF | OSF | ISF/IAT | FF | | |
| 04900 | 520100 | Exempt Perm Positions P/T&F/T | 132.4 | 335.8 | 0 | 201.8 | 0.0 | 0.0 | 0.0 | 201.8 | Reallocate to other accounts |
| 04900 | 520200 | Term Positions | 121.3 | 363.0 | 1.45 | 538.9 | 0.0 | 76.5 | 318.4 | 933.8 | increase for health and reallocated from other accounts |
| 04900 | 520300 | Classified Perm Positions F/T | 2,037.2 | 3,009.9 | 2,402.78 | 1,375.2 | 0.0 | 549.2 | 513.2 | 2,437.6 | Reallocate to other accounts |
| 04900 | 520700 | Overtime & Other Premium Pay | 0.3 | 1.7 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocate to other accounts |
| 04900 | 520800 | Annl & Comp Paid At Separation | 9.4 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 521100 | Group Insurance Premium | 198.4 | 514.7 | 363.01 | 258.6 | 0.0 | 88.0 | 104.8 | 451.4 | Reallocate to other accounts |
| 04900 | 521200 | Retirement Contributions | 438.9 | 411.2 | 457.44 | 385.5 | 0.0 | 119.9 | 137.8 | 643.2 | Reallocate from other accounts |
| 04900 | 521300 | F I C A | 165.8 | 216.5 | 147.4 | 153.3 | 0.0 | 47.7 | 54.7 | 255.7 | Reallocate from other accounts |
| 04900 | 521400 | Workers' Comp Assessment Fee | 0.3 | 0.5 | 0 | 0.5 | 0.0 | 0.0 | 0.0 | 0.5 | |
| 04900 | 521410 | GSD Work Comp Insur Premium | 0.8 | 9.5 | 0 | 9.2 | 0.0 | 0.0 | 0.0 | 9.2 | Fixed Rate decrease |
| 04900 | 521500 | Unemployment Comp Premium | 3.8 | 2.3 | 0 | 2.0 | 0.0 | 0.0 | 0.0 | 2.0 | Fixed Rate decrease |
| 04900 | 521600 | Employee Liability Ins Premium | 15.1 | 25.7 | 0 | 46.8 | 0.0 | 0.0 | 0.0 | 46.8 | Fixed Rate increase |
| 04900 | 521700 | RHC Act Contributions | 45.6 | 73.6 | 47.55 | 60.1 | 0.0 | 18.7 | 21.5 | 100.3 | Reallocate from other accounts |
| | 200 | Personal services and employee benef | 3,169.2 | 4,964.4 | 3,419.64 | 3,031.9 | 0.0 | 900.0 | 1,150.4 | 5,082.3 | |
| 04900 | 542100 | Employee I/S Mileage & Fares | 3.8 | 12.6 | 0 | 1.6 | 0.0 | 0.0 | 2.0 | 3.6 | Reallocate to other accounts |
| 04900 | 542200 | Employee I/S Meals & Lodging | (14.5) | 19.0 | 0 | 8.0 | 0.0 | 0.0 | 12.0 | 20.0 | Reallocate from other accounts |
| 04900 | 542500 | Transp - Fuel & Oil | 12.2 | 31.7 | 0 | 9.4 | 0.0 | 0.0 | 38.2 | 47.6 | Reallocate from other accounts |
| 04900 | 542600 | Transp - Parts & Supplies | 2.0 | 1.0 | 0 | 0.7 | 0.0 | 0.0 | 0.3 | 1.0 | |
| 04900 | 542700 | Transp - Transp Insurance | 0.2 | 0.8 | 0 | 0.8 | 0.0 | 0.0 | 0.0 | 0.8 | |
| 04900 | 542800 | State Transp Pool Charges | 66.5 | 85.5 | 0 | 13.5 | 0.0 | 0.0 | 58.1 | 71.6 | Reallocate to other accounts |
| 04900 | 543700 | Maintenance Services | 0.2 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 543830 | IT HW/SW Agreements | 62.9 | 108.2 | 0 | 41.1 | 0.0 | 0.0 | 25.0 | 66.1 | Reallocate to other accounts |
| 04900 | 544000 | Supply Inventory IT | 8.8 | 15.3 | 0 | 5.3 | 0.0 | 0.0 | 0.0 | 5.3 | Reallocate to other accounts |
| 04900 | 544100 | Supplies-Office Supplies | 3.9 | 22.5 | 0 | 3.5 | 0.0 | 0.0 | 0.0 | 3.5 | Reallocate to other accounts |
| 04900 | 544900 | Supplies-Inventory Exempt | 0.5 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 545700 | ISD Services | 41.0 | 50.0 | 0 | 27.2 | 0.0 | 0.0 | 27.2 | 54.4 | Fixed Rate Increase |
| 04900 | 545710 | DOIT HCM Assessment Fees | 18.0 | 23.2 | 0 | 9.5 | 0.0 | 0.0 | 9.5 | 19.0 | Fixed Rate decrease |
| 04900 | 545900 | Printing & Photo Services | 6.2 | 14.0 | 0 | 9.0 | 0.0 | 0.0 | 10.0 | 19.0 | Reallocate from other accounts |
| 04900 | 546100 | Postage & Mail Services | 0.0 | 2.6 | 0 | 0.0 | 0.0 | 0.0 | 2.6 | 2.6 | |
| 04900 | 546400 | Rent Of Land & Buildings | 16.8 | 16.5 | 0 | 0.0 | 0.0 | 0.0 | 16.5 | 16.5 | |
| 04900 | 546500 | Rent Of Equipment | 4.6 | 15.0 | 0 | 15.0 | 0.0 | 0.0 | 0.0 | 15.0 | |
| 04900 | 546600 | Communications | 1.3 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |

Consumer and Elder Rights

State of New Mexico

BU PCode
62400 P592

E4 PCode Detail
(Dollars in Thousands)

| Fund | Account | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | FY 2027 Agency Request | | | | Total | Justification |
|----------------------|-----------|--------------------|------------------|---------------------|------------------------|------------|--------------|----------------|----------------|-----------------------------------------|
| | | | | | GF | OSF | ISF/IAT | FF | | |
| 04900 | 546610 | 74.0 | 62.1 | 0 | 47.5 | 0.0 | 0.0 | 47.5 | 95.0 | Fixed Rate Increase |
| 04900 | 546800 | 2.8 | 0.5 | 0 | 0.5 | 0.0 | 0.0 | 0.0 | 0.5 | |
| 04900 | 546900 | 11.1 | 336.4 | 0 | 0.0 | 0.0 | 0.0 | 12.5 | 12.5 | reallocated to 300's and other accounts |
| 04900 | 547900 | 18.7 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 547999 | 1.6 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 548300 | 9.0 | 0.0 | 0 | 48.5 | 0.0 | 0.0 | 0.0 | 48.5 | Reallocate from other accounts |
| 04900 | 549600 | 7.0 | 18.0 | 0 | 10.0 | 0.0 | 0.0 | 4.6 | 14.6 | Reallocate to other accounts |
| 04900 | 549700 | 7.6 | 19.2 | 0 | 10.0 | 0.0 | 0.0 | 4.2 | 14.2 | Reallocate to other accounts |
| | 400 Other | 366.1 | 854.1 | 0 | 261.1 | 0.0 | 0.0 | 270.2 | 531.3 | |
| TOTAL EXPENSE | | 3,535.4 | 5,818.5 | | 3,293.0 | 0.0 | 900.0 | 1,420.6 | 5,613.6 | |

State of New Mexico
Contract by PCode Detail
(Dollars in Thousands)

| Fund | Account | # | Contract Purpose | Actuals | ----- FY 2027 Agency Request ----- | | | | Total | Justification |
|----------------------|---------|------------------------------|------------------|--------------|------------------------------------|------------|------------|--------------|--------------|----------------------------------------------------------|
| | | | | | GF | OSF | ISF/IAT | FF | | |
| 04900 | 535200 | Professional Services | 1000 | 681.7 | 6.0 | 0.0 | 0.0 | 276.5 | 282.5 | Ombudsman Services |
| 04900 | 535300 | Other Services | 1000 | 10.0 | 4.0 | 0.0 | 0.0 | 196.7 | 200.7 | Advertising, language line, shredding, archives |
| 04900 | 535309 | Other Services - Interagency | 1000 | 0.1 | 300.0 | 0.0 | 0.0 | 117.1 | 417.1 | ADRC call center- assessment testing and implementation. |
| 04900 | 535600 | IT Services | 1000 | 74.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| TOTAL EXPENSE | | | | 766.4 | 310.0 | 0.0 | 0.0 | 590.3 | 900.3 | |

Consumer and Elder Rights

State of New Mexico

BU PCode Department
62400 P592 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|---------------------------------------------|----------------|----------------|----------------|----------------|------------------------------------|------------|----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 2,150.3 | 2,085.3 | 3,467.7 | 0.0 | 3,603.0 | 0.0 | 3,603.0 |
| 111 | General Fund Transfers | 2,150.3 | 2,085.3 | 3,467.7 | 0.0 | 3,603.0 | 0.0 | 3,603.0 |
| 451909 | Federal Contract - Interagency | 900.0 | 1,375.1 | 900.0 | 0.0 | 900.0 | 0.0 | 900.0 |
| 499905 | Other Financing Sources | 0.0 | 65.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 112 | Other Transfers | 900.0 | 1,440.1 | 900.0 | 0.0 | 900.0 | 0.0 | 900.0 |
| 451903 | Federal Direct - Operating | 1,871.8 | 2,047.4 | 1,871.8 | 0.0 | 2,010.9 | 0.0 | 2,010.9 |
| 120 | Federal Revenues | 1,871.8 | 2,047.4 | 1,871.8 | 0.0 | 2,010.9 | 0.0 | 2,010.9 |
| 325900 | Restricted FB - Gov | 0.0 | (0.0) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 150 | Fund Balance | 0.0 | (0.0) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| TOTAL REVENUE | | 4,922.1 | 5,572.8 | 6,239.5 | 0.0 | 6,513.9 | 0.0 | 6,513.9 |
| 520100 | Exempt Perm Positions P/T&F/T | 260.0 | 132.4 | 335.8 | 0.0 | 201.8 | 0.0 | 201.8 |
| 520200 | Term Positions | 578.8 | 121.3 | 363.0 | 1.5 | 933.8 | 0.0 | 933.8 |
| 520300 | Classified Perm Positions F/T | 2,017.7 | 2,037.2 | 3,009.9 | 2,402.8 | 2,437.6 | 0.0 | 2,437.6 |
| 520600 | Paid Unused Sick Leave | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520700 | Overtime & Other Premium Pay | 3.1 | 0.3 | 1.7 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520800 | Annl & Comp Paid At Separation | 11.4 | 9.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 521100 | Group Insurance Premium | 365.0 | 198.4 | 514.7 | 363.0 | 451.4 | 0.0 | 451.4 |
| 521200 | Retirement Contributions | 426.2 | 438.9 | 411.2 | 457.4 | 643.2 | 0.0 | 643.2 |
| 521300 | F I C A | 166.6 | 165.8 | 216.5 | 147.4 | 255.7 | 0.0 | 255.7 |
| 521400 | Workers' Comp Assessment Fee | 0.5 | 0.3 | 0.5 | 0.0 | 0.5 | 0.0 | 0.5 |
| 521410 | GSD Work Comp Insur Premium | 7.1 | 0.8 | 9.5 | 0.0 | 9.2 | 0.0 | 9.2 |
| 521500 | Unemployment Comp Premium | 3.8 | 3.8 | 2.3 | 0.0 | 2.0 | 0.0 | 2.0 |
| 521600 | Employee Liability Ins Premium | 15.3 | 15.1 | 25.7 | 0.0 | 46.8 | 0.0 | 46.8 |
| 521700 | RHC Act Contributions | 45.6 | 45.6 | 73.6 | 47.6 | 100.3 | 0.0 | 100.3 |
| 523000 | COVID Related Admin Leave | 5.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 523200 | COVID Related Time Worked | 39.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 200 | Personal services and employee benef | 3,947.0 | 3,169.2 | 4,964.4 | 3,419.6 | 5,082.3 | 0.0 | 5,082.3 |
| 535200 | Professional Services | 0.0 | 681.7 | 63.0 | 0.0 | 282.5 | 0.0 | 282.5 |
| 535300 | Other Services | 73.0 | 10.0 | 58.0 | 0.0 | 200.7 | 0.0 | 200.7 |
| 535309 | Other Services - Interagency | 0.0 | 0.1 | 300.0 | 0.0 | 417.1 | 0.0 | 417.1 |
| 535600 | IT Services | 48.0 | 74.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 300 | Contractual services | 121.0 | 766.4 | 421.0 | 0.0 | 900.3 | 0.0 | 900.3 |
| 542100 | Employee I/S Mileage & Fares | 4.3 | 3.8 | 12.6 | 0.0 | 3.6 | 0.0 | 3.6 |

Consumer and Elder Rights

State of New Mexico

BU PCode Department
62400 P592 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------------|-------------------------------|----------------|----------------|----------------|----------------|------------------------------------|-------------|----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 542200 | Employee I/S Meals & Lodging | 33.0 | (14.5) | 19.0 | 0.0 | 20.0 | 0.0 | 20.0 |
| 542500 | Transp - Fuel & Oil | 15.0 | 12.2 | 31.7 | 0.0 | 47.6 | 0.0 | 47.6 |
| 542600 | Transp - Parts & Supplies | 0.2 | 2.0 | 1.0 | 0.0 | 1.0 | 0.0 | 1.0 |
| 542700 | Transp - Transp Insurance | 0.2 | 0.2 | 0.8 | 0.0 | 0.8 | 0.0 | 0.8 |
| 542800 | State Transp Pool Charges | 77.8 | 66.5 | 85.5 | 0.0 | 71.6 | 0.0 | 71.6 |
| 543200 | Maint - Furn, Fixt, Equipment | 2.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543700 | Maintenance Services | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543830 | IT HW/SW Agreements | 79.7 | 62.9 | 108.2 | 0.0 | 66.1 | 0.0 | 66.1 |
| 544000 | Supply Inventory IT | 56.5 | 8.8 | 15.3 | 0.0 | 5.3 | 0.0 | 5.3 |
| 544100 | Supplies-Office Supplies | 1.3 | 3.9 | 22.5 | 0.0 | 3.5 | 0.0 | 3.5 |
| 544900 | Supplies-Inventory Exempt | 1.9 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 545700 | ISD Services | 21.0 | 41.0 | 50.0 | 0.0 | 54.4 | 0.0 | 54.4 |
| 545710 | DOIT HCM Assessment Fees | 18.0 | 18.0 | 23.2 | 0.0 | 19.0 | 0.0 | 19.0 |
| 545900 | Printing & Photo Services | 12.0 | 6.2 | 14.0 | 0.0 | 19.0 | 0.0 | 19.0 |
| 546100 | Postage & Mail Services | 0.7 | 0.0 | 2.6 | 0.0 | 2.6 | 0.0 | 2.6 |
| 546400 | Rent Of Land & Buildings | 129.7 | 16.8 | 16.5 | 0.0 | 16.5 | 0.0 | 16.5 |
| 546500 | Rent Of Equipment | 7.0 | 4.6 | 15.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 546600 | Communications | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546610 | DOIT Telecommunications | 64.0 | 74.0 | 62.1 | 0.0 | 95.0 | 0.0 | 95.0 |
| 546800 | Employee Training & Education | 1.8 | 2.8 | 0.5 | 0.0 | 0.5 | 0.0 | 0.5 |
| 546900 | Advertising | 304.9 | 11.1 | 336.4 | 0.0 | 12.5 | 0.0 | 12.5 |
| 547900 | Miscellaneous Expense | 1.7 | 18.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 547999 | Request to Pay Prior Year | 0.0 | 1.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548300 | Information Tech Equipment | 0.0 | 9.0 | 0.0 | 0.0 | 48.5 | 0.0 | 48.5 |
| 549600 | Employee O/S Mileage & Fares | 11.7 | 7.0 | 18.0 | 0.0 | 14.6 | 0.0 | 14.6 |
| 549700 | Employee O/S Meals & Lodging | 9.6 | 7.6 | 19.2 | 0.0 | 14.2 | 0.0 | 14.2 |
| 400 | Other | 854.1 | 366.1 | 854.1 | 0.0 | 531.3 | 0.0 | 531.3 |
| TOTAL EXPENSE | | 4,922.1 | 4,301.8 | 6,239.5 | 3,419.6 | 6,513.9 | 0.0 | 6,513.9 |
| 810 | Permanent | 37.00 | 33.00 | 42.00 | 33.00 | 36.00 | 0.00 | 36.00 |
| 810 | Permanent | 37.00 | 33.00 | 42.00 | 33.00 | 36.00 | 0.00 | 36.00 |
| 820 | Term | 13.00 | 0.00 | 17.00 | 0.00 | 16.00 | 0.00 | 16.00 |
| 820 | Term | 13.00 | 0.00 | 17.00 | 0.00 | 16.00 | 0.00 | 16.00 |
| TOTAL FTE POSITIONS | | 50.00 | 33.00 | 59.00 | 33.00 | 52.00 | 0.00 | 52.00 |

Consumer and Elder Rights

BU PCode Department
 62400 P592 000000

State of New Mexico

S-9 Account Code Revenue Summary
 (Dollars in Thousands)

| | Provider PCode | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | ----- FY 2027 Agency Request ----- | | |
|----------------------|--------------------------------|----------------|-----------------|----------------|------------------|------------------------------------|------------|----------------|
| | | | | | | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 2,150.3 | 2,085.3 | 3,467.7 | 0.0 | 3,603.0 | 0.0 | 3,603.0 |
| 111 | General Fund Transfers | 2,150.3 | 2,085.3 | 3,467.7 | 0.0 | 3,603.0 | 0.0 | 3,603.0 |
| 451909 | Federal Contract - Interagency | 0.0 | 1,375.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 451909 | Federal Contract - Interagency | P524 900.0 | 0.0 | 900.0 | 0.0 | 900.0 | 0.0 | 900.0 |
| 499905 | Other Financing Sources | 0.0 | 65.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 112 | Other Transfers | 900.0 | 1,440.1 | 900.0 | 0.0 | 900.0 | 0.0 | 900.0 |
| 451903 | Federal Direct - Operating | 1,871.8 | 2,047.4 | 1,871.8 | 0.0 | 2,010.9 | 0.0 | 2,010.9 |
| 120 | Federal Revenues | 1,871.8 | 2,047.4 | 1,871.8 | 0.0 | 2,010.9 | 0.0 | 2,010.9 |
| 325900 | Restricted FB - Gov | 0.0 | (0.0) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 150 | Fund Balance | 0.0 | (0.0) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| TOTAL REVENUE | | 4,922.1 | 5,572.8 | 6,239.5 | 0.0 | 6,513.9 | 0.0 | 6,513.9 |

Consumer and Elder Rights

BU PCode Department
62400 P592 000000

State of New Mexico

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|------------|--------------------------------------|----------------|----------------|----------------|----------------|------------------------------------|------------|----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 520100 | Exempt Perm Positions P/T&F/T | 260.0 | 132.4 | 335.8 | 0.0 | 201.8 | 0.0 | 201.8 |
| 520200 | Term Positions | 578.8 | 121.3 | 363.0 | 1.5 | 933.8 | 0.0 | 933.8 |
| 520300 | Classified Perm Positions F/T | 2,017.7 | 2,037.2 | 3,009.9 | 2,402.8 | 2,437.6 | 0.0 | 2,437.6 |
| 520600 | Paid Unused Sick Leave | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520700 | Overtime & Other Premium Pay | 3.1 | 0.3 | 1.7 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520800 | Annl & Comp Paid At Separation | 11.4 | 9.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 521100 | Group Insurance Premium | 365.0 | 198.4 | 514.7 | 363.0 | 451.4 | 0.0 | 451.4 |
| 521200 | Retirement Contributions | 426.2 | 438.9 | 411.2 | 457.4 | 643.2 | 0.0 | 643.2 |
| 521300 | F I C A | 166.6 | 165.8 | 216.5 | 147.4 | 255.7 | 0.0 | 255.7 |
| 521400 | Workers' Comp Assessment Fee | 0.5 | 0.3 | 0.5 | 0.0 | 0.5 | 0.0 | 0.5 |
| 521410 | GSD Work Comp Insur Premium | 7.1 | 0.8 | 9.5 | 0.0 | 9.2 | 0.0 | 9.2 |
| 521500 | Unemployment Comp Premium | 3.8 | 3.8 | 2.3 | 0.0 | 2.0 | 0.0 | 2.0 |
| 521600 | Employee Liability Ins Premium | 15.3 | 15.1 | 25.7 | 0.0 | 46.8 | 0.0 | 46.8 |
| 521700 | RHC Act Contributions | 45.6 | 45.6 | 73.6 | 47.6 | 100.3 | 0.0 | 100.3 |
| 523000 | COVID Related Admin Leave | 5.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 523200 | COVID Related Time Worked | 39.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 200 | Personal services and employe | 3,947.0 | 3,169.2 | 4,964.4 | 3,419.6 | 5,082.3 | 0.0 | 5,082.3 |
| 535200 | Professional Services | 0.0 | 681.7 | 63.0 | 0.0 | 282.5 | 0.0 | 282.5 |
| 535300 | Other Services | 73.0 | 10.0 | 58.0 | 0.0 | 200.7 | 0.0 | 200.7 |
| 535309 | Other Services - Interagency | 0.0 | 0.1 | 300.0 | 0.0 | 417.1 | 0.0 | 417.1 |
| 535600 | IT Services | 48.0 | 74.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 300 | Contractual services | 121.0 | 766.4 | 421.0 | 0.0 | 900.3 | 0.0 | 900.3 |
| 542100 | Employee I/S Mileage & Fares | 4.3 | 3.8 | 12.6 | 0.0 | 3.6 | 0.0 | 3.6 |
| 542200 | Employee I/S Meals & Lodging | 33.0 | (14.5) | 19.0 | 0.0 | 20.0 | 0.0 | 20.0 |
| 542500 | Transp - Fuel & Oil | 15.0 | 12.2 | 31.7 | 0.0 | 47.6 | 0.0 | 47.6 |
| 542600 | Transp - Parts & Supplies | 0.2 | 2.0 | 1.0 | 0.0 | 1.0 | 0.0 | 1.0 |
| 542700 | Transp - Transp Insurance | 0.2 | 0.2 | 0.8 | 0.0 | 0.8 | 0.0 | 0.8 |
| 542800 | State Transp Pool Charges | 77.8 | 66.5 | 85.5 | 0.0 | 71.6 | 0.0 | 71.6 |
| 543200 | Maint - Furn, Fixt, Equipment | 2.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543700 | Maintenance Services | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543830 | IT HW/SW Agreements | 79.7 | 62.9 | 108.2 | 0.0 | 66.1 | 0.0 | 66.1 |
| 544000 | Supply Inventory IT | 56.5 | 8.8 | 15.3 | 0.0 | 5.3 | 0.0 | 5.3 |
| 544100 | Supplies-Office Supplies | 1.3 | 3.9 | 22.5 | 0.0 | 3.5 | 0.0 | 3.5 |

Consumer and Elder Rights

State of New Mexico

BU PCode Department
62400 P592 000000

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|-------------------------------|----------------|----------------|----------------|-----------------|------------------------------------|------------|----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 544900 | Supplies-Inventory Exempt | 1.9 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 545700 | ISD Services | 21.0 | 41.0 | 50.0 | 0.0 | 54.4 | 0.0 | 54.4 |
| 545710 | DOIT HCM Assessment Fees | 18.0 | 18.0 | 23.2 | 0.0 | 19.0 | 0.0 | 19.0 |
| 545900 | Printing & Photo Services | 12.0 | 6.2 | 14.0 | 0.0 | 19.0 | 0.0 | 19.0 |
| 546100 | Postage & Mail Services | 0.7 | 0.0 | 2.6 | 0.0 | 2.6 | 0.0 | 2.6 |
| 546400 | Rent Of Land & Buildings | 129.7 | 16.8 | 16.5 | 0.0 | 16.5 | 0.0 | 16.5 |
| 546500 | Rent Of Equipment | 7.0 | 4.6 | 15.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 546600 | Communications | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546610 | DOIT Telecommunications | 64.0 | 74.0 | 62.1 | 0.0 | 95.0 | 0.0 | 95.0 |
| 546800 | Employee Training & Education | 1.8 | 2.8 | 0.5 | 0.0 | 0.5 | 0.0 | 0.5 |
| 546900 | Advertising | 304.9 | 11.1 | 336.4 | 0.0 | 12.5 | 0.0 | 12.5 |
| 547900 | Miscellaneous Expense | 1.7 | 18.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 547999 | Request to Pay Prior Year | 0.0 | 1.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548300 | Information Tech Equipment | 0.0 | 9.0 | 0.0 | 0.0 | 48.5 | 0.0 | 48.5 |
| 549600 | Employee O/S Mileage & Fares | 11.7 | 7.0 | 18.0 | 0.0 | 14.6 | 0.0 | 14.6 |
| 549700 | Employee O/S Meals & Lodging | 9.6 | 7.6 | 19.2 | 0.0 | 14.2 | 0.0 | 14.2 |
| 400 | Other | 854.1 | 366.1 | 854.1 | 0.0 | 531.3 | 0.0 | 531.3 |
| TOTAL EXPENSE | | 4,922.1 | 4,301.8 | 6,239.5 | 3,419.64 | 6,513.9 | 0.0 | 6,513.9 |

State of New Mexico

Rate Report - Selected Line Items for Rates

(Dollars in Thousands)

| Org Unit | Line | | 2024-25 | 2025-26 | -----FY 2027----- | | | | | |
|-------------------|----------------------------------|----------------------------------|--------------------------------|---------------|-------------------|--------------|----------------|-----------|------------|------------|
| | | | Actuals | OpBud | Request | | Recommendation | | Opbud | |
| | | | | | Base | Expansion | Base | Expansion | | |
| 62400 P592 | Consumer and Elder Rights | 521410 | GSD Work Comp Insur Premium | 0.8 | 9.5 | 9.2 | 0 | 0 | 0.0 | 0.0 |
| | | 521500 | Unemployment Comp Premium | 3.8 | 2.3 | 2 | 0 | 0 | 0.0 | 0.0 |
| | | 521600 | Employee Liability Ins Premium | 15.1 | 25.7 | 46.8 | 0 | 0 | 0.0 | 0.0 |
| | | 542700 | Transp - Transp Insurance | 0.22 | 0.8 | 0.8 | 0 | 0 | 0.0 | 0.0 |
| | | 542800 | State Transp Pool Charges | 66.5 | 85.5 | 71.6 | 0 | 0 | 0.0 | 0.0 |
| | | 545700 | ISD Services | 40.99 | 50 | 54.4 | 0 | 0 | 0.0 | 0.0 |
| | | 545710 | DOIT HCM Assessment Fees | 18 | 23.2 | 19 | 0 | 0 | 0.0 | 0.0 |
| | | 546610 | DOIT Telecommunications | 74 | 62.1 | 95 | 0 | 0 | 0.0 | 0.0 |
| 62400 | P592 | Consumer and Elder Rights | | 219.41 | 259.1 | 298.8 | 0 | 0 | 0.0 | 0.0 |
| | | | | 219.41 | 259.1 | 298.8 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| BusUnit | Line Item | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud | |
|---------|----------------------------------|---------------------------------------|----------|---------|-----------|----------------|-----------|-------|-----|
| | | Actuals | Opbud | Base | Expansion | Base | Expansion | | |
| 62400 | P592-R Consumer and Elder Rights | 520100 Exempt Perm Positions P/T&F/T | 132.39 | 335.8 | 201.8 | 0 | 0 | 0 | 0.0 |
| | | 520200 Term Positions | 121.29 | 363 | 933.8 | 0 | 0 | 0 | 0.0 |
| | | 520300 Classified Perm Positions F/T | 2,037.19 | 3,009.9 | 2,437.6 | 0 | 0 | 0 | 0.0 |
| | | 520700 Overtime & Other Premium Pay | 0.25 | 1.7 | 0 | 0 | 0 | 0 | 0.0 |
| | | 520800 Annl & Comp Paid At Separation | 9.44 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | | 521100 Group Insurance Premium | 198.37 | 514.7 | 451.4 | 0 | 0 | 0 | 0.0 |
| | | 521200 Retirement Contributions | 438.87 | 411.2 | 643.2 | 0 | 0 | 0 | 0.0 |
| | | 521300 F I C A | 165.8 | 216.5 | 255.7 | 0 | 0 | 0 | 0.0 |
| | | 521400 Workers' Comp Assessment Fee | 0.31 | 0.5 | 0.5 | 0 | 0 | 0 | 0.0 |
| | | 521410 GSD Work Comp Insur Premium | 0.8 | 9.5 | 9.2 | 0 | 0 | 0 | 0.0 |
| | | 521500 Unemployment Comp Premium | 3.8 | 2.3 | 2 | 0 | 0 | 0 | 0.0 |
| | | 521600 Employee Liability Ins Premium | 15.1 | 25.7 | 46.8 | 0 | 0 | 0 | 0.0 |
| | | 521700 RHC Act Contributions | 45.62 | 73.6 | 100.3 | 0 | 0 | 0 | 0.0 |
| | | 535200 Professional Services | 681.69 | 63 | 282.5 | 0 | 0 | 0 | 0.0 |
| | | 535300 Other Services | 9.96 | 58 | 200.7 | 0 | 0 | 0 | 0.0 |
| | | 535309 Other Services - Interagency | 0.06 | 300 | 417.1 | 0 | 0 | 0 | 0.0 |
| | | 535600 IT Services | 74.72 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | | 542100 Employee I/S Mileage & Fares | 3.79 | 12.6 | 3.6 | 0 | 0 | 0 | 0.0 |
| | | 542200 Employee I/S Meals & Lodging | -14.49 | 19 | 20 | 0 | 0 | 0 | 0.0 |
| | | 542500 Transp - Fuel & Oil | 12.19 | 31.7 | 47.6 | 0 | 0 | 0 | 0.0 |
| | | 542600 Transp - Parts & Supplies | 2.05 | 1 | 1 | 0 | 0 | 0 | 0.0 |
| | | 542700 Transp - Transp Insurance | 0.22 | 0.8 | 0.8 | 0 | 0 | 0 | 0.0 |
| | | 542800 State Transp Pool Charges | 66.5 | 85.5 | 71.6 | 0 | 0 | 0 | 0.0 |
| | | 543700 Maintenance Services | 0.19 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | | 543830 IT HW/SW Agreements | 62.93 | 108.2 | 66.1 | 0 | 0 | 0 | 0.0 |
| | | 544000 Supply Inventory IT | 8.78 | 15.3 | 5.3 | 0 | 0 | 0 | 0.0 |
| | | 544100 Supplies-Office Supplies | 3.94 | 22.5 | 3.5 | 0 | 0 | 0 | 0.0 |
| | | 544900 Supplies-Inventory Exempt | 0.5 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | | 545700 ISD Services | 40.99 | 50 | 54.4 | 0 | 0 | 0 | 0.0 |
| | | 545710 DOIT HCM Assessment Fees | 18 | 23.2 | 19 | 0 | 0 | 0 | 0.0 |
| | | 545900 Printing & Photo Services | 6.22 | 14 | 19 | 0 | 0 | 0 | 0.0 |
| | | 546100 Postage & Mail Services | 0 | 2.6 | 2.6 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | | |
|----------------------|--------------|-----------------------------------------|----------------|----------------|----------------|----------|----------|----------|------------|
| | 546400 | Rent Of Land & Buildings | 16.75 | 16.5 | 16.5 | 0 | 0 | 0 | 0.0 |
| | 546500 | Rent Of Equipment | 4.6 | 15 | 15 | 0 | 0 | 0 | 0.0 |
| | 546600 | Communications | 1.3 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 546610 | DOIT Telecommunications | 74 | 62.1 | 95 | 0 | 0 | 0 | 0.0 |
| | 546800 | Employee Training & Education | 2.8 | 0.5 | 0.5 | 0 | 0 | 0 | 0.0 |
| | 546900 | Advertising | 11.06 | 336.4 | 12.5 | 0 | 0 | 0 | 0.0 |
| | 547900 | Miscellaneous Expense | 18.69 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 547999 | Request to Pay Prior Year | 1.56 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 548300 | Information Tech Equipment | 9 | 0 | 48.5 | 0 | 0 | 0 | 0.0 |
| | 549600 | Employee O/S Mileage & Fares | 7.03 | 18 | 14.6 | 0 | 0 | 0 | 0.0 |
| | 549700 | Employee O/S Meals & Lodging | 7.55 | 19.2 | 14.2 | 0 | 0 | 0 | 0.0 |
| Subtotal for: | 62400 | P592-R Consumer and Elder Rights | 4,301.8 | 6,239.5 | 6,513.9 | 0 | 0 | 0 | 0.0 |
| 62400 | | | 4,301.8 | 6,239.5 | 6,513.9 | 0 | 0 | 0 | 0.0 |

Totals by Line Item

| BusUnit | Line Item | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud |
|---------|---------------------------------------|----------|---------|---------|-----------|----------------|-----------|-------|
| | | Actuals | Opbud | Base | Expansion | Base | Expansion | |
| 62400 | 520100 Exempt Perm Positions P/T&F/T | 132.39 | 335.8 | 201.8 | 0 | 0 | 0 | 0.0 |
| | 520200 Term Positions | 121.29 | 363 | 933.8 | 0 | 0 | 0 | 0.0 |
| | 520300 Classified Perm Positions F/T | 2,037.19 | 3,009.9 | 2,437.6 | 0 | 0 | 0 | 0.0 |
| | 520700 Overtime & Other Premium Pay | 0.25 | 1.7 | 0 | 0 | 0 | 0 | 0.0 |
| | 520800 Annl & Comp Paid At Separation | 9.44 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 521100 Group Insurance Premium | 198.37 | 514.7 | 451.4 | 0 | 0 | 0 | 0.0 |
| | 521200 Retirement Contributions | 438.87 | 411.2 | 643.2 | 0 | 0 | 0 | 0.0 |
| | 521300 F I C A | 165.8 | 216.5 | 255.7 | 0 | 0 | 0 | 0.0 |
| | 521400 Workers' Comp Assessment Fee | 0.31 | 0.5 | 0.5 | 0 | 0 | 0 | 0.0 |
| | 521410 GSD Work Comp Insur Premium | 0.8 | 9.5 | 9.2 | 0 | 0 | 0 | 0.0 |
| | 521500 Unemployment Comp Premium | 3.8 | 2.3 | 2 | 0 | 0 | 0 | 0.0 |
| | 521600 Employee Liability Ins Premium | 15.1 | 25.7 | 46.8 | 0 | 0 | 0 | 0.0 |
| | 521700 RHC Act Contributions | 45.62 | 73.6 | 100.3 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | |
|--------------------|-------------------------------|----------------|----------------|----------------|----------|----------|----------|------------|
| 535200 | Professional Services | 681.69 | 63 | 282.5 | 0 | 0 | 0 | 0.0 |
| 535300 | Other Services | 9.96 | 58 | 200.7 | 0 | 0 | 0 | 0.0 |
| 535309 | Other Services - Interagency | 0.06 | 300 | 417.1 | 0 | 0 | 0 | 0.0 |
| 535600 | IT Services | 74.72 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 542100 | Employee I/S Mileage & Fares | 3.79 | 12.6 | 3.6 | 0 | 0 | 0 | 0.0 |
| 542200 | Employee I/S Meals & Lodging | -14.49 | 19 | 20 | 0 | 0 | 0 | 0.0 |
| 542500 | Transp - Fuel & Oil | 12.19 | 31.7 | 47.6 | 0 | 0 | 0 | 0.0 |
| 542600 | Transp - Parts & Supplies | 2.05 | 1 | 1 | 0 | 0 | 0 | 0.0 |
| 542700 | Transp - Transp Insurance | 0.22 | 0.8 | 0.8 | 0 | 0 | 0 | 0.0 |
| 542800 | State Transp Pool Charges | 66.5 | 85.5 | 71.6 | 0 | 0 | 0 | 0.0 |
| 543700 | Maintenance Services | 0.19 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 543830 | IT HW/SW Agreements | 62.93 | 108.2 | 66.1 | 0 | 0 | 0 | 0.0 |
| 544000 | Supply Inventory IT | 8.78 | 15.3 | 5.3 | 0 | 0 | 0 | 0.0 |
| 544100 | Supplies-Office Supplies | 3.94 | 22.5 | 3.5 | 0 | 0 | 0 | 0.0 |
| 544900 | Supplies-Inventory Exempt | 0.5 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 545700 | ISD Services | 40.99 | 50 | 54.4 | 0 | 0 | 0 | 0.0 |
| 545710 | DOIT HCM Assessment Fees | 18 | 23.2 | 19 | 0 | 0 | 0 | 0.0 |
| 545900 | Printing & Photo Services | 6.22 | 14 | 19 | 0 | 0 | 0 | 0.0 |
| 546100 | Postage & Mail Services | 0 | 2.6 | 2.6 | 0 | 0 | 0 | 0.0 |
| 546400 | Rent Of Land & Buildings | 16.75 | 16.5 | 16.5 | 0 | 0 | 0 | 0.0 |
| 546500 | Rent Of Equipment | 4.6 | 15 | 15 | 0 | 0 | 0 | 0.0 |
| 546600 | Communications | 1.3 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546610 | DOIT Telecommunications | 74 | 62.1 | 95 | 0 | 0 | 0 | 0.0 |
| 546800 | Employee Training & Education | 2.8 | 0.5 | 0.5 | 0 | 0 | 0 | 0.0 |
| 546900 | Advertising | 11.06 | 336.4 | 12.5 | 0 | 0 | 0 | 0.0 |
| 547900 | Miscellaneous Expense | 18.69 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 547999 | Request to Pay Prior Year | 1.56 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 548300 | Information Tech Equipment | 9 | 0 | 48.5 | 0 | 0 | 0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 7.03 | 18 | 14.6 | 0 | 0 | 0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 7.55 | 19.2 | 14.2 | 0 | 0 | 0 | 0.0 |
| Grand Total | | 4,301.8 | 6,239.5 | 6,513.9 | 0 | 0 | 0 | 0.0 |

REV EXP COMPARISON

(Dollars in Thousands)

62400 - Aging and Long-Term Services Department

P592 - Consumer and Elder Rights

| | General Fund | Other Funds | Other Transfers | Federal Funds | Total |
|-----------------------------------------------|-------------------------|------------------------|----------------------------|--------------------------|----------------|
| SOURCES Totals | 3,603.0 | 0.0 | 900.0 | 2,010.9 | 6,513.9 |
| Personal services and employee benefits | 3,031.9 | 0.0 | 900.0 | 1,150.4 | 5,082.3 |
| Contractual services | 310.0 | 0.0 | 0.0 | 590.3 | 900.3 |
| Other | 261.1 | 0.0 | 0.0 | 270.2 | 531.3 |
| USES Total: | 3,603.0 | 0.0 | 900.0 | 2,010.9 | 6,513.9 |
| Net: | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

**FY27 APPROPRIATION REQUEST
LEASED PASSENGER-RELATED VEHICLES**

FORM E-6B

Account Codes 542800

Agency Name: Aging Long-Term Services Department
 Program Name: P592 - Consumer and Elder Rights Division

Business Unit: 62400
 Program Code: P592

| Item No. | Plate / Lic. No. | Year | Class | Type | Make | Model | Lease Code | Total Mileage on 7/1/25 | LONG TERM ONLY | | | SHORT TERM ONLY | | | G+J=K Total Long & Short Lease | Federal \$\$\$ (X) | |
|-----------------------------------------|------------------|------|-------|----------------------------------------------------|--------|----------|------------|-------------------------|---------------------|-------------------------------|----------------------|-----------------|-------------|----------------|-----------------------------------|--------------------|-------------|
| | | | | | | | | | Lease Start Date*** | Rate Per Month | No. of Months Leased | E*F=G | Lease Rate | Rate Per Day | | | No. of Days |
| | | | | | | | | | | | | | | | | | |
| 1 | 001309SG | 2009 | 02B | Mid Size Sedan | Ford | Focus | | 74,093 | | \$293.22 | 12 | \$3,518.64 | | | \$0.00 | \$3,518.64 | |
| 2 | 008442SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 62,204 | | \$511.72 | 12 | \$6,140.64 | | | \$0.00 | \$6,140.64 | |
| 3 | 008446SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 26,704 | | \$511.72 | 12 | \$6,140.64 | | | \$0.00 | \$6,140.64 | X |
| 4 | 008449SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 36,678 | | \$511.72 | 12 | \$6,140.64 | | | \$0.00 | \$6,140.64 | X |
| 5 | 008450SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 26,897 | | \$511.72 | 12 | \$6,140.64 | | | \$0.00 | \$6,140.64 | X |
| 6 | 008684SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 31,772 | | \$511.72 | 12 | \$6,140.64 | | | \$0.00 | \$6,140.64 | X |
| 7 | 008697SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 33,967 | | \$511.72 | 12 | \$6,140.64 | | | \$0.00 | \$6,140.64 | X |
| 8 | 008707SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 55,632 | | \$511.72 | 12 | \$6,140.64 | | | \$0.00 | \$6,140.64 | X |
| 9 | 008772SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 32,961 | | \$511.72 | 12 | \$6,140.64 | | | \$0.00 | \$6,140.64 | X |
| 10 | 008993SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | | 37,410 | | \$511.72 | 12 | \$6,140.64 | | | \$0.00 | \$6,140.64 | X |
| 11 | 010497SG | 2024 | 06AM | Mid Size Sport Utility 4X4 - Commercial 2024 Rogue | Nissan | Rouge | | | | \$773.15 | 12 | \$9,277.80 | | | \$0.00 | \$9,277.80 | X |
| 12 | 010621SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | | 10,469 | | \$293.22 | 12 | \$3,518.64 | | | \$0.00 | \$3,518.64 | |
| 13 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| | | | | | | | | | | | | LT Lease Cost: | \$71,580.84 | ST Lease Cost: | \$0.00 | | |
| SUBTOTALS | | | | | | | | | | LT Lease Cost (fuel & lease): | \$71,580.84 | | | | | | |
| 542800 TOTAL: VEHICLE LEASE COST | | | | | | | | | | | | | | | | \$71,580.84 | |

Lease Codes

- A = additional leased vehicle request
- C = vehicle currently leased
- R = request to replace previously purchased vehicle

DFA Performance Based Budgeting Data System

Annual Performance Report

Agency: 62400 Aging and Long-Term Services Department

Program: P592 Consumer and Elder Rights

The purpose of the consumer and elder rights program is to provide current information, assistance, counseling, education and support to older individuals and people with disabilities, residents of long-term care facilities and their families and caregivers that allow them to protect their rights and make informed choices about quality services.

| Performance Measures: | | 2024-25 Target | 2024-25 Result | Met Target | Year End Result Narrative |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Outcome | Percent of individuals provided short-term assistance who accessed services within thirty days of a referral from options counseling | 92.00% | 99.00% | Yes | For FY25, 99% of constituents accessed services within 30 days, exceeding the FY25 target for the Short-Term Assistance measure. The Short-Term Assistance Program utilizes State Health Insurance Assistance Program (SHIP) Regional Coordinators to assist consumers in obtaining services such as Medicaid, Medicare, home modifications, and meals that allow them to remain in the community. The program, when fully staffed, has five coordinators throughout the State. Ongoing training is part of the plan to maintain a high level of performance. |
| Outcome | Percent of New Mexicans age fifty years and older receiving services through aging network programs | New | 0.0% | No | |
| Outcome | Percent of older New Mexicans receiving congregate and home-delivered meals through aging network programs that are assessed with high nutritional risk | Discont | 25.00% | No | For FY25 Q4 the data reflects an increase of 1.7% from Q3. The overall average exceeds the FY26 target by 8.335%. |
| Outcome | Percent of ombudsman complaints resolved within sixty days | 99.00% | 99.00% | Yes | For FY25, a total of 878 cases were referred to the Ombudsman Program, with 871 resolved within 60 days—reflecting a 99% timely resolution rate. The LTCOP continues to prioritize prompt complaint resolution and has implemented strategies to support timely data entry and case management. |
| Outcome | Percent of residents who remained in the community six months following a nursing home care transition | 90% | 94% | Yes | Please see attachment |
| Output | Percent of total facilities visited in last quarter | 40.00% | 66.00% | Yes | Please see attachment |
| Quality | Number of calls received by the call center | 90 | 64 | No | For FY25, the average calls answered by a live operator was 64%. The ADRC received a total of 44,488 calls, which is an increase of 27.91%. The ADRC had an average of 10 Options Counselors during the fourth quarter. One options counselor was dedicated to appointments. |
| Quality | Percent of complaints resolved by the ombudsman's office to the satisfaction of the nursing facility resident over the reporting period | 70% | 0% | No | N/A |

DFA Performance Based Budgeting Data System

Annual Performance Report

Program: P592 Consumer and Elder Rights

| Performance Measures: | | 2024-25 Target | 2024-25 Result | Met Target | Year End Result Narrative |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Quality | Percent of customer issues resolved during the first interaction | 90% | 96% | Yes | For FY25, 880 of the 949 respondents indicated the ADRC staff effectively resolved support issues the first time, eliminating the need for the customer to call back or turn to a different support channel. |
| Quality | Percent of customers satisfied with the outcome of their call to the aging and disability resource center | 90% | 96% | Yes | For FY25, 832 of the 893 surveyed were either very satisfied or satisfied with the outcome of their call to the Aging and Disability Resource Center. Reflecting a 96% overall satisfaction rate for services. CERD will continue to expand customer feedback efforts to assist in delivering the highest quality service possible. |
| Quality | Percent of nursing and assisted living facility residents who remained in the facility following a discharge or eviction complaint | 96.00% | 0.0% | No | N/A |
| Quality | Percent of people accessing consumer and elder rights division programs who indicated the assistance improved their quality of life and made a positive difference in their decisions | 96.00% | 0.0% | No | N/A |

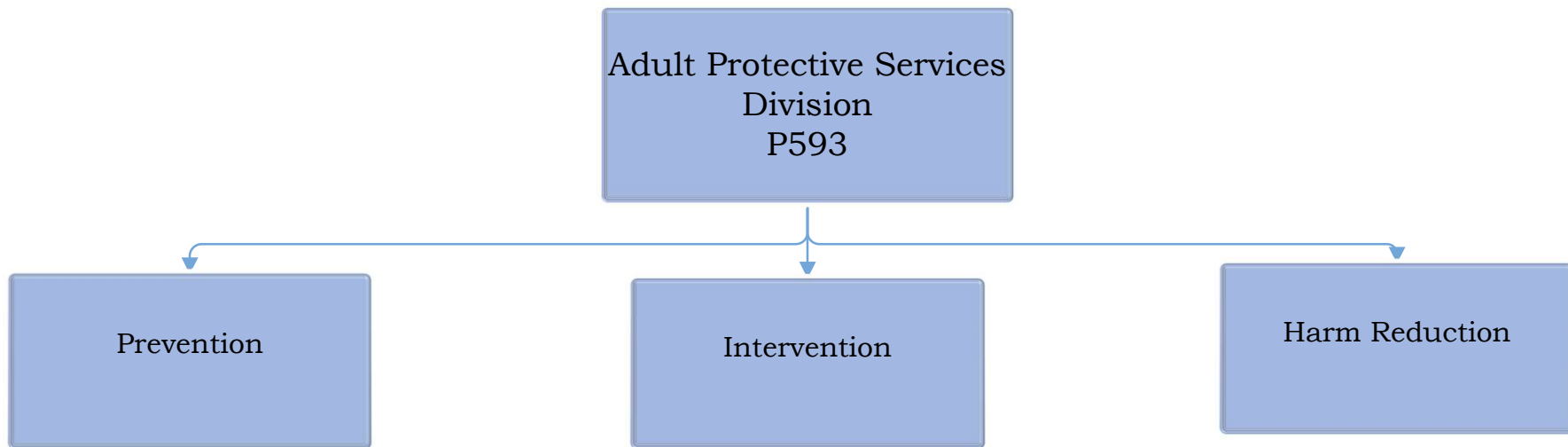
Performance Measures Summary

P592 Consumer and Elder Rights

Purpose: The purpose of the consumer and elder rights program is to provide current information, assistance, counseling, education and support to older individuals and people with disabilities, residents of long-term care facilities and their families and caregivers that allow them to protect their rights and make informed choices about quality services.

| Performance Measures: | | 2023-24 Actual | 2024-25 Actual | 2025-26 Budget | 2026-27 Request | 2026-27 Recomm |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------------------|-------------------|--------------------|-------------------|
| Quality | Number of calls received by the call center | 73 | 64 | 90 | 90 | |
| Quality | Percent of nursing and assisted living facility residents who remained in the facility following a discharge or eviction complaint | 0.0% | 0.0% | 96.0% | 0.0% | |
| Quality | Percent of people accessing consumer and elder rights division programs who indicated the assistance improved their quality of life and made a positive difference in their decisions | 0.0% | 0.0% | 98.0% | 0.0% | |
| Quality | Percent of complaints resolved by the ombudsman's office to the satisfaction of the nursing facility resident over the reporting period | N/A | 0% | 70% | 0% | |
| Quality | Percent of customers satisfied with the outcome of their call to the aging and disability resource center | 96% | 96% | 95% | 95% | |
| Quality | Percent of customer issues resolved during the first interaction | 73% | 96% | 90% | 90% | |
| Output | Percent of total facilities visited in last quarter | 56.0% | 66.0% | 60.0% | 60.0% | |
| Outcome | Percent of ombudsman complaints resolved within sixty days | 98.0% | 99.0% | 99.0% | 99.0% | |
| Outcome | Percent of residents who remained in the community six months following a nursing home care transition | 99% | 94% | 98% | 98% | |
| Outcome | Percent of individuals provided short-term assistance who accessed services within thirty days of a referral from options counseling | 92.8% | 99.0% | 92.0% | 92.0% | |
| Outcome | Percent of New Mexicans age fifty years and older receiving services through aging network programs | New | 0.0% | New | 0.0% | |
| Outcome | Percent of older New Mexicans receiving congregate and home-delivered meals through aging network programs that are assessed with high nutritional risk | 20.0% | 25.0% | 25.0% | 17.0% | |

FY27 APPROPRIATION REQUEST ORGANIZATION CHART FORM S-2



P-1 Program Overview

BU PCode
62400 P593

Program Description:

The Adult Protective Services Division (APS) investigates allegations of abuse, neglect, and exploitation of incapacitated adults 18 years of age and older, who do not have the ability to self-care or self-protect, who reside in the community, and are not receiving Developmental Disability Services.

