FY28 Appropriation Request Checklist

Agency Name: *NEW MEXICO COMMISSION FOR DEAF AND HARD OF HEARING PERS* Business Unit: *60400*

Reports to Include in PDF Submission

	Form #	Title	
X	Cvr Ltr	Cover Letter	*Agency Level*
X	S-1	Certification	*Agency Level*
X	S-2	Organizational Chart	*Agency/Program Level*
X	S-8	Financial Summary (BFM)	*Agency/Program Level*
X	GF	General Fund Budget Change Log	*Agency/Program Level*
X	S-9	Account Code Revenue / Expenditure Report	*Agency/Program Level*
X	S-10	Fund Balance Projection	*Fund Level*
X	S-13	Detail of Rate Line Items (see instructions)	*Agency Level*
X	P-1	Program Narrative	*Program Level*
X	R-2	Transfer Report	*Agency Level*
X	REV/EXP	Revenue-Expenditure Comparison Report	*Agency/Program Level*
N/A	FFRW	Detail of Federal Funds Revenue Worksheet	*Agency/Program Level*
N/A	EB-1	Expansion Justfications	*Program Level*
N/A	EB-2	Expansion Fiscal Summary	*Program Level*
N/A	EB-3	Expansion Line Item Detail	*Program Level*
N/A	LFR	Legislating for Results Expansion Tool	*Program Level*
X	E4	Pcode Detail	*Program Level*
X	E5	Contract by Pcode	*Program Level*
N/A	SAR	Special Appropriation Request Report	*Agency Level*
X	APR	Annual Performance Report	*Program Level*
X	Table 2	Table 2 Performance Measure Summary	*Program Level*
X	SP	Strategic Plan	*Agency Level*
N/A	ITP	Information Technology Plan	*Agency Level*
N/A	C-1	Base Operating Budget	*Agency Level*
N/A	C-2	IT Request Plan	*Agency Level*
N/A	Perf Audit	Update to LFC Performance Audits (within last 2 years)	*Agency Level*

		Documents to Attach in BFM (PDF Optional)	***Where to Attach***
X	Board Cert	Board or Commission Budget Certification	*Form 9900*
X	E-6B	Leased Passenger-Related Vehicles	*Form 3300/4300*

STATE OF NEW MEXICO
COMMISSION FOR DEAF AND HARD OF HEARING

Michelle Lujan Grisham
Governor

G. Nathan Gomme
Executive Director

Wayne Propst, DFA Secretary Office of the Secretary
407 Galisteo Street
Room 180
Santa Fe, NM 87501

Re: Fiscal Year 2027 Performance-Based Appropriation Request

Dear Secretary Propst:

Please find the attached Performance-based Appropriation Request. In the following documentation, you will see key work done to address and satisfy our measures throughout the year, as well as some barriers we encountered, and the funding needed for services moving forward.

Over the course of Fiscal Year 2026, the Commission exceeded its statutory targets in two key operational areas: Outreach Events Coordinated (163 events, achieving 108.67% of our target) and Accessible Technology Distributions (1,642 devices distributed through the Telecommunications Equipment Distribution Program, achieving 124.39% of our target). Outreach events certainly contributed to the demand for the equipment and also brought several people to the agency to receive advocacy services. In addition to our outreach, we introduced a new online service that promoted engagement to our equipment program and a streamlined application process for equipment. In addition, the new pilot programs with wearable technology, which provided specialized rings to the Deaf and Hard of Hearing residents of PAH! Hiland Plaza, created an increase in our overall distribution. This pilot will help determine the viability of tools such as Infrared (IR) Rings to assist our community in communicating their needs to equipment without the need to use their voice. Several people have become accustomed to using trigger words such as "Alexa" or "hey, Google" to request something like a phone call. This ability has often been missing from our hearing loss community unable to trigger the services. The ring is an attempt to bridge that gap allowing our community to prompt their device with a simple click.

While our core outreach and equipment distribution programs saw exceptional community engagement, we encountered operational challenges across our remaining performance measures, driven by staff vacancies and shifting programmatic demands:

- Communication Barriers Addressed (83.63% of goal / 17,980 addressed): While remaining a substantial total, this fell short of our 21,500 target primarily due to key vacancies—specifically an open Community Advocacy Specialist position in our Las Cruces satellite office and the mid-year departure of our Director of Community Engagement, which required leadership to temporarily absorb additional supervisory duties. This created a dynamic where the remaining staff

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V: 505.383.6530 | VP: 505.435.9319 | Fax: 505.383.6533

Las Cruces | 2407 W. Picacho, Suite A-100 | Las Cruces, NM 88007
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Toll-Free: 1.800.489.8536 | **Website**: www.cdhh.nm.gov

worked on multiple goals at one time and while we saw an overall increase in the number of people looking for advocacy services, we did not have the necessary staffing to make up for lost production in the vacant positions with the additional responsibilities. We are planning to fill these positions now that we have obtained HR Services from the State Personnel Office and do not foresee this rare drop in our barriers addressed number in the coming fiscal years.

- Workshops and Training Sessions Conducted (79.29% of goal / 111 conducted): While the agency continued to provide several workshops and training opportunities to people and agencies across the state, we have also seen a need to produce signed versions of existing tools and resources. This attempt to convert printed documents into ASL resulted in staff dedicating significant hours to intensive systemic advocacy and producing accessible, multi-agency resources—such as complex ASL vlog translations for the Albuquerque Police Department's domestic violence initiative—which limited the total volume of standalone presentations when compounded with the vacant positions.

- Interpreters in Sponsored Professional Development (66.40% of goal / 83 participants): While professional development engagement was impacted by a fourth-quarter departmental transition, the primary issue is that the current metric does not adequately reflect the intensive hours required to train novice interpreters. We cannot count one person repeatedly over the course of the year, but one person can certainly require a number of hours to build up their skill set as an interpreter to become an effective and highly skilled interpreter in the community. These hours can vary depending on the interpreter and by shifting to hours we can better track the investment from our agency into this. Moving into FY27, we are restructuring this metric to track total instructional hours provided, which will more accurately represent the impact and depth of our interpreter workforce initiatives.

- Telecommunications Relay Service Usage was at 1,864.65 average monthly minutes in New Mexico: Relay minutes continue their nationwide decline as analog line usage decreases specifically in our Captioned Telephone Services (CTS). While Automated Speech Recognition (ASR) tools convert spoken language into real-time text and are driving a natural market transition toward digital alternatives, many New Mexicans lack high-speed broadband or the modern devices required to utilize ASR. We continue to support traditional relay users, including TTYs and analog CTS, while preparing for the Federal Communications Commission's (FCC) forthcoming transition rules for digital and national relay models. Performance Measure - Target Actuals for 2026 and the year-end narrative can be found on the Performance Measures (4000) form.

- Support Service Provider (SSP) and Communication Facilitator (CF) programs—administered via Vancro—continue to experience high community demand, delivering nearly 3,000 service hours in Q4 alone without a single complaint. Maintaining our General Fund appropriation is vital to sustaining these specialized services for DeafBlind, DeafPlus, and senior New Mexicans as we move into FY27. We are now seeing a surge in requests in rural locations in New

Mexico, which will mean Vancro will be hiring several SSPs and CFs to support our state more efficiently.

Forward-Looking Budget Priorities:

- **Digital & Regulatory Transition:** Our primary operational focus over the next two to three years is transitioning consumers from analog to digital relay services ahead of the FCC recertification cycle in 2028. Concurrently, rising hardware costs—driven by expanded on-board processing and memory requirements for offline AI accessibility features—require ongoing evaluation of smart wearables and integrated platforms while budgeting for the increasing costs to provide these devices to our community in alignment with the potential legislative measures.
- **Revenue Projections & General Fund Sustainability:** We do not anticipate an increase in Other State Revenue. While Senate Bill 535 adjusted the telecommunications surcharge rate, revenue is split with the 988 Lifeline Fund, 20% of the revenue is for NMCDHH and 80% is for the Lifeline Fund. Coupled with rising contractual per-minute relay costs resulting from lower overall call volumes, sustaining General Fund support and strategically utilizing our fund balance remain essential.
- **Support Service Provider (SSP) & Communication Facilitator (CF) Services:** Administered via Vancro, these programs delivered nearly 3,000 service hours in Q4 alone without a single complaint. Maintaining our General Fund appropriation is vital to sustaining these services for DeafBlind, DeafPlus, and senior New Mexicans, especially as demand surges across non-metro and rural communities.

If you have any questions or need additional information, please feel free to contact me via phone at 505.796.5441 or via email at nathan.gomme@cdhh.nm.gov.

Sincerely,

G. Nathan Gomme, Executive Director

cc: John Hooper, Chair

STATE OF NEW MEXICO
COMMISSION FOR DEAF AND HARD OF HEARING

Michelle Lujan Grisham
Governor

G. Nathan Gomme
Executive Director

The New Mexico Commission for Deaf and Hard of Hearing (NMCDHH) staff has worked hard to provide services to the Deaf, Hard of Hearing, DeafBlind, and speech-disabled members of our community. Reflecting on my fourth year as Chairman of the Board, I have seen, firsthand, how the Commission's services are utilized throughout the state and how staff work to deliver critical, accessible information to every corner of New Mexico. Operating offices that offer continual services in Albuquerque and Las Cruces, our staff work tirelessly to support our community and eliminate communication barriers at both an individual and systemic level.

Our Executive Director, Nathan Gomme, and the Commission staff continue to work closely with individuals, corporations, and agencies in the field of accessible technology. Together, we address ways to expand access to preferred technologies and enable our constituents to access essential tools or enhance existing resources. Addressing these gaps in access and information across the state is critical to eliminating the sense of disconnection and lack of communication access our community frequently experiences. With technology constantly evolving, overcoming access barriers in New Mexico's rural areas is vital. Broadband expansion is key to this effort; we are seeing steady progress and expect service improvements to continue for years to come. As broadband expansion brings new digital opportunities to New Mexicans, we must remain vigilant to ensure essential services, such as web accessibility and NM Relay, remain accessible to our Deaf and Hard of Hearing communities.

Access to communication services like NM Relay is vital for rural community members, and this service must be sustained even as revenue has steadily declined over the past decade. Funding changes enacted two years ago have increasingly impacted our financial situation, and ongoing uncertainty must still be addressed to meet our agency's future financial needs and sustain our support for the hearing loss community. During this past fiscal year, the Commission contracted an auditor to evaluate telephone carriers' compliance with Telecommunications Relay Service (TRS) surcharge payments. We have seen encouraging results and will present these findings to the NM State Legislature and the NM Taxation and Revenue Department.

Commission staff also remain at the forefront of digital and physical accommodations, preparing for updated Web Content Accessibility Guidelines (WCAG) requirements and Title II Americans with Disabilities Act (ADA) revisions. While implementation of the WCAG requirements was delayed, NMCDHH was prepared for full compliance and is using this extended timeframe to further enhance accessibility. Expanding access also involves collaborating with local hospitals and Emergency Medical

Services (EMS), as demonstrated by our partnerships with hospital systems and police departments statewide. The "Coffee with a Cop" event held in Albuquerque this year directly reflects these ongoing liaison efforts.

Our staff and Executive Director continue to engage agencies at all levels—federal, state, county, and local. Staff work to both educate and learn from our communities, addressing the challenges experienced by individuals with hearing loss across the state. The Commission maintains a strong digital presence through its website, Facebook page, and email newsletter, regularly updating social media channels with timely resources. These range from evaluating equipment for the Telecommunications Equipment Distribution Program (TEDP) to sharing updates for the Deaf, Hard of Hearing, and DeafBlind communities, alongside advocacy resources and hearing loss education. The Commission also continues to lead in community accessibility through initiatives such as the Accessible Technology (AT) Rings pilot program at PAH! Hiland Plaza.

Our ground-level work includes partnering with a wide variety of organizations and entities. Through training and outreach programs, Commission staff educate employers and community providers on readily available accommodations and resources for individuals with hearing loss. Commission staff also provide expert guidance and technical assistance to these organizations.

Your continued support makes our mission possible. For example, the approved FY26 budget allowed us to modernize our aging hardware infrastructure—reducing response times, accelerating project workflows, and minimizing technical disruptions, all of which directly improve service delivery. With your support, the Commission will continue bridging communication gaps, expanding access, and empowering our constituents to collaborate effectively through technology and education, making this state a place of true equality.

Sincerely,

John Hooper

NMCDHH Board Chairman

Agency Name: Commission for Deaf and Hard-of-Hearing Persons Business Unit: 60400

I hereby certify that the accompanying summary and detailed statements are true and correct to the best of my knowledge and belief and that the arithmetic accuracy of all numeric information has been verified.

G. Nathan Gomme, Executive Director

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John Hooper, Board Chairperson **John Hooper 8/26/26 Johnhooper.ref@gmail.com**

, Type text here

Deborah Romero, CFO Deborah Romero

Cell Phone 505-795-0303

505 Marquette Ave. NW Suite 1550 Albuquerque, NM 87102	FY28 Request	

Note: Appropriation Requests for agencies headed by a board or commission must be approved by the board or commission by official action and signed by the chairperson Operating Budgets of other agencies must be signed by the director or secretary. Appropriation Requests not properly signed will be returned.

