Division of Vocational Rehabilitation

BU 64400

FY28 Appropriation Request

NEW MEXICO DIVISION OF VOCATIONAL REHABILITATION
PUBLIC EDUCATION DEPARTMENT

MICHELLE LUJAN GRISHAM,
Governor

MARIANA PADILLA,
Secretary of Public Education

DR. STEPHON L. SCOTT,
Director

September 1, 2026

Legislative Finance Committee
The Roundhouse
Santa Fe, NM 87501

Attached please find the Division of Vocational Rehabilitation's (DVR) FY28 Appropriation Request.

The request has been developed in accordance with the directives and requirements of the State Budget Division, the Department of Finance and Administration, and the Governor.

DVR is requesting an increase in state funding while keeping our federal funding request flat, with the exception of GSD/DOIT projected rate increases and 10% increase in employer health benefits.

- DVR is requesting an increase in General Fund of $1.1 million.
- DVR is requesting an increase in federal budget authority in the amount of $381K to cover the cost of fixed rate increases.

Please feel free to contact me or members of my staff should you have any questions or need any additional information regarding DVR's request. We look forward to working with you and your staff to ensure that DVR's programs are funded while ensuring the highest level of stewardship of taxpayers' dollars.

Sincerely,

Signed by:
Dr. Stephon L. Scott
454458AEAC104C2...
Stephon L. Scott, Ed.D., M.P.A
Director
NM Division of Vocational Rehabilitation

APPROPRIATION REQUEST FY28
CERTIFICATION
FORMS S-1

Agency Name: Division of Vocational Rehabilitation Business Unit: 64400

I hereby certify that the accompanying summary and detailed statements are true and correct to the best of my knowledge and belief and that the arithmetic accuracy of all numeric information has been verified.

Signed by:

Dr. Stephon L. Scott

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AGENCY HEAD, **Stephon L. Scott, Ed.D., M.P.A**

N/A

APPROVED (Board/Commission Chairperson)

Signed by:

Samantha Rendon

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AGENCY CONTACT (CFO) **Samantha Rendon, CFO**

ADDRESS: **1596 Pacheco St.**
Suite 203
Santa Fe, NM 87505

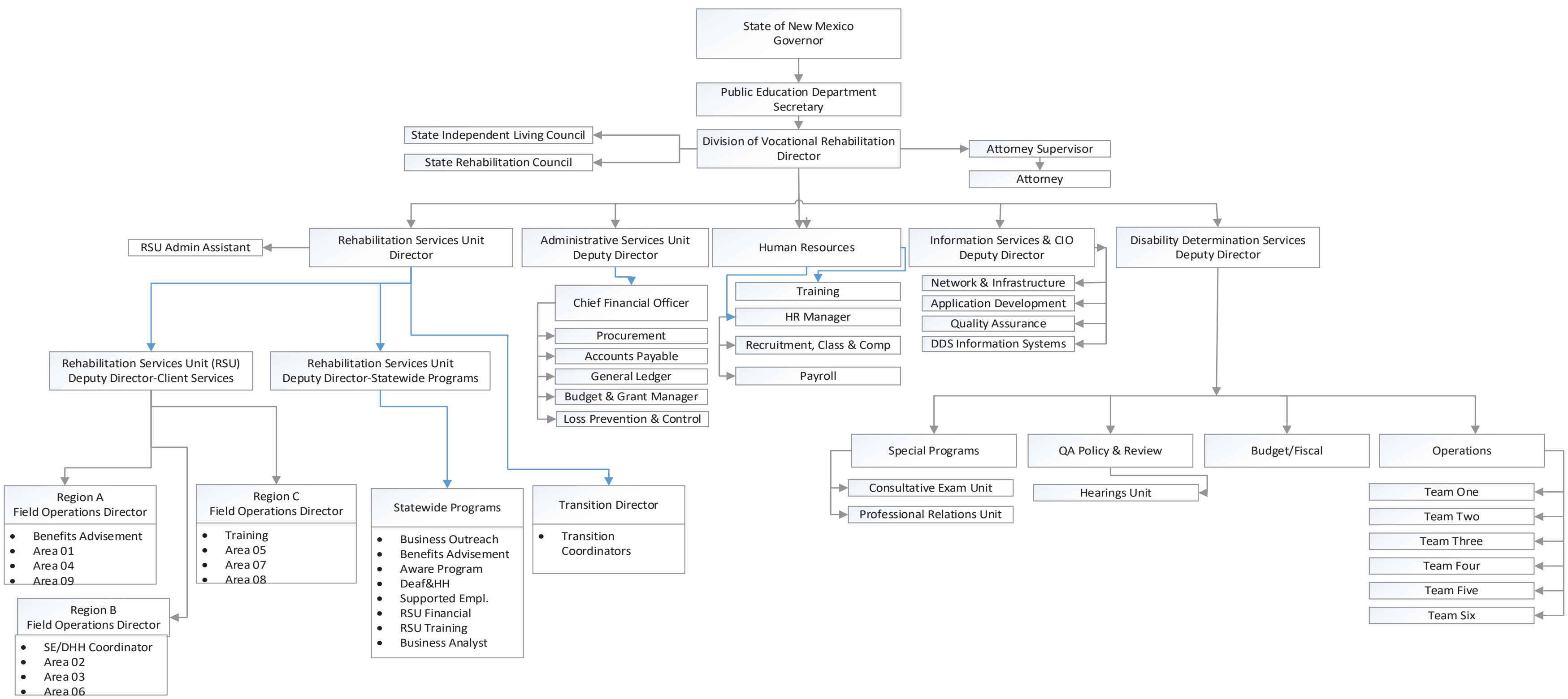
Note: Appropriation Requests for agencies headed by a board or commission must be approved by the board or commission by official action and signed by the chairperson. Operating Budgets of other agencies must be signed by the director or secretary. Appropriation Requests not properly signed will be returned.