Major Issues and Accomplishments:

In FY25, APS received and screened 15,302 reports of adult abuse, neglect, and exploitation, including 738 Critical Incident Reports (CIRs) submitted from the Health Care Authority (HCA). As a result, APS conducted 7,007 investigations. APS Intake workers, utilizing “Wellsky” also known as (APSS -Adult Protective Services System) software, receive reports and collect incident-specific information which is transmitted to the APS field office nearest to the alleged victim. Upon receipt of the report, an APS Investigative caseworker supervisor (ICWS) reviews the intake and assigns those cases which meet APS criteria for the investigation to an APS caseworker (ICW). The ICW initiates face-to-face contact with the alleged victims in their homes to address immediate safety needs, investigate allegations and perform assessments. In FY25, 939 or 13 % of investigations required a face-to-face response within 24 hours, due to the urgent nature of the referral (Emergency + Priority 1 response times). APS demonstrates remarkable responsiveness by effectively handling 99% of emergencies and priority one investigation within set response times, highlighting its commitment to promptly safeguarding vulnerable individuals. This commitment is further evidenced by APS consistently surpassing quarterly targets and year-to-date performance, showcasing its professionalism, adherence to protocols, and continuous efforts to enhance intervention quality and efficiency. The APS Care Transition Services (CTS) Program successfully enrolled 1,508 individuals, showing the value in supporting vulnerable adults and highlighting the importance of maintaining a program that ensures safe and effective transitions from facility settings back into the community. In FY25 CTS transition from Long-Term Care Ombudsmen’s program to APS, this allowed CTS and APS to partner up and work collaborative to support mutual clients further strengthening CTS’ ability to bring in APS support when ANE was identified.

FY25 Investigation Statistics

- 15,302 reports (traditional/CIRs) made to APS’s Intake division.
 - o The top 4 reporting sources: Professional and Health Worker 39%, Family and Personal Relationships: 15%, and Financial Institutions: 15%
- 7,007 Investigations were conducted with a total of 15,302 Reports made by the public.
 - o 46% Accepted Reports – This remains consistently high and continues to remain steady.
 - o 1277 were found to be substantiated, including self-neglect, resulting in an 18.2% substantiation rate.
- Less than 1% repeat maltreatment for Abuse/Neglect/Exploitation after 6 months – APS Investigators alleviated concerns during their initial involvement with clients.
- 56 combined investigators responded to investigations, resulting in an average of 125 per investigator.
 - o 738 Critical Incident Reports were reviewed by APS Supervisors.
- ? Many Critical Incident Reports (CIRs) highlighted a recurring issue of Insufficient Staffing among service providers. This refers to situations where providers were unable to assign a caregiver to fulfill the required weekly hours of care at the client’s residence.
- ? For urgent matters, Managed Care Organization (MCO) providers should directly call the Adult Protective Services (APS) intake line to receive a quicker response. The CIRs discussed here pertain to non-urgent situations.
- ? The actual number of reports from providers is likely higher than what appears in CIRs, as calls to the intake hotline are categorized and recorded as telephone reports rather than CIRs.
- FY25 APS CTS managed 555 cases involving transition services.
 - o CTS met its annual goal of transitioning 90% of clients, remaining in the community for six months, with only 13 clients returning to a facility after being transitioned. Which reflects a 97% rate of individuals who are transitioned from the facility to the community remaining in the community.

Programmatic Accomplishments

- APS clinical team and Division Director presented at two national conferences and two local conferences. APS Clinical team has continued to support training to the Older Community Health Worker’s training program.

- APS utilizes ARPA funds in the amount of \$350,000 to leverage wraparound services, improve and increase the safety of APS clients and mitigate abuse, neglect, and exploitation.
- APS launched an opioid pilot project that strengthened assessments, responses and expanded APS support for individuals living with substance use disorders.
- APS partnered with CYFD to strengthen interagency relationships and provide investigative support, fostering a unified effort to prevent abuse, neglect, and exploitation across all ages in New Mexico.
- CTS also responded to 707 non-client-related calls, demonstrating the program's role in providing guidance, support and information.

Protective services interventions, such as contracted home care & adult day care, emergency placements, guardianships, APS home care, or resource connections were provided to a roughly 2,595 adult victims in FY25. In most cases, in-home services were provided to prevent continued abuse or neglect and to support clients with significant functional limitations in remaining safe in an environment of their choosing. APS facilitated emergency placements, demonstrating the dedication and effectiveness of investigator staff in safeguarding those most at risk who cannot remain safe in their home setting.

- 271 clients received APS-funded homecare services.
- APS pursued 40 guardianships using the APS person-centered mode and 77 emergency placements.
- APS staff delivered 253 Food Boxes to vulnerable adults.
- 1,954 referrals to outside communities occurred to better serve our clients
- APS actively engaged with the public through outreach presentations. A total of 353 presentations were conducted to disseminate crucial information and raise awareness about adult protective services.
- APS was 100% compliance with Random Moment of Time Studies for Medicaid Administrative Claiming in FY25.

Overview of Request:

The agency is requesting additional funding of \$1,500,000 to fund approximately 10-13 unfunded positions. This will ensure the continued availability of vital services for all vulnerable adults in New Mexico and to ensure APS can meet the demand for essential investigative and protective needs. In addition, cost increases for GSD, DoIT, and vehicle leases.

Programmatic Changes:

With the establishment of the Long-Term Care Division, the programs of Alzheimer Respite Program, Veteran Direct Care (VDC), Care Transition Services (CTS) New MexiCare have been moved out from this division. APS also successfully completed another year of Medicaid reimbursement for duties APS staff completes. The total reimbursement is not yet available. However, during the 2024 Legislative Session, ALTSD was successful at requesting and receiving non-reverting language that will allow the program to utilize this fund fully without reverting funding at the end of a fiscal year.

Base Budget Justification:

The agency is requesting additional funding of \$1,500,000 to fund approximately 10-13 unfunded positions. This will ensure the continued availability of vital services for all vulnerable adults in New Mexico.

S-8 Financial Summary

(Dollars in Thousands)

BU PCode Department
62400 P593 000000

| | | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | Total |
|---------------------------|-----------------------------------------|------------------|--------------------|------------------|---------------------|-----------------|-------------------------------------------------|-----------------|
| REVENUE | | | | | | | | |
| 111 | General Fund Transfers | 16,018.8 | 15,785.1 | 11,008.6 | 0.0 | 13,072.3 | 0.0 | 13,072.3 |
| 112 | Other Transfers | 5,133.8 | 1,615.8 | 4,733.8 | 0.0 | 4,733.8 | 0.0 | 4,733.8 |
| 120 | Federal Revenues | 503.5 | 433.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 130 | Other Revenues | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 150 | Fund Balance | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| REVENUE, TRANSFERS | | 21,656.1 | 17,834.1 | 15,742.4 | 0.0 | 17,806.1 | 0.0 | 17,806.1 |
| REVENUE | | 21,656.1 | 17,834.1 | 15,742.4 | 0.0 | 17,806.1 | 0.0 | 17,806.1 |
| EXPENSE | | | | | | | | |
| 200 | Personal services and employee benefits | 12,383.8 | 11,023.0 | 11,802.4 | 10,837.9 | 13,754.6 | 0.0 | 13,754.6 |
| 300 | Contractual services | 8,195.9 | 1,795.9 | 3,018.6 | 0.0 | 3,018.6 | 0.0 | 3,018.6 |
| 400 | Other | 1,076.4 | 1,181.7 | 921.4 | 0.0 | 1,032.9 | 0.0 | 1,032.9 |
| EXPENDITURES | | 21,656.1 | 14,000.7 | 15,742.4 | 10,837.89 | 17,806.1 | 0.0 | 17,806.1 |
| EXPENSE | | 21,656.1 | 14,000.7 | 15,742.4 | 10,837.89 | 17,806.1 | 0.0 | 17,806.1 |
| FTE POSITIONS | | | | | | | | |
| 810 | Permanent | 138.00 | 99.00 | 128.00 | 99.00 | 138.00 | 0.00 | 138.00 |
| 820 | Term | 5.00 | 0.00 | 5.00 | 0.00 | 5.00 | 0.00 | 5.00 |
| FTEs | | 143.00 | 99.00 | 133.00 | 99.00 | 143.00 | 0.00 | 143.00 |
| FTE POSITIONS | | 143.00 | 99.00 | 133.00 | 99.00 | 143.00 | 0.00 | 143.00 |

Adult Protective Services

State of New Mexico

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

BU 62400 PCode P593 Department 000000 Fund 04900

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- | | Total |
|---------------------------------------------|------------------|--------------------|------------------|---------------------|-----------------|------------------------------------|--|-----------------|
| | | | | | | Expansion | | |
| REVENUE | | | | | | | | |
| 111 General Fund Transfers | 16,018.8 | 15,785.1 | 11,008.6 | 0.0 | 13,072.3 | 0.0 | | 13,072.3 |
| 112 Other Transfers | 5,133.8 | 1,615.8 | 4,733.8 | 0.0 | 4,733.8 | 0.0 | | 4,733.8 |
| 120 Federal Revenues | 503.5 | 433.2 | 0.0 | 0.0 | 0.0 | 0.0 | | 0.0 |
| 130 Other Revenues | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | | 0.0 |
| 150 Fund Balance | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | | 0.0 |
| REVENUE, TRANSFERS | 21,656.1 | 17,834.1 | 15,742.4 | 0.0 | 17,806.1 | 0.0 | | 17,806.1 |
| REVENUE | 21,656.1 | 17,834.1 | 15,742.4 | 0.0 | 17,806.1 | 0.0 | | 17,806.1 |
| EXPENSE | | | | | | | | |
| 200 Personal services and employee benefits | 12,383.8 | 11,023.0 | 11,802.4 | 10,837.9 | 13,754.6 | 0.0 | | 13,754.6 |
| 300 Contractual services | 8,195.9 | 1,795.9 | 3,018.6 | 0.0 | 3,018.6 | 0.0 | | 3,018.6 |
| 400 Other | 1,076.4 | 1,181.7 | 921.4 | 0.0 | 1,032.9 | 0.0 | | 1,032.9 |
| EXPENDITURES | 21,656.1 | 14,000.7 | 15,742.4 | 10,837.89 | 17,806.1 | 0.0 | | 17,806.1 |
| EXPENSE | 21,656.1 | 14,000.7 | 15,742.4 | 10,837.89 | 17,806.1 | 0.0 | | 17,806.1 |
| FTE POSITIONS | | | | | | | | |
| 810 Permanent | 138.00 | 99.00 | 128.00 | 99.00 | 138.00 | 0.00 | | 138.00 |
| 820 Term | 5.00 | 0.00 | 5.00 | 0.00 | 5.00 | 0.00 | | 5.00 |
| FTEs | 143.00 | 99.00 | 133.00 | 99.00 | 143.00 | 0.00 | | 143.00 |
| FTE POSITIONS | 143.00 | 99.00 | 133.00 | 99.00 | 143.00 | 0.00 | | 143.00 |

Adult Protective Services

State of New Mexico

BU PCode Department
62400 P593 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|---------------------------------------------|-----------------|-----------------|-----------------|-----------------|------------------------------------|------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 16,018.8 | 15,785.1 | 11,008.6 | 0.0 | 13,072.3 | 0.0 | 13,072.3 |
| 111 | General Fund Transfers | 16,018.8 | 15,785.1 | 11,008.6 | 0.0 | 13,072.3 | 0.0 | 13,072.3 |
| 451909 | Federal Contract - Interagency | 5,133.8 | 1,382.1 | 4,733.8 | 0.0 | 4,733.8 | 0.0 | 4,733.8 |
| 499905 | Other Financing Sources | 0.0 | 233.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 112 | Other Transfers | 5,133.8 | 1,615.8 | 4,733.8 | 0.0 | 4,733.8 | 0.0 | 4,733.8 |
| 451903 | Federal Direct - Operating | 503.5 | 433.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 120 | Federal Revenues | 503.5 | 433.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 417902 | Other Registration Fees | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 130 | Other Revenues | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 325900 | Restricted FB - Gov | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 150 | Fund Balance | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| TOTAL REVENUE | | 21,656.1 | 17,834.1 | 15,742.4 | 0.0 | 17,806.1 | 0.0 | 17,806.1 |
| 520100 | Exempt Perm Positions P/T&F/T | 37.9 | 63.4 | 0.0 | 138.2 | 229.6 | 0.0 | 229.6 |
| 520200 | Term Positions | 131.3 | 99.4 | 266.0 | 1.8 | 212.3 | 0.0 | 212.3 |
| 520300 | Classified Perm Positions F/T | 9,291.1 | 7,510.1 | 8,282.3 | 7,347.8 | 10,205.4 | 0.0 | 10,205.4 |
| 520600 | Paid Unused Sick Leave | 0.4 | 3.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520700 | Overtime & Other Premium Pay | 109.2 | 211.0 | 242.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520800 | Annl & Comp Paid At Separation | 51.0 | 32.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 521100 | Group Insurance Premium | 789.0 | 830.2 | 1,027.6 | 1,318.4 | 978.1 | 0.0 | 978.1 |
| 521200 | Retirement Contributions | 1,246.3 | 1,471.2 | 1,166.3 | 1,424.6 | 1,276.9 | 0.0 | 1,276.9 |
| 521300 | F I C A | 505.0 | 566.6 | 592.3 | 459.1 | 507.7 | 0.0 | 507.7 |
| 521400 | Workers' Comp Assessment Fee | 1.3 | 1.0 | 1.2 | 0.0 | 1.3 | 0.0 | 1.3 |
| 521410 | GSD Work Comp Insur Premium | 20.4 | 26.7 | 21.4 | 0.0 | 23.4 | 0.0 | 23.4 |
| 521500 | Unemployment Comp Premium | 11.0 | 11.0 | 5.1 | 0.0 | 5.0 | 0.0 | 5.0 |
| 521600 | Employee Liability Ins Premium | 43.1 | 43.1 | 57.9 | 0.0 | 115.9 | 0.0 | 115.9 |
| 521700 | RHC Act Contributions | 133.0 | 152.9 | 140.2 | 148.1 | 199.0 | 0.0 | 199.0 |
| 521900 | Other Employee Benefits | 0.8 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 523000 | COVID Related Admin Leave | 11.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 523200 | COVID Related Time Worked | 1.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 200 | Personal services and employee benef | 12,383.8 | 11,023.0 | 11,802.4 | 10,837.9 | 13,754.6 | 0.0 | 13,754.6 |
| 535200 | Professional Services | 0.5 | 31.1 | 0.0 | 0.0 | 132.6 | 0.0 | 132.6 |
| 535300 | Other Services | 8,194.9 | 1,676.3 | 2,993.1 | 0.0 | 167.3 | 0.0 | 167.3 |
| 535309 | Other Services - Interagency | 0.5 | 0.9 | 25.5 | 0.0 | 1,873.0 | 0.0 | 1,873.0 |

Adult Protective Services

State of New Mexico

BU PCode Department
62400 P593 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|------------|---------------------------------|----------------|----------------|----------------|------------|------------------------------------|------------|----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 535500 | Attorney Services | 0.0 | 87.6 | 0.0 | 0.0 | 36.5 | 0.0 | 36.5 |
| 535600 | IT Services | 0.0 | 0.0 | 0.0 | 0.0 | 809.2 | 0.0 | 809.2 |
| 300 | Contractual services | 8,195.9 | 1,795.9 | 3,018.6 | 0.0 | 3,018.6 | 0.0 | 3,018.6 |
| 542100 | Employee I/S Mileage & Fares | 0.2 | 1.1 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542200 | Employee I/S Meals & Lodging | 4.2 | 8.7 | 2.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542500 | Transp - Fuel & Oil | 55.6 | 48.0 | 54.0 | 0.0 | 45.2 | 0.0 | 45.2 |
| 542600 | Transp - Parts & Supplies | 10.1 | 6.9 | 5.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542800 | State Transp Pool Charges | 0.0 | 28.1 | 0.0 | 0.0 | 53.2 | 0.0 | 53.2 |
| 543300 | Maint - Buildings & Structures | 0.4 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543500 | Maint - Supplies | 1.3 | 0.0 | 1.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543830 | IT HW/SW Agreements | 185.8 | 280.9 | 96.7 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544000 | Supply Inventory IT | 24.0 | 3.7 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544100 | Supplies-Office Supplies | 11.0 | 9.4 | 5.0 | 0.0 | 168.0 | 0.0 | 168.0 |
| 544400 | Supplies-Field Supplies | 0.7 | 0.0 | 2.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544700 | Supplies-Clothing,Unifrms,Linen | 0.0 | 0.0 | 1.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544900 | Supplies-Inventory Exempt | 14.4 | 2.3 | 9.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 545700 | ISD Services | 60.0 | 47.3 | 112.7 | 0.0 | 137.0 | 0.0 | 137.0 |
| 545710 | DOIT HCM Assessment Fees | 51.5 | 51.5 | 52.0 | 0.0 | 48.0 | 0.0 | 48.0 |
| 545900 | Printing & Photo Services | 4.4 | 2.4 | 7.4 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546100 | Postage & Mail Services | 0.6 | 10.7 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546310 | Utilities - Sewer/Garbage | 0.0 | 2.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546320 | Utilities - Electricity | 0.0 | 3.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546330 | Utilities - Water | 0.0 | 1.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546340 | Utilities - Natural Gas | 0.0 | 1.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546400 | Rent Of Land & Buildings | 215.0 | 213.8 | 92.3 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546409 | Rent Expense - Interagency | 8.9 | 2.6 | 8.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546500 | Rent Of Equipment | 3.4 | 3.1 | 5.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546600 | Communications | 20.7 | 1.1 | 0.0 | 0.0 | 92.3 | 0.0 | 92.3 |
| 546610 | DOIT Telecommunications | 183.1 | 166.1 | 140.0 | 0.0 | 239.2 | 0.0 | 239.2 |
| 546700 | Subscriptions/Dues/License Fee | 0.8 | 8.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546709 | Subscription & Due Interagency | 1.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546800 | Employee Training & Education | 5.4 | 4.6 | 3.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546809 | Emp Train & Edu InterSt Agency | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546900 | Advertising | 1.7 | 28.0 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 |

Adult Protective Services

State of New Mexico

BU PCode Department
62400 P593 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------------|------------------------------|-----------------|-----------------|-----------------|-----------------|------------------------------------|-------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 547300 | Care & Support | 176.7 | 43.4 | 322.1 | 0.0 | 250.0 | 0.0 | 250.0 |
| 547900 | Miscellaneous Expense | 6.0 | 24.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 547999 | Request to Pay Prior Year | 1.0 | 0.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548200 | Furniture & Fixtures | 20.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548300 | Information Tech Equipment | 0.0 | 167.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 2.3 | 3.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 6.2 | 2.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 400 | Other | 1,076.4 | 1,181.7 | 921.4 | 0.0 | 1,032.9 | 0.0 | 1,032.9 |
| TOTAL EXPENSE | | 21,656.1 | 14,000.7 | 15,742.4 | 10,837.9 | 17,806.1 | 0.0 | 17,806.1 |
| 810 | Permanent | 138.00 | 99.00 | 128.00 | 99.00 | 138.00 | 0.00 | 138.00 |
| 810 | Permanent | 138.00 | 99.00 | 128.00 | 99.00 | 138.00 | 0.00 | 138.00 |
| 820 | Term | 5.00 | 0.00 | 5.00 | 0.00 | 5.00 | 0.00 | 5.00 |
| 820 | Term | 5.00 | 0.00 | 5.00 | 0.00 | 5.00 | 0.00 | 5.00 |
| TOTAL FTE POSITIONS | | 143.00 | 99.00 | 133.00 | 99.00 | 143.00 | 0.00 | 143.00 |

Adult Protective Services

BU PCode Department
62400 P593 000000

State of New Mexico

S-9 Account Code Revenue Summary
(Dollars in Thousands)

| | Provider PCode | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | ----- FY 2027 Agency Request ----- | | |
|----------------------|--------------------------------|------------------|--------------------|------------------|---------------------|------------------------------------|------------|-----------------|
| | | | | | | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 16,018.8 | 15,785.1 | 11,008.6 | 0.0 | 13,072.3 | 0.0 | 13,072.3 |
| 111 | General Fund Transfers | 16,018.8 | 15,785.1 | 11,008.6 | 0.0 | 13,072.3 | 0.0 | 13,072.3 |
| 451909 | Federal Contract - Interagency | 2,533.8 | 1,382.1 | 2,533.8 | 0.0 | 2,533.8 | 0.0 | 2,533.8 |
| 451909 | Federal Contract - Interagency | P524 | 2,600.0 | 0.0 | 2,200.0 | 0.0 | 2,200.0 | 2,200.0 |
| 499905 | Other Financing Sources | 0.0 | 233.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 112 | Other Transfers | 5,133.8 | 1,615.8 | 4,733.8 | 0.0 | 4,733.8 | 0.0 | 4,733.8 |
| 451903 | Federal Direct - Operating | 503.5 | 433.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 120 | Federal Revenues | 503.5 | 433.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 417902 | Other Registration Fees | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 130 | Other Revenues | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 325900 | Restricted FB - Gov | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 150 | Fund Balance | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| TOTAL REVENUE | | 21,656.1 | 17,834.1 | 15,742.4 | 0.0 | 17,806.1 | 0.0 | 17,806.1 |

Adult Protective Services

BU PCode Department
62400 P593 000000

State of New Mexico

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|------------|--------------------------------------|-----------------|-----------------|-----------------|-----------------|------------------------------------|------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 520100 | Exempt Perm Positions P/T&F/T | 37.9 | 63.4 | 0.0 | 138.2 | 229.6 | 0.0 | 229.6 |
| 520200 | Term Positions | 131.3 | 99.4 | 266.0 | 1.8 | 212.3 | 0.0 | 212.3 |
| 520300 | Classified Perm Positions F/T | 9,291.1 | 7,510.1 | 8,282.3 | 7,347.8 | 10,205.4 | 0.0 | 10,205.4 |
| 520600 | Paid Unused Sick Leave | 0.4 | 3.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520700 | Overtime & Other Premium Pay | 109.2 | 211.0 | 242.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520800 | Annl & Comp Paid At Separation | 51.0 | 32.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 521100 | Group Insurance Premium | 789.0 | 830.2 | 1,027.6 | 1,318.4 | 978.1 | 0.0 | 978.1 |
| 521200 | Retirement Contributions | 1,246.3 | 1,471.2 | 1,166.3 | 1,424.6 | 1,276.9 | 0.0 | 1,276.9 |
| 521300 | F I C A | 505.0 | 566.6 | 592.3 | 459.1 | 507.7 | 0.0 | 507.7 |
| 521400 | Workers' Comp Assessment Fee | 1.3 | 1.0 | 1.2 | 0.0 | 1.3 | 0.0 | 1.3 |
| 521410 | GSD Work Comp Insur Premium | 20.4 | 26.7 | 21.4 | 0.0 | 23.4 | 0.0 | 23.4 |
| 521500 | Unemployment Comp Premium | 11.0 | 11.0 | 5.1 | 0.0 | 5.0 | 0.0 | 5.0 |
| 521600 | Employee Liability Ins Premium | 43.1 | 43.1 | 57.9 | 0.0 | 115.9 | 0.0 | 115.9 |
| 521700 | RHC Act Contributions | 133.0 | 152.9 | 140.2 | 148.1 | 199.0 | 0.0 | 199.0 |
| 521900 | Other Employee Benefits | 0.8 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 523000 | COVID Related Admin Leave | 11.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 523200 | COVID Related Time Worked | 1.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 200 | Personal services and employe | 12,383.8 | 11,023.0 | 11,802.4 | 10,837.9 | 13,754.6 | 0.0 | 13,754.6 |
| 535200 | Professional Services | 0.5 | 31.1 | 0.0 | 0.0 | 132.6 | 0.0 | 132.6 |
| 535300 | Other Services | 8,194.9 | 1,676.3 | 2,993.1 | 0.0 | 167.3 | 0.0 | 167.3 |
| 535309 | Other Services - Interagency | 0.5 | 0.9 | 25.5 | 0.0 | 1,873.0 | 0.0 | 1,873.0 |
| 535500 | Attorney Services | 0.0 | 87.6 | 0.0 | 0.0 | 36.5 | 0.0 | 36.5 |
| 535600 | IT Services | 0.0 | 0.0 | 0.0 | 0.0 | 809.2 | 0.0 | 809.2 |
| 300 | Contractual services | 8,195.9 | 1,795.9 | 3,018.6 | 0.0 | 3,018.6 | 0.0 | 3,018.6 |
| 542100 | Employee I/S Mileage & Fares | 0.2 | 1.1 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542200 | Employee I/S Meals & Lodging | 4.2 | 8.7 | 2.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542500 | Transp - Fuel & Oil | 55.6 | 48.0 | 54.0 | 0.0 | 45.2 | 0.0 | 45.2 |
| 542600 | Transp - Parts & Supplies | 10.1 | 6.9 | 5.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542800 | State Transp Pool Charges | 0.0 | 28.1 | 0.0 | 0.0 | 53.2 | 0.0 | 53.2 |
| 543300 | Maint - Buildings & Structures | 0.4 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543500 | Maint - Supplies | 1.3 | 0.0 | 1.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| 543830 | IT HW/SW Agreements | 185.8 | 280.9 | 96.7 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544000 | Supply Inventory IT | 24.0 | 3.7 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 |

Adult Protective Services

State of New Mexico

BU PCode Department
62400 P593 000000

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|----------------------------------|-----------------|-----------------|-----------------|------------------|------------------------------------|------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 544100 | Supplies-Office Supplies | 11.0 | 9.4 | 5.0 | 0.0 | 168.0 | 0.0 | 168.0 |
| 544400 | Supplies-Field Supplies | 0.7 | 0.0 | 2.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544700 | Supplies-Clothing,Unifirms,Linen | 0.0 | 0.0 | 1.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544900 | Supplies-Inventory Exempt | 14.4 | 2.3 | 9.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 545700 | ISD Services | 60.0 | 47.3 | 112.7 | 0.0 | 137.0 | 0.0 | 137.0 |
| 545710 | DOIT HCM Assessment Fees | 51.5 | 51.5 | 52.0 | 0.0 | 48.0 | 0.0 | 48.0 |
| 545900 | Printing & Photo Services | 4.4 | 2.4 | 7.4 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546100 | Postage & Mail Services | 0.6 | 10.7 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546310 | Utilities - Sewer/Garbage | 0.0 | 2.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546320 | Utilities - Electricity | 0.0 | 3.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546330 | Utilities - Water | 0.0 | 1.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546340 | Utilities - Natural Gas | 0.0 | 1.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546400 | Rent Of Land & Buildings | 215.0 | 213.8 | 92.3 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546409 | Rent Expense - Interagency | 8.9 | 2.6 | 8.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546500 | Rent Of Equipment | 3.4 | 3.1 | 5.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546600 | Communications | 20.7 | 1.1 | 0.0 | 0.0 | 92.3 | 0.0 | 92.3 |
| 546610 | DOIT Telecommunications | 183.1 | 166.1 | 140.0 | 0.0 | 239.2 | 0.0 | 239.2 |
| 546700 | Subscriptions/Dues/License Fee | 0.8 | 8.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546709 | Subscription & Due Interagency | 1.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546800 | Employee Training & Education | 5.4 | 4.6 | 3.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546809 | Emp Train & Edu InterSt Agency | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546900 | Advertising | 1.7 | 28.0 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 547300 | Care & Support | 176.7 | 43.4 | 322.1 | 0.0 | 250.0 | 0.0 | 250.0 |
| 547900 | Miscellaneous Expense | 6.0 | 24.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 547999 | Request to Pay Prior Year | 1.0 | 0.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548200 | Furniture & Fixtures | 20.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548300 | Information Tech Equipment | 0.0 | 167.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 2.3 | 3.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 6.2 | 2.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 400 | Other | 1,076.4 | 1,181.7 | 921.4 | 0.0 | 1,032.9 | 0.0 | 1,032.9 |
| TOTAL EXPENSE | | 21,656.1 | 14,000.7 | 15,742.4 | 10,837.89 | 17,806.1 | 0.0 | 17,806.1 |

Adult Protective Services

BU PCode
62400 P593

State of New Mexico

E4 PCode Detail
(Dollars in Thousands)

| Fund | Account | | 2024-25 | 2025-26 | 2026-27 | FY 2027 Agency Request | | | | Total | Justification |
|-------|------------|---------------------------------------------|-----------------|-----------------|------------------|------------------------|------------|----------------|------------|-----------------|-------------------------------------------------|
| | | | Actuals | Opbud | PCF Proj | GF | OSF | ISF/IAT | FF | | |
| 04900 | 520100 | Exempt Perm Positions P/T&F/T | 63.4 | 0.0 | 138.17 | 229.6 | 0.0 | 0.0 | 0.0 | 229.6 | reallocated from other accounts |
| 04900 | 520200 | Term Positions | 99.4 | 266.0 | 1.78 | 0.0 | 0.0 | 212.3 | 0.0 | 212.3 | reallocated to other accounts |
| 04900 | 520300 | Classified Perm Positions F/T | 7,510.1 | 8,282.3 | 7,347.81 | 8,003.9 | 0.0 | 2,201.5 | 0.0 | 10,205.4 | FY27 increase for 10-13 FTE and Health increase |
| 04900 | 520600 | Paid Unused Sick Leave | 3.3 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 520700 | Overtime & Other Premium Pay | 211.0 | 242.1 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 520800 | Annl & Comp Paid At Separation | 32.8 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 521100 | Group Insurance Premium | 830.2 | 1,027.6 | 1,318.4 | 923.0 | 0.0 | 55.1 | 0.0 | 978.1 | reallocated to other accounts |
| 04900 | 521200 | Retirement Contributions | 1,471.2 | 1,166.3 | 1,424.58 | 1,219.9 | 0.0 | 57.0 | 0.0 | 1,276.9 | reallocated from other accounts |
| 04900 | 521300 | F I C A | 566.6 | 592.3 | 459.07 | 485.0 | 0.0 | 22.7 | 0.0 | 507.7 | reallocated to other accounts |
| 04900 | 521400 | Workers' Comp Assessment Fee | 1.0 | 1.2 | 0 | 1.3 | 0.0 | 0.0 | 0.0 | 1.3 | reallocated from other accounts |
| 04900 | 521410 | GSD Work Comp Insur Premium | 26.7 | 21.4 | 0 | 23.4 | 0.0 | 0.0 | 0.0 | 23.4 | Fixed Rate Increase |
| 04900 | 521500 | Unemployment Comp Premium | 11.0 | 5.1 | 0 | 5.0 | 0.0 | 0.0 | 0.0 | 5.0 | Fixed Rate decrease |
| 04900 | 521600 | Employee Liability Ins Premium | 43.1 | 57.9 | 0 | 115.9 | 0.0 | 0.0 | 0.0 | 115.9 | Fixed Rate Increase |
| 04900 | 521700 | RHC Act Contributions | 152.9 | 140.2 | 148.09 | 190.1 | 0.0 | 8.9 | 0.0 | 199.0 | reallocated from other accounts |
| 04900 | 521900 | Other Employee Benefits | 0.4 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| | 200 | Personal services and employee benef | 11,023.0 | 11,802.4 | 10,837.89 | 11,197.1 | 0.0 | 2,557.5 | 0.0 | 13,754.6 | |
| 04900 | 542100 | Employee I/S Mileage & Fares | 1.1 | 0.5 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 542200 | Employee I/S Meals & Lodging | 8.7 | 2.5 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 542500 | Transp - Fuel & Oil | 48.0 | 54.0 | 0 | 45.2 | 0.0 | 0.0 | 0.0 | 45.2 | reallocated to other accounts |
| 04900 | 542600 | Transp - Parts & Supplies | 6.9 | 5.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 542800 | State Transp Pool Charges | 28.1 | 0.0 | 0 | 53.2 | 0.0 | 0.0 | 0.0 | 53.2 | reallocated from other accounts |
| 04900 | 543300 | Maint - Buildings & Structures | 0.6 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 543500 | Maint - Supplies | 0.0 | 1.1 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 543830 | IT HW/SW Agreements | 280.9 | 96.7 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 544000 | Supply Inventory IT | 3.7 | 0.5 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 544100 | Supplies-Office Supplies | 9.4 | 5.0 | 0 | 168.0 | 0.0 | 0.0 | 0.0 | 168.0 | reallocated from other accounts |
| 04900 | 544400 | Supplies-Field Supplies | 0.0 | 2.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 544700 | Supplies-Clothing,Uniforms,Linen | 0.0 | 1.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 544900 | Supplies-Inventory Exempt | 2.3 | 9.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 545700 | ISD Services | 47.3 | 112.7 | 0 | 137.0 | 0.0 | 0.0 | 0.0 | 137.0 | Fixed Rate Increase |
| 04900 | 545710 | DOIT HCM Assessment Fees | 51.5 | 52.0 | 0 | 48.0 | 0.0 | 0.0 | 0.0 | 48.0 | Fixed Rate decrease |
| 04900 | 545900 | Printing & Photo Services | 2.4 | 7.4 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |

Adult Protective Services

State of New Mexico

BU PCode
62400 P593

E4 PCode Detail
(Dollars in Thousands)

| Fund | Account | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | FY 2027 Agency Request | | | | Total | Justification | |
|----------------------|------------|--------------------------------|------------------|---------------------|------------------------|-----------------|------------|----------------|------------|-----------------|---------------------------------------------------------|
| | | | | | GF | OSF | ISF/IAT | FF | | | |
| 04900 | 546100 | Postage & Mail Services | 10.7 | 0.6 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 546310 | Utilities - Sewer/Garbage | 2.9 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 546320 | Utilities - Electricity | 3.2 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 546330 | Utilities - Water | 1.9 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 546340 | Utilities - Natural Gas | 1.4 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 546400 | Rent Of Land & Buildings | 213.8 | 92.3 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 546409 | Rent Expense - Interagency | 2.6 | 8.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 546500 | Rent Of Equipment | 3.1 | 5.5 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 546600 | Communications | 1.1 | 0.0 | 0 | 92.3 | 0.0 | 0.0 | 0.0 | 92.3 | reallocated from other accounts |
| 04900 | 546610 | DOIT Telecommunications | 166.1 | 140.0 | 0 | 239.2 | 0.0 | 0.0 | 0.0 | 239.2 | Fixed Rate Increase and reallocated from other accounts |
| 04900 | 546700 | Subscriptions/Dues/License Fee | 8.6 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 546800 | Employee Training & Education | 4.6 | 3.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 546809 | Emp Train & Edu InterSt Agency | 0.6 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 546900 | Advertising | 28.0 | 0.5 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 547300 | Care & Support | 43.4 | 322.1 | 0 | 0.0 | 0.0 | 250.0 | 0.0 | 250.0 | reallocated to other accounts |
| 04900 | 547900 | Miscellaneous Expense | 24.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 547999 | Request to Pay Prior Year | 0.8 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 548300 | Information Tech Equipment | 167.8 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 549600 | Employee O/S Mileage & Fares | 3.6 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 549700 | Employee O/S Meals & Lodging | 2.5 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| | 400 | Other | 1,181.7 | 921.4 | 0 | 782.9 | 0.0 | 250.0 | 0.0 | 1,032.9 | |
| TOTAL EXPENSE | | | 12,204.8 | 12,723.8 | | 11,980.0 | 0.0 | 2,807.5 | 0.0 | 14,787.5 | |

Adult Protective Services

BU PCode
62400 P593

State of New Mexico
Contract by PCode Detail
 (Dollars in Thousands)

| Fund | Account | # | Contract Purpose | Actuals | ----- FY 2027 Agency Request ----- | | | | Total | Justification |
|----------------------|---------|------------------------------|------------------|----------------|------------------------------------|------------|----------------|------------|----------------|---------------------------------------------------|
| | | | | | GF | OSF | ISF/IAT | FF | | |
| 04900 | 535200 | Professional Services | 1000 | 31.1 | 132.6 | 0.0 | 0.0 | 0.0 | 132.6 | APS Professional services. |
| 04900 | 535300 | Other Services | 1000 | 1,676.3 | 45.0 | 0.0 | 122.3 | 0.0 | 167.3 | Language Line, APS Homecare/ Daycare Contracts |
| 04900 | 535309 | Other Services - Interagency | 1000 | 0.9 | 69.0 | 0.0 | 1,804.0 | 0.0 | 1,873.0 | Adult Protective Service Providers |
| 04900 | 535500 | Attorney Services | 1000 | 87.6 | 36.5 | 0.0 | 0.0 | 0.0 | 36.5 | background checks, shredding |
| 04900 | 535600 | IT Services | 1001 | 0.0 | 809.2 | 0.0 | 0.0 | 0.0 | 809.2 | IT contracts |
| TOTAL EXPENSE | | | | 1,795.9 | 1,092.3 | 0.0 | 1,926.3 | 0.0 | 3,018.6 | |

State of New Mexico

Rate Report - Selected Line Items for Rates
(Dollars in Thousands)

| Org Unit | Line | | 2024-25 Actuals | 2025-26 OpBud | -----FY 2027----- | | | | |
|---------------------------------------------|--------|--------------------------------|--------------------|------------------|-------------------|-----------|----------------|------------|------------|
| | | | | | Request | | Recommendation | | Opbud |
| | | | | | Base | Expansion | Base | Expansion | |
| 62400 P593 Adult Protective Services | 521410 | GSD Work Comp Insur Premium | 26.65 | 21.4 | 23.4 | 0 | 0 | 0.0 | 0.0 |
| | 521500 | Unemployment Comp Premium | 11 | 5.1 | 5 | 0 | 0 | 0.0 | 0.0 |
| | 521600 | Employee Liability Ins Premium | 43.1 | 57.9 | 115.9 | 0 | 0 | 0.0 | 0.0 |
| | 542800 | State Transp Pool Charges | 28.09 | 0 | 53.2 | 0 | 0 | 0.0 | 0.0 |
| | 545700 | ISD Services | 47.31 | 112.7 | 137 | 0 | 0 | 0.0 | 0.0 |
| | 545710 | DOIT HCM Assessment Fees | 51.5 | 52 | 48 | 0 | 0 | 0.0 | 0.0 |
| | 546610 | DOIT Telecommunications | 166.1 | 140 | 239.2 | 0 | 0 | 0.0 | 0.0 |
| 62400 P593 Adult Protective Services | | | 373.74 | 389.1 | 621.7 | 0 | 0 | 0.0 | 0.0 |
| | | | 373.74 | 389.1 | 621.7 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| BusUnit | Line Item | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud | |
|--------------|---------------|----------------------------------|----------|---------|-----------|----------------|-----------|-------|-----|
| | | Actuals | Opbud | Base | Expansion | Base | Expansion | | |
| 62400 | P593-R | Adult Protective Services | | | | | | | |
| | 520100 | Exempt Perm Positions P/T&F/T | 63.41 | 0 | 229.6 | 0 | 0 | 0 | 0.0 |
| | 520200 | Term Positions | 99.43 | 266 | 212.3 | 0 | 0 | 0 | 0.0 |
| | 520300 | Classified Perm Positions F/T | 7,510.12 | 8,282.3 | 10,205.4 | 0 | 0 | 0 | 0.0 |
| | 520600 | Paid Unused Sick Leave | 3.26 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 520700 | Overtime & Other Premium Pay | 211.03 | 242.1 | 0 | 0 | 0 | 0 | 0.0 |
| | 520800 | Annl & Comp Paid At Separation | 32.76 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 521100 | Group Insurance Premium | 830.21 | 1,027.6 | 978.1 | 0 | 0 | 0 | 0.0 |
| | 521200 | Retirement Contributions | 1,471.18 | 1,166.3 | 1,276.9 | 0 | 0 | 0 | 0.0 |
| | 521300 | F I C A | 566.61 | 592.3 | 507.7 | 0 | 0 | 0 | 0.0 |
| | 521400 | Workers' Comp Assessment Fee | 0.99 | 1.2 | 1.3 | 0 | 0 | 0 | 0.0 |
| | 521410 | GSD Work Comp Insur Premium | 26.65 | 21.4 | 23.4 | 0 | 0 | 0 | 0.0 |
| | 521500 | Unemployment Comp Premium | 11 | 5.1 | 5 | 0 | 0 | 0 | 0.0 |
| | 521600 | Employee Liability Ins Premium | 43.1 | 57.9 | 115.9 | 0 | 0 | 0 | 0.0 |
| | 521700 | RHC Act Contributions | 152.93 | 140.2 | 199 | 0 | 0 | 0 | 0.0 |
| | 521900 | Other Employee Benefits | 0.35 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 535200 | Professional Services | 31.14 | 0 | 132.6 | 0 | 0 | 0 | 0.0 |
| | 535300 | Other Services | 1,676.28 | 2,993.1 | 167.3 | 0 | 0 | 0 | 0.0 |
| | 535309 | Other Services - Interagency | 0.9 | 25.5 | 1,873 | 0 | 0 | 0 | 0.0 |
| | 535500 | Attorney Services | 87.6 | 0 | 36.5 | 0 | 0 | 0 | 0.0 |
| | 535600 | IT Services | 0 | 0 | 809.2 | 0 | 0 | 0 | 0.0 |
| | 542100 | Employee I/S Mileage & Fares | 1.07 | 0.5 | 0 | 0 | 0 | 0 | 0.0 |
| | 542200 | Employee I/S Meals & Lodging | 8.73 | 2.5 | 0 | 0 | 0 | 0 | 0.0 |
| | 542500 | Transp - Fuel & Oil | 48.05 | 54 | 45.2 | 0 | 0 | 0 | 0.0 |
| | 542600 | Transp - Parts & Supplies | 6.87 | 5 | 0 | 0 | 0 | 0 | 0.0 |
| | 542800 | State Transp Pool Charges | 28.09 | 0 | 53.2 | 0 | 0 | 0 | 0.0 |
| | 543300 | Maint - Buildings & Structures | 0.6 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 543500 | Maint - Supplies | 0 | 1.1 | 0 | 0 | 0 | 0 | 0.0 |
| | 543830 | IT HW/SW Agreements | 280.87 | 96.7 | 0 | 0 | 0 | 0 | 0.0 |
| | 544000 | Supply Inventory IT | 3.7 | 0.5 | 0 | 0 | 0 | 0 | 0.0 |
| | 544100 | Supplies-Office Supplies | 9.45 | 5 | 168 | 0 | 0 | 0 | 0.0 |
| | 544400 | Supplies-Field Supplies | 0.03 | 2 | 0 | 0 | 0 | 0 | 0.0 |
| | 544700 | Supplies-Clothing,Uniforms,Linen | 0 | 1 | 0 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | |
|----------------------|-----------------------------------------------|-----------------|-----------------|-----------------|----------|----------|----------|------------|
| 544900 | Supplies-Inventory Exempt | 2.27 | 9 | 0 | 0 | 0 | 0 | 0.0 |
| 545700 | ISD Services | 47.31 | 112.7 | 137 | 0 | 0 | 0 | 0.0 |
| 545710 | DOIT HCM Assessment Fees | 51.5 | 52 | 48 | 0 | 0 | 0 | 0.0 |
| 545900 | Printing & Photo Services | 2.42 | 7.4 | 0 | 0 | 0 | 0 | 0.0 |
| 546100 | Postage & Mail Services | 10.75 | 0.6 | 0 | 0 | 0 | 0 | 0.0 |
| 546310 | Utilities - Sewer/Garbage | 2.85 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546320 | Utilities - Electricity | 3.24 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546330 | Utilities - Water | 1.91 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546340 | Utilities - Natural Gas | 1.37 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546400 | Rent Of Land & Buildings | 213.83 | 92.3 | 0 | 0 | 0 | 0 | 0.0 |
| 546409 | Rent Expense - Interagency | 2.59 | 8 | 0 | 0 | 0 | 0 | 0.0 |
| 546500 | Rent Of Equipment | 3.05 | 5.5 | 0 | 0 | 0 | 0 | 0.0 |
| 546600 | Communications | 1.07 | 0 | 92.3 | 0 | 0 | 0 | 0.0 |
| 546610 | DOIT Telecommunications | 166.1 | 140 | 239.2 | 0 | 0 | 0 | 0.0 |
| 546700 | Subscriptions/Dues/License Fee | 8.55 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546800 | Employee Training & Education | 4.65 | 3 | 0 | 0 | 0 | 0 | 0.0 |
| 546809 | Emp Train & Edu InterSt Agency | 0.6 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546900 | Advertising | 28.03 | 0.5 | 0 | 0 | 0 | 0 | 0.0 |
| 547300 | Care & Support | 43.43 | 322.1 | 250 | 0 | 0 | 0 | 0.0 |
| 547900 | Miscellaneous Expense | 24.03 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 547999 | Request to Pay Prior Year | 0.78 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 548300 | Information Tech Equipment | 167.82 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 3.65 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 2.49 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| Subtotal for: | 62400 P593-R Adult Protective Services | 14,000.7 | 15,742.4 | 17,806.1 | 0 | 0 | 0 | 0.0 |
| 62400 | | 14,000.7 | 15,742.4 | 17,806.1 | 0 | 0 | 0 | 0.0 |

