NEW MEXICO
PUBLIC REGULATION COMMISSION

COMMISSIONERS

GABRIEL AGUILERA
GREG NIBERT
PATRICK O'CONNELL

P.O. Box 1269
Santa Fe, NM 87504-1269

CHIEF OF STAFF
Cholla Khoury

August 27, 2026

Dr. Andrew Miner, Director/Deputy Secretary
Department of Finance and Administration/State Budget Division
190 Bataan Memorial Bldg.
Santa Fe, NM 87501

Mr. Charles Sallee, Director
Legislative Finance Committee
325 Don Gaspar, Suite 101
Santa Fe, NM 87501

Dear Dr. Miner and Mr. Sallee,

I respectfully submit the Fiscal Year (FY) 2028 appropriation request for the Public Regulation Commission (PRC). The agency is requesting a total base budget request of $24,647,400 which is an increase of 6 percent from the FY27 operating budget. This includes a General Fund decrease of $7,646,800, or 46.3 percent. The majority of the personnel request is related to one additional FTE for forecast modeling that is currently being funded through the Innovation in State Government special appropriation as well as a 10% increase in healthcare premiums. The request also includes increases for updated FY28 rates for the annual audit, GSD, and DOIT as well as the recurring costs for AI software and forecast modeling software. The request includes an increase in salaries so that the PRC can maintain and retain qualified staff.

The base budget appropriation request includes the following:

- The PRC requests an increase of 2.5 percent in the Personal Services and Employee Benefits category that includes an applied vacancy rate of 7 percent.
- The PRC requests an increase of 14.8 percent in the Contractual Services category, and
- The PRC requests an increase of 30.9 percent in the Other Expenses category for operating costs.

In FY27 the P614 Special Revenues program, the FY28 base budget request includes an increase of 2.1 percent for additional costs related to the Pipeline Safety program. This is the mechanism to get the funds out of the pipeline safety fee fund and into the operating fund.

In addition to the base budget request described above, the agency is requesting a special appropriation in the amount of $3,100,000 for the administration of the community solar program. The PRC is requesting this special be available for expenditure from fiscal year 2028 through fiscal year 2029.

If you require additional information or have any questions, please contact Miranda Mascarenas Administrative Services Director/CFO, at (505) 231-7239.

Sincerely,

Cholla Khoury
Chief of Staff

APPROPRIATION REQUEST

CERTIFICATION
FORM S-1

Agency Name: Public Regulation Commission | Business Unit: 43000

I hereby certify that the accompanying summary and detailed statements are true and correct to the best of my knowledge and belief and that the arithmetic accuracy of all numeric information has been verified.

Cholla Khoury

Cholla Khoury, Chief of Staff

Patrick O'Connell

Patrick O'Connell, Chair

Miranda Mascareñas, ASD Director/CFO

P.O. Box 1269
Santa Fe, NM 87504

(505) 231-7239

Miranda.Mascarenas@prc.nm.gov

Note: Appropriation Requests for agencies headed by a board or commission must be approved by the board or commission by official action and signed by the chairperson. Operating Budgets of other agencies must be signed by the director or secretary. Appropriation Requests not properly signed will be returned.

FY28 Appropriation Request Checklist

Agency Name: *Public Regulation Commission* **Business Unit:** *43000*

Reports to Include in PDF Submission

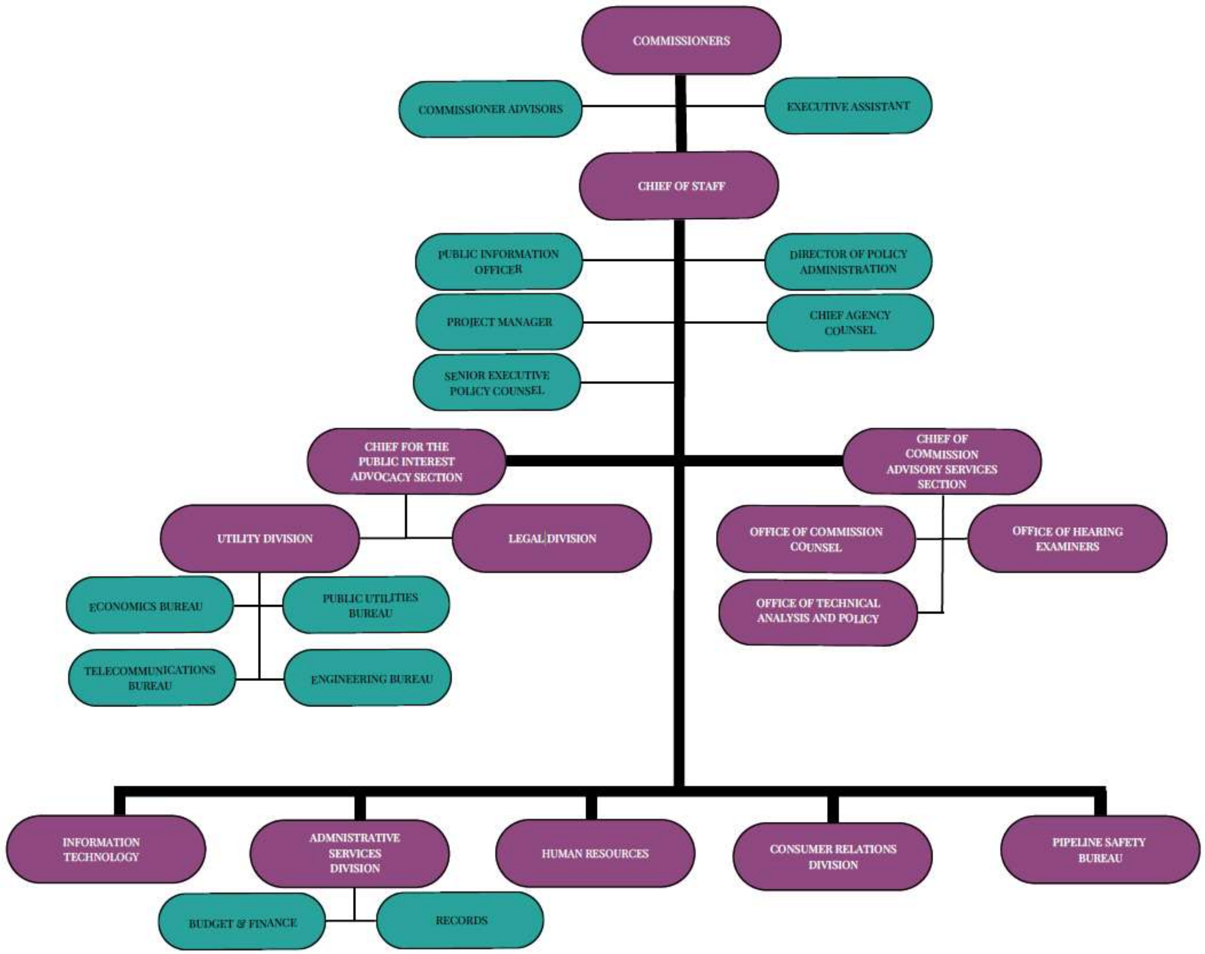
	Form #	Title	
X	**Cvr Ltr**	Cover Letter	***Agency Level***
X	**S-1**	Certification	***Agency Level***
X	**S-2**	Organizational Chart	***Agency/Program Level***
X	**S-8**	Financial Summary (BFM)	***Agency/Program Level***
X	**GF**	General Fund Budget Change Log	***Agency/Program Level***
X	**S-9**	Account Code Revenue / Expenditure Report	***Agency/Program Level***
X	**S-10**	Fund Balance Projection	***Fund Level***
X	**S-13**	Detail of Rate Line Items (see instructions)	***Agency Level***
X	**P-1**	Program Narrative	***Program Level***
N/A	**R-2**	Transfer Report	***Agency Level***
X	**REV/EXP**	Revenue-Expenditure Comparison Report	***Agency/Program Level***
X	**FFRW**	Detail of Federal Funds Revenue Worksheet	***Agency/Program Level***
N/A	**EB-1**	Expansion Justfications	***Program Level***
N/A	**EB-2**	Expansion Fiscal Summary	***Program Level***
N/A	**EB-3**	Expansion Line Item Detail	***Program Level***
N/A	**LFR**	Legislating for Results Expansion Tool	***Program Level***
X	**E4**	Pcode Detail	***Program Level***
X	**E5**	Contract by Pcode	***Program Level***
X	**SAR**	Special Appropriation Request Report	***Agency Level***
X	**APR**	Annual Performance Report	***Program Level***
X	**Table 2**	Table 2 Performance Measure Summary	***Program Level***
X	**SP**	Strategic Plan	***Agency Level***
X	**ITP**	Information Technology Plan	***Agency Level***
X	**C-1**	Base Operating Budget	***Agency Level***
X	**C-2**	IT Request Plan	***Agency Level***
N/A	**Perf Audit**	Update to LFC Performance Audits (within last 2 years)	***Agency Level***

		Documents to Attach in BFM (PDF Optional)	***Where to Attach***
X	**Board Cert**	Board or Commission Budget Certification	***Form 9900***
N/A	**E-6B**	Leased Passenger-Related Vehicles	***Form 3300/4300***

Agency Name: Public Regulation Commission
Program Name: Agency

Business Unit: 43000
Program Code: Agency

APPROPRIATION REQUEST
ORGANIZATION CHART
FORM S-2



☐ Check Box if this form is a revision Revision no: Revision Date: 6/30/2011

State of New Mexico

S-8 Financial Summary

(Dollars in Thousands)

BU	PCode	Department
43000	0000	0000000000

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE								
111	General Fund Transfers	15,784.1	15,418.7	16,531.9	0.0	8,885.1	0.0	8,885.1
112	Other Transfers	2,355.0	3,147.4	2,505.4	0.0	11,443.7	0.0	11,443.7
120	Federal Revenues	1,584.8	1,579.2	1,708.3	0.0	1,759.8	0.0	1,759.8
130	Other Revenues	2,355.0	1,986.8	2,505.4	0.0	2,558.8	0.0	2,558.8
REVENUE, TRANSFERS		**22,078.9**	**22,132.1**	**23,251.0**	**0**	**24,647.4**	**0.0**	**24,647.4**
REVENUE		**22,078.9**	**22,132.1**	**23,251.0**	**0**	**24,647.4**	**0.0**	**24,647.4**
EXPENSE								
200	Personal services and employee benefits	16,800.1	15,321.9	17,369.5	18,222.5	17,801.8	0.0	17,801.8
300	Contractual services	829.4	900.6	829.9	0.0	952.7	0.0	952.7
400	Other	2,094.4	1,894.2	2,546.2	0.0	3,334.1	0.0	3,334.1
EXPENDITURES		**19,723.9**	**18,116.7**	**20,745.6**	**18,222.54**	**22,088.6**	**0.0**	**22,088.6**
500	Other financing uses	2,355.0	1,277.4	2,505.4	0.0	2,558.8	0.0	2,558.8
OTHER FINANCING USES		**2,355.0**	**1,277.4**	**2,505.4**	**0**	**2,558.8**	**0.0**	**2,558.8**
EXPENSE		**22,078.9**	**19,394.2**	**23,251.0**	**18,222.54**	**24,647.4**	**0.0**	**24,647.4**
FTE POSITIONS								
810	Permanent	124.00	109.00	124.00	129.00	125.00	0.00	125.00
FTEs		**124.00**	**109.00**	**124.00**	**129.00**	**125.00**	**0.00**	**125.00**
FTE POSITIONS		**124.00**	**109.00**	**124.00**	**129.00**	**125.00**	**0.00**	**125.00**

PUBLIC REGULATION COMMISSION (43000)
FY28 RECURRING GENERAL FUND: AGENCY APPROPRIATION REQUEST
CHANGES BY PROGRAM AND CATEGORY

Public Regulation Commission (P611)	Salaries and Benefits (200's)	Contractual Services (300's)	Other (400's)	Other Financing Uses (500's)	TOTAL
FY27 Operating Budget: General Fund	**$13,783.5**	**$748.9**	**$1,999.5**	**$0.0**	**$16,531.9**
Increases (Decreases)					
General fund increase/decrease #1 description	($6,708.2)	($312.9)	($625.7)		**($7,646.8)**
General fund increase/decrease #2 description					**$0.0**
General fund increase/decrease #3 description					**$0.0**
General fund increase/decrease #4 description					**$0.0**
General fund increase/decrease #5 description					**$0.0**
General fund increase/decrease #6 description					**$0.0**
General fund increase/decrease #7 description					**$0.0**
General fund increase/decrease #8 description					**$0.0**
General fund increase/decrease #9 description					**$0.0**
General fund increase/decrease #10 description					**$0.0**
General fund increase/decrease #11 description					**$0.0**
General fund increase/decrease #12 description					**$0.0**
General fund increase/decrease #13 description					**$0.0**
General fund increase/decrease #14 description					**$0.0**
General fund increase/decrease #15 description					**$0.0**
FY28 Request: General Fund	**$7,075.3**	**$436.0**	**$1,373.8**	**$0.0**	**$8,885.1**
$ increase over FY27	-$6,708.2	-$312.9	-$625.7	$0.0	**-$7,646.8**
% increase over FY27	-48.7%	-41.8%	-31.3%	#DIV/0!	**-46.3%**

Special Revenues (P614)	Salaries and Benefits (200's)	Contractual Services (300's)	Other (400's)	Other Financing Uses (500's)	TOTAL
FY27 Operating Budget: General Fund	**$0.0**	**$0.0**	**$0.0**	**$0.0**	**$0.0**
Increases (Decreases)					
General fund increase/decrease #1 description					**$0.0**
General fund increase/decrease #2 description					**$0.0**
General fund increase/decrease #4 description					**$0.0**
General fund increase/decrease #5 description					**$0.0**
General fund increase/decrease #6 description					**$0.0**
General fund increase/decrease #7 description					**$0.0**
General fund increase/decrease #8 description					**$0.0**
General fund increase/decrease #9 description					**$0.0**
General fund increase/decrease #10 description					**$0.0**
General fund increase/decrease #11 description					**$0.0**
General fund increase/decrease #12 description					**$0.0**
General fund increase/decrease #13 description					**$0.0**
General fund increase/decrease #14 description					**$0.0**
General fund increase/decrease #15 description					**$0.0**
FY28 Request: General Fund	**$0.0**	**$0.0**	**$0.0**	**$0.0**	**$0.0**
$ increase over FY27	$0.0	$0.0	$0.0	$0.0	**$0.0**
% increase over FY27	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	**#DIV/0!**

AGENCY TOTAL (43000)	Salaries and Benefits (200's)	Contractual Services (300's)	Other (400's)	Other Financing Uses (500's)	TOTAL
FY27 Operating Budget: General Fund	**$13,783.5**	**$748.9**	**$1,999.5**	**$0.0**	**$16,531.9**
Increases (Decreases)	($6,708.2)	($312.9)	($625.7)	$0.0	**($7,646.8)**
FY28 Request: General Fund	**$7,075.3**	**$436.0**	**$1,373.8**	**$0.0**	**$8,885.1**
$ increase over FY27	($6,708.2)	($312.9)	($625.7)	$0.0	**($7,646.8)**
% increase over FY27	-48.7%	-41.8%	-31.3%	#DIV/0!	**-46.3%**

S-9 Account Code Revenue/Expenditure Summary

(Dollars in Thousands)