BU 64400 Agency Level Reports

Agency Name: **Division of Vocational Rehabilitation** Business Unit: **64400**

Program Name: **Division of Vocational Rehabilitation Roll-Up** Program Code: **Roll-Up**

FY28 APPROPRIATION REQUEST
ORGANIZATION CHART
FORM S-2



Vocational Rehabilitation Division

State of New Mexico

S-8 Financial Summary

(Dollars in Thousands)

BU	PCode	Department
64400	0000	0000000000

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE								
111	General Fund Transfers	7,067.3	7,067.3	7,067.3	0.0	8,212.6	0.0	8,212.6
112	Other Transfers	199.0	978.5	200.1	0.0	192.6	0.0	192.6
120	Federal Revenues	55,862.6	44,596.0	58,705.0	0.0	59,085.9	0.0	59,085.9
130	Other Revenues	0.0	7.6	0.0	0.0	0.0	0.0	0.0
150	Fund Balance	951.2	1,572.9	951.2	0.0	350.0	0.0	350.0
REVENUE, TRANSFERS		**64,080.1**	**54,222.3**	**66,923.6**	**0**	**67,841.1**	**0.0**	**67,841.1**
REVENUE		**64,080.1**	**54,222.3**	**66,923.6**	**0**	**67,841.1**	**0.0**	**67,841.1**
EXPENSE								
200	Personal services and employee benefits	32,865.3	28,793.1	35,216.8	38,702.7	35,841.4	0.0	35,841.4
300	Contractual services	6,711.7	3,917.9	6,963.2	0.0	7,103.0	0.0	7,103.0
400	Other	24,270.6	21,469.3	24,534.0	0.0	24,687.1	0.0	24,687.1
EXPENDITURES		**63,847.6**	**54,180.4**	**66,714.0**	**38,702.68**	**67,631.5**	**0.0**	**67,631.5**
500	Other financing uses	232.5	31.0	209.6	0.0	209.6	0.0	209.6
OTHER FINANCING USES		**232.5**	**31.0**	**209.6**	**0**	**209.6**	**0.0**	**209.6**
EXPENSE		**64,080.1**	**54,211.4**	**66,923.6**	**38,702.68**	**67,841.1**	**0.0**	**67,841.1**
FTE POSITIONS								
810	Permanent	41.00	246.00	24.00	354.00	22.00	0.00	22.00
820	Term	313.00	0.00	320.00	0.00	322.00	0.00	322.00
FTEs		**354.00**	**246.00**	**344.00**	**354.00**	**344.00**	**0.00**	**344.00**
FTE POSITIONS		**354.00**	**246.00**	**344.00**	**354.00**	**344.00**	**0.00**	**344.00**

State of New Mexico

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

BU	Fund
64400	20570

	2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE							
111 General Fund Transfers	662.7	662.7	662.7	0.0	1,000.0	0.0	1,000.0
112 Other Transfers	7.5	0.0	8.6	0.0	1.1	0.0	1.1
120 Federal Revenues	1,421.5	1,415.8	1,420.4	0.0	1,090.6	0.0	1,090.6
REVENUE, TRANSFERS	**2,091.7**	**2,078.5**	**2,091.7**	**0**	**2,091.7**	**0.0**	**2,091.7**
REVENUE	**2,091.7**	**2,078.5**	**2,091.7**	**0**	**2,091.7**	**0.0**	**2,091.7**
EXPENSE							
300 Contractual services	51.5	90.6	95.0	0.0	95.0	0.0	95.0
400 Other	2,007.7	1,956.9	1,987.1	0.0	1,987.1	0.0	1,987.1
EXPENDITURES	**2,059.2**	**2,047.5**	**2,082.1**	**0**	**2,082.1**	**0.0**	**2,082.1**
500 Other financing uses	32.5	31.0	9.6	0.0	9.6	0.0	9.6
OTHER FINANCING USES	**32.5**	**31.0**	**9.6**	**0**	**9.6**	**0.0**	**9.6**
EXPENSE	**2,091.7**	**2,078.5**	**2,091.7**	**0**	**2,091.7**	**0.0**	**2,091.7**