Romero, Deborah, CDHH

From: John Hooper <johnhooper.ref@gmail.com>
Sent: Wednesday, August 26, 2026 1:07 PM
To: Romero, Deborah, CDHH
Cc: Gomme, Nathan, CDHH
Subject: Re: [EXTERNAL] Re: FY28 budget request - S-1 form for review and approval
Attachments: S-1 Appropriation Request Certification- FY28 Request.xlsx

Attached you will find my signature to state the FY28 Budget request has been approved for the NM Commission for Deaf and Hard of Hearing.

John J. Hooper
(505) 603-2994

On Wed, Aug 26, 2026 at 10:16 AM Romero, Deborah, CDHH <deborah.romero@cdhh.nm.gov> wrote:

Good morning, I reached out to SBD and have received direction on how you can submit the approval with out printing or signing the form.

1. You can type in your name, date and add your email address to the S-1 form.
2. Send an email you need to say that you approve the FY28 budget request and have signed the S-1 form. (this can be in the same email as the one you send the signed document (S-1)

Let me know if you have any questions.

Have a great day!

Deborah Romero

Chief Financial Officer

New Mexico Commission for Deaf and Hard of Hearing
505 Marquette Ave NW, Suite 1550

Albuquerque, NM 87102

Deborah.Romero@cdhh.nm.gov.
800.489.8536 – Toll Free
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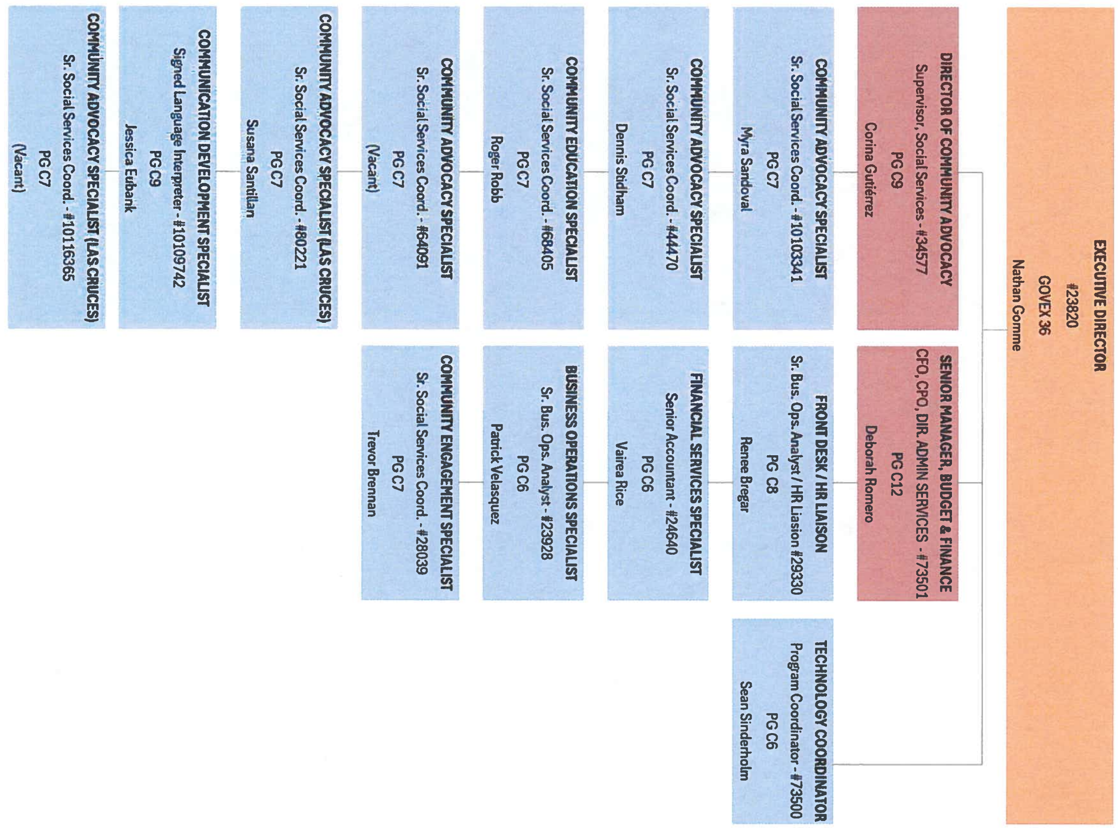
505.383.6533 – Fax

Agency Name: New Mexico Commission for Deaf and Hard of Hearing
Program Name: Same

Business Unit: 60400
Program Code: P693

APPROPRIATION REQUEST
ORGANIZATION CHART
FORM S-2



☐ Check Box if this form is a revision   Revision no: Revision Date: 6/30/2011   Page

Deaf and Hard-of-Hearing

BU PCode Department
6040(P693 000000

State of New Mexico
S-8 Financial Summary
(Dollars in Thousands)

	2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	------- FY 2028 Agency Request ------- Base	Expansion	Total
REVENUE							
111 General Fund Transfers	1,913.4	1,884.3	2,003.0	0.0	2,017.8	0.0	2,017.8
112 Other Transfers	1,065.7	952.6	1,118.1	0.0	1,099.0	0.0	1,099.0
130 Other Revenues	0.0	1,018.8	0.0	0.0	0.0	0.0	0.0
150 Fund Balance	550.0	1.7	503.6	0.0	564.8	0.0	564.8
REVENUE, TRANSFERS	**3,529.1**	**3,857.4**	**3,624.7**	**0.0**	**3,681.6**	**0.0**	**3,681.6**
REVENUE	**3,529.1**	**3,857.4**	**3,624.7**	**0.0**	**3,681.6**	**0.0**	**3,681.6**
EXPENSE							
200 Personal services and employee benefits	1,504.5	1,431.4	1,606.4	1,635.8	1,663.3	0.0	1,663.3
300 Contractual services	1,627.3	1,050.2	1,621.7	0.0	1,621.7	0.0	1,621.7
400 Other	280.8	232.1	280.1	0.0	280.1	0.0	280.1
EXPENDITURES	**3,412.6**	**2,713.7**	**3,508.2**	**1635.752**	**3,565.1**	**0.0**	**3,565.1**
500 Other financing uses	116.5	920.1	116.5	0.0	116.5	0.0	116.5
OTHER FINANCING USES	**116.5**	**920.1**	**116.5**	**0**	**116.5**	**0.0**	**116.5**
EXPENSE	**3,529.1**	**3,633.8**	**3,624.7**	**1635.752**	**3,681.6**	**0.0**	**3,681.6**
FTE POSITIONS							
810 Permanent	16.00	13.00	16.00	16.00	16.00	0.00	16.00
FTEs	**16.00**	**13.00**	**16.00**	**16.00**	**16.00**	**0.00**	**16.00**
FTE POSITIONS	**16.00**	**13.00**	**16.00**	**16.00**	**16.00**	**0.00**	**16.00**

Deaf and Hard-of-Hearing

BU	PCode	Department
60400	P693	000000

State of New Mexico

S-8 Financial Summary

(Dollars in Thousands)

	2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE							
111 General Fund Transfers	1,913.4	1,884.3	2,003.0	0.0	2,017.8	0.0	2,017.8
112 Other Transfers	1,065.7	952.6	1,118.1	0.0	1,099.0	0.0	1,099.0
130 Other Revenues	0.0	1,018.8	0.0	0.0	0.0	0.0	0.0
150 Fund Balance	550.0	1.7	503.6	0.0	564.8	0.0	564.8
REVENUE, TRANSFERS	**3,529.1**	**3,857.4**	**3,624.7**	**0.0**	**3,681.6**	**0.0**	**3,681.6**
REVENUE	**3,529.1**	**3,857.4**	**3,624.7**	**0.0**	**3,681.6**	**0.0**	**3,681.6**
EXPENSE							
200 Personal services and employee benefits	1,504.5	1,431.4	1,606.4	1,635.8	1,663.3	0.0	1,663.3
300 Contractual services	1,627.3	1,050.2	1,621.7	0.0	1,621.7	0.0	1,621.7
400 Other	280.8	232.1	280.1	0.0	280.1	0.0	280.1
EXPENDITURES	**3,412.6**	**2,713.7**	**3,508.2**	**1,635.75**	**3,565.1**	**0.0**	**3,565.1**
500 Other financing uses	116.5	920.1	116.5	0.0	116.5	0.0	116.5
OTHER FINANCING USES	**116.5**	**920.1**	**116.5**	**0**	**116.5**	**0.0**	**116.5**
EXPENSE	**3,529.1**	**3,633.8**	**3,624.7**	**1,635.75**	**3,681.6**	**0.0**	**3,681.6**
FTE POSITIONS							
810 Permanent	16.00	13.00	16.00	16.00	16.00	0.00	16.00
FTEs	**16.00**	**13.00**	**16.00**	**16.00**	**16.00**	**0.00**	**16.00**
FTE POSITIONS	**16.00**	**13.00**	**16.00**	**16.00**	**16.00**	**0.00**	**16.00**

COMMISSION OF THE DEAF AND HARD-OF-HEARING (60400)
FY28 RECURRING GENERAL FUND: AGENCY APPROPRIATION REQUEST
CHANGES BY PROGRAM AND CATEGORY

Deaf and Hard-of-Hearing (P693)	Salaries and Benefits (200's)	Contractual Services (300's)	Other (400's)	Other Financing Uses (500's)	TOTAL
FY27 Operating Budget: General Fund	**$894.2**	**$910.1**	**$198.7**	**$0.0**	**$2,003.0**
Increases (Decreases)					
Budget neutral General Fund category rearrange to reduce reliance on Telecommunications Access Fund revenues for payroll	$93.5	($75.9)	($17.6)		**$0.0**
10% employee health insurance premium increase	$14.8				**$14.8**
					$0.0
					$0.0
					$0.0
FY28 Request: General Fund	**$1,002.5**	**$834.2**	**$181.1**	**$0.0**	**$2,017.8**
$ increase over FY27	$108.3	-$75.9	-$17.6	$0.0	**$14.8**
% increase over FY27	12.1%	-8.3%	-8.9%	#DIV/0!	**0.7%**

Commission for Deaf and Hard-of-Hearing

State of New Mexico

S-9 Account Code Revenue/Expenditure Summary

(Dollars in Thousands)

BU	PCode	Department
60400	0000	0000000000

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
499105	General Fd. Appropriation	1,913.4	1,884.3	2,003.0	0.0	2,017.8	0.0	2,017.8
111	**General Fund Transfers**	**1,913.4**	**1,884.3**	**2,003.0**	**0.0**	**2,017.8**	**0.0**	**2,017.8**
499605	Intra-State Wts-Other	1,065.7	0.0	1,118.1	0.0	1,099.0	0.0	1,099.0
499905	Other Financing Sources	0.0	149.0	0.0	0.0	0.0	0.0	0.0
499906	OFS - INTRA-Agency	0.0	803.6	0.0	0.0	0.0	0.0	0.0
112	**Other Transfers**	**1,065.7**	**952.6**	**1,118.1**	**0.0**	**1,099.0**	**0.0**	**1,099.0**
408801	Telecommunications Relay Tax	0.0	1,018.8	0.0	0.0	0.0	0.0	0.0
496901	Miscellaneous Revenue	0.0	0.0	0.0	0.0	0.0	0.0	0.0
130	**Other Revenues**	**0.0**	**1,018.8**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**
325900	Restricted FB - Gov	0.0	1.7	0.0	0.0	0.0	0.0	0.0
328900	Unassigned FB - Gov	550.0	(0.0)	503.6	0.0	564.8	0.0	564.8
150	**Fund Balance**	**550.0**	**1.7**	**503.6**	**0.0**	**564.8**	**0.0**	**564.8**
TOTAL REVENUE		**3,529.1**	**3,857.4**	**3,624.7**	**0**	**3,681.6**	**0.0**	**3,681.6**
520100	Exempt Perm Positions P/T&F/T	115.9	115.3	115.8	117.0	116.5	0.0	116.5
520300	Classified Perm Positions F/T	996.3	882.3	1,026.5	1,051.5	1,055.5	0.0	1,055.5
520700	Overtime & Other Premium Pay	0.0	11.7	0.0	0.0	0.0	0.0	0.0
520800	Annl & Comp Paid At Separation	0.0	0.8	0.0	0.0	0.0	0.0	0.0
521100	Group Insurance Premium	95.9	125.5	150.0	148.0	179.1	0.0	179.1
521200	Retirement Contributions	202.1	194.2	215.0	223.1	206.8	0.0	206.8
521300	F I C A	65.1	74.9	69.3	71.9	71.9	0.0	71.9
521400	Workers' Comp Assessment Fee	0.2	0.1	0.0	0.0	0.0	0.0	0.0
521410	GSD Work Comp Insur Premium	3.3	3.3	0.8	0.0	0.2	0.0	0.2
521600	Employee Liability Ins Premium	3.3	3.2	6.0	0.0	0.8	0.0	0.8
521700	RHC Act Contributions	22.4	20.2	23.0	24.3	32.5	0.0	32.5
200	**Personal services and employee benef**	**1,504.5**	**1,431.4**	**1,606.4**	**1,635.8**	**1,663.3**	**0.0**	**1,663.3**
535200	Professional Services	0.0	0.0	11.9	0.0	132.5	0.0	132.5
535300	Other Services	1,611.9	1,033.3	1,589.3	0.0	1,447.0	0.0	1,447.0
535309	Other Services - Interagency	0.0	1.5	0.0	0.0	20.0	0.0	20.0
535400	Audit Services	11.6	11.9	15.0	0.0	15.0	0.0	15.0
535600	IT Services	3.8	3.5	5.5	0.0	7.2	0.0	7.2
300	**Contractual services**	**1,627.3**	**1,050.2**	**1,621.7**	**0.0**	**1,621.7**	**0.0**	**1,621.7**
542100	Employee I/S Mileage & Fares	1.4	0.1	2.8	0.0	2.8	0.0	2.8
542200	Employee I/S Meals & Lodging	5.0	1.1	6.2	0.0	6.2	0.0	6.2