Totals by Line Item

| BusUnit | Line Item | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud |
|---------|--------------------------------------|---------|---------|---------|-----------|----------------|-----------|-------|
| | | Actuals | Opbud | Base | Expansion | Base | Expansion | |
| 62400 | 520100 Exempt Perm Positions P/T&F/T | 63.41 | 0 | 229.6 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | |
|--------|--------------------------------|----------|---------|----------|---|---|---|-----|
| 520200 | Term Positions | 99.43 | 266 | 212.3 | 0 | 0 | 0 | 0.0 |
| 520300 | Classified Perm Positions F/T | 7,510.12 | 8,282.3 | 10,205.4 | 0 | 0 | 0 | 0.0 |
| 520600 | Paid Unused Sick Leave | 3.26 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 520700 | Overtime & Other Premium Pay | 211.03 | 242.1 | 0 | 0 | 0 | 0 | 0.0 |
| 520800 | Annl & Comp Paid At Separation | 32.76 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 521100 | Group Insurance Premium | 830.21 | 1,027.6 | 978.1 | 0 | 0 | 0 | 0.0 |
| 521200 | Retirement Contributions | 1,471.18 | 1,166.3 | 1,276.9 | 0 | 0 | 0 | 0.0 |
| 521300 | F I C A | 566.61 | 592.3 | 507.7 | 0 | 0 | 0 | 0.0 |
| 521400 | Workers' Comp Assessment Fee | 0.99 | 1.2 | 1.3 | 0 | 0 | 0 | 0.0 |
| 521410 | GSD Work Comp Insur Premium | 26.65 | 21.4 | 23.4 | 0 | 0 | 0 | 0.0 |
| 521500 | Unemployment Comp Premium | 11 | 5.1 | 5 | 0 | 0 | 0 | 0.0 |
| 521600 | Employee Liability Ins Premium | 43.1 | 57.9 | 115.9 | 0 | 0 | 0 | 0.0 |
| 521700 | RHC Act Contributions | 152.93 | 140.2 | 199 | 0 | 0 | 0 | 0.0 |
| 521900 | Other Employee Benefits | 0.35 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 535200 | Professional Services | 31.14 | 0 | 132.6 | 0 | 0 | 0 | 0.0 |
| 535300 | Other Services | 1,676.28 | 2,993.1 | 167.3 | 0 | 0 | 0 | 0.0 |
| 535309 | Other Services - Interagency | 0.9 | 25.5 | 1,873 | 0 | 0 | 0 | 0.0 |
| 535500 | Attorney Services | 87.6 | 0 | 36.5 | 0 | 0 | 0 | 0.0 |
| 535600 | IT Services | 0 | 0 | 809.2 | 0 | 0 | 0 | 0.0 |
| 542100 | Employee I/S Mileage & Fares | 1.07 | 0.5 | 0 | 0 | 0 | 0 | 0.0 |
| 542200 | Employee I/S Meals & Lodging | 8.73 | 2.5 | 0 | 0 | 0 | 0 | 0.0 |
| 542500 | Transp - Fuel & Oil | 48.05 | 54 | 45.2 | 0 | 0 | 0 | 0.0 |
| 542600 | Transp - Parts & Supplies | 6.87 | 5 | 0 | 0 | 0 | 0 | 0.0 |
| 542800 | State Transp Pool Charges | 28.09 | 0 | 53.2 | 0 | 0 | 0 | 0.0 |
| 543300 | Maint - Buildings & Structures | 0.6 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 543500 | Maint - Supplies | 0 | 1.1 | 0 | 0 | 0 | 0 | 0.0 |
| 543830 | IT HW/SW Agreements | 280.87 | 96.7 | 0 | 0 | 0 | 0 | 0.0 |
| 544000 | Supply Inventory IT | 3.7 | 0.5 | 0 | 0 | 0 | 0 | 0.0 |
| 544100 | Supplies-Office Supplies | 9.45 | 5 | 168 | 0 | 0 | 0 | 0.0 |
| 544400 | Supplies-Field Supplies | 0.03 | 2 | 0 | 0 | 0 | 0 | 0.0 |
| 544700 | Supplies-Clothng,Unifrms,Linen | 0 | 1 | 0 | 0 | 0 | 0 | 0.0 |
| 544900 | Supplies-Inventory Exempt | 2.27 | 9 | 0 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | |
|--------------------|--------------------------------|-----------------|-----------------|-----------------|----------|----------|----------|------------|
| 545700 | ISD Services | 47.31 | 112.7 | 137 | 0 | 0 | 0 | 0.0 |
| 545710 | DOIT HCM Assessment Fees | 51.5 | 52 | 48 | 0 | 0 | 0 | 0.0 |
| 545900 | Printing & Photo Services | 2.42 | 7.4 | 0 | 0 | 0 | 0 | 0.0 |
| 546100 | Postage & Mail Services | 10.75 | 0.6 | 0 | 0 | 0 | 0 | 0.0 |
| 546310 | Utilities - Sewer/Garbage | 2.85 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546320 | Utilities - Electricity | 3.24 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546330 | Utilities - Water | 1.91 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546340 | Utilities - Natural Gas | 1.37 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546400 | Rent Of Land & Buildings | 213.83 | 92.3 | 0 | 0 | 0 | 0 | 0.0 |
| 546409 | Rent Expense - Interagency | 2.59 | 8 | 0 | 0 | 0 | 0 | 0.0 |
| 546500 | Rent Of Equipment | 3.05 | 5.5 | 0 | 0 | 0 | 0 | 0.0 |
| 546600 | Communications | 1.07 | 0 | 92.3 | 0 | 0 | 0 | 0.0 |
| 546610 | DOIT Telecommunications | 166.1 | 140 | 239.2 | 0 | 0 | 0 | 0.0 |
| 546700 | Subscriptions/Dues/License Fee | 8.55 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546800 | Employee Training & Education | 4.65 | 3 | 0 | 0 | 0 | 0 | 0.0 |
| 546809 | Emp Train & Edu InterSt Agency | 0.6 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546900 | Advertising | 28.03 | 0.5 | 0 | 0 | 0 | 0 | 0.0 |
| 547300 | Care & Support | 43.43 | 322.1 | 250 | 0 | 0 | 0 | 0.0 |
| 547900 | Miscellaneous Expense | 24.03 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 547999 | Request to Pay Prior Year | 0.78 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 548300 | Information Tech Equipment | 167.82 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 3.65 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 2.49 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| Grand Total | | 14,000.7 | 15,742.4 | 17,806.1 | 0 | 0 | 0 | 0.0 |

REV EXP COMPARISON

(Dollars in Thousands)

62400 - Aging and Long-Term Services Department

P593 - Adult Protective Services

| | General Fund | Other Funds | Other Transfers | Federal Funds | Total |
|-----------------------------------------|-----------------|-------------|-----------------|---------------|-----------------|
| SOURCES Totals | 13,072.3 | 0.0 | 4,733.8 | 0.0 | 17,806.1 |
| Personal services and employee benefits | 11,197.1 | 0.0 | 2,557.5 | 0.0 | 13,754.6 |
| Contractual services | 1,092.3 | 0.0 | 1,926.3 | 0.0 | 3,018.6 |
| Other | 782.9 | 0.0 | 250.0 | 0.0 | 1,032.9 |
| USES Total: | 13,072.3 | 0.0 | 4,733.8 | 0.0 | 17,806.1 |
| Net: | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

**FY27 APPROPRIATION REQUEST
LEASED PASSENGER-RELATED VEHICLES**

FORM E-6B

Account Code: 542800

Agency Name: Aging Long-Term Services Department

Business Unit: 62400

Program Name: P593 - Adult Protective Services Division

Program Code: P593

| LONG TERM LEASES ONLY | | | | | | | | | LONG TERM ONLY | | | | SHORT TERM ONLY | | | G+J=K | Federal \$\$\$\$ (X) | |
|-----------------------------------------|------------------|------|-------|--------------------------------------|--------|---------------|------------|-------------------------|---------------------|---------------------|-------------------------------|---------------------|-------------------|------------------|---------------------------|----------|----------------------------|--------------------------|
| Item No. | Plate / Lic. No. | Year | Class | Type | Make | Model | Lease Code | Total Mileage on 7/1/25 | Lease Start Date*** | E Rate Per Month | F No. of Months Leased | E*F=G Lease Rate | H Rate Per Day | I No. of Days | H*I=J Total Lease Rate | | | Total Long & Short Lease |
| 1 | 00426SG | 2008 | 06B | Full Size Sport Utility Vehicle 4X4 | Dodge | Durango | C | | | \$293.22 | 12 | 3,518.64 | | | - | 3,518.64 | | |
| 2 | 005032SG | 2016 | 02C | Full Size Sedan | Chevy | Impala | C | 61,371 | | \$293.22 | 12 | 3,518.64 | | | - | 3,518.64 | | |
| 3 | 005086SG | 2016 | 05A | Passenger Mini Van (7 - 8 Passenger) | Dodge | Grand Caravan | C | 94,174 | | \$293.22 | 12 | 3,518.64 | | | - | 3,518.64 | | |
| 4 | 005088SG | 2016 | 05A | Passenger Mini Van (7 - 8 Passenger) | Dodge | Grand Caravan | C | 5,201 | | \$293.22 | 12 | 3,518.64 | | | - | 3,518.64 | | |
| 5 | 007783SG | 2019 | 05A | Passenger Mini Van (7 - 8 Passenger) | Dodge | Journey | C | 51,342 | | \$293.22 | 12 | 3,518.64 | | | - | 3,518.64 | | |
| 6 | 007856SG | 2021 | 02B | Mid Size Sedan | Nissan | Sentra | C | 21,778 | | \$511.72 | 12 | 6,140.64 | | | - | 6,140.64 | | |
| 7 | 007861SG | 2020 | 02B | Mid Size Sedan | Nissan | Altima | C | 47,820 | | \$511.72 | 12 | 6,140.64 | | | - | 6,140.64 | | |
| 8 | 008436SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | C | 42,455 | | \$511.72 | 12 | 6,140.64 | | | - | 6,140.64 | | |
| 9 | 008699SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | C | 28,701 | | \$511.72 | 12 | 6,140.64 | | | - | 6,140.64 | | |
| 10 | 009307SG | 2021 | 06B | Full Size Sport Utility Vehicle 4X4 | Dodge | Durango | C | 23,586 | | \$293.22 | 12 | 3,518.64 | | | - | 3,518.64 | | |
| 11 | 009339SG | 2021 | 04F | 1/2 Ton 4X4 Crew Cab Pick Up | Ford | F-150 | C | 17,196 | | \$293.22 | 12 | 3,518.64 | | | - | 3,518.64 | | |
| | | | | | | | | | | | LT Lease Cost: | | 49,193.04 | ST Lease Cost: | | - | | |
| SUBTOTALS | | | | | | | | | | | LT Lease Cost (fuel & lease): | | 49,193.04 | | | | | |
| 542800 TOTAL: VEHICLE LEASE COST | | | | | | | | | | | | | | | | | 49,193.04 | |

DFA Performance Based Budgeting Data System

Annual Performance Report

Agency: 62400 Aging and Long-Term Services Department

Program: P593 Adult Protective Services

The purpose of the adult protective services program is to investigate allegations of abuse, neglect and exploitation of seniors and adults with disabilities and provide in-home support services to adults at high risk of repeat neglect.

| Performance Measures: | | 2024-25 Target | 2024-25 Result | Met Target | Year End Result Narrative |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Outcome | Percent of consumers for whom referrals were made that accessed services and remained in a community setting for six or more months | 90% | 95% | Yes | In FY25, Adult Protective Services (APS) assessed an average of 43 new referrals for in-home support through Title XX services, which include personal care, homemaker assistance, and adult day care. These services help vulnerable adults remain safely in their communities and avoid premature institutionalization. 40 clients remained safely in the community, demonstrating 95% effectiveness of APS's coordination efforts. |
| Outcome | Percent of contractor referrals in which services were implemented within two weeks of the initial referral | 80.00% | 69.00% | No | For FY25, the average rate of initiating services within two weeks was 69%. While progress has been made, challenges remain—including a continued shortage of caregivers, difficulty securing available staff in rural areas, and occasional delays due to client scheduling conflicts. However, in Q4, APS successfully met and passed the goal of 80%. |
| Outcome | Percent of emergency or priority one investigations in which a caseworker makes initial face-to-face contact with the alleged victim within prescribed timeframes | 100% | 99% | No | APS maintained a 99% on-time visitation rate for FY25, reflecting consistent standard practices of the investigative team. This achievement demonstrates our staff's commitment to timely client engagement, ensuring vulnerable adults receive prompt attention and support. The sustained performance highlights the effectiveness of our statewide investigators and their critical role in delivering responsive, person-centered services. |
| Outcome | Percent of priority two investigations in which a caseworker made initial face-to-face contact with the alleged victim within prescribed time frames | 98.00% | 98.75% | Yes | For FY25, APS achieved a 99% success rate in timely case initiations, with 1,454 cases initiated within the required timeframe. This performance reflects continued alignment with APS's standards for prompt response, particularly in handling Priority 2 reports. |

DFA Performance Based Budgeting Data System

Annual Performance Report

Program: P593 Adult Protective Services

| Performance Measures: | | 2024-25 Target | 2024-25 Result | Met Target | Year End Result Narrative |
|-----------------------|------------------------------------------------------------------------------------------------------------------|----------------|----------------|------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Outcome | Percent of repeat abuse, neglect or exploitation cases within six months of a substantiation of an investigation | 2.00% | .37% | No | <p>For FY25, the average repeat maltreatment rate was 0.37% among cases closed during the year, with an average of 4 instances recorded. This metric is calculated based on investigations closed during the quarter, regardless of when the original report was filed, and reflects continued strong performance.</p> <p>Self-neglect continues to pose a complex challenge, particularly among older adults striving to maintain independence while facing increasing care needs. APS's harm reduction model—supported by New MexiCare and Title XX initiatives—plays a critical role in helping vulnerable adults safely remain in their homes. Strong community engagement and partnerships across the state further empower investigators to connect clients with long-term support and essential services.</p> |
| Output | Number of adult protective services' investigations of abuse, neglect or exploitation | 6,150 | 6,915 | Yes | <p>APS surpassed its FY25 annual goal of 6,150 investigations, with nearly 7,000 conducted statewide. This highlights the ongoing and critical demand for APS across NM. Vulnerable adults continue to face complex risks, and the volume of investigations underscores APS's essential role in responding to those in need. Far from signaling reduced activity, the slight decline in reports may indicate growing community awareness, more effective early interventions, and improved outcomes of investigation. PM3 supports this by showing the recidivism of cases reopening within six months continue to remain low at just 0.61% for Q4. This suggests APS interventions are both timely and effective, addressing root causes and reducing the likelihood of repeated harm. Each new investigation represents a distinct case, not a repeat call for help, reinforcing the impact and efficiency of APS's work.</p> |

DFA Performance Based Budgeting Data System

Annual Performance Report

Program: P593 Adult Protective Services

| Performance Measures: | | 2024-25 Target | 2024-25 Result | Met Target | Year End Result Narrative |
|-----------------------|----------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Output | Number of enrollments in home care and adult day care services as a result of an investigation of abuse, neglect or exploitation | 400 | 68 | Undef | For FY25, APS made an average of 1,729 Title XX referrals, representing approximately 4% of all investigations, a slight improvement from previous years. This upward trend highlights the growing effectiveness of our partnerships with contracted providers. Title XX services are proving to be a vital tool for investigators, enabling timely support for clients who need essential services to remain safe in their homes. This reflects stronger collaboration and the continued value these contracts bring to APS service delivery. |
| Output | Number of outreach presentations conducted in the community within adult protective services' jurisdiction | 180 | 384 | Yes | In FY25, APS conducted 384 outreach presentations across all regions—a decrease from the 438 presentations held in FY24. While this represents a slight dip, APS remains deeply committed to public education and awareness efforts aimed at preventing abuse, neglect, exploitation, and self-neglect, particularly in underserved and rural communities. |

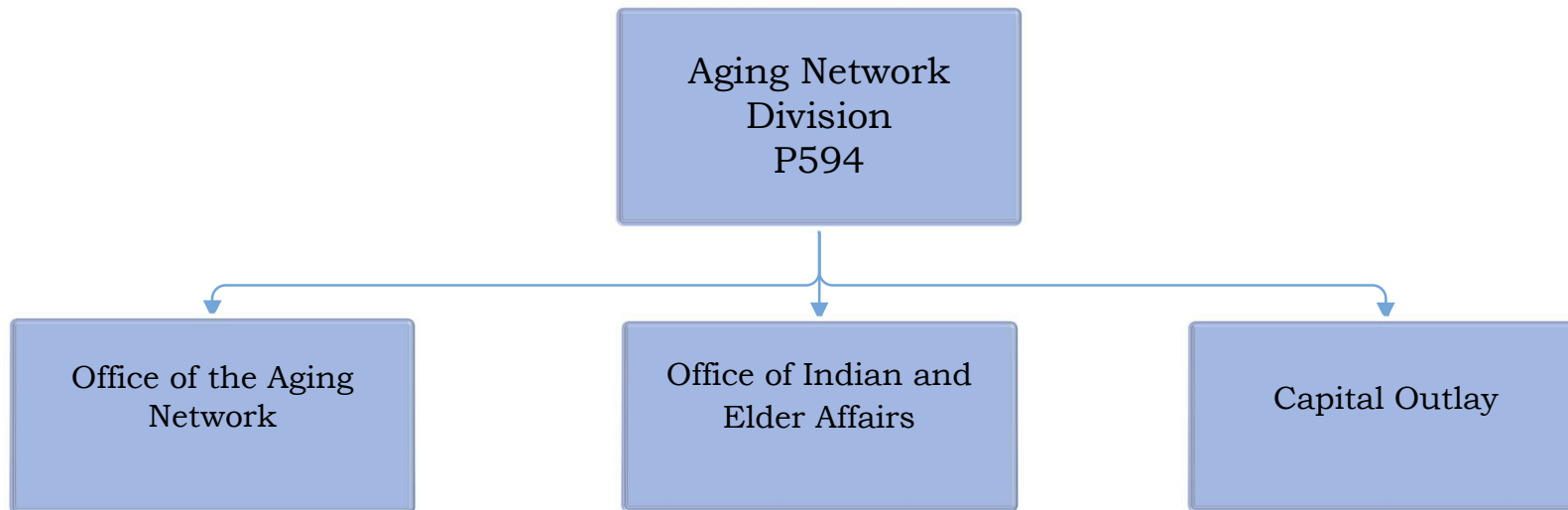
Performance Measures Summary

P593 Adult Protective Services

Purpose: The purpose of the adult protective services program is to investigate allegations of abuse, neglect and exploitation of seniors and adults with disabilities and provide in-home support services to adults at high risk of repeat neglect.

| Performance Measures: | | 2023-24 Actual | 2024-25 Actual | 2025-26 Budget | 2026-27 Request | 2026-27 Recomm |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------------------|-------------------|--------------------|-------------------|
| Output | Number of adult protective services' investigations of abuse, neglect or exploitation | 7,632 | 6,915 | 7,632 | 6,150 | |
| Output | Number of enrollments in home care and adult day care services as a result of an investigation of abuse, neglect or exploitation | 248 | 68 | 400 | 400 | |
| Output | Number of outreach presentations conducted in the community within adult protective services' jurisdiction | 437 | 384 | 450 | 180 | |
| Outcome | Percent of emergency or priority one investigations in which a caseworker makes initial face-to-face contact with the alleged victim within prescribed timeframes | 99% | 99% | 100% | 100% | |
| Outcome | Percent of repeat abuse, neglect or exploitation cases within six months of a substantiation of an investigation | .5% | .4% | 2.0% | 2.0% | |
| Outcome | Percent of contractor referrals in which services were implemented within two weeks of the initial referral | 71.0% | 69.0% | 80.0% | 80.0% | |
| Outcome | Percent of priority two investigations in which a caseworker made initial face-to-face contact with the alleged victim within prescribed time frames | 99.0% | 98.8% | 100.0% | 100.0% | |
| Outcome | Percent of consumers for whom referrals were made that accessed services and remained in a community setting for six or more months | 95% | 95% | 95% | 90% | |

FY27 APPROPRIATION REQUEST ORGANIZATION CHART FORM S-2



Program Description:

The Aging Network Division includes the Senior Services Bureau, the Employment Programs Bureau, the Capital Project Bureau, Food Security Programs/initiatives (NM Grown), and collaboration with the Office of Indian Elder Affairs.

Senior Services Bureau (SSB) oversees program funding, both federal and state, that are consistent with the services available to the aging population under the Older Americans Act. Services include but are not limited to nutrition services (congregate, grab-n-go, and home delivered meals), transportation, social services, and health promotion. These services are administered through contracts with the Area Agencies on Aging [(PSA) 1 City of Albuquerque AAA Planning and Service Area Bernalillo County] and [NCNMEDD Non-Metro AAA (PSAs) 2–4 in 32 counties] and their contract providers. The Senior Services Bureau also oversees the state funded AmeriCorps Seniors Volunteer programs that include the Foster Grandparent Program, Senior Companion Program, RSVP Program, and state funded NM Senior Olympics, Care Companion Volunteer program and the Volunteer Driver Program (VDP).

Employment Programs Bureau (EPB) provides subsidized training placements for older workers through the federally funded Senior Community Services Employment Program (SCSEP) and the state-funded Senior Employment Program (SEP). In addition to these, EBP administers an additional SEP initiative designed to expand access and services. These services are delivered via contract with NCNMEDD Non-Metro AAA PSAs 2–4. Capital Project Bureau (COB) oversees appropriations made to the department to fund senior center projects statewide to both local and tribal governments for new construction, renovations, and /or for the purchase of vehicles and center equipment, this includes monitoring of the expiration dates for capital appropriations and ensures timely reversions of expired appropriation balances. The COB Applications are submitted through the application database. ALTSD provides a recommendation of projects for consideration in the upcoming legislative session.

Office of Indian Elder Affairs is a statutorily created office within the Office of the Secretary and works in collaboration with the Aging Network Division. The Aging and Long-Term Services Department's (ALTSD) Cabinet Secretary appoints the Director of the OIEA and the department's Tribal Liaison. The OIEA interfaces with Indian elders, tribal service providers, federal, state, regional and tribal entities to aid in the collective understanding of broad based needs and challenges Indian elders and disabled populations face; ensures compliance with the State Tribal Collaboration Act (STCA); addresses cross-jurisdictional issues with New Mexico's multiple sovereign tribal governments: performs Tribal Liaison functions to New Mexico tribes, pueblos, and nations to support the Indian Area Agency on Aging (IAAA) and Navajo Nation Area Agency on Aging known as the Navajo Nation-Division of Aging & Long-Term Care Services (DALTCS); and is charged with administering the responsibilities of the ALTSD by providing technical assistance program development and contract oversight for tribal providers. Tribal providers are encouraged to conduct outreach to identify Indian elders eligible for assistance under the Older American's Act (OAA) and other programs, both public and private, to inform elders and disabled populations of the availability of such assistance. With support from the OIEA, tribal outreach efforts target older individuals with the greatest economic and social needs and are conducted by multilingual staff using culturally appropriate and linguistically appropriate methods.

NM has two state planning and service areas (PSAs) designated specifically to serve its Native American Indian populations and tribal service providers: PSA 5, which consists of the Navajo Nation-Division of Aging & Long-Term Care Services (DALTCS) that serve 39 senior centers in New Mexico; and PSA 6, which consists of NM's 19 Pueblos and 2 Apache Tribes.

Major Issues and Accomplishments:

Aging Network providers deliver critical services to older New Mexicans, statewide, particularly in rural, frontier and tribal areas. Aging network providers are experiencing an increase in the cost of services, an increase in staff vacancy rates, and an increased demand for services as New Mexico's older adult population grows. The Area Agencies on Aging and senior service providers reported that congregate, home delivered meals, and transportation services were the most utilized services in FY25.

- Through the Area Agencies on Aging and the contracted providers, in FY25 the Older American's Act Title III services increased by an average of 6.8 percent in unduplicated consumers served units from 2024, resulting in an

P-1 Program Overview

BU PCode
62400 P594

average total of 6.2 percent increase in units of services from FY24 (congregate and home delivered meals (4%), transportation (7.5%), case management, homemaker, chore services, evidence based enhanced fitness, and caregiver support (17%).

- The volunteer programs performance during FY25 includes the Foster Grandparents tutored and mentored 2,323 young people and served 159,580 hours, Senior Companions volunteers helped 1,507 older adults live independently and served 209,777 hours, Retired Senior volunteers provided 234,632 hours of service in 250 organizations across the state. The national hourly volunteer value rate is \$28.69 which is the equivalent of \$17,535,098.48 annually.
- During the first year of the Care Companion Program, volunteers provided companionship to 210 clients and served 7,203 hours. The Senior Service Bureau implemented the Volunteer Driver Program (VDP) contracted with the NCNMEDD Non-Metro AAA where volunteer drivers use their own vehicles to drive seniors sixty (60) and older and adults with disabilities to their scheduled non-emergency medical appointments in Taos, Rio Arriba, Socorro, Otero, Santa Fe, Quay, Sandoval, and Torrance counties. In FY25 a total of 34 volunteers who volunteered a total of 2,595 hours and served 153 older adults was reported. VDP program funding supports 34 volunteers, serving 153 clients and providing 2,595 volunteer hours of service in FY25.
- The Care Transition Volunteer Program (CTVP) was initiated in FY25 for planning and implementation, after being awarded the ACL Community Care Corp grant. The program is expected to be fully functioning in FY26 and contracting with NCNMEDD Non-Metro AAA the CTVP will collaborate with the ALTSD Care Transition, Long-Term Service Division on referred long-term care residents being discharged in Taos and/or Rio Arriba counties and needing transportation, companionship, and/or home transition modifications services. Non-Metro AAA recruiting volunteers, will match the volunteers with the Care Transition client for a 90-day period where then the volunteer provides the supportive services for those transitioning home.
- The Aging Network provided 4,191,156 meals to seniors accessing the Monday through Friday congregate or home delivered lunch service. This was an expansion of 4.3% from FY24 (4,020,390 meals). The Aging Network had a total of 5,243,540 total of Older Americans Act services units (congregate and home delivered meals, transportation, case management, home makers, caregiver respite, chore and other services), which resulted in a 6.44% increase from FY24 and 143,228 unduplicated seniors served.
- Agency general funds amounting to \$1,275,874.98 were appropriated to expand the New Mexico Grown Program to 41 non-tribal Aging Network Providers thereby enabling 178 senior center sites to incorporate locally grown food items into their senior nutrition program. This constitutes a 27.6% funding increase, resulting in a net expansion of 24 additional senior centers sites.
- The Agency collaborated with the University of New Mexico (UNM) to expand employment opportunities for older adults aged 55 and above, specifically within the health and social service sectors. Through this partnership, older workers were trained to become certified Community Health Workers (CHWs) via UNM's Office of Community Health (OCH), following standards set by the New Mexico Department of Health (NMDOH). The CHW Training Program equipped participants with the skills to assess clients' social needs, identify barriers, and implement targeted intervention plans addressing Social Determinants of Health (SDOH). As a result, 7 CHWs were successfully placed to serve in Bernalillo, McKinley, Lea and Valencia counties, bringing vital support and care coordination to older adults across the region.
- Senior Services implemented the Care Companion Program (CCP) which allows for volunteers to engage with older adults and people with disabilities who are residents of long-term care facilities, assisted living and nursing homes. Care Companion Program volunteers provide regular visits at minimum of 5 hours per week, per volunteer and up to 40 hours per week per volunteer so that residents may develop "authentic" relationships that support socialization and engagement. Eight contracted volunteer service providers implemented eleven MOUs with long-term care facilities in seven counties and reported in FY25 to on-boarding 26 volunteers who volunteered a total of 7,203 hours of service

Major Issues:

- The proportion of New Mexico's 2,130,256 population that is over 60 is growing. Of these, more than 730,000 (about 37 percent) are over 50 years of age. More than 434,000 (nearly 22 percent) are over age 60; more than 200,000 (about 10 percent) are over age 70; and more than 80,000 (approximately 4 percent) are age 80 or older. The U.S. Census Bureau estimates that more than 30 percent of New Mexico's population will be over age 60 by the

year 2030, an increase of nearly 50 percent from 2012.

- The Office of Indian Elder Affairs (OIEA) serves 60 tribal senior centers: 2 Apache Tribes, 19 Pueblos, and 39 seniors center sites located within New Mexico on the Navajo Nation, through Intergovernmental Agreements (IGAs) funded by State General Funds. The Intergovernmental Agreements support social supportive services, congregate meals, home-delivered meals, health promotion and disease prevention, caregiver support, and adult day care services. In addition to Intergovernmental Agreements (IGAs) funded by State General Funds, the ALTSD is legally bound to provide federal funding to New Mexico's Tribes and Pueblos through federally designated AAAs. OIEA and ALTSD continue to encourage the Tribes, Pueblos and Nation to access Title III funding to support their Title VI and State General Fund services.

Overview of Request:

- \$500,000 to increase the Senior Employment Program to support an expansion and minimum wage increase. As minimum wage increases, it results in reducing the number of SEP slots to cover costs. Adding thirty-five (35) new SEP positions statewide.
- \$5,000,000 to the Aging Network; \$2,000,000 to expand access and address gaps in home-based services for case management, homemaker, caregiver respite, transportation, and meals statewide with the focus being rural communities. \$3,000,000 to support the increase in cost for services that include raw food cost, packaging for home delivered meals, administrative cost (staff benefit cost increase, auto and facility insurance, and utilities) and administrative expansion to support capacity to meet the demand. In rural senior centers may program providers have one or two staff members serving in double or triple roles daily to delivery services. To meet the needs of the community and older adult populations, service providers need to be adequately staffed, and funding is needed to build out capacity.

The non-recurring request of the Kiki Saavedra fund for the Aging Network Division includes:

- \$1,500,000.00 to expand services being provided by forty-four (44) NM Grown participants (62 service providers totaling 178 senior centers) statewide. Also, transferring current budget (and subsequent increases to budget) from Kiki Saavedra Senior Dignity Fund to the general fund base budget. (FY23 81.15% percentage expended of the \$597,600 funded, FY24 100% expended of the \$925,600 funded (with an additional \$25,824.57 funded to support internal NM Grown special projects), and in FY25 98% expended) of the \$1,300,000.00 funded. FY25 total meals (congregate and home delivered meals) 4,191,156 (a total of 4.2475% meal increase from FY24), with 50,680 unduplicated consumers for a total increase of 4.9384% from FY24.
- \$550,000.00 to support the Community Health Worker program and transferring current budget (and subsequent increases to budget) in Kiki Saavedra Senior Dignity Fund. Community health workers serve a critical role in rule areas to assess older adults needs and connect and refer them to the appropriate services.
- In addition cost increases for GSD, DoIT and vehicle leases.

Programmatic Changes:

- The Care Transition Volunteer Program (CTVP) was initiated in FY25 for planning and implementation. The program is expected to be fully functioning in FY26. The program offers volunteers to aid clients sixty (60) years of age and older, transportation upon discharge from long-term care facilities to scheduled non-emergency medical appointments and/or pharmacy trips during the client's recovery period, other supports, including companionship, respite, light housekeeping/in-home assistance, fall prevention, and referrals to other services. Eight contracted volunteer service providers implemented eleven MOUs with long-term care facilities in seven counties. The contract with NCNMEDD for the VDP and the CTVP is partially funded by the Community Care Corps grant. To sustain the volunteer program the funding request is included in the base FY27 budget request.
- The Volunteer Driver Program (VDP), in collaboration with NCNMEDD, intends to expand services to additional counties Cibola, Colfax, Los Alamos, McKinley, Mora, Sandoval, San Miguel, San Juan, De Baca, Chaves, Curry, Guadalupe, Eddy, Harding, Lea, Lincoln, Roosevelt, Union Counties, Catron, Dona Ana, Grant, Hidalgo, Luna, Valencia, and Sierra in FY26.

P-1 Program Overview

Base Budget Justification: The base budget is necessary to continue to support the various initiatives and current consumer increase and expected population growth across the agency. In New Mexico, more than 500,000 adults are age 60 or older, representing about 24.5% of the state's total population. Projections indicate this age group will continue to grow significantly, with the U.S. Census Bureau forecasting that by 2030, nearly one-third (32.5%) of New Mexicans will be over 60 years old. In FY25 28.6456% of NM older adults accessed an Older Americans' Act service.

State of New Mexico
S-8 Financial Summary
 (Dollars in Thousands)

BU **PCode** **Department**
 62400 P594 000000

| | | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | Total |
|---------------------------|-----------------------------------------|------------------|--------------------|------------------|---------------------|-----------------|-------------------------------------------------|-----------------|
| REVENUE | | | | | | | | |
| 111 | General Fund Transfers | 46,090.2 | 46,035.2 | 46,183.6 | 0.0 | 51,826.2 | 0.0 | 51,826.2 |
| 112 | Other Transfers | 0.0 | 59.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 120 | Federal Revenues | 12,024.6 | 11,754.8 | 12,024.6 | 0.0 | 12,024.6 | 0.0 | 12,024.6 |
| 130 | Other Revenues | 115.8 | 30.3 | 115.8 | 0.0 | 115.8 | 0.0 | 115.8 |
| REVENUE, TRANSFERS | | 58,230.6 | 57,879.8 | 58,324.0 | 0.0 | 63,966.6 | 0.0 | 63,966.6 |
| REVENUE | | 58,230.6 | 57,879.8 | 58,324.0 | 0.0 | 63,966.6 | 0.0 | 63,966.6 |
| EXPENSE | | | | | | | | |
| 200 | Personal services and employee benefits | 2,172.4 | 2,069.3 | 2,065.8 | 4,083.6 | 2,142.1 | 0.0 | 2,142.1 |
| 300 | Contractual services | 1,939.9 | 931.0 | 1,069.1 | 0.0 | 1,069.1 | 0.0 | 1,069.1 |
| 400 | Other | 54,118.3 | 53,450.7 | 55,189.1 | 0.0 | 60,755.4 | 0.0 | 60,755.4 |
| EXPENDITURES | | 58,230.6 | 56,451.0 | 58,324.0 | 4,083.59 | 63,966.6 | 0.0 | 63,966.6 |
| EXPENSE | | 58,230.6 | 56,451.0 | 58,324.0 | 4,083.59 | 63,966.6 | 0.0 | 63,966.6 |
| FTE POSITIONS | | | | | | | | |
| 810 | Permanent | 25.00 | 63.50 | 23.00 | 63.50 | 24.00 | 0.00 | 24.00 |
| 820 | Term | 1.00 | 0.00 | 1.00 | 0.00 | 3.00 | 0.00 | 3.00 |
| FTEs | | 26.00 | 63.50 | 24.00 | 63.50 | 27.00 | 0.00 | 27.00 |
| FTE POSITIONS | | 26.00 | 63.50 | 24.00 | 63.50 | 27.00 | 0.00 | 27.00 |

State of New Mexico
S-8 Financial Summary by Fund Level
 (Dollars in Thousands)

BU 62400 **PCode** P594 **Department** 000000 **Fund** 04900

| | | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | Total |
|---------------------------|-----------------------------------------|------------------|--------------------|------------------|---------------------|-----------------|-------------------------------------------------|-----------------|
| REVENUE | | | | | | | | |
| 111 | General Fund Transfers | 46,090.2 | 46,035.2 | 46,183.6 | 0.0 | 51,826.2 | 0.0 | 51,826.2 |
| 112 | Other Transfers | 0.0 | 55.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 120 | Federal Revenues | 12,024.6 | 11,754.8 | 12,024.6 | 0.0 | 12,024.6 | 0.0 | 12,024.6 |
| REVENUE, TRANSFERS | | 58,114.8 | 57,845.0 | 58,208.2 | 0.0 | 63,850.8 | 0.0 | 63,850.8 |
| REVENUE | | 58,114.8 | 57,845.0 | 58,208.2 | 0.0 | 63,850.8 | 0.0 | 63,850.8 |
| EXPENSE | | | | | | | | |
| 200 | Personal services and employee benefits | 2,137.9 | 2,069.3 | 2,031.3 | 4,083.6 | 2,107.6 | 0.0 | 2,107.6 |
| 300 | Contractual services | 1,929.9 | 931.0 | 1,059.1 | 0.0 | 1,059.1 | 0.0 | 1,059.1 |
| 400 | Other | 54,047.0 | 53,356.5 | 55,117.8 | 0.0 | 60,684.1 | 0.0 | 60,684.1 |
| EXPENDITURES | | 58,114.8 | 56,356.8 | 58,208.2 | 4,083.59 | 63,850.8 | 0.0 | 63,850.8 |
| EXPENSE | | 58,114.8 | 56,356.8 | 58,208.2 | 4,083.59 | 63,850.8 | 0.0 | 63,850.8 |
| FTE POSITIONS | | | | | | | | |
| 810 | Permanent | 25.00 | 63.50 | 23.00 | 63.50 | 24.00 | 0.00 | 24.00 |
| 820 | Term | 1.00 | 0.00 | 1.00 | 0.00 | 3.00 | 0.00 | 3.00 |
| FTEs | | 26.00 | 63.50 | 24.00 | 63.50 | 27.00 | 0.00 | 27.00 |
| FTE POSITIONS | | 26.00 | 63.50 | 24.00 | 63.50 | 27.00 | 0.00 | 27.00 |

State of New Mexico
S-8 Financial Summary by Fund Level
 (Dollars in Thousands)

BU **PCode** **Department** **Fund**
 62400 P594 000000 40210

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | | Total |
|--------------------|------------------|--------------------|------------------|---------------------|------|-------------------------------------------------|-----|-------|
| REVENUE | | | | | | | | |
| 130 Other Revenues | 0.0 | 17.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| REVENUE, TRANSFERS | 0.0 | 17.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| REVENUE | 0.0 | 17.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

State of New Mexico
S-8 Financial Summary by Fund Level
 (Dollars in Thousands)

BU **PCode** **Department** **Fund**
 62400 P594 000000 62200

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | | Total |
|---------------------------------------------|------------------|--------------------|------------------|---------------------|--------------|-------------------------------------------------|------------|--------------|
| REVENUE | | | | | | | | |
| 112 Other Transfers | 0.0 | 4.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 130 Other Revenues | 115.8 | 13.4 | 115.8 | 0.0 | 115.8 | 0.0 | 0.0 | 115.8 |
| REVENUE, TRANSFERS | 115.8 | 17.9 | 115.8 | 0.0 | 115.8 | 0.0 | 0.0 | 115.8 |
| REVENUE | 115.8 | 17.9 | 115.8 | 0.0 | 115.8 | 0.0 | 0.0 | 115.8 |
| EXPENSE | | | | | | | | |
| 200 Personal services and employee benefits | 34.5 | 0.0 | 34.5 | 0.0 | 34.5 | 0.0 | 0.0 | 34.5 |
| 300 Contractual services | 10.0 | 0.0 | 10.0 | 0.0 | 10.0 | 0.0 | 0.0 | 10.0 |
| 400 Other | 71.3 | 94.2 | 71.3 | 0.0 | 71.3 | 0.0 | 0.0 | 71.3 |
| EXPENDITURES | 115.8 | 94.2 | 115.8 | 0 | 115.8 | 0.0 | 0.0 | 115.8 |
| EXPENSE | 115.8 | 94.2 | 115.8 | 0 | 115.8 | 0.0 | 0.0 | 115.8 |

BU PCode Department
62400 P594 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|---------------------------------------------|-----------------|-----------------|-----------------|----------------|------------------------------------|------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 46,090.2 | 46,035.2 | 46,183.6 | 0.0 | 51,826.2 | 0.0 | 51,826.2 |
| 111 | General Fund Transfers | 46,090.2 | 46,035.2 | 46,183.6 | 0.0 | 51,826.2 | 0.0 | 51,826.2 |
| 422909 | Other Fees - Interagency | 0.0 | 4.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 499905 | Other Financing Sources | 0.0 | 55.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 112 | Other Transfers | 0.0 | 59.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 451903 | Federal Direct - Operating | 12,024.6 | 11,754.8 | 12,024.6 | 0.0 | 12,024.6 | 0.0 | 12,024.6 |
| 120 | Federal Revenues | 12,024.6 | 11,754.8 | 12,024.6 | 0.0 | 12,024.6 | 0.0 | 12,024.6 |
| 405901 | Other | 0.0 | 17.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 417902 | Other Registration Fees | 80.8 | 8.5 | 80.8 | 0.0 | 80.8 | 0.0 | 80.8 |
| 422902 | Other Fees | 35.0 | 4.8 | 35.0 | 0.0 | 35.0 | 0.0 | 35.0 |
| 496901 | Miscellaneous Revenue | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 130 | Other Revenues | 115.8 | 30.3 | 115.8 | 0.0 | 115.8 | 0.0 | 115.8 |
| TOTAL REVENUE | | 58,230.6 | 57,879.8 | 58,324.0 | 0.0 | 63,966.6 | 0.0 | 63,966.6 |
| 520100 | Exempt Perm Positions P/T&F/T | 317.6 | 319.1 | 761.8 | 1,323.2 | 141.9 | 0.0 | 141.9 |
| 520200 | Term Positions | 0.0 | 79.7 | 73.5 | 0.8 | 141.9 | 0.0 | 141.9 |
| 520300 | Classified Perm Positions F/T | 1,243.1 | 1,099.2 | 892.9 | 1,828.4 | 1,284.3 | 0.0 | 1,284.3 |
| 520400 | Classified Perm Positions P/T | 0.0 | 0.0 | 55.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520500 | Temporary Positions F/T & P/T | 26.9 | 10.0 | 26.9 | 18.9 | 0.0 | 0.0 | 0.0 |
| 520600 | Paid Unused Sick Leave | 0.0 | 3.6 | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520800 | Annl & Comp Paid At Separation | 0.0 | 15.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 521100 | Group Insurance Premium | 183.6 | 97.7 | 74.7 | 262.0 | 129.1 | 0.0 | 129.1 |
| 521200 | Retirement Contributions | 253.2 | 288.3 | 86.8 | 413.3 | 267.7 | 0.0 | 267.7 |
| 521300 | F I C A | 107.2 | 111.7 | 62.4 | 194.1 | 106.5 | 0.0 | 106.5 |
| 521400 | Workers' Comp Assessment Fee | 0.2 | 0.2 | 0.2 | 0.0 | 0.2 | 0.0 | 0.2 |
| 521410 | GSD Work Comp Insur Premium | 3.7 | 3.7 | 3.9 | 0.0 | 4.6 | 0.0 | 4.6 |
| 521500 | Unemployment Comp Premium | 2.0 | 2.0 | 0.9 | 0.0 | 1.0 | 0.0 | 1.0 |
| 521600 | Employee Liability Ins Premium | 7.8 | 7.8 | 10.5 | 0.0 | 23.0 | 0.0 | 23.0 |
| 521700 | RHC Act Contributions | 27.1 | 30.0 | 15.1 | 43.0 | 41.9 | 0.0 | 41.9 |
| 523200 | COVID Related Time Worked | 0.0 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 200 | Personal services and employee benef | 2,172.4 | 2,069.3 | 2,065.8 | 4,083.6 | 2,142.1 | 0.0 | 2,142.1 |
| 535200 | Professional Services | 529.0 | 371.3 | 279.9 | 0.0 | 225.1 | 0.0 | 225.1 |
| 535300 | Other Services | 860.9 | 2.6 | 492.2 | 0.0 | 467.4 | 0.0 | 467.4 |
| 535309 | Other Services - Interagency | 0.0 | 0.0 | 0.0 | 0.0 | 120.0 | 0.0 | 120.0 |