BU	PCode	Department
43000	0000	0000000000

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
499105	General Fd. Appropriation	15,784.1	15,418.7	16,531.9	0.0	8,885.1	0.0	8,885.1
111	**General Fund Transfers**	**15,784.1**	**15,418.7**	**16,531.9**	**0.0**	**8,885.1**	**0.0**	**8,885.1**
499905	Other Financing Sources	0.0	792.4	0.0	0.0	0.0	0.0	0.0
499906	OFS - INTRA-Agency	2,355.0	2,355.0	2,505.4	0.0	11,443.7	0.0	11,443.7
112	**Other Transfers**	**2,355.0**	**3,147.4**	**2,505.4**	**0.0**	**11,443.7**	**0.0**	**11,443.7**
451903	Federal Direct - Operating	1,584.8	1,579.2	1,708.3	0.0	1,759.8	0.0	1,759.8
120	**Federal Revenues**	**1,584.8**	**1,579.2**	**1,708.3**	**0.0**	**1,759.8**	**0.0**	**1,759.8**
415102	Pipeline Fees	2,355.0	1,966.8	2,505.4	0.0	2,558.8	0.0	2,558.8
424302	Printing & Reproduction	0.0	0.0	0.0	0.0	0.0	0.0	0.0
496909	Misc Revenue - Interagency	0.0	20.0	0.0	0.0	0.0	0.0	0.0
130	**Other Revenues**	**2,355.0**	**1,986.8**	**2,505.4**	**0.0**	**2,558.8**	**0.0**	**2,558.8**
TOTAL REVENUE		**22,078.9**	**22,132.1**	**23,251.0**	**0**	**24,647.4**	**0.0**	**24,647.4**
520100	Exempt Perm Positions P/T&F/T	3,032.9	2,789.3	2,528.2	3,960.8	3,762.7	0.0	3,762.7
520200	Term Positions	0.0	20.8	0.0	0.9	0.0	0.0	0.0
520300	Classified Perm Positions F/T	9,196.0	7,868.7	9,706.3	9,072.0	8,661.4	0.0	8,661.4
520500	Temporary Positions F/T & P/T	0.0	2.8	0.0	0.0	0.0	0.0	0.0
520600	Paid Unused Sick Leave	0.0	23.2	0.0	0.0	0.0	0.0	0.0
520700	Overtime & Other Premium Pay	38.0	163.2	38.0	0.0	38.0	0.0	38.0
520800	Annl & Comp Paid At Separation	0.0	35.5	0.0	0.0	0.0	0.0	0.0
521100	Group Insurance Premium	962.8	1,266.1	1,381.2	1,655.7	1,623.2	0.0	1,623.2
521200	Retirement Contributions	2,341.6	2,070.4	2,417.1	2,484.8	2,359.3	0.0	2,359.3
521300	F I C A	918.3	806.4	947.1	800.7	928.7	0.0	928.7
521400	Workers' Comp Assessment Fee	1.2	1.1	1.2	0.0	1.3	0.0	1.3
521410	GSD Work Comp Insur Premium	13.7	13.1	8.0	0.0	8.2	0.0	8.2
521500	Unemployment Comp Premium	0.2	0.0	9.1	0.0	27.4	0.0	27.4
521600	Employee Liability Ins Premium	52.3	46.1	82.1	0.0	146.3	0.0	146.3
521700	RHC Act Contributions	243.1	215.2	251.2	267.4	245.3	0.0	245.3
200	**Personal services and employee benef**	**16,800.1**	**15,321.9**	**17,369.5**	**18,242.3**	**17,801.8**	**0.0**	**17,801.8**
535100	Medical Services	1.0	1.3	1.5	0.0	1.6	0.0	1.6
535200	Professional Services	448.2	752.7	441.6	0.0	576.6	0.0	576.6
535300	Other Services	73.5	88.5	73.5	0.0	73.6	0.0	73.6
535400	Audit Services	44.0	35.9	50.6	0.0	38.1	0.0	38.1
535500	Attorney Services	14.0	2.5	14.0	0.0	14.0	0.0	14.0

S-9 Account Code Revenue/Expenditure Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request Base	FY 2028 Agency Request Expansion	FY 2028 Agency Request Total
535600	IT Services	248.7	19.4	248.7	0.0	248.8	0.0	248.8
535999	Prior Year Expense Contractual	0.0	0.4	0.0	0.0	0.0	0.0	0.0
300	**Contractual services**	**829.4**	**900.6**	**829.9**	**0.0**	**952.7**	**0.0**	**952.7**
542000	Legislator PerDiem&M-DFARollup	0.0	0.0	0.0	0.0	0.0	0.0	0.0
542100	Employee I/S Mileage & Fares	10.8	3.0	10.8	0.0	10.9	0.0	10.9
542200	Employee I/S Meals & Lodging	140.1	73.9	170.1	0.0	170.2	0.0	170.2
542500	Transp - Fuel & Oil	44.6	39.1	46.2	0.0	63.0	0.0	63.0
542600	Transp - Parts & Supplies	25.5	8.1	26.4	0.0	34.4	0.0	34.4
542700	Transp - Transp Insurance	3.8	3.7	3.4	0.0	4.7	0.0	4.7
542800	State Transp Pool Charges	3.9	0.2	3.9	0.0	4.0	0.0	4.0
543200	Maint - Furn, Fixt, Equipment	2.5	0.0	2.5	0.0	2.6	0.0	2.6
543400	Maint - Property Insurance	8.6	8.7	8.6	0.0	8.6	0.0	8.6
543500	Maint - Supplies	4.0	0.0	4.0	0.0	4.0	0.0	4.0
543820	Maintenance IT	1.0	0.0	146.0	0.0	146.0	0.0	146.0
543830	IT HW/SW Agreements	23.8	205.8	278.8	0.0	878.8	0.0	878.8
544000	Supply Inventory IT	101.8	150.5	101.8	0.0	101.9	0.0	101.9
544100	Supplies-Office Supplies	8.9	12.7	8.9	0.0	8.9	0.0	8.9
544200	Supplies-Medical,Lab,Personal	0.1	0.1	0.1	0.0	0.1	0.0	0.1
544400	Supplies-Field Supplies	7.8	0.4	7.8	0.0	7.8	0.0	7.8
544700	Supplies-Clothng,Unifrms,Linen	9.6	2.4	9.6	0.0	9.6	0.0	9.6
544800	Supplies-Education&Recreation	0.0	3.1	0.0	0.0	0.0	0.0	0.0
544900	Supplies-Inventory Exempt	17.3	63.3	17.3	0.0	17.3	0.0	17.3
545600	Reporting & Recording	210.3	102.4	210.3	0.0	210.4	0.0	210.4
545700	ISD Services	89.9	85.2	101.3	0.0	129.4	0.0	129.4
545710	DOIT HCM Assessment Fees	46.4	43.4	46.7	0.0	45.3	0.0	45.3
545900	Printing & Photo Services	16.2	12.6	19.2	0.0	19.2	0.0	19.2
546100	Postage & Mail Services	8.0	2.9	8.0	0.0	8.0	0.0	8.0
546400	Rent Of Land & Buildings	517.4	459.4	517.4	0.0	532.4	0.0	532.4
546409	Rent Expense - Interagency	0.0	0.6	0.0	0.0	0.0	0.0	0.0
546500	Rent Of Equipment	19.9	10.7	19.9	0.0	20.0	0.0	20.0
546600	Communications	1.4	0.0	1.4	0.0	1.4	0.0	1.4
546610	DOIT Telecommunications	145.1	143.7	137.6	0.0	141.7	0.0	141.7
546700	Subscriptions/Dues/License Fee	254.5	128.1	254.5	0.0	354.5	0.0	354.5

S-9 Account Code Revenue/Expenditure Summary

(Dollars in Thousands)

BU	PCode	Department
43000	0000	0000000000

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request Base	FY 2028 Agency Request Expansion	FY 2028 Agency Request Total
546709	Subscription & Due Interagency	0.0	0.2	0.0	0.0	0.0	0.0	0.0
546800	Employee Training & Education	107.2	92.6	107.2	0.0	107.2	0.0	107.2
546900	Advertising	93.7	77.1	96.7	0.0	96.8	0.0	96.8
547900	Miscellaneous Expense	2.3	4.8	2.3	0.0	2.4	0.0	2.4
547909	Misc Expense Interagency	0.0	0.3	0.0	0.0	0.0	0.0	0.0
548800	Automotive & Aircraft	0.0	31.1	0.0	0.0	0.0	0.0	0.0
549600	Employee O/S Mileage & Fares	56.0	33.5	56.0	0.0	56.0	0.0	56.0
549700	Employee O/S Meals & Lodging	112.0	90.5	121.5	0.0	136.6	0.0	136.6
400	**Other**	**2,094.4**	**1,894.2**	**2,546.2**	**0.0**	**3,334.1**	**0.0**	**3,334.1**
555106	OFU - INTRA-Agency	2,355.0	2,355.0	2,505.4	0.0	2,558.8	0.0	2,558.8
500	**Other financing uses**	**2,355.0**	**2,355.0**	**2,505.4**	**0.0**	**2,558.8**	**0.0**	**2,558.8**
TOTAL EXPENSE		**22,078.9**	**20,471.7**	**23,251.0**	**18,242.31**	**24,647.4**	**0.0**	**24,647.4**
810	Permanent	124.00	109.00	124.00	129.00	125.00	0.00	125.00
810	**Permanent**	**124.00**	**109.00**	**124.00**	**129.00**	**125.00**	**0.00**	**125.00**
TOTAL FTE POSITIONS		**124.00**	**109.00**	**124.00**	**129.00**	**125.00**	**0.00**	**125.00**

APPROPRIATION REQUEST
FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

Agency:	Public Regulation Commission	Business Unit:	43000
Fund Name:	PRC Utility Fees	Fund Number:	50600
Legal Auth.	Section 62-8-9 NMSA 1978		

BEGINNING BALANCE

Unreserved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY26		0

ADJUSTMENTS

Add:

Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY26	0	
Other (explain in detail)	0	

Deduct:

Liabilities not reflected in FCD Reports at close of FY26	0	
Fund balance designated by law for future expenditure (non-reverting funds)	0	
Amount due to State General Fund or other fund designated by statute	0	
Other (explain in detail)	0	
FY26 revision not reflected in liabilities	0	
Total Adjustments		0
ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY26		0

Add:

Projected revenue/sources (less fund balance budgeted) for FY27	0	

Deduct:

Projected total expenditures for FY27	0	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27		0

Add:

Projected revenue/sources (less fund balance requested) for FY28	19,900,000	

Deduct:

Total expenditures budgeted in appropriation request	(8,884,900)	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY28		11,015,100

APPROPRIATION REQUEST

FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

Agency:	Public Regulation Commission	Business Unit:	43000
Fund Name:	Pipeline Safety Fund	Fund Number:	37700
Legal Auth.	Section 70-3-13 through 70-3-21 NMSA 1978		

BEGINNING BALANCE

Unreserved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY26		0
ADJUSTMENTS		
Add:		
Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY26	0	
Other (explain in detail)	0	
Deduct:		
Liabilities not reflected in FCD Reports at close of FY26	0	
Fund balance designated by law for future expenditure (non-reverting funds)	1,316,400	
Amount due to State General Fund or other fund designated by statute	0	
Other (explain in detail)	0	
FY26 revision not reflected in liabilities	0	
Total Adjustments		1,316,400
ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY26		1,316,400
Add:		
Projected revenue/sources (less fund balance budgeted) for FY27	2,505,400	
Deduct:		
Projected total expenditures for FY27	(2,505,400)	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27		1,316,400
Add:		
Projected revenue/sources (less fund balance requested) for FY28	2,558,800	
Deduct:		
Total expenditures budgeted in appropriation request	(2,558,800)	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY28		1,316,400

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

BusUnit			Line Item		2025-26 Actuals	2026-27 Opbud	Request Base	Request Expansion	Recommendation Base	Recommendation Expansion	Opbud
43000	**P611-R**	**Public Regulation Commission**	521400	Workers' Comp Assessment Fee	1.11	1.2	1.3	0	0	0	0.0
			521410	GSD Work Comp Insur Premium	13.15	8	8.2	0	0	0	0.0
			521500	Unemployment Comp Premium	0.02	9.1	27.4	0	0	0	0.0
			521600	Employee Liability Ins Premium	46.08	82.1	146.3	0	0	0	0.0
			535400	Audit Services	35.95	50.6	38.1	0	0	0	0.0
			542700	Transp - Transp Insurance	3.75	3.4	4.7	0	0	0	0.0
			543400	Maint - Property Insurance	8.68	8.6	8.6	0	0	0	0.0
			545700	ISD Services	85.22	101.3	129.4	0	0	0	0.0
			545710	DOIT HCM Assessment Fees	43.4	46.7	45.3	0	0	0	0.0
			546610	DOIT Telecommunications	143.7	137.6	141.7	0	0	0	0.0
Subtotal for:	**43000**	**P611-R**	**Public Regulation Commission**		**381.06**	**448.6**	**551**	**0**	**0**	**0**	**0.0**
43000					**381.06**	**448.6**	**551**	**0**	**0**	**0**	**0.0**

Totals by Line Item

BusUnit	Line Item		2025-26 Actuals	2026-27 Opbud	Request Base	Request Expansion	Recommendation Base	Recommendation Expansion	Opbud
43000	**521400**	**Workers' Comp Assessment Fee**	1.11	1.2	1.3	0	0	0	0.0
	521410	**GSD Work Comp Insur Premium**	13.15	8	8.2	0	0	0	0.0
	521500	**Unemployment Comp Premium**	0.02	9.1	27.4	0	0	0	0.0
	521600	**Employee Liability Ins Premium**	46.08	82.1	146.3	0	0	0	0.0
	535400	**Audit Services**	35.95	50.6	38.1	0	0	0	0.0
	542700	**Transp - Transp Insurance**	3.75	3.4	4.7	0	0	0	0.0
	543400	**Maint - Property Insurance**	8.68	8.6	8.6	0	0	0	0.0
	545700	**ISD Services**	85.22	101.3	129.4	0	0	0	0.0
	545710	**DOIT HCM Assessment Fees**	43.4	46.7	45.3	0	0	0	0.0
	546610	**DOIT Telecommunications**	143.7	137.6	141.7	0	0	0	0.0
		Grand Total	**381.06**	**448.6**	**551**	**0**	**0**	**0**	**0.0**

REV EXP COMPARISON

(Dollars in Thousands)

43000 - Public Regulation Commission

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES	**8,885.1**	**2,558.8**	**11,443.7**	**1,759.8**	**24,647.4**
Personal services and employee benefits	7,075.3	0.0	9,281.0	1,445.5	17,801.8
Contractual services	436.0	0.0	516.7	0.0	952.7
Other	1,373.8	0.0	1,646.0	314.3	3,334.1
Other financing uses	0.0	2,558.8	0.0	0.0	2,558.8
USES Total:	**8,885.1**	**2,558.8**	**11,443.7**	**1,759.8**	**24,647.4**
Net:	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**

Detail of Federal Funds Revenue (numbers in thousands)

Agency: NM Public Regulation Commission
BU: 43000
Program: Public Regulation Commission
Program Code: Agency

								FY28 REQUEST		
FUND	REVENUE ACCOUNT	GRANT NAME	MATCH RATIO	EXP. DATE	TOTAL GRANT AMOUNT	FY26 ACTUALS	FY27 OPBUD	BASE	EXPANSION	TOTAL
55000	451903	Pipeline Safety Grant State Base Grant Natural Gas	None	Calendar year awards	1,354.0	1,354.0	1,441.9	1,479.6	0.0	1,479.6
55000	451903	Pipeline Safety Grant State Base Grant Hazardous Liquid	None	Calendar year awards	81	81	130.2	144.0	0.0	144.0
55000	451903	PHMSA One Call Pipeline Safety Grant	None	Federal Fiscal Year Awards	48.2	48.2	49.9	49.9	0.0	49.9
55000	451903	Damage Prevention Pipeline Safety Grant	None	Federal Fiscal Year Awards	95.9	95.9	86.3	86.3	0.0	86.3
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
				TOTALS		1,579.10	1,708.30	1,759.80	0.00	1,759.80

State of New Mexico

SPECIALS, SUPPLEMENTALS AND DEFICIENCIES DFA

(Prepare separate forms for each request)

BU: 43000

Request Type: Special (FY 28)

Agency: Public Regulation Commission

Program:

Analyst: Miranda Mascareñas

Phone: (505) 231-7239

Rank: 1

TOTAL SOURCES MUST EQUAL TOTAL USES

(Dollars in Thousands)

Sources		Uses	
Revenue Account	**Amount**	**Uses Account**	**Amount**
General Fund Transfers	3,100.0	Contractual Services	3,100.0
Total Sources	**3,100.0**	**Total Uses**	**3,100.0**

Full Time Equivalents (FTE)	
Type	**Amount of FTE**
	0.00
Total FTE	**0.00**

Request is related to a recurring expense	**No**
Request is related to a capital request	**No**
Request is related to proposed legislation	**No**

Language requested for inclusion in General Appropriations Act (Please Follow Legislative Bill Drafting Conventions - See Instructions)

To administer the Community Solar Program and shall revert at the end of fiscal year 2029.

Justification Quantitative Data (Description)

To continue the Commission’s implementation of the Community Solar Act, NMSA 1978 62-16B-1 et seq.

Request: Provide a brief description of what the request does, how the dollars will be spent and explain why it is a nonrecurring need.

This special appropriation is necessary to continue contracting with the third party administrator that has managed the Community Solar Program since its inception. The existing administrator provides the established systems, staffing, and operational infrastructure required to manage core program functions, including customer enrollment, collaboration between utilities and subscriber organizations, project solicitation and tracking, data management, consumer protection activities, and compliance with statutory and regulatory requirements.
Once the Commission opens the second solicitation process, the program will expand by up to an additional 300 MW, resulting in a substantial increase in administrative workload, data processing needs, and project management responsibilities. Existing internal resources are not sufficient to absorb these expanded duties or replicate the established operational infrastructure already in place. This appropriation will enable the agency to manage increased project volume, maintain program stability, meet statutory obligations, and support equitable access to community solar throughout the state.

Request: How the dollars will be spent.

To contract with a third-party administrator to oversee the Community Solar Program.

Request: Explain why request is nonrecurring need.

This would fund two years of the contract to oversee the program and then PRC can assess what is needed once the legislature has given input into the direction of the program.

Consequences: Provide a brief description of consequences of not funding a performance and accountability task.

The PRC will be unable to contract with a third party to oversee the Community Solar program and does not have the capacity to administer the program with current agency staff.

Performance: How will agency performance be affected.

This contract allows PRC to successfully administer the Community Solar Program.