BU	PCode	Department
60400	0000	0000000000

S-9 Account Code Revenue/Expenditure Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
542300	Brd & Comm Mbr Meals & Lodging	3.6	0.8	4.0	0.0	4.0	0.0	4.0
542500	Transp - Fuel & Oil	7.0	1.6	7.0	0.0	7.0	0.0	7.0
542800	State Transp Pool Charges	19.4	18.0	26.0	0.0	26.0	0.0	26.0
543400	Maint - Property Insurance	0.1	0.0	0.0	0.0	0.0	0.0	0.0
543830	IT HW/SW Agreements	0.0	0.9	0.0	0.0	0.0	0.0	0.0
544000	Supply Inventory IT	7.0	0.7	7.0	0.0	7.0	0.0	7.0
544100	Supplies-Office Supplies	6.0	1.0	5.0	0.0	5.0	0.0	5.0
544700	Supplies-Clothng,Unifrms,Linen	0.0	0.1	0.0	0.0	0.0	0.0	0.0
544900	Supplies-Inventory Exempt	0.0	2.0	1.0	0.0	1.0	0.0	1.0
545609	Report/Record Inter St Agency	3.0	0.0	0.0	0.0	0.0	0.0	0.0
545700	ISD Services	14.2	16.9	21.9	0.0	22.9	0.0	22.9
545710	DOIT HCM Assessment Fees	5.8	5.6	6.0	0.0	5.9	0.0	5.9
545900	Printing & Photo Services	0.0	0.6	0.0	0.0	0.7	0.0	0.7
546100	Postage & Mail Services	1.0	0.0	2.3	0.0	1.0	0.0	1.0
546400	Rent Of Land & Buildings	138.5	138.4	144.3	0.0	145.0	0.0	145.0
546500	Rent Of Equipment	7.5	4.5	0.0	0.0	0.0	0.0	0.0
546600	Communications	4.0	4.5	3.9	0.0	4.5	0.0	4.5
546610	DOIT Telecommunications	26.6	32.5	31.9	0.0	31.9	0.0	31.9
546700	Subscriptions/Dues/License Fee	2.2	0.5	5.1	0.0	5.1	0.0	5.1
546800	Employee Training & Education	6.9	0.8	5.0	0.0	3.5	0.0	3.5
546900	Advertising	0.0	0.5	0.0	0.0	0.1	0.0	0.1
547900	Miscellaneous Expense	0.0	0.9	0.7	0.0	0.5	0.0	0.5
549600	Employee O/S Mileage & Fares	9.6	0.0	0.0	0.0	0.0	0.0	0.0
549700	Employee O/S Meals & Lodging	12.0	0.0	0.0	0.0	0.0	0.0	0.0
400	**Other**	**280.8**	**232.1**	**280.1**	**0.0**	**280.1**	**0.0**	**280.1**
555100	Other Financing Uses	116.5	116.5	116.5	0.0	116.5	0.0	116.5
555106	OFU - INTRA-Agency	0.0	803.6	0.0	0.0	0.0	0.0	0.0
500	**Other financing uses**	**116.5**	**920.1**	**116.5**	**0.0**	**116.5**	**0.0**	**116.5**
TOTAL EXPENSE		**3,529.1**	**3,633.8**	**3,624.7**	**1,635.75**	**3,681.6**	**0.0**	**3,681.6**
810	Permanent	16.00	13.00	16.00	16.00	16.00	0.00	16.00
810	**Permanent**	**16.00**	**13.00**	**16.00**	**16.00**	**16.00**	**0.00**	**16.00**
TOTAL FTE POSITIONS		**16.00**	**13.00**	**16.00**	**16.00**	**16.00**	**0.00**	**16.00**

Commission for Deaf and Hard-of-Hearing

BU	PCode	Department
60400	0000	000000000

State of New Mexico

S-9 Account Code Revenue Summary

(Dollars in Thousands)

		Provider PCode	2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
499105	General Fd. Appropriation		1,913.4	1,884.3	0.0	0.0	2,017.8	0.0	2,017.8
111	**General Fund Transfers**		**1,913.4**	**1,884.3**	**2,003.0**	**0.0**	**2,017.8**	**0.0**	**2,017.8**
499605	Intra-State Wts-Other		1,065.7	0.0	0.0	0.0	1,099.0	0.0	1,099.0
499905	Other Financing Sources		0.0	149.0	0.0	0.0	0.0	0.0	0.0
499906	OFS - INTRA-Agency		0.0	803.6	0.0	0.0	0.0	0.0	0.0
112	**Other Transfers**		**1,065.7**	**952.6**	**1,118.1**	**0.0**	**1,099.0**	**0.0**	**1,099.0**
408801	Telecommunications Relay Tax		0.0	1,018.8	0.0	0.0	0.0	0.0	0.0
496901	Miscellaneous Revenue		0.0	0.0	0.0	0.0	0.0	0.0	0.0
130	**Other Revenues**		**0.0**	**1,018.8**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**
325900	Restricted FB - Gov		0.0	1.7	0.0	0.0	0.0	0.0	0.0
328900	Unassigned FB - Gov		550.0	(0.0)	0.0	0.0	564.8	0.0	564.8
150	**Fund Balance**		**550.0**	**1.7**	**503.6**	**0.0**	**564.8**	**0.0**	**564.8**
TOTAL REVENUE			**3,529.1**	**3,857.4**	**3,624.7**	**0**	**3,681.6**	**0.0**	**3,681.6**

(Dollars in Thousands)

BU	PCode	Department
60400	0000	0000000000

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
520100	Exempt Perm Positions P/T&F/T	115.9	115.3	115.8	117.0	116.5	0.0	116.5
520300	Classified Perm Positions F/T	996.3	882.3	1,026.5	1,051.5	1,055.5	0.0	1,055.5
520700	Overtime & Other Premium Pay	0.0	11.7	0.0	0.0	0.0	0.0	0.0
520800	Annl & Comp Paid At Separation	0.0	0.8	0.0	0.0	0.0	0.0	0.0
521100	Group Insurance Premium	95.9	125.5	150.0	148.0	179.1	0.0	179.1
521200	Retirement Contributions	202.1	194.2	215.0	223.1	206.8	0.0	206.8
521300	F I C A	65.1	74.9	69.3	71.9	71.9	0.0	71.9
521400	Workers' Comp Assessment Fee	0.2	0.1	0.0	0.0	0.0	0.0	0.0
521410	GSD Work Comp Insur Premium	3.3	3.3	0.8	0.0	0.2	0.0	0.2
521600	Employee Liability Ins Premium	3.3	3.2	6.0	0.0	0.8	0.0	0.8
521700	RHC Act Contributions	22.4	20.2	23.0	24.3	32.5	0.0	32.5
200	**Personal services and employee benefits**	**1,504.5**	**1,431.4**	**1,606.4**	**1,635.8**	**1,663.3**	**0.0**	**1,663.3**
535200	Professional Services	0.0	0.0	11.9	0.0	132.5	0.0	132.5
535300	Other Services	1,611.9	1,033.3	1,589.3	0.0	1,447.0	0.0	1,447.0
535309	Other Services - Interagency	0.0	1.5	0.0	0.0	20.0	0.0	20.0
535400	Audit Services	11.6	11.9	15.0	0.0	15.0	0.0	15.0
535600	IT Services	3.8	3.5	5.5	0.0	7.2	0.0	7.2
300	**Contractual services**	**1,627.3**	**1,050.2**	**1,621.7**	**0.0**	**1,621.7**	**0.0**	**1,621.7**
542100	Employee I/S Mileage & Fares	1.4	0.1	2.8	0.0	2.8	0.0	2.8
542200	Employee I/S Meals & Lodging	5.0	1.1	6.2	0.0	6.2	0.0	6.2
542300	Brd & Comm Mbr Meals & Lodgin	3.6	0.8	4.0	0.0	4.0	0.0	4.0
542500	Transp - Fuel & Oil	7.0	1.6	7.0	0.0	7.0	0.0	7.0
542800	State Transp Pool Charges	19.4	18.0	26.0	0.0	26.0	0.0	26.0
543400	Maint - Property Insurance	0.1	0.0	0.0	0.0	0.0	0.0	0.0
543830	IT HW/SW Agreements	0.0	0.9	0.0	0.0	0.0	0.0	0.0
544000	Supply Inventory IT	7.0	0.7	7.0	0.0	7.0	0.0	7.0
544100	Supplies-Office Supplies	6.0	1.0	5.0	0.0	5.0	0.0	5.0
544700	Supplies-Clothng,Unifrms,Linen	0.0	0.1	0.0	0.0	0.0	0.0	0.0
544900	Supplies-Inventory Exempt	0.0	2.0	1.0	0.0	1.0	0.0	1.0
545609	Report/Record Inter St Agency	3.0	0.0	0.0	0.0	0.0	0.0	0.0
545700	ISD Services	14.2	16.9	21.9	0.0	22.9	0.0	22.9
545710	DOIT HCM Assessment Fees	5.8	5.6	6.0	0.0	5.9	0.0	5.9

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
545900	Printing & Photo Services	0.0	0.6	0.0	0.0	0.7	0.0	0.7
546100	Postage & Mail Services	1.0	0.0	2.3	0.0	1.0	0.0	1.0
546400	Rent Of Land & Buildings	138.5	138.4	144.3	0.0	145.0	0.0	145.0
546500	Rent Of Equipment	7.5	4.5	0.0	0.0	0.0	0.0	0.0
546600	Communications	4.0	4.5	3.9	0.0	4.5	0.0	4.5
546610	DOIT Telecommunications	26.6	32.5	31.9	0.0	31.9	0.0	31.9
546700	Subscriptions/Dues/License Fee	2.2	0.5	5.1	0.0	5.1	0.0	5.1
546800	Employee Training & Education	6.9	0.8	5.0	0.0	3.5	0.0	3.5
546900	Advertising	0.0	0.5	0.0	0.0	0.1	0.0	0.1
547900	Miscellaneous Expense	0.0	0.9	0.7	0.0	0.5	0.0	0.5
549600	Employee O/S Mileage & Fares	9.6	0.0	0.0	0.0	0.0	0.0	0.0
549700	Employee O/S Meals & Lodging	12.0	0.0	0.0	0.0	0.0	0.0	0.0
400	**Other**	**280.8**	**232.1**	**280.1**	**0.0**	**280.1**	**0.0**	**280.1**
555100	Other Financing Uses	116.5	116.5	116.5	0.0	116.5	0.0	116.5
555106	OFU - INTRA-Agency	0.0	803.6	0.0	0.0	0.0	0.0	0.0
500	**Other financing uses**	**116.5**	**920.1**	**116.5**	**0.0**	**116.5**	**0.0**	**116.5**
TOTAL EXPENSE		**3,529.1**	**3,633.8**	**3,624.7**	**1,635.75**	**3,681.6**	**0.0**	**3,681.6**

APPROPRIATION REQUEST
FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

Agency:	Commission for Deaf and Hard-of-Hearing Persons	Business Unit:	60400
Fund Name:	To be determined	Fund Number:	00800
Legal Auth.	2025		

BEGINNING BALANCE

Unreserved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY26		0
ADJUSTMENTS		
Add:		
Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY26	0	
Other (explain in detail)	0	
Deduct:		
Liabilities not reflected in FCD Reports at close of FY26	0	
Fund balance designated by law for future expenditure (non-reverting funds)	0	
Amount due to State General Fund or other fund designated by statute	0	
Other (explain in detail)	0	
FY26 revision not reflected in liabilities	0	
Total Adjustments		0
ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY26		0
Add:		
Projected revenue/sources (less fund balance budgeted) for FY27	0	
Deduct:		
Projected total expenditures for FY27	0	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27		0
Add:		
Projected revenue/sources (less fund balance requested) for FY28	0	
Deduct:		
Total expenditures budgeted in appropriation request	0	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY28		0

APPROPRIATION REQUEST

FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

Agency:	Commission for Deaf and Hard-of-Hearing Persons	Business Unit:	60400
Fund Name:	NM Comm on Deaf/Hrd of Hearng	Fund Number:	04600
Legal Auth.			