Vocational Rehabilitation Division

State of New Mexico

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

BU	Fund
64400	50000

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request Base	FY 2028 Agency Request Expansion	FY 2028 Agency Request Total
REVENUE								
111	General Fund Transfers	6,404.6	6,404.6	6,404.6	0.0	7,212.6	0.0	7,212.6
112	Other Transfers	191.5	668.0	191.5	0.0	191.5	0.0	191.5
120	Federal Revenues	34,707.1	30,361.8	36,783.7	0.0	37,287.7	0.0	37,287.7
130	Other Revenues	0.0	7.6	0.0	0.0	0.0	0.0	0.0
150	Fund Balance	951.2	1,572.9	951.2	0.0	350.0	0.0	350.0
REVENUE, TRANSFERS		**42,254.4**	**39,014.9**	**44,331.0**	**0**	**45,041.8**	**0.0**	**45,041.8**
REVENUE		**42,254.4**	**39,014.9**	**44,331.0**	**0**	**45,041.8**	**0.0**	**45,041.8**
EXPENSE								
200	Personal services and employee benefits	21,733.4	20,487.3	23,445.0	24,287.8	23,854.7	0.0	23,854.7
300	Contractual services	2,457.2	1,868.7	2,665.2	0.0	2,664.3	0.0	2,664.3
400	Other	17,863.8	16,651.3	18,020.8	0.0	18,322.8	0.0	18,322.8
EXPENDITURES		**42,054.4**	**39,007.3**	**44,131.0**	**24,287.81**	**44,841.8**	**0.0**	**44,841.8**
500	Other financing uses	200.0	0.0	200.0	0.0	200.0	0.0	200.0
OTHER FINANCING USES		**200.0**	**0.0**	**200.0**	**0**	**200.0**	**0.0**	**200.0**
EXPENSE		**42,254.4**	**39,007.3**	**44,331.0**	**24,287.81**	**45,041.8**	**0.0**	**45,041.8**
FTE POSITIONS								
810	Permanent	28.00	183.00	15.00	218.00	15.00	0.00	15.00
820	Term	190.00	0.00	203.00	0.00	204.00	0.00	204.00
FTEs		**218.00**	**183.00**	**218.00**	**218.00**	**219.00**	**0.00**	**219.00**
FTE POSITIONS		**218.00**	**183.00**	**218.00**	**218.00**	**219.00**	**0.00**	**219.00**

Vocational Rehabilitation Division

State of New Mexico

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

BU	Fund
64400	50100

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request Base	FY 2028 Agency Request Expansion	FY 2028 Agency Request Total
REVENUE								
112	Other Transfers	0.0	310.5	0.0	0.0	0.0	0.0	0.0
120	Federal Revenues	19,734.0	12,818.4	20,500.9	0.0	20,707.6	0.0	20,707.6
130	Other Revenues	0.0	0.0	0.0	0.0	0.0	0.0	0.0
REVENUE, TRANSFERS		**19,734.0**	**13,128.9**	**20,500.9**	**0**	**20,707.6**	**0.0**	**20,707.6**
REVENUE		**19,734.0**	**13,128.9**	**20,500.9**	**0**	**20,707.6**	**0.0**	**20,707.6**
EXPENSE								
200	Personal services and employee benefits	11,131.9	8,305.9	11,771.8	13,005.6	11,986.7	0.0	11,986.7
300	Contractual services	4,203.0	1,958.6	4,203.0	0.0	4,343.7	0.0	4,343.7
400	Other	4,399.1	2,861.2	4,526.1	0.0	4,377.2	0.0	4,377.2
EXPENDITURES		**19,734.0**	**13,125.7**	**20,500.9**	**13,005.61**	**20,707.6**	**0.0**	**20,707.6**
EXPENSE		**19,734.0**	**13,125.7**	**20,500.9**	**13,005.61**	**20,707.6**	**0.0**	**20,707.6**
FTE POSITIONS								
810	Permanent	13.00	63.00	9.00	121.00	7.00	0.00	7.00
820	Term	123.00	0.00	117.00	0.00	118.00	0.00	118.00
FTEs		**136.00**	**63.00**	**126.00**	**121.00**	**125.00**	**0.00**	**125.00**
FTE POSITIONS		**136.00**	**63.00**	**126.00**	**121.00**	**125.00**	**0.00**	**125.00**

DIVISION OF VOCATIONAL REHABILITATION (64400)
FY28 RECURRING GENERAL FUND: AGENCY APPROPRIATION REQUEST
CHANGES BY PROGRAM AND CATEGORY