Performance: How will agency performance will be improved.

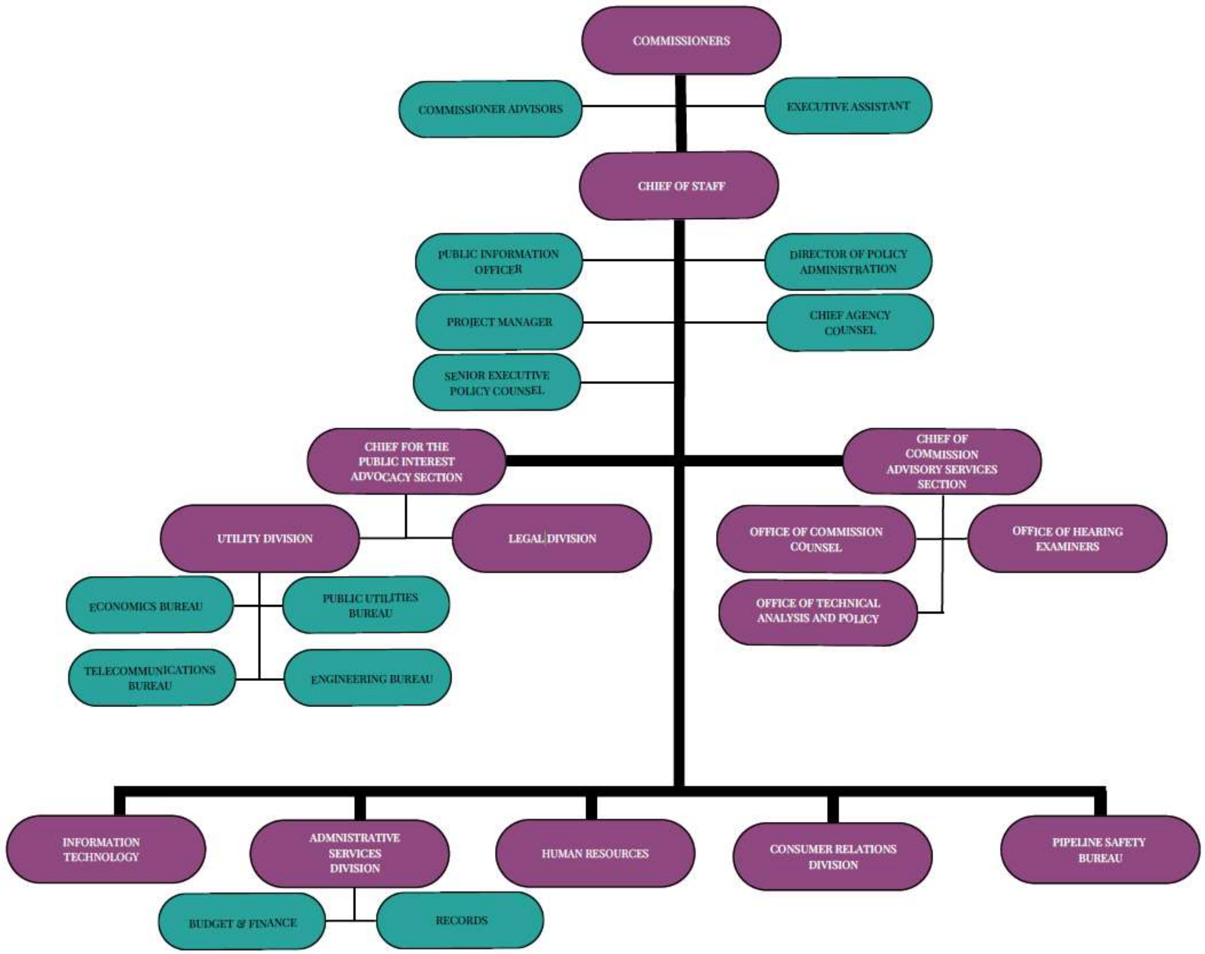
This will allow the PRC to continue to move the Community Solar Program forward for New Mexicans.

Brief description of problem agency is addressing.

The current contract ends June 30, 2026. There isn’t money in the current budget to cover the cost of administering the program.

Agency Name: Public Regulation Commission | Business Unit: 43000
Program Name: Public Regulation Commission | Program Code: P611

APPROPRIATION REQUEST
ORGANIZATION CHART
FORM S-2



BU	PCode	Department
43000	P611	000000

State of New Mexico

S-8 Financial Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE								
111	General Fund Transfers	15,784.1	15,418.7	16,531.9	0.0	8,885.1	0.0	8,885.1
112	Other Transfers	2,355.0	3,147.4	2,505.4	0.0	11,443.7	0.0	11,443.7
120	Federal Revenues	1,584.8	1,579.2	1,708.3	0.0	1,759.8	0.0	1,759.8
130	Other Revenues	0.0	1,986.8	0.0	0.0	0.0	0.0	0.0
REVENUE, TRANSFERS		**19,723.9**	**22,132.1**	**20,745.6**	**0.0**	**22,088.6**	**0.0**	**22,088.6**
REVENUE		**19,723.9**	**22,132.1**	**20,745.6**	**0.0**	**22,088.6**	**0.0**	**22,088.6**
EXPENSE								
200	Personal services and employee benefits	16,800.1	15,321.9	17,369.5	18,242.3	17,801.8	0.0	17,801.8
300	Contractual services	829.4	900.6	829.9	0.0	952.7	0.0	952.7
400	Other	2,094.4	1,894.2	2,546.2	0.0	3,334.1	0.0	3,334.1
EXPENDITURES		**19,723.9**	**18,116.7**	**20,745.6**	**18,242.31**	**22,088.6**	**0.0**	**22,088.6**
EXPENSE		**19,723.9**	**18,116.7**	**20,745.6**	**18,242.31**	**22,088.6**	**0.0**	**22,088.6**
FTE POSITIONS								
810	Permanent	124.00	109.00	124.00	129.00	125.00	0.00	125.00
FTEs		**124.00**	**109.00**	**124.00**	**129.00**	**125.00**	**0.00**	**125.00**
FTE POSITIONS		**124.00**	**109.00**	**124.00**	**129.00**	**125.00**	**0.00**	**125.00**

PUBLIC REGULATION COMMISSION (43000)
FY28 RECURRING GENERAL FUND: AGENCY APPROPRIATION REQUEST
CHANGES BY PROGRAM AND CATEGORY

Public Regulation Commission (P611)	Salaries and Benefits (200's)	Contractual Services (300's)	Other (400's)	Other Financing Uses (500's)	TOTAL
FY27 Operating Budget: General Fund	**$13,783.5**	**$748.9**	**$1,999.5**	**$0.0**	**$16,531.9**
Increases (Decreases)					
General fund increase/decrease #1 description	($6,708.2)	($312.9)	($625.7)		**($7,646.8)**
General fund increase/decrease #2 description					**$0.0**
General fund increase/decrease #3 description					**$0.0**
General fund increase/decrease #4 description					**$0.0**
General fund increase/decrease #5 description					**$0.0**
General fund increase/decrease #6 description					**$0.0**
General fund increase/decrease #7 description					**$0.0**
General fund increase/decrease #8 description					**$0.0**
General fund increase/decrease #9 description					**$0.0**
General fund increase/decrease #10 description					**$0.0**
General fund increase/decrease #11 description					**$0.0**
General fund increase/decrease #12 description					**$0.0**
General fund increase/decrease #13 description					**$0.0**
General fund increase/decrease #14 description					**$0.0**
General fund increase/decrease #15 description					**$0.0**
FY28 Request: General Fund	**$7,075.3**	**$436.0**	**$1,373.8**	**$0.0**	**$8,885.1**
$ increase over FY27	-$6,708.2	-$312.9	-$625.7	$0.0	**-$7,646.8**
% increase over FY27	-48.7%	-41.8%	-31.3%	#DIV/0!	**-46.3%**

Special Revenues (P614)	Salaries and Benefits (200's)	Contractual Services (300's)	Other (400's)	Other Financing Uses (500's)	TOTAL
FY27 Operating Budget: General Fund	**$0.0**	**$0.0**	**$0.0**	**$0.0**	**$0.0**
Increases (Decreases)					
General fund increase/decrease #1 description					**$0.0**
General fund increase/decrease #2 description					**$0.0**
General fund increase/decrease #4 description					**$0.0**
General fund increase/decrease #5 description					**$0.0**
General fund increase/decrease #6 description					**$0.0**
General fund increase/decrease #7 description					**$0.0**
General fund increase/decrease #8 description					**$0.0**
General fund increase/decrease #9 description					**$0.0**
General fund increase/decrease #10 description					**$0.0**
General fund increase/decrease #11 description					**$0.0**
General fund increase/decrease #12 description					**$0.0**
General fund increase/decrease #13 description					**$0.0**
General fund increase/decrease #14 description					**$0.0**
General fund increase/decrease #15 description					**$0.0**
FY28 Request: General Fund	**$0.0**	**$0.0**	**$0.0**	**$0.0**	**$0.0**
$ increase over FY27	$0.0	$0.0	$0.0	$0.0	**$0.0**
% increase over FY27	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	**#DIV/0!**

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
499105	General Fd. Appropriation	15,784.1	15,418.7	16,531.9	0.0	8,885.1	0.0	8,885.1
111	**General Fund Transfers**	**15,784.1**	**15,418.7**	**16,531.9**	**0.0**	**8,885.1**	**0.0**	**8,885.1**
499905	Other Financing Sources	0.0	792.4	0.0	0.0	0.0	0.0	0.0
499906	OFS - INTRA-Agency	2,355.0	2,355.0	2,505.4	0.0	11,443.7	0.0	11,443.7
112	**Other Transfers**	**2,355.0**	**3,147.4**	**2,505.4**	**0.0**	**11,443.7**	**0.0**	**11,443.7**
451903	Federal Direct - Operating	1,584.8	1,579.2	1,708.3	0.0	1,759.8	0.0	1,759.8
120	**Federal Revenues**	**1,584.8**	**1,579.2**	**1,708.3**	**0.0**	**1,759.8**	**0.0**	**1,759.8**
415102	Pipeline Fees	0.0	1,966.8	0.0	0.0	0.0	0.0	0.0
424302	Printing & Reproduction	0.0	0.0	0.0	0.0	0.0	0.0	0.0
496909	Misc Revenue - Interagency	0.0	20.0	0.0	0.0	0.0	0.0	0.0
130	**Other Revenues**	**0.0**	**1,986.8**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**
TOTAL REVENUE		**19,723.9**	**22,132.1**	**20,745.6**	**0.0**	**22,088.6**	**0.0**	**22,088.6**
520100	Exempt Perm Positions P/T&F/T	3,032.9	2,789.3	2,528.2	3,960.8	3,762.7	0.0	3,762.7
520200	Term Positions	0.0	20.8	0.0	0.9	0.0	0.0	0.0
520300	Classified Perm Positions F/T	9,196.0	7,868.7	9,706.3	9,072.0	8,661.4	0.0	8,661.4
520500	Temporary Positions F/T & P/T	0.0	2.8	0.0	0.0	0.0	0.0	0.0
520600	Paid Unused Sick Leave	0.0	23.2	0.0	0.0	0.0	0.0	0.0
520700	Overtime & Other Premium Pay	38.0	163.2	38.0	0.0	38.0	0.0	38.0
520800	Annl & Comp Paid At Separation	0.0	35.5	0.0	0.0	0.0	0.0	0.0
521100	Group Insurance Premium	962.8	1,266.1	1,381.2	1,655.7	1,623.2	0.0	1,623.2
521200	Retirement Contributions	2,341.6	2,070.4	2,417.1	2,484.8	2,359.3	0.0	2,359.3
521300	F I C A	918.3	806.4	947.1	800.7	928.7	0.0	928.7
521400	Workers' Comp Assessment Fee	1.2	1.1	1.2	0.0	1.3	0.0	1.3
521410	GSD Work Comp Insur Premium	13.7	13.1	8.0	0.0	8.2	0.0	8.2
521500	Unemployment Comp Premium	0.2	0.0	9.1	0.0	27.4	0.0	27.4
521600	Employee Liability Ins Premium	52.3	46.1	82.1	0.0	146.3	0.0	146.3
521700	RHC Act Contributions	243.1	215.2	251.2	267.4	245.3	0.0	245.3
200	**Personal services and employee benef**	**16,800.1**	**15,321.9**	**17,369.5**	**18,242.3**	**17,801.8**	**0.0**	**17,801.8**
535100	Medical Services	1.0	1.3	1.5	0.0	1.6	0.0	1.6
535200	Professional Services	448.2	752.7	441.6	0.0	576.6	0.0	576.6
535300	Other Services	73.5	88.5	73.5	0.0	73.6	0.0	73.6
535400	Audit Services	44.0	35.9	50.6	0.0	38.1	0.0	38.1
535500	Attorney Services	14.0	2.5	14.0	0.0	14.0	0.0	14.0

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
535600	IT Services	248.7	19.4	248.7	0.0	248.8	0.0	248.8
535999	Prior Year Expense Contractual	0.0	0.4	0.0	0.0	0.0	0.0	0.0
300	**Contractual services**	**829.4**	**900.6**	**829.9**	**0.0**	**952.7**	**0.0**	**952.7**
542000	Legislator PerDiem&M-DFARollup	0.0	0.0	0.0	0.0	0.0	0.0	0.0
542100	Employee I/S Mileage & Fares	10.8	3.0	10.8	0.0	10.9	0.0	10.9
542200	Employee I/S Meals & Lodging	140.1	73.9	170.1	0.0	170.2	0.0	170.2
542500	Transp - Fuel & Oil	44.6	39.1	46.2	0.0	63.0	0.0	63.0
542600	Transp - Parts & Supplies	25.5	8.1	26.4	0.0	34.4	0.0	34.4
542700	Transp - Transp Insurance	3.8	3.7	3.4	0.0	4.7	0.0	4.7
542800	State Transp Pool Charges	3.9	0.2	3.9	0.0	4.0	0.0	4.0
543200	Maint - Furn, Fixt, Equipment	2.5	0.0	2.5	0.0	2.6	0.0	2.6
543400	Maint - Property Insurance	8.6	8.7	8.6	0.0	8.6	0.0	8.6
543500	Maint - Supplies	4.0	0.0	4.0	0.0	4.0	0.0	4.0
543820	Maintenance IT	1.0	0.0	146.0	0.0	146.0	0.0	146.0
543830	IT HW/SW Agreements	23.8	205.8	278.8	0.0	878.8	0.0	878.8
544000	Supply Inventory IT	101.8	150.5	101.8	0.0	101.9	0.0	101.9
544100	Supplies-Office Supplies	8.9	12.7	8.9	0.0	8.9	0.0	8.9
544200	Supplies-Medical,Lab,Personal	0.1	0.1	0.1	0.0	0.1	0.0	0.1
544400	Supplies-Field Supplies	7.8	0.4	7.8	0.0	7.8	0.0	7.8
544700	Supplies-Clothng,Unifrms,Linen	9.6	2.4	9.6	0.0	9.6	0.0	9.6
544800	Supplies-Education&Recreation	0.0	3.1	0.0	0.0	0.0	0.0	0.0
544900	Supplies-Inventory Exempt	17.3	63.3	17.3	0.0	17.3	0.0	17.3
545600	Reporting & Recording	210.3	102.4	210.3	0.0	210.4	0.0	210.4
545700	ISD Services	89.9	85.2	101.3	0.0	129.4	0.0	129.4
545710	DOIT HCM Assessment Fees	46.4	43.4	46.7	0.0	45.3	0.0	45.3
545900	Printing & Photo Services	16.2	12.6	19.2	0.0	19.2	0.0	19.2
546100	Postage & Mail Services	8.0	2.9	8.0	0.0	8.0	0.0	8.0
546400	Rent Of Land & Buildings	517.4	459.4	517.4	0.0	532.4	0.0	532.4
546409	Rent Expense - Interagency	0.0	0.6	0.0	0.0	0.0	0.0	0.0
546500	Rent Of Equipment	19.9	10.7	19.9	0.0	20.0	0.0	20.0
546600	Communications	1.4	0.0	1.4	0.0	1.4	0.0	1.4
546610	DOIT Telecommunications	145.1	143.7	137.6	0.0	141.7	0.0	141.7
546700	Subscriptions/Dues/License Fee	254.5	128.1	254.5	0.0	354.5	0.0	354.5
546709	Subscription & Due Interagency	0.0	0.2	0.0	0.0	0.0	0.0	0.0