BEGINNING BALANCE

Unreserved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY26		646,000
ADJUSTMENTS		
Add:		
Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY26	116,500	
Other (explain in detail)	0	
Deduct:		
Liabilities not reflected in FCD Reports at close of FY26	(218,300)	
Fund balance designated by law for future expenditure (non-reverting funds)	0	
Amount due to State General Fund or other fund designated by statute	(1,000)	
Other (explain in detail)	0	
FY26 revision not reflected in liabilities	0	
	Total Adjustments	(102,800)
	ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY26	543,200
Add:		
Projected revenue/sources (less fund balance budgeted) for FY27	3,624,700	
Deduct:		
Projected total expenditures for FY27	(3,624,700)	
	ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27	543,200
Add:		
Projected revenue/sources (less fund balance requested) for FY28	3,138,400	
Deduct:		
Total expenditures budgeted in appropriation request	(3,681,600)	
	ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY28	0

APPROPRIATION REQUEST

FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

Agency: Commission for Deaf and Hard-of-Hearing Persons | Business Unit: 60400

Fund Name: DDPC - Information & Referral | Fund Number: 08000

Legal Auth. 2025

BEGINNING BALANCE

Unreserved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY26		2,293,200
ADJUSTMENTS		
Add:		
Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY26	0	
Other (explain in detail)	0	
Deduct:		
Liabilities not reflected in FCD Reports at close of FY26	0	
Fund balance designated by law for future expenditure (non-reverting funds)	0	
Amount due to State General Fund or other fund designated by statute	0	
Other (explain in detail)	0	
FY26 revision not reflected in liabilities	0	
Total Adjustments		0
ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY26		2,293,200
Add:		
Projected revenue/sources (less fund balance budgeted) for FY27	1,018,800	
Deduct:		
Projected total expenditures for FY27	(1,018,800)	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27		2,293,200
Add:		
Projected revenue/sources (less fund balance requested) for FY28	1,099,000	
Deduct:		
Total expenditures budgeted in appropriation request	(1,663,800)	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY28		1,728,400

State of New Mexico

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

BusUnit			Line Item		2025-26 Actuals	2026-27 Opbud	Request Base	Request Expansion	Recommendation Base	Recommendation Expansion	Opbud
60400	**P693-R**	**Deaf and Hard-of-Hearing**	520100	Exempt Perm Positions P/T&F/T	115.3	115.8	116.5	0	0	0	0.0
			520300	Classified Perm Positions F/T	882.3	1,026.5	1,055.5	0	0	0	0.0
			520700	Overtime & Other Premium Pay	11.7	0	0	0	0	0	0.0
			520800	Annl & Comp Paid At Separation	0.77	0	0	0	0	0	0.0
			521100	Group Insurance Premium	125.51	150	179.1	0	0	0	0.0
			521200	Retirement Contributions	194.19	215	206.8	0	0	0	0.0
			521300	F I C A	74.9	69.3	71.9	0	0	0	0.0
			521400	Workers' Comp Assessment Fee	0.14	0	0	0	0	0	0.0
			521410	GSD Work Comp Insur Premium	3.27	0.8	0.2	0	0	0	0.0
			521600	Employee Liability Ins Premium	3.16	6	0.8	0	0	0	0.0
			521700	RHC Act Contributions	20.19	23	32.5	0	0	0	0.0
			535200	Professional Services	0	11.9	132.5	0	0	0	0.0
			535300	Other Services	1,033.3	1,589.3	1,447	0	0	0	0.0
			535309	Other Services - Interagency	1.48	0	20	0	0	0	0.0
			535400	Audit Services	11.95	15	15	0	0	0	0.0
			535600	IT Services	3.48	5.5	7.2	0	0	0	0.0
			542100	Employee I/S Mileage & Fares	0.09	2.8	2.8	0	0	0	0.0
			542200	Employee I/S Meals & Lodging	1.05	6.2	6.2	0	0	0	0.0
			542300	Brd & Comm Mbr Meals & Lodgin	0.77	4	4	0	0	0	0.0
			542500	Transp - Fuel & Oil	1.6	7	7	0	0	0	0.0
			542800	State Transp Pool Charges	18.04	26	26	0	0	0	0.0
			543830	IT HW/SW Agreements	0.9	0	0	0	0	0	0.0
			544000	Supply Inventory IT	0.69	7	14	0	0	0	0.0
			544100	Supplies-Office Supplies	1.01	5	5	0	0	0	0.0
			544700	Supplies-Clothng,Unifrms,Linen	0.13	0	0	0	0	0	0.0
			544900	Supplies-Inventory Exempt	2.04	1	1	0	0	0	0.0
			545700	ISD Services	16.88	21.9	22.9	0	0	0	0.0
			545710	DOIT HCM Assessment Fees	5.6	6	5.8	0	0	0	0.0
			545900	Printing & Photo Services	0.62	0	0	0	0	0	0.0
			546100	Postage & Mail Services	0	2.3	0	0	0	0	0.0
			546400	Rent Of Land & Buildings	138.43	144.3	144.2	0	0	0	0.0
			546500	Rent Of Equipment	4.52	0	0	0	0	0	0.0

(Dollars in Thousands)

			546600	Communications	4.5	3.9	2.5	0	0	0	0.0
			546610	DOIT Telecommunications	32.5	31.9	31.9	0	0	0	0.0
			546700	Subscriptions/Dues/License Fee	0.49	5.1	2.6	0	0	0	0.0
			546800	Employee Training & Education	0.84	5	3.5	0	0	0	0.0
			546900	Advertising	0.51	0	0.1	0	0	0	0.0
			547900	Miscellaneous Expense	0.88	0.7	0.6	0	0	0	0.0
			555100	Other Financing Uses	116.5	116.5	116.5	0	0	0	0.0
			555106	OFU - INTRA-Agency	803.6	0	0	0	0	0	0.0
Subtotal for:	**60400**	**P693-R**	**Deaf and Hard-of-Hearing**		**3,633.81**	**3,624.7**	**3,681.6**	**0**	**0**	**0**	**0.0**
60400					**3,633.81**	**3,624.7**	**3,681.6**	**0**	**0**	**0**	**0.0**

Totals by Line Item

BusUnit	Line Item		2025-26 Actuals	2026-27 Opbud	Request Base	Request Expansion	Recommendation Base	Recommendation Expansion	Opbud
60400	520100	Exempt Perm Positions P/T&F/T	115.3	115.8	116.5	0	0	0	0.0
	520300	Classified Perm Positions F/T	882.3	1,026.5	1,055.5	0	0	0	0.0
	520700	Overtime & Other Premium Pay	11.7	0	0	0	0	0	0.0
	520800	Annl & Comp Paid At Separation	0.77	0	0	0	0	0	0.0
	521100	Group Insurance Premium	125.51	150	179.1	0	0	0	0.0
	521200	Retirement Contributions	194.19	215	206.8	0	0	0	0.0
	521300	F I C A	74.9	69.3	71.9	0	0	0	0.0
	521400	Workers' Comp Assessment Fee	0.14	0	0	0	0	0	0.0
	521410	GSD Work Comp Insur Premium	3.27	0.8	0.2	0	0	0	0.0
	521600	Employee Liability Ins Premium	3.16	6	0.8	0	0	0	0.0
	521700	RHC Act Contributions	20.19	23	32.5	0	0	0	0.0
	535200	Professional Services	0	11.9	132.5	0	0	0	0.0
	535300	Other Services	1,033.3	1,589.3	1,447	0	0	0	0.0
	535309	Other Services - Interagency	1.48	0	20	0	0	0	0.0
	535400	Audit Services	11.95	15	15	0	0	0	0.0
	535600	IT Services	3.48	5.5	7.2	0	0	0	0.0

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

542100	Employee I/S Mileage & Fares	0.09	2.8	2.8	0	0	0	0.0
542200	Employee I/S Meals & Lodging	1.05	6.2	6.2	0	0	0	0.0
542300	Brd & Comm Mbr Meals & Lodging	0.77	4	4	0	0	0	0.0
542500	Transp - Fuel & Oil	1.6	7	7	0	0	0	0.0
542800	State Transp Pool Charges	18.04	26	26	0	0	0	0.0
543830	IT HW/SW Agreements	0.9	0	0	0	0	0	0.0
544000	Supply Inventory IT	0.69	7	14	0	0	0	0.0
544100	Supplies-Office Supplies	1.01	5	5	0	0	0	0.0
544700	Supplies-Clothng,Unifrms,Linen	0.13	0	0	0	0	0	0.0
544900	Supplies-Inventory Exempt	2.04	1	1	0	0	0	0.0
545700	ISD Services	16.88	21.9	22.9	0	0	0	0.0
545710	DOIT HCM Assessment Fees	5.6	6	5.8	0	0	0	0.0
545900	Printing & Photo Services	0.62	0	0	0	0	0	0.0
546100	Postage & Mail Services	0	2.3	0	0	0	0	0.0
546400	Rent Of Land & Buildings	138.43	144.3	144.2	0	0	0	0.0
546500	Rent Of Equipment	4.52	0	0	0	0	0	0.0
546600	Communications	4.5	3.9	2.5	0	0	0	0.0
546610	DOIT Telecommunications	32.5	31.9	31.9	0	0	0	0.0
546700	Subscriptions/Dues/License Fee	0.49	5.1	2.6	0	0	0	0.0
546800	Employee Training & Education	0.84	5	3.5	0	0	0	0.0
546900	Advertising	0.51	0	0.1	0	0	0	0.0
547900	Miscellaneous Expense	0.88	0.7	0.6	0	0	0	0.0
555100	Other Financing Uses	116.5	116.5	116.5	0	0	0	0.0
555106	OFU - INTRA-Agency	803.6	0	0	0	0	0	0.0
	Grand Total	**3,633.81**	**3,624.7**	**3,681.6**	**0**	**0**	**0**	**0.0**

(Dollars in Thousands)

				546600	Communications	4.5	3.9	4.5	0	0	0	0.0
				546610	DOIT Telecommunications	32.5	31.9	31.9	0	0	0	0.0
				546700	Subscriptions/Dues/License Fee	0.49	5.1	5.1	0	0	0	0.0
				546800	Employee Training & Education	0.84	5	3.5	0	0	0	0.0
				546900	Advertising	0.51	0	0.1	0	0	0	0.0
				547900	Miscellaneous Expense	0.88	0.7	0.5	0	0	0	0.0
				555100	Other Financing Uses	116.5	116.5	116.5	0	0	0	0.0
				555106	OFU - INTRA-Agency	803.6	0	0	0	0	0	0.0
Subtotal for:	**60400**	**P693-R**	**Deaf and Hard-of-Hearing**			**3,633.81**	**3,624.7**	**3,681.6**	**0**	**0**	**0**	**0.0**
60400						**3,633.81**	**3,624.7**	**3,681.6**	**0**	**0**	**0**	**0.0**

Totals by Line Item

			2025-26	2026-27	Request		Recommendation		
BusUnit	**Line Item**		**Actuals**	**Opbud**	**Base**	**Expansion**	**Base**	**Expansion**	**Opbud**
60400	**520100**	**Exempt Perm Positions P/T&F/T**	115.3	115.8	116.5	0	0	0	0.0
	520300	**Classified Perm Positions F/T**	882.3	1,026.5	1,055.5	0	0	0	0.0
	520700	**Overtime & Other Premium Pay**	11.7	0	0	0	0	0	0.0
	520800	**Annl & Comp Paid At Separation**	0.77	0	0	0	0	0	0.0
	521100	**Group Insurance Premium**	125.51	150	179.1	0	0	0	0.0
	521200	**Retirement Contributions**	194.19	215	206.8	0	0	0	0.0
	521300	**F I C A**	74.9	69.3	71.9	0	0	0	0.0
	521400	**Workers' Comp Assessment Fee**	0.14	0	0	0	0	0	0.0
	521410	**GSD Work Comp Insur Premium**	3.27	0.8	0.2	0	0	0	0.0
	521600	**Employee Liability Ins Premium**	3.16	6	0.8	0	0	0	0.0
	521700	**RHC Act Contributions**	20.19	23	32.5	0	0	0	0.0
	535200	**Professional Services**	0	11.9	132.5	0	0	0	0.0
	535300	**Other Services**	1,033.3	1,589.3	1,447	0	0	0	0.0
	535309	**Other Services - Interagency**	1.48	0	20	0	0	0	0.0
	535400	**Audit Services**	11.95	15	15	0	0	0	0.0
	535600	**IT Services**	3.48	5.5	7.2	0	0	0	0.0

(Dollars in Thousands)