Aging Network

State of New Mexico

BU PCode Department
62400 P594 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|------------|--------------------------------|----------------|--------------|----------------|------------|------------------------------------|------------|----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 535500 | Attorney Services | 545.0 | 557.2 | 297.0 | 0.0 | 240.6 | 0.0 | 240.6 |
| 535600 | IT Services | 5.0 | 0.0 | 0.0 | 0.0 | 16.0 | 0.0 | 16.0 |
| 300 | Contractual services | 1,939.9 | 931.0 | 1,069.1 | 0.0 | 1,069.1 | 0.0 | 1,069.1 |
| 542100 | Employee I/S Mileage & Fares | 19.0 | 0.8 | 8.0 | 0.0 | 8.0 | 0.0 | 8.0 |
| 542200 | Employee I/S Meals & Lodging | 29.5 | 11.3 | 8.0 | 0.0 | 8.0 | 0.0 | 8.0 |
| 542500 | Transp - Fuel & Oil | 20.0 | 1.4 | 10.0 | 0.0 | 25.3 | 0.0 | 25.3 |
| 542600 | Transp - Parts & Supplies | 0.5 | 0.0 | 0.5 | 0.0 | 0.5 | 0.0 | 0.5 |
| 542800 | State Transp Pool Charges | 0.0 | 0.1 | 0.0 | 0.0 | 23.1 | 0.0 | 23.1 |
| 542900 | Transp - Other Travel | 0.0 | 0.0 | 0.0 | 0.0 | 26.7 | 0.0 | 26.7 |
| 543200 | Maint - Furn, Fixt, Equipment | 0.0 | 0.0 | 0.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 543300 | Maint - Buildings & Structures | 0.0 | 0.0 | 0.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 543700 | Maintenance Services | 0.0 | 0.0 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 543830 | IT HW/SW Agreements | 306.8 | 375.5 | 354.8 | 0.0 | 313.5 | 0.0 | 313.5 |
| 543900 | Other Maintenance | 0.0 | 0.0 | 7.7 | 0.0 | 9.7 | 0.0 | 9.7 |
| 544000 | Supply Inventory IT | 12.3 | 205.2 | 11.7 | 0.0 | 6.7 | 0.0 | 6.7 |
| 544100 | Supplies-Office Supplies | 9.0 | 1.8 | 16.0 | 0.0 | 11.0 | 0.0 | 11.0 |
| 544400 | Supplies-Field Supplies | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544500 | Supplies-Food | 397.6 | 12.0 | 472.6 | 0.0 | 457.6 | 0.0 | 457.6 |
| 544900 | Supplies-Inventory Exempt | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 545600 | Reporting & Recording | 0.0 | 0.0 | 0.0 | 0.0 | 7.0 | 0.0 | 7.0 |
| 545700 | ISD Services | 10.9 | 17.1 | 20.3 | 0.0 | 27.2 | 0.0 | 27.2 |
| 545710 | DOIT HCM Assessment Fees | 9.4 | 9.4 | 9.4 | 0.0 | 9.5 | 0.0 | 9.5 |
| 545900 | Printing & Photo Services | 7.2 | 1.9 | 12.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 546100 | Postage & Mail Services | 10.0 | 24.0 | 10.0 | 0.0 | 26.6 | 0.0 | 26.6 |
| 546340 | Utilities - Natural Gas | 0.0 | 0.0 | 0.0 | 0.0 | 4.0 | 0.0 | 4.0 |
| 546350 | Utilities - Propane | 0.0 | 0.0 | 0.0 | 0.0 | 6.0 | 0.0 | 6.0 |
| 546400 | Rent Of Land & Buildings | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546610 | DOIT Telecommunications | 33.3 | 38.3 | 25.3 | 0.0 | 47.5 | 0.0 | 47.5 |
| 546700 | Subscriptions/Dues/License Fee | 0.0 | 2.1 | 4.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 546800 | Employee Training & Education | 13.5 | 15.3 | 15.7 | 0.0 | 2.0 | 0.0 | 2.0 |
| 546900 | Advertising | 15.0 | 67.1 | 12.6 | 0.0 | 10.0 | 0.0 | 10.0 |
| 547200 | Grants To Individuals | 1,132.0 | 458.6 | 294.8 | 0.0 | 294.8 | 0.0 | 294.8 |
| 547300 | Care & Support | 902.0 | 954.2 | 912.7 | 0.0 | 1,742.0 | 0.0 | 1,742.0 |
| 547400 | Grants To Local Governments | 41,661.1 | 42,826.2 | 43,711.8 | 0.0 | 48,420.1 | 0.0 | 48,420.1 |

Aging Network

State of New Mexico

BU PCode **Department**
 62400 P594 000000

S-9 Account Code Revenue/Expenditure Summary
 (Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------------|-------------------------------|-----------------|-----------------|-----------------|----------------|------------------------------------|-------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 547430 | Grants to Native Amer Indians | 6,628.0 | 6,413.4 | 6,800.7 | 0.0 | 6,763.1 | 0.0 | 6,763.1 |
| 547440 | Grants To Other Entities | 2,721.8 | 1,651.0 | 2,017.0 | 0.0 | 2,017.0 | 0.0 | 2,017.0 |
| 547900 | Miscellaneous Expense | 132.9 | 182.9 | 407.0 | 0.0 | 407.0 | 0.0 | 407.0 |
| 547999 | Request to Pay Prior Year | 0.0 | 57.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548300 | Information Tech Equipment | 0.0 | 110.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 23.0 | 6.9 | 23.0 | 0.0 | 23.0 | 0.0 | 23.0 |
| 549700 | Employee O/S Meals & Lodging | 23.5 | 3.6 | 23.5 | 0.0 | 23.5 | 0.0 | 23.5 |
| 400 | Other | 54,118.3 | 53,450.7 | 55,189.1 | 0.0 | 60,755.4 | 0.0 | 60,755.4 |
| TOTAL EXPENSE | | 58,230.6 | 56,451.0 | 58,324.0 | 4,083.6 | 63,966.6 | 0.0 | 63,966.6 |
| 810 | Permanent | 25.00 | 63.50 | 23.00 | 63.50 | 24.00 | 0.00 | 24.00 |
| 810 | Permanent | 25.00 | 63.50 | 23.00 | 63.50 | 24.00 | 0.00 | 24.00 |
| 820 | Term | 1.00 | 0.00 | 1.00 | 0.00 | 3.00 | 0.00 | 3.00 |
| 820 | Term | 1.00 | 0.00 | 1.00 | 0.00 | 3.00 | 0.00 | 3.00 |
| TOTAL FTE POSITIONS | | 26.00 | 63.50 | 24.00 | 63.50 | 27.00 | 0.00 | 27.00 |

S-9 Account Code Revenue Summary
(Dollars in Thousands)

| | Provider PCode | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | ----- FY 2027 Agency Request ----- | | |
|----------------------|-------------------------------|------------------|--------------------|------------------|---------------------|------------------------------------|------------|-----------------|
| | | | | | | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 46,090.2 | 46,035.2 | 46,183.6 | 0.0 | 51,826.2 | 0.0 | 51,826.2 |
| 111 | General Fund Transfers | 46,090.2 | 46,035.2 | 46,183.6 | 0.0 | 51,826.2 | 0.0 | 51,826.2 |
| 422909 | Other Fees - Interagency | 0.0 | 4.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 499905 | Other Financing Sources | 0.0 | 55.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 112 | Other Transfers | 0.0 | 59.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 451903 | Federal Direct - Operating | 12,024.6 | 11,754.8 | 12,024.6 | 0.0 | 12,024.6 | 0.0 | 12,024.6 |
| 120 | Federal Revenues | 12,024.6 | 11,754.8 | 12,024.6 | 0.0 | 12,024.6 | 0.0 | 12,024.6 |
| 405901 | Other | 0.0 | 17.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 417902 | Other Registration Fees | 80.8 | 8.5 | 80.8 | 0.0 | 80.8 | 0.0 | 80.8 |
| 422902 | Other Fees | 35.0 | 4.8 | 35.0 | 0.0 | 35.0 | 0.0 | 35.0 |
| 496901 | Miscellaneous Revenue | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 130 | Other Revenues | 115.8 | 30.3 | 115.8 | 0.0 | 115.8 | 0.0 | 115.8 |
| TOTAL REVENUE | | 58,230.6 | 57,879.8 | 58,324.0 | 0.0 | 63,966.6 | 0.0 | 63,966.6 |

Aging Network

BU PCode Department
62400 P594 000000

State of New Mexico

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|------------|--------------------------------------|----------------|----------------|----------------|----------------|------------------------------------|------------|----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 520100 | Exempt Perm Positions P/T&F/T | 317.6 | 319.1 | 761.8 | 1,323.2 | 141.9 | 0.0 | 141.9 |
| 520200 | Term Positions | 0.0 | 79.7 | 73.5 | 0.8 | 141.9 | 0.0 | 141.9 |
| 520300 | Classified Perm Positions F/T | 1,243.1 | 1,099.2 | 892.9 | 1,828.4 | 1,284.3 | 0.0 | 1,284.3 |
| 520400 | Classified Perm Positions P/T | 0.0 | 0.0 | 55.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520500 | Temporary Positions F/T & P/T | 26.9 | 10.0 | 26.9 | 18.9 | 0.0 | 0.0 | 0.0 |
| 520600 | Paid Unused Sick Leave | 0.0 | 3.6 | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 |
| 520800 | Annl & Comp Paid At Separation | 0.0 | 15.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 521100 | Group Insurance Premium | 183.6 | 97.7 | 74.7 | 262.0 | 129.1 | 0.0 | 129.1 |
| 521200 | Retirement Contributions | 253.2 | 288.3 | 86.8 | 413.3 | 267.7 | 0.0 | 267.7 |
| 521300 | F I C A | 107.2 | 111.7 | 62.4 | 194.1 | 106.5 | 0.0 | 106.5 |
| 521400 | Workers' Comp Assessment Fee | 0.2 | 0.2 | 0.2 | 0.0 | 0.2 | 0.0 | 0.2 |
| 521410 | GSD Work Comp Insur Premium | 3.7 | 3.7 | 3.9 | 0.0 | 4.6 | 0.0 | 4.6 |
| 521500 | Unemployment Comp Premium | 2.0 | 2.0 | 0.9 | 0.0 | 1.0 | 0.0 | 1.0 |
| 521600 | Employee Liability Ins Premium | 7.8 | 7.8 | 10.5 | 0.0 | 23.0 | 0.0 | 23.0 |
| 521700 | RHC Act Contributions | 27.1 | 30.0 | 15.1 | 43.0 | 41.9 | 0.0 | 41.9 |
| 523200 | COVID Related Time Worked | 0.0 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 200 | Personal services and employe | 2,172.4 | 2,069.3 | 2,065.8 | 4,083.6 | 2,142.1 | 0.0 | 2,142.1 |
| 535200 | Professional Services | 529.0 | 371.3 | 279.9 | 0.0 | 225.1 | 0.0 | 225.1 |
| 535300 | Other Services | 860.9 | 2.6 | 492.2 | 0.0 | 467.4 | 0.0 | 467.4 |
| 535309 | Other Services - Interagency | 0.0 | 0.0 | 0.0 | 0.0 | 120.0 | 0.0 | 120.0 |
| 535500 | Attorney Services | 545.0 | 557.2 | 297.0 | 0.0 | 240.6 | 0.0 | 240.6 |
| 535600 | IT Services | 5.0 | 0.0 | 0.0 | 0.0 | 16.0 | 0.0 | 16.0 |
| 300 | Contractual services | 1,939.9 | 931.0 | 1,069.1 | 0.0 | 1,069.1 | 0.0 | 1,069.1 |
| 542100 | Employee I/S Mileage & Fares | 19.0 | 0.8 | 8.0 | 0.0 | 8.0 | 0.0 | 8.0 |
| 542200 | Employee I/S Meals & Lodging | 29.5 | 11.3 | 8.0 | 0.0 | 8.0 | 0.0 | 8.0 |
| 542500 | Transp - Fuel & Oil | 20.0 | 1.4 | 10.0 | 0.0 | 25.3 | 0.0 | 25.3 |
| 542600 | Transp - Parts & Supplies | 0.5 | 0.0 | 0.5 | 0.0 | 0.5 | 0.0 | 0.5 |
| 542800 | State Transp Pool Charges | 0.0 | 0.1 | 0.0 | 0.0 | 23.1 | 0.0 | 23.1 |
| 542900 | Transp - Other Travel | 0.0 | 0.0 | 0.0 | 0.0 | 26.7 | 0.0 | 26.7 |
| 543200 | Maint - Furn, Fixt, Equipment | 0.0 | 0.0 | 0.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 543300 | Maint - Buildings & Structures | 0.0 | 0.0 | 0.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 543700 | Maintenance Services | 0.0 | 0.0 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 543830 | IT HW/SW Agreements | 306.8 | 375.5 | 354.8 | 0.0 | 313.5 | 0.0 | 313.5 |

Aging Network

BU PCode Department
62400 P594 000000

State of New Mexico

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|--------------------------------|-----------------|-----------------|-----------------|-----------------|------------------------------------|------------|-----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 543900 | Other Maintenance | 0.0 | 0.0 | 7.7 | 0.0 | 9.7 | 0.0 | 9.7 |
| 544000 | Supply Inventory IT | 12.3 | 205.2 | 11.7 | 0.0 | 6.7 | 0.0 | 6.7 |
| 544100 | Supplies-Office Supplies | 9.0 | 1.8 | 16.0 | 0.0 | 11.0 | 0.0 | 11.0 |
| 544400 | Supplies-Field Supplies | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 544500 | Supplies-Food | 397.6 | 12.0 | 472.6 | 0.0 | 457.6 | 0.0 | 457.6 |
| 544900 | Supplies-Inventory Exempt | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 545600 | Reporting & Recording | 0.0 | 0.0 | 0.0 | 0.0 | 7.0 | 0.0 | 7.0 |
| 545700 | ISD Services | 10.9 | 17.1 | 20.3 | 0.0 | 27.2 | 0.0 | 27.2 |
| 545710 | DOIT HCM Assessment Fees | 9.4 | 9.4 | 9.4 | 0.0 | 9.5 | 0.0 | 9.5 |
| 545900 | Printing & Photo Services | 7.2 | 1.9 | 12.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 546100 | Postage & Mail Services | 10.0 | 24.0 | 10.0 | 0.0 | 26.6 | 0.0 | 26.6 |
| 546340 | Utilities - Natural Gas | 0.0 | 0.0 | 0.0 | 0.0 | 4.0 | 0.0 | 4.0 |
| 546350 | Utilities - Propane | 0.0 | 0.0 | 0.0 | 0.0 | 6.0 | 0.0 | 6.0 |
| 546400 | Rent Of Land & Buildings | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 546610 | DOIT Telecommunications | 33.3 | 38.3 | 25.3 | 0.0 | 47.5 | 0.0 | 47.5 |
| 546700 | Subscriptions/Dues/License Fee | 0.0 | 2.1 | 4.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 546800 | Employee Training & Education | 13.5 | 15.3 | 15.7 | 0.0 | 2.0 | 0.0 | 2.0 |
| 546900 | Advertising | 15.0 | 67.1 | 12.6 | 0.0 | 10.0 | 0.0 | 10.0 |
| 547200 | Grants To Individuals | 1,132.0 | 458.6 | 294.8 | 0.0 | 294.8 | 0.0 | 294.8 |
| 547300 | Care & Support | 902.0 | 954.2 | 912.7 | 0.0 | 1,742.0 | 0.0 | 1,742.0 |
| 547400 | Grants To Local Governments | 41,661.1 | 42,826.2 | 43,711.8 | 0.0 | 48,420.1 | 0.0 | 48,420.1 |
| 547430 | Grants to Native Amer Indians | 6,628.0 | 6,413.4 | 6,800.7 | 0.0 | 6,763.1 | 0.0 | 6,763.1 |
| 547440 | Grants To Other Entities | 2,721.8 | 1,651.0 | 2,017.0 | 0.0 | 2,017.0 | 0.0 | 2,017.0 |
| 547900 | Miscellaneous Expense | 132.9 | 182.9 | 407.0 | 0.0 | 407.0 | 0.0 | 407.0 |
| 547999 | Request to Pay Prior Year | 0.0 | 57.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 548300 | Information Tech Equipment | 0.0 | 110.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 23.0 | 6.9 | 23.0 | 0.0 | 23.0 | 0.0 | 23.0 |
| 549700 | Employee O/S Meals & Lodging | 23.5 | 3.6 | 23.5 | 0.0 | 23.5 | 0.0 | 23.5 |
| 400 | Other | 54,118.3 | 53,450.7 | 55,189.1 | 0.0 | 60,755.4 | 0.0 | 60,755.4 |
| TOTAL EXPENSE | | 58,230.6 | 56,451.0 | 58,324.0 | 4,083.59 | 63,966.6 | 0.0 | 63,966.6 |

| Fund | Account | | 2024-25 | 2025-26 | 2026-27 | FY 2027 Agency Request | | | | Total | Justification |
|-------|------------|---------------------------------------------|----------------|----------------|-----------------|------------------------|-------------|------------|--------------|----------------|------------------------------------------------------|
| | | | Actuals | Opbud | PCF Proj | GF | OSF | ISF/IAT | FF | | |
| 04900 | 520100 | Exempt Perm Positions P/T&F/T | 319.1 | 761.8 | 1,323.2 | 141.9 | 0.0 | 0.0 | 0.0 | 141.9 | Reallocated to other accounts |
| 04900 | 520200 | Term Positions | 79.7 | 73.5 | 0.8 | 130.4 | 0.0 | 0.0 | 11.5 | 141.9 | Reallocated from other accounts |
| 04900 | 520300 | Classified Perm Positions F/T | 1,099.2 | 867.4 | 1,828.35 | 907.0 | 0.0 | 0.0 | 342.8 | 1,249.8 | Health Distribution and allocated from other accouts |
| 04900 | 520400 | Classified Perm Positions P/T | 0.0 | 55.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated to other accounts |
| 04900 | 520500 | Temporary Positions F/T & P/T | 10.0 | 26.9 | 18.89 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated to other accounts |
| 04900 | 520600 | Paid Unused Sick Leave | 3.6 | 1.2 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated to other accounts |
| 04900 | 520800 | Annl & Comp Paid At Separation | 15.6 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 521100 | Group Insurance Premium | 97.7 | 71.8 | 261.95 | 110.5 | 0.0 | 0.0 | 18.6 | 129.1 | |
| 04900 | 521200 | Retirement Contributions | 288.3 | 82.8 | 413.35 | 214.7 | 0.0 | 0.0 | 53.0 | 267.7 | Reallocated from other accounts |
| 04900 | 521300 | F I C A | 111.7 | 60.7 | 194.08 | 85.4 | 0.0 | 0.0 | 21.1 | 106.5 | Reallocated from other accounts |
| 04900 | 521400 | Workers' Comp Assessment Fee | 0.2 | 0.2 | 0 | 0.2 | 0.0 | 0.0 | 0.0 | 0.2 | |
| 04900 | 521410 | GSD Work Comp Insur Premium | 3.7 | 3.9 | 0 | 4.6 | 0.0 | 0.0 | 0.0 | 4.6 | Fixed Rate Increase |
| 04900 | 521500 | Unemployment Comp Premium | 2.0 | 0.9 | 0 | 1.0 | 0.0 | 0.0 | 0.0 | 1.0 | Fixed Rate Increase |
| 04900 | 521600 | Employee Liability Ins Premium | 7.8 | 10.5 | 0 | 23.0 | 0.0 | 0.0 | 0.0 | 23.0 | Fixed Rate Increase |
| 04900 | 521700 | RHC Act Contributions | 30.0 | 14.7 | 42.97 | 33.6 | 0.0 | 0.0 | 8.3 | 41.9 | Reallocated from other accounts |
| 04900 | 523200 | COVID Related Time Worked | 0.7 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 62200 | 520300 | Classified Perm Positions F/T | 0.0 | 25.5 | 0 | 0.0 | 34.5 | 0.0 | 0.0 | 34.5 | Reallocated to other accounts |
| 62200 | 521100 | Group Insurance Premium | 0.0 | 2.9 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated to other accounts |
| 62200 | 521200 | Retirement Contributions | 0.0 | 4.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated to other accounts |
| 62200 | 521300 | F I C A | 0.0 | 1.7 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated to other accounts |
| 62200 | 521700 | RHC Act Contributions | 0.0 | 0.4 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated to other accounts |
| | 200 | Personal services and employee benef | 2,069.3 | 2,065.8 | 4,083.59 | 1,652.3 | 34.5 | 0.0 | 455.3 | 2,142.1 | |
| 04900 | 542100 | Employee I/S Mileage & Fares | 0.2 | 8.0 | 0 | 8.0 | 0.0 | 0.0 | 0.0 | 8.0 | |
| 04900 | 542200 | Employee I/S Meals & Lodging | 9.5 | 8.0 | 0 | 8.0 | 0.0 | 0.0 | 0.0 | 8.0 | |
| 04900 | 542500 | Transp - Fuel & Oil | 1.4 | 10.0 | 0 | 25.3 | 0.0 | 0.0 | 0.0 | 25.3 | Reallocated from other accounts |
| 04900 | 542600 | Transp - Parts & Supplies | 0.0 | 0.5 | 0 | 0.5 | 0.0 | 0.0 | 0.0 | 0.5 | |
| 04900 | 542800 | State Transp Pool Charges | 0.1 | 0.0 | 0 | 23.1 | 0.0 | 0.0 | 0.0 | 23.1 | Fixed Rate Increase |
| 04900 | 542900 | Transp - Other Travel | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated from other accounts |
| 04900 | 543200 | Maint - Furn, Fixt, Equipment | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated from other accounts |
| 04900 | 543300 | Maint - Buildings & Structures | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated from other accounts |
| 04900 | 543700 | Maintenance Services | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated from other accounts |
| 04900 | 543830 | IT HW/SW Agreements | 370.6 | 328.1 | 0 | 313.5 | 0.0 | 0.0 | 0.0 | 313.5 | Reallocated to other accounts |

| Fund | Account | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | FY 2027 Agency Request | | | | Total | Justification |
|-------|---------|--------------------|------------------|---------------------|------------------------|------|---------|----------|----------|---------------------------------------------------------|
| | | | | | GF | OSF | ISF/IAT | FF | | |
| 04900 | 543900 | 0.0 | 7.7 | 0 | 9.7 | 0.0 | 0.0 | 0.0 | 9.7 | Reallocated from other accounts |
| 04900 | 544000 | 205.2 | 6.7 | 0 | 6.7 | 0.0 | 0.0 | 0.0 | 6.7 | |
| 04900 | 544100 | 1.8 | 11.0 | 0 | 11.0 | 0.0 | 0.0 | 0.0 | 11.0 | |
| 04900 | 544400 | 0.2 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 544500 | 6.6 | 457.6 | 0 | 457.6 | 0.0 | 0.0 | 0.0 | 457.6 | |
| 04900 | 544900 | 1.8 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 545600 | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated from other accounts |
| 04900 | 545700 | 17.1 | 20.3 | 0 | 27.2 | 0.0 | 0.0 | 0.0 | 27.2 | Fixed Rate Increase |
| 04900 | 545710 | 9.4 | 9.4 | 0 | 9.5 | 0.0 | 0.0 | 0.0 | 9.5 | Fixed Rate Increase |
| 04900 | 545900 | 1.9 | 5.0 | 0 | 5.0 | 0.0 | 0.0 | 0.0 | 5.0 | |
| 04900 | 546100 | 24.0 | 10.0 | 0 | 26.6 | 0.0 | 0.0 | 0.0 | 26.6 | Reallocated from other accounts |
| 04900 | 546340 | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 546350 | 0.0 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | Reallocated from other accounts |
| 04900 | 546400 | 0.4 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 546610 | 38.3 | 25.3 | 0 | 44.9 | 0.0 | 0.0 | 0.0 | 44.9 | Fixed Rate Increase and reallocated from other accounts |
| 04900 | 546700 | 2.1 | 0.0 | 0 | 5.0 | 0.0 | 0.0 | 0.0 | 5.0 | Reallocated from other accounts |
| 04900 | 546800 | 15.3 | 9.7 | 0 | 2.0 | 0.0 | 0.0 | 0.0 | 2.0 | Reallocated to other accounts |
| 04900 | 546900 | 66.1 | 10.0 | 0 | 10.0 | 0.0 | 0.0 | 0.0 | 10.0 | |
| 04900 | 547200 | 458.6 | 294.8 | 0 | 294.8 | 0.0 | 0.0 | 0.0 | 294.8 | |
| 04900 | 547300 | 954.2 | 912.7 | 0 | 1,402.0 | 0.0 | 0.0 | 340.0 | 1,742.0 | FY27 increase and reallocated from other accounts |
| 04900 | 547400 | 42,826.2 | 43,711.8 | 0 | 37,310.0 | 0.0 | 0.0 | 11,110.1 | 48,420.1 | FY27 increase and reallocated to other accounts |
| 04900 | 547430 | 6,413.4 | 6,800.7 | 0 | 6,763.1 | 0.0 | 0.0 | 0.0 | 6,763.1 | Reallocated to other accounts |
| 04900 | 547440 | 1,651.0 | 2,017.0 | 0 | 2,017.0 | 0.0 | 0.0 | 0.0 | 2,017.0 | |
| 04900 | 547900 | 102.4 | 407.0 | 0 | 407.0 | 0.0 | 0.0 | 0.0 | 407.0 | |
| 04900 | 547999 | 57.6 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 548300 | 110.7 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 04900 | 549600 | 6.9 | 23.0 | 0 | 23.0 | 0.0 | 0.0 | 0.0 | 23.0 | |
| 04900 | 549700 | 3.6 | 23.5 | 0 | 23.5 | 0.0 | 0.0 | 0.0 | 23.5 | |
| 62200 | 542100 | 0.6 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 62200 | 542200 | 1.8 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| 62200 | 542900 | 0.0 | 0.0 | 0 | 0.0 | 26.7 | 0.0 | 0.0 | 26.7 | |
| 62200 | 543200 | 0.0 | 0.0 | 0 | 0.0 | 5.0 | 0.0 | 0.0 | 5.0 | |

Aging Network

BU PCode
62400 P594

State of New Mexico

E4 PCode Detail
(Dollars in Thousands)

| Fund | Account | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | FY 2027 Agency Request | | | | Total | Justification | |
|----------------------|------------------|--------------------------------|------------------|---------------------|------------------------|-----------------|--------------|------------|-----------------|-----------------|-----------------------------------|
| | | | | | GF | OSF | ISF/IAT | FF | | | |
| 62200 | 543300 | Maint - Buildings & Structures | 0.0 | 0.0 | 0 | 0.0 | 5.0 | 0.0 | 0.0 | 5.0 | |
| 62200 | 543700 | Maintenance Services | 0.0 | 0.0 | 0 | 0.0 | 15.0 | 0.0 | 0.0 | 15.0 | |
| 62200 | 543830 | IT HW/SW Agreements | 4.9 | 26.7 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 Reallocated to other accounts |
| 62200 | 544000 | Supply Inventory IT | 0.0 | 5.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 Reallocated to other accounts |
| 62200 | 544100 | Supplies-Office Supplies | 0.0 | 5.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 Reallocated to other accounts |
| 62200 | 544500 | Supplies-Food | 5.4 | 15.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 Reallocated to other accounts |
| 62200 | 545600 | Reporting & Recording | 0.0 | 0.0 | 0 | 0.0 | 7.0 | 0.0 | 0.0 | 7.0 | |
| 62200 | 545900 | Printing & Photo Services | 0.0 | 7.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 Reallocated to other accounts |
| 62200 | 546340 | Utilities - Natural Gas | 0.0 | 0.0 | 0 | 0.0 | 4.0 | 0.0 | 0.0 | 4.0 | |
| 62200 | 546350 | Utilities - Propane | 0.0 | 0.0 | 0 | 0.0 | 6.0 | 0.0 | 0.0 | 6.0 | |
| 62200 | 546610 | DOIT Telecommunications | 0.0 | 0.0 | 0 | 0.0 | 2.6 | 0.0 | 0.0 | 2.6 | |
| 62200 | 546700 | Subscriptions/Dues/License Fee | 0.0 | 4.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 Reallocated to other accounts |
| 62200 | 546800 | Employee Training & Education | 0.0 | 6.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 Reallocated to other accounts |
| 62200 | 546900 | Advertising | 1.0 | 2.6 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 Reallocated to other accounts |
| 62200 | 547900 | Miscellaneous Expense | 80.5 | 0.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| | 400 Other | | 53,450.7 | 55,189.1 | 0 | 49,234.0 | 71.3 | 0.0 | 11,450.1 | 60,755.4 | |
| TOTAL EXPENSE | | | 55,520.0 | 57,254.9 | | 50,886.3 | 105.8 | 0.0 | 11,905.4 | 62,897.5 | |

State of New Mexico
Contract by PCode Detail
(Dollars in Thousands)

| Fund | Account | # | Contract Purpose | Actuals | ----- FY 2027 Agency Request ----- | | | | Total | Justification |
|----------------------|---------|------------------------------|------------------|--------------|------------------------------------|-------------|------------|--------------|----------------|-----------------------------|
| | | | | | GF | OSF | ISF/IAT | FF | | |
| 04900 | 535200 | Professional Services | 1000 | 371.3 | 156.1 | 0.0 | 0.0 | 64.0 | 220.1 | Outreach |
| 04900 | 535300 | Other Services | 1000 | 2.6 | 457.2 | 0.0 | 0.0 | 5.2 | 462.4 | Audit |
| 04900 | 535309 | Other Services - Interagency | 1000 | 0.0 | 70.0 | 0.0 | 0.0 | 50.0 | 120.0 | policy contracts |
| 04900 | 535500 | Attorney Services | 1000 | 557.2 | 240.6 | 0.0 | 0.0 | 0.0 | 240.6 | State BAR,. Pegasus |
| 04900 | 535600 | IT Services | 1000 | 0.0 | 16.0 | 0.0 | 0.0 | 0.0 | 16.0 | Abba, Xynergy, IT contracts |
| 62200 | 535200 | Professional Services | 1000 | 0.0 | 0.0 | 5.0 | 0.0 | 0.0 | 5.0 | |
| 62200 | 535300 | Other Services | 1000 | 0.0 | 0.0 | 5.0 | 0.0 | 0.0 | 5.0 | |
| TOTAL EXPENSE | | | | 931.0 | 939.9 | 10.0 | 0.0 | 119.2 | 1,069.1 | |

State of New Mexico

Rate Report - Selected Line Items for Rates
(Dollars in Thousands)

| | | | -----FY 2027----- | | | | | | |
|--------------------------|--------|--------------------------------|-------------------|-------------|--------------|-----------|----------------|-----------|------------|
| Org Unit | Line | | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud |
| | | | Actuals | OpBud | Base | Expansion | Base | Expansion | |
| 62400 P594 Aging Network | 521410 | GSD Work Comp Insur Premium | 3.7 | 3.9 | 4.6 | 0 | 0 | 0.0 | 0.0 |
| | 521500 | Unemployment Comp Premium | 2 | 0.9 | 1 | 0 | 0 | 0.0 | 0.0 |
| | 521600 | Employee Liability Ins Premium | 7.8 | 10.5 | 23 | 0 | 0 | 0.0 | 0.0 |
| | 542800 | State Transp Pool Charges | 0.07 | 0 | 23.1 | 0 | 0 | 0.0 | 0.0 |
| | 545700 | ISD Services | 17.09 | 20.3 | 27.2 | 0 | 0 | 0.0 | 0.0 |
| | 545710 | DOIT HCM Assessment Fees | 9.4 | 9.4 | 9.5 | 0 | 0 | 0.0 | 0.0 |
| | 546610 | DOIT Telecommunications | 38.3 | 25.3 | 47.5 | 0 | 0 | 0.0 | 0.0 |
| 62400 | P594 | Aging Network | 78.36 | 70.3 | 135.9 | 0 | 0 | 0.0 | 0.0 |
| | | | 78.36 | 70.3 | 135.9 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| BusUnit | | | Line Item | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud |
|---------|--------|---------------|---------------------------------------|----------|---------|---------|-----------|----------------|-----------|-------|
| | | | | Actuals | Opbud | Base | Expansion | Base | Expansion | |
| 62400 | P594-R | Aging Network | 520100 Exempt Perm Positions P/T&F/T | 319.12 | 761.8 | 141.9 | 0 | 0 | 0 | 0.0 |
| | | | 520200 Term Positions | 79.67 | 73.5 | 141.9 | 0 | 0 | 0 | 0.0 |
| | | | 520300 Classified Perm Positions F/T | 1,099.18 | 892.9 | 1,284.3 | 0 | 0 | 0 | 0.0 |
| | | | 520400 Classified Perm Positions P/T | 0 | 55 | 0 | 0 | 0 | 0 | 0.0 |
| | | | 520500 Temporary Positions F/T & P/T | 9.99 | 26.9 | 0 | 0 | 0 | 0 | 0.0 |
| | | | 520600 Paid Unused Sick Leave | 3.63 | 1.2 | 0 | 0 | 0 | 0 | 0.0 |
| | | | 520800 Annl & Comp Paid At Separation | 15.55 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | | | 521100 Group Insurance Premium | 97.71 | 74.7 | 129.1 | 0 | 0 | 0 | 0.0 |
| | | | 521200 Retirement Contributions | 288.34 | 86.8 | 267.7 | 0 | 0 | 0 | 0.0 |
| | | | 521300 F I C A | 111.74 | 62.4 | 106.5 | 0 | 0 | 0 | 0.0 |
| | | | 521400 Workers' Comp Assessment Fee | 0.22 | 0.2 | 0.2 | 0 | 0 | 0 | 0.0 |
| | | | 521410 GSD Work Comp Insur Premium | 3.7 | 3.9 | 4.6 | 0 | 0 | 0 | 0.0 |
| | | | 521500 Unemployment Comp Premium | 2 | 0.9 | 1 | 0 | 0 | 0 | 0.0 |
| | | | 521600 Employee Liability Ins Premium | 7.8 | 10.5 | 23 | 0 | 0 | 0 | 0.0 |
| | | | 521700 RHC Act Contributions | 29.97 | 15.1 | 41.9 | 0 | 0 | 0 | 0.0 |
| | | | 523200 COVID Related Time Worked | 0.66 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | | | 535200 Professional Services | 371.28 | 279.9 | 225.1 | 0 | 0 | 0 | 0.0 |
| | | | 535300 Other Services | 2.58 | 492.2 | 467.4 | 0 | 0 | 0 | 0.0 |
| | | | 535309 Other Services - Interagency | 0 | 0 | 120 | 0 | 0 | 0 | 0.0 |
| | | | 535500 Attorney Services | 557.17 | 297 | 240.6 | 0 | 0 | 0 | 0.0 |
| | | | 535600 IT Services | 0 | 0 | 16 | 0 | 0 | 0 | 0.0 |
| | | | 542100 Employee I/S Mileage & Fares | 0.8 | 8 | 8 | 0 | 0 | 0 | 0.0 |
| | | | 542200 Employee I/S Meals & Lodging | 11.32 | 8 | 8 | 0 | 0 | 0 | 0.0 |
| | | | 542500 Transp - Fuel & Oil | 1.38 | 10 | 25.3 | 0 | 0 | 0 | 0.0 |
| | | | 542600 Transp - Parts & Supplies | 0 | 0.5 | 0.5 | 0 | 0 | 0 | 0.0 |
| | | | 542800 State Transp Pool Charges | 0.07 | 0 | 23.1 | 0 | 0 | 0 | 0.0 |
| | | | 542900 Transp - Other Travel | 0 | 0 | 26.7 | 0 | 0 | 0 | 0.0 |
| | | | 543200 Maint - Furn, Fixt, Equipment | 0 | 0 | 5 | 0 | 0 | 0 | 0.0 |
| | | | 543300 Maint - Buildings & Structures | 0 | 0 | 5 | 0 | 0 | 0 | 0.0 |
| | | | 543700 Maintenance Services | 0 | 0 | 15 | 0 | 0 | 0 | 0.0 |
| | | | 543830 IT HW/SW Agreements | 375.47 | 354.8 | 313.5 | 0 | 0 | 0 | 0.0 |
| | | | 543900 Other Maintenance | 0 | 7.7 | 9.7 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | |
|----------------------|-----------------------------------|------------------|---------------|-----------------|----------|----------|----------|------------|
| 544000 | Supply Inventory IT | 205.18 | 11.7 | 6.7 | 0 | 0 | 0 | 0.0 |
| 544100 | Supplies-Office Supplies | 1.82 | 16 | 11 | 0 | 0 | 0 | 0.0 |
| 544400 | Supplies-Field Supplies | 0.16 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 544500 | Supplies-Food | 12.01 | 472.6 | 457.6 | 0 | 0 | 0 | 0.0 |
| 544900 | Supplies-Inventory Exempt | 1.84 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 545600 | Reporting & Recording | 0 | 0 | 7 | 0 | 0 | 0 | 0.0 |
| 545700 | ISD Services | 17.09 | 20.3 | 27.2 | 0 | 0 | 0 | 0.0 |
| 545710 | DOIT HCM Assessment Fees | 9.4 | 9.4 | 9.5 | 0 | 0 | 0 | 0.0 |
| 545900 | Printing & Photo Services | 1.94 | 12 | 5 | 0 | 0 | 0 | 0.0 |
| 546100 | Postage & Mail Services | 24 | 10 | 26.6 | 0 | 0 | 0 | 0.0 |
| 546340 | Utilities - Natural Gas | 0 | 0 | 4 | 0 | 0 | 0 | 0.0 |
| 546350 | Utilities - Propane | 0 | 0 | 6 | 0 | 0 | 0 | 0.0 |
| 546400 | Rent Of Land & Buildings | 0.43 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546610 | DOIT Telecommunications | 38.3 | 25.3 | 47.5 | 0 | 0 | 0 | 0.0 |
| 546700 | Subscriptions/Dues/License Fee | 2.07 | 4 | 5 | 0 | 0 | 0 | 0.0 |
| 546800 | Employee Training & Education | 15.27 | 15.7 | 2 | 0 | 0 | 0 | 0.0 |
| 546900 | Advertising | 67.06 | 12.6 | 10 | 0 | 0 | 0 | 0.0 |
| 547200 | Grants To Individuals | 458.61 | 294.8 | 294.8 | 0 | 0 | 0 | 0.0 |
| 547300 | Care & Support | 954.22 | 912.7 | 1,742 | 0 | 0 | 0 | 0.0 |
| 547400 | Grants To Local Governments | 42,826.19 | 43,711.8 | 48,420.1 | 0 | 0 | 0 | 0.0 |
| 547430 | Grants to Native Amer Indians | 6,413.41 | 6,800.7 | 6,763.1 | 0 | 0 | 0 | 0.0 |
| 547440 | Grants To Other Entities | 1,650.98 | 2,017 | 2,017 | 0 | 0 | 0 | 0.0 |
| 547900 | Miscellaneous Expense | 182.89 | 407 | 407 | 0 | 0 | 0 | 0.0 |
| 547999 | Request to Pay Prior Year | 57.62 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 548300 | Information Tech Equipment | 110.7 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 6.87 | 23 | 23 | 0 | 0 | 0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 3.59 | 23.5 | 23.5 | 0 | 0 | 0 | 0.0 |
| Subtotal for: | 62400 P594-R Aging Network | 56,450.99 | 58,324 | 63,966.6 | 0 | 0 | 0 | 0.0 |
| 62400 | | 56,450.99 | 58,324 | 63,966.6 | 0 | 0 | 0 | 0.0 |

Totals by Line Item

2024-25

2025-26

Request

Recommendation

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| BusUnit | Line Item | Actuals | Opbud | Base | Expansion | Base | Expansion | Opbud |
|---------|---------------------------------------|----------|-------|---------|-----------|------|-----------|-------|
| 62400 | 520100 Exempt Perm Positions P/T&F/T | 319.12 | 761.8 | 141.9 | 0 | 0 | 0 | 0.0 |
| | 520200 Term Positions | 79.67 | 73.5 | 141.9 | 0 | 0 | 0 | 0.0 |
| | 520300 Classified Perm Positions F/T | 1,099.18 | 892.9 | 1,284.3 | 0 | 0 | 0 | 0.0 |
| | 520400 Classified Perm Positions P/T | 0 | 55 | 0 | 0 | 0 | 0 | 0.0 |
| | 520500 Temporary Positions F/T & P/T | 9.99 | 26.9 | 0 | 0 | 0 | 0 | 0.0 |
| | 520600 Paid Unused Sick Leave | 3.63 | 1.2 | 0 | 0 | 0 | 0 | 0.0 |
| | 520800 Annl & Comp Paid At Separation | 15.55 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 521100 Group Insurance Premium | 97.71 | 74.7 | 129.1 | 0 | 0 | 0 | 0.0 |
| | 521200 Retirement Contributions | 288.34 | 86.8 | 267.7 | 0 | 0 | 0 | 0.0 |
| | 521300 F I C A | 111.74 | 62.4 | 106.5 | 0 | 0 | 0 | 0.0 |
| | 521400 Workers' Comp Assessment Fee | 0.22 | 0.2 | 0.2 | 0 | 0 | 0 | 0.0 |
| | 521410 GSD Work Comp Insur Premium | 3.7 | 3.9 | 4.6 | 0 | 0 | 0 | 0.0 |
| | 521500 Unemployment Comp Premium | 2 | 0.9 | 1 | 0 | 0 | 0 | 0.0 |
| | 521600 Employee Liability Ins Premium | 7.8 | 10.5 | 23 | 0 | 0 | 0 | 0.0 |
| | 521700 RHC Act Contributions | 29.97 | 15.1 | 41.9 | 0 | 0 | 0 | 0.0 |
| | 523200 COVID Related Time Worked | 0.66 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| | 535200 Professional Services | 371.28 | 279.9 | 225.1 | 0 | 0 | 0 | 0.0 |
| | 535300 Other Services | 2.58 | 492.2 | 467.4 | 0 | 0 | 0 | 0.0 |
| | 535309 Other Services - Interagency | 0 | 0 | 120 | 0 | 0 | 0 | 0.0 |
| | 535500 Attorney Services | 557.17 | 297 | 240.6 | 0 | 0 | 0 | 0.0 |
| | 535600 IT Services | 0 | 0 | 16 | 0 | 0 | 0 | 0.0 |
| | 542100 Employee I/S Mileage & Fares | 0.8 | 8 | 8 | 0 | 0 | 0 | 0.0 |
| | 542200 Employee I/S Meals & Lodging | 11.32 | 8 | 8 | 0 | 0 | 0 | 0.0 |
| | 542500 Transp - Fuel & Oil | 1.38 | 10 | 25.3 | 0 | 0 | 0 | 0.0 |
| | 542600 Transp - Parts & Supplies | 0 | 0.5 | 0.5 | 0 | 0 | 0 | 0.0 |
| | 542800 State Transp Pool Charges | 0.07 | 0 | 23.1 | 0 | 0 | 0 | 0.0 |
| | 542900 Transp - Other Travel | 0 | 0 | 26.7 | 0 | 0 | 0 | 0.0 |
| | 543200 Maint - Furn, Fixt, Equipment | 0 | 0 | 5 | 0 | 0 | 0 | 0.0 |
| | 543300 Maint - Buildings & Structures | 0 | 0 | 5 | 0 | 0 | 0 | 0.0 |
| | 543700 Maintenance Services | 0 | 0 | 15 | 0 | 0 | 0 | 0.0 |
| | 543830 IT HW/SW Agreements | 375.47 | 354.8 | 313.5 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | |
|--------------------|--------------------------------|------------------|---------------|-----------------|----------|----------|----------|------------|
| 543900 | Other Maintenance | 0 | 7.7 | 9.7 | 0 | 0 | 0 | 0.0 |
| 544000 | Supply Inventory IT | 205.18 | 11.7 | 6.7 | 0 | 0 | 0 | 0.0 |
| 544100 | Supplies-Office Supplies | 1.82 | 16 | 11 | 0 | 0 | 0 | 0.0 |
| 544400 | Supplies-Field Supplies | 0.16 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 544500 | Supplies-Food | 12.01 | 472.6 | 457.6 | 0 | 0 | 0 | 0.0 |
| 544900 | Supplies-Inventory Exempt | 1.84 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 545600 | Reporting & Recording | 0 | 0 | 7 | 0 | 0 | 0 | 0.0 |
| 545700 | ISD Services | 17.09 | 20.3 | 27.2 | 0 | 0 | 0 | 0.0 |
| 545710 | DOIT HCM Assessment Fees | 9.4 | 9.4 | 9.5 | 0 | 0 | 0 | 0.0 |
| 545900 | Printing & Photo Services | 1.94 | 12 | 5 | 0 | 0 | 0 | 0.0 |
| 546100 | Postage & Mail Services | 24 | 10 | 26.6 | 0 | 0 | 0 | 0.0 |
| 546340 | Utilities - Natural Gas | 0 | 0 | 4 | 0 | 0 | 0 | 0.0 |
| 546350 | Utilities - Propane | 0 | 0 | 6 | 0 | 0 | 0 | 0.0 |
| 546400 | Rent Of Land & Buildings | 0.43 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 546610 | DOIT Telecommunications | 38.3 | 25.3 | 47.5 | 0 | 0 | 0 | 0.0 |
| 546700 | Subscriptions/Dues/License Fee | 2.07 | 4 | 5 | 0 | 0 | 0 | 0.0 |
| 546800 | Employee Training & Education | 15.27 | 15.7 | 2 | 0 | 0 | 0 | 0.0 |
| 546900 | Advertising | 67.06 | 12.6 | 10 | 0 | 0 | 0 | 0.0 |
| 547200 | Grants To Individuals | 458.61 | 294.8 | 294.8 | 0 | 0 | 0 | 0.0 |
| 547300 | Care & Support | 954.22 | 912.7 | 1,742 | 0 | 0 | 0 | 0.0 |
| 547400 | Grants To Local Governments | 42,826.19 | 43,711.8 | 48,420.1 | 0 | 0 | 0 | 0.0 |
| 547430 | Grants to Native Amer Indians | 6,413.41 | 6,800.7 | 6,763.1 | 0 | 0 | 0 | 0.0 |
| 547440 | Grants To Other Entities | 1,650.98 | 2,017 | 2,017 | 0 | 0 | 0 | 0.0 |
| 547900 | Miscellaneous Expense | 182.89 | 407 | 407 | 0 | 0 | 0 | 0.0 |
| 547999 | Request to Pay Prior Year | 57.62 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 548300 | Information Tech Equipment | 110.7 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 6.87 | 23 | 23 | 0 | 0 | 0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 3.59 | 23.5 | 23.5 | 0 | 0 | 0 | 0.0 |
| Grand Total | | 56,450.99 | 58,324 | 63,966.6 | 0 | 0 | 0 | 0.0 |