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
546800	Employee Training & Education	107.2	92.6	107.2	0.0	107.2	0.0	107.2
546900	Advertising	93.7	77.1	96.7	0.0	96.8	0.0	96.8
547900	Miscellaneous Expense	2.3	4.8	2.3	0.0	2.4	0.0	2.4
547909	Misc Expense Interagency	0.0	0.3	0.0	0.0	0.0	0.0	0.0
548800	Automotive & Aircraft	0.0	31.1	0.0	0.0	0.0	0.0	0.0
549600	Employee O/S Mileage & Fares	56.0	33.5	56.0	0.0	56.0	0.0	56.0
549700	Employee O/S Meals & Lodging	112.0	90.5	121.5	0.0	136.6	0.0	136.6
400	**Other**	**2,094.4**	**1,894.2**	**2,546.2**	**0.0**	**3,334.1**	**0.0**	**3,334.1**
TOTAL EXPENSE		**19,723.9**	**18,116.7**	**20,745.6**	**18,242.3**	**22,088.6**	**0.0**	**22,088.6**
810	Permanent	124.00	109.00	124.00	129.00	125.00	0.00	125.00
810	**Permanent**	**124.00**	**109.00**	**124.00**	**129.00**	**125.00**	**0.00**	**125.00**
TOTAL FTE POSITIONS		**124.00**	**109.00**	**124.00**	**129.00**	**125.00**	**0.00**	**125.00**

State of New Mexico

Contract by PCode Detail

(Dollars in Thousands)

Fund	Account		#	Contract Purpose	Actuals	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
55000	535100	Medical Services	1000		1.3	0.3	0.0	1.3	0.0	1.6	
55000	535200	Professional Services	1000		752.7	283.2	0.0	293.4	0.0	576.6	Increase for additional professional service contracts for Artificial Intellegence (AI) and training on modeling software. 50% of this increase was requested in GF.
55000	535300	Other Services	1000		88.5	4.4	0.0	69.2	0.0	73.6	
55000	535400	Audit Services	1000		35.9	16.7	0.0	21.4	0.0	38.1	Decrease in Audit rates. 50% of this decrease was requested in GF.
55000	535500	Attorney Services	1000		2.5	7.0	0.0	7.0	0.0	14.0	
55000	535600	IT Services	1000		19.4	124.4	0.0	124.4	0.0	248.8	
55000	535999	Prior Year Expense Contractu	1000		0.4	0.0	0.0	0.0	0.0	0.0	
	TOTAL EXPENSE				**900.6**	**436.0**	**0.0**	**516.7**	**0.0**	**952.7**	

(Dollars in Thousands)

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
00000	520100	Exempt Perm Positions P/T&F/T	0.0	0.0	140.18	0.0	0.0	0.0	0.0	0.0	
00000	520300	Classified Perm Positions F/T	0.0	0.0	457.26	0.0	0.0	0.0	0.0	0.0	
00000	521100	Group Insurance Premium	0.0	0.0	38.06	0.0	0.0	0.0	0.0	0.0	
00000	521200	Retirement Contributions	0.0	0.0	113.84	0.0	0.0	0.0	0.0	0.0	
00000	521300	F I C A	0.0	0.0	36.68	0.0	0.0	0.0	0.0	0.0	
00000	521700	RHC Act Contributions	0.0	0.0	14.79	0.0	0.0	0.0	0.0	0.0	
55000	520100	Exempt Perm Positions P/T&F/T	2,789.3	2,528.2	3,820.6	1,814.0	0.0	1,948.7	0.0	3,762.7	The net increase between 520300 & 520100 being requested is $189,600. $128,000 of this is to bring in the modeling analyst position into the PRC operating budget. Currently this is being paid for using innovation of state government funding which will expire 6.30.2027. 50 percent of the modeling analyst position was requested in GF. The remaining $61,600 is to pay current staff while keeping a low vacancy rate.
55000	520200	Term Positions	20.8	0.0	0.89	0.0	0.0	0.0	0.0	0.0	
55000	520300	Classified Perm Positions F/T	7,868.7	9,706.3	8,614.78	3,166.8	0.0	4,534.4	960.2	8,661.4	There is a decrease in this account code of $1,044,900, but is is added into account 520100. 50 percent of this decrease was requested in GF.
55000	520500	Temporary Positions F/T & P/T	2.8	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	520600	Paid Unused Sick Leave	23.2	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	520700	Overtime & Other Premium Pay	163.2	38.0	0	0.0	0.0	15.2	22.8	38.0	
55000	520800	Annl & Comp Paid At Separation	35.5	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	521100	Group Insurance Premium	1,266.1	1,381.2	1,617.62	596.9	0.0	848.8	177.5	1,623.2	Total increase of $242,000. $147,500 of this is related to the estimated 10 percent increase to Insurance Premiums. The remaining $94,500 is related to increased costs for new insurance plans for current staff and the additional modeling analyst position.
55000	521200	Retirement Contributions	2,070.4	2,417.1	2,370.93	943.7	0.0	1,230.9	184.7	2,359.3	Decrease related to small increase in vacancy rate
55000	521300	F I C A	806.4	947.1	764.02	370.5	0.0	484.7	73.5	928.7	Decrease related to small increase in vacancy rate
55000	521400	Workers' Comp Assessment Fee	1.1	1.2	0	0.6	0.0	0.6	0.1	1.3	Increase related to increased GSD rates. 50 percent of this increase was requested in GF.
55000	521410	GSD Work Comp Insur Premium	13.1	8.0	0	2.7	0.0	3.8	1.7	8.2	Increase related to increased GSD rates. 50 percent of this increase was requested in GF.

(Dollars in Thousands)

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
55000	521500	Unemployment Comp Premium	0.0	9.1	0	13.7	0.0	13.7	0.0	27.4	Increase related to increased GSD rates. 50 percent of this increase was requested in GF.
55000	521600	Employee Liability Ins Premium	46.1	82.1	0	68.3	0.0	72.2	5.8	146.3	Increase related to increased GSD rates. 50 percent of this increase was requested in GF.
55000	521700	RHC Act Contributions	215.2	251.2	252.66	98.1	0.0	128.0	19.2	245.3	Decrease related to small increase in vacancy rate
	200	**Personal services and employee benef**	**15,321.9**	**17,369.5**	**18,242.31**	**7,075.3**	**0.0**	**9,281.0**	**1,445.5**	**17,801.8**	
55000	542000	Legislator PerDiem&M-DFARollup	0.0	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	542100	Employee I/S Mileage & Fares	3.0	10.8	0	5.1	0.0	5.4	0.4	10.9	
55000	542200	Employee I/S Meals & Lodging	73.9	170.1	0	9.6	0.0	73.0	87.6	170.2	
55000	542500	Transp - Fuel & Oil	39.1	46.2	0	1.5	0.0	22.5	39.0	63.0	Increase of $16,800 for fuel in the Pipeline Safety Division for inspections and training in Oklahoma due to increase fuel costs. The Pipeline Safety Division is funded using pipeline fees and federal grants.
55000	542600	Transp - Parts & Supplies	8.1	26.4	0	2.2	0.0	12.7	19.5	34.4	Increase of $8,000 for expected costs related to new tires for the Pipeline Safety Division. The Pipeline Safety Division is funded using pipeline fees and federal grants.
55000	542700	Transp - Transp Insurance	3.7	3.4	0	0.8	0.0	2.1	1.8	4.7	Increase is based on GSD rates. $600 of this increase was requested in GF.
55000	542800	State Transp Pool Charges	0.2	3.9	0	2.0	0.0	2.0	0.0	4.0	
55000	543200	Maint - Furn, Fixt, Equipment	0.0	2.5	0	0.8	0.0	1.2	0.6	2.6	
55000	543400	Maint - Property Insurance	8.7	8.6	0	4.3	0.0	4.3	0.0	8.6	
55000	543500	Maint - Supplies	0.0	4.0	0	2.0	0.0	2.0	0.0	4.0	
55000	543820	Maintenance IT	0.0	146.0	0	73.0	0.0	73.0	0.0	146.0	
55000	543830	IT HW/SW Agreements	205.8	278.8	0	439.4	0.0	439.4	0.0	878.8	Increase of $600,000 for modeling software. This is currently being paid for using innovation of state government money. 50 percent of this increase was requested in GF.
55000	544000	Supply Inventory IT	150.5	101.8	0	33.7	0.0	47.5	20.7	101.9	
55000	544100	Supplies-Office Supplies	12.7	8.9	0	3.6	0.0	4.3	1.0	8.9	
55000	544200	Supplies-Medical,Lab,Personal	0.1	0.1	0	0.0	0.0	0.0	0.1	0.1	
55000	544400	Supplies-Field Supplies	0.4	7.8	0	0.0	0.0	3.1	4.7	7.8	
55000	544700	Supplies-Clothng,Unifrms,Linen	2.4	9.6	0	0.0	0.0	3.8	5.8	9.6	
55000	544800	Supplies-Education&Recreation	3.1	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	544900	Supplies-Inventory Exempt	63.3	17.3	0	4.5	0.0	7.8	5.0	17.3	

(Dollars in Thousands)

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
55000	545600	Reporting & Recording	102.4	210.3	0	105.2	0.0	105.2	0.0	210.4	
55000	545700	ISD Services	85.2	101.3	0	56.0	0.0	63.0	10.4	129.4	Increase is based on DOIT rates. 50 percent of this increase was requested in GF.
55000	545710	DOIT HCM Assessment Fees	43.4	46.7	0	18.3	0.0	21.8	5.2	45.3	Decrease is based on DOIT rates. 50 percent of this increase was requested in GF.
55000	545900	Printing & Photo Services	12.6	19.2	0	2.1	0.0	8.1	9.0	19.2	
55000	546100	Postage & Mail Services	2.9	8.0	0	3.0	0.0	3.8	1.2	8.0	
55000	546400	Rent Of Land & Buildings	459.4	517.4	0	265.8	0.0	266.6	0.0	532.4	Increase of $15,000 for escalation costs for rent. 50 percent of this increase was requested in GF.
55000	546409	Rent Expense - Interagency	0.6	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	546500	Rent Of Equipment	10.7	19.9	0	9.0	0.0	11.0	0.0	20.0	
55000	546600	Communications	0.0	1.4	0	0.7	0.0	0.7	0.0	1.4	
55000	546610	DOIT Telecommunications	143.7	137.6	0	57.2	0.0	68.1	16.4	141.7	Increase is based on DOIT rates. 50 percent of this increase was requested in GF.
55000	546700	Subscriptions/Dues/License Fee	128.1	254.5	0	172.0	0.0	176.2	6.3	354.5	Increase of $100,000 for escalation costs for subscriptions and the cost of an additional subscription. 50 percent of this increase was requested in GF.
55000	546709	Subscription & Due Interagency	0.2	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	546800	Employee Training & Education	92.6	107.2	0	46.1	0.0	52.1	9.0	107.2	
55000	546900	Advertising	77.1	96.7	0	16.4	0.0	80.4	0.0	96.8	
55000	547900	Miscellaneous Expense	4.8	2.3	0	0.7	0.0	1.1	0.6	2.4	
55000	547909	Misc Expense Interagency	0.3	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	548800	Automotive & Aircraft	31.1	0.0	0	0.0	0.0	0.0	0.0	0.0	
55000	549600	Employee O/S Mileage & Fares	33.5	56.0	0	18.0	0.0	26.0	12.0	56.0	
55000	549700	Employee O/S Meals & Lodging	90.5	121.5	0	20.8	0.0	57.8	58.0	136.6	Increase of $15,100 for the Pipeline Safety Division for inspections and training in Oklahoma.The Pipeline Safety Division is funded using pipeline fees and federal grants.
	400	**Other**	**1,894.2**	**2,546.2**	**0**	**1,373.8**	**0.0**	**1,646.0**	**314.3**	**3,334.1**	
TOTAL EXPENSE			**17,216.1**	**19,915.7**		**8,449.1**	**0.0**	**10,927.0**	**1,759.8**	**21,135.9**	

P-1 Program Overview

BU	PCode
43000	P611

Program Description:

The NMPRC consists of the Commission, General Counsel, Hearing Examiners, Consumer Relations Division, Utilities Division, Pipeline Safety, Legal Division (including one-half of the advocacy staff), Administrative Services (including Information Technology (IT) services, financial services and budget, fleet management, Human Resources (HR), records management), and the Chief of Staff's Office. The Office of General Counsel is solely advisory staff and serves as legal advisors to the Commission on all matters coming before the Commission and defends and enforces the Commission orders. The Hearing Examiners are advisory staff that assist the Commission in hearing adjudicated matters and developing the record underlying decisions in litigated proceedings. The Consumer Relations Division are operational staff who assist consumers with inquiries and complaints against companies that are regulated by the Public Regulation Commission. The Utilities Division serves as advocacy staff to the Commission in the regulation of electric, natural gas, renewable energy sources, telecommunications and water and wastewater systems as provided by NMSA 1978, Section 8-8-12. The Pipeline Safety Division is advocacy staff that carries out the provisions of the New Mexico Pipeline Safety Act (Section 70-21-1 NMSA 1978 et seq.) to promulgate and enforce pipeline safety regulations under the authority provided by the certification agreement and grant with the U.S. Department of Transportation's Pipeline Safety and Hazardous Material Administration under US Public Law 49 USC 60105 et seq. The Legal Division's primary statutory duty is to work with the Utility Division in providing advocacy and representation of the public interest in litigated matters before the Commission, to build the record upon which the Commission may base a decision.

The New Mexico Public Regulation Commission (NMPRC) has a legal wall within the Agency that divides most staff into two sections, advisory staff and advocacy staff. Advisory staff, consisting of the Office of General Counsel and the Hearing Examiners, are permitted to work with the Commissioners on case determination and policy. Advocacy staff, consisting of the Legal Division, the Utilities Division and the Consumer Relations Division, must not work with the Commission on matters that appear in adjudicated proceedings. The rest of the divisions make up agency administration, a third category of personnel within the Agency, staff that neither advise the Commission nor advocate in front of it but are necessary for the operation of the legislatively assigned functions of the Agency.

P-1 Program Overview

BU	PCode
43000	P611

Major Issues and Accomplishments:

Through the implementation of new processes and with the assistance of technology, the Commission continues to reduce its case processing time, with a 47% increase in efficiency as compared to last year. The Commission currently has more active proceedings than it has seen in prior years, with major cases including the merger or acquisition of both New Mexico Gas Company and TXNM Energy, the holding company of PNM. Other major cases include significant resource acquisition cases for Southwest Public Service Company and El Paso Electric's first rate case in 10 years. The Commission continues to work with utilities to move toward transitioning the grid to clean energy generation, including overseeing Integrated Resource planning for each major utility. In addition, the Commission has seen great progress in creating a Community Solar Program, with more than a third of the community solar projects reaching operation in FY26The Commission continues to administer Universal Service funds to maintain telephone service and expand broad internet service in rural communities. In FY26 the Commission increased its focus on small water companies in rural New Mexico, who face unique challenges to maintain adequate management and funding. The Commission has increased its ability to promptly respond to issues and concerns throughout the state and be available to deploy technical staff to conduct inspections and investigations when pipeline incidents or accidents are reported. From July to December 2026, staff will provide administrative support to the PRC Nominating that is providing recommendations to the Governor for the appointment of on Commissioner position. In FY26, ASD has been focused on implementing the vision of the Commission, including rebranding, revising policies, filling vacancies, repurposing positions and focusing on staff development. In FY26 the agency successfully implemented a change in its electronic docket management system, with the new PRCe360 going live at the end of January. The new system provides greater transparency, in that the public can access all case documents without having to go through complicated user registration and anyone interested in following cases can sign up to receive notifications of new events in cases in which they are interested. FY26 also saw the opening of a satellite office in Albuquerque, with a fully equipped hearing room, which allows the PRC to provide greater service to our constituents. The agency has also completed design of the new, permanent, office building for its Santa Fe headquarters.

Overview of Request:

The PRC is focused on providing employee growth within the agency including employee retention through means of adequate compensation, reforming processes, and increasing capacity. The request includes an increase in personal services and employee benefits to ensure the Public Regulation Commission is able to retain current employees and attract quality employees to fill vacant positions. The majority of the personnel request is related to one additional FTE for forecast modeling that is currently being funded through the Innovation in State Government special appropriation as well as a 10% increase in healthcare premiums. The request also includes increases for updated FY28 rates for the annual audit, GSD, and DOIT as well as the recurring costs for AI software and forecast modeling software.

The total request of $24,647.4 thousand includes $8,885.1 thousand or 36 percent general fund revenue, $14,002.5 thousand or 57 percent other state fund revenue, and $1,759.8 thousand or 7% federal revenue.

Additionally, the request includes a special appropriation request of $3.1 million to continue contracting with the third party administrator that has managed the Community Solar Program since its inception through fiscal year 2029. This appropriation will enable the agency to manage increased project volume, maintain program stability, meet statutory obligations, and support equitable access to community solar throughout the state.

Programmatic Changes:

There are no programmatic changes in the FY28 Budget Request.

BU	PCode
43000	P611

Base Budget Justification: The NMPRC appropriation request includes an increase in personal services and employee benefits of $432.3 thousand, or 2.5 percent; an increase of $122.8 thousand, or 14.8 percent, in contractual services; and an increase of $787.9 thousand, or 30.9 percent in other expenses. The increase in personal services and employee benefits includes compensation for all current filled positions with an anticipated 7% vacancy rate. The increase also includes compensation for one additional FTE for forecast modeling. This position is currently being funded through a special appropriation for Innovation in State Government in FY27. Additionally, the increase includes a 10% increase in employee benefits. The increase in contractual services includes an increase to support forecast modeling that is currently being funded through the Innovation in State Government special appropriation. The increase in other expenses is due to the increased rates for GSD and DOIT as well as the recurring costs for AI software and software licenses related to modeling software.