542100	Employee I/S Mileage & Fares	0.09	2.8	2.8	0	0	0	0.0
542200	Employee I/S Meals & Lodging	1.05	6.2	6.2	0	0	0	0.0
542300	Brd & Comm Mbr Meals & Lodging	0.77	4	4	0	0	0	0.0
542500	Transp - Fuel & Oil	1.6	7	7	0	0	0	0.0
542800	State Transp Pool Charges	18.04	26	26	0	0	0	0.0
543830	IT HW/SW Agreements	0.9	0	0	0	0	0	0.0
544000	Supply Inventory IT	0.69	7	7	0	0	0	0.0
544100	Supplies-Office Supplies	1.01	5	5	0	0	0	0.0
544700	Supplies-Clothng,Unifrms,Linen	0.13	0	0	0	0	0	0.0
544900	Supplies-Inventory Exempt	2.04	1	1	0	0	0	0.0
545700	ISD Services	16.88	21.9	22.9	0	0	0	0.0
545710	DOIT HCM Assessment Fees	5.6	6	5.9	0	0	0	0.0
545900	Printing & Photo Services	0.62	0	0.7	0	0	0	0.0
546100	Postage & Mail Services	0	2.3	1	0	0	0	0.0
546400	Rent Of Land & Buildings	138.43	144.3	145	0	0	0	0.0
546500	Rent Of Equipment	4.52	0	0	0	0	0	0.0
546600	Communications	4.5	3.9	4.5	0	0	0	0.0
546610	DOIT Telecommunications	32.5	31.9	31.9	0	0	0	0.0
546700	Subscriptions/Dues/License Fee	0.49	5.1	5.1	0	0	0	0.0
546800	Employee Training & Education	0.84	5	3.5	0	0	0	0.0
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	Grand Total	**3,633.81**	**3,624.7**	**3,681.6**	**0**	**0**	**0**	**0.0**

Program Description:

Mission Statement
The New Mexico Commission for Deaf and Hard of Hearing Persons provides effective leadership, education, advocacy and programs to reduce barriers to the social, economic, educational, cultural and intellectual well-being of Deaf, Hard of Hearing, DeafBlind, and Speech Disabled New Mexicans and their families, friends and colleagues.

Vision Statement
IMPACT & EMPOWER:
The New Mexico Commission for Deaf and Hard of Hearing Persons is a dynamic resource that will enhance the quality of life for Deaf, Hard of Hearing, DeafBlind, and Speech Disabled citizens of New Mexico by being:
• The recognized advocate on important issues impacting the Deaf, Hard of Hearing, DeafBlind, and Speech Disabled communities;
• The proactive provider of innovative programs and services; and
• The statewide umbrella and information clearinghouse for interested individuals, organizations, agencies and institutions.

Statutory Authority
The New Mexico Commission for Deaf and Hard of Hearing Persons was established by §28-11B-1 NMSA 1978 and is tasked with the following duties (§28-11B-2).
The commission for Deaf and Hard of Hearing Persons shall:
• Supervise the activities of the Executive Director of the Commission;
• Identify the needs of the Deaf and Hard of Hearing population of New Mexico;
• Provide educational assistance to state agencies and, specifically, ensure agency compliance with regulations pertaining to Deafness promulgated pursuant to the Federal Americans with Disabilities (ADA) Act;
• Coordinate with state agencies providing services for Deaf and Hard of Hearing persons;
• Advocate for equal access to services and opportunities for Deaf and Hard of Hearing persons;
• Provide continuing education services to Deaf and Hard of Hearing persons;
• Assist in the establishment of a statewide interpreter referral service;
• Review and coordinate certification and evaluation processes for interpreters;
• Convene a minimum of four times each year in varying locations throughout the state.
• Submit reports on its work for the preceding year to the governor and the legislature at least forty-five days prior to each regular legislative session.

• Community Advocacy provides:
– Individual & Systems Advocacy within the community
– Community Education
– Information and Referral
– Transition

• Community Engagement provides:
– Interpreter Professional Development
– Information Regarding Communication Access
– Social Media and Website Management
– Interpreter Apprentice Program
– Communication Access for staff and agency clients
– NMCDHH Library
– Mentorship Program
– Information Technology Coordination for the agency

• Telecommunications Equipment Distribution (TED) Program provides:

• Telecommunications Equipment Distribution (TED) Program provides:
– Telecommunications equipment and iPads for the Deaf, Hard of Hearing, DeafBlind, and Speech Disabled Community
– Oversight of the provision of traditional relay in the State of New Mexico including the proposed FCC transition from traditional relay services to their proposed new system in the most recent Notice of Proposed Rulemaking, released by the FCC during FY26.
– Outreach/Booth events.

Major Issues and Accomplishments:

Agency Departments
1. Community Engagement
2. Community Advocacy
3. Administrative Services

Community Engagement
The Community Engagement Department provides a broad range of services to improve communication access for Deaf, Hard of Hearing, Deaf with Additional Disabilities and DeafBlind residents of New Mexico. During fiscal year 2026(FY2026), our department worked on a variety of projects and activities while continuing to supervise all direct contract signed language interpreters, apprentice interpreters, and other contractors. Full-time staff members are:
• Vacant, Director of Community Engagement (Vacant as of FY26Q4)
• Jessica Eubank, Communication Development Specialist - Currently assigned to DCA
• Trevor Brennan, Community Engagement Specialist - Currently assigned to ASD.

Community Engagement Accomplishments in Fiscal Year 2026

During FY26, the department advanced communication access and interpreter capacity through a balance of direct service delivery, professional development, and pipeline expansion. Interpreters, including our staff interpreter, provided 491.5 hours of direct interpreting services while engaging 83 interpreters across the state in targeted skill-building. These training initiatives focused on practical skill enhancement, an 8-week ethics curriculum, sight translation strategies, and strengthening community-aligned, autonomy-affirming practices for consumers.
To address interpreter shortages and build sustainable pathways, the agency successfully graduated three participants from its restructured Apprentice Interpreter Program, completing 117.25 direct interpreting hours and 227 professional development hours—a 46% increase over the previous fiscal year. The department also strengthened statewide partnerships by delivering guest lectures to graduating interpreting students at the University of New Mexico, proctoring state licensing exams for 12 educational interpreter candidates, and analyzing multi-state data to lay the groundwork for a statewide task force targeting interpreter shortages.
Communication access doesn't stop with interpreting services; digital accessibility is another crucial role we serve within the Commission and the state. We keep our website, social media, and other digital media accessible according to WCAG AA 2.1. This now includes the shifting landscape of artificial intelligence and cybersecurity. Developments in these fields and their intersection with accessibility happen quickly and often and it is our responsibility to keep up in these spheres for our agency and community.
In FY26, Mr. Brennan and Mr. Gomme worked extensively with our website vendor to ensure the NMCDHH website was prepared for the Web Content Accessibility Guidelines (WCAG) requirements. The Department of Community Engagement provided several presentations to other state agencies regarding digital accessibility, both through its collaboration with the state Accessibility Collab, and its own individual presentations given by Mr. Brennan and Mr. Gomme to several organizations, including the Economic Development Council.
Mr. Brennan worked with Ms. Romero and Mr. Gomme to obtain funding to upgrade the computer infrastructure of the agency. Many of our laptops and desktops were nearing the end of service life. This new equipment allows our employees to work more efficiently, without waiting for a technical process to catch up to their workflow.
Just before the April 26, 2026 deadline for WCAG compliance was to take effect, the DOJ issued an extension of compliance for one year, to 2027. Before this announcement, NMCDHH had already made sure that its website was near compliance. Currently, most sections of the website are compliant, and we are working diligently to update

information, revamp our external resource links, and complete compliance with the remaining sections, early in FY27. We also reviewed all images on our website for relevance, and to make sure that all had alt text included. The largest part of this work is a re-examination of our Fact Sheets section, and how to make these more accessible going forward.
Mr. Brennan, who serves as the Public Information Officer for the agency, continues to pursue growth of the NMCDHH social media, with a 6% growth in followers/subscribers in FY26 across various platforms such as Facebook, X, Instagram, YouTube, and our biweekly newsletter.
NMCDHH was able to successfully upgrade its computers, allowing for increased productivity, and capability for its employees. NMCDHH continues to stay abreast of state conversations regarding Artificial Intelligence, and is prepared to meet all required guidelines.
We provided information to University of New Mexico Hospital (UNMH) educators as part of a panel sharing experiences of a patient with hearing loss. It was an honor to speak to medical educators about what they should share with their students when working with individuals with hearing loss.

Performance Measures
The agency has only one performance measure related to work in the Community Engagement Department:
• FY26 was the final year for the legislative measure: Number of interpreters in NMCDHH sponsored professional development.
o We provided professional development to 83 interpreters during FY26, 66.40% of our goal.
• Number of hours of professional development sponsored by CDHH.
o FY2027 will be the first year for this measure. We believe that this measure better shows the work done with our interpreting community and will be a more accurate assessment of the benefit we provide to the interpreting community.

Community Engagement Goals for Fiscal Year 2028
Professional Development
• We will provide quality professional development for signed language interpreters in both on-site and distance-based models in a variety of formats effective for multiple learning styles. We will also collaborate with local and regional organizations to create a broad variety of opportunities.
o We will provide a number of professional development opportunities to the New Mexico interpreting community at large. We will do this by collaborating with local agencies and organizations that employ or support interpreters in New Mexico to create opportunities that fit the specific skills and competencies found in a variety of interpreted settings.
o Our Apprentice Interpreter Program is a unique space for novice interpreters to gain skills and confidence in their interpreting ability. If we have more funding, we can support more members in the annual cohort. Our staff interpreter will continue to serve as their mentor.

Library
• We will continue to offer support to community members learning and cultural competency when working with Deaf, DeafBlind, Hard of Hearing, Deaf with Additional Disabilities, and Speech Disabled individuals.

Online Accessibility
• As a state agency, we will be fully compliant with WCAG AA 2.1 in FY2028.
o We will continue to monitor our website and digital materials to ensure accessibility guidelines are met. As new tools become available, we will need training to learn the ins and outs of making these new avenues accessible.
o NMCDHH spent a large amount of time and resources to make sure that its website was prepared for the initial implementation date of April 26, 2026. With the one-year extension of compliance, NMCDHH is using the time to finalize changes to our Fact Sheets section and updating external resources.
o Mr. Brennan, Community Advocacy, and the Telecommunications Equipment Distribution Program (TEDP) are exploring ways to provide more accessible content, such as additional YouTube videos, to explain our programs and

services, and the online application portal for TEDP.
o We continue to explore ways to ensure that NMCDHH staff are able to work remotely when needed, that information we have is not only available, but also protected via backups and security measures. In FY27, we will be examining ways to f

Overview of Request:

Important FY28 Request Information
Four highlights of the agency's FY28 Request:
1. The agency FY28 Request is 3,681,600
2. The requested revenue is 2,017,800 of General Fund, 564,800 of Fund Balance and 1,099,000 in other state funds (TRS).
3. The request continues to transfer to DVR 91,500.
4. The request continues the transfer to RLD 25,000.
The FY28 budget request includes an increase in the 200 Personal Services and Employee is to allow to fill vacant Full-time Employee positions (FTES) and an increase in benefits of 10% due to a projected increase in health care. The increase is 14,800, of which CDHH has requested additional general fund for this. (In accordance with State Budget Division direction the 10% did not need pre-approval.) The other three categories have been submitted as a flat budget request equal to the amounts approved in the FY27 appropriation. The request also includes the continued transfer of funds to Regulation and Licensing Department (RLD) in the amount of 25,000 and Department of Vocational Rehabilitation (DVR) in the amount of 91,000.

Programmatic Changes:

ASD Challenges/Agency funding and operations.
Continued Revenue Uncertainty: ASD continues to face revenue uncertainty due to recent legislative changes affecting the Telecommunication Relay Service (TRS) surcharge. Legislation was passed during the 2025 session to increase the TRS surcharge from 0.33% to 0.332%. Under the new legislation, 80% of the total TRS surcharge collections are to be transferred to the 988 Fund, leaving CDHH with 20% of the monthly collections. Additionally, 5% of the total amount collected is allocated for administrative costs and transferred by CDHH to the Department of Tax and Revenue. These changes significantly impact the revenue available to CDHH and create ongoing uncertainty in planning and maintaining funding for essential programs and service.
Mx. Bourque resigned from the Commission in June. With their resignation, the department has been temporarily re-aligned, with Mr. Trevor Brennan moving to the Administrative Services Department under Ms. Deborah Romero, and Ms. Jessica Eubank supervised by Ms. Corina Gutiérrez. We hope to fill the vacant director position in FY27.

Base Budget Justification: Projected 10% increase due to increase in health care cost.