Rehabilitation Services (P508)	Salaries and Benefits (200's)	Contractual Services (300's)	Other (400's)	Other Financing Uses (500's)	TOTAL
FY27 Operating Budget: General Fund	**$0.0**	**$0.0**	**$6,404.6**	**$0.0**	**$6,404.6**
Increases (Decreases)					
Categorical adjustment to stabilize state match expenditures (budget neutral category rearrange)	$6,030.6		($6,030.6)		$0.0
Increase to maximize federal funding			$808.0		$808.0
					$0.0
					$0.0
					$0.0
FY28 Request: General Fund	**$6,030.6**	**$0.0**	**$1,182.0**	**$0.0**	**$7,212.6**
$ increase over FY27	$6,030.6	$0.0	-$5,222.6	$0.0	$808.0
% increase over FY27	#DIV/0!	#DIV/0!	-81.5%	#DIV/0!	12.6%

Independent Living Services (P509)	Salaries and Benefits (200's)	Contractual Services (300's)	Other (400's)	Other Financing Uses (500's)	TOTAL
FY27 Operating Budget: General Fund	**$0.0**	**$0.0**	**$662.7**	**$0.0**	**$662.7**
Increases (Decreases)					
Recurring increase to reduce reliance on uncertain federal funding			$337.3		$337.3
					$0.0
					$0.0
					$0.0
FY28 Request: General Fund	**$0.0**	**$0.0**	**$1,000.0**	**$0.0**	**$1,000.0**
$ increase over FY27	$0.0	$0.0	$337.3	$0.0	$337.3
% increase over FY27	#DIV/0!	#DIV/0!	50.9%	#DIV/0!	50.9%

AGENCY TOTAL (64400)	Salaries and Benefits (200's)	Contractual Services (300's)	Other (400's)	Other Financing Uses (500's)	TOTAL
FY27 Operating Budget: General Fund	**$0.0**	**$0.0**	**$7,067.3**	**$0.0**	**$7,067.3**
Increases (Decreases)	$6,030.6	$0.0	($4,885.3)	$0.0	$1,145.3
FY28 Request: General Fund	**$6,030.6**	**$0.0**	**$2,182.0**	**$0.0**	**$8,212.6**
$ increase over FY27	$6,030.6	$0.0	($4,885.3)	$0.0	$1,145.3
% increase over FY27	#DIV/0!	#DIV/0!	-69.1%	#DIV/0!	16.2%

S-9 Account Code Revenue/Expenditure Summary

(Dollars in Thousands)

BU	PCode	Department
64400	0000	0000000000

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
499105	General Fd. Appropriation	7,067.3	7,067.3	7,067.3	0.0	8,212.6	0.0	8,212.6
111	**General Fund Transfers**	**7,067.3**	**7,067.3**	**7,067.3**	**0.0**	**8,212.6**	**0.0**	**8,212.6**
499905	Other Financing Sources	91.5	978.5	99.0	0.0	91.5	0.0	91.5
499906	OFS - INTRA-Agency	107.5	0.0	101.1	0.0	101.1	0.0	101.1
112	**Other Transfers**	**199.0**	**978.5**	**200.1**	**0.0**	**192.6**	**0.0**	**192.6**
451903	Federal Direct - Operating	55,862.6	44,596.0	58,705.0	0.0	59,085.9	0.0	59,085.9
120	**Federal Revenues**	**55,862.6**	**44,596.0**	**58,705.0**	**0.0**	**59,085.9**	**0.0**	**59,085.9**
496901	Miscellaneous Revenue	0.0	0.0	0.0	0.0	0.0	0.0	0.0
496903	Miscellaneous Revenue	0.0	7.6	0.0	0.0	0.0	0.0	0.0
130	**Other Revenues**	**0.0**	**7.6**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**
325900	Restricted FB - Gov	951.2	1,572.9	951.2	0.0	350.0	0.0	350.0
150	**Fund Balance**	**951.2**	**1,572.9**	**951.2**	**0.0**	**350.0**	**0.0**	**350.0**
TOTAL REVENUE		**64,080.1**	**54,222.3**	**66,923.6**	**0**	**67,841.1**	**0.0**	**67,841.1**
520100	Exempt Perm Positions P/T&F/T	135.0	173.5	140.4	169.4	140.4	0.0	140.4
520200	Term Positions	20,266.8	17,503.2	21,011.0	136.3	21,037.3	0.0	21,037.3
520300	Classified Perm Positions F/T	2,122.8	1,707.8	2,207.7	26,342.8	2,210.9	0.0	2,210.9
520600	Paid Unused Sick Leave	0.0	6.7	0.0	0.0	0.0	0.0	0.0
520700	Overtime & Other Premium Pay	5.0	241.7	121.7	0.0	0.0	0.0	0.0
520710	Longevity Pay	0.0	0.0	0.0	0.0	179.8	0.0	179.8
520800	Annl & Comp Paid At Separation	80.0	104.4	80.0	0.0	80.0	0.0	80.0
521100	Group Insurance Premium	2,727.3	3,047.9	3,734.5	4,074.4	4,113.0	0.0	4,113.0
521200	Retirement Contributions	4,723.9	3,730.6	4,912.8	5,681.2	4,915.4	0.0	4,915.4
521300	F I C A	1,878.2	1,456.0	1,953.3	1,639.6	1,955.4	0.0	1,955.4
521400	Workers' Comp Assessment Fee	3.3	2.7	3.3	0.0	3.2	0.0	3.2
521410	GSD Work Comp Insur Premium	94.3	94.3	110.5	0.0	100.2	0.0	100.2
521500	Unemployment Comp Premium	17.0	16.9	53.0	0.0	41.4	0.0	41.4
521600	Employee Liability Ins Premium	320.7	320.6	377.9	0.0	549.6	0.0	549.6
521700	RHC Act Contributions	491.0	386.8	510.7	626.7	514.8	0.0	514.8
200	**Personal services and employee benef**	**32,865.3**	**28,793.1**	**35,216.8**	**38,670.4**	**35,841.4**	**0.0**	**35,841.4**
535100	Medical Services	0.0	0.5	0.0	0.0	0.0	0.0	0.0
535200	Professional Services	3,975.9	1,888.8	3,975.9	0.0	4,190.7	0.0	4,190.7
535300	Other Services	1,985.8	1,631.4	2,237.3	0.0	2,142.3	0.0	2,142.3
535309	Other Services - Interagency	260.0	89.4	260.0	0.0	260.0	0.0	260.0