Although the overall base budget includes an increase of 6 percent from FY27, the NMPRC is requesting a decrease of 46.3% in general fund revenue for FY28. The NMPRC is requesting $8,885.1 thousand in general fund revenue, the remaining $13,203.5 thousand included within the request will be funded through other state funds and federal revenue.

REV EXP COMPARISON

(Dollars in Thousands)

43000 - Public Regulation Commission

P611 - Public Regulation Commission

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES Totals	**8,885.1**	**0.0**	**11,443.7**	**1,759.8**	**22,088.6**
Personal services and employee benefits	7,075.3	0.0	9,281.0	1,445.5	17,801.8
Contractual services	436.0	0.0	516.7	0.0	952.7
Other	1,373.8	0.0	1,646.0	314.3	3,334.1
USES Total:	**8,885.1**	**0.0**	**11,443.7**	**1,759.8**	**22,088.6**
Net:	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**

Detail of Federal Funds Revenue (numbers in thousands)

Agency: NM Public Regulation Commission
BU: 43000
Program: Public Regulation Commission
Program Code: P611

FUND	REVENUE ACCOUNT	GRANT NAME	MATCH RATIO	EXP. DATE	TOTAL GRANT AMOUNT	FY26 ACTUALS	FY27 OPBUD	FY28 REQUEST BASE	FY28 REQUEST EXPANSION	FY28 REQUEST TOTAL
55000	451903	Pipeline Safety Grant State Base Grant Natural Gas	None	Calendar year awards	1,354.0	1,354.0	1,441.9	1,479.6	0.0	1,479.6
55000	451903	Pipeline Safety Grant State Base Grant Hazardous Liquid	None	Calendar year awards	81	81	130.2	144.0	0.0	144.0
55000	451903	PHMSA One Call Pipeline Safety Grant	None	Federal Fiscal Year Awards	48.2	48.2	49.9	49.9	0.0	49.9
55000	451903	Damage Prevention Pipeline Safety Grant	None	Federal Fiscal Year Awards	95.9	95.9	86.3	86.3	0.0	86.3
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
				TOTALS		**1,579.10**	**1,708.30**	**1,759.80**	**0.00**	**1,759.80**

S-8 Financial Summary

(Dollars in Thousands)

BU	PCode	Department
43000	P614	000000

	2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE							
130 Other Revenues	2,355.0	0.0	2,505.4	0.0	2,558.8	0.0	2,558.8
REVENUE, TRANSFERS	**2,355.0**	**0.0**	**2,505.4**	**0.0**	**2,558.8**	**0.0**	**2,558.8**
REVENUE	**2,355.0**	**0.0**	**2,505.4**	**0.0**	**2,558.8**	**0.0**	**2,558.8**
EXPENSE							
500 Other financing uses	2,355.0	2,355.0	2,505.4	0.0	2,558.8	0.0	2,558.8
OTHER FINANCING USES	**2,355.0**	**2,355.0**	**2,505.4**	**0**	**2,558.8**	**0.0**	**2,558.8**
EXPENSE	**2,355.0**	**2,355.0**	**2,505.4**	**0**	**2,558.8**	**0.0**	**2,558.8**

BU	PCode	Department
43000	P614	000000

State of New Mexico

S-9 Account Code Revenue/Expenditure Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
415102	Pipeline Fees	2,355.0	0.0	2,505.4	0.0	2,558.8	0.0	2,558.8
130	**Other Revenues**	**2,355.0**	**0.0**	**2,505.4**	**0.0**	**2,558.8**	**0.0**	**2,558.8**
TOTAL REVENUE		**2,355.0**	**0.0**	**2,505.4**	**0.0**	**2,558.8**	**0.0**	**2,558.8**
555106	OFU - INTRA-Agency	2,355.0	2,355.0	2,505.4	0.0	2,558.8	0.0	2,558.8
500	**Other financing uses**	**2,355.0**	**2,355.0**	**2,505.4**	**0.0**	**2,558.8**	**0.0**	**2,558.8**
TOTAL EXPENSE		**2,355.0**	**2,355.0**	**2,505.4**	**0.0**	**2,558.8**	**0.0**	**2,558.8**

State of New Mexico

F4 PCode Detail

(Dollars in Thousands)

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
37700	555106	OFU - INTRA-Agency	2,355.0	2,505.4	0	0.0	2,558.8	0.0	0.0	2,558.8	Increase due to 10% increase in health preimiums, increased fuel costs, vehicle repairs and per diem for inspections and travel to Oklahoma. See S-8 for more detailed justification related to increased expenditures
	500	**Other financing uses**	**2,355.0**	**2,505.4**	**0**	**0.0**	**2,558.8**	**0.0**	**0.0**	**2,558.8**	
	TOTAL EXPENSE		**2,355.0**	**2,505.4**		**0.0**	**2,558.8**	**0.0**	**0.0**	**2,558.8**	

P-1 Program Overview

BU	PCode
43000	P614

Program Description: The Pipeline Safety Fee fund consists of fees collected p8ursuant to Chapter 70-3-21 NMSA 1978. The purpose of the fund is to enhance the staffing and training of the Pipeline Safety Bureau for the inspection function of interstate and intrastate pipelines. This program allows the Public Regulation Commission to move the Pipeline Safety Fee funds collected from the Pipeline Fee Fund to the Operating Fund for expenditure. This was always done as a GAAP adjustment during the operating budget process. However, LFC budgeted these expenditures in the FY2026 legislative session.

Major Issues and Accomplishments: The Public Regulation Commission was able to move the Pipeline Safety Fee funds collected from the Pipeline Fee Fund to the Operating Fund for expenditure .

Overview of Request: This request allows the Public Regulation Commission to move the Pipeline Safety Fee funds from the Pipeline Fee Fund to the Operating Fund for expenditure.

Programmatic Changes: There are no programmatic changes in the FY28 Budget Request.

Base Budget Justification: The increases are related to compensation for all current filled positions, increased DOIT rates, increased audit rates, increased GSD rates and SPOs new pay scales.

REV EXP COMPARISON

(Dollars in Thousands)

43000 - Public Regulation Commission

P614 - Special Revenue

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES Totals	**0.0**	**2,558.8**	**0.0**	**0.0**	**2,558.8**
Other financing uses	0.0	2,558.8	0.0	0.0	2,558.8
USES Total:	**0.0**	**2,558.8**	**0.0**	**0.0**	**2,558.8**
Net:	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**

Agency: 43000 Public Regulation Commission

Program: P611 Public Regulation Commission

The purpose of the public regulation commission program is to fulfill the constitutional and legislative mandates regarding regulated industries through rulemaking, adjudications and policy initiatives to ensure the provision of adequate and reliable services at fair, just and reasonable rates so the interests of the consumers and regulated industries are balanced to promote and protect the public interest.

Performance Measures:		2025-26 Target	2025-26 Result	Met Target	Year End Result Narrative
Explanatory	Number of customers provided new service with download speeds of at least ten megabits per second and upload speeds of at least one megabit per second in areas unserved by broadband in award year	N/A	369	N/A	Last year’s 2025-26 new unserved anticipated Broadband customers, awarded to a total of 13 projects and 2 applicants, were 369 by the Commission’s Broadband Funding Program.
Explanatory	Percent difference of final rate decision on rate cases versus regulated utility's original rate request amount	N/A	140%	N/A	During the 2025-2026 FY, 0 appeals were made to the Supreme Court, but 2 appeals that were sent to the Court in FY 2025 were affirmed; meaning 100% of appeals during FY2026 were not overturned.
Explanatory	Percent of kilowatt hours of renewable energy provided annually by New Mexico's electric utilities	N/A	42%	N/A	Investor-owned electric utilities are required to generate 20% of the energy sold to customers from renewable energy. This requirement is subject to certain adjustments that reduce the effective requirement below 20%. EPE: 45% PNM: 40% SPS: 40%
Explanatory	Percent of overall capacity of community solar projects subscribed	N/A	66%	N/A	
Outcome	Dollar amount difference of final rate decision on rate cases versus regulated utility's original rate request amount, in thousands	Discont	0	Yes	

DFA Performance Based Budgeting Data System

Annual Performance Report

Program: P611 Public Regulation Commission

	Performance Measures:	2025-26 Target	2025-26 Result	Met Target	Year End Result Narrative
Outcome	Dollar amount of credits and refunds obtained for New Mexico consumers through complaint resolution, in thousands	$50	$35	No	This amount includes credits to accounts, refunds to consumers and bill adjustments for complaints (utilities and telecom) A total of 455 complaint received.154 complaints received are telecom. In FY26 there is a significant decrease in complaints against telecom companies. Additionally with some changes to jurisdiction with telecom there has been a decrease in amount dollars obtained for New Mexico Consumers 301 complaints received are Utilities (Electric, Gas, and Water). The amount of dollars obtained on behalf of the consumers of New Mexico through matters involving utility agencies represents the majority of CRD complaint report. Amount of dollars obtain for New Mexico consumers relating to telecom $5,201.90. Amount of dollars obtain for New Mexico consumer relating to Utility agencies $29,861.04.
Outcome	Number of town halls or public comment hearings held outside of Santa Fe	10	7	No	PRC visited Clovis, Hobbs, Roswell, and Las Cruces, as well as 3 public comment hearings in ABQ.
Outcome	Percent of cases appealed to the supreme court by regulated entities or interveners and not overturned	Discont	0%	No	
Outcome	Percent of cases appealed to the supreme court by regulated entities or interveners and not overturned on procedural grounds	100%	100%	Yes	During the 2025-2026 FY, 0 appeals were made to the Supreme Court, but 2 appeals that were sent to the Court in FY 2025 were affirmed; meaning 100% of appeals during FY2026 were not overturned.
Outcome	Percent of energy megawatt hours of community solar project attributed to low income customers	30%	49%	Yes	
Outcome	Percent of inspections of carriers of household goods, bus, taxi, ambulance, tow and rail performed by staff to the total number of regulated carriers in a fiscal year	Discont	0%	No	
Outcome	Percent of written testimonies, reports, rulemaking comments and affidavits filed by staff to the total number of docketed cases in a fiscal year	105%	137%	No	Staff production of written documents (testimonies, reports, rulemaking comments and affidavits) is driven by requirements set by the Commission and Hearing Examiners in active docketed cases.
Output	Number of information technology projects initiated and completed in fiscal year	Discont	0	No	

Program: P611 Public Regulation Commission

Performance Measures:		2025-26 Target	2025-26 Result	Met Target	Year End Result Narrative
Output	Number of inspection of public record act responses fulfilled in fiscal year	40	60	Yes	60 of the 64 IPRA requests received in FY26. The remaining four IPRAs have made several partial productions on, with the remainder being produced on a rolling basis.
Output	Number of inspections of carriers of household goods, bus, taxi, ambulance, tow and rail performed by staff	Discont	0	No	
Output	Number of pipeline safety inspection, excavation damage prevention and investigation hours performed by the pipeline safety bureau in a fiscal year	0	20,972	Yes	Pipeline Safety performed 20,972 combined pipeline safety and Damage Prevention inspections, excavation damage prevention and investigation hours.
Output	Number of public access accounts registered in info share e-docket in a fiscal year	Discont	0	No	
Output	Number of written testimonies, reports, rulemaking comments and affidavits filed by staff	Discont	0	No	
Output	Percent of total intrastate pipeline operator inspections performed by staff versus the total number of regulated pipeline operators in a fiscal year.	0	32%	Yes	Although we met our required inspection person-days established by PHMSA and we conducted all the inspections that were due by the 5-year frequency, the PSB could not conduct more inspections to decrease the 5-year frequency as we hoped. Another variable holding us back is the mandatory PHMSA Training and Qualification program schedule which we have no control over, so we didn’t increase our number of qualified lead inspectors as we had hoped.
Output	Percent of vacant positions filled within twelve weeks of posting	75%	76%	Yes	

Program: P613 Program Support

The purpose of program support is to provide administrative support and direction to ensure consistency, compliance, financial integrity and fulfillment of the agency mission.

Performance Measures:		2025-26 Target	2025-26 Result	Met Target	Year End Result Narrative
Outcome	Opinion of previous fiscal year independent agency audit	Discont	0	No	
Outcome	Percent of prior-year audit findings eliminated	Discont	0%	No	

Performance Measures Summary

P611 Public Regulation Commission

Purpose: The purpose of the public regulation commission program is to fulfill the constitutional and legislative mandates regarding regulated industries through rulemaking, adjudications and policy initiatives to ensure the provision of adequate and reliable services at fair, just and reasonable rates so the interests of the consumers and regulated industries are balanced to promote and protect the public interest.

Performance Measures:		2024-25 Actual	2025-26 Actual	2026-27 Budget	2027-28 Request	2027-28 Recomm
Output	Number of pipeline safety inspection, excavation damage prevention and investigation hours performed by the pipeline safety bureau in a fiscal year	0	20,972	0	15,000	
Output	Percent of total intrastate pipeline operator inspections performed by staff versus the total number of regulated pipeline operators in a fiscal year.	0%	32%	0%	35%	
Output	Number of inspection of public record act responses fulfilled in fiscal year	62	60	50	40	
Output	Percent of vacant positions filled within twelve weeks of posting	94%	76%	75%	75%	
Outcome	Dollar amount of credits and refunds obtained for New Mexico consumers through complaint resolution, in thousands	$51	$35	$50	$50	
Outcome	Percent of written testimonies, reports, rulemaking comments and affidavits filed by staff to the total number of docketed cases in a fiscal year	144%	137%	120%	105%	
Outcome	Percent of cases appealed to the supreme court by regulated entities or interveners and not overturned on procedural grounds	100%	100%	100%	100%	
Outcome	Percent of energy megawatt hours of community solar project attributed to low income customers	0%	49%	30%	30%	
Outcome	Number of town halls or public comment hearings held outside of Santa Fe	6	7	10	10	
Explanatory	Percent of kilowatt hours of renewable energy provided annually by New Mexico's electric utilities	20%	42%	N/A	N/A	
Explanatory	Percent difference of final rate decision on rate cases versus regulated utility's original rate request amount	40%	140%	N/A	N/A	
Explanatory	Number of customers provided new service with download speeds of at least ten megabits per second and upload speeds of at least one megabit per second in areas unserved by broadband in award year	26,637	369	N/A	N/A	
Explanatory	Percent of overall capacity of community solar projects subscribed	0%	66%	N/A	N/A	

NEW MEXICO
PUBLIC REGULATION COMMISSION

COMMISSIONERS

GABRIEL AGUILERA
GREG NIBERT
PATRICK O'CONNELL

P.O. Box 1269
Santa Fe, NM 87504-1269

CHIEF OF STAFF
Cholla Khoury

August 27, 2026

Dr. Andrew Miner, Acting Director/Deputy Secretary
Department of Finance and Administration/State Budget
Division 190 Bataan Memorial Bldg.
Santa Fe, NM 87501

Mr. Charles Sallee, Director
Legislative Finance Committee
325 Don Gaspar, Suite 101
Santa Fe, NM 87501

Dear Dr. Miner and Mr. Sallee,

I certify the Fiscal Year (FY) 2028 appropriation request for the Public Regulation Commission (PRC) was reviewed and approved by the Commission. The agency base appropriation request of $24,647,400 was presented to the Commissioners on August 27, 2026, in our open meeting. The appropriation request was approved by a unanimous vote of 3-for and 0-against.

We appreciate your support for the appropriation request to meet the agency's mission and goals.

Sincerely,

Patrick O'Connell

Patrick O'Connell
Chair

Attachment: Agenda -August 27, 2026

NEW MEXICO
PUBLIC REGULATION
COMMISSION

Notice of Regular Open Meeting

Hybrid Meeting

Thursday, August 27, 2026 | 10:00 A.M.

Location:

In-Person

New Mexico State Capitol Building

Room 307

Santa Fe, New Mexico

Virtual

YouTube (To Watch)

Zoom (To Participate)

Notice: This is a hybrid meeting which will be held in person and via Zoom. The public is welcome to attend the meeting in person at the above location. The public may also view the meeting remotely via a livestream on YouTube. Go to https://www.prc.nm.gov/nmprc-open-meeting-agenda/ several minutes before the start of the meeting for a link to the livestream. Any party to a proceeding or other person that is identified on the agenda for a Commission meeting can also attend the meeting telephonically or via virtual communications platform by contacting Patrick Rodriguez at public.comment@prc.nm.gov or 505-490-7910 by no later than 3:00 p.m. on the day before the meeting.