Commission for Deaf and Hard-of-Hearing

BU
60400

State of New Mexico

R-2 Transfers
(Dollars in Thousands)

Prov PCode	Prov Fund	Prov Account	Prov Account Name	Rec PCode	Rec Fund	Rec Account	Rec Account Name	2025-26 Actual Transfers	2026-27 Adopted Transfers	2027-28 Agency GF	2027-28 Agency OSF	2027-28 Agency ISF/IAT	2027-28 Agency FF	2027-28 Total Request	Justification
P693	04600	555100	Other Financi	9526	00100	499905	Other Financi	0	0	0	0	0	0	0	
P693	04600	555100	Other Financi	P508	50000	499905	Other Financi	91.5	0	0	0	91.5	0	91.5	Transfer to the rehabilitation services program of the vocational rehabilitation division of DVR for deaf and hard of hearing rehabilitation services
P693	04600	555100	Other Financi	P616	20110	499905	Other Financi	25	0	0	0	25	0	25	Transfer to the signed language interpreting practices board of RLD for interpreter licensure services.
								Sum:	0	0	0	116.5	0	116.5	

REV EXP COMPARISON

(Dollars in Thousands)

60400 - Commission for Deaf and Hard-of-Hearing Persons

P693 - Deaf and Hard-of-Hearing

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES Totals	**2,017.8**	**564.8**	**1,099.0**	**0.0**	**3,681.6**
Personal services and employee benefits	1,002.5	408.8	252.0	0.0	1,663.3
Contractual services	834.2	76.5	711.0	0.0	1,621.7
Other	181.1	79.5	19.5	0.0	280.1
Other financing uses	0.0	0.0	116.5	0.0	116.5
USES Total:	**2,017.8**	**564.8**	**1,099.0**	**0.0**	**3,681.6**
Net:	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**

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Community Advocacy Goals for Fiscal Year 2028

- Continue the systems level advocacy by partnering with state agencies, city agencies/organizations, healthcare providers, law enforcement and others to work on VLOGs to educate our Deaf, DeafBlind, Hard of Hearing and Speech Disabled community on communication access.
- Increase system-wide advocacy by reviewing policies and developing stronger communication access policies with community agencies, non-profit, and for-profit companies, and local businesses, including hospitals, federal agencies, law enforcement, emergency management organizations, Social Security Administration, Department of Health, state agencies, entertainment centers, sporting event centers, and courts, etc.
- Work with new law enforcement agencies in New Mexico and our Hearing Loss community in those areas with regard to the initial strategic plan for dissemination of a placard for use by law enforcement officers that will provide a level of communication for our Deaf and Hard of Hearing community during traffic stops. In FY27, our strategic plan includes continuing to work with the Department of Public Safety, local Sheriff's Offices and State Police, Albuquerque Fire Rescue (AFR), and other Emergency Medical Services. We will be expanding this work to include other cities including Las Cruces and Santa Fe, among others.
- Continue collaborating with state agencies and their contractors to ensure that the agency is contracted with interpreter referral services and is consistently providing interpreter support for our Deaf, DeafBlind, and Hard of Hearing community in addition to providing ongoing training for staff and contractors/vendors.
- Increase the number of clients reached in the community to reduce or eliminate communication barriers. Explore improved procedures for reaching out to our marginalized populations that have been unable to secure our services.
- Continue to provide presentations on Hearing Loss Sensitivity, Effective Communication, Deaf Self Advocacy Training, etc. to the Deaf, DeafBlind, Hard of Hearing and hearing community in New Mexico, in person and remotely.
- Receive specialized training on a range of topics including advocacy, and communication access.

Telecommunications Equipment Distribution Program (TEDP)

Staff member is:

- Sean Sinderholm, Technology Coordinator

In FY26, the TED Program successfully transitioned the TED Program management, from Corina Gutiérrez to Mr. Sinderholm in the second quarter.

TEDP successfully rolled out an online application portal that can be completed by New Mexico residents, in both English and Spanish. This allows for greater access for our residents, and faster response to their applications versus the traditional paper application.

The program researched and tested several versions of "Smart" glasses, with captioning capabilities. While the technology is promising, the mix of specialization for each person's physical use, eye site, distribution barriers, technological variation, execution of captioning, and the reliance on high-speed internet via a smart phone, indicate that these devices are not currently ready for inclusion in the TED program. We will continue to monitor their development and maturation to see if these glasses can become a more reliable device that can be seamlessly ordered like our other equipment.

Global supply chain issues regarding memory (RAM) for our devices and the costs associated, remain an area of concern. We are already seeing an impact on our budget as the relay world transitions to internet-based technology and the specific equipment needed for this are the smart devices we are already providing. Such devices have already seen a markup in costs that will be passed on to the agency, as a result. We are closely monitoring for impact on program budget and availability as we progress through the year.

As the needs of our community continue to change with technology, we must also evaluate the technology we offer through the program. This year, we explored two new types of assistive technology.

A new wearable assistive technology is one of the devices. The device is a ring that connects to a switch, allowing users to remotely operate powered doors, lights, and appliances and soon phones. This technology is designed to assist individuals with disabilities by eliminating the need to physically reach standard switches, instead using an Infrared (IR) signal to communicate. Mr. Gomme and Mr. Sinderholm are conducting ongoing tests of the product to explore potential expansions of its capabilities. As the testing completed with rings provided by Lotus Rings, Mr. Gomme and Mr. Sinderholm believed they may hold significant value for the disabled community, as Mr. Gomme had indicated after he met with Lotus in the 3rd quarter. NMCDHH had been discussing a pilot program with the PAH! Hiland Plaza Apartments to provide their residents with the ring. Part of the reasoning for working with PAH! Hiland Plaza was that they have a huge percentage of people with hearing loss who also have additional disabilities. It is NMCDHH's goal to determine the viability of rings such as these in our community before we move forward with them in our program. As a result of our most recent meeting in May, we began a staggered release process. This would allow Mr. Sinderholm and Lotus to meet with the residents to hand out the rings and teach each resident how to use the technology. PAH residents provided positive feedback following the ring roll-out. One resident is delighted to have this equipment to minimize the pain from their chronic conditions when trying to use other devices.

The program also explored assistive technology via smartphone. Mr. Gomme, Mx. Bourque, and Mr. Brennan met with a national company regarding the possibility of utilizing AT in government and public spaces, such as airports, museums, and service offices, using geofenced technology merged with Video Relay. The premise of the technology is to provide a type of interpretation service in real time which would be charged to the business where the service is being utilized. For example, if the airport covered the cost of the service while a person was in the airport then they could access interpretation in the airport. However, once outside the airport, they would no longer have access to the service. We will continue to explore areas where this technology could potentially benefit our hearing loss community in FY27.

TED is also evaluating Auracast, a Bluetooth-based technology designed as a modern alternative to the 80-year-old Telecoil (T-coil) audio induction system. While traditional T-coil hearing loops require continuous maintenance to function optimally, Auracast utilizes Bluetooth technology that, when paired with a specialized portable-transmitter speaker combination that operates without wired connections or external speakers, creates a amplified experience for persons with a hearing loss. Initial tests by users with Auracast-enabled hearing aids indicate high sound clarity and a reduction in the interference commonly experienced with T-coil systems. Mr. Gomme, Mr. Brennan and Mr. Sinderholm are currently engaging with government entities, local businesses, and various organizations throughout New Mexico to discuss Auracast and its associated devices as programs ask what the best equipment is for the future. We have purchased a small speaker system, acquired late in FY26, and have experienced positive results in limited usage thus far.

Outreach

The NMCDHH attended numerous events across the state to provide one-on-one information and education on telecommunications equipment and agency services. Health and wellness fairs, food banks, and school districts proved to be effective venues for reaching participants and informing them about the equipment NMCDHH provides.

The Albuquerque office and Susana Santillan from the Las Cruces office hosted 150 booths, attracting a combined total of 5,599 visitors. Ms. Santillan hosted the largest number of booths. Hamilton Relay, a state relay vendor, also contributed to this effort by attending 13 booths, which brought in an additional 4,791 visitors. In total, NMCDHH had 163 booths with 10,390 visitors.

Performance Measures

TEDP distributed a total of 1,642 pieces of equipment exceeding our legislative measure by 24.39 percent at 124.39% of the goal. We also achieved 108.67% of the goal for outreach events.

Telecommunications Equipment Distribution Program Goals for Fiscal Year 2028

- Collaborate with local organizations/agencies to expand outreach
- Continue to expand offerings for TEDP researching new and upcoming technology
- Create a new catalog and application representing the existing products while removing discontinued products
- Create comprehensive video and documentation of online application.
- Monitor the rising costs for equipment to ensure we are seeing the best possible technology and the most reasonable expense
- Consult with Nations, Pueblos, Tribes for policy and potential offerings to Indigenous people.

Relay Services

Performance Measures

Telecommunications Relay Service Usage was at 1,864.65 average monthly minutes in New Mexico, which translates into 23.31% of the legislative measure.

This goal, as mentioned in the past, is a difficult goal to satisfy since the agency has no way to tell the constituency of our state what to use for relay services. If someone uses American Sign Language for example, they may not call through our traditional telecommunications relay service. However, we remain federally obligated to provide this service. To articulate the continued challenge, I want to highlight some of the changes that have occurred over the past few years.

Several years ago, with the introduction of Automated Speech Recognition (ASR), an AI tool that converts spoken language into real-time readable text, there was an expectation that the demand for Captioned Telephone Service (CTS) would drop. As the new technology became better and better at captioning real-time speech, we would see a continued shift from CTS to ASR and other tools. While the technology is not perfect, we have seen the transition begin to naturally occur, in addition the shift from traditional landline analog service to internet-based phone services has continued to grow to an enormous rate. The challenge, however, is that not everyone has access to the tools that provide them with the technological ability to use ASR, or they do not have access to high-speed internet. This year we distributed a TTY, last year we distributed an analog captioning phone.

The reality is New Mexico is not yet ready to fully transition to these wonderful new tools, but we are steadily getting there. This year, the FCC released a Notice of Proposed Rulemaking, the goal was the structured transition from analog-based services to internet-based services with the proposal of a national relay provider. As of writing this, we do not know if and when that will occur and what the state responsibility will be. What we do know is we continue to be responsible for providing access to Traditional Relay Services, which includes the use of TTYs, the bulk of our monthly number, and other services such as CTS and speech-to-speech services. This transition will likely require additional work in working across the state with our users, who to this day, request TTYs and support them in their transition to internet-based technology, in addition to supporting them in securing technology that can use things such as ASR. All of this also depends on the broadband roll out throughout the state.

With all of this in mind, our primary focus over the next two to three years must be adequately transitioning our community from analog to digital relay services ahead of the recertification process that the FCC will have us complete in 2028, under the anticipated FCC regulatory framework for relay services.

Concurrently, we see a new issue, device costs across major manufacturers are rising due to increased on-board memory (RAM) and processing requirements necessary to support offline AI accessibility features such as ASR. We are actively evaluating technology innovations, such as wearable smart rings and AI-integrated platforms, to ensure our consumers maintain direct, unhindered communication access.

With the FCC actively looking at these changes, we remain obligated to provide this service despite the decrease in our usage and the likelihood of the numbers going up for the foreseeable future to satisfy the legislative measure remain low. In contrast, the cost to transition and support these users will increase due to the per-minute costs as they drop and increased manufacturing costs.

Administrative Services

Administrative Department Services provides financial management of the agency's fiscal operations. Administrative services support the agency's staff, financial and budgetary management, budgetary development, procurement operation for the agency, and ensure financial statements and audits comply with state and federal law. ASD strives to maintain the highest quality of administrative support for our agency with the highest level of integrity and ethics. Administrative services department is fully staffed with a team of skilled, professional and dedicated staff that play a vital ongoing role in ensuring smooth operations of financial processes for the agency. They ae committed to delivering high-quality service and supporting both agency staff and the agency's mission with professionalism, collaboration, and care.

Administrative Services Department staff members:

- Deborah Romero, Director of Administrative Services, Chief Financial Officer, Chief Procurement Officer
- Vairea Rice, Senior Accountant
- Renee Bregar, Senior Business Operation Analyst/HR Liaison
- Patrick Velasquez, Business Operations Analyst
- Trevor Brennan, Community Engagement Specialist (Senior Social Service Coordinator) (Assigned to ASD Director to supervise in June 2026, as Community Engagement department manager resigned.

ASD Accomplishments in FY26
Ensure timely processing of purchase orders and payments vouchers while maintaining accurate and efficient daily operations. Continue ongoing training and professional development with the Department of Finance, State Purchasing, General Service Motor Pool, and Department of Information and Technology. Apply knowledge gained through training to improve purchasing, procedures, payment processing, operational efficiency and compliance with state policies and procedures. FY27 Budget Request – successful submission, FY25 Annual Audit – Unmodified audit with no findings, FY27 Operating Budget – successful submission and opening of the fiscal year.
Expended 231,000 of 232,000 of special appropriation for a special audit of the carriers contributing to the TRS fund and replacement of information technology, reversion of 1,000 back to the general fund.
Agency Human Resources has been taken over by NM State Personnel office

ASD Challenges/Agency funding and operations.
Continued Revenue Uncertainty: ASD continues to face revenue uncertainty due to recent legislative changes affecting the Telecommunication Relay Service (TRS) surcharge. Legislation was passed during the 2025 session to increase the TRS surcharge from 0.33% to 0.332%. Under the new legislation, 80% of the total TRS surcharge collections are to be transferred to the 988 Fund, leaving CDHH with 20% of the monthly collections.
Additionally, 5% of the total amount collected is allocated for administrative costs and transferred by CDHH to the Department of Tax and Revenue. These changes significantly impact the revenue available to CDHH and create ongoing uncertainty in planning and maintaining funding for essential programs and service.