REV EXP COMPARISON

(Dollars in Thousands)

62400 - Aging and Long-Term Services Department

P594 - Aging Network

| | General Fund | Other Funds | Other Transfers | Federal Funds | Total |
|-----------------------------------------------|-------------------------|------------------------|----------------------------|--------------------------|-----------------|
| SOURCES Totals | 51,826.2 | 115.8 | 0.0 | 12,024.6 | 63,966.6 |
| Personal services and employee benefits | 1,652.3 | 34.5 | 0.0 | 455.3 | 2,142.1 |
| Contractual services | 939.9 | 10.0 | 0.0 | 119.2 | 1,069.1 |
| Other | 49,234.0 | 71.3 | 0.0 | 11,450.1 | 60,755.4 |
| USES Total: | 51,826.2 | 115.8 | 0.0 | 12,024.6 | 63,966.6 |
| Net: | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

**FY27 APPROPRIATION REQUEST
LEASED PASSENGER-RELATED VEHICLES**

FORM E-6B

Account Code 542800

Agency Name: Aging Long-Term Services Department
 Program Name: P594 - Aging Network Division

Business Unit: 62400
 Program Code: P594

| Item No. | Plate / Lic. No. | Year | Class | Type | Make | Model | Lease Code | Total Mileage on 7/1/25 | LONG TERM ONLY | | | SHORT TERM ONLY | | | G+J=K Total Long & Short Lease | Federal \$\$\$\$ (X) | |
|-----------------------------------------|------------------|------|-------|-----------------------------------|--------|--------|------------|-------------------------|---------------------|-------------------------------|---------------------------|---------------------|-------------------|------------------|-----------------------------------|----------------------|---------------------------|
| | | | | | | | | | Lease Start Date*** | E Rate Per Month | F No. of Months Leased | E*F=G Lease Rate | H Rate Per Day | I No. of Days | | | H*I=J Total Lease Rate |
| | | | | | | | | | | | | | | | | | |
| 1 | 008782SG | 2021 | 02B | Mid Size Sedan | Nissan | Altima | C | 25,824 | | \$511.72 | 12 | \$6,140.64 | | | \$0.00 | \$6,140.64 | |
| 2 | 009947SG | 2024 | 02BA | Mid Size Sedan 2024 Nissan Altima | Nissan | Altima | C | 8,409 | | \$703.94 | 12 | \$8,447.28 | | | \$0.00 | \$8,447.28 | |
| 3 | 010507SG | 2024 | 02BA | Mid Size Sedan 2024 Nissan Altima | Nissan | Altima | C | 2,202 | | \$703.94 | 12 | \$8,447.28 | | | \$0.00 | \$8,447.28 | |
| 4 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| 5 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| 6 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| 7 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| 8 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| 9 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| | | | | | | | | | | | | LT Lease Cost: | \$23,035.20 | ST Lease Cost: | \$0.00 | | |
| SUBTOTALS | | | | | | | | | | LT Lease Cost (fuel & lease): | \$23,035.20 | | | | | | |
| 542800 TOTAL: VEHICLE LEASE COST | | | | | | | | | | | | | | | | \$23,035.20 | |

DFA Performance Based Budgeting Data System

Annual Performance Report

Agency: 62400 Aging and Long-Term Services Department

Program: P594 Aging Network

The purpose of the aging network program is to provide supportive social and nutrition services for older individuals and persons with disabilities so they can remain independent and involved in their communities and to provide training, education and work experience to older individuals so they can enter or re-enter the workforce and receive appropriate income and benefits.

| Performance Measures: | | 2024-25 Target | 2024-25 Result | Met Target | Year End Result Narrative |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Outcome | Number of caregiver hours | 167,000:00 | 264,906:00 | Yes | Hours of caregiver support increased by 17% from FY24. Home care, respite care, and adult day care provides temporary relief for caregivers and are among the services reported for this metric. |
| Outcome | Percent of individuals exiting the senior employment programs achieving financial independence through employment without public sector subsidy | 43.00% | 0.0% | No | N/A |
| Output | Number of hours of service provided by senior volunteers, statewide | 745,000 | 602,853 | No | Although the FY5 volunteer service hours are under target by 21%, the data reflects an increase from FY24 of 28% and 24% from FY23. Both volunteers and beneficiaries gain from senior volunteerism. |
| Output | Number of meals served in congregate and home-delivered meal settings | Discont | 4,191,156 | Yes | ***The FY25 Q1–Q3 unit data was under-reported. The missing units were calculated and subsequently added to Q4. The error stemmed from incorrect data being compiled that did not include units of service for unregistered consumers and user groups. The error resulted in a lower number of units being reported than should have been. The error has been identified and corrected for future reporting purposes. Q1: 546,605, Q2: 289,956, Q3: 429,670 under reported units. FY25 congregate and home delivered meals increased by 4% from FY24. Aging Network providers are capable of increasing units and persons serviced; however, they are limited to funding and capacity availability. |
| Output | Number of outreach events and activities to identify, contact and provide information about aging network services to potential aging network consumers who may be eligible to access senior services but are not currently accessing those services | 800 | 745 | No | Recruitment of individuals who might benefit from Aging Network services is only one type of outreach activities. Other activities include presenting or distributing materials to local employers, religious, civic, educational, and senior centers, senior nutritional meal sites, and other organizations and agencies that older adults frequent. The data does not reflect forms of outreach other than virtual or in-person interactions; however, many other outreach efforts take place such as website traffic, social media, newspapers, radio, and television |

DFA Performance Based Budgeting Data System

Annual Performance Report

Program: P594 Aging Network

| Performance Measures: | | 2024-25 Target | 2024-25 Result | Met Target | Year End Result Narrative |
|-----------------------|------------------------------------------------------------------------------------------|----------------|----------------|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Output | Number of transportation units for office of aging services and volunteer driver program | Discont | 286,470 | No | <p>***The FY25 Q1–Q3 unit data was under-reported. The missing units were calculated and subsequently added to Q4. The error stemmed from incorrect data being compiled that did not include units of service for unregistered consumers and user groups. The error resulted in a lower number of units being reported than should have been. The error has been identified and corrected for future reporting purposes.</p> <p>FY25 data reflects a 7.5% increase in units from FY24. Senior transportation services are crucial for maintaining the independence, well-being, and social engagement of older adults. They provide access to essential services like healthcare and social activities, reducing isolation and improving overall quality of life.</p> |

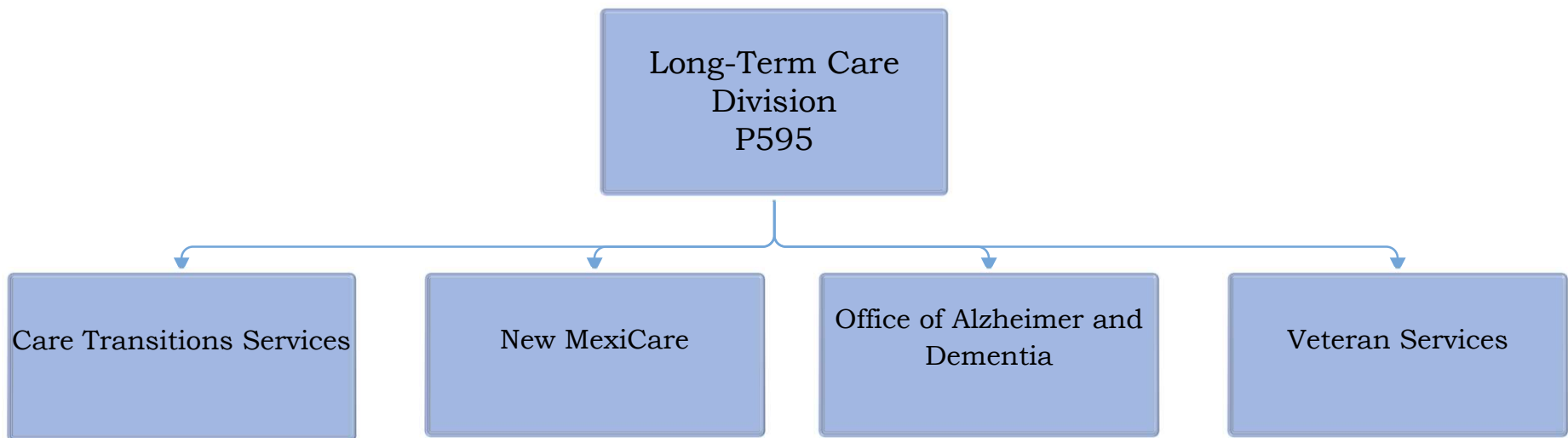
Performance Measures Summary

P594 Aging Network

Purpose: The purpose of the aging network program is to provide supportive social and nutrition services for older individuals and persons with disabilities so they can remain independent and involved in their communities and to provide training, education and work experience to older individuals so they can enter or re-enter the workforce and receive appropriate income and benefits.

| Performance Measures: | | 2023-24 Actual | 2024-25 Actual | 2025-26 Budget | 2026-27 Request | 2026-27 Recomm |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------------------|-------------------|--------------------|-------------------|
| Output | Number of hours of service provided by senior volunteers, statewide | 454,772 | 602,853 | 745,000 | 745,000 | |
| Output | Number of outreach events and activities to identify, contact and provide information about aging network services to potential aging network consumers who may be eligible to access senior services but are not currently accessing those services | 986 | 745 | 990 | 800 | |
| Output | Number of meals served in congregate and home-delivered meal settings | 4,020,390 | 4,191,156 | 4,050,000 | 4,430,000 | |
| Output | Number of transportation units for office of aging services and volunteer driver program | 265,565 | 286,470 | 275,000 | 300,000 | |
| Outcome | Percent of individuals exiting the senior employment programs achieving financial independence through employment without public sector subsidy | 0.0% | 0.0% | 43.0% | 0.0% | |
| Outcome | Number of caregiver hours | 222,922:00 | 264,906:00 | 300,000:00 | 167,000:00 | |

FY27 APPROPRIATION REQUEST ORGANIZATION CHART FORM S-2



P-1 Program Overview

Program Description:

The Long-Term Care Division (LTCD) provides services and support for caregivers and the individuals they are caring for who need assistance with daily activities due to aging, chronic illness, disability, or other conditions. These programs help individuals maintain their quality of life and allow older adults to thrive in their homes and communities. LTCD programs include:

- New MexiCare – a self-directed care program providing financial support, training to caregivers who are assisting friends or family with activities of daily living due to physical or cognitive limitation. The goal of the program is to allow individuals to thrive in their homes and communities and reduce nursing home placement and emergency department visits.
- Office of Alzheimer's and Dementia Care – provides education, training, and resources support to individuals living with Alzheimer's and Dementia. The goals of this office include increasing awareness, building a workforce, supporting caregivers, strengthening services, and sustainability.
- Veteran Directed Care (VDC) - a self-directed program that allows Veterans and their families to choose the services and supports they need to be able to safely and successfully live at home.
- Care Transitions Programs - helps residents transition from long-term care facilities back into a community setting. We provide individuals with a clear pathway regarding available choices for long-term service and support options for those who like to return home, or to another residential setting in the community.
- Kinship Caregiver Program - is a pilot program designed to assist those who are raising children outside of the traditional foster care system by helping them access services, legal resources, and financial support.

Major Issues and Accomplishments:

Problem: The aging population in New Mexico is growing; institutional care beds are decreasing and there is a lack of personal caregivers. By 2040, nearly 23% of New Mexicans will be 65 and older and the number of New Mexicans 85 and older will more than double at the same time. One in five adults in New Mexico are caregivers. Caregivers provide regular care to a friend or family members with 419,000 unpaid family caregivers providing more than 274 million hours of unpaid care each year.

Purpose: The Division shall administer home and community-based long-term care services and programs. Section 9-23-9(D) NMSA 1978.

2026 Legislative Recommended Change: The Division shall administer caregiver-based services, programming, and supports not otherwise provided or administered by the Health Care Authority.

Overview of Request:

The Long-Term Care Division funding will be used to sustain and enhance critical services that support older adults and individuals and those with disabilities. The FY27 budget request will support the core responsibilities of LTCD, including access to services while considering population growth and increasing demand, as well as system modernization.

Programmatic Changes:

The Long-Term Care Division will continue to enhance program initiatives improving long-term care services and strengthening the delivery of home and community-based services and supports.

Base Budget Justification:

The FY27 request will remain the same as the FY26 operating budget with the exception of cost increases for GSD, DoIT, and vehicle leases.

S-8 Financial Summary

(Dollars in Thousands)

BU PCode Department
62400 P595 000000

| | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | Base | ----- FY 2027 Agency Request ----- Expansion | Total |
|---------------------------------------------|------------------|--------------------|------------------|---------------------|----------------|-------------------------------------------------|----------------|
| REVENUE | | | | | | | |
| 111 General Fund Transfers | 0.0 | 0.0 | 7,027.4 | 0.0 | 7,107.9 | 0.0 | 7,107.9 |
| 112 Other Transfers | 0.0 | 0.0 | 400.0 | 0.0 | 400.0 | 0.0 | 400.0 |
| 120 Federal Revenues | 0.0 | 0.0 | 503.5 | 0.0 | 503.5 | 0.0 | 503.5 |
| REVENUE, TRANSFERS | 0.0 | 0.0 | 7,930.9 | 0.0 | 8,011.4 | 0.0 | 8,011.4 |
| REVENUE | 0.0 | 0.0 | 7,930.9 | 0.0 | 8,011.4 | 0.0 | 8,011.4 |
| EXPENSE | | | | | | | |
| 200 Personal services and employee benefits | 0.0 | 0.0 | 1,707.8 | 0.0 | 1,727.7 | 0.0 | 1,727.7 |
| 300 Contractual services | 0.0 | 0.0 | 6,048.1 | 0.0 | 6,048.1 | 0.0 | 6,048.1 |
| 400 Other | 0.0 | 0.0 | 175.0 | 0.0 | 235.6 | 0.0 | 235.6 |
| EXPENDITURES | 0.0 | 0.0 | 7,930.9 | 0 | 8,011.4 | 0.0 | 8,011.4 |
| EXPENSE | 0.0 | 0.0 | 7,930.9 | 0 | 8,011.4 | 0.0 | 8,011.4 |
| FTE POSITIONS | | | | | | | |
| 810 Permanent | 0.00 | 0.00 | 12.00 | 0.00 | 15.00 | 0.00 | 15.00 |
| 820 Term | 0.00 | 0.00 | 0.00 | 0.00 | 10.00 | 0.00 | 10.00 |
| FTEs | 0.00 | 0.00 | 12.00 | 0.00 | 25.00 | 0.00 | 25.00 |
| FTE POSITIONS | 0.00 | 0.00 | 12.00 | 0.00 | 25.00 | 0.00 | 25.00 |

Long-Term Care Division

State of New Mexico
S-8 Financial Summary by Fund Level
 (Dollars in Thousands)

BU PCode Department Fund
 62400 P595 000000 04900

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|-----------------------------------------|---------|---------|---------|----------|------------------------------------|-----------|---------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| REVENUE | | | | | | | | |
| 111 | General Fund Transfers | 0.0 | 0.0 | 7,027.4 | 0.0 | 7,107.9 | 0.0 | 7,107.9 |
| 112 | Other Transfers | 0.0 | 0.0 | 400.0 | 0.0 | 400.0 | 0.0 | 400.0 |
| 120 | Federal Revenues | 0.0 | 0.0 | 503.5 | 0.0 | 503.5 | 0.0 | 503.5 |
| REVENUE, TRANSFERS | | 0.0 | 0.0 | 7,930.9 | 0.0 | 8,011.4 | 0.0 | 8,011.4 |
| REVENUE | | 0.0 | 0.0 | 7,930.9 | 0.0 | 8,011.4 | 0.0 | 8,011.4 |
| EXPENSE | | | | | | | | |
| 200 | Personal services and employee benefits | 0.0 | 0.0 | 1,707.8 | 0.0 | 1,727.7 | 0.0 | 1,727.7 |
| 300 | Contractual services | 0.0 | 0.0 | 6,048.1 | 0.0 | 6,048.1 | 0.0 | 6,048.1 |
| 400 | Other | 0.0 | 0.0 | 175.0 | 0.0 | 235.6 | 0.0 | 235.6 |
| EXPENDITURES | | 0.0 | 0.0 | 7,930.9 | 0 | 8,011.4 | 0.0 | 8,011.4 |
| EXPENSE | | 0.0 | 0.0 | 7,930.9 | 0 | 8,011.4 | 0.0 | 8,011.4 |
| FTE POSITIONS | | | | | | | | |
| 810 | Permanent | 0.00 | 0.00 | 12.00 | 0.00 | 15.00 | 0.00 | 15.00 |
| 820 | Term | 0.00 | 0.00 | 0.00 | 0.00 | 10.00 | 0.00 | 10.00 |
| FTEs | | 0.00 | 0.00 | 12.00 | 0.00 | 25.00 | 0.00 | 25.00 |
| FTE POSITIONS | | 0.00 | 0.00 | 12.00 | 0.00 | 25.00 | 0.00 | 25.00 |

Long-Term Care Division

State of New Mexico

BU PCode Department
62400 P595 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|---------------------------------------------|------------|------------|----------------|------------|------------------------------------|------------|----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 0.0 | 0.0 | 7,027.4 | 0.0 | 7,107.9 | 0.0 | 7,107.9 |
| 111 | General Fund Transfers | 0.0 | 0.0 | 7,027.4 | 0.0 | 7,107.9 | 0.0 | 7,107.9 |
| 451909 | Federal Contract - Interagency | 0.0 | 0.0 | 400.0 | 0.0 | 400.0 | 0.0 | 400.0 |
| 112 | Other Transfers | 0.0 | 0.0 | 400.0 | 0.0 | 400.0 | 0.0 | 400.0 |
| 451903 | Federal Direct - Operating | 0.0 | 0.0 | 503.5 | 0.0 | 503.5 | 0.0 | 503.5 |
| 120 | Federal Revenues | 0.0 | 0.0 | 503.5 | 0.0 | 503.5 | 0.0 | 503.5 |
| TOTAL REVENUE | | 0.0 | 0.0 | 7,930.9 | 0.0 | 8,011.4 | 0.0 | 8,011.4 |
| 520100 | Exempt Perm Positions P/T&F/T | 0.0 | 0.0 | 168.4 | 0.0 | 112.5 | 0.0 | 112.5 |
| 520200 | Term Positions | 0.0 | 0.0 | 0.0 | 0.0 | 135.2 | 0.0 | 135.2 |
| 520300 | Classified Perm Positions F/T | 0.0 | 0.0 | 1,311.1 | 0.0 | 1,027.6 | 0.0 | 1,027.6 |
| 521100 | Group Insurance Premium | 0.0 | 0.0 | 66.4 | 0.0 | 68.0 | 0.0 | 68.0 |
| 521200 | Retirement Contributions | 0.0 | 0.0 | 73.4 | 0.0 | 229.7 | 0.0 | 229.7 |
| 521300 | F I C A | 0.0 | 0.0 | 55.8 | 0.0 | 91.4 | 0.0 | 91.4 |
| 521400 | Workers' Comp Assessment Fee | 0.0 | 0.0 | 0.1 | 0.0 | 0.2 | 0.0 | 0.2 |
| 521410 | GSD Work Comp Insur Premium | 0.0 | 0.0 | 1.8 | 0.0 | 4.4 | 0.0 | 4.4 |
| 521500 | Unemployment Comp Premium | 0.0 | 0.0 | 0.5 | 0.0 | 0.9 | 0.0 | 0.9 |
| 521600 | Employee Liability Ins Premium | 0.0 | 0.0 | 5.2 | 0.0 | 22.1 | 0.0 | 22.1 |
| 521700 | RHC Act Contributions | 0.0 | 0.0 | 25.1 | 0.0 | 35.7 | 0.0 | 35.7 |
| 200 | Personal services and employee benef | 0.0 | 0.0 | 1,707.8 | 0.0 | 1,727.7 | 0.0 | 1,727.7 |
| 535200 | Professional Services | 0.0 | 0.0 | 4,734.5 | 0.0 | 1,821.9 | 0.0 | 1,821.9 |
| 535209 | Professional Svcs - Interagenc | 0.0 | 0.0 | 0.0 | 0.0 | 2,205.9 | 0.0 | 2,205.9 |
| 535300 | Other Services | 0.0 | 0.0 | 1,065.6 | 0.0 | 167.8 | 0.0 | 167.8 |
| 535309 | Other Services - Interagency | 0.0 | 0.0 | 0.0 | 0.0 | 600.7 | 0.0 | 600.7 |
| 535500 | Attorney Services | 0.0 | 0.0 | 248.0 | 0.0 | 1,251.8 | 0.0 | 1,251.8 |
| 300 | Contractual services | 0.0 | 0.0 | 6,048.1 | 0.0 | 6,048.1 | 0.0 | 6,048.1 |
| 542000 | Legislator PerDiem&M-DFARollup | 0.0 | 0.0 | 0.0 | 0.0 | 2.5 | 0.0 | 2.5 |
| 542005 | Legis Reg Session PD & M | 0.0 | 0.0 | 0.0 | 0.0 | 20.0 | 0.0 | 20.0 |
| 542006 | Legis Special Session PD & M | 0.0 | 0.0 | 0.0 | 0.0 | 0.5 | 0.0 | 0.5 |
| 542100 | Employee I/S Mileage & Fares | 0.0 | 0.0 | 3.5 | 0.0 | 1.0 | 0.0 | 1.0 |
| 542200 | Employee I/S Meals & Lodging | 0.0 | 0.0 | 1.0 | 0.0 | 1.0 | 0.0 | 1.0 |
| 542500 | Transp - Fuel & Oil | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542600 | Transp - Parts & Supplies | 0.0 | 0.0 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542700 | Transp - Transp Insurance | 0.0 | 0.0 | 0.0 | 0.0 | 10.0 | 0.0 | 10.0 |

Long-Term Care Division

State of New Mexico

BU PCode Department
62400 P595 000000

S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------------|-------------------------------|-------------|-------------|----------------|-------------|------------------------------------|-------------|----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 542800 | State Transp Pool Charges | 0.0 | 0.0 | 0.0 | 0.0 | 7.1 | 0.0 | 7.1 |
| 544000 | Supply Inventory IT | 0.0 | 0.0 | 1.0 | 0.0 | 1.0 | 0.0 | 1.0 |
| 544100 | Supplies-Office Supplies | 0.0 | 0.0 | 3.0 | 0.0 | 3.0 | 0.0 | 3.0 |
| 545700 | ISD Services | 0.0 | 0.0 | 10.2 | 0.0 | 26.1 | 0.0 | 26.1 |
| 545710 | DOIT HCM Assessment Fees | 0.0 | 0.0 | 4.7 | 0.0 | 9.2 | 0.0 | 9.2 |
| 545900 | Printing & Photo Services | 0.0 | 0.0 | 2.0 | 0.0 | 2.0 | 0.0 | 2.0 |
| 546100 | Postage & Mail Services | 0.0 | 0.0 | 1.0 | 0.0 | 1.0 | 0.0 | 1.0 |
| 546610 | DOIT Telecommunications | 0.0 | 0.0 | 12.6 | 0.0 | 45.7 | 0.0 | 45.7 |
| 546800 | Employee Training & Education | 0.0 | 0.0 | 16.0 | 0.0 | 16.0 | 0.0 | 16.0 |
| 546900 | Advertising | 0.0 | 0.0 | 10.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 547300 | Care & Support | 0.0 | 0.0 | 50.5 | 0.0 | 50.5 | 0.0 | 50.5 |
| 547600 | Commissions Paid to Operators | 0.0 | 0.0 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 547700 | Debt Service-Principal | 0.0 | 0.0 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 547900 | Miscellaneous Expense | 0.0 | 0.0 | 5.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 549600 | Employee O/S Mileage & Fares | 0.0 | 0.0 | 17.0 | 0.0 | 2.0 | 0.0 | 2.0 |
| 549700 | Employee O/S Meals & Lodging | 0.0 | 0.0 | 17.0 | 0.0 | 2.0 | 0.0 | 2.0 |
| 400 | Other | 0.0 | 0.0 | 175.0 | 0.0 | 235.6 | 0.0 | 235.6 |
| TOTAL EXPENSE | | 0.0 | 0.0 | 7,930.9 | 0.0 | 8,011.4 | 0.0 | 8,011.4 |
| 810 | Permanent | 0.00 | 0.00 | 12.00 | 0.00 | 15.00 | 0.00 | 15.00 |
| 810 | Permanent | 0.00 | 0.00 | 12.00 | 0.00 | 15.00 | 0.00 | 15.00 |
| 820 | Term | 0.00 | 0.00 | 0.00 | 0.00 | 10.00 | 0.00 | 10.00 |
| 820 | Term | 0.00 | 0.00 | 0.00 | 0.00 | 10.00 | 0.00 | 10.00 |
| TOTAL FTE POSITIONS | | 0.00 | 0.00 | 12.00 | 0.00 | 25.00 | 0.00 | 25.00 |

Long-Term Care Division

BU PCode Department
 62400 P595 000000

State of New Mexico

S-9 Account Code Revenue Summary
 (Dollars in Thousands)

| | Provider PCode | 2024-25 Opbud | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | ----- FY 2027 Agency Request ----- | | |
|----------------------|--------------------------------|---------------|-----------------|----------------|------------------|------------------------------------|------------|----------------|
| | | | | | | Base | Expansion | Total |
| 499105 | General Fd. Appropriation | 0.0 | 0.0 | 7,027.4 | 0.0 | 7,107.9 | 0.0 | 7,107.9 |
| 111 | General Fund Transfers | 0.0 | 0.0 | 7,027.4 | 0.0 | 7,107.9 | 0.0 | 7,107.9 |
| 451909 | Federal Contract - Interagency | P524 | 0.0 | 0.0 | 400.0 | 0.0 | 400.0 | 400.0 |
| 112 | Other Transfers | 0.0 | 0.0 | 400.0 | 0.0 | 400.0 | 0.0 | 400.0 |
| 451903 | Federal Direct - Operating | 0.0 | 0.0 | 503.5 | 0.0 | 503.5 | 0.0 | 503.5 |
| 120 | Federal Revenues | 0.0 | 0.0 | 503.5 | 0.0 | 503.5 | 0.0 | 503.5 |
| TOTAL REVENUE | | 0.0 | 0.0 | 7,930.9 | 0.0 | 8,011.4 | 0.0 | 8,011.4 |

Long-Term Care Division

BU PCode Department
62400 P595 000000

State of New Mexico

S-9 Account Code Expenditure Summary
(Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|------------|--------------------------------------|------------|------------|----------------|------------|------------------------------------|------------|----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 520100 | Exempt Perm Positions P/T&F/T | 0.0 | 0.0 | 168.4 | 0.0 | 112.5 | 0.0 | 112.5 |
| 520200 | Term Positions | 0.0 | 0.0 | 0.0 | 0.0 | 135.2 | 0.0 | 135.2 |
| 520300 | Classified Perm Positions F/T | 0.0 | 0.0 | 1,311.1 | 0.0 | 1,027.6 | 0.0 | 1,027.6 |
| 521100 | Group Insurance Premium | 0.0 | 0.0 | 66.4 | 0.0 | 68.0 | 0.0 | 68.0 |
| 521200 | Retirement Contributions | 0.0 | 0.0 | 73.4 | 0.0 | 229.7 | 0.0 | 229.7 |
| 521300 | F I C A | 0.0 | 0.0 | 55.8 | 0.0 | 91.4 | 0.0 | 91.4 |
| 521400 | Workers' Comp Assessment Fee | 0.0 | 0.0 | 0.1 | 0.0 | 0.2 | 0.0 | 0.2 |
| 521410 | GSD Work Comp Insur Premium | 0.0 | 0.0 | 1.8 | 0.0 | 4.4 | 0.0 | 4.4 |
| 521500 | Unemployment Comp Premium | 0.0 | 0.0 | 0.5 | 0.0 | 0.9 | 0.0 | 0.9 |
| 521600 | Employee Liability Ins Premium | 0.0 | 0.0 | 5.2 | 0.0 | 22.1 | 0.0 | 22.1 |
| 521700 | RHC Act Contributions | 0.0 | 0.0 | 25.1 | 0.0 | 35.7 | 0.0 | 35.7 |
| 200 | Personal services and employe | 0.0 | 0.0 | 1,707.8 | 0.0 | 1,727.7 | 0.0 | 1,727.7 |
| 535200 | Professional Services | 0.0 | 0.0 | 4,734.5 | 0.0 | 1,821.9 | 0.0 | 1,821.9 |
| 535209 | Professional Svcs - Interagenc | 0.0 | 0.0 | 0.0 | 0.0 | 2,205.9 | 0.0 | 2,205.9 |
| 535300 | Other Services | 0.0 | 0.0 | 1,065.6 | 0.0 | 167.8 | 0.0 | 167.8 |
| 535309 | Other Services - Interagency | 0.0 | 0.0 | 0.0 | 0.0 | 600.7 | 0.0 | 600.7 |
| 535500 | Attorney Services | 0.0 | 0.0 | 248.0 | 0.0 | 1,251.8 | 0.0 | 1,251.8 |
| 300 | Contractual services | 0.0 | 0.0 | 6,048.1 | 0.0 | 6,048.1 | 0.0 | 6,048.1 |
| 542000 | Legislator PerDiem&M-DFARollup | 0.0 | 0.0 | 0.0 | 0.0 | 2.5 | 0.0 | 2.5 |
| 542005 | Legis Reg Session PD & M | 0.0 | 0.0 | 0.0 | 0.0 | 20.0 | 0.0 | 20.0 |
| 542006 | Legis Special Session PD & M | 0.0 | 0.0 | 0.0 | 0.0 | 0.5 | 0.0 | 0.5 |
| 542100 | Employee I/S Mileage & Fares | 0.0 | 0.0 | 3.5 | 0.0 | 1.0 | 0.0 | 1.0 |
| 542200 | Employee I/S Meals & Lodging | 0.0 | 0.0 | 1.0 | 0.0 | 1.0 | 0.0 | 1.0 |
| 542500 | Transp - Fuel & Oil | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542600 | Transp - Parts & Supplies | 0.0 | 0.0 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 542700 | Transp - Transp Insurance | 0.0 | 0.0 | 0.0 | 0.0 | 10.0 | 0.0 | 10.0 |
| 542800 | State Transp Pool Charges | 0.0 | 0.0 | 0.0 | 0.0 | 7.1 | 0.0 | 7.1 |
| 544000 | Supply Inventory IT | 0.0 | 0.0 | 1.0 | 0.0 | 1.0 | 0.0 | 1.0 |
| 544100 | Supplies-Office Supplies | 0.0 | 0.0 | 3.0 | 0.0 | 3.0 | 0.0 | 3.0 |
| 545700 | ISD Services | 0.0 | 0.0 | 10.2 | 0.0 | 26.1 | 0.0 | 26.1 |
| 545710 | DOIT HCM Assessment Fees | 0.0 | 0.0 | 4.7 | 0.0 | 9.2 | 0.0 | 9.2 |
| 545900 | Printing & Photo Services | 0.0 | 0.0 | 2.0 | 0.0 | 2.0 | 0.0 | 2.0 |
| 546100 | Postage & Mail Services | 0.0 | 0.0 | 1.0 | 0.0 | 1.0 | 0.0 | 1.0 |

Long-Term Care Division

BU PCode Department
 62400 P595 000000

State of New Mexico

S-9 Account Code Expenditure Summary
 (Dollars in Thousands)

| | | 2024-25 | 2024-25 | 2025-26 | 2026-27 | ----- FY 2027 Agency Request ----- | | |
|----------------------|-------------------------------|------------|------------|----------------|------------|------------------------------------|------------|----------------|
| | | Opbud | Actuals | Opbud | PCF Proj | Base | Expansion | Total |
| 546610 | DOIT Telecommunications | 0.0 | 0.0 | 12.6 | 0.0 | 45.7 | 0.0 | 45.7 |
| 546800 | Employee Training & Education | 0.0 | 0.0 | 16.0 | 0.0 | 16.0 | 0.0 | 16.0 |
| 546900 | Advertising | 0.0 | 0.0 | 10.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 547300 | Care & Support | 0.0 | 0.0 | 50.5 | 0.0 | 50.5 | 0.0 | 50.5 |
| 547600 | Commissions Paid to Operators | 0.0 | 0.0 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 547700 | Debt Service-Principal | 0.0 | 0.0 | 0.0 | 0.0 | 15.0 | 0.0 | 15.0 |
| 547900 | Miscellaneous Expense | 0.0 | 0.0 | 5.0 | 0.0 | 5.0 | 0.0 | 5.0 |
| 549600 | Employee O/S Mileage & Fares | 0.0 | 0.0 | 17.0 | 0.0 | 2.0 | 0.0 | 2.0 |
| 549700 | Employee O/S Meals & Lodging | 0.0 | 0.0 | 17.0 | 0.0 | 2.0 | 0.0 | 2.0 |
| 400 | Other | 0.0 | 0.0 | 175.0 | 0.0 | 235.6 | 0.0 | 235.6 |
| TOTAL EXPENSE | | 0.0 | 0.0 | 7,930.9 | 0 | 8,011.4 | 0.0 | 8,011.4 |

Long-Term Care Division

BU PCode
62400 P595

State of New Mexico

E4 PCode Detail
(Dollars in Thousands)

| Fund | Account | | 2024-25 | 2025-26 | 2026-27 | FY 2027 Agency Request | | | | Total | Justification |
|-------|------------|---------------------------------------------|------------|----------------|----------|------------------------|------------|--------------|-------------|----------------|---------------------------------|
| | | | Actuals | Opbud | PCF Proj | GF | OSF | ISF/IAT | FF | | |
| 04900 | 520100 | Exempt Perm Positions P/T&F/T | 0.0 | 168.4 | 0 | 112.5 | 0.0 | 0.0 | 0.0 | 112.5 | reallocated to other accounts |
| 04900 | 520200 | Term Positions | 0.0 | 0.0 | 0 | 102.3 | 0.0 | 32.9 | 0.0 | 135.2 | reallocated from other accounts |
| 04900 | 520300 | Classified Perm Positions F/T | 0.0 | 1,311.1 | 0 | 717.4 | 0.0 | 267.3 | 42.9 | 1,027.6 | reallocated to other accounts |
| 04900 | 521100 | Group Insurance Premium | 0.0 | 66.4 | 0 | 51.3 | 0.0 | 16.7 | 0.0 | 68.0 | reallocated from other accounts |
| 04900 | 521200 | Retirement Contributions | 0.0 | 73.4 | 0 | 168.0 | 0.0 | 53.5 | 8.2 | 229.7 | reallocated from other accounts |
| 04900 | 521300 | F I C A | 0.0 | 55.8 | 0 | 66.8 | 0.0 | 21.3 | 3.3 | 91.4 | reallocated from other accounts |
| 04900 | 521400 | Workers' Comp Assessment Fee | 0.0 | 0.1 | 0 | 0.2 | 0.0 | 0.0 | 0.0 | 0.2 | reallocated from other accounts |
| 04900 | 521410 | GSD Work Comp Insur Premium | 0.0 | 1.8 | 0 | 4.4 | 0.0 | 0.0 | 0.0 | 4.4 | Fixed Rate Increase |
| 04900 | 521500 | Unemployment Comp Premium | 0.0 | 0.5 | 0 | 0.9 | 0.0 | 0.0 | 0.0 | 0.9 | Fixed Rate Increase |
| 04900 | 521600 | Employee Liability Ins Premium | 0.0 | 5.2 | 0 | 22.1 | 0.0 | 0.0 | 0.0 | 22.1 | Fixed Rate Increase |
| 04900 | 521700 | RHC Act Contributions | 0.0 | 25.1 | 0 | 26.1 | 0.0 | 8.3 | 1.3 | 35.7 | reallocated from other accounts |
| | 200 | Personal services and employee benef | 0.0 | 1,707.8 | 0 | 1,272.0 | 0.0 | 400.0 | 55.7 | 1,727.7 | |
| 04900 | 542000 | Legislator PerDiem&M-DFARollup | 0.0 | 0.0 | 0 | 2.5 | 0.0 | 0.0 | 0.0 | 2.5 | reallocated from other accounts |
| 04900 | 542005 | Legis Reg Session PD & M | 0.0 | 0.0 | 0 | 20.0 | 0.0 | 0.0 | 0.0 | 20.0 | reallocated from other accounts |
| 04900 | 542006 | Legis Special Session PD & M | 0.0 | 0.0 | 0 | 0.5 | 0.0 | 0.0 | 0.0 | 0.5 | reallocated from other accounts |
| 04900 | 542100 | Employee I/S Mileage & Fares | 0.0 | 3.5 | 0 | 1.0 | 0.0 | 0.0 | 0.0 | 1.0 | reallocated to other accounts |
| 04900 | 542200 | Employee I/S Meals & Lodging | 0.0 | 1.0 | 0 | 1.0 | 0.0 | 0.0 | 0.0 | 1.0 | |
| 04900 | 542500 | Transp - Fuel & Oil | 0.0 | 20.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 542600 | Transp - Parts & Supplies | 0.0 | 0.5 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 542700 | Transp - Transp Insurance | 0.0 | 0.0 | 0 | 10.0 | 0.0 | 0.0 | 0.0 | 10.0 | reallocated from other accounts |
| 04900 | 542800 | State Transp Pool Charges | 0.0 | 0.0 | 0 | 7.1 | 0.0 | 0.0 | 0.0 | 7.1 | Fixed Rate Increase |
| 04900 | 544000 | Supply Inventory IT | 0.0 | 1.0 | 0 | 1.0 | 0.0 | 0.0 | 0.0 | 1.0 | |
| 04900 | 544100 | Supplies-Office Supplies | 0.0 | 3.0 | 0 | 3.0 | 0.0 | 0.0 | 0.0 | 3.0 | |
| 04900 | 545700 | ISD Services | 0.0 | 10.2 | 0 | 26.1 | 0.0 | 0.0 | 0.0 | 26.1 | Fixed Rate Increase |
| 04900 | 545710 | DOIT HCM Assessment Fees | 0.0 | 4.7 | 0 | 9.2 | 0.0 | 0.0 | 0.0 | 9.2 | Fixed Rate Increase |
| 04900 | 545900 | Printing & Photo Services | 0.0 | 2.0 | 0 | 2.0 | 0.0 | 0.0 | 0.0 | 2.0 | |
| 04900 | 546100 | Postage & Mail Services | 0.0 | 1.0 | 0 | 1.0 | 0.0 | 0.0 | 0.0 | 1.0 | |
| 04900 | 546610 | DOIT Telecommunications | 0.0 | 12.6 | 0 | 45.7 | 0.0 | 0.0 | 0.0 | 45.7 | Fixed Rate Increase |
| 04900 | 546800 | Employee Training & Education | 0.0 | 16.0 | 0 | 16.0 | 0.0 | 0.0 | 0.0 | 16.0 | |
| 04900 | 546900 | Advertising | 0.0 | 10.0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | reallocated to other accounts |
| 04900 | 547300 | Care & Support | 0.0 | 50.5 | 0 | 50.5 | 0.0 | 0.0 | 0.0 | 50.5 | |
| 04900 | 547600 | Commissions Paid to Operators | 0.0 | 0.0 | 0 | 15.0 | 0.0 | 0.0 | 0.0 | 15.0 | reallocated from other accounts |
| 04900 | 547700 | Debt Service-Principal | 0.0 | 0.0 | 0 | 15.0 | 0.0 | 0.0 | 0.0 | 15.0 | reallocated from other accounts |

Long-Term Care Division

State of New Mexico

BU PCode
62400 P595

E4 PCode Detail
(Dollars in Thousands)

| Fund | Account | 2024-25 Actuals | 2025-26 Opbud | 2026-27 PCF Proj | FY 2027 Agency Request | | | | Total | Justification |
|----------------------|------------|------------------------------|------------------|---------------------|------------------------|----------------|------------|--------------|-------------|-----------------------------------|
| | | | | | GF | OSF | ISF/IAT | FF | | |
| 04900 | 547900 | Miscellaneous Expense | 0.0 | 5.0 | 0 | 0.0 | 0.0 | 0.0 | 5.0 | 5.0 |
| 04900 | 549600 | Employee O/S Mileage & Fares | 0.0 | 17.0 | 0 | 2.0 | 0.0 | 0.0 | 0.0 | 2.0 reallocated to other accounts |
| 04900 | 549700 | Employee O/S Meals & Lodging | 0.0 | 17.0 | 0 | 2.0 | 0.0 | 0.0 | 0.0 | 2.0 reallocated to other accounts |
| | 400 | Other | 0.0 | 175.0 | 0 | 230.6 | 0.0 | 0.0 | 5.0 | 235.6 |
| TOTAL EXPENSE | | | 0.0 | 1,882.8 | | 1,502.6 | 0.0 | 400.0 | 60.7 | 1,963.3 |

State of New Mexico
Contract by PCode Detail
(Dollars in Thousands)

| Fund | Account | # | Contract Purpose | Actuals | ----- FY 2027 Agency Request ----- | | | | Total | Justification |
|----------------------|---------|-------------------------------|------------------|------------|------------------------------------|------------|------------|--------------|----------------|-----------------------------|
| | | | | | GF | OSF | ISF/IAT | FF | | |
| 04900 | 535200 | Professional Services | 1000 | 0.0 | 1,792.3 | 0.0 | 0.0 | 29.6 | 1,821.9 | Nmexicare |
| 04900 | 535209 | Professional Svcs - Interagen | 1000 | 0.0 | 2,205.9 | 0.0 | 0.0 | 0.0 | 2,205.9 | LTC Professional Services |
| 04900 | 535300 | Other Services | 1000 | 0.0 | 167.8 | 0.0 | 0.0 | 0.0 | 167.8 | GF- ALZ contract, FF- Palco |
| 04900 | 535309 | Other Services - Interagency | 1000 | 0.0 | 187.5 | 0.0 | 0.0 | 413.2 | 600.7 | Audit |
| 04900 | 535500 | Attorney Services | 1000 | 0.0 | 1,251.8 | 0.0 | 0.0 | 0.0 | 1,251.8 | State BAR,. Pegasus |
| TOTAL EXPENSE | | | | 0.0 | 5,605.3 | 0.0 | 0.0 | 442.8 | 6,048.1 | |