AMENDED AGENDA

I. CALL TO ORDER AND ROLL CALL

II. PLEDGE OF ALLEGIANCE/ STATE PLEDGE

III. CONSIDERATION AND APPROVAL OF THE AGENDA

IV. ANNOUNCEMENTS

V. EMPLOYEE OF THE MONTH

VI. PUBLIC OFFICIAL- PUBLIC COMMENT

VII. PUBLIC COMMENT

VIII. APPROVAL OF PRIOR MEETING MINUTES

- **Minutes for July 30, 2026, Regular Open Meeting**

IX. CONSENT ACTION ITEMS

1) *Case No.:* **25-00071-UT** | *Assigned Attorney:* **Russell Fisk**

Case Caption:
IN THE MATTER OF THE APPLICATION TO TERMINATE PUBLIC SERVICE COMPANY OF NEW MEXICO'S SKY BLUE VOLUNTARY RENEWABLE ENERGY PROGRAM PUBLIC SERVICE COMPANY OF NEW MEXICO

Action for Consideration:
POTENTIAL FINAL ORDER

2) *Case No.:* **22-00097-UT** | *Assigned Attorney:* **Erika Avila Stephanz**

Case Caption:
IN THE MATTER OF APPLICATIONS FOR 2023 BROADBAND PROGRAM SUPPORT FROM THE STATE RURAL UNIVERSAL SERVICE FUND, AS PER 17.11.10.31 NMAC

Action for Consideration:
POTENTIAL ORDER REGARDING COMMNET'S REQUEST

3) *Case No.:* **21-00159-UT** | *Assigned Attorney:* **Erika Avila Stephanz**

Case Caption:
IN THE MATTER OF AN INQUIRY INTO NEW MEXICO ELECTRIC UTILITY RESOURCE ADEQUACY PLANNING AND IMPACTS OF GLOBAL SUPPLY CHAIN DISRUPTIONS

Action for Consideration:
POTENTIAL ORDER CLOSING THE DOCKET

4)	*Case No.:* **24-00138-UT**	*Assigned Attorney:* **Erika Avila Stephanz**

Case Caption:
IN THE MATTER OF APPLICATIONS FOR 2025 BROADBAND PROGRAM SUPPORT FROM THE STATE RURAL UNIVERSAL SERVICE FUND, AS PER 17.11.10.31

Action for Consideration:
POTENTIAL ORDER ON SIERRA COMMUNICATIONS' REQUEST

5)	*Case No.:* **25-00067-UT**	*Assigned Attorney:* **Ann Brethour & Erika Avila Stephanz**

Case Caption:
IN THE MATTER OF THE FORMAL COMPLAINT OF PHILIP AND IZZY FAJARDO AGAINST PNM

Action for Consideration:
POTENTIAL FINAL ORDER

6)	*Case No.:* **26-0000140**	*Assigned Attorney:* **Ann Brethour**

Case Caption:
IN THE MATTER OF THE APPLICATION OF VERO NETWORKS ABS, LLC FOR A CERTIFICATE OF REGISTRATION TO PROVIDE COMPETITIVE LOCAL EXCHANGE SERVICES IN THE STATE OF NEW MEXICO

Action for Consideration:
POTENTIAL FINAL ORDER

7)	*Case No.:* **26-0000139**	*Assigned Attorney:* **Ann Brethour**

Case Caption:
IN THE MATTER OF THE APPLICATION OF VERO FIBER ABS, LLC FOR A CERTIFICATE OF REGISTRATION TO PROVIDE COMPETITIVE LOCAL EXCHANGE SERVICES IN THE STATE OF NEW MEXICO

Action for Consideration:
POTENTIAL FINAL ORDER

8)	*Case No.:* 23-00119-UT	*Assigned Attorney:* **Robert Lundin**

Case Caption:
IN THE MATTER OF A COMMISSION RULEMAKING TO AMEND RULE 1.2.2 NMAC ENTITLED – PUBLIC REGULATION COMMISSION RULES OF PROCEDURE

Action for Consideration:
POTENTIAL FINAL ORDER, POTENTIAL FINAL RULE

9)	*Case No.:* 26-0000067	*Assigned Attorney:* **Christine Chevis**

Case Caption:
IN THE MATTER OF ROBERTO & LINDA VASQUEZ (ROBERTO'S LE SALON INC) FORMAL COMPLAINT AGAINST CENTURYLINK

Action for Consideration:
POTENTIAL FINAL ORDER

10)	*Case No.:* 26-0000066	*Assigned Attorney:* **Christine Chevis**

Case Caption:
IN THE MATTER OF THE FORMAL COMPLAINT OF DARWIN PITTS AGAINST PNM RESOURCES, INC

Action for Consideration:
POTENTIAL FINAL ORDER

X. REGULAR ACTION ITEMS

1)	*Case No.:* 23-00072-UT	*Assigned Attorney:* **Russell Fisk**

Case Caption:
IN THE MATTER OF PUBLIC SERVICE COMPANY OF NEW MEXICO'S PETITION FOR VARIANCES NUNC PRO TUNC FROM THE REQUIREMENTS OF RULE 17.9.568 NMAC

Action for Consideration:
POTENTIAL ORDER CONCERNING MOTION FOR EXTENSION OF VARIANCE

2)	*Case No.:* 26-0000153	*Assigned Attorney:* Erin Lecocq

Case Caption:
IN THE MATTER OF TXNM ENERGY, INC.'S PETITION FOR A DECLARATORY ORDER THAT PROPOSED ISSUANCES OF SHARES OF STOCK TO RAISE $400 MILLION IN EQUITY TO REPAY A TXNM TERM LOAN DO NOT REQUIRE COMMISSION PRIOR APPROVAL

Action for Consideration:
POTENTIAL ORDER CONCERNING PETITION FOR DECLARATORY ORDER

XI. DISCUSSION AND POTENTIAL ACTION

1)	**Adoption for Resolution**	*Scott Cameron*

RESOLUTION 08-27-26 STANDARDS OF CONDUCT FOR ADJUDICATORY PROCEEDINGS

2)	**Presentation**	*Miranda Mascarenas*

FY28 BUDGET ALLOCATION REQUEST AND APPROVAL

XII. DISCUSSION

1)	*Case No.:* 26-0000085	*Presenter:* Eugene Evans

PRESENTATION ON THE 2027 APPLICATIONS FOR BROADBAND PROGRAM SUPPORT

Case Caption:
IN THE MATTER OF APPLICATIONS FOR 2027 BROADBAND PROGRAM SUPPORT FROM THE STATE RURAL UNIVERSAL SERVICE FUND

XIII. COMMUNICATIONS WITH CHIEF OF STAFF

XIV. COMMUNICATIONS WITH COMMISSIONERS

XV. ADJOURNMENT

To obtain a copy of this agenda please log in to the Commission's website at https://www.prc.nm.gov/.

At any time during the Open Meeting the Commission may close the meeting to the public to discuss matters not subject to the New Mexico Open Meetings Act. The Commission may revise the order of the agenda items considered at this Open Meeting.

Notice is hereby given that the Commission may request that any party answer clarifying questions or provide an oral argument with respect to any matter on the agenda. If the Commission makes such a request, any party present at the meeting, either in person or by telephone, shall have an equal opportunity to respond to such questions or argument. In the event a party whose case is on the agenda chooses not to appear, the absence of that party shall not cause such discussion or argument to become ex-parte communications.

PERSONS WITH DISABILITIES

If you are an individual with a disability who is in need of a reader, amplifier, qualified sign language interpreter, or any other form of auxiliary aid or service to attend or participate in the hearing or meeting, or for a summary or other type of accessible format of public documents, please contact the Consumer Relations Division of the Commission at (505) 827-8019 as soon as possible prior to the meeting.

PUBLIC COMMENT

At its discretion, the Commission may allow public comment at open meetings. Anyone wishing to provide public comment may do so in person, via Zoom, or by telephone. All individuals wishing to comment, whether in person or virtually, must sign up by contacting Patrick Rodriguez at public.comment@prc.nm.gov or (505) 490-7910 by 5:00 pm the day before the meeting. When sending an email to sign up for public comment please identify the name of the commentor(s), the name of the organization they represent (if any), and the topic or issue on which they desire to comment, as well as whether the commentor wishes to appear in person or via zoom. A list of those who signed up for public comment will be given to the Chair prior to the meeting. The portion of the agenda allocated for public comment at any one open meeting shall be limited to a maximum of 45 minutes for all persons wishing to provide comment – 15 minutes for public officials, and 30 minutes for members of the general public. The order of speakers will be based on the order in which speakers sign up and at their discretion, the Commission Chair will attempt to give equal time to in person as well as virtual commenters. If a speaker is not present at the time he or she is called to provide comment, that speaker shall forfeit their opportunity to speak. Public comment by an individual or entity shall be limited to no more than two (2) minutes unless the Commission acts to extend the period. If the number of individuals on the sign-up sheet desiring to provide comment exceeds the allotted 30-minute period, the Chair may limit individual remarks to a shorter time period. Individuals represented by or representing a common organization or association may be asked to select one individual to act as spokesperson to speak for the group. Individuals who sign up to comment, but either fail to do so or choose to speak for less than their allotted time, may not cede or yield their time to another speaker. Written comments of individuals who cannot be physically present may not be read aloud at the meeting but may be submitted to the Commission.

The subject matter of public comments shall be relevant to matters within the Commission’s jurisdiction. Public comment will not be permitted on pending rulemaking proceedings before the Commission once the opportunity for public comment in those proceedings has closed. Public comment by parties to a proceeding or adjudication pending before the Commission will not be permitted where the comment concerns such proceeding. The Chair shall retain the right to stop any speaker who raises an issue that is not under the Commission's jurisdiction or is in violation of the restrictions above.

Public comment will be received without Commission comment or response. However, individual Commissioners may at their option seek clarification or additional information from speakers through the Chair. No speakers will be accommodated after the public comment portion of the agenda has closed. The Chair retains the right to exercise discretion in the implementation of this policy and may override the above rules in case of emergency or other unforeseen circumstances.

Speakers providing comment shall at all times conduct themselves in accordance with proper decorum. Profane or vulgar language or gestures will not be tolerated. Audience members shall not disrupt an open meeting by speaking without being recognized by the Commission and shall not incite others to do so. The Commission retains the right to remove disruptive attendees and individuals who fail to conduct themselves in accordance with these provisions from the Commission meeting.

NEW MEXICO
PUBLIC REGULATION COMMISSION

JANUARY 2024 - DECEMBER 2026

Strategic Plan

PATRICK O'CONNELL, COMMISSIONER AND CHAIR

GABRIEL AGUILERA, COMMISSIONER

JAMES ELLISON, COMMISSIONER

New Mexico Public Regulation Commission (NMPRC)
Strategic Plan 2023-2026

Introduction

A recent constitutional amendment has restructured the NMPRC: the Commission is now led by three appointed Commissioners rather than five elected ones. This has led to significant changes in the NMPRC's operations and vision.

The NMPRC's Leadership has recognized that a new strategic plan would allow the Commission to take advantage of the opportunities created by these changes. The NMPRC hired an experienced planning consultant who advised the Chief of Staff on a deliberative, participatory process to engage and unify the leadership and develop a comprehensive plan.

Description of the Process

Two planning teams developed the elements of the strategic plan: a core planning team (“CPT”) with primary responsibility for formulating the plan and a review team (“RT”) that provided feedback to the CPT.

The CPT consisted of the three Commissioners: Patrick O’Connell; Gabriel Aguilera; and James Ellison, the Chief of Staff, Cholla Khoury, Scott Cameron, Arthur O’Donnell, Patrick Rodrigues, Miranda Mascarenas, Collin Gillespie, Anthony Medeiros, David Martinez, Ed Rilkoff, Jesse Montoya, Bradford Borman, and Jordan Gutierrez. They met six times for a total of seventeen hours.

The RT consisted of Melanie Sandoval, Jason Montoya, Judith Amer, McLee Kerolle, Cynthia Enriquez, Elisha Leyba-Tercero, Jennifer, Baca, John Bogatko, Mary Jane Parks, Miguel Lujan, Erika Stephanz, Elizabeth Hurst, Christopher Dunn, Rene Kepler, Mike Ripperger, and Elizabeth Jeffreys. This team met three times for a total of eight hours.

Before the CPT began its work, the consultant designed two online, anonymous surveys with questions to gather important perspectives from all NMPRC staff and a cross-section of public stakeholders with knowledge of the NMPRC’s work and operations. The questions in both surveys were identical, except for Question 6.

1. What are the most important organizational strengths that the NMPRC has that can be leveraged to increase its effectiveness?
2. What are the most critical weaknesses the NMPRC has that limit the organization’s ability to be effective?
3. What are the most important opportunities the NMPRC should pursue to become more effective?
4. What are the most significant challenges the NMPRC must overcome to more effectively serve the residents of New Mexico?
5. NMPRC 3 Year Vision: What do the successful results from this plan look like on July 31, 2026?
6. How can the NMPRC more effectively engage its (staff) (stakeholders)?
7. What other comments, questions, or concerns should the NMPRC planning group consider to prepare an effective plan?

The consultant compiled the results of the surveys. Both the CPT and the RT reviewed the actual surveys. They identified a list of significant issues that characterized the NMPRC’s strategic situation based on their perspectives. The CPT used this combined list in its deliberations.

In a series of six virtual meetings, CPT members reviewed this input and developed a comprehensive strategic plan with the following elements:

- a brief, compelling mission statement,
- a set of core values supported by implementing action principles,
- a vision that raises the bar for NMPRC's future,
- four major strategic goals supported by implementing objectives,
- a set of success indicators to measure progress, and
- a first-year action plan that provides assignments of responsibility, deadlines, and a set of trackable indicators that will be reviewed by the NMPRC's leaders and managers on a regular schedule and reported to the Commissioners.

All CPT members received notes from every meeting and had opportunities to provide comments throughout the process.

The comprehensive plan includes three documents:

- The Blueprint: a one-page summary of the basic elements of the plan.
- The Plan Narrative: a description of the process used to develop the plan, the strategic situation of the organization, and the reasoning behind the plan elements (Mission, Vision, Values, Goals, and Objectives).
- The Action Plan: a description of the steps the NMPRC must take to move toward its major goals and vision.

The NMPRC'S Strategic Situation

Recent and significant changes to the NMPRC have created great opportunities to grow and set new standards of excellence as the agency rises to these challenges. Regulatory caseload continues to grow, as does the need for the NMPRC to engage in regional and national conversations. At the end of the 2023 fiscal year, the agency will be losing its Transportation Division, as those duties are transferred to the New Mexico Department of Transportation. Yet, despite these challenges, there is great anticipation and excitement within the agency as it works toward fulfilling New Mexico's climate promises while protecting its people and ensuring appropriate regulatory oversight.

External Impacts

Recent legislation has created new and unprecedented demands on the NMPRC. New Mexico's Energy Transition Act passed in 2019 requires the state's electric utilities to be carbon-free by 2045 and provides targets along the way for utilities Renewable Portfolio Standards. Additionally, the Energy Grid Modernization Roadmap Act of 2020 has resulted in grid modernization cases filed by utilities seeking commission approval of costs associated with their respective grid modernization plans. In 2021, the Commission was charged with implementing the State's Community Solar program, which required not just a new docketed case, but the implementation of new rules and the administration of a whole new program. These new demands come on top of a very large workload. Combined with the Commission's recovering reputation within the state, the pandemic, and high vacancy rates, agency staff have faced intense pressure and seen little relief in the form of raises, opportunities, or recognition.

External Opportunities

The state, region, and nation are waiting to see how the new Commission will lead. Already, the Commission's transparent and professional conduct has garnered respect within the state and with stakeholders. Commissioner participation in regional and national conversations provides forums from which agency staff can benefit. The agency will be seeking to leverage these opportunities to increase stakeholder collaboration, staff engagement, and public participation. The NMPRC will be working with our sister agencies more closely to ensure that the Agency becomes a resource for state leaders. The Commission is developing relationships with other regulatory bodies to leverage best practices and become a leading regulatory agency in the nation.

Internal Impacts

Due to space limitations, much of the agency is still working remotely. While that presents challenges to some aspects of building an inclusive and high-functioning team, remote and hybrid work arrangements offer us a competitive advantage over many other state agencies. Remote and hybrid work arrangements have allowed this agency to aggressively fill vacancies in positions that have traditionally been hard to fill. Even with nearly full staffing numbers, the workload remains much too high, risking significant burnout and impacting agency culture. The NMPRC is structuring its budget requests to expand staffing and provide more resources to streamline and create efficiencies in processes with the goal of creating a manageable workload within the agency. Remote and hybrid work also affects communication and morale within the agency. Agency leadership is exploring opportunities for increased team building as well as creating systems to ensure timely and accurate communication.

Internal Opportunities

The NMPRC is fortunate to have very talented staff dedicated to serving New Mexico. Our staff members are our biggest asset and hold the most potential for the agency's future success. Agency leadership is focused on building an agency where staff feel connected to the agency's mission, its goals, and its leadership. We strive to create an environment where all members of our team can contribute ideas and feel heard and valued. We also strive to provide staff with the continuing training and education needed to stay current in these technically complex areas. The agency is working to modernize its processes and systems to provide staff the ability to perform work in a professional and efficient manner. Lastly, we strive to provide a workplace and workload where staff can create a work-life balance.