Important FY28 Request Information
Four highlights of the agency's FY28 Request:

1. The agency FY28 Request is 3,681,600
2. The requested revenue is 2,017,800 of General Fund, 564,800 of Fund Balance and 1,099,000 in other state funds (TRS).
3. The request continues to transfer to DVR 91,500.
4. The request continues the transfer to RLD 25,000.

The FY28 budget request includes an increase in the 200 Personal Services and Employee is to allow to fill vacant Full-time Employee positions (FTES) and an increase in benefits of 10% due to a projected increase in health care. The increase is 14,800, of which CDHH has requested additional general fund for this. (In accordance with State Budget Division direction the 10% did not need pre-approval.) The other three categories have been submitted as a flat budget request equal to the amounts approved in the FY27 appropriation. The request also includes the continued transfer of funds to Regulation and Licensing Department (RLD) in the amount of 25,000 and Department of Vocational Rehabilitation (DVR) in the amount of 91,000.

(Dollars in Thousands)

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
00000	520300	Classified Perm Positions F/T	0.0	0.0	86.77	0.0	0.0	0.0	0.0	0.0	
00000	521100	Group Insurance Premium	0.0	0.0	6.14	0.0	0.0	0.0	0.0	0.0	
00000	521200	Retirement Contributions	0.0	0.0	16.57	0.0	0.0	0.0	0.0	0.0	
00000	521300	F I C A	0.0	0.0	5.34	0.0	0.0	0.0	0.0	0.0	
00000	521700	RHC Act Contributions	0.0	0.0	2.15	0.0	10.0	14.3	0.0	24.3	
04600	520100	Exempt Perm Positions P/T&F/T	115.3	115.8	116.97	58.0	0.0	58.5	0.0	116.5	
04600	520300	Classified Perm Positions F/T	882.3	1,026.5	964.69	798.5	140.7	116.3	0.0	1,055.5	Budget for 16 FTE
04600	520700	Overtime & Other Premium Pay	11.7	0.0	0	0.0	0.0	0.0	0.0	0.0	
04600	520800	Annl & Comp Paid At Separation	0.8	0.0	0	0.0	0.0	0.0	0.0	0.0	
04600	521100	Group Insurance Premium	125.5	150.0	141.87	46.0	133.1	0.0	0.0	179.1	10% rate increase
04600	521200	Retirement Contributions	194.2	215.0	206.52	100.0	100.0	6.8	0.0	206.8	
04600	521300	F I C A	74.9	69.3	66.55	0.0	25.0	46.9	0.0	71.9	
04600	521400	Workers' Comp Assessment Fee	0.1	0.0	0	0.0	0.0	0.0	0.0	0.0	
04600	521410	GSD Work Comp Insur Premium	3.3	0.8	0	0.0	0.0	0.2	0.0	0.2	
04600	521600	Employee Liability Ins Premium	3.2	6.0	0	0.0	0.0	0.8	0.0	0.8	
04600	521700	RHC Act Contributions	20.2	23.0	22.18	0.0	0.0	8.2	0.0	8.2	
	200	**Personal services and employee benef**	**1,431.4**	**1,606.4**	**1,635.75**	**1,002.5**	**408.8**	**252.0**	**0.0**	**1,663.3**	
04600	542100	Employee I/S Mileage & Fares	0.1	2.8	0	0.1	2.0	0.7	0.0	2.8	An increase in the in-state travel is needed to support additional travel for meeting, training and booth events.
04600	542200	Employee I/S Meals & Lodging	1.1	6.2	0	0.5	5.0	0.7	0.0	6.2	An increase in the in-state travel is needed to support additional travel for meeting, training and booth events.
04600	542300	Brd & Comm Mbr Meals & Lodging	0.8	4.0	0	0.5	0.0	3.5	0.0	4.0	Amount needed to support training events or additional meeting that might be needed for the board.
04600	542500	Transp - Fuel & Oil	1.6	7.0	0	0.0	7.0	0.0	0.0	7.0	The increase of staff travel will increase the need for more funds for gas.
04600	542800	State Transp Pool Charges	18.0	26.0	0	23.0	3.0	0.0	0.0	26.0	Rates provided by GSD- TSD (Rate increase to leave 3 vehilces.
04600	543830	IT HW/SW Agreements	0.9	0.0	0	0.0	0.0	0.0	0.0	0.0	
04600	544000	Supply Inventory IT	0.7	7.0	0	1.0	6.0	0.0	0.0	7.0	Replace two printers and additional equipment as needed due to normal wear and tear.
04600	544100	Supplies-Office Supplies	1.0	5.0	0	1.0	2.0	2.0	0.0	5.0	Office supplies and replace two broken desks.
04600	544700	Supplies-Clothng,Unifrms,Linen	0.1	0.0	0	0.0	0.0	0.0	0.0	0.0	

(Dollars in Thousands)

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
04600	544900	Supplies-Inventory Exempt	2.0	1.0	0	0.0	1.0	0.0	0.0	1.0	
04600	545700	ISD Services	16.9	21.9	0	10.0	12.9	0.0	0.0	22.9	Amount from Rate sheet provided by SBD
04600	545710	DOIT HCM Assessment Fees	5.6	6.0	0	0.0	0.0	5.9	0.0	5.9	Amount from Rate sheet provided by SBD
04600	545900	Printing & Photo Services	0.6	0.0	0	0.0	0.7	0.0	0.0	0.7	
04600	546100	Postage & Mail Services	0.0	2.3	0	0.0	0.0	1.0	0.0	1.0	
04600	546400	Rent Of Land & Buildings	138.4	144.3	0	130.0	15.0	0.0	0.0	145.0	amount needed for leased office space in two location in ABQ and Las Cruces - amount for booth events
04600	546500	Rent Of Equipment	4.5	0.0	0	0.0	0.0	0.0	0.0	0.0	
04600	546600	Communications	4.5	3.9	0	0.0	4.5	0.0	0.0	4.5	
04600	546610	DOIT Telecommunications	32.5	31.9	0	15.0	16.9	0.0	0.0	31.9	
04600	546700	Subscriptions/Dues/License Fee	0.5	5.1	0	0.0	0.0	5.1	0.0	5.1	Amount from Rate sheet provided by SBD
04600	546800	Employee Training & Education	0.8	5.0	0	0.0	3.0	0.5	0.0	3.5	staff training to ensure knowledge and skills are effective, effecitant and stay curren
04600	546900	Advertising	0.5	0.0	0	0.0	0.0	0.1	0.0	0.1	
04600	547900	Miscellaneous Expense	0.9	0.7	0	0.0	0.5	0.0	0.0	0.5	
	400	**Other**	**232.1**	**280.1**	**0**	**181.1**	**79.5**	**19.5**	**0.0**	**280.1**	
04600	555100	Other Financing Uses	116.5	116.5	0	0.0	0.0	0.0	0.0	0.0	
08000	555106	OFU - INTRA-Agency	803.6	0.0	0	0.0	0.0	0.0	0.0	0.0	
	500	**Other financing uses**	**920.1**	**116.5**	**0**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**	
	TOTAL EXPENSE		**2,583.6**	**2,003.0**		**1,183.6**	**488.3**	**271.5**	**0.0**	**1,943.4**	

Deaf and Hard-of-Hearing

BU	PCode
60400	P693

State of New Mexico

Contract by PCode Detail

(Dollars in Thousands)

Fund	Account		#	Contract Purpose	Actuals	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
04600	535200	Professional Services	1000		0.0	0.0	26.5	106.0	0.0	132.5	See attached E-5 for details
04600	535300	Other Services	1000		1,033.3	834.2	19.0	593.8	0.0	1,447.0	See attached E-5 for details
04600	535309	Other Services - Interagency	1000		1.5	0.0	10.0	10.0	0.0	20.0	State Personal MOU for HR services 20,000.
04600	535400	Audit Services	1000		11.9	0.0	15.0	0.0	0.0	15.0	See attached E-5 for details
04600	535600	IT Services	1000		3.5	0.0	6.0	1.2	0.0	7.2	See attached E-5 for details
	TOTAL EXPENSE				1,050.2	834.2	76.5	711.0	0.0	1,621.7	

APPROPRIATION REQUEST
DETAIL OF CONTRACTUAL SERVICES
FORM E-5

(Dollars in thousands)

Agency Name: COMMISSION FOR DEAF AND HARD OF HEARING Business Unit: 60400
Program Name: COMMISSION FOR DEAF AND HARD OF HEARING Program Code: P693

	FY28 BASE REQUEST				
CONTRACT PURPOSE	**GF**	**OSF**	**IAT/ISF**	**FF**	**TOTAL**
Agency Annual Audit					
OSA -Approved CPA firm to conduct agency annual			15,000		15,000
Website hosting and maintance					
RTS-Real Times Solutions - website hosting and maintance. Statewide Price agreement.			7,500		7,500
Recycle and Document destruction -					
Horizon NM -WorkQuest - Adelante provide recycle and document destruction.			500		500
Telecommunications Relay Service (TRS)					
Hamilton Telecommunications provides the Telecommunications Relay Service (TRS), a 24-hour service that provides equal communication access via the phone to individuals who are deaf, hard of hearing, deaf-blind or speech disabled the State of NM is required to provide under Federal Communication Commission regulations.			500,000		500,000
Telecommunications Equipment Distribution TEDP					
Teltex provides and maintain specialized Telecommunications equipment for Deaf, Hard of Hearing, Deaf-Blind and Speech Disabled New Mexicans.	177,800		122,200		300,000
Support Service provider Deaf-blind,Deaf seniors, and Deaf-plus for New Mexicans					
Support Service Program which is intended to provide services to the Deaf-blind, Deaf-plus, and Deaf Senior community in the most direct and accessible manner possible, removing the communication barrier entirely and ensuring an improved life for the Deaf-blind, Deaf-plus, and Deaf Seniors throughout the entire state of New Mexico. These services are provided by trained Support Service Providers (SSP's) and a case manager to provide direct case management services. Some states have another name for SSP which is co-navigator, these terms are similar, but New Mexico uses the term SSP. The program is operated and coordinated by the prospective contractor and provided throughout the state. The eligibility once established is used to determine the type of SSP will be provided.	656,400				656,400
American Sign Language Interprters					
ASL Interpreters provide communication access to our staff and constituents. These interpreters are highly skilled individuals who can ensure fuller participation for the Deaf and Hard of Hearing communities in hearing spaces and facilitate connection and understanding between these two cultures. Direct contracts are the most cost efficient route to procure these services.		0	17,000		17,000
American Sign Language Apprentice Interpreters					

Our Apprentice Interpreter program is a year long curriculum and mentorship to help us foster the growth of novice interpreters to become adept in their field. With a national shortage of interpreters, it is essential that we support them to improve their skill and keep them in New Mexico.		0	9,200		9,200
American Sign Language Apprentice Interpreters					
ASL Interpreters provide communication access to our staff and constituents. These interpreters are highly skilled individuals who can ensure fuller participation for the Deaf and Hard of Hearing communities in hearing spaces and facilitate connection and understanding between these two cultures. Interpreting agencies are used as a last resort when direct contractors are not available. They have a larger roster and can fill interpreting needs when we cannot.			5,500		5,500
CART Service					
Partners Interpreting - Providing CART Services			5,000		5,000
Proposed Contract - SPO Human Resources MOU					
Proposed contract for services from NM State Personnel for Human Services so that staff assigend can complete training and certification. MOU for 12 months.		10,000	10,000		20,000
HR - SPO communication access contract interpreters for staff					
Communication access for CDHH staff when working with NM State Personal on Human Resources related process, training or other employee HR issues.		15,600			15,600
Reasearch and Deveolpment of New NewMexico Mentoring Program					
NM Mentoring has been interpreter professional development for the state of NM. This program has been running since 2007 and served over 200 mentor/mentee pairs. The material is outdates and need to be recreated and then implemented into a revised program for intepreter professional development	0	30,000			30,000
Professional Development for agency Staff					
Professional development supports staff, growth, stengthens skills, knowledge and performance.	0	20,900	19,100		40,000
TOTAL	**834,200**	**76,500**	**711,000**	**0**	**1,621,700**

Codes: GF=General Fund OSF=Other State Funds IAT/ISF=Interagency Transfers an

☐ Check Box if this form is a revision

Agency: 60400 Commission for Deaf and Hard-of-Hearing Persons

Program: P693 Deaf and Hard-of-Hearing

The purpose of the deaf and hard-of-hearing program is to serve as a dynamic resource that will enhance the quality of life for deaf and hard-of-hearing residents of New Mexico by being the recognized advocate on important issues impacting the deaf and hard-of-hearing community, the proactive provider of innovative programs and services and the statewide umbrella and information clearinghouse for interested individuals, organizations, agencies and institutions.

Performance Measures:		2025-26 Target	2025-26 Result	Met Target	Year End Result Narrative
Output	Average number of relay minutes per month	8,000	1,865	No	• Telecommunications Relay Service Usage was at 1,864.65 average monthly minutes in New Mexico: Relay minutes continue their nationwide decline as analog line usage decreases specifically in our Captioned Telephone Services or CTS.
Output	Number of accessible technology equipment distributions	1,320	1,642	Yes	Telecommunications Equipment Distribution Program, achieving 124.39% of our target). Outreach events certainly contributed to the demand for the equipment and also brought several people to the agency to receive advocacy services. In addition to our outreach, we introduced a new online service that promoted engagement to our equipment program and a streamlined application process for equipment.
Output	Number of communication barriers addressed	21,500	17,980	No	• Communication Barriers Addressed (83.63% of goal / 17,980 addressed): While remaining a substantial total, this fell short of our 21,500 target primarily due to key vacancies—specifically an open Community Advocacy Specialist position in our Las Cruces satellite office and the mid-year departure of our Director of Community Engagement, which required leadership to temporarily absorb additional supervisory duties. This created a dynamic where the remaining staff worked on multiple goals at one time and while we saw an overall increase in the number of people looking for advocacy services, we did not have the necessary staffing to make up for lost production in the vacant positions with the additional responsibilities
Output	Number of hours of professional development sponsored by the commission for deaf and hard-of-hearing persons	0	New	Yes	
Output	Number of outreach events coordinated	150	163	Yes	

Program: P693 Deaf and Hard-of-Hearing

Performance Measures:		2025-26 Target	2025-26 Result	Met Target	Year End Result Narrative
Output	Number of sign language interpreters who participated in professional development sponsored by the New Mexico commission for deaf and hard-of-hearing persons, including in-house mentoring programs and events provided in collaboration with other organizations	125	83	No	While professional development engagement was impacted by a fourth-quarter departmental transition, the primary issue is that the current metric does not adequately reflect the intensive hours required to train novice interpreters. We cannot count one person repeatedly over the course of the year, but one person can certainly require a number of hours to build up their skill set as an interpreter to become an effective and highly skilled interpreter in the community. These hours can vary depending on the interpreter and by shifting to hours we can better track the investment from our agency into this
Output	Number of workshops and training sessions conducted	140	111	No	While the agency continued to provide several workshops and training opportunities to people and agencies across the state, we have also seen a need to produce signed versions of existing tools and resources. This attempt to convert printed documents into ASL resulted in staff dedicating significant hours to intensive systemic advocacy and producing accessible, multi-agency resources—such as complex ASL vlog translations for the Albuquerque Police Department's domestic violence initiative—which limited the total volume of standalone presentations when compounded with the vacant positions.

Performance Measures Summary

P693 **Deaf and Hard-of-Hearing**

Purpose: The purpose of the deaf and hard-of-hearing program is to serve as a dynamic resource that will enhance the quality of life for deaf and hard-of-hearing residents of New Mexico by being the recognized advocate on important issues impacting the deaf and hard-of-hearing community, the proactive provider of innovative programs and services and the statewide umbrella and information clearinghouse for interested individuals, organizations, agencies and institutions.

Performance Measures:		2024-25 Actual	2025-26 Actual	2026-27 Budget	2027-28 Request	2027-28 Recomm
Output	Number of workshops and training sessions conducted	155	111	140	140	
Output	Number of outreach events coordinated	140	163	150	150	
Output	Average number of relay minutes per month	2,852	1,865	9,000	4,000	
Output	Number of accessible technology equipment distributions	1,279	1,642	1,350	1,350	
Output	Number of sign language interpreters who participated in professional development sponsored by the New Mexico commission for deaf and hard-of-hearing persons, including in-house mentoring programs and events provided in collaboration with other organizations	88	83	1,999,999	Discont	
Output	Number of communication barriers addressed	22,928	17,980	21,550	21,500	
Output	Number of hours of professional development sponsored by the commission for deaf and hard-of-hearing persons	New	New	New	150	

New Mexico Commission for Deaf and Hard of Hearing Persons

FY 28 Strategic Plan

Mission Statement
The New Mexico Commission for Deaf and Hard of Hearing Persons provides effective leadership, education, advocacy and programs to reduce barriers to the social, economic, educational, cultural and intellectual well-being of Deaf, Hard of Hearing, DeafBlind, and Speech Disabled New Mexicans and their families, friends and colleagues.

Vision Statement
IMPACT & EMPOWER:
The New Mexico Commission for Deaf and Hard of Hearing Persons is a dynamic resource that will enhance the quality of life for Deaf, Hard of Hearing, DeafBlind, and Speech Disabled citizens of New Mexico by being:

- The recognized advocate on important issues impacting the Deaf, Hard of Hearing, DeafBlind, and Speech Disabled communities;
- The proactive provider of innovative programs and services; and
- The statewide umbrella and information clearinghouse for interested individuals, organizations, agencies and institutions.

Statutory Authority
The New Mexico Commission for Deaf and Hard of Hearing Persons was established by §28-11B-1 NMSA 1978 and is tasked with the following duties (§28-11B-2).
The commission for Deaf and Hard of Hearing Persons shall:

- Supervise the activities of the Executive Director of the Commission;
- Identify the needs of the Deaf and Hard of Hearing population of New Mexico;
- Provide educational assistance to state agencies and, specifically, ensure agency compliance with regulations pertaining to Deafness promulgated pursuant to the Federal Americans with Disabilities (ADA) Act;
- Coordinate with state agencies providing services for Deaf and Hard of Hearing persons;
- Advocate for equal access to services and opportunities for Deaf and Hard of Hearing persons;
- Provide continuing education services to Deaf and Hard of Hearing persons;
- Assist in the establishment of a statewide interpreter referral service;
- Review and coordinate certification and evaluation processes for interpreters;
- Convene a minimum of four times each year in varying locations throughout the state.
- Submit reports on its work for the preceding year to the governor and the legislature at least forty-five days prior to each regular legislative session.

- Community Advocacy provides:
  - Individual & Systems Advocacy within the community
  - Community Education
  - Information and Referral
  - Transition

- Community Engagement provides:
  - Interpreter Professional Development
  - Information Regarding Communication Access

  - Social Media and Website Management
  - Interpreter Apprentice Program
  - Communication Access for staff and agency clients
  - Contract Management
  - NMCDHH Library
  - Mentorship Program
  - Information Technology Coordination for the agency

- Telecommunications Equipment Distribution (TED) Program provides:
  - Telecommunications equipment and iPads for the Deaf, Hard of Hearing, DeafBlind, and Speech Disabled Community
  - Oversight of the provision of traditional relay in the State of New Mexico including the proposed FCC transition from traditional relay services to their proposed new system in the most recent Notice of Proposed Rulemaking, released by the FCC during FY26.
  - Outreach/Booth events.

<u>Program Goals:</u>

Community Advocacy

- Continue the system advocacy by partnering with state agencies, city agencies/organizations, healthcare providers, law enforcement and others to work on VLOGs to educate our Deaf, DeafBlind, Hard of Hearing and Speech Disabled community on communication access.
- Increase system-wide advocacy by reviewing policies and developing stronger communication access policies with community agencies, non-profit and for-profit companies, local businesses, including hospitals, federal agencies, law enforcement, emergency management organizations, Social Security Administration, Department of Health, state agencies, entertainment centers, sporting event centers, and courts, etc.
- Continue our work with new law enforcement agencies in New Mexico and our Hearing Loss community in those areas with regard to the initial strategic plan for dissemination of a placard for use by law enforcement officers that will provide a level of communication for our Deaf and Hard of Hearing community during traffic stops. In FY27, our strategic plan includes work with the Department of Public Safety (DPS), local Sheriff's Offices and State Police to remove any possible barriers with the Non-traditional Communication registry established under the Motor Vehicle Department (MVD).
- Continue collaborating with the with state agencies and their contractors to ensure that the agency is contracted with interpreter referral services and is consistently providing interpreter support for our Deaf, DeafBlind, and Hard of Hearing community in addition to providing ongoing training for staff and contractors/vendors.
- Increase the number of clients reached in the community to reduce or eliminate communication barriers. Explore improved procedures for reaching out to our marginalized populations that have been unable to secure our services.
- Improve our provision of presentations on Hearing Loss Sensitivity, Effective Communication, Deaf Self Advocacy Training, etc. to the Deaf, DeafBlind, Hard of Hearing and hearing community in New Mexico, in person and remotely.
- Receive specialized training for professional development on a range of topics including advocacy, and communication access.
- We have seen an increase in communication barriers within mental health and substance use disorder services. These barriers often remain unresolved because providers may not provide qualified interpreters or lack knowledge of available interpreting resources. To address this statewide issue, we are looking into the possibility of a contractor in the coming fiscal year to collect accurate, localized data on individuals experiencing these barriers.

Community Engagement

- We will provide quality professional development for signed language interpreters in both on-site and distance-based models in a variety of formats effective for multiple learning styles. We will also collaborate with local and regional organizations to create a broad variety of opportunities.

- We will provide a number of professional development opportunities to the New Mexico interpreting community at large. We will do this by collaborating with local agencies and organizations that employ or support interpreters in New Mexico to create opportunities that fit the specific skills and competencies found in a variety of interpreted settings.
- We will continue to offer support to community members learning and cultural competency when working with Deaf, DeafBlind, Hard of Hearing, Deaf with Additional Disabilities, and Speech Disabled individuals.
- As a state agency, we will be fully compliant with Web Content Accessibility Guidelines AA 2.1 in FY28. NMCDHH spent a large amount of time and resources to make sure that its website was prepared for the initial implementation date of April 26, 2026. With the one-year extension of compliance, NMCDHH is using the time to finalize changes to our Fact Sheets.
- We will continue to monitor our website and digital materials to ensure accessibility guidelines are met.
- We will continue to serve as a resource for community questions. Community Engagement is responsible for answering or routing questions submitted to our website.
- The NM Interpreter Distribution Listserv will be maintained to share learning opportunities, job postings, rules and regulations changes, and other information with ASL interpreters.
- We will continue to coordinate effective communication access services for our staff and constituents in the most cost-effective ways possible. We will serve our constituents in rural areas by meeting their needs as efficiently as possible, sometimes using remote services like Zoom or other platforms.
- Mr. Brennan, Community Advocacy, and the Telecommunications Equipment Distribution Program will continue to explore ways to provide more accessible content, such as additional YouTube videos, to explain our programs and services, and the online application portal for TEDP.

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Telecommunications Equipment Distribution Program (TEDP)

- Collaborate with local organizations/agencies to expand outreach.
- Continue to expand offerings for TEDP researching new and upcoming technology.
- Create a new catalog and application representing the existing products while removing discontinued products.
- Monitor the rising costs for equipment to ensure we are seeing the best possible technology and the most reasonable expense.
- Consult with Nations, Pueblos, Tribes for policy and potential offerings to Indigenous people.

FY28 APPROPRIATION REQUEST
FORM E-6B LEASED PASSENGER-RELATED VEHICLES
Account code 542800

LEASED VEHICLE INFORMATION @ 7/1/26

Agency Name: New Mexico Commission for Deaf and Hard of Hearing — Business Unit: 60400

Program Name: - NMCDHH — Program Code: P693

	LONG TERM LEASES ONLY							Long Term Only			SHORT TERM ONLY			
							Lease Type	A	B	A x B = C	D	E	D x E = F	
Item No.	Year	Make/Model	Vehicle Type	A** R C	License Plate Number	Mileage As of 7/1/26	Operational (O) or Standard (S)	FY28 Monthly Rate S= Rate Schedule	Number of months to lease	Total cost Rate FY28	Daily Rate Based On Vehicle Type	No. of Days	Total Lease Rate	Put (x) if Fed $
Example	2011	Ford/Taurus	02B	C	00000SG	5,000	Standard (S)	350	12	4,200.0				
1	2021	Nissan/Altima	02BA	C	009157SG	16,269	Standard (S)	704	12	8,448.0				
2	2021	Nissan/ Altima	02BA	C	009153SG	21,610	Standard (S)	704	12	8,448.0			-	
3	2009	Dodge/ Caravan	05AO	C	001418SG	86,910	Operational (O)	293	12	3,518.6			-	
4										-	33.13	30	993.90	
5										-			-	
6										-			-	
7										-			-	
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16										-			-	
17										-			-	
18										-			-	
19										-			-	
									TOTAL LONG TERM:	24,614.6	TOTAL SHORT TERM:		993.90	

Operational(O) rate for FY28 will be

** Code A = additional leased vehicle request C = vehicle currently leased R = request to replace previously purchased vehicle