State of New Mexico

Rate Report - Selected Line Items for Rates
(Dollars in Thousands)

| | | | -----FY 2027----- | | | | | | |
|------------------------------------|--------|--------------------------------|-------------------|---------|---------|-----------|----------------|-----------|-------|
| Org Unit | Line | | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud |
| | | | Actuals | OpBud | Base | Expansion | Base | Expansion | |
| 62400 P595 Long-Term Care Division | 521410 | GSD Work Comp Insur Premium | 0 | 1.8 | 4.4 | 0 | 0 | 0.0 | 0.0 |
| | 521500 | Unemployment Comp Premium | 0 | 0.5 | 0.9 | 0 | 0 | 0.0 | 0.0 |
| | 521600 | Employee Liability Ins Premium | 0 | 5.2 | 22.1 | 0 | 0 | 0.0 | 0.0 |
| | 542700 | Transp - Transp Insurance | 0 | 0 | 10 | 0 | 0 | 0.0 | 0.0 |
| | 542800 | State Transp Pool Charges | 0 | 0 | 7.1 | 0 | 0 | 0.0 | 0.0 |
| | 545700 | ISD Services | 0 | 10.2 | 26.1 | 0 | 0 | 0.0 | 0.0 |
| | 545710 | DOIT HCM Assessment Fees | 0 | 4.7 | 9.2 | 0 | 0 | 0.0 | 0.0 |
| | 546610 | DOIT Telecommunications | 0 | 12.6 | 45.7 | 0 | 0 | 0.0 | 0.0 |
| 62400 | P595 | Long-Term Care Division | 0 | 35 | 125.5 | 0 | 0 | 0.0 | 0.0 |
| | | | 0 | 35 | 125.5 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| BusUnit | Line Item | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud | |
|---------|--------------------------------|---------------------------------------|---------|---------|-----------|----------------|-----------|-------|-----|
| | | Actuals | Opbud | Base | Expansion | Base | Expansion | | |
| 62400 | P595-R Long-Term Care Division | 520100 Exempt Perm Positions P/T&F/T | 0 | 168.4 | 112.5 | 0 | 0 | 0 | 0.0 |
| | | 520200 Term Positions | 0 | 0 | 135.2 | 0 | 0 | 0 | 0.0 |
| | | 520300 Classified Perm Positions F/T | 0 | 1,311.1 | 1,027.6 | 0 | 0 | 0 | 0.0 |
| | | 521100 Group Insurance Premium | 0 | 66.4 | 68 | 0 | 0 | 0 | 0.0 |
| | | 521200 Retirement Contributions | 0 | 73.4 | 229.7 | 0 | 0 | 0 | 0.0 |
| | | 521300 F I C A | 0 | 55.8 | 91.4 | 0 | 0 | 0 | 0.0 |
| | | 521400 Workers' Comp Assessment Fee | 0 | 0.1 | 0.2 | 0 | 0 | 0 | 0.0 |
| | | 521410 GSD Work Comp Insur Premium | 0 | 1.8 | 4.4 | 0 | 0 | 0 | 0.0 |
| | | 521500 Unemployment Comp Premium | 0 | 0.5 | 0.9 | 0 | 0 | 0 | 0.0 |
| | | 521600 Employee Liability Ins Premium | 0 | 5.2 | 22.1 | 0 | 0 | 0 | 0.0 |
| | | 521700 RHC Act Contributions | 0 | 25.1 | 35.7 | 0 | 0 | 0 | 0.0 |
| | | 535200 Professional Services | 0 | 4,734.5 | 1,821.9 | 0 | 0 | 0 | 0.0 |
| | | 535209 Professional Svcs - Interagenc | 0 | 0 | 2,205.9 | 0 | 0 | 0 | 0.0 |
| | | 535300 Other Services | 0 | 1,065.6 | 167.8 | 0 | 0 | 0 | 0.0 |
| | | 535309 Other Services - Interagency | 0 | 0 | 600.7 | 0 | 0 | 0 | 0.0 |
| | | 535500 Attorney Services | 0 | 248 | 1,251.8 | 0 | 0 | 0 | 0.0 |
| | | 542000 Legislator PerDiem&M-DFARollup | 0 | 0 | 2.5 | 0 | 0 | 0 | 0.0 |
| | | 542005 Legis Reg Session PD & M | 0 | 0 | 20 | 0 | 0 | 0 | 0.0 |
| | | 542006 Legis Special Session PD & M | 0 | 0 | 0.5 | 0 | 0 | 0 | 0.0 |
| | | 542100 Employee I/S Mileage & Fares | 0 | 3.5 | 1 | 0 | 0 | 0 | 0.0 |
| | | 542200 Employee I/S Meals & Lodging | 0 | 1 | 1 | 0 | 0 | 0 | 0.0 |
| | | 542500 Transp - Fuel & Oil | 0 | 20 | 0 | 0 | 0 | 0 | 0.0 |
| | | 542600 Transp - Parts & Supplies | 0 | 0.5 | 0 | 0 | 0 | 0 | 0.0 |
| | | 542700 Transp - Transp Insurance | 0 | 0 | 10 | 0 | 0 | 0 | 0.0 |
| | | 542800 State Transp Pool Charges | 0 | 0 | 7.1 | 0 | 0 | 0 | 0.0 |
| | | 544000 Supply Inventory IT | 0 | 1 | 1 | 0 | 0 | 0 | 0.0 |
| | | 544100 Supplies-Office Supplies | 0 | 3 | 3 | 0 | 0 | 0 | 0.0 |
| | | 545700 ISD Services | 0 | 10.2 | 26.1 | 0 | 0 | 0 | 0.0 |
| | | 545710 DOIT HCM Assessment Fees | 0 | 4.7 | 9.2 | 0 | 0 | 0 | 0.0 |
| | | 545900 Printing & Photo Services | 0 | 2 | 2 | 0 | 0 | 0 | 0.0 |
| | | 546100 Postage & Mail Services | 0 | 1 | 1 | 0 | 0 | 0 | 0.0 |
| | | 546610 DOIT Telecommunications | 0 | 12.6 | 45.7 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | |
|----------------------|---------------------------------------------|----------|----------------|----------------|----------|----------|----------|------------|
| 546800 | Employee Training & Education | 0 | 16 | 16 | 0 | 0 | 0 | 0.0 |
| 546900 | Advertising | 0 | 10 | 0 | 0 | 0 | 0 | 0.0 |
| 547300 | Care & Support | 0 | 50.5 | 50.5 | 0 | 0 | 0 | 0.0 |
| 547600 | Commissions Paid to Operators | 0 | 0 | 15 | 0 | 0 | 0 | 0.0 |
| 547700 | Debt Service-Principal | 0 | 0 | 15 | 0 | 0 | 0 | 0.0 |
| 547900 | Miscellaneous Expense | 0 | 5 | 5 | 0 | 0 | 0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 0 | 17 | 2 | 0 | 0 | 0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 0 | 17 | 2 | 0 | 0 | 0 | 0.0 |
| Subtotal for: | 62400 P595-R Long-Term Care Division | 0 | 7,930.9 | 8,011.4 | 0 | 0 | 0 | 0.0 |
| 62400 | | 0 | 7,930.9 | 8,011.4 | 0 | 0 | 0 | 0.0 |

Totals by Line Item

| BusUnit | Line Item | 2024-25 | 2025-26 | Request | | Recommendation | | Opbud |
|---------|---------------------------------------|---------|---------|---------|-----------|----------------|-----------|-------|
| | | Actuals | Opbud | Base | Expansion | Base | Expansion | |
| 62400 | 520100 Exempt Perm Positions P/T&F/T | 0 | 168.4 | 112.5 | 0 | 0 | 0 | 0.0 |
| | 520200 Term Positions | 0 | 0 | 135.2 | 0 | 0 | 0 | 0.0 |
| | 520300 Classified Perm Positions F/T | 0 | 1,311.1 | 1,027.6 | 0 | 0 | 0 | 0.0 |
| | 521100 Group Insurance Premium | 0 | 66.4 | 68 | 0 | 0 | 0 | 0.0 |
| | 521200 Retirement Contributions | 0 | 73.4 | 229.7 | 0 | 0 | 0 | 0.0 |
| | 521300 F I C A | 0 | 55.8 | 91.4 | 0 | 0 | 0 | 0.0 |
| | 521400 Workers' Comp Assessment Fee | 0 | 0.1 | 0.2 | 0 | 0 | 0 | 0.0 |
| | 521410 GSD Work Comp Insur Premium | 0 | 1.8 | 4.4 | 0 | 0 | 0 | 0.0 |
| | 521500 Unemployment Comp Premium | 0 | 0.5 | 0.9 | 0 | 0 | 0 | 0.0 |
| | 521600 Employee Liability Ins Premium | 0 | 5.2 | 22.1 | 0 | 0 | 0 | 0.0 |
| | 521700 RHC Act Contributions | 0 | 25.1 | 35.7 | 0 | 0 | 0 | 0.0 |
| | 535200 Professional Services | 0 | 4,734.5 | 1,821.9 | 0 | 0 | 0 | 0.0 |
| | 535209 Professional Svcs - Interagenc | 0 | 0 | 2,205.9 | 0 | 0 | 0 | 0.0 |
| | 535300 Other Services | 0 | 1,065.6 | 167.8 | 0 | 0 | 0 | 0.0 |
| | 535309 Other Services - Interagency | 0 | 0 | 600.7 | 0 | 0 | 0 | 0.0 |
| | 535500 Attorney Services | 0 | 248 | 1,251.8 | 0 | 0 | 0 | 0.0 |

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

| | | | | | | | | |
|--------------------|--------------------------------|----------|----------------|----------------|----------|----------|----------|------------|
| 542000 | Legislator PerDiem&M-DFARollup | 0 | 0 | 2.5 | 0 | 0 | 0 | 0.0 |
| 542005 | Legis Reg Session PD & M | 0 | 0 | 20 | 0 | 0 | 0 | 0.0 |
| 542006 | Legis Special Session PD & M | 0 | 0 | 0.5 | 0 | 0 | 0 | 0.0 |
| 542100 | Employee I/S Mileage & Fares | 0 | 3.5 | 1 | 0 | 0 | 0 | 0.0 |
| 542200 | Employee I/S Meals & Lodging | 0 | 1 | 1 | 0 | 0 | 0 | 0.0 |
| 542500 | Transp - Fuel & Oil | 0 | 20 | 0 | 0 | 0 | 0 | 0.0 |
| 542600 | Transp - Parts & Supplies | 0 | 0.5 | 0 | 0 | 0 | 0 | 0.0 |
| 542700 | Transp - Transp Insurance | 0 | 0 | 10 | 0 | 0 | 0 | 0.0 |
| 542800 | State Transp Pool Charges | 0 | 0 | 7.1 | 0 | 0 | 0 | 0.0 |
| 544000 | Supply Inventory IT | 0 | 1 | 1 | 0 | 0 | 0 | 0.0 |
| 544100 | Supplies-Office Supplies | 0 | 3 | 3 | 0 | 0 | 0 | 0.0 |
| 545700 | ISD Services | 0 | 10.2 | 26.1 | 0 | 0 | 0 | 0.0 |
| 545710 | DOIT HCM Assessment Fees | 0 | 4.7 | 9.2 | 0 | 0 | 0 | 0.0 |
| 545900 | Printing & Photo Services | 0 | 2 | 2 | 0 | 0 | 0 | 0.0 |
| 546100 | Postage & Mail Services | 0 | 1 | 1 | 0 | 0 | 0 | 0.0 |
| 546610 | DOIT Telecommunications | 0 | 12.6 | 45.7 | 0 | 0 | 0 | 0.0 |
| 546800 | Employee Training & Education | 0 | 16 | 16 | 0 | 0 | 0 | 0.0 |
| 546900 | Advertising | 0 | 10 | 0 | 0 | 0 | 0 | 0.0 |
| 547300 | Care & Support | 0 | 50.5 | 50.5 | 0 | 0 | 0 | 0.0 |
| 547600 | Commissions Paid to Operators | 0 | 0 | 15 | 0 | 0 | 0 | 0.0 |
| 547700 | Debt Service-Principal | 0 | 0 | 15 | 0 | 0 | 0 | 0.0 |
| 547900 | Miscellaneous Expense | 0 | 5 | 5 | 0 | 0 | 0 | 0.0 |
| 549600 | Employee O/S Mileage & Fares | 0 | 17 | 2 | 0 | 0 | 0 | 0.0 |
| 549700 | Employee O/S Meals & Lodging | 0 | 17 | 2 | 0 | 0 | 0 | 0.0 |
| Grand Total | | 0 | 7,930.9 | 8,011.4 | 0 | 0 | 0 | 0.0 |

REV EXP COMPARISON

(Dollars in Thousands)

62400 - Aging and Long-Term Services Department

P595 - Long-Term Care Division

| | General Fund | Other Funds | Other Transfers | Federal Funds | Total |
|-----------------------------------------|----------------|-------------|-----------------|---------------|----------------|
| SOURCES Totals | 7,107.9 | 0.0 | 400.0 | 503.5 | 8,011.4 |
| Personal services and employee benefits | 1,272.0 | 0.0 | 400.0 | 55.7 | 1,727.7 |
| Contractual services | 5,605.3 | 0.0 | 0.0 | 442.8 | 6,048.1 |
| Other | 230.6 | 0.0 | 0.0 | 5.0 | 235.6 |
| USES Total: | 7,107.9 | 0.0 | 400.0 | 503.5 | 8,011.4 |
| Net: | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

**FY27 APPROPRIATION REQUEST
LEASED PASSENGER-RELATED VEHICLES**

FORM E-6B

Account Code 542800

Agency Name: Aging Long-Term Services Department
 Program Name: P595 - Long Term Care Division

Business Unit: 62400
 Program Code: P595

| LONG TERM LEASES ONLY | | | | | | | | | LONG TERM ONLY | | | | SHORT TERM ONLY | | | G+J=K | Federal \$\$\$ (X) |
|-----------------------------------------|------------------|------|-------|------------------|------|----------|------------|-------------------------|---------------------|-------------------------------|---------------------------|---------------------|-------------------|------------------|---------------------------|--------------------------|--------------------------|
| Item No. | Plate / Lic. No. | Year | Class | Type | Make | Model | Lease Code | Total Mileage on 7/1/25 | Lease Start Date*** | E Rate Per Month | F No. of Months Leased | E*F=G Lease Rate | H Rate Per Day | I No. of Days | H*I=J Total Lease Rate | Total Long & Short Lease | |
| 1 | 010519SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | C | 125.00 | | \$293.22 | 12 | \$3,518.64 | | | \$0.00 | \$3,518.64 | |
| 2 | 010629SG | 2024 | 04B | Mini 4X4 Pick-up | Ford | Maverick | C | 3,287 | | \$293.22 | 12 | \$3,518.64 | | | \$0.00 | \$3,518.64 | |
| 3 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| 4 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| 5 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| 6 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| 7 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| 8 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| 9 | | | | | | | | | | | | \$0.00 | | | \$0.00 | \$0.00 | |
| | | | | | | | | | | | | LT Lease Cost: | \$7,037.28 | ST Lease Cost: | \$0.00 | | |
| SUBTOTALS | | | | | | | | | | LT Lease Cost (fuel & lease): | \$7,037.28 | | | | | | |
| 542800 TOTAL: VEHICLE LEASE COST | | | | | | | | | | | | | | | | | \$7,037.28 |

DFA Performance Based Budgeting Data System

Annual Performance Report

Agency: 62400 Aging and Long-Term Services Department

Program: P595 Long-Term Care Division

| Performance Measures: | | 2024-25 Target | 2024-25 Result | Met Target | Year End Result Narrative |
|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|------------|---------------------------|
| Outcome | Percent of older New Mexicans receiving congregate and home-delivered meals through aging network programs that are assessed with "high" nutritional risk | 17.0% | 0.0% | No | |
| Output | Number of meals served in congregate and home-delivered meal settings | 3,942,000 | 0 | No | |
| Output | Number of transportation units provided | 189,533 | 0 | No | |
| Output | Percent of participants who remained in the community for six months following enrollment in self-directed program | New | 0.0% | No | |
| Quality | Percent increase in caregiver confidence after attending training as measured in pre- and post-training survey | New | 0.0% | No | |
| Quality | Percent of participants who report improved knowledge of brain health resources and supports after attending training | New | 0 | Undef | |
| Quality | Percent of participants who report improved knowledge of brain health resources and supports after attending training | New | 0% | Undef | |

Performance Measures Summary

P595 Long-Term Care Division

Purpose:

| Performance Measures: | | 2023-24 Actual | 2024-25 Actual | 2025-26 Budget | 2026-27 Request | 2026-27 Recomm |
|-----------------------|-----------------------------------------------------------------------------------------------------------------------|-------------------|-------------------|-------------------|--------------------|-------------------|
| Quality | Percent increase in caregiver confidence after attending training as measured in pre- and post-training survey | New | New | New | 75.0% | |
| Quality | Percent of participants who report improved knowledge of brain health resources and supports after attending training | New | New | New | 75% | |
| Output | Percent of participants who remained in the community for six months following enrollment in self-directed program | New | New | New | 80.0% | |

State of New Mexico
SPECIALS, SUPPLEMENTALS AND DEFICIENCIES DFA

(Prepare separate forms for each request)

BU: 62400
Agency: Aging and Long-Term Services Departm
Program:
Analyst: Latishia Ortiz
Phone: 5056992370

Request Type: Special (FY 27)

Rank: 2

TOTAL SOURCES MUST EQUAL TOTAL USES

(Dollars in Thousands)

| Sources | | Uses | |
|------------------------------------|---------------|---------------------------------------------------|--------------|
| Revenue Account | Amount | Uses Account | Amount |
| General Fund Transfers | 600.0 | Contractual Services | 0.0 |
| Total Sources | 600.0 | Other | 600.0 |
| Full Time Equivalents (FTE) | | Total Uses | 600.0 |
| Type | Amount of FTE | Request is related to a recurring expense | No |
| | 0.00 | Request is related to a capital request | No |
| Total FTE | 0.00 | Request is related to proposed legislation | No |

Language requested for inclusion in General Appropriations Act (Please Follow Legislative Bill Drafting Conventions - See Instructions)

For emergencies, disaster preparedness, urgent supplemental programmatic needs and planning to serve seniors and adults with disabilities.

Justification Quantitative Data (Description)

Without this funding, services to seniors may be limited or halted. Examples of this may include placing seniors on waiting lists for Home Delivered Meals, limiting or discontinuing transportation to doctors' appointments or grocery pickup and / or denying services to newly or currently enrolled seniors. Subsequently, during emergencies and / or disasters, services that are normally available via the providers may be interrupted; this allows the department to ensure the providers have the resources necessary to continue delivery of those services.

Request: Provide a brief description of what the request does, how the dollars will be spent and explain why it is a nonrecurring need.

For emergencies, disaster preparedness, urgent supplemental programmatic needs and planning to serve seniors and adults with disabilities.

Request: How the dollars will be spent.

The funds will allow the agency to provide advancements to aging network providers. This request allows the department to issue advancements to fund waiting lists that may arise during the year due to lack of funding and help ensure the providers have continuity of service. In addition, the department will prioritize this funding for emergencies, disaster preparedness, and planning that will result in serving seniors, including those not currently enrolled in senior programs.

Request: Explain why request is nonrecurring need.

The request is nonrecurring due to the circumstances of the funding. The agency needs the funding to be prepared for such circumstances so there is no delay or disruption to senior services.

Consequences: Provide a brief description of consequences of not funding a performance and accountability task.

Without this funding, services to seniors may be limited or halted. Examples of this may include placing seniors on waiting lists for Home Delivered Meals, limiting or discontinuing transportation to doctors' appointments or grocery pickup and / or denying services to newly or currently enrolled seniors. Subsequently, during emergencies and / or disasters, services that are normally available via the providers may be interrupted; this allows the department to ensure the providers have the resources necessary to continue delivery of those services.

Performance: How will agency performance be affected.

The aging network providers will be able to continue services without interruption. The agency will be able to provide services to seniors in case of an emergency, ensuring their safety and wellbeing.

Performance: How will agency performance will be improved.

The agency's mission is to serve seniors, with this funding the agency can ensure seniors services are not delayed, halted or in case of an emergency are substituted to ensure senior safety, and wellbeing.

Brief description of problem agency is addressing.

The agency has had to provide funding for emergencies to assist seniors due to unforeseen circumstances and emergencies. This funding will help provide additional services during these times. In addition, the Aging network providers may need advancements during the year due to lack of funding. These dollars will help provide a buffer during those times to help ensure the providers have continuity of services.

State of New Mexico
SPECIALS, SUPPLEMENTALS AND DEFICIENCIES DFA

(Prepare separate forms for each request)

BU: 62400
Agency: Aging and Long-Term Services Departm
Program:
Analyst: Latishia Ortiz
Phone: 5056992370

Request Type: Special (FY 27)

Rank: 3

TOTAL SOURCES MUST EQUAL TOTAL USES

(Dollars in Thousands)

| Sources | | Uses | |
|-----------------------------|----------------|---------------------------------------------------|----------------|
| Revenue Account | Amount | Uses Account | Amount |
| General Fund Transfers | 1,000.0 | Contractual Services | 1,000.0 |
| Total Sources | 1,000.0 | Total Uses | 1,000.0 |
| Full Time Equivalents (FTE) | | | |
| Type | Amount of FTE | Request is related to a recurring expense | No |
| | 0.00 | Request is related to a capital request | No |
| Total FTE | 0.00 | Request is related to proposed legislation | No |

Language requested for inclusion in General Appropriations Act (Please Follow Legislative Bill Drafting Conventions - See Instructions)

For an appropriate marketing strategy and educational outreach to connect the aging population and their caregivers to available resources.

Justification Quantitative Data (Description)

Request: Provide a brief description of what the request does, how the dollars will be spent and explain why it is a nonrecurring need.

It is critical to healthy aging that the agency is able to make seniors aware of and connect them to their community and various resources. Tactics include but are not limited to:

- Ombudsman Program - Increase in number of certified volunteers (300), increase in number of counties with LTCOP volunteers, number of higher education institutions offering LTCOP internships. With the labor shortage, many long-term living conditions are not meeting quality thresholds and seniors need advocates.
- Senior Center Participation Rate – Increase the number of seniors engaging with local senior centers to reach 15% of the senior population by 2030. Attendance has not yet returned to pre-pandemic levels and with the trend of people “aging in place,” senior centers are playing an integral role in the care of elders.
- Scam Alerts – Increase awareness and knowledge for how to handle attempted fraud among the senior population across the state, protecting their lives, identities, and assets.
- ADRC/Call Center – Increase outreach efforts through event activation with providers, partners, and key stakeholders. With people aging in place and more kinship (family and friends) providing caregiving services, connecting multiple generations to aging resources is critical.

Request: How the dollars will be spent.

This funding will allow the agency to reach all of New Mexico's seniors in rural and urban areas. It will allow for multimedia campaigns leveraging television, radio, print, digital, and place-based media, event activation (exhibits), and community outreach.

Request: Explain why request is nonrecurring need.

It is critical to connect seniors to their communities and the breadth of resources offered by the State of New Mexico.

Consequences: Provide a brief description of consequences of not funding a performance and accountability task.

The funding will help the agency reach all seniors within New Mexico as opposed to the 4% the aging network serves currently. Without promoting the agency's programs and resources, seniors could potentially get connected to the wrong providers for their needs, be victims of scams, not have advocates within long-term care facilities, etc. Connecting the aging population, disabled adults and their caregivers to resources is paramount. Without the proper marketing strategy and ability to conduct public education and outreach, the agency's ability to reach seniors, especially those in rural communities, will be dampened.

Performance: How will agency performance be affected.

The agency will connect with more seniors and their care givers.

Performance: How will agency performance will be improved.

The agency will have more seniors participating in programming and resources.

Brief description of problem agency is addressing.

It is critical to connect seniors with their community and resources. This is compounded by the rapid senior population growth that the state will realize. By 2030, New Mexico will move from 29th highest ranking to the 4th highest in the nation for total senior population per capita. Most older adults wish to "age-in-place" by living in their communities longer, necessitating a rebalance of long-term services and supports (LTSS) to include more funding for home- and community-based supports (HCBS).

State of New Mexico
SPECIALS, SUPPLEMENTALS AND DEFICIENCIES DFA

(Prepare separate forms for each request)

BU: 62400
Agency: Aging and Long-Term Services Departm
Program:
Analyst: Latishia Ortiz
Phone: 5056992370

Request Type: C2 Section 7 Request

Rank: 1

TOTAL SOURCES MUST EQUAL TOTAL USES

(Dollars in Thousands)

| Sources | | Uses | |
|-----------------------------|----------------|---------------------------------------------------|----------------|
| Revenue Account | Amount | Uses Account | Amount |
| General Fund Transfers | 3,000.0 | Other | 3,000.0 |
| Total Sources | 3,000.0 | Total Uses | 3,000.0 |
| Full Time Equivalents (FTE) | | | |
| Type | Amount of FTE | Request is related to a recurring expense | Yes |
| | 0.00 | Request is related to a capital request | No |
| Total FTE | 0.00 | Request is related to proposed legislation | No |

Language requested for inclusion in General Appropriations Act (Please Follow Legislative Bill Drafting Conventions - See Instructions)

To consolidate and modernize information technology systems for integration with the health care authority's medicaid management information system replacement project.

Justification Quantitative Data (Description)

The New Mexico Aging and Long-Term Services Department (ALTSD) is committed to improving the quality, efficiency, and accessibility of services for older adults and adults with disabilities. ALTSD currently utilizes a web-based suite of configurable software solutions provided by WellSky to manage programs funded under the Older Americans Act and other state and local initiatives.

Request: Provide a brief description of what the request does, how the dollars will be spent and explain why it is a nonrecurring need.

The Enterprise System Modernization (ESM) Project includes a comprehensive evaluation of existing care and case management software, detailed requirements gathering, replacement of the current WellSky system, and a phased transition to HHS2020 technology modules, which are either in production or in development. A key component of this initiative is the deployment of new software and hardware to 250 senior centers throughout New Mexico, enabling accurate statewide operational data collection for mandated federal reporting.

Request: How the dollars will be spent.

The project objectives include: 1) Fund final phase of the WellSky replacement with a single, interoperable platform, Mon Ami, 2) Implement the My Senior Center hardware and software solution across all open senior centers statewide, and develop an interface with the Mon Ami platform to ensure that all collected data is automatically uploaded into a single, unified system for reporting and analysis, 3) Improve data sharing and accessibility for internal and external stakeholders, 4) Develop an integrated platform that will support accurate and timely OAPPS, NORs, NAMRS, Grants or other federal reporting mandates, and streamline operations to support and improve data-driven decision-making, and 5) Enable seamless integration with HHS2020 modules.

Request: Explain why request is nonrecurring need.

ALTSD requests \$3.0M in FY27 C2 funding to complete the replacement of the WellSky solution, implement senior center technology upgrades statewide, and interface with the HHS2020 modules.

Consequences: Provide a brief description of consequences of not funding a performance and accountability task.

These systems are outdated and siloed, lacking the ability to share data across platforms or with partner agencies. This limits ALTSD's ability to gain a comprehensive view of the individuals it serves, impacting service coordination, reporting, and long-term planning.

Performance: How will agency performance be affected.

Through this modernization effort, ALTSD will invest in critical infrastructure to meet the evolving needs of New Mexico's aging and disabled populations, ensuring that services are delivered with greater precision, accountability, and impact across the state

Performance: How will agency performance will be improved.

To address these challenges, ALTSD has a Department of Information Technology (DoIT) certified initiative, the Enterprise System Modernization (ESM) Project. This transformative project will consolidate all programmatic information into a single, reportable, and interoperable database. By standardizing and integrating its data systems, ALTSD will enhance service delivery, improve efficiency and cost-effectiveness while ensuring seamless interoperability across internal divisions and with external partners. This modernization will improve system performance, streamline service coordination, ensure accurate reporting, and enhance service delivery for Medicaid beneficiaries, older adults, and adults with disabilities statewide.

Brief description of problem agency is addressing.

These systems are outdated and siloed, lacking the ability to share data across platforms or with partner agencies. This limits ALTSD's ability to gain a comprehensive view of the individuals it serves, impacting service coordination, reporting, and long-term planning.

State of New Mexico
SPECIALS, SUPPLEMENTALS AND DEFICIENCIES DFA

(Prepare separate forms for each request)

BU: 62400
Agency: Aging and Long-Term Services Departm
Program:
Analyst: Latishia Ortiz
Phone: 5056992370

Request Type: Special (FY 27)

Rank: 1

TOTAL SOURCES MUST EQUAL TOTAL USES

(Dollars in Thousands)

| Sources | | Uses | |
|------------------------------------|----------------|---------------------------------------------------|----------------|
| Revenue Account | Amount | Uses Account | Amount |
| General Fund Transfers | 1,000.0 | Contractual Services | 300.0 |
| Total Sources | 1,000.0 | Other | 700.0 |
| Full Time Equivalents (FTE) | | Total Uses | 1,000.0 |
| Type | Amount of FTE | Request is related to a recurring expense | No |
| | 0.00 | Request is related to a capital request | No |
| Total FTE | 0.00 | Request is related to proposed legislation | No |

Language requested for inclusion in General Appropriations Act (Please Follow Legislative Bill Drafting Conventions - See Instructions)

To provide funding for the Conference on Aging.

Justification Quantitative Data (Description)

Website Analytics aginginm.org from July 28-August 28, 2025
 17,672 views, 7,332 active users, 53,549 event count clicks
 Top New Mexico Cities
 Albuquerque, Santa Fe, Rio Rancho, Las Cruces, Espanola, Farmington

2024
 1,191,995 Facebook impressions
 7,522 landing page views
 8,542,800 Out-of-Home
 1,219,329 Impressions from Billboards

2025 – as of 8/27/2025
 455,140 Total Impressions (Meta Ads, Nextdoor, Google, OOH)

Request: Provide a brief description of what the request does, how the dollars will be spent and explain why it is a nonrecurring need.

Our aging population is growing rapidly, with increasing number of older adults and adults with disabilities facing critical challenges related to healthcare access, social isolation, long-term care, workforce shortages and basic quality of life needs. It is vital to provide an opportunity to bring statewide programming, resources, solutions and services to those facing critical challenges in one dynamic setting so they can connect, meet face-to-face, learn and get training to help them or their loved ones with access to benefits and care.

Request: How the dollars will be spent.

Funding will support the planning and execution of a statewide Conference on Aging, bringing together experts, service providers, policymakers, advocates and older adults and adults with disabilities to educate and promote services and resources our Agency offers as well as other state agency benefits, services and collaborating partner resources.

- Conference venue and logistics (wristbands, wayfinding, tenting, etc.)
- Conference meals
- Accessibility services (e.g., ASL interpreters, mobility accommodation, captioning, translation services)
- Travel assistance for senior center participants
- Speaker fees and session materials
- Cultural entertainment services (Native American dancers, Maraches)
- Outreach and communications
- Overnight lodging for senior center participants
- Travel reimbursement for senior center participants
- Post-conference reporting

Request: Explain why request is nonrecurring need.

This is an annual conference the agency holds and is a vital advocacy and educational program serving low-income seniors across New Mexico. Despite its importance, the agency has not received dedicated funding to support this initiative. Fiscal Year 2027 will mark the 48th annual conference.

Consequences: Provide a brief description of consequences of not funding a performance and accountability task.

Without dedicated funding, the agency will have to continue to pull out the division funds in order to execute this event. The funding will allow our existing division funds the opportunity to enhance other core programs and services that serve our constituents. This conference allows our agency to demonstrate transparency, effectiveness and gain public trust to support them.

Performance: How will agency performance be affected.

Data collection and analysis efforts will continue to be tracked by county and needs across the state to ensure equitable resource distribution and measure the conference program impact. This conference presents opportunities for agency and policy improvements, outcomes for the aging population and ensuring benefits are served to those in need.

Performance: How will agency performance will be improved.

Funding this conference provides the agency the ability to manage, evaluate and enhance programs and services addressing aging related challenges across New Mexico. It ensures optimal resource utilization but also drives continuous improvement, accountability and measurable results that align with agency goals. It supports more effective planning and delivers better outcomes for aging individuals, caretakers and the broader community.

Brief description of problem agency is addressing.

This conference provides an opportunity to share best practices in long-term care, aging in place, dementia care, and caregiver support. It helps our department and other departments collaborate on opportunities to support constituents with basic quality of life needs. It provides education, resources, benefits and raises public awareness in a trusted environment to address the growing challenges and opportunities of the aging population.

State of New Mexico
SPECIALS, SUPPLEMENTALS AND DEFICIENCIES DFA

(Prepare separate forms for each request)

BU: 62400
Agency: Aging and Long-Term Services Departm
Program: _____
Analyst: Latishia Ortiz
Phone: 5056992370

Request Type: C2 Section 7 Request (Langu

Rank: 4

TOTAL SOURCES MUST EQUAL TOTAL USES

(Dollars in Thousands)

| Sources | | Uses | |
|-----------------------------|---------------|---------------------------------------------------|------------|
| Revenue Account | Amount | Uses Account | Amount |
| | 0.0 | | 0.0 |
| Total Sources | | Total Uses | |
| | 0.0 | | 0.0 |
| Full Time Equivalents (FTE) | | | |
| Type | Amount of FTE | Request is related to a recurring expense | No |
| | 0.00 | Request is related to a capital request | No |
| Total FTE | | Request is related to proposed legislation | No |
| | 0.00 | | |

Language requested for inclusion in General Appropriations Act (Please Follow Legislative Bill Drafting Conventions - See Instructions)

The period of time for expending the two hundred eighty thousand three hundred dollars (\$280,300) appropriated from the computer systems enhancement fund and the two million two hundred ninety-one thousand six hundred dollars (\$2,291,600) appropriated from federal funds in Subsection 21 of Section 7 of Chapter 83 of Laws 2020 as extended in Subsection 21 of Section 7 of Chapter 54 of Laws 2022 as extended in Subsection 15 of Section 7 of Chapter 210 of Laws 2023 and as extended in Subsection 15 of Section 7 of Chapter 69 of Laws 2024 to consolidate and modernize information technology systems for integration with the health care authority's medicaid management information system replacement project is extended through fiscal year 2027.

Justification Quantitative Data (Description)

Request: Provide a brief description of what the request does, how the dollars will be spent and explain why it is a nonrecurring need.

Reauthorization for ZE7021

Request: How the dollars will be spent.

Request: Explain why request is nonrecurring need.

Consequences: Provide a brief description of consequences of not funding a performance and accountability task.

Performance: How will agency performance be affected.

Performance: How will agency performance will be improved.

Brief description of problem agency is addressing.



SEPTEMBER 1, 2025

STRATEGIC
PLAN

2027



DEAR FRIENDS AND PARTNERS,

It is my privilege to present the New Mexico Aging and Long-Term Services Department's Strategic Plan for 2025. As New Mexico's aging population continues to grow at one of the fastest rates in the nation, our responsibility to ensure that older adults, adults with disabilities and caregivers are supported has never been greater.

The work of ALTSD is guided by a clear mission: to provide accessible, integrated services that empower New Mexicans to live on their own terms, in their own communities, for as long as possible. We envision a state where lifelong independence and healthy aging is the goal for every resident, supported by programs and services that reflect cultural diversity, equity and compassion.

This plan reflects the voices of our communities. Through statewide surveys, focus groups and listening sessions—from senior centers to tribal communities, from urban areas to rural and frontier counties—we heard directly from those we serve, their families, and the providers who support them. Their input shaped the goals and strategies you will find in these pages.

To work towards this vision, ALTSD is focused on expanding access to home and community-based services, including caregiver supports and long-term care resources. We are strengthening

behavioral health and dementia care strategies, addressing food insecurity and housing stability through innovative partnerships. We are striving to reduce abuse, neglect and exploitation with stronger protective systems and community engagement. Simultaneously, we are deepening collaboration with Tribes, Pueblos and Nations to enhance culturally responsive services, all while building a sustainable, resilient workforce dedicated to serving our most vulnerable populations.

This work cannot be done alone. It requires the continued collaboration of state agencies, local governments, service providers, volunteers, caregivers, advocates and the community at large. I am grateful to all of our partners, staff, and volunteers who tirelessly serve New Mexico's elders and adults with disabilities with compassion and integrity. Together we are building a New Mexico where every person can age with joy, dignity and purpose.

With gratitude and solidarity,

Emily Kaltenbach
ALTSD Cabinet Secretary

OUR VISION, MISSION AND VALUES

Overview

The New Mexico Aging & Long-Term Services Department (Agency) was established in 2004 to provide advocacy, support, and resources for older adults and adults with disabilities. The Agency oversees the state's Area Agencies on Aging to elevate the quality of care at senior centers, offers advocacy through the Long-Term Care

Ombudsman volunteer program, and provides intervention through the Agency's Adult Protective Services Division. Additionally, the Agency houses the state's Aging and Disability Resource Center, which assists constituents through counseling, education, and connection to resources throughout the state.

Vision

Lifelong independence and healthy aging.

Mission

Providing accessible, integrated services to older adults, adults with disabilities, and caregivers to assist them in maintaining their independence, dignity, autonomy, health, safety & well-being, thereby empowering them to live on their own terms in their own communities as productively as possible.

Guiding Principles

Protect the safety and rights of those we serve; Promote personal choice and self-determination; Treat all people with respect; Embrace cultural diversity; Encourage collaborative partnerships; Provide fiscally responsible services.



OUR ORGANIZATION

The Aging and Long-Term Services Department (ALTSD) is committed to ensuring that New Mexico’s older adults, adults with disabilities, and their caregivers have the right to remain active participants in their communities; to age with dignity and respect; to be protected from abuse, neglect, and exploitation; and to have equitable access to health care and social supports.

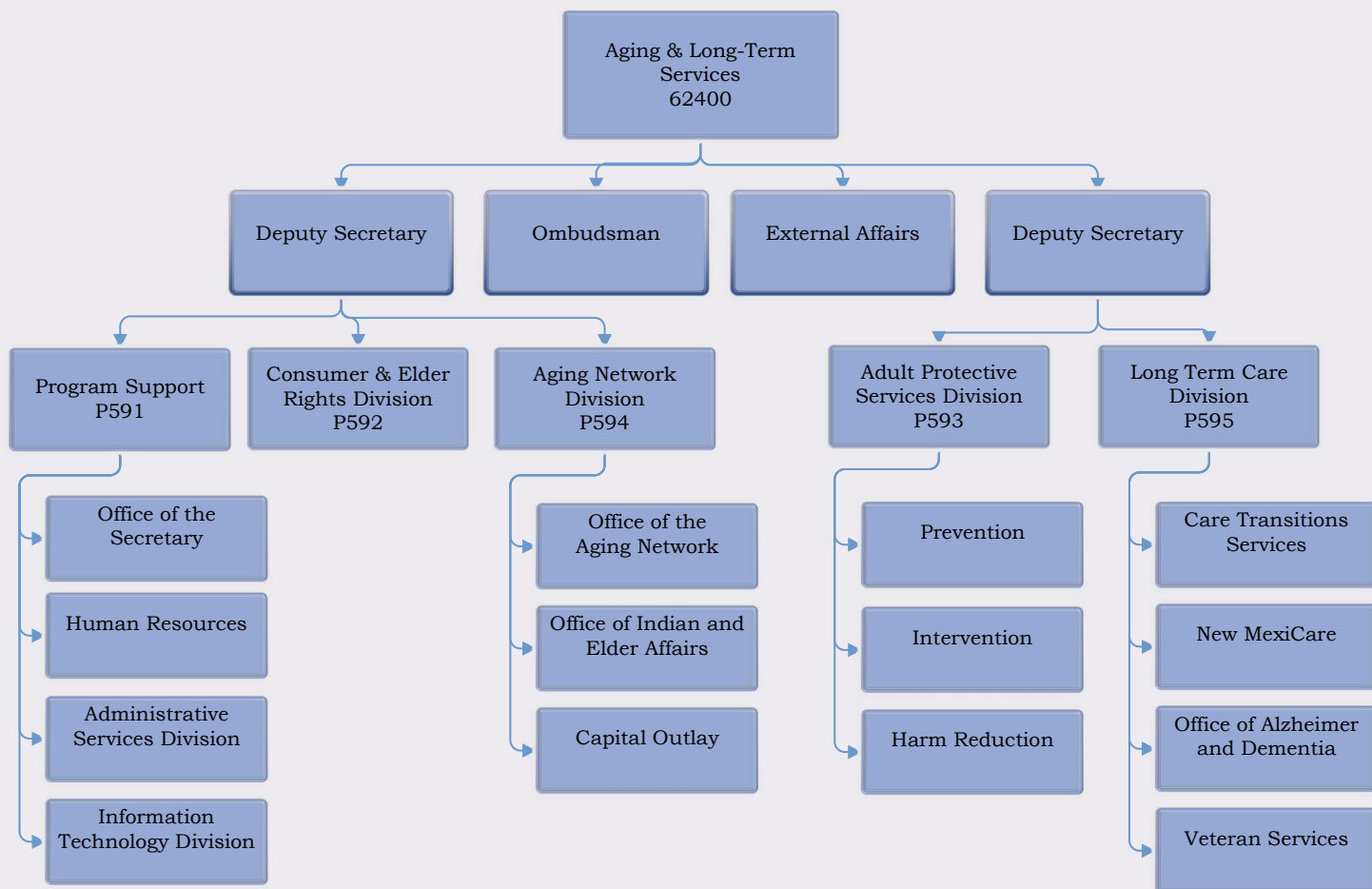
New Mexico’s aging population is both large and rapidly growing. As of 2024, nearly one in five New Mexicans were aged 65 or older—a share increasing at a faster rate than the national average. By 2030, the state’s older adult population is projected to grow by 122%. This demographic shift brings increasing vulnerability across multiple domains, including poverty, housing stability, mental and behavioral health, cognitive functioning, and disability status.



The complexity of needs among older adults is also intensifying. Older adults’ health outcomes are influenced by social determinants of health (SDH) encompassing factors across various domains including healthcare access, education access, social and community context, neighbourhood, housing and built environments and economic stability. An estimated 20% of adults aged 60 and older and 25% of Medicare beneficiaries live with a behavioral health condition. The growing prevalence of mental health and substance use disorders significantly impacts health, independence, and overall quality of life. In response, ALTSD established new goals in 2025 to better address behavioral health and cognitive care needs, while also recognizing the importance of building internal supports to help staff mitigate secondary trauma experienced in serving this population.

Housing challenges further compound the risks facing older New Mexicans, many of whom live on fixed incomes. Seniors face limited flexibility in managing rising costs of living, making them particularly vulnerable to affordability pressures, eviction, and homelessness. Between 2019 and 2022, homelessness among older adults in New Mexico increased by 37%. For those wishing to age in place, barriers such as deteriorating infrastructure, costly home modifications, and the demands of maintaining larger, aging homes pose additional hardships.

ORGANIZATIONAL CHART



STAFF/DIVISION OVERVIEW

Administrative Services Division:

The Administrative Services Division (ASD) provides critical financial and operational support that empowers the agency's program divisions to function efficiently and effectively. ASD manages key areas including human resources, budgeting, procurement, contracting, and capital projects, ensuring all activities align with standards of compliance, transparency, and accountability. Through the implementation of sound business practices, ASD supports consistent processes and procedures that drive the department's mission and strategic objectives.

Aging Network Division:

The Aging Network Division (AND) includes the Senior Services Bureau, Senior Employment Programs Bureau, Capital Outlay Project Bureau and Food Security Programs. The division administers federal and state funding for nutrition, transportation, social services, health promotion, volunteer programs, senior employment, and physical fitness initiatives through partnerships with Area Agencies on Aging and other providers. It manages capital appropriations for senior centers, vehicles, and equipment statewide.

External Affairs:

The Office of External Affairs (OEA) is to provide a comprehensive strategy to elevate public awareness, improve access to aging-related services, strengthen partnerships, and support the department's mission to promote independence, dignity, and quality of life for older adults and adults with disabilities.

General Counsel:

The Office of General Counsel (OGC) provides high quality legal services to all ALTSD's divisions, bureaus and programs. The office assists all the Department's divisions with a wide range of legal issues, including the development of contracts, participation in hearings, litigation, legislative initiatives, compliance with state and federal laws and regulations, policy, and program development.

Information Technology:

Information Technology supports the agency's mission by leveraging technology to deliver efficient, coordinated services for older adults and adults with disabilities. IT manages vital systems, ensures reliable infrastructure, adapts solutions to evolving needs, and partners on statewide initiatives to improve data sharing, health, and safety—empowering New Mexicans to live independently with dignity and security.

STAFF/DIVISION OVERVIEW

Office of Indian and Elder Affairs:

The Office of Indian Elder Affairs (OIEA) advocates for funding, services, resources, and healthy aging initiatives on behalf of senior centers and adult day service centers serving New Mexico's 23 Tribes, Pueblos and Nations. OIEA also supports tribal elders, caregivers, and families by providing information about available services and resources.

Office of Policy, Planning and Special Projects:

The Office of Policy, Planning and Special Projects (OPPSP) works to advance the organization's mission by shaping policies, planning strategically for the future, and leading key initiatives that strengthen our communities. The office tracks important legislative and regulatory changes, identifies opportunities for innovation, and secures funding to expand programs and services.

Consumer and Elder Rights Division:

The Consumer and Elder Rights Division (CERD) assists older adults, people with disabilities, caregivers, and families through its Aging and Disability Resource Center (ADRC) and community programs. It offers counseling on Medicare, Medicaid, and long-term supports, connects consumers to resources, and conducts eligibility



STAFF/DIVISION OVERVIEW

assessments. Through the State Health Insurance and Assistance Program (SHIP), trained counselors provide unbiased guidance, with outreach to rural areas. CERD also operates a statewide contact center to resolve concerns and ensure timely access to services that support independence and well-being.

Adult Protective Services Division:

The Adult Protective Services Division (APS), investigates allegations of abuse, neglect, and exploitation (ANE) of vulnerable adults 18 years of age and older, who do not have the ability to self-care or self-protect, in all setting throughout the state of New Mexico. In addition to providing protective services using the least restrictive means possible, APS focuses on prevention by identifying risks early, connecting individuals to community resources, and strengthening supports to reduce the likelihood of future harm.

Long-Term Care Division:

The Long-Term Care Division (LTCD) provides services and supports for caregivers and the individuals they are caring for who need assistance with daily activities due to aging, chronic illness, disability, or other conditions. These programs help individuals maintain their quality of life and allow older adults to thrive in their homes and communities.

New Mexico Long Term Care Ombudsman:

The Long-Term Care Ombudsman Program (LTCOP), mandated by federal and state law and funded under the Older Americans Act, advocates for the rights and well-being of New Mexicans living in nursing facilities and assisted living facilities. The program provides independent, resident-directed advocacy by investigating and resolving complaints, ensuring access to services, and representing residents' interests with agencies and policymakers. Staff and volunteers work to protect health, safety, welfare, and rights, offering a confidential voice for residents and guidance to providers, while monitoring and recommending improvements to laws, regulations, and policies affecting long-term care.

ALTSD BY THE NUMBERS — FISCAL YEAR 2025

114,771

Total Seniors Served

52,363

Consumers Served
by Aging And
Disability Resource
Center (ADRC)

108

Community
Counseling Events
on Medicare Open
Enrollment

1,820

Individual Referrals
Responded to For
Assistance with
Medicare, Medicaid,
and Other Resources

15,302

APS Reports

1,211

Volunteers
Through Senior
Volunteer Programs

Estimated

22%

of The 60+
Population Is Served
With OAA Title III
Services

253

Food Boxes Delivered
to Vulnerable Adults

55

Ombudsman
Community
Education and
Training

300 +

Aging Network
Organizations/
Sites, Funded by the
Department

THE GOALS, OBJECTIVES, AND STRATEGIES

Two phases of stakeholder engagement and data collection were conducted to assess the needs of older New Mexicans and caregivers, providing the foundation for the goals and strategies of the strategic plan. The Aging and Long-Term Services Department (ALTSD) contracted the Center for Applied Research and Analysis at the University of New Mexico (UNM) Institute for Social Research to carry out a statewide mixed-methods needs assessment, with particular attention to service gaps in rural and frontier communities.

As part of this process, a survey of service providers—including contractors, area agencies on aging, senior volunteers, and providers and administrators serving Tribes, Pueblos, and Nations—was completed. In addition, focus groups were conducted in five counties: Bernalillo, McKinley, Mora, Santa Fe, and Union. UNM also facilitated engagement through listening sessions at the State Conference on Aging, senior center surveys, roundtable discussions, and a public comment period.

The goals, objectives, and strategies that follow are a direct reflection of the input gathered through these efforts.

GOAL #1

Administer and expand core programs that enable older New Mexicans to remain in their residence and community through the availability of and access to high-quality home and community services and supports, including supports for families and caregivers.

OBJECTIVE 1.1

Expand access to information, referral and assistance to evidence-based services for consumers through the Consumer and Elder Rights Division (CERD).

Strategies:

- Enhance the Aging and Disability Resource Center operations to increase staff levels to facilitate warm handoffs to ALTSD programs and external partners.
- Modernize and integrate information technology systems to communicate with Medicaid programs across agency programs such as APS and Aging Network.
- Increase Medicare knowledge and eligible benefits access through the Senior Health Insurance Program (SHIP)
- Increase outreach efforts to senior centers, Aging Network, and community partners, including with Tribes, Pueblos, and Nations to help prevent healthcare fraud through Senior Medicare Patrol (SMP).
- Update information access with texting capabilities, on-demand case management, and website updates.
- Enhance resource education and offerings for individuals who live with disabilities and their caregivers.
- Strengthen collaboration with NM Health Care Authority divisions who support these constituents.

- Expand facilitation of counseling sessions with expansion of a CERD presence across New Mexico at Family Resource Center’s including in Espanola, Albuquerque, Los Lunas, Roswell and Las Cruces.
- Increase awareness and access to assistive technology by promoting the New Mexico State Assistive Technology Program to ensure information is disseminated to aging service providers and consumers.
- Promote the integration of core OAA programs with non-formula grant programs such as SHIP and SMP to ensure seamless access to services and supports.
- Establish coordinated referral protocols and joint outreach between OAA core programs SHIP and SMP to streamline access and improve service navigation.

workers and caregivers and guide office strategies.

- Establish a standardized statewide data collection system to guide program planning and policy development. Identify and support evidence-based and tested training programs to train and education direct care workers and family caregivers that demonstrate effectiveness and share that information that is easily accessible to family caregivers.

OBJECTIVE 1.3

Expand community supports, referrals, transportation and legal assistance with Title III B Supportive Services

Strategies:

- Implement a Community Health Worker program to inform seniors of local resources for referral and outreach in appropriate internal and external programs.
- Collaborate across state agencies, local governing bodies, MCO and hospital services, and religious groups to support transportation services.
- Prioritize legal assistance in each planning and service area with Legal Developer input and oversight.
- Expand Care Companion Program volunteers in long term care facilities statewide to provide companionship to residents.

OBJECTIVE 1.2

Implement Office of Alzheimer’s and Dementia state plan to provide education, training and support for direct care workforce and caregivers.

Strategies:

- Update ALTSD’s Office of Alzheimer’s and Dementia Care State Plan for 2026 – 2029 to include strategies that meet the needs of local communities throughout New Mexico by gathering input from various internal and external stakeholders.
- Develop Alzheimer’s and Dementia Care Advisory Council to provide subject expertise and guidance and inform office strategy and community needs.
- Gather input from internal and external stakeholders to train and educate direct care

OBJECTIVE 1.4

Reduce hunger, food insecurity, and malnutrition while promoting socialization and overall well-being.
Title III-C Nutrition Services

Strategies:

- Partner with AAAs and providers to expand meals to rural and identified gap areas.
- Implement grab-n-go meals services to consumers with behavioral health barriers.
- Expand in-house food pantries and food box availability for at-risk older adults and individuals with disabilities.
- Promote and develop nutrition education and “meal programming” with AAAs
- Establish pilot programs such as restaurants or grocery store vouchers to address food insecurity and related social determinants of health.
- Collaborate with AAAs, partner state agencies, and MCOs on value added benefits for older adult nutritional needs and those eligible or accessing SNAP, food box distribution, and senior farmers market vouchers.
- Establish Senior Cafe model at health clinics to address gap in food services and socializing.
- Conduct statewide nutrition risk screening using standardized tools such as the DETERMINE checklist or Nutrition Screening Initiative in congregate and home delivered meal programs.
- Increase access to nutritious meals through enhanced outreach to underserved populations, including rural communities, Tribal elders, and isolated older adults.
- Expand nutrition education and counseling

services focused on healthy aging, chronic disease prevention, and culturally relevant dietary practices.

- Collaborate with Adult Protective Services staff to complete nutritional assessment of consumers and referrals for home delivered meals and referral process to AAAs and OAA direct service providers.

OBJECTIVE 1.5

Build infrastructure for Long-Term Care Division to align services and provide person-centered home and community-based services.

Strategies:

- Integrate home and community-based services technology to promote person-centered services and case management.
- Streamline operations to enhance process efficiency and customer experience.
- Enhance caregiver support to include Alzheimer’s and dementia programming and support transitions from facility-based care back to the community.
- Conduct long-term care facility assessment report to analyze and assess quality of facility with aims to offer recommendations and strategies to improve quality.
- Establish and strengthen community partnerships, including with Tribes, Pueblos and Nations to improve access to home and community-based services programs including caregiver training, tools, respite and adult day care resources.
- Develop data system to track long-term care utilization, service gaps, and outcomes of those being served

- Increase long-term care caregiver workforce through career development
- Assess caregiver needs and resources with internal and external stakeholders
- Implement participant-directed, person-centered service planning to ensure clients are actively engaged in care planning decisions, supported by culturally responsive tools and guidance.

OBJECTIVE 1.6

Strengthen home and community-based supports (HCBS) and services

Strategies:

- Expand HCBS services via the New MexiCare program, Veteran Directed Care Program, and Care Transitions focused on older adult continuum of care.
- Develop strategies for long-term financial sustainability to include financial assistance to caregivers, respite care, adult day care, training, and resources.
- Partner with state agencies, Tribes, Pueblos and Nations, community organizations, and technical assistance partners to develop strategies to increase and retain caregiver workforce.
- Implement Care Transition Program via Community Care Corp to support older adults in underserved and rural communities transitioning from nursing facilities to homes with volunteer-based transportation, chore services, and companionship.
- Provide technical assistance under the Community Care Corp grant to Tribes, Pueblos and Nations interested in developing

volunteer-based transportation programs.

- Integrate participant-directed care plan models into case management for HCBS.
- Integrate aging network services with ADRC and other HCBS programs
- Develop shared referral tools and electronic communication systems between AAAs, OAA direct service providers, and Medicaid HCBS providers.
- Provide ADRC personnel on cross-program eligibility/ service coordination training.
- Facilitate community-based options for older adults at risk of institutionalization
- Implement monthly targeted outreach to increase awareness of programs and provide service coordination for older adults who are community-dwelling and at risk of institutionalization and residents of nursing facilities who can transition home.
- Expand collaboration among nursing facilities, MCOs, PACE, Albuquerque Housing Authority, and AAAs for discharge planning and HCBS supports.

OBJECTIVE 1.7

Strengthen and support New Mexico's direct care workers and caregivers across New Mexico

Strategies:

- Develop work group and partnership across state agencies including the HCA, Workforce Solutions, and the National Direct Care Workforce Strategies Center to identify and prioritize key actions to streamline efforts to support caregivers and direct care workers.

- With state agencies, community partners, including Tribes, Pueblos, and Nations, advocate for workforce development training, promote recruitment, and retention of direct care workers.
- With partners, advocate for improved wages, benefits, and career pathways for direct care workers and caregivers serving older adults.
- Coordinate Title III-E caregiver services with Lifespan Respite Care Program Align National Family Caregiver Support Program efforts with New Mexico's federally funded Lifespan Respite Care Program to improve access to respite services, adult daycare services, caregiver training, and referral systems.
- Promote training, referral systems between community partners, Tribes, Pueblos and Nations, self-directed caregivers, and respite providers.
- Coordinate with the Administration on Aging's National Technical Assistance Center to support Kinship Families
- Establish formal coordination with National Technical Assistance Center to share best practices, access resources, and enhance local kinship care program.
- Support kinship and grandfamily caregivers through outreach, support groups, legal assistance, referrals, and individualized care plans with goal setting.



GOAL #2

Promote equity and well-being for older adults with greatest economic and social need across New Mexico by responding to social determinants of health, including food and housing security, social support and connection, employment and meaningful engagement, and access to information and health services.

OBJECTIVE 2.1

Provide opportunities for consumers, caregivers, and providers to develop sustainable opportunities to address determinants of health within the Aging Network service providers.

Strategies:

- Expand volunteer transportation program to North Central New Mexico Economic Development District (NCNMEDD) Non-Metro AAA counties
- Launch a pilot program for specialized pharmacy services to provide medication management, reviews, and consultation with a focus on needs of seniors.
- Assess feasibility of pilot program for mobile health services for seniors. The pilot may include check-ups, vaccinations, health screenings, support chronic conditions, and other preventive care.
- Develop partnerships with the NM Department of Veteran Services, hospitals, and new specialized passenger services to implement transportation of older adults to medical appointments.
- Provide technical assistance and training

to NM's four AAAs, including Indian and Navajo AAAs, to broaden consumer base and implement a non-profit business, entrepreneur management structure with diverse services and funding streams.

- Crosstrain ALTSD staff to support consumers to provide integrated services.
- Collaborate across state agencies to address digital divide to apply various formats and languages to reduce barriers to receiving information.

OBJECTIVE 2.2

Improve coordination between the Senior Community Service Employment Program (SCSEP/ Title V) and other Older Americans Act programs to enhance service integration and support economic security for older adults.

Strategies:

- Facilitate regular coordination meetings between Title V program staff and AAAs to align outreach, referral, and service delivery efforts.
- Develop shared training opportunities for Title V and OAA program staff to strengthen cross-program understanding and collaborative case management.
- Expand training opportunities for older adults returning to the workforce in collaboration with NM Higher Education institutions.
- Implement senior employee liaison support into ALTSD programs
- In partnership with the Department of Workforce Solutions, quantify and qualify the economic impact this demographic contributes to both consumer spending and tax revenues.

OBJECTIVE 2.3

Target services using standardized definitions of greatest economic and social need

Strategies:

- Provide training for AAA staff and providers to ensure consistent application in client assessments and outreach.

OBJECTIVE 2.4

Assess and address access barriers to expand service needs of older adults from rural, underserved, and culturally diverse communities, including LGBTQ communities, and adults living with chronic conditions, such as HIV/AIDS

Strategies:

- Conduct regional needs assessments and stakeholder engagement with corresponding populations, including disability advocates, with Tribes, Pueblos and Nations, and community health workers to design and implement targeted outreach strategies.
- Prioritize linguistically and culturally competent materials to improve awareness and access.
- Assess needs of LGBTQ older adults to improve access to services.
- Partner with state agencies, community partners, Tribes, Pueblos, and Nations, and local organizations to advocate, expand and enhance referral pathways.
- Conduct training to increase provider awareness of aging with chronic conditions and HIV-related needs.

- Expand use of mobile units, virtual service delivery, and community-based volunteers to reach rural and frontier areas.
- Replicate and share successful rural access models across regions.

OBJECTIVE 2.5

Address social determinants of health (SDOH) among high-need older adults including social isolation and health effects

Strategies:

- Incorporate SDOH indicators into client assessments across AAAs.
- Expand service offerings to address housing, transportation, nutrition, social engagement, and digital inclusion.
- Provide training for staff and volunteers to recognize and respond to social isolation risk.
- Support engagement programs such as senior companion services, virtual classes, and intergenerational activities.

GOAL #3

Reduce occurrences of abuse, neglect and exploitation while improving outcomes in communities and long-term care settings and preserving the rights and autonomy of older New Mexicans.

OBJECTIVE 3.1

Expand Adult Protective Services to vulnerable adults to support access to services and provide resources.

Strategies:

- Expand transportation and in-home services, including personal care, homemaker assistance, meal delivery, respite care and emergency placements.
- Enhance legal aid partnerships to provide older adults with comprehensive support for guardianship issues, elder financial abuse, and property disputes, ensuring that legal barriers do not exacerbate existing challenges.
- Assess opioid misuse to focus on prevention, intervention, and support services to reduce the associated risks that lead to abuse, neglect, and exploitation.
- Combat isolation and foster social connectedness by collaborating with programs for social engagement, senior centers, and virtual connections to foster community involvement, emotional support, and volunteer companions.
- Strengthen financial exploitation prevention

by collaborating with financial institutions to develop policies and procedures that identify and report financial exploitation of older adults.

- Create a proactive risk assessment tool to allow individuals to self- identify risk of abuse, neglect, or exploitation to integrate community resources, mental health services, and family engagement.
- Expand Multidisciplinary Teams to include ALTSD, law enforcement, health professionals, social workers, and legal experts to collaborate on complex cases to ensure a holistic response to addresses needs of individuals and communities.
- Upgrade to an integrated case management system to enhance tracking, reporting, and case prioritization.

OBJECTIVE 3.2

Grow the LTC Ombudsman volunteer program to one volunteer assigned per facility to supplement the staff Ombudsman facility responsibilities

Strategies:

- Expand and strengthen networks to recruit volunteers via collaboration with other ALTSD divisions, community partners, and local schools.
- Develop and maintain a volunteer training plan implementing updated training materials and resources.
- Create a volunteer retention plan to prioritize retention and recognition and support in- person, coordinated peer support with training opportunities with volunteer coordinator.



OBJECTIVE 3.3

Enhance systems and supports to mitigate abuse, neglect, exploitation for vulnerable adults

Strategies:

- Increase APS funding for emergency placement and related home services including personal care, chore assistance, meal delivery, and respite care.
- Establish a Mobile Behavioral Health and Nurse Response Team to address high-risk self-neglect cases and provide immediate intervention for at-risk seniors and to assess cases needing placement and guardianship.
- Strengthen partnerships with community organizations (e.g., food banks, senior centers, and home modification programs) to improve resource accessibility.
- Expand investigative caseworker staffing statewide to enhance response capacity to a growing aging population.
- Leverage technology to improve resource navigation, referrals, and service coordination.
- Increase transportation access for APS clients in rural areas.

GOAL #4

Assist Tribes, Pueblos and Nations in accessing Title III funding and enhance coordination between Title III and Title VI programs.

OBJECTIVE 4.1

Analyze current funding systems and develop recommendations to improve access and coordination.

Strategies:

- Hire a TPN consultant to conduct an analysis and develop recommendations with the input from Tribal stakeholders, including Tribal elders, Title VI Coalition, NM Indian Council on Aging, existing providers, AAA's and the ALTSD Policy Advisory Board, among others.
- Form a tribal advisory workgroup.
- Map and assess current funding, age requirements, provider capacity and readiness, and service delivery landscapes.
- Review best practices and collect appropriate qualitative and quantitative data to inform the planning.
- Present findings and recommendations on a new federal funding service delivery mechanism to Tribal stakeholders for final review and input.
- Integrate recommendations into State Plan and/or State Plan amendments.

OBJECTIVE 4.2

Improve communication and outreach regarding Title III opportunities

Strategies:

- Conduct stakeholder analysis to tailor messaging and outreach methods
- Develop a multi-channel communications plan
- Create a centralized funding information hub that includes allocations to NM Tribes.
- Customize materials
- Establish feedback loops to improve communication effectiveness

OBJECTIVE 4.3

Address and develop opportunities for tribal providers to apply and access federal funding and provide federal funding core program sources.

Strategies:

- Develop and disseminate a culturally appropriate funding opportunity guide.
- Provide sample reporting tools and access to peer learning sessions to support compliance.
- Provide support and training of federal funding compliance and reporting requirements, and core program services benefiting elders, with a focus on those with the greatest economic and social needs, in efforts to support independent living within communities. These services may include nutrition programs, senior center or adult day care operations, caregiver support, health promotion and disease prevention, transportation or legal assistance.

OBJECTIVE 4.4

Strengthen coordination between federal funding programs to promote equitable access and service delivery for American Indian Elders

Strategies:

- Implement and sustain a Tribal consultation and coordination process and continue regular meetings with Title VI program directors and Tribal AAAs.
- Enhance outreach and communication between Title III AAAs and Title VI programs by developing outreach materials and expanding access to information through newsletters, webinars, and public forums in both Title III provider centers and Tribal provider centers.
- Increase participation of Title VI representatives in advisory councils, public hearings, and planning workgroups to elevate tribal perspectives in service planning and oversight.
- Ensure future services provided under Title III and related programs are culturally appropriate and offer training to providers to support integrating traditional knowledge into service models.
- Require AAAs to develop and implement targeted outreach plans for older Native Americans residing off reservation, in coordination with Title VI programs, Tribal partners and stakeholders.
- Incorporate feedback from Tribal consultation into state planning and resource allocation to identify service gaps and support programmatic integration.



GOAL #5

Develop internal behavioral health supports to help staff reduce secondary trauma while serving seniors with complex needs.

OBJECTIVE 5.1

Enhance workforce training and development in cultural humility, Mental Health First Aid response, trauma-informed care, and augmenting behavioral health staffing models to serve and understand the populations needs.

Strategies:

- Coordinate efforts with Human Resources to support staff and prevent burnout through self-care and mental health supports, and workplace accommodations.
- Procure licensed clinical support for staff in debriefing individually and collectively as peers; and assist in developing policies and procedures for addressing critical incidents involving older adults with behavioral health issues.
- Develop and execute a training plan for trauma informed care across all ALTSD divisions, with specialized training for Adult Protective Services staff.

OBJECTIVE 5.2

Enhance the mental and emotional well-being of older adults with complex behavioral health needs by providing integrated and individualized care.

Strategies:

- Establish a Behavioral Health Director position to respond to behavioral health needs
- Consider expanding the team of clinical advisors at APS to include in-house clinical support in each region of the state
- Procure licensed clinical support to assist APS staff in identifying, screening, assessing, and referring seniors with high acuity behavioral health issues.
- Partner with HCA/BHSD to assess the feasibility and impact of expanding intensive case management services for seniors with significant behavioral health issues.
- Consider allowing reduced or specialized caseloads for those working with older adults with behavioral health issues.

ALTSD POLICY ADVISORY COMMITTEE (PAC)

Established by NMSA 1978, 28-4-9 and is mandated by 45 CFR, 1321.11-Member List

Ms. Krista Kelley, *Chair*
Mr. Eugene Varela
Ms. Paula Getz
Mr. Robert Lujan
Ms. Stephanie Telles
Ms. Christina Campos
Ms. Laura Hopkins
Ms. Valerie Tsosie
Dr. Lena Ernst

DUTIES:

The purpose of the PAC is to provide continuing advice to the Secretary of the Aging and Long-Term Services Department (ALTSD) regarding services, activities, and programs provided by ALTSD and on how to best meet ALTSD 's constituent needs. The PAC advises, gathers information, conducts research, recommends and performs other such activities as may be requested by the Cabinet Secretary or as may be necessary to comply with Federal, state, or private funding requirements.

KEY INITIATIVES:

New MexiCare:

In 2023 New Mexico's Aging and Long-Term Services Department (ALTSD) created New MexiCare to support informal caregivers. Initiated by Governor Michelle Lujan-Grisham, New MexiCare provides financial support to individuals and their caregivers who do not otherwise qualify for a paid caregiver through Medicare or Medicaid. In addition to this stipend, participants are eligible for respite or day care, transportation, and safety monitoring. In 2024, the Legislature appropriated \$3.125 million per year through fiscal years 2025, 2026, and 2027 for implementation and evaluation of New MexiCare. New MexiCare is intended to complement other state and federal self-directed respite programs in New Mexico.

Kinship Caregiver Program:

In 2025 Governor Michelle Lujan-Grisham signed HB 252 into law, creating a new program to support grandparents and other relatives who step in to raise children when parents are unable to do so. The three-year Kinship Caregiver Support Pilot Program will connect eligible caregivers with essential services, including case management, legal assistance, mental health support and respite care.

Behavioral Health Assessment:

In response to the increasing number of New Mexico seniors experiencing behavioral health or cognitive needs, ALTSD has identified a critical need to enhance both the services provided to constituents and internal staff support. This assessment aimed to recommend an internal structure that assists ALTSD staff in providing behavioral health support consistent with trauma-informed practices. A wide range of stakeholders were interviewed as part of the assessment; the behavioral health goals are a reflection of that work.

Food Box Program:

ALTSD implemented a pilot project for rural senior non-perishable food boxes, collaborating with HCA and the food banks to deliver shelf-stable food items to 15 senior center, housing authority and Adult Protective Services sites.

Opioid Pilot Project Grant:

A Pilot project launched by APS to strengthen assessment practices for individuals experiencing substance use disorder in a targeted region. This initiative aims to improve how APS identifies, responds to, and supports vulnerable adults impacted by substance use. By testing new assessment and engagement strategies, the pilot provides critical insight into enhancing statewide practices for more effective and compassionate service delivery to individuals suffering from substance use disorders.

Lifespan Respite Care Program:

Respite care supports family caregivers of older adults and adults with disabilities, and adults with chronic conditions. This program provides accessible, community-based respite care services and is an essential component of home and community-based long-term services. Respite services can contribute to the well-being of caregivers and the well-being of the care recipients. This program provides essential training and education for caregivers, supports the expansion and coordination of respite services in rural areas, and streamlines the access to these services.

Conference on Aging:

The Conference on Aging is an annual conference put on by ALTSD focused on education and resources related to care giving, healthy aging and vibrant living, shifting the narrative toward not just longevity, but quality of life. Attendees have the opportunity to engage in informative sessions, recreational activities, and getting connected with important resources. The conference reflects ALTSD's broader mission to bring together seniors, caregivers, service providers, advocates and experts to help address critical issues affecting older adults. It provides a trusted space for participants to learn, connect and celebrate in an immersive experience.





**Fiscal Year 2027
Aging & Long-Term Services Department
IT STRATEGIC PLAN
September 2, 2025**

**Sonia Abeyta
Acting Chief Information Officer**

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EXECUTIVE SUMMARY

The Aging & Long-Term Services Department (ALTSD) has developed this Information Technology (IT) Strategic Plan to align with the strategic priorities of ALTSD and the State of New Mexico, and to directly advance the Department’s mission of providing accessible, integrated services to older adults, and adults with disabilities. This plan ensures technology is used as a tool to help constituents maintain their independence, dignity, autonomy, health, safety, and economic well-being, thereby empowering them to live on their own terms, in their own communities, as productively as possible.

ALTSD’s strategic priorities—Collaborative Leadership, Integrity and Trust, Professional Excellence, and Process Improvement—shape the ITD’s initiatives. The Information Technology Division (ITD) advances these priorities by:

- Managing database and case management systems that streamline service delivery, improve data accuracy, and ensure compliance with federal reporting requirements.
- Providing reliable infrastructure support across all ALTSD divisions, enabling staff to deliver coordinated and timely services to constituents statewide.
- Collaborating across divisions to identify evolving business needs and adapt technology solutions to meet them effectively.
- Partnering with the Health Care Authority on the Medicaid Management Information System Replacement (MMISR) and Health and Human Services 2020 project, strengthening interagency data sharing to improve health, safety, and resource delivery.

Through this plan, the ITD ensures that ALTSD’s technology investments are mission-driven, responsive, and sustainable—supporting the Department’s commitment to innovation, efficiency, and high-quality services that allow New Mexicans to age and live with independence, dignity, and security.

I. AGENCY OVERVIEW

A. AGENCY PURPOSE AND MISSION

Agency Purpose

ALTSD exists to support New Mexico’s older adults and adults with disabilities by providing services, resources, and advocacy that enable them to live with independence, dignity, and security. ALTSD coordinates a statewide network of programs and partnerships designed to protect health and safety, promote autonomy, and ensure equitable access to support that enhances quality of life.

Agency Mission

ALTSD provides accessible, integrated services to older adults, adults with disabilities, and caregivers to assist them in maintaining their independence, dignity, autonomy, health, safety, and economic well-being, thereby empowering them to live on their own terms, in their own communities, as productively as possible.

How the Mission Supports the IT Strategic Plan

The IT Strategic Plan is a critical enabler of ALTSD’s mission. The Department’s commitment to accessibility, integration, and empowerment requires robust, adaptable, and secure technology systems that:

- *Increase Access to Services* by maintaining reliable case management and database systems that connect constituents to programs quickly and efficiently.
- *Integrate Service Delivery* through technology solutions that link all ALTSD divisions and partners, enabling seamless coordination for complex needs.
- *Enhance Independence and Dignity* by reducing wait times, streamlining processes, and allowing staff to focus more on program initiatives and less on administrative tasks.
- *Promote Health, Safety, and Economic Well-being* through interagency data sharing and analytics that improve program responsiveness and resource allocation.
- *Support Productivity in Communities* by empowering staff with the technological tools, training, and infrastructure needed to deliver high-quality services anywhere in the state.

By aligning technology initiatives directly with ALTSD’s purpose and mission, the IT Strategic Plan ensures that every system upgrade, process improvement, and collaborative project contributes to the Department’s ultimate goal to help New Mexicans age and live with independence, dignity, and security.

B. AGENCY BUSINESS GOALS

ALTSD currently tracks 28 performance measures, which are reported quarterly or annually to the Department of Finance and Administration (DFA) and the Legislative Finance Committee (LFC). Annual targets are set using a combination of trend analysis, forecasting, and operational assessments of programs and services to ensure continuous improvement and accountability.

The Department’s performance measures fall into five categories:

1. Output – Measures the volume of work completed or the level of actual services or products delivered.
2. Quality – Measures the value of the service being provided.
3. Outcome – Measures the actual impact or public benefit of a program.
4. Explanatory – Measures external factors beyond the agency’s control that materially affect its ability to achieve goals.
5. Efficiency – Measures the cost per unit of service provided.

The IT Strategic Plan directly supports the achievement of these measures by:

- Improving data accuracy and timeliness for output and outcome measures through enhanced case management and reporting systems.
- Enhancing service quality with technology that streamlines processes and supports faster, more responsive service delivery.
- Facilitating better forecasting and analysis for explanatory measures through integrated data analytics.
- Increasing efficiency by reducing manual processes, automating workflows, and optimizing resource allocation.

By strengthening data systems, improving reporting capabilities, and supporting operational efficiency, the IT plan enables ALTSD to measure performance more accurately and meet or exceed its annual targets, ensuring accountability to stakeholders and continuous service improvement.

C. AGENCY VISION

Agency Vision

At the heart of the Aging and Long-Term Services Department's mission is the belief that New Mexico's older adults and adults with disabilities have the right to remain active participants in their communities, to age with respect and dignity, to be protected from abuse, neglect, and exploitation, and to have equal access to health care. The Department is a leader in developing programs and building partnerships that support lifelong independence and healthy aging.

To support this vision, the Information Technology Division, will focus on the following priorities in FY27:

- Upgrade and Improve Existing IT Systems
 - Enhance ALTSD's technology platforms used to collect, analyze, and report data for all divisions, ensuring accurate, timely, and actionable information.
- Cloud-Based Infrastructure Migration
 - Transition toward a secure, cloud-based IT infrastructure to improve access for employees while adhering to industry-standard security protocols and best practices.
- Division Collaboration and Business Process Review
 - Coordinate each ALTSD division to assess and improve business processes, strengthen program infrastructure, operational efficiency, and accountability.
- Interagency Collaboration through MMISR / HHS2020
 - Continue active participation in the Health Care Authority Medicaid Management Information System Replacement (MMISR) and Health and Human Services 2020 project to improve data contribution, interoperability, and cross-agency collaboration.
- Infrastructure Maintenance and Sustainability
 - Conduct infrastructure refreshes, perform routine maintenance, and provide consistent support for existing IT systems, while ensuring fiscal responsibility.

By pursuing these priorities, the ITD reinforces ALTSD's leadership role in promoting independence, safety, and dignity for older adults and adults with disabilities, ensuring that technology remains a strategic driver of service accessibility, integration, and quality.

D. AGENCY BUSINESS PRIORITIES AND PRIORITY CHANGES

The ALTSD is committed to ensuring that New Mexico's older adults, adults with disabilities, and caregivers have access to high-quality, integrated services that promote independence, dignity, safety, and economic well-being. The Department's core priorities are:

1. Collaborative Leadership.
2. Integrity and Trust
3. Professional Excellence
4. Process Improvement

IT Initiatives Supporting Agency Priorities

The ITD directs resources and implementing projects that directly advance these priorities:

| Agency Priority | IT Support / Projects |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Collaborative Leadership | Implement collaborative platforms and secure communication tools that connect divisions, providers, and partners in real time. Continuing participation in MMISR / HHS2020 to improve interagency data sharing. |
| Integrity and Trust | Maintain secure, compliant systems with strong cybersecurity measures; improve accuracy and timeliness of data reporting to meet federal and state requirements. |
| Professional Excellence | Provide training for staff on IT systems; improve user interfaces and accessibility of systems to better support program staff. |
| Process Improvement | Upgrade and integrate case management systems; automate manual workflows; migrate to cloud infrastructure to improve access and efficiency. |

Major Changes in Priority or Direction from Prior Year

- Increased Focus on Cloud Migration – FY27 includes a strategic shift toward cloud-based infrastructure to improve accessibility for staff, strengthen disaster recovery capabilities, and enhance cybersecurity—this was a lower priority in FY26.
- Greater Emphasis on Interagency Data Integration – Building on prior participation in MMISR / HHS 2020, FY27 prioritizes deeper cross-agency data exchange to improve service coordination.
- Heightened Security Posture – In response to evolving cybersecurity threats, FY27 allocates more resources to implementing best-practice security protocols and system hardening.
- Accessibility Compliance and Updates – Continued efforts to maintain and sustain Web Content Accessibility Guidelines (WCAG) compliance with accessibility mandates, ensuring all programs, services, and communications remain accessible to individuals with disabilities.

Through these actions, the ITD ensures that technology is not only an operational support tool but also a strategic enabler of ALTSD’s mission and vision.

E. AGENCY ACCOMPLISHMENT, GOALS, AND CHALLENGES

Information Technology is a critical enabler of the ALTSD’s ability to meet its mission, advance strategic goals, and address operational challenges. The ITD provides the infrastructure, systems, and expertise that make it possible for all ALTSD divisions to deliver timely, accurate, and coordinated services to older adults, adults with disabilities, and caregivers across New Mexico. The Role of IT in Relation to:

Agency Accomplishments

- ITD supports data-driven decision-making by maintaining systems that collect and report reliable performance metrics to the Department of Finance and Administration and the Legislative Finance Committee.

- Technology upgrades and process automations have reduced service delivery times, improved constituent satisfaction, and enhanced workforce efficiency.
- Participation in MMISR and HHS2020 initiatives has expanded interagency collaboration and improved data sharing, strengthening program coordination and outcomes.

Agency Goals

- ITD aligns technology investments with business goals such as improving service accessibility, integrating systems, and supporting workforce effectiveness.
- Cloud migration, system integration, and cybersecurity enhancements directly support the agency’s strategic priorities of collaborative leadership, process improvement, and professional excellence.
- Infrastructure refreshes and routine maintenance ensure long-term system reliability to meet current and future demands.

Agency Challenges

- Addresses geographic and connectivity barriers by providing access solutions and cloud-based services for staff in rural and underserved areas.
- Responds to evolving cybersecurity threats with upgraded security protocols, regular vulnerability testing, and staff training.
- Mitigates resource constraints by implementing cost-effective technology solutions, prioritizing high-impact projects, and leveraging federal and interagency funding opportunities.

By functioning as both a service provider and a strategic partner, ITD ensures that ALTSD can overcome operational challenges, achieve its performance targets, and deliver high-quality, integrated services to the people of New Mexico.

II. IT ENVIRONMENT

1. Major Applications

ALTSD major applications consists of:

- Microsoft Office 365, including OneDrive.
- SharePoint
- WellSky suite of applications:
- Aging and Disability (formerly SAMS)
- Human Services (formerly APSS/Harmony)
- Ombudsman Manager
- Adobe Acrobat
- Adobe Creative Cloud
- ConnectWise Automate/Screen Connect
- Asset Panda

- Meraki Dashboard
- Xogo - Content creation and push to device
- Amino Orchestrate
- ZOOM
- Freshworks
- PDQ- Smart Deploy
- SFax

1. Infrastructure

ALTSD Infrastructure consists of:

- Meraki Firewalls
- Zoom software for call centers
- HP SimpliVity virtual environment in Santa Fe, and an off-site disaster recovery site located at the NM DoIT SIMMS and OSO buildings.

ATLSD endpoint security consists of:

- Cisco Umbrella
- Absolute Secure Endpoint
- ConnectWise Automate (Third Party System Patching)
- Miradore Mobile Device Management (MDM)
- CrowdStrike Antivirus
- Microsoft Defender
- Bit locker on all portable devices
- KnowBe4 Security Awareness Training

2. Security

Security Plan Summary

ALTSD adheres to the Center for Internet Security (CIS) Critical Security Controls framework as an on-ramp to the NIST Moderate Risk Management Framework (RMF) mandated by the Governor's Executive Order. As a state agency, ALTSD operates under the oversight of the Department of Information Technology (DoIT) and the Office of Cybersecurity (OCS), which provide IT governance and security monitoring. OCS security analysts actively monitor the agency's Microsoft 365 (M365) environment and issue regular security alerts to ensure timely threat response.

DoIT and OCS are currently developing a formal assessment process to evaluate agencies for compliance with NIST Moderate controls, though full implementation is still in progress. In alignment with security best practices, ALTSD conducts an Annual Security Assessment, including both external and internal penetration testing, most recently completed in March 2025.

Cybersecurity awareness remains a core component of ALTSD’s security posture. The agency uses the KnowBe4 software to provide mandatory security awareness training for all employees and contractors. New hires complete the training upon onboarding, while existing employees participate in annual refresher courses. Additionally, ALTSD conducts quarterly simulated phishing campaigns to test and strengthen employee readiness. Staff who do not pass a phishing simulation are required to complete targeted remedial training to reinforce best practices and reduce future risk.

3. Agency IT Certified Projects

| PROJECT NAME: Enterprise System Modernization (ESM) | |
|------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Project Description | HHS 2020/MMISR/ALTSD Enterprise System Modernization (ESM) |
| Estimated Project Costs | \$ 2,571,970 |
| Current Funding | \$280,600 |
| Certified Project Phase | Initiation and Planning |
| Estimated Completion | December 2026 |
| Strategic Priority | 1 |
| Agency IT Strategic Plan Alignment | The ESM project will allow ALTSD to modernize the current WellSky suite of application to improve intra-agency data sharing; subsequently, it will establish a repository and Application Programming Interface (API) which will enable ALTSD to contribute data to the HHS2020 enterprise data warehouse. |

4. Workforce

A. Full Time IT Employees

| Classification | Positions Filled | Positions Vacant |
|----------------------------------------|------------------|------------------|
| Chief Information Officer | | 1 |
| Deputy Chief Information Officer | 1 | |
| Security & Compliance Administrator II | 1 | |
| Project Manager II | 1 | |
| System Administrator Supervisor | 1 | |
| System Administrator I | 3 | |

B. Percentage of IT Full-Time Employees Teleworking, In the Office, or a Hybrid Schedule

| Teleworking (%) | Working in the Office (%) | Hybrid Schedule (%) |
|-----------------|---------------------------|---------------------|
| | 100% | |

C. IT Professional Services Contractors

| Service Category | Contract Vendor Name | Number of Contract Personnel |
|------------------|----------------------|------------------------------|
|------------------|----------------------|------------------------------|

| | | |
|-----------------------|-----------|---|
| Maintenance & Support | Speridian | 1 |
| Maintenance & Support | ANM | |

5. Challenges

| No. | Agency IT Challenge Description | Potential Opportunities to Address the IT Challenge Description |
|-----|-------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | Budget Constraints | Flat budgets and budget constraints limit the ability to effectively support and refresh end of life technology |
| 2 | Aging Infrastructure | Several core systems and hardware components are nearing end-of-life, increasing the risk of service disruptions and requiring planned upgrades or replacements. |
| 3 | Cybersecurity Threats | Increasingly sophisticated cyberattacks require continuous investment in security tools, protocols, and staff training to protect sensitive constituent data. |
| 4 | Limited IT Staffing and Resources | Competing priorities and constrained budgets make it challenging to meet all operational and strategic IT needs while also providing routine maintenance and user support. |
| 5 | Integration Across Divisions and Agencies | Legacy systems and data silos hinder seamless information sharing within ALTSD and with partner agencies, impacting service coordination |
| 6 | Balancing Innovation with Fiscal Responsibility | The need to adopt modern, cloud-based, and automated solutions must be balanced with budget constraints and ongoing operational demands. |

III. KEY ACCOMPLISHMENTS – FY25

A. STRATEGIC IT ACCOMPLISHMENTS

| STRATEGIC PRIORITY 1 – Effective Resource Management | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Goal Statement: Focus on managing IT security and compliance, cost management and optimization, governance and monitoring, data management and analytics, innovation and continuous improvement, and end-user support and adoption. | |
| Strategy 1 | Cybersecurity |
| Accomplishments | <ul style="list-style-type: none"> Implemented multi-factor authentication (MFA) for 100% of high-privilege accounts. Deployed Defender endpoint detection and response (EDR) tools across all workstations and servers. |

| | |
|-------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | <ul style="list-style-type: none"> Completed agency-wide security awareness training with 98% staff participation. Achieved compliance with federal and state data security requirements for all major systems. |
| Outcomes/Metrics | <p>Outcomes</p> <ul style="list-style-type: none"> Reduced the risk of unauthorized access to sensitive constituent data. Improved agency readiness for audits and security assessments. Increased staff capability to identify and respond to phishing attempts and cyber threats. <p>Metrics</p> <ul style="list-style-type: none"> 100% of systems in compliance with security patching schedules. 35% reduction in security incidents compared to FY24. Average time to resolve security alerts reduced from 48 hours to 12 hours. |
| Strategy 2 | Azure Cloud |
| Accomplishments | <ul style="list-style-type: none"> Migrated 100% of core virtual servers in hybrid mode to Microsoft Azure. Established secure VPN and cloud access for 100% of staff statewide. Configured Azure backup and disaster recovery protocols with full quarterly testing. |
| Outcomes/Metrics | <p>Outcomes</p> <ul style="list-style-type: none"> Enhanced accessibility for field-based employees. Increased system uptime and reliability through cloud-based redundancy. Strengthened disaster recovery capabilities and reduced recovery times. <p>Metrics</p> <ul style="list-style-type: none"> 99.95% system uptime post-migration. Reduction in downtime incidents by 50% compared to FY25. Disaster recovery readiness time improved from 12 hours to 3 hours. |
| Strategy 3 | Network & Connectivity |
| Accomplishments | <ul style="list-style-type: none"> Upgraded bandwidth at 100% of regional offices to support cloud-based services. Implemented network monitoring tools to proactively detect and resolve connectivity issues. Single Sign On (SSO) was implemented for software applications. |
| Outcomes/Metrics | <p>Outcomes</p> <ul style="list-style-type: none"> Improved application performance and responsiveness for office staff. Increased reliability and reduced unplanned network outages. Enhanced security of data in transit between ALTSD and partner agencies. SSO implemented for multiple application registrations to streamline access and strengthen identity management. <p>Metrics</p> <ul style="list-style-type: none"> Network uptime maintained at 99.8% across all locations. |

| | |
|-------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | <ul style="list-style-type: none"> • 75% reduction on average help desk tickets related to connectivity issues. • Average bandwidth increased by 50% in rural/regional offices. |
| Strategy 4 | Innovation & Continuous Improvement |
| Accomplishments | <ul style="list-style-type: none"> • Implemented Zoom-based call center to enhance communication workflows and customer service capabilities. • Implemented New Medicare CaseExcellence solution for case management and reporting, reducing manual processing time. • Smart TV project deployed throughout NM. |
| Outcomes/Metrics | <p>Outcomes:</p> <ul style="list-style-type: none"> • Reduced total cost of ownership for IT systems through successful modernization, cloud migration, and process optimization initiatives. • Enhanced decision-making capabilities across all divisions by delivering real-time, accurate, and accessible data dashboards. • Smart TVs support communication with senior centers, providing real time information ensuring seniors have up-to-date information regarding programs, services, and scams often targeting this population. <p>Metrics:</p> <ul style="list-style-type: none"> • Zoom call center increased percentage of calls answers in the Aging and Disability Resource Center (ADRC) from 70% in FY24 to 82% in FY25. • New Medicare CaseExcellence increased reporting accuracy and reduced manual processing time. • 70 Smart TVs were installed in senior centers throughout NM. |

| STRATEGIC PRIORITY 2 – Continuous Improvement | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Focus on continuously improving the quality of ALTSD systems (WellSky suite of applications: A&D / SAMS, Harmony, and Ombud Manager) and existing processes using modern methodologies and metrics. | |
| Strategy 1 | Improve Productivity |
| Accomplishments | <ul style="list-style-type: none"> • Conducted agency-wide business process reviews for all divisions, identifying and addressing inefficiencies and bottlenecks. • Deployed three scalable IT solutions (Zoom call center, NewMedicare application, SharePoint) that streamlined workflows, reduced manual data entry, and improved program reporting accuracy. • Transitioned key legacy systems to a cloud-based infrastructure, improving system reliability, scalability, and access for staff. |
| Outcomes/Metrics | <p>Outcomes:</p> <ul style="list-style-type: none"> • Faster service delivery through reduced process turnaround times. • Improved data accuracy and accessibility, enabling better decision-making across divisions. • Lower long-term IT costs by optimizing systems and retiring outdated technology. |

| | |
|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | <ul style="list-style-type: none"> • More resilient IT infrastructure capable of adapting to new service requirements. • Restructuring of SharePoint improved content organization and collaboration. <p>Metrics:</p> <ul style="list-style-type: none"> • Three (3) new scalable solutions implemented that directly improved service delivery. • Improved satisfaction ratings from internal user surveys. |
| Strategy 2 | The ITD continues to support the ALTSD’s HHS2020 project efforts, which involves upgrading the existing enterprise systems. |
| Accomplishments | Project Kickoff: Successfully initiated the Enterprise Systems Modernization (ESM) project, including obtaining approval for the initiation and planning phases. The project, which was initially started in December 2020, has moved forward as planned. |
| Outcomes/Metrics | <ul style="list-style-type: none"> • Collaboration and Requirements Gathering: Engaged with each division to capture all necessary requirements, ensuring that the project addresses the needs of all stakeholders. • Next Steps: The ITD is preparing to present the gathered requirements to the Department of IT, with the goal of transitioning into the implementation phase of the project once approval is secured. |
| Strategy 3 | PCI Compliance |
| Accomplishments | Achieved full PCI DSS compliance for the Conference on Aging payment processing systems. |
| Outcomes/Metrics | <ul style="list-style-type: none"> • Ensure secure handling of credit card transactions for the Conference on Aging registrations. • Ability to meet compliance standards. • Completed monthly and quarterly PCI reports to Securin. |
| Strategy 4 | |
| Accomplishments | |
| Outcomes/Metrics | |

B. OTHER KEY IT ACCOMPLISHMENTS – FY25

| APPLICATION | |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------|
| Accomplishment | Migrated three legacy applications (CISCO call center, New Mexicare excel platform, SharePoint) to a modern, cloud-based platform. |
| Value or Impact | Increased system reliability, improved scalability for future growth, and provided faster access for staff and partners. |
| DATA | |
| Accomplishment | Developed and deployed real-time dashboards for New Mexicare program. |
| Value or Impact | Enabled data-driven decision-making, improved reporting accuracy |

| PROCESS IMPROVEMENT | |
|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Accomplishment | Completed business process reviews across nine divisions and implemented workflow automation in two high-volume service areas (ADRC, New Mexicare). |
| Value or Impact | Reduced manual data entry, shortened turnaround times, and increased staff productivity |
| WORKFORCE | |
| Accomplishments | Achieved 100% IT staff participation in at least one cloud technology certification or advanced training. |
| Value or Impact | Enhanced technical expertise, strengthened internal capacity for modernization projects, and reduced reliance on external contractors. |
| CUSTOMER SERVICE | |
| Accomplishments | Implemented an online help desk ticketing system with automated status updates for internal users. |
| Value or Impact | Improved resolution times by 25% |
| TELEWORK | |
| Accomplishments | |
| Value or Impact | |
| SECURITY | |
| Accomplishments | ALTSD successfully updated its Disaster Recovery Plan and IT policies to ensure operational resilience and continuity of critical services. |
| Value or Impact | Key achievements included validating recovery procedures for all mission-critical systems, reducing estimated recovery time, and confirming data restoration capabilities from both on-site and cloud backups. |

IV. FY27 IT STRATEGIC GOALS AND STRATEGIES

ALTSD ITD continues to evaluate and assess business processes and systems to ensure they align, and our customers’ needs are met. The strategic goals support the ongoing goals of the ITD.

| STRATEGIC PRIORITY 1 – Align Technology Initiatives | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Goal Statement IT resources, systems, and services directly support the delivery of accessible, efficient, and high-quality programs for New Mexico’s older adults and adults with disabilities. Through modernization, enhanced security, data-driven decision-making, and workforce development, the IT Division will strengthen the agency’s operational capacity, improve constituent outcomes, and position ALTSD to respond proactively to emerging challenges and opportunities. | |
| Strategy 1 | Modernize Core IT Systems |
| Outcomes/Metrics | <ul style="list-style-type: none"> • Complete migration of remaining legacy applications to secure, cloud-based platforms. Complete at least 3 major system upgrades or integrations by FY28. • Standardize data collection and reporting tools across all divisions to improve interoperability. • Implement a centralized application governance process to ensure system updates meet security, accessibility, and functionality standards. Achieve 95% system uptime across all mission-critical applications. |
| Strategy 2 | Strengthen Cybersecurity & Compliance |
| Outcomes/Metrics | <ul style="list-style-type: none"> • Enhance endpoint security by deploying advanced threat detection and response tools. Zero high-severity security breaches during FY27. • Conduct bi-annual security awareness training for all employees, with targeted sessions for high-risk roles. 100% completion rate for annual cybersecurity training for all ALTSD staff. • Maintain compliance with state, federal, and industry-specific IT security regulations through regular audits and risk assessments. Complete all required federal/state compliance audits with no major findings. |
| Strategy 3 | Enhance Data-Driven Decision Making |
| Outcomes/Metrics | <ul style="list-style-type: none"> • Develop real-time dashboards to include predictive analytics for program performance. Deploy at least 2 new interactive dashboards for program performance tracking. • Integrate external data sources (e.g., senior centers and demographic data) to improve service targeting. |

| | |
|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | <ul style="list-style-type: none"> Establish a data governance framework to ensure data accuracy, consistency, and security. |
| Strategy 4 | Improve Workforce Efficiency & Skills |
| Outcomes/Metrics | <ul style="list-style-type: none"> Provide at least two professional development opportunities per IT staff member each year. Crosstrain IT staff in multiple technology domains to reduce single points of failure. Implement workflow automation tools to free staff for higher-value work. |

| STRATEGIC PRIORITY 2 – Innovation & Continuous Improvement | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Goal Statement | |
| To foster a culture of innovation and continuous improvement by implementing scalable, cost-effective technology solutions, modernizing infrastructure, and enhancing staff capabilities ensuring ALTSD can adapt quickly to evolving needs, improve service delivery, and deliver measurable value to constituents statewide. | |
| Strategy 1 | Encourage Technology Exploration |
| Outcomes/Metrics | <ul style="list-style-type: none"> Implement standardized hardware and software upgrades across 250+ senior centers to improve service delivery, support virtual programming, enable better data reporting, and ensure technology equity statewide. All deployed systems meet ALTSD-approved baseline configuration standards for security, accessibility, and functionality. |
| Strategy 2 | Enhance Collaboration Across Divisions |
| Outcomes/Metrics | <ul style="list-style-type: none"> Partner with program managers and field staff to identify opportunities for process improvement through technology. Conduct at least three cross-divisional workshops annually to gather feedback on technology solutions and new ideas. |
| Strategy 3 | Perform web presence assessment with accessibility standard WCAG 2.1 AA |
| Outcomes/Metrics | <ul style="list-style-type: none"> Determine gap between current state against standard for accessibility standard. |
| Strategy 4 | Promote Continuous Learning and Skill Development |
| Outcomes/Metrics | <ul style="list-style-type: none"> Require each IT staff member to complete at least one advanced certification or training in innovative technologies (e.g., AI, cloud automation, data analytics) annually. |

| | |
|--|-------------------------------------------------------------------------------------------------------------------------------------------------|
| | <ul style="list-style-type: none"> Encourage attendance at state or national conferences related to public-sector IT innovation. |
|--|-------------------------------------------------------------------------------------------------------------------------------------------------|

| STRATEGIC PRIORITY 3 – HHS2020 | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Goal Statement | |
| The strategy allows ALTSD to modernize its enterprise systems, utilized by the different divisions, to improve their overall experience and improve data collection and management. | |
| Strategy 1 | Continued participation in the HHS2020 / MMISR project |
| Outcomes/Metrics | Data sharing and process improvement as it relates to the other Health and Human Service agencies in the state. System modernization to improve data collection and accuracy. |
| Strategy 2 | |
| Outcomes/Metrics | |
| Strategy 3 | |
| Outcomes/Metrics | |
| Strategy 4 | |

V. IT FISCAL AND BUDGET MANAGEMENT

Information Technology (IT) Operating Budget (C1)

(To update this table, please double click on the embedded spreadsheet and add the required information. Before exiting the spreadsheet, please make sure to scroll up. Otherwise, the entries of this table will not be fully previewed.) &

| Agency Name | | Agency Code | | | |
|-------------------------------------------------------------------------|-------------------|--------------|----------------------------------------------------------------------------------|----------------|----------------|
| Aging and Long-Term Services Department | | 62400 | | | |
| Base Request Operational Support of IT. Check one of the options below: | | Flat Budget | Expansion from previous year | | |
| No | | No | Yes | | |
| Revenue IT Base Budget (dollars in thousands) | | | | | |
| Appropriation Funding Type | FY24 Actual | FY25 Actual | FY26 OpBud | FY27 Request | FY28 Estimate |
| General Fund | 0.0 | 0.0 | 280.3 | 3,000.0 | 3,280.3 |
| Other State Funds | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Federal Funds | 0.0 | 0.0 | 2,291.6 | 0.0 | 2,291.6 |
| Internal Svc Funds/Interagency Transfer | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Total | 0.0 | 0.0 | 2,571.9 | 3,000.0 | 5,571.9 |
| Expenditure Categories (dollars in thousands) | | | | | |
| Category or Account Description | FY24 Actual | FY25 Actual | FY26 OpBud | FY27 Request | FY28 Estimate |
| Personnel Services & Employee Benefits | | | | | |
| Contractual & Professional Services | | | | 2,000.0 | 1,000.0 |
| IT Other Services | | | | 1,000.0 | |
| Other Financing Uses | | 131.8 | 148.5 | 0.0 | |
| Total | | 131.8 | 148.5 | 3,000.0 | 1,000.0 |
| | Print Name | Phone | Email Address | Date | |
| Agency Cabinet Secretary/ Director (Mandatory) | Emily Kaltenbach | 505.603.8158 | Emily.Kaltenbach@altsd.nm.gov | 9/1/25 | |
| Chief Information Officer or IT Lead(Mandatory) | Sonia Abeyta | 505.709.8656 | Sonia.Abeyta@altsd.nm.gov | 9/1/25 | |
| Chief Finance Officer (Mandatory) | Latishia Ortiz | 505.699.2370 | Latishia.Ortiz@altsd.nm.gov | 9/1/25 | |

Agency Cabinet Secretary/Director Signature

Chief Information Officer/IT Lead Signature

Chief Financial Officer Signature

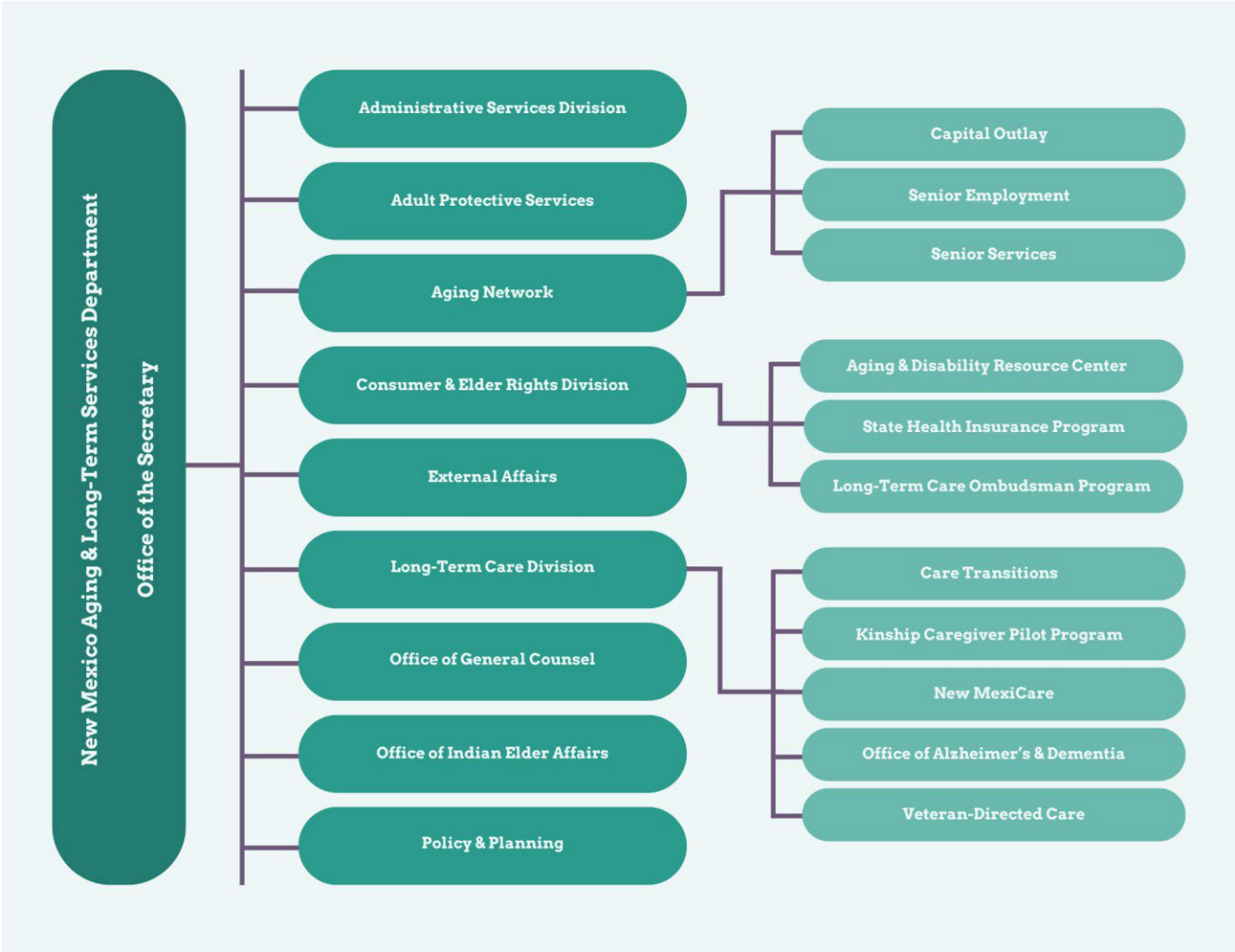
VI. SPECIAL FUNDING, SUPPLEMENTAL, COMPUTER SYSTEM ENHANCEMENT (C2) FUNDING AND REAUTHORIZATION OF C2 APPROPRIATIONS

- A. Special Funding and Supplemental Request(s):** [Include narrative describing any special or supplemental funding requested. If none, note the agency has no requests.]
- B. Computer System Enhancement (C2) Funding:** [Include a list of C2 funding request(s) with the name(s) of the proposed projects. Insert a C2 Information Technology Data Processing – Computer Enhancement Fund (CSEF) form for each request as Appendix-A-III and reference Appendix-A-III in this section. If none, note the agency has no requests.]
- C. Reauthorization of C2 Appropriations:** [Include requested reauthorizations of prior C2 appropriations or note the agency is not requesting reauthorization of prior C2 appropriations.]

REQUEST FOR REAUTHORIZATION OF C2 APPROPRIATIONS

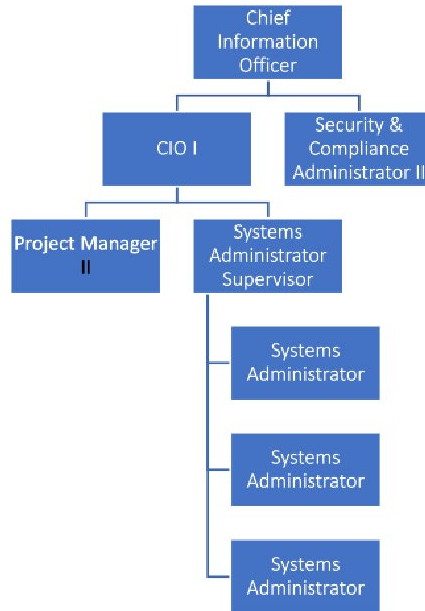
| Information Technology Request for Reauthorization of C2 Appropriations | | | |
|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|------------------------------------------------------------------------|
| Agency Name | Aging & Long-Term Services Department | Agency Code | 624 |
| Lead Agency Name Listed on Appropriation | Emily Kaltenbach, Cabinet Secretary | Project Name | HHS 2020 |
| Source of Authorization (e.g. Laws 2022, Chapter 54, Section 7 (12) or Grant/Federal Fund #) | | Appropriation Amount (in thousands) | Remaining Balance (in thousands) |
| Laws 2022, Chapter 210, Section 7 (15) | | 280,300 | 148,501.67 |
| Laws 2022, Chapter 210, Section 7 (15) | | 2,291,600 | 2,291,600 |
| | | 0.0 | 0.0 |
| | | 0.0 | 0.0 |
| | | 0.0 | 0.0 |
| | | 0.0 | 0.0 |
| Total amount appropriated for project life (in thousands) | \$2,251,900 | Will the project be completed within the next fiscal year? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Reason for Requesting Reauthorization | To continue the implementation of the Medicaid Management Information Replacement System (MMISR) project | | |

APPENDIX A-I: AGENCY ORGANIZATION CHART



APPENDIX A-II: IT ORGANIZATION CHART

Information Technology Division
Organizational Chart
P-591



APPENDIX A-III: C2 IT DATA PROCESSING CSEF

APPENDIX A-III: C2 IT Data Processing CSEF

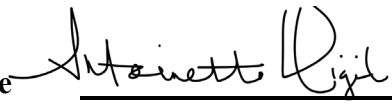
C2: Information Technology Processing - Computer Systems Enhancement Fund (CSEF)


| Agency Code | Project Name | | | |
|-------------|--------------|-----------------------------|--------------------|--|
| 624 | HHS2020 | | | |
| Agencies | Priority | Projected/Actual Start Date | Projected End Date | |
| | 1 | | TBD | |


| Revenue Project Cost (dollars in thousands) | | | |
|---------------------------------------------|----------------|----------------|-----------------|
| FY25 & Prev Actual | FY26 Budget | FY27 Request | Total |
| 11,131.0 | 1,901.6 | 5,401.6 | 18,434.2 |
| 0.0 | 0.0 | 0.0 | 0.0 |
| 0.0 | 0.0 | 0.0 | 0.0 |
| 0.0 | 0.0 | 0.0 | 0.0 |
| 11,131.0 | 1,901.6 | 5,401.6 | 18,434.2 |

| Expenditure Categories (dollars in thousands) | | | |
|-----------------------------------------------|----------------|----------------|-----------------|
| FY25 & Prev Actual | FY26 Budget | FY27 Request | Total |
| 3,204.0 | 905.0 | 905.0 | 5,014.0 |
| 263.0 | 172.5 | 3,672.5 | 4,108.0 |
| 14.0 | 0.0 | 0.0 | 14.0 |
| 4,448.0 | 796.2 | 796.2 | 6,040.4 |
| 0.0 | 0.0 | 0.0 | 0.0 |
| 3,202.0 | 27.9 | 27.9 | 3,257.8 |
| 11,131.0 | 1,901.6 | 5,401.6 | 18,434.2 |

| Print Name | Phone | Email Address | Date |
|------------------|--------------|----------------------------------------------------------------------------------|-----------|
| Emily Kaltenbach | 505.603.8158 | Emily.Kaltenbach@altsd.nm.gov | 8/11/2025 |
| Sonia Abeyta | 505.709.8656 | Sonia.Abeyta@altsd.nm.gov | 8/11/2025 |

Agency Cabinet Secretary/Director Signature  Deputy Cabinet Secretary for

Chief Information Officer/IT Lead Signature 

Chief Finance Officer/Budget Director Signature 



Fiscal Year 27
Information Technology Funding (C2) Request
Full Business Case

Sonia Abeyta
Acting Chief Information Officer

Draft Date: August, 2025

Release Date: September 1, 2025

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I. Executive Summary

Proposed Project Description: The Enterprise System Modernization (ESM) Project includes a comprehensive evaluation of existing care and case management software, detailed requirements gathering, replacement of the current WellSky system, and a phased transition to HHS2020 technology modules, which are either in production or in development. A key component of this initiative is the deployment of new software and hardware to 250 senior centers throughout New Mexico, enabling accurate statewide operational data collection for mandated federal reporting.

The New Mexico Aging and Long-Term Services Department (ALTSD) is committed to improving the quality, efficiency, and accessibility of services for older adults and adults with disabilities. ALTSD currently utilizes a web-based suite of configurable software solutions provided by WellSky to manage programs funded under the Older Americans Act and other state and local initiatives.

1. Business Need/Problem: However, these systems are outdated and siloed, lacking the ability to share data across platforms or with partner agencies. This limits ALTSD's ability to gain a comprehensive view of the individuals it serves, impacting service coordination, reporting, and long-term planning.
2. Value and Benefits: To address these challenges, ALTSD has a Department of Information Technology (DoIT) certified initiative, the Enterprise System Modernization (ESM) Project. This transformative project will consolidate all programmatic information into a single, reportable, and interoperable database. By standardizing and integrating its data systems, ALTSD will enhance service delivery, improve efficiency and cost-effectiveness while ensuring seamless interoperability across internal divisions and with external partners. This modernization will improve system performance, streamline service coordination, ensure accurate reporting, and enhance service delivery for Medicaid beneficiaries, older adults, and adults with disabilities statewide.
3. Project Objectives: The project objectives include: 1) Fund final phase of the WellSky replacement with a single, interoperable platform, Mon Ami, 2) Implement the My Senior Center hardware and software solution across all open senior centers statewide, and develop an interface with the Mon Ami platform to ensure that all collected data is automatically uploaded into a single, unified system for reporting and analysis, 3) Improve data sharing and accessibility for internal and external stakeholders, 4) Develop an integrated platform that will

FY27 Information Technology Funding (C2) Request – Full Business Case

support accurate and timely OAPPS , NORs, NAMRS, Grants or other federal reporting mandates, and streamline operations to support and improve data-driven decision-making, and 5) Enable seamless integration with HHS2020 modules.

4. Alignment with the IT Strategic Plan: The ESM Project directly links to ALTSD's IT Strategic Plan to participate in the HHS2020 project by modernizing ALTSD enterprise systems across divisions to enhance data collection and management as well as advancing technology modernization, strengthening interoperability, and promoting data-driven decision-making to improve statewide service delivery.
5. Proposed Agency General Appropriation Act (GAA) Language: To consolidate and modernize information technology systems for integration with the health care authority's medicaid management information system replacement project.

ALTSD requests \$3.0M in FY27 C2 funding to complete the replacement of the WellSky solution, implement senior center technology upgrades statewide, and interface with the HHS2020 modules.

Through this modernization effort, ALTSD will invest in critical infrastructure to meet the evolving needs of New Mexico's aging and disabled populations, ensuring that services are delivered with greater precision, accountability, and impact across the state

II. Project Background

Project Description:

1. **Detailed Project Description:** The addition of the My Senior Center platform will complete the ESM project which is a statewide initiative designed to provide a unified, comprehensive software solution for all senior centers across New Mexico. The purpose of the program is to streamline and standardize the tracking of daily activities, meal and transportation counts and services, and other types of participation by older adults throughout the state.

Currently, over 250 senior centers operate using the outdated WellSky tracking system, which is not an automated system, using a manual process of printing manifests daily, administrative staff marking the papers with checkmarks to identify senior activities, then the paper information is entered into the WellSky system manually. This method for recording participant engagement and program usage is outdated, inconsistent, and not a reliable process for capturing data. WellSky has

FY27 Information Technology Funding (C2) Request – Full Business Case

been the platform of choice for ALTSD since 2007 and has had a magnitude of service needs that the product and vendor simply cannot meet, design or develop. My Senior Center will replace the fragmented system with a single, centralized platform that captures essential data in real time. This includes check-in and check-out times, participation in meals, fitness programs, educational activities, transportation services, and other offerings.

The centralized data will directly support the Office of Aging and Adult Protective Services (OAPPS) by providing accurate, timely, and standardized reports required for federal compliance and funding. By automating and unifying data collection, the software will 1) Ensure consistent tracking of senior participation statewide, 2) Reduce administrative burden on senior center staff, 3) Provide accurate reporting for OAPPS, National Ombudsman Reporting System (NORS), National Adult Maltreatment Reporting System (NAMRS), Grants or other federal reporting mandates or requirements, and 4) Enable data-driven decision-making to improve programs and resource allocation.

This is the final phase for the replacement of the WellSky system and represents a significant modernization of New Mexico's senior services infrastructure. The statewide rollout will include software and hardware installation, training for senior center staff, and ongoing technical support to ensure full adoption and optimal use.

The My Senior Center initiative is user friendly, will strengthen operational efficiency, enhance reporting accuracy, and ultimately improve service delivery for New Mexico's senior population.

2. Type of Project: This is a new system replacement project that introduces replaces the existing, fragmented and manual reporting methods currently in use at senior centers across New Mexico.
3. Technology Type: The My Senior Center software a unified Commercial Off-The-Shelf (COTS) cloud-based platform case management and data tracking software.
4. Mission Critical Application: The ESM project directly supports ALTSD IT Strategic Plan, Strategy III, HHS2020/MMISR project by modernizing ALTSD's enterprise systems. This initiative replaces fragmented, outdated reporting processes with a unified Commercial Off-The-Shelf (COTS) cloud-based platform, enhancing the experience for staff and senior center visitors/users across approximately 250 senior

FY27 Information Technology Funding (C2) Request – Full Business Case

centers while improving the accuracy, timeliness, and consistency of data collection and management.

By aligning with these strategic objectives, the project will:

- Streamline daily operational processes for senior center staff.
- Provide a modern, user-friendly interface for activity tracking and reporting.
- Support informed decision-making through centralized, reliable data.
- Ensure compliance with federal OAPPS , NORs , Grants or other reporting requirements.

5. Services Required (Non-Recurring Costs):

a. Is the system being considered a hosted solution? YES

| Hosted Solution Description |
|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| System is hosted and this project will integrate the program data sharing through the HHS2020 System Integration Platform, which is hosted in AWS cloud |

b. Professional services:

| Professional Services | Other Professional Services |
|-------------------------------------|------------------------------------------------------------------|
| System Integration | Enterprise Project Management Office (EPMO) |
| Project Manager | Staff augmentation vendors and/or contracted technical resources |
| IV&V | |
| Business Analysis | |
| Specific Systems development vendor | |

c. Hardware Description: Will the Agency purchase hardware? YES

| Hardware Description |
|---------------------------------------------------------------------------------------------------------------------------|
| Touchscreen computers are used for senior centers to check-in individuals, activity registration, and access information. |
| Barcode Scanner to scan member key tags for quick identification and attendance tracking. |
| Key tags are used with the barcode scanner for member identification. |
| Web Camera used to take and store photos of members. |
| Handheld Scanner used for meal distribution or check-in. |

d. Software Licenses Description: YES

FY27 Information Technology Funding (C2) Request – Full Business Case

| |
|-------------------------------------------------------------------------------------------|
| My Senior Center Cloud Subscription |
| Other specific software licenses will be identified through the integration project work. |

e. Training Description:

| |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Training Description |
| No specific training is known currently. As the project integrations are defined, the new technologies introduced to business users, and training will be identified and provided at that time. |

f. Compliance and Security Description:

| |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Compliance and Security Description |
| My Senior Center is a secure, cloud-based COTS platform that meets federal and state data privacy requirements, aligns with HIPAA safeguards, and ensures compliance with OAPPS federal reporting standards. All data is encrypted in transit and at rest, with role-based access controls, audit logging, and multi-factor authentication for administrative accounts. |
| The vendor provides hosting in a secure, redundant cloud environment with daily backups, disaster recovery, and regular security patching, ensuring system availability, data integrity, and rapid response to incidents. |

g. Facilities Description:

| |
|-------------------------------------------------------------------------|
| Facilities Description |
| 250 senior centers within the State of NM will be part of this project. |

h. Personnel Services Description:

| |
|----------------------------------------------------------------------------------|
| Personnel Services Description |
| State agency staff and contracted staff augmentation or vendor contracted staff. |

6. Estimated Start Date: March 5, 2020

7. Estimated End Date: June 30, 2028

8. Project be Phased: If full funding is not available, can the project be phased? Yes, the implementation of the My Senior Center project can be a phased approach based on each senior centers readiness for integration.

FY27 Information Technology Funding (C2) Request – Full Business Case

9. Project be Phased: NMAALTD will work with the vendor to create a phased approach if a phased budget is awarded.

Project History:

1. Project Funding Request Category:
 - Continuation request for an existing project.
 - Project has been on hold due to turnover of Cabinet Secretary's, lack of staff and delayed project completed by Health Center Authority.
2. Is this funding request a repeat request for funding that has been previously denied?
NO
3. Work To Be Performed with this Funding Request: To ensure a smooth statewide deployment of My Senior Center across all 250 senior centers, ALTSD will follow a structured phased implementation plan. This approach reduces operational risk, allows time for staff training, and ensures lessons learned from early adopters are applied to later rollouts.

Phase 1 – Planning & Preparation

- Finalize statewide implementation schedule.
- Establish project governance and communication plan.
- Procure licenses, hardware, and vendor-provided equipment bundles.
- Prepare data migration strategy and identify legacy data sources.
- Configure system for Older Americans Act Performance System (OAPPS) reporting requirements and statewide standards.
- Configure system for interface with MonAmi software.

Phase 2 – Pilot Deployment

- Select 5–10 senior centers as pilot sites representing varied size, location, and operational complexity.
- Conduct on-site hardware installation and system configuration.
- Provide hands-on staff training and user acceptance testing (UAT).
- Collect feedback and identify process refinements before statewide rollout.

Phase 3 – Regional Rollout

- Deploy the system in regional waves (e.g., by county).
- Provide local training sessions and remote support.

FY27 Information Technology Funding (C2) Request – Full Business Case

- Migrate existing participant data into the system.
- Monitor adoption and address any operational or technical issues.

Phase 4 – Statewide Go-Live

- Complete final wave of deployments, ensuring all 250 senior centers are live on My Senior Center.
- Transition from implementation to steady-state operations.
- Vendor to provide post-launch technical support and performance monitoring.

Phase 5 – Optimization & Continuous Improvement

- Conduct post-implementation review and lessons learned.
- Optimize workflows and reporting features based on real-world use.
- Continue periodic training and refresher sessions.
- Monitor data quality and compliance with (OAPPS) reporting.
- Monitor data quality within Mon Ami software.

4. Is this funding a continuation request to complete an existing project? YES

Existing Project’s Reauthorization Information:

| Fiscal Year | Certification Phase (if any) | Appropriation Amount | Funding Source (Please include any reauthorizations if applicable) | Reauthorization (Yes/No) |
|--------------------|-------------------------------------|-----------------------------|-----------------------------------------------------------------------------------------------|---------------------------------|
| FY21 | Initiation-Planning | \$280,300.00 | Laws 2020, Chapter 83, Section 7(21) | No |
| FY22 | Initiation-Planning | \$280,300.00 | Laws 2021, Chapter 83, Section 7(26), Reauthorized from Laws 2020 Chapter 83, Section 7(21) | Yes |
| FY23 | Initiation-Planning | \$280,300.00 | Laws 2022, Chapter 83, Section 7(54), Reauthorized from Laws 2020, Chapter 83, Section 7(21) | Yes |
| FY24 | Initiation-Planning | \$280,300.00 | Laws 2023, Chapter 83, Section 7(15), Reauthorized from Laws 2020, Chapter 83, Section 7(21) | Yes |
| FY25 | Initiation-Planning | \$280,300.00 | Laws 2024, Chapter 83, Section 7(69), Reauthorized from Laws 2020, Chapter 83, Section 7(21) | Yes |
| FY26 | Initiation-Planning | \$280,300.00 | Laws 2025, Chapter 160, Section 7(15), Reauthorized from Laws 2020, Chapter 83, Section 7(21) | Yes |

5. Is this funding a continuation request to complete an existing project? YES

FY27 Information Technology Funding (C2) Request – Full Business Case

Existing Project's Appropriation History:

| Appropriation History | | | | | | | |
|-------------------------------------------------------------------------------------|----------------------------------------|--------------|-------------------|---------------------------------------------|---------------|-------------|--------------|
| Include All Funding Sources, e.g. Federal, State, County, Municipal Laws or Grants. | | | | | | | |
| Fiscal Year | Funding Source Description | General Fund | Other State Funds | *Internal Serv Funds/ Inter Agency Transfer | Federal Funds | Other Funds | Total Amount |
| FY26 | Laws 2022, Chapter 210, Section 7 (15) | \$280,300 | | | | | \$280,300 |
| FY26 | Laws 2022, Chapter 210, Section 7 (15) | | | | \$2,291,600 | | \$2,291,600 |
| Total Appropriation: | | \$280,300 | | | \$2,291,600 | | |
| Total Appropriation Amount Minus Total Certified Funds: | | | | | | | \$2,751,900 |

6. Is this funding a continuation request to complete an existing project? YES

Existing Project's Certification History:

| Certification History | | | | | | | |
|-------------------------|---------------------|-----------|--------------------------------------------------------------------|-------------|----------------------|-------------|----------------------|
| Date | Certification Phase | Amount | Funding Source Use specific citations matching preceding table. | Contingency | Contingency Due Date | Requirement | Requirement Due Date |
| 1/2021 | Initiation-Planning | \$280,345 | Laws 2022, Chapter 210, Section 7 (15) | | | | |
| Total Certified: | | \$280,345 | | | | | |

7. Is this funding a continuation request to complete an existing project? YES

Project Key Milestones and Contract Deliverables:

| Project Key Milestones and Contract Deliverables | | | |
|--------------------------------------------------|-------------------------------------------------|--------------------------------------------------------|---------------|
| Key Milestone and Contract Deliverable | Key Milestone and Contract Deliverable Due Date | Key Milestone and Contract Deliverable Completion Date | Project Phase |
| Project Charter | 1/28/21 | 1/20/21 | Initiation |
| Project Management Plan | 1/28/21 | 1/20/21 | Planning |
| Requirements | 3/18/21 | 3/18/21 | Planning |

8. Is this funding a continuation request to complete an existing project and Independent

FY27 Information Technology Funding (C2) Request – Full Business Case

Verification and Validation waiver has been approved by the Department of Information Technology? NO

III. Risks

The following table provides a quick risk assessment of the proposed project’s inherent risks. Provide a brief description of the risks and challenges faced by the agency in moving forward with the project, and the impact if the agency does not move forward with the project.

Risk Assessment for Proposed Solution

| Criteria | | Risk Score = 1 | Risk Score = 2 | Risk Score = 3 | Score |
|----------|------------------------------------------------------------------|----------------------------------------------------|---------------------------------------------------------------|----------------------------------------------------------------------------|-------|
| 1 | Estimated project cost | Less than \$250K | \$250K - \$1M | Greater than \$1M | 3 |
| 2 | Estimated total calendar months before completion | 6 or less | 6 to 12 | More than 12 | 2 |
| 3 | Number of project team members | 5 or less | 6 to 10 | More than 10 | 1 |
| 4 | Number of subject matter experts required to execute the project | 3 or less | 4 or 5 | 6 or more | 2 |
| 5 | Project manager experience level | 3 or more projects of similar scope | 1 to 2 projects of similar scope | No prior projects of similar scope | 1 |
| 6 | Estimated total effort hours | Less than 500 | 500 - 1800 | More than 1800 | 1 |
| 7 | Number of sites/offices impacted by the project | 1 | 2 to 5 | More than 5 | 3 |
| 8 | Uniqueness of project's technical requirements | Similar to others in the department | Similar to others, but complex | New and complex | 1 |
| 9 | Impact of noncompliance with applicable laws and regulations | None or minimal | Moderate | Significant | 2 |
| 10 | Impact of 12-month project postponement on existing systems | Existing systems can compensate with minimal costs | Existing or new systems can compensate with substantial costs | Existing systems must be curtailed because of the lack of proposed project | 1 |
| 11 | Number of interfaces to existing systems affected | 0 | 1 to 3 | More than 3 | 2 |
| 12 | User requirements definition | Clearly defined | Somewhat defined, but complex | Very vague and complex | 1 |

| |
|-----------------------------|
| Total Risk Score: 20 |
|-----------------------------|

IV. Scope and Constraints

The following are elements of the project which are in-scope and out-of-scope that are identified to manage trade-offs during execution.

Scope:

| In Scope | Description |
|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| HHS2020 Integration Project | 1) Modules and technologies required to support ALTSD programs identified 2) ALTSD aligning resources to support beginning efforts for agency integration 3) Replacement of agency legacy case management system, WellSky and integration with System Integration Platform Use of full System Integration Platform and shared services technologies available for additional Department programs is planned for discussions in Q3-Q4 in SFY26 for actual design, development and configuration work completion in SFY27 |

| Out of Scope | Description | Reason Why |
|--------------|-------------|------------|
| N/A | | |
| | | |
| | | |

Constraints:

| Constraints | |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Category | Description |
| Resource Availability | The availability of funds provided through the C2 allocation, which has a two-year expiration, poses a constraint. This limited timeframe for fund usage requires careful planning and execution to ensure that all project milestones are achieved within the specified period. |
| Critical Dependencies | The ALTSD ITD ESM Project Team depends on close collaboration with the Senior Centers throughout the State of NM as well as HHS2020 Project Team, business stakeholders, and other New Mexico agencies involved in HHS services. This coordination is essential to develop a cohesive solution that enhances services and outcomes for older New Mexicans and adults with disabilities. ALTSD will develop a communication plan to aid in implementation of this product, if awarded. |

V. Alternative Approach Analysis

JUSTIFICATION FOR PROJECT SELECTION:

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The following table includes viable alternatives, including preliminary research and analysis, that were eliminated in favor of the proposed project:

| Alternative Description (e.g. Status Quo, Enhancements, Replacement) | Reason Eliminated | Cost | Preliminary research and analysis conducted (Yes/No) |
|-------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------------------------------------------------------------------|
| Status Quo | System is outdated with siloed modules, which does not allow ALTSD to access data and reports easily. The \$1.02M is licensure and annual maintenance and operations services. | \$1.02M | Yes |
| Enhancements | System will continue to have siloed modules. Inability to find a solution to interface with other data systems without developing an additional system interface before sharing data with HHS2020. | \$0.00 | Yes |
| Replacements | Cost for replacement system is \$2.5+ M reauthorized funding and \$3.0M FY27 is for implementation services and licensing and project related services such as IV&V and project management | \$5.5M | Yes |

VI. Method(s) Used To Develop Accurate Cost Estimate

The following method(s) were used to gather information and develop the C2 funding request by providing the information below:

| No. | METHOD USED | PURPOSE | COST ESTIMATE AMOUNT (\$) |
|-----|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|
| 1 | Request for Information (RFI) | Gather preliminary information from potential vendors on capabilities, pricing models, and feasibility | \$3-4M |
| 3 | Market Surveys | Engage vendors through requested demos to understand pricing capabilities | \$2-4M |
| 4 | Historical Cost Data Analysis | Review current system to determine cost analysis for enhancements vs implementing a new system. | \$2M |
| 6 | State Specific Agencies | Contact counterparts in other states who currently use the WellSky and MonAmi software and the costs were similar to those quoted to ALTSD | \$3M |
| 7 | Other Method: | Purpose Description: ALTSD reached out to multiple vendors and leveraged | \$3M |

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| No. | METHOD USED | PURPOSE | COST ESTIMATE AMOUNT (\$) |
|-----|-------------|---------------------------------------------------------------|---------------------------|
| | | vendors already listed on the NM Statewide pricing agreement. | |

VII. Key Stakeholders

The following table identifies internal and external stakeholders, their project responsibilities and their expected impact on the project’s success.

| |
|-------------------------------------------------------------------------------------------|
| Project Impact Scale: 1 = Low Impact; 2 = Medium Impact; 3 = High Impact |
|-------------------------------------------------------------------------------------------|

| Internal Stakeholders | Department or Agency | Project Responsibilities | Project Impact |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Executive Sponsor | <ul style="list-style-type: none"> • ALTSD • HCA • Senior Center Directors | <ul style="list-style-type: none"> • Champion ALTSD ESM vision among internal stakeholders, other State of NM stakeholders, Senior Centers, and federal partners. • Help address risks and potential/actual issues with partners and stakeholders. • Work with the Executive Management Team as needed to review program status and direction and to resolve any risks, issues or actions escalated to this level. • Support assignment of needed resources (financial, human, other) to deliver projects. • Fulfill federal reporting mandates | 3 |
| ALTSD Acting Chief Information Officer | ALTSD | <ul style="list-style-type: none"> • Understands and champions project vision • Provides direct support to initiatives • Approves project plans and deliverables • Works in close collaboration with Executive Sponsor to ensure business needs are met • Provides direction for project technology decisions • Helps resolve issues and risks associated with project | 3 |
| ALTSD IT staff and contractors | ALTSD | <ul style="list-style-type: none"> • Provide technical subject matter expertise for the ESM project | 3 |

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| | | | |
|-------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| EPMO | DoIT | <ul style="list-style-type: none"> • Provide oversight and coordination for the ESM project, working collaboratively with the ALTSD agency CIO • Evaluate and escalate resource needs as identified • Provide leadership and oversight for Project Management standards and practices • Track and manage ESM project schedules, as supplied by the agencies and project teams • Work with project teams and other stakeholders to address risks, issues, and actions • Support the budgeting, federal funding request, and interagency funding logistics as needed | 3 |
| Business experts from all ALTSD divisions | <ul style="list-style-type: none"> • Administrative Services Division (ASD) • Consumer and Elder Rights Division (CERD) • Adult Protective Services Division (APS) • Aging Network Division (AND) • Office of Indian and Elder Affairs Division (OIEA) • Long Term Care Division (LTCD) | <ul style="list-style-type: none"> • Collaborate with the individual project teams for specific requirements necessary for their divisions and departments • Participate in testing phases when necessary • Project oversight on Enterprise-Wide impacts | 3 |

| External Stakeholders | Company or Organization | Project Responsibilities | Project Impact |
|----------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| NM Legislative Finance Committee | LFC | <ul style="list-style-type: none"> ▪ Collaborate with health and human service agency key leadership on integrated project ▪ Support legislative funding requests ▪ Provide feedback on program design and data sharing for program effectiveness ▪ Supports the agency's federal reporting mandates | 3 |
| Federal Funding agencies | Any of the federal funding agencies under Department of Health and Human Services | <ul style="list-style-type: none"> ▪ Provide directions on federal funding for identified projects ▪ Review funding requests for agency integration projects ▪ Collaborate with State agency representatives | 3 |

VIII. Objectives, Outcomes, Key Performance Indicators

The following are key project objectives with related deliverable outcomes and quantifiable Key Performance Indicators (KPIs)

| Objectives | Outcomes/Deliverables | Benefits/KPIs (as applicable) |
|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Modernize Existing Systems | Upgrade and consolidate ALTSD's enterprise systems, specifically the WellSky applications, into a unified platform. | Data accuracy and integrity improvements |
| Data Replication and Integration | Implement data replication services to contribute data from ALTSD's internal systems to the HHS2020 data warehouse. | Data consistency rate; Integration success rate; Data availability; Number of data conflicts or discrepancies |
| Improve System Functionality | Ensure that the Mon Ami & My Senior Center applications are interoperable, user-friendly, and support efficient navigation and access for consumers, including Medicaid beneficiaries. | Increase in key feature usage; Number of new functionalities successfully deployed and adopted; Tracks both the technical improvements and how users benefit from the enhanced functionality. |

IX. Benefits

The following is a list of tangible and intangible benefits anticipated from the project. The gain in efficiency and/or effectiveness for the agency and/or constituents served as a result of this project include:

- Consolidation of Systems: Deploy My Senior Center across all 250 senior centers and integrate with the Mon Ami platform to create a single, unified system for activity tracking, service delivery, and OAPPS federal reporting.
- Enhanced Data Sharing: Utilize an Application Programming Interface (API) to securely transfer and consolidate data from My Senior Center and Mon Ami, enabling accurate, real-time reporting and information sharing with HHS2020 participating departments.
- Hardware and System Upgrades: Provide necessary kiosk, workstation, and network hardware, along with system configuration, to ensure reliable operation of the modernized platform statewide.

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- User-Friendly Applications: Optimize My Senior Center’s interface and workflows to improve ease of use for senior center staff and enhance service delivery to older adults across New Mexico.
- Fulfills ALTSD’s mandate for federal reporting

| Tangible Benefits | Amount |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
| <ul style="list-style-type: none"> • Standardized Statewide Data Collection – All 250 senior centers will use the same platform, ensuring consistency in activity tracking and reporting. • Improved Federal Compliance – Automated, accurate reporting for OAPPS reduces risk of noncompliance and protects funding streams. • Operational Efficiency – Reduction in manual data entry and duplicate recordkeeping saves staff time at both the center and state levels. • Faster Reporting Turnaround – Real-time data availability enables faster submission of required reports and quicker response to information requests. • Better Resource Allocation – Centralized analytics help ALTSD identify program trends and allocate funding, staff, and services more effectively. • Improved Service Delivery – Staff can track participation and program engagement instantly, enabling them to adapt offerings to community needs. • Integration with Mon Ami – A single, unified data repository eliminates system silos and supports cross-department HHS2020 collaboration. • Reduced IT Maintenance Costs – Using a vendor-hosted COTS SaaS platform eliminates the need for costly in-house hosting, patching, and upgrades. • Hardware Modernization – Updated kiosks, workstations, and networking equipment extend system lifespan and improve reliability. • Enhanced Data Security – Built-in encryption, role-based access, and audit logging improve protection of personally identifiable information (PII). | TBD |

| Intangible Benefits | Metrics |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| <ul style="list-style-type: none"> • Improved Staff Experience – Easier, more intuitive systems reduce frustration and boost job satisfaction for senior center staff. • Greater Public Trust – Consistent, accurate reporting strengthens transparency and confidence in ALTSD’s management of senior services. • Enhanced Collaboration – Unified data supports better coordination between senior centers, ALTSD divisions, and HHS2020 partners. • Adaptability to Future Needs – A modern, scalable system can accommodate new programs, services, or reporting requirements without major redesign. • Community Engagement – Streamlined check-in and better program tracking make seniors feel more welcomed and valued. • Organizational Knowledge Retention – Centralized records protect institutional knowledge when staff retire or transition. • Increased Morale Among Seniors – Faster, smoother processes improve the participant experience, encouraging repeat visits. | |

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| | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <ul style="list-style-type: none">• Reputation for Innovation – Positions ALTSD as a leader in leveraging technology for community-based aging services. | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|

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X. Total Cost of Ownership

The following table lists the total potential cost to develop or acquire, implement, operate and maintain the proposed project for its entire life cycle.

IX. Total Cost of Ownership

Total Cost

[The Total Cost of Ownership (TCO) is designed to capture the system lifecycle and should include costs to acquire or develop, implement and support and maintain operations. Work with your budget team to complete this form.]

| Category | | Previous Actuals ¹ | FY26 | FY27 | FY28 | FY29 | FY30 | Total |
|--------------------------------------------------------------|--------------------------------------------------|-------------------------------|------------------|------------------|------------------|------------------|------------------|-------------------|
| Non-Recurring Cost - Development & Implementation | | (in thousands) | | | | | | |
| 200 | Personnel Services and Employee Benefits | \$0.0 | \$0.0 | \$0.0 | \$0.0 | | | \$0.0 |
| 300 | Contractual Services | | | | | | | \$0.0 |
| | IT Professional Services: Project Management | \$0.0 | \$228.2 | \$0.0 | \$0.0 | | | \$228.2 |
| | IT Professional Services: IV&V | \$0.0 | \$128.5 | \$0.0 | \$0.0 | | | \$128.5 |
| | IT Professional Services: Business Analysis | \$0.0 | \$0.0 | \$0.0 | \$0.0 | | | \$0.0 |
| | IT Professional Services: Dev./Imp./Training/UAT | \$0.0 | \$94.8 | \$0.0 | \$0.0 | | | \$94.8 |
| | Other Professional Services | \$0.0 | \$0.0 | \$0.0 | \$0.0 | | | \$0.0 |
| 400 | Other | \$0.0 | \$148.5 | \$0.0 | \$0.0 | | | \$148.5 |
| | Travel/Lodging | \$0.0 | \$0.0 | \$0.0 | \$0.0 | | | \$0.0 |
| | Hardware | \$0.0 | \$700.0 | \$0.0 | \$0.0 | | | \$700.0 |
| | Software Licenses | \$0.0 | \$500.0 | \$1,200.0 | \$0.0 | | | \$1,700.0 |
| | Facilities | \$0.0 | \$0.0 | \$0.0 | \$0.0 | | | \$0.0 |
| Subtotal Non-Recurring Cost | | \$0.0 | \$1,800.0 | \$1,200.0 | \$0.0 | | | \$3,000.0 |
| Recurring Maintenance and Operations (M&O) Cost | | (in thousands) | | | | | | |
| 200 | Personnel Services and Employee Benefits | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 |
| 300 | Contractual Services | | | | | | | |
| | IT Professional Services | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 |
| | Training | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 |
| 400 | Other | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 |
| | Hardware | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 |
| | Software Licenses | \$0.0 | \$900.0 | \$2,200.0 | \$2,200.0 | \$2,200.0 | \$2,200.0 | \$9,700.0 |
| | Facilities | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 |
| | Compliance and Security | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 |
| Subtotal Recurring M&O Cost | | \$0.0 | \$900.0 | \$2,200.0 | \$2,200.0 | \$2,200.0 | \$2,200.0 | \$9,700.0 |
| ¹ Applicable for on-going or existing project. | | | | | | | | |
| Total Cost | | \$0.0 | \$2,700.0 | \$3,400.0 | \$2,200.0 | \$2,200.0 | \$2,200.0 | \$12,700.0 |

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XI. C2 Form – Computer System Enhancement Fund (CSEF)

[Form available at [Agency IT Special Appropriation Guidance - New Mexico Department of Information Technology \(nm.gov\)](#) or

**C2: Information Technology
Data Processing - Computer Systems Enhancement Fund (CSEF)**

| Agency Name | Agency Code | Project Name | | | |
|---------------------------------------|------------------------|--------------|-----------------------------|--------------------|--|
| Aging & Long-Term Services Department | 62400 | HHS2020 | | | |
| Multi-Agency Project | Participating Agencies | Priority | Projected/Actual Start Date | Projected End Date | |
| Yes | | 1 | | | |

| Revenue Project Cost (dollars in thousands) | | | | |
|---------------------------------------------------------|--------------------|----------------|----------------|----------------|
| Category or Account Description | FY25 & Prev Actual | FY26 Budget | FY27 Request | Total |
| General Fund (CSEF) | | 280.3 | 3,000.0 | 3,280.3 |
| Other State Funds (*specify funds below) | | 0.0 | 0.0 | 0.0 |
| Federal Funds | | 2,291.6 | 0.0 | 2,291.6 |
| Internal Svc Funds/Interagency Transfer | | 0.0 | 0.0 | 0.0 |
| Total | 0.0 | 2,571.9 | 3,000.0 | 5,571.9 |
| *If Other State Funds, Specify Funding Source/Fund Name | | | | |

| Expenditure Categories (dollars in thousands) | | | | |
|-----------------------------------------------|--------------------|--------------|----------------|----------------|
| | FY25 & Prev Actual | FY26 Budget | FY27 Request | Total |
| Personnel Services & Employee Benefits | | | | |
| Professional Services | | | 2,000.0 | 2,000.0 |
| Travel/Lodging | | | | |
| IT Hardware | | | 1,000.0 | 1,000.0 |
| IT Software | | | | |
| Other | 131.8 | 148.5 | | 280.3 |
| Total | 131.8 | 148.5 | 3,000.0 | 3,280.3 |

| | Print Name | Phone | Email Address | Date |
|--------------------------------------------------|------------------|--------------|----------------------------------------------------------------------------------|----------|
| Agency Cabinet Secretary/ Director (Mandatory) | Emily Kaltenbach | 505.603.8158 | emily.kaltenbach@altsd.nm.gov | 9/1/2025 |
| Chief Information Officer or IT Lead (Mandatory) | Sonia Abeyta | 505.709.8656 | sonia.abeyta@altsd.nm.gov | 9/1/2025 |

Agency Cabinet Secretary/Director Signature _____

Chief Information Officer/IT Lead Signature _____

Chief Finance Officer/Budget Director Signature _____