Strategic Themes Identified in Surveys of Staff and Stakeholders

In the responses to the survey questions, four major themes emerged. This combined list provides additional clarity about possible goals and objectives in NMPRC's strategic situation.

(Blue) –Core Group

(Orange) – Review Group

(*)–Overlap from both groups

(!)–Mentioned more than 3 times

Staff Issues (internal communication and staff engagement)

- Short-staffed ***!**
- Technical advisory staff available to Commissioners is limited.
- Staff is overloaded/overworked.**!**
- Staff turnover ***!**

- Communication from leadership to rest of staff *
- Information sharing within agency *!
- Organization perceived as a safe place to ask questions?
- More opportunities for staff to be involved in decision making (strategic planning)
- Silo issues (communication within the organization can be improved)
- More frequent staff gatherings *
- Ex-Parte Rule-Advisory and Advocacy staff can't talk to each other in cases where staff is participating as a party and this may be a roadblock
- Training (initial training, continued training, lack of budget)
- Staff needs feedback on the testimony it has provided to the Commissioners; regular performance reviews and feedback sessions can help staff understand what is expected of them and how they can improve.
- Rewarding and recognizing the efforts of staff in ways that aren't limited to pay/salary.
- Staff opportunities for advancement

External Communication Issues (engagement with stakeholders)

- Outreach to stakeholders on specific issues that solicit public comment *
- Better engagement with stakeholders (workshops, opportunities to interact with commission) *!
- Public mistrust and media bias *!
- Public image and reputation *!
- Public awareness and knowledge of what the PRC does !
- Improve public engagement from public facing employees.

Core Mission Issues

- Transparency to the ratepayer
- Balance grid modernization desires with the ability to pay.
- Manage resource to handle the increasingly demanding, complex, and difficult workload for the agency in an ever-changing environment.

Business Operation Issues (processes, infrastructure, tech, quality control, etc.)

- Slow processing of cases *!
- Funding issues (poor budget) *!
- Lack of training *!
- Work overload *!
- E-Docket functionality *!
- Not adequate office space
- Internal collaboration/inter-agency relationships *
- No suggestion box
- Length of case proceedings for certain cases
- Review and reasonable modification of quorum statue/rules for Commissioners to allow more effective communication among Commissioners.!
- Using NMPRC's website more effectively as a tool for public communication, access, and interaction
- Commission and management commitment to the implementation of the Strategic Plan

Elements of the Strategic Plan

Mission – Our mission is the reason that the PRC exists. Along with our guiding values and principles, it forms the foundation for this strategic plan.

The Public Regulation Commission serves New Mexico by ensuring safe operations and reliable utility services at fair, just, and reasonable rates consistent with the State's legal, economic, environmental, and social policies.

Strategic Reasoning –The Commission exists to serve the public interest by regulating natural monopolies. Residents of New Mexico are the beneficiaries of everything we do. The services and rates we regulate and oversee are deeply interwoven with the fabric and quality of daily life in our State. Therefore, we must always act respectfully, prudently, and in step with the State's values.

Values and Principles – Standards that we want to always guide our work together and the way we engage with our stakeholders. We are committed to:

Public Service

- **We serve the public interest by working to improve New Mexico.**
- **We are good stewards of the public resources and confidence entrusted to us.**

Integrity and Impartiality

- **We apply independent judgment, and we base each decision on its merits.**
- **We are fair, honest, and transparent, and we follow through on our commitments.**

Openness and Inclusivity

- **We respect and support each other, and value the contributions of each person.**
- **We listen to the point of view of all who engage with us.**

Excellence

- **We consistently put forth our personal and professional best.**
- **We constantly seek to improve our work.**

Strategic Reasoning – A clear commitment to key values and principled actions allows all leaders, managers, and staff to act with one mission and one purpose as one agency. Becoming a healthy, unified agency will allow the Commission to serve the public interest more effectively. It will enable the Commission to earn the trust of our stakeholders and maintain credibility. Too often, values statements are weak because they stop with big words. These important words become more useful and powerful when they are clearly defined by commitments to act. Then, we must be proactive to integrate them into our operations: making and communicating key decisions with integrity; hiring and promoting people who share these values; correcting anyone whose behavior detracts from these commitments; and onboarding and orienting new employees to recognize, from Day One, that we aspire to live these values.

Vision – Images of success at the end of the plan on December 31, 2026

The Public Regulation Commission will be nationally recognized for its culture of excellence, innovation, and forward-looking policies that advance New Mexico's regulatory, energy and environmental goals.

As our highest purpose, the Commission and staff serve the Public Interest with equity, fairness, and objectivity.

Strategic Reasoning – A shared vision is fundamental to any strategic plan. The vision provides an image of the desired destination at the end of the plan. Good plans always "begin with the end in mind." (Stephen Covey, leadership expert) For the NMPRC, it is not possible to boil this down to a fixed point. We have a permanent vision that lies ahead, shaped by New Mexico's vision of a carbon-neutral world as expressed in the Energy Transition Act. We also envision progress in the way we conduct our activities to demonstrate public service and consistent, positive engagement with our stakeholders. This vision pulls us together to collaborate, increase the quality of our work, and earn the respect and trust of our stakeholders.

Strategic Goals (Our major priorities) **with Supporting Objectives** (critical accomplishments necessary to reach the goal)

1. Create a mission-driven agency with a culture of teamwork and excellence

<u>Objective 1.1</u> – Provide more opportunities for training, development, recognition, and advancement.

- Increase exposure of our experts to industry and regulatory community
- Find creative ways to enhance and improve agency expertise.

<u>Objective1.2</u> – Structure budget requests to:

- Emphasize training and time for training.
- Increase the number of staff members to fulfill our mission.
- Increase availability of necessary technological tools.

<u>Objective 1.3</u> – Increase human interactions without sacrificing the flexibility and efficiency gained by remote work.

- Maximize benefits of hybrid hearings, meetings, and workshops.
- Develop a dedicated physical hearing space.
- Schedule periodic division in-person meetings that establish rapport and build relationships, with periodic participation by the Chief of Staff

<u>Objective 1.4</u> – Improve communications within the agency.

- Strengthen onboarding and exit processes.
- Improve frequency and channels of communication between staff and leadership.
- Develop better internal communication tools and interfaces.
- Provide a safe, secure, and respectful work environment.

Objective 1.5 – Create an agency where everyone owns the agency's actions and reputation.

Success Indicators:

1. An increase in budget sufficient to meet objectives for training and staff.
2. Well-attended quarterly in-person meetings with leadership.
3. Everyone has their continuing education credits prior to December.
4. Suggestions on improvements are appropriately channeled and considered.
5. Staff assessment of intra-net utility and effectiveness.
6. Presence of senior staff to assist managers with individualized staff training and development.

Strategic Reasoning–Why is this a strategic goal? With its separate divisions with specialized functions and immense workload, it is possible to lose sight of the overall, shared purpose to serve the public and make New Mexico a better place to live, work, and grow. We believe that the NMPRC can become more effective when its functional parts relate well, communicate effectively, and take all available opportunities to collaborate. When our staff sees how their contributions add to the agency's purpose and feel valued and engaged, they will naturally make full, creative contributions that lead to excellent performance that benefits New Mexico.

2. Optimize Internal Operations, Processes and Time Management

Objective 2.1 – Improve and modernize our technology and management tools to enhance the agency's ability to manage multiple priorities.

Objective 2.2 – Adopt processes that encourage accountability, self-evaluation and continuous improvement.

- Divisions develop internal performance metrics.
- Create a process to provide feedback to learn from near misses and provide candid evaluation.
- Refine processes to eliminate reversals due to procedural error.
  - Better teamwork at the start of matters with regular review of work product as matter progresses.

Objective 2.3 – Streamline processing of cases.

- Create and track timeline targets for different types of matters within each division.

Objective 2.4 – Manage time and priorities in a manner that encourages productivity and employee wellness and prevents burnout.

- Identify and prioritize issues appropriately (being responsive and not reactive).
- Align (optimize/organize) staff and resources to achieve our mission and effectuate our values.

Success Indicators:

1. No reversals from Supreme Court based on procedural errors.

2. Successful implementation of new technology.
3. 80% of matters resolved within targeted time frame.
4. All divisions encourage feedback regarding performance.
5. A wellness survey that indicates employees report more respect for time; less overloaded and overworked.

Strategic Reasoning–Why is this a strategic goal? A mindset for excellence and improvement focuses on the range of operational issues that need to be addressed and seeks continuous improvement. We can remain positive and constructively dissatisfied with the status quo. The feedback from NMPRC staff and external stakeholders in the recent survey provides sufficient operational issues for us to work on for the next three years. Demonstrable improvement on identified concerns builds trust with those who provided feedback and earns credibility about our competence and commitment to our guiding values.

3. Provide leadership in regulation through implementing legislation and state policies, working with the industry and public to be a resource for the State

Objective 3.1 – Partner with legislature, the public, industry, and other experts to be a resource for the development of sound policy and legislation.

Objective 3.2 – Collaborate with communities across New Mexico to ensure access to utility services at fair, just and reasonable rates.

Objective 3.3 – Collaborate with national and regional interests to leverage New Mexico's unique opportunities.

Objective 3.4 – Monitor our legislative implementation and compliance with statutory responsibilities.

- Create a post-session implementation road map.
- Continue exceptional compliance with Pipeline Safety Bureau's federal obligations.
- Continue exceptional compliance with Telecom Bureau's oversight of the State Rural Universal Service Fund

Objective 3.5 – Leverage our expertise by participating in, and presenting, to industry forums.

Objective 3.6 – Provide clear guidance under areas of our jurisdiction.

Success Indicators:

1. Minimize "surprise" bills dropped by engaging with legislators, committees, and NGOs during the development stage of legislative drafting.
2. All statutes and orders that require rules have them.
3. The number of invitations the agency receives to speak increases.
4. Increase staff exposure to the legislative process.
5. All three commissioners appointed to leadership positions at national organizations.
6. Successful implementation of agency's authority under ETA

Strategic Reasoning - Why is this a strategic goal? The NMPRC contains unique expertise within state government. We must diligently implement legislation and policies that affect areas under NMPRC jurisdiction and demonstrate our expertise within our own agency to build trust among stakeholders. Earning the trust of state leaders, other agencies and the public will allow the agency to help build solutions and guide good future policy and legislation.

4. Demystify the regulatory processes, roles, and achievements of the PRC regarding utility services, telecommunications and pipeline safety

Objective 4.1 – Make communications with the community and stakeholders easier to understand and minimize the use of jargon.

Objective 4.2 – Clearly and promptly explain the impacts of Commission orders.

- Encourage applicants to provide clear summaries and impacts of their requests.

Objective 4.3 – Increase the number of workshops, public comment hearings, inquiries, and other ways for the public to interact with the Commission and for the Commission to provide full background of decisions to public.

Objective 4.4- Improve consumer-facing interfaces and highlight PRC accomplishments and significant decisions.

- Design and implement media strategy to highlight PRC accomplishments.
- Create agency-wide engagement with media strategy.

Success Indicators -

1. Hold 5 in-person meetings/hearings outside the Santa Fe/Albuquerque corridor.
2. Increasing frequency and quality of information posted to sites and tracking response levels (followers, engagement)
3. Use of assessment to determine readability/understandability of orders/posts/releases
4. Create form for “explainers” of orders.

Strategic Reasoning - Why is this a strategic goal? The NMPRC may be one of the least understood agencies in the State. Because the PRC oversees highly technical, jargon-heavy cases and matters, engagement by the public and other interested persons may be difficult. To maximize public input and increase feedback that helps inform the operations of the agency, we must first make our work more accessible. Providing insight into the technical aspect of the agency will help advance our place in state government and provide our staff with more access to resources as new opportunities arise from newly engaged stakeholders.

Accountability, Evaluation, and Reporting

A historic emphasis on output in planning (level of effort, budget, number of programs, etc.) has shifted to increase the focus on outcomes. There is increased insistence from funders and other stakeholders that governmental organizations like the NMPRC be accountable by demonstrating how they use public resources to achieve measurable results that fulfill the organization's mission. Multiple terms are used for accountability: metrics, benchmarks, performance measures, success indicators, outcome measures, key results, collective impact, etc.

In addition, the most common shortcomings in a planning process stem from inadequate review and follow-up. Without regular review, assessment, and necessary course correction, the day-to-day urgencies will inevitably disrupt the intention of this plan and may prevent its successful implementation. The urgent present will crowd out the important efforts to change over time. Vision and goals represent change and the status quo usually "resists" change. Therefore, we will integrate, track, and use a meaningful set of indicators that demonstrate accountability to others, and assess progress over time.

We recognize that the first 90-180 days is a critical time to build momentum. All our investment of time, energy, and money in the planning is at risk without prompt and effective follow-through. Moreover, without prompt action, the credibility and integrity of the leaders who convened the planning process could be questioned. Integrity requires that we keep the commitments we make. A plan becomes a set of promises about "what is important and what we will do." Credibility means that what leaders say is believable. This strategic plan becomes a set of statements about what we are committed to doing. A failure to follow through may affect the credibility of leaders in the future when a leader makes statements about what is important.

We will use this process to follow through on the commitments in this plan.

Responsibilities. Individuals listed as responsible for each Objective and Action Step will provide the Chief of Staff with regular reports on the status and evaluation of results. This information should include success indicators when appropriate, any milestones achieved, challenges encountered, and diversions from the original plan. The Chief of Staff will use this information to update the last column headed Current Status and Evaluation.

Quarterly Review. At least quarterly, the Chief of Staff will update the plan and schedule a review meeting with all appropriate persons to discuss the updated plan and consider any modifications necessary to maintain or improve progress. The Chief of Staff will place the review of the plan on the agenda of the first public Commission meeting after the end of the quarter.

Staff Feedback. After this review meeting, the Chief of Staff will send the updated plan to all staff and schedule a virtual meeting to receive staff feedback, questions, and ideas. The scope of the meeting should include the progress of the plan and its impact on NMPRC as an organization, the work environment, and the services provided. After receiving staff input, the Chief of Staff will make additional revisions to the plan when necessary.

Annual Review. At the end of the plan year, the Chief of Staff will complete the quarterly report and review process. In addition to the updated status and evaluation of results, the Chief of Staff will schedule an all-staff meeting to report on the plan outcomes, receive staff input, and also conduct a "Lessons Learned" assessment of the strategic planning process to discover ways to improve the next round of strategic planning. This assessment should involve small and large group opportunities for staff to speak, contribute, and offer their recommendations to leadership, managers, and the Commission.

NEW MEXICO
PUBLIC REGULATION
COMMISSION

Fiscal Year 2028

Public Regulation Commission

IT STRATEGIC PLAN

September 1, 2026

Eldon Vita

Chief Information Officer

Table of Contents

I. EXECUTIVE SUMMARY

The New Mexico Public Regulation Commission (PRC) is a quasi-judicial agency with jurisdiction over the regulation of investor-owned utilities operating in New Mexico. The Public Regulation Commission serves New Mexico by ensuring safe operations and reliable utility services at fair, just, and reasonable rates consistent with the State's legal, economic, environmental, and social policies.

The PRC continues to support IT modernization efforts and improving IT-assisted workflows as a major priority. Other priorities include maximizing productivity by embracing a hybrid work environment and implementing remote assistance tools. The IT Division aligns with these priorities and is committed to the continual implementation of remote management and assistance tools. The Agency priorities have not shifted in any major way and overall, the Agency puts major emphasis on prioritizing the reduction of tech debt.

II. AGENCY OVERVIEW

A. Agency Mission

The Public Regulation Commission serves New Mexico by ensuring safe operations and reliable utility services at fair, just, and reasonable rates consistent with the State's legal, economic, environmental, and social policies.

This plan serves to ensure the agency can exceed in its mission by continuing to modernize the systems and incorporate new technologies that improve agency capacity

B. Agency Goals

PRC strives to fulfil its mission and purpose through the following business goals:

1. Create a mission-drive agency with a culture of teamwork and excellence.
2. Optimize internal operations, processes, and time management practices.
3. Provide leadership in regulation through implementing legislation and state policies, working with the industry and public to be a resource for the state.
4. Demystify the regulatory processes, roles, and achievements of the PRC regarding utility services, telecommunication, and pipeline safety.

The Agency IT Plan will support these goals by continually improving our workflows and providing better access to public-facing resources. Finally, the Agency IT Plan will strive to improve the technologies and systems that the Agency has at its disposal to be more efficient, better serve the people of New Mexico, and to anticipate problems as they arise.

C. Vision and Priorities

The Public Regulation Commission will be nationally recognized for its culture of excellence, innovation, and forward-looking policies that advance New Mexico's regulatory, energy and environmental goals.

The IT Division will be a trusted partner to the commission and the state through exceptional competence, innovation, and expertise. We will maintain a modern, secure infrastructure through forward-looking decisions and efficient implementations of modern technologies. IT Division staff will continue to improve their own knowledge base and increase the number and quality of certificates maintained by staff.