BU	PCode	Department
64400	0000	0000000000

S-9 Account Code Revenue/Expenditure Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
535400	Audit Services	90.0	103.6	90.0	0.0	110.0	0.0	110.0
535500	Attorney Services	0.0	1.3	0.0	0.0	0.0	0.0	0.0
535600	IT Services	400.0	202.9	400.0	0.0	400.0	0.0	400.0
300	**Contractual services**	**6,711.7**	**3,917.9**	**6,963.2**	**0.0**	**7,103.0**	**0.0**	**7,103.0**
542100	Employee I/S Mileage & Fares	20.2	8.0	20.2	0.0	21.0	0.0	21.0
542200	Employee I/S Meals & Lodging	111.4	77.7	111.4	0.0	112.0	0.0	112.0
542300	Brd & Comm Mbr Meals & Lodging	1.0	1.3	1.0	0.0	1.0	0.0	1.0
542310	Brd & Comm Mbr Mileage & Fares	1.0	2.4	1.0	0.0	1.0	0.0	1.0
542500	Transp - Fuel & Oil	23.0	19.2	23.0	0.0	25.0	0.0	25.0
542600	Transp - Parts & Supplies	4.0	1.8	4.0	0.0	5.0	0.0	5.0
542800	State Transp Pool Charges	255.1	309.6	259.8	0.0	358.4	0.0	358.4
542900	Transp - Other Travel	1.0	0.0	1.0	0.0	0.0	0.0	0.0
543200	Maint - Furn, Fixt, Equipment	16.1	1.9	16.1	0.0	8.1	0.0	8.1
543300	Maint - Buildings & Structures	10.0	0.0	10.0	0.0	2.0	0.0	2.0
543500	Maint - Supplies	0.0	4.8	0.0	0.0	0.0	0.0	0.0
543700	Maintenance Services	2.0	0.0	2.0	0.0	0.0	0.0	0.0
543820	Maintenance IT	22.0	0.0	22.0	0.0	19.0	0.0	19.0
543830	IT HW/SW Agreements	1,174.2	352.1	1,174.2	0.0	1,033.9	0.0	1,033.9
544000	Supply Inventory IT	390.2	289.4	390.2	0.0	355.2	0.0	355.2
544100	Supplies-Office Supplies	54.0	35.7	54.0	0.0	44.5	0.0	44.5
544400	Supplies-Field Supplies	0.0	0.2	0.0	0.0	0.0	0.0	0.0
544800	Supplies-Education&Recreation	0.0	61.6	0.0	0.0	60.0	0.0	60.0
544900	Supplies-Inventory Exempt	83.0	108.4	83.0	0.0	83.0	0.0	83.0
545600	Reporting & Recording	0.0	1.9	0.0	0.0	0.0	0.0	0.0
545700	ISD Services	250.0	207.2	317.2	0.0	345.0	0.0	345.0
545710	DOIT HCM Assessment Fees	123.9	123.9	157.2	0.0	133.4	0.0	133.4
545900	Printing & Photo Services	69.0	33.7	69.0	0.0	64.0	0.0	64.0
546100	Postage & Mail Services	55.0	42.4	55.0	0.0	62.0	0.0	62.0
546400	Rent Of Land & Buildings	2,672.3	2,706.8	2,990.5	0.0	3,297.0	0.0	3,297.0
546409	Rent Expense - Interagency	35.0	35.8	35.0	0.0	35.0	0.0	35.0
546500	Rent Of Equipment	110.7	113.1	110.7	0.0	96.7	0.0	96.7
546600	Communications	25.4	0.0	25.4	0.0	13.0	0.0	13.0
546610	DOIT Telecommunications	608.5	741.7	720.4	0.0	812.6	0.0	812.6

S-9 Account Code Revenue/Expenditure Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request Base	FY 2028 Agency Request Expansion	FY 2028 Agency Request Total
546700	Subscriptions/Dues/License Fee	73.0	70.1	73.0	0.0	73.8	0.0	73.8
546800	Employee Training & Education	50.8	63.4	50.8	0.0	50.8	0.0	50.8
546809	Emp Train & Edu InterSt Agency	1.0	0.0	1.0	0.0	1.0	0.0	1.0
546810	Board Member Training	0.0	1.1	0.0	0.0	0.0	0.0	0.0
546900	Advertising	22.4	6.4	22.4	0.0	13.6	0.0	13.6
547000	Legal Settlements	50.0	52.8	50.0	0.0	50.0	0.0	50.0
547300	Care & Support	17,302.9	15,910.1	17,031.0	0.0	17,088.4	0.0	17,088.4
547900	Miscellaneous Expense	7.0	13.3	7.0	0.0	5.0	0.0	5.0
547999	Request to Pay Prior Year	14.0	5.9	14.0	0.0	10.0	0.0	10.0
548300	Information Tech Equipment	565.5	0.0	565.5	0.0	335.0	0.0	335.0
549600	Employee O/S Mileage & Fares	22.5	24.5	22.5	0.0	28.5	0.0	28.5
549700	Employee O/S Meals & Lodging	38.5	39.5	38.5	0.0	39.0	0.0	39.0
549800	Brd & Comm O/S Mileage & Fares	1.0	1.2	1.0	0.0	1.2	0.0	1.2
549900	Brd & Comm O/S Meals & Lodging	4.0	0.7	4.0	0.0	3.0	0.0	3.0
400	**Other**	**24,270.6**	**21,469.3**	**24,534.0**	**0.0**	**24,687.1**	**0.0**	**24,687.1**
555100	Other Financing Uses	232.5	31.0	209.6	0.0	209.6	0.0	209.6
500	**Other financing uses**	**232.5**	**31.0**	**209.6**	**0.0**	**209.6**	**0.0**	**209.6**
TOTAL EXPENSE		**64,080.1**	**54,211.4**	**66,923.6**	**38,670.36**	**67,841.1**	**0.0**	**67,841.1**
810	Permanent	41.00	246.00	41.00	354.00	22.00	0.00	22.00
810	**Permanent**	**41.00**	**246.00**	**41.00**	**354.00**	**22.00**	**0.00**	**22.00**
820	Term	313.00	0.00	303.00	0.00	322.00	0.00	322.00
820	**Term**	**313.00**	**0.00**	**303.00**	**0.00**	**322.00**	**0.00**	**322.00**
TOTAL FTE POSITIONS		**354.00**	**246.00**	**344.00**	**354.00**	**344.00**	**0.00**	**344.00**

Vocational Rehabilitation Division

BU	PCode	Department
64400	0000	000000000

State of New Mexico

S-9 Account Code Revenue Summary

(Dollars in Thousands)

		Provider PCode	2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
499105	General Fd. Appropriation		7,067.3	7,067.3	0.0	0.0	8,212.6	0.0	8,212.6
111	**General Fund Transfers**		**7,067.3**	**7,067.3**	**7,067.3**	**0.0**	**8,212.6**	**0.0**	**8,212.6**
499905	Other Financing Sources		0.0	978.5	0.0	0.0	0.0	0.0	0.0
499905	Other Financing Sources	P693	91.5	0.0	0.0	0.0	91.5	0.0	91.5
499906	OFS - INTRA-Agency	P695	107.5	0.0	0.0	0.0	101.1	0.0	101.1
112	**Other Transfers**		**199.0**	**978.5**	**200.1**	**0.0**	**192.6**	**0.0**	**192.6**
451903	Federal Direct - Operating		55,862.6	44,596.0	0.0	0.0	59,085.9	0.0	59,085.9
120	**Federal Revenues**		**55,862.6**	**44,596.0**	**58,705.0**	**0.0**	**59,085.9**	**0.0**	**59,085.9**
496901	Miscellaneous Revenue		0.0	0.0	0.0	0.0	0.0	0.0	0.0
496903	Miscellaneous Revenue		0.0	7.6	0.0	0.0	0.0	0.0	0.0
130	**Other Revenues**		**0.0**	**7.6**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**
325900	Restricted FB - Gov		951.2	1,572.9	0.0	0.0	350.0	0.0	350.0
150	**Fund Balance**		**951.2**	**1,572.9**	**951.2**	**0.0**	**350.0**	**0.0**	**350.0**
TOTAL REVENUE			**64,080.1**	**54,222.3**	**66,923.6**	**0**	**67,841.1**	**0.0**	**67,841.1**

Vocational Rehabilitation Division

BU	PCode	Department
64400	0000	0000000000

State of New Mexico

S-9 Account Code Expenditure Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
520100	Exempt Perm Positions P/T&F/T	135.0	173.5	140.4	169.4	140.4	0.0	140.4
520200	Term Positions	20,266.8	17,503.2	21,011.0	136.3	21,037.3	0.0	21,037.3
520300	Classified Perm Positions F/T	2,122.8	1,707.8	2,207.7	26,342.8	2,210.9	0.0	2,210.9
520600	Paid Unused Sick Leave	0.0	6.7	0.0	0.0	0.0	0.0	0.0
520700	Overtime & Other Premium Pay	5.0	241.7	121.7	0.0	0.0	0.0	0.0
520710	Longevity Pay	0.0	0.0	0.0	0.0	179.8	0.0	179.8
520800	Annl & Comp Paid At Separation	80.0	104.4	80.0	0.0	80.0	0.0	80.0
521100	Group Insurance Premium	2,727.3	3,047.9	3,734.5	4,074.4	4,113.0	0.0	4,113.0
521200	Retirement Contributions	4,723.9	3,730.6	4,912.8	5,681.2	4,915.4	0.0	4,915.4
521300	F I C A	1,878.2	1,456.0	1,953.3	1,639.6	1,955.4	0.0	1,955.4
521400	Workers' Comp Assessment Fee	3.3	2.7	3.3	0.0	3.2	0.0	3.2
521410	GSD Work Comp Insur Premium	94.3	94.3	110.5	0.0	100.2	0.0	100.2
521500	Unemployment Comp Premium	17.0	16.9	53.0	0.0	41.4	0.0	41.4
521600	Employee Liability Ins Premium	320.7	320.6	377.9	0.0	549.6	0.0	549.6
521700	RHC Act Contributions	491.0	386.8	510.7	626.7	514.8	0.0	514.8
200	**Personal services and employee benefits**	**32,865.3**	**28,793.1**	**35,216.8**	**38,670.4**	**35,841.4**	**0.0**	**35,841.4**
535100	Medical Services	0.0	0.5	0.0	0.0	0.0	0.0	0.0
535200	Professional Services	3,975.9	1,888.8	3,975.9	0.0	4,190.7	0.0	4,190.7
535300	Other Services	1,985.8	1,631.4	2,237.3	0.0	2,142.3	0.0	2,142.3
535309	Other Services - Interagency	260.0	89.4	260.0	0.0	260.0	0.0	260.0
535400	Audit Services	90.0	103.6	90.0	0.0	110.0	0.0	110.0
535500	Attorney Services	0.0	1.3	0.0	0.0	0.0	0.0	0.0
535600	IT Services	400.0	202.9	400.0	0.0	400.0	0.0	400.0
300	**Contractual services**	**6,711.7**	**3,917.9**	**6,963.2**	**0.0**	**7,103.0**	**0.0**	**7,103.0**
542100	Employee I/S Mileage & Fares	20.2	8.0	20.2	0.0	21.0	0.0	21.0
542200	Employee I/S Meals & Lodging	111.4	77.7	111.4	0.0	112.0	0.0	112.0
542300	Brd & Comm Mbr Meals & Lodgin	1.0	1.3	1.0	0.0	1.0	0.0	1.0
542310	Brd & Comm Mbr Mileage & Fares	1.0	2.4	1.0	0.0	1.0	0.0	1.0
542500	Transp - Fuel & Oil	23.0	19.2	23.0	0.0	25.0	0.0	25.0
542600	Transp - Parts & Supplies	4.0	1.8	4.0	0.0	5.0	0.0	5.0
542800	State Transp Pool Charges	255.1	309.6	259.8	0.0	358.4	0.0	358.4
542900	Transp - Other Travel	1.0	0.0	1.0	0.0	0.0	0.0	0.0

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
543200	Maint - Furn, Fixt, Equipment	16.1	1.9	16.1	0.0	8.1	0.0	8.1
543300	Maint - Buildings & Structures	10.0	0.0	10.0	0.0	2.0	0.0	2.0
543500	Maint - Supplies	0.0	4.8	0.0	0.0	0.0	0.0	0.0
543700	Maintenance Services	2.0	0.0	2.0	0.0	0.0	0.0	0.0
543820	Maintenance IT	22.0	0.0	22.0	0.0	19.0	0.0	19.0
543830	IT HW/SW Agreements	1,174.2	352.1	1,174.2	0.0	1,033.9	0.0	1,033.9
544000	Supply Inventory IT	390.2	289.4	390.2	0.0	355.2	0.0	355.2
544100	Supplies-Office Supplies	54.0	35.7	54.0	0.0	44.5	0.0	44.5
544400	Supplies-Field Supplies	0.0	0.2	0.0	0.0	0.0	0.0	0.0
544800	Supplies-Education&Recreation	0.0	61.6	0.0	0.0	60.0	0.0	60.0
544900	Supplies-Inventory Exempt	83.0	108.4	83.0	0.0	83.0	0.0	83.0
545600	Reporting & Recording	0.0	1.9	0.0	0.0	0.0	0.0	0.0
545700	ISD Services	250.0	207.2	317.2	0.0	345.0	0.0	345.0
545710	DOIT HCM Assessment Fees	123.9	123.9	157.2	0.0	133.4	0.0	133.4
545900	Printing & Photo Services	69.0	33.7	69.0	0.0	64.0	0.0	64.0
546100	Postage & Mail Services	55.0	42.4	55.0	0.0	62.0	0.0	62.0
546400	Rent Of Land & Buildings	2,672.3	2,706.8	2,990.5	0.0	3,297.0	0.0	3,297.0
546409	Rent Expense - Interagency	35.0	35.8	35.0	0.0	35.0	0.0	35.0
546500	Rent Of Equipment	110.7	113.1	110.7	0.0	96.7	0.0	96.7
546600	Communications	25.4	0.0	25.4	0.0	13.0	0.0	13.0
546610	DOIT Telecommunications	608.5	741.7	720.4	0.0	812.6	0.0	812.6
546700	Subscriptions/Dues/License Fee	73.0	70.1	73.0	0.0	73.8	0.0	73.8
546800	Employee Training & Education	50.8	63.4	50.8	0.0	50.8	0.0	50.8
546809	Emp Train & Edu InterSt Agency	1.0	0.0	1.0	0.0	1.0	0.0	1.0
546810	Board Member Training	0.0	1.1	0.0	0.0	0.0	0.0	0.0
546900	Advertising	22.4	6.4	22.4	0.0	13.6	0.0	13.6
547000	Legal Settlements	50.0	52.8	50.0	0.0	50.0	0.0	50.0
547300	Care & Support	17,302.9	15,910.1	17,031.0	0.0	17,088.4	0.0	17,088.4
547900	Miscellaneous Expense	7.0	13.3	7.0	0.0	5.0	0.0	5.0
547999	Request to Pay Prior Year	14.0	5.9	14.0	0.0	10.0	0.0	10.0
548300	Information Tech Equipment	565.5	0.0	565.5	0.0	335.0	0.0	335.0
549600	Employee O/S Mileage & Fares	22.5	24.5	22.5	0.0	28.5	0.0	28.5
549700	Employee O/S Meals & Lodging	38.5	39.5	38.5	0.0	39.0	0.0	39.0

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
549800	Brd & Comm O/S Mileage & Fares	1.0	1.2	1.0	0.0	1.2	0.0	1.2
549900	Brd & Comm O/S Meals & Lodgin	4.0	0.7	4.0	0.0	3.0	0.0	3.0
400	**Other**	**24,270.6**	**21,469.3**	**24,534.0**	**0.0**	**24,687.1**	**0.0**	**24,687.1**
555100	Other Financing Uses	232.5	31.0	209.6	0.0	209.6	0.0	209.6
500	**Other financing uses**	**232.5**	**31.0**	**209.6**	**0.0**	**209.6**	**0.0**	**209.6**
TOTAL EXPENSE		**64,080.1**	**54,211.4**	**66,923.6**	**38,670.36**	**67,841.1**	**0.0**	**67,841.1**

APPROPRIATION REQUEST

FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

Agency: Vocational Rehabilitation Division — Business Unit: 64400

Fund Name: INDEPENDENT LIVING SERVICES — Fund Number: 20570

Legal Auth.

BEGINNING BALANCE

Unresreved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY26		2,530,000
ADJUSTMENTS		
Add:		
Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY26	0	
Other (explain in detail)	0	
Deduct:		
Liabilities not reflected in FCD Reports at close of FY26	0	
Fund balance designated by law for future expenditure (non-reverting funds)	0	
Amount due to State General Fund or other fund designated by statute	0	
Other (explain in detail)	0	
FY26 revision not reflected in liabilities	0	
Total Adjustments		0
ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY26		2,530,000
Add:		
Projected revenue/sources (less fund balance budgeted) for FY27	0	
Deduct:		
Projected total expenditures for FY27	0	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27		2,530,000
Add:		
Projected revenue/sources (less fund balance requested) for FY28	0	
Deduct:		
Total expenditures budgeted in appropriation request	0	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY28		2,530,000

APPROPRIATION REQUEST
FORM S-10 FUND BALANCE PROJECTION

(In Whole Dollars)

Agency:	Vocational Rehabilitation Division	Business Unit:	64400
Fund Name:	Vocational Rehabilitation	Fund Number:	50000
Legal Auth.			

BEGINNING BALANCE

Unreserved, undesignated fund balance (not cash balance) from SHARE NMS006GL Balance Sheet Report at close of FY26		2,144,500
ADJUSTMENTS		
Add:		
Interfund receivables, accounts receivables, and