The IT Division will also strive to help implement new technologies and solutions as budget allows. The evolving landscape of IT and the regulatory space require us to remain open to new solutions and to face problems with all the tools we have at our disposal.

The Agency prioritizes the improvement of its use of technology and continues to move into a modern forward-looking posture. The IT Division is undertaking numerous projects to support the goals and priorities of the Agency. These include the migration to a new case management system, implementation of new network infrastructure and security, completing the migration to a Teams/SharePoint environment for file sharing and the employee intranet, as well as future projects of modernizing internal IT infrastructure.

One stand-out priority of the Agency is to provide a sufficiently modern and impressive hearing room, in which to hold public hearings and open meetings. To further this priority, the IT Division is collaborating with other divisions and departments to design and implement new spaces in two separate locations. This includes the procurement and implementation of new hardware and software.

In alignment with Agency goals, the IT Division is working to integrate AI workflows where they make sense. We take our environmental and social responsibilities seriously, and whenever we implement an AI solution, the utmost care is taken to ensure that it provides an extraordinary level of usefulness to the agency.

D. Agency Description and IT Organization Structure

The Agency contains ten (10) divisions. The divisions are separated into five (5) distinct groups: advocacy, advisory, consumer relations, administrative, and pipelines. The group structure is as follows: Advocacy contains the Legal and Utility Divisions, Advisory contains the Commissioners, their advisors, the Office of Technical Analysis and Policy, the Hearing Examiners, and the Office of Commission Counsel, Administrative contains the Office of the Chief of Staff and ASD (Human Resources, Budget, IT, and Records), and the last two divisions (Consumer Relations Division and Pipeline Safety Bureau) are in their own group.

Division Employee Count:

- Commissioners and Advisors (8)
- Chief of Staff (8)

- Utility (25)
- Legal (11)
- Records (4)
- HR (3)
- Budget (7)
- IT (3)
- Pipeline Safety Bureau (21)
- Hearing Examiners (5)
- Office of Commissioner’s Counsel (11)
- Office of Technical Analysis and Policy (5)
- Consumer Relations Division (3)

III. IT ENVIRONMENT

E. Major Applications

The major applications in use are generic stack of Microsoft and Adobe products. Various other services are fulfilled with the use of additional applications including Zoom, BoardEffect, WestLaw, two WordPress websites hosted by RTS, and Automox as a remote assistance / endpoint management tool. The PRC also currently in the process of replacing the current case management system (eDocket) with the Speridian CaseXellence system. We have expanded this year to include a few AI-based systems to help our regulatory staff: Apaluma Meridian, HData, and EnerKnol

TABLE 1.1: Major Applications

Application Name	**Purpose / What It Does**	**Mission Critical?** (Yes/No)	**Data Types Handled**	**Hosting Type** (On-Prem / Cloud / SaaS)	**Vendor or Internal**
Zoom	Conferencing	No	N/A	SaaS	Zoom / Carahsoft
VEEAM	Offsite Backups	Yes	PII	BaaS	Abba Technologies
Website (prc.nm.gov / complaints.nm-prc.org)	Website Hosting	Yes	N/A	Cloud	RTS
BoardEffect	Document Management	Yes	N/A	SaaS	DiligentOne
WestLaw	Legal Research	Yes	N/A	Cloud	Thompson Reuters

Automox	Remote Assistance / Patch Management	Yes	N/A	SaaS	Carahsoft
HData	AI Regulatory Research	Yes	N/A	SaaS	HData, Inc.
EnerKnol	Regulatory Filing Tracking	Yes	N/A	SaaS	EnerKnol
Apaluma Meridian	Small Water Utility Monitoring	Yes	N/A	SaaS	Apaluma / ComeUp LLC.

F. Security

As we are a small agency, our security stance is easier to maintain because we have direct control over most of our assets. However, recently we have begun moving towards cloud/hybrid deployment so that more of our assets / resources are contained within DoIT managed cloud spaces. Our annual security assessment was concluded in July 2026.

We maintain phishing and spam awareness trainings and are beginning to implement AI awareness and security training as well. All trainings are required on an annual basis as well as on an as-needed basis for remedial training.

G. Agency IT Certified Projects

The Agency does not currently have any ongoing certified projects. The Case Management Project from the last year wrapped up before the start of FY27.

H. Workforce

i. Full-Time Internal IT Employees

We currently have 3 FTE, with a fourth that we intend to fill around January of 2027. The position layout is as follows: one (1) IT Director / CIO, one (1) Systems Administrator, and one (1) Helpdesk Technician. All staff are hybrid, working at least one (1) full day in the office per week.

ii. IT Professional Services Contractors

We currently utilize a few different contractors for our professional services. This number has been reduced since the last fiscal year.

Service Category	Contract Vendor Name	Number of Contract Personnel
Cloud Hosting Services	Abba Technologies	N/A
Maintenance (SaaS)	Speridian	N/A
Maintenance	GoDaddy	N/A
Maintenance	PC Specialists	N/A

Cloud Hosting Services	Real Time Solutions	N/A
Licensing	Thompson Reuters	N/A
Licensing	Zoom	N/A

I. Challenges

The IT Division of PRC faces some staffing challenges. Currently, the division is comprised of two staff with the introduction of one more imminent. However, this does not seem to be sufficient, especially with an upcoming expansion from one physical location to two. We are also facing some internal end-user training issues. Due to being understaffed, the IT Division faces longer times for remediation and a lack of time to create the documentation to reduce the number of help tickets that are produced. Furthermore, PRC faces an issue where many internal staff are utilizing AI tools without training or governance.

IV. FY26 KEY ACCOMPLISHMENTS

The Agency has been able to implement new tools which improve regulatory workflows, such as HData and Apaluma Meridian. The Agency has also been able to improve cybersecurity awareness and increase training cadence. We will continue to do this, aligning with the focus on awareness improvement.

A. FY26 Strategic IT Accomplishments

TABLE 1.3a: Priority 1

STRATEGIC PRIORITY 1 – Improve regulatory workflows	
This strategy will help improve the agency efficiency with new tools to help regulatory agents deal with their workflow.	
FY26 Strategy 1	Implement HData, an AI-based regulatory research platform.
Accomplishments	This was successfully implemented, and most of the agency are using it. We have not put out a survey on its use, but one is planned.
Outcomes/Metrics	Positive survey results above 85%.
FY26 Strategy 2	Implement Apaluma Meridian, a monitoring tool
Accomplishments	This was built out and deployed this year.
Outcomes/Metrics	Usage above 75%, survey results incoming.

TABLE 1.3b: Priority 2

STRATEGIC PRIORITY 2 – Improve Cybersecurity Awareness	
With an increased level of phishing attempts, users need to have a more current and improved awareness of how to deal with the threats	
FY26 Strategy 1	Increase KnowBe4 trainings
Accomplishments	This was done with the most recent new employee round of trainings and will be implemented for rolling 2026 trainings.
Outcomes/Metrics	
FY26 Strategy 2	Implement AI trainings
Accomplishments	This has been rolled out as of July 2026
Outcomes/Metrics	No metrics to report yet.

B. FY26 Other Key IT Accomplishments

The IT Division has been working on ensuring compliance with training requirements. We are focusing on phishing and AI training as those seem to be the problem spots. We have also migrated a significant portion of our files to SharePoint.

TABLE 1.4: Other FY26 Key IT Accomplishments

APPLICATION	
Accomplishment	Implemented various AI tools for regulatory work.
Value or Impact	Increased efficiency in workflows.
DATA	
Accomplishment	Implemented Security Labels for PII and Financial Records
Value or Impact	Improved security and enabled us to migrate to the cloud for file management.
PROCESS IMPROVEMENT	
Accomplishment	Implemented a helpdesk system to allow us to track our tickets more closely.
Value or Impact	Improved ticket response time.

WORKFORCE	
Accomplishments	We have opened up another position that will be filled in Jan 2027
Value or Impact	This allows us more time to work on documentation and creating a position that fits what we need.
CUSTOMER SERVICE	
Accomplishments	Hired a helpdesk technician
Value or Impact	This helped improve response times to tickets.
TELEWORK	
Accomplishments	N/A, we are already a hybrid work environment and have seen no noticeable impacts to employee work.
Value or Impact	N/A
SECURITY	
Accomplishments	Implemented better trainings and security labels for cloud hosted files
Value or Impact	Improved security and data availability

V. FY28 IT STRATEGIC GOALS AND STRATEGIES

This year, our IT priorities center strongly around security and migrating away from on-prem solutions. We are also aiming to improve data security by taking a harder stance on AI tools.

TABLE 1.5a: Strategic Goals Priority 1

STRATEGIC PRIORITY 1 – Improve Employee Training and End-User Security Awareness	
Goal Statement – The intent of this goal is to make sure that we minimize the human-based errors that can cause breaches.	
FY28 Strategy 1	Increase training frequency and and improve structure.

Outcomes/Metrics	KnowBe4 training campaigns have been increased by 50% and we enforce training schedules more rigorously
FY28 Strategy 2	Implement AI trainings on a strict schedule, and work with executive team to make sure staff are aware of the data management risks of using AI.
Outcomes/Metrics	Usage of outside AI has decreased by 80%, and staff has signed written agreements not to use outside AI.
FY28 Strategy 3	Enable endpoint firewalls to restrict employee ability to use outside AI.
Outcomes/Metrics	Staff can no longer use outside AI tools on their work computers.

TABLE 1.5b: Strategic Goals Priority 2

STRATEGIC PRIORITY 2 – Improve Documentation for End-Users	
Goal Statement – This should help decrease the number of tickets that come in and help create a better and more transparent IT environment.	
FY28 Strategy 1	Select monthly targets for processes and topics to be documented and posted on our intranet site.
Outcomes/Metrics	All monthly topics are posted.
FY28 Strategy 2	At staff meetings, identify common themes and repeated pain points
Outcomes/Metrics	The topics get added to the monthly topics to be posted.

VI. IT FISCAL AND BUDGET MANAGEMENT

Information Technology (IT) Operating Budget (C1)

To update this table, please double click on the embedded spreadsheet and add the required information.
Before exiting the spreadsheet, please make sure to scroll up. Otherwise, the entries of this table will not be fully previewed.

Agency Name				Agency Code	
Public Regulation Commission				43000	
Base Request Operational Support of IT. Check one of the options below:				**Flat Budget**	**Expansion from previous year**
Yes/No					
Revenue IT Base Budget (dollars in thousands)					
Appropriation Funding Type	**FY25 Actual**	**FY26 Actual**	**FY27 OpBud**	**FY28 Request**	**FY29 Estimate**
General Fund	935.3	730.2	1,339.0	938.6	0.0
Other State Funds	0.0	0.0	0.0	952.4	1,947.6
Federal Funds	37.5	18.0	20.7	20.7	21.3
Internal Svc Funds/Interagency Transfer	0.0	0.0	0.0	0.0	0.0
Total	**972.8**	**748.2**	**1,359.7**	**1,911.6**	**1,968.9**
Expenditure Categories ***(dollars in thousands)***					
Category or Account Description	**FY25 Actual**	**FY26 Actual**	**FY27 OpBud**	**FY28 Request**	**FY29 Estimate**
Personal Services & Employee Benefits	336.6	372.5	584.4	536.1	552.2
Contractual & Professional Services	304.3	19.4	248.7	248.8	256.3
IT Other Services	331.9	356.3	526.6	1,126.7	1,160.5
Other Financing Uses	0.0	0.0	0.0	0.0	0.0
Total	**972.8**	**748.2**	**1,359.7**	**1,911.6**	**1,968.9**

VII. C2 COMPUTER SYSTEM ENHANCEMENT FUNDING (CSEF) REAUTHORIZATION

C. Previously Issued Supplemental Funding

We have not received C2 funding and have no plans to request C2 funding for this year.

D. List of C2 Funding Requests

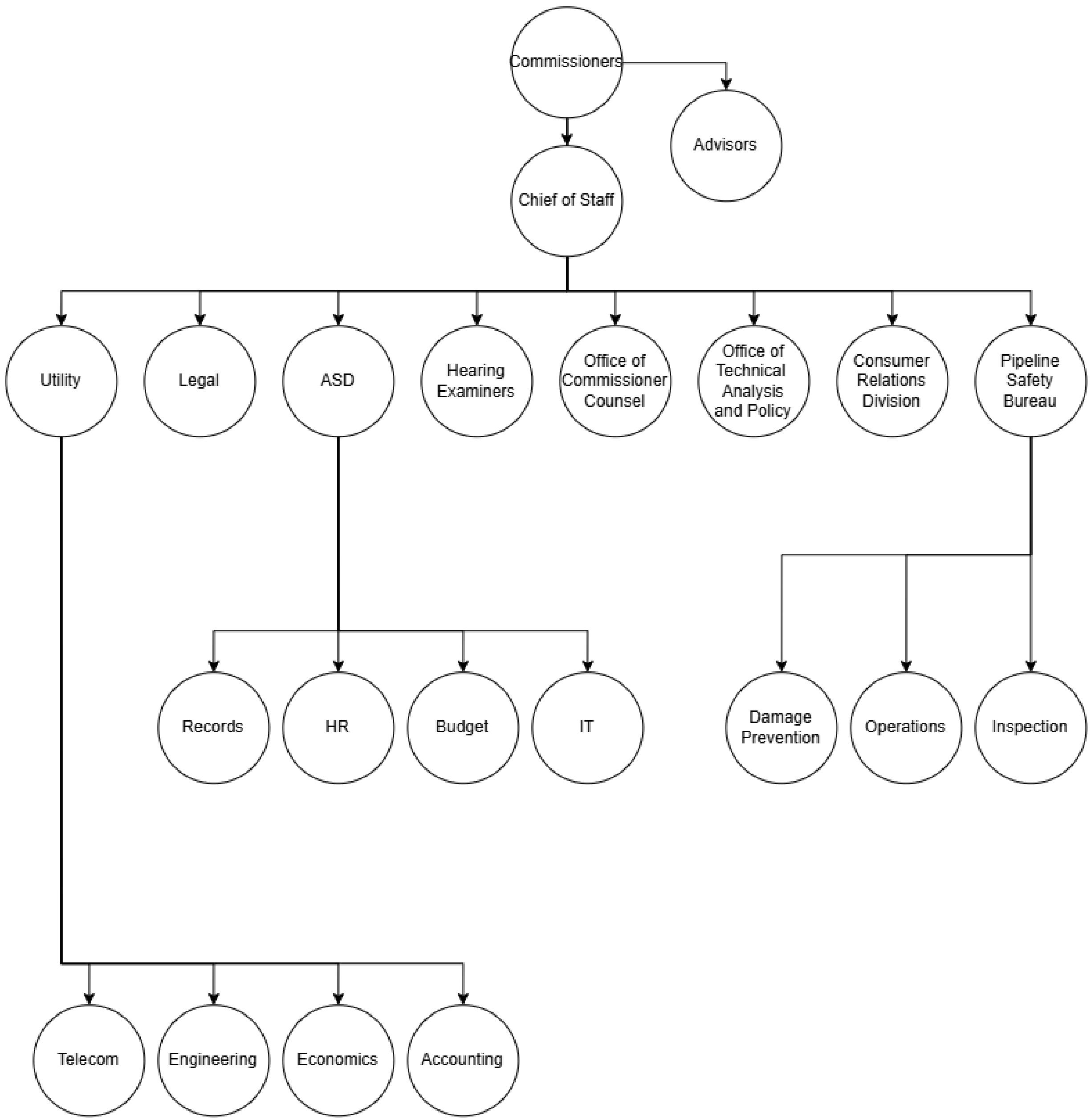
We have no C2 funding requests; and don't plan on any.

E. Requested Reauthorizations

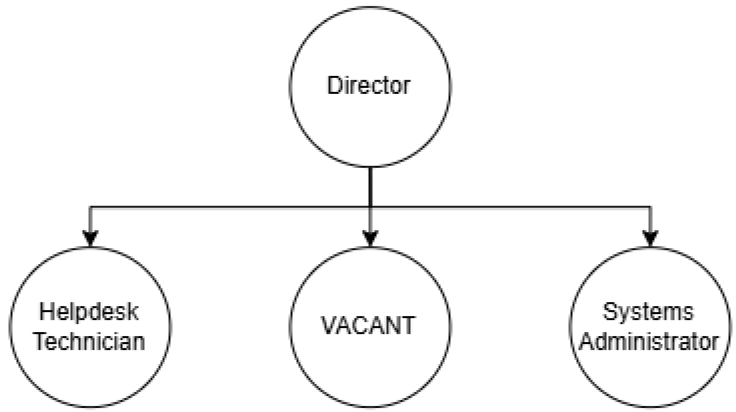
We have no requested re-authorizations for C2 appropriations.

APPENDICES

APPENDIX I: AGENCY ORGANIZATION CHART



APPENDIX II: IT ORGANIZATION CHART



Strategic Plan Approval

	Print Name	Date
Agency Cabinet Secretary/ Director		8/26/26
Agency Chief Information Officer or IT Lead		8/26/26
Agency Chief Finance Officer		8/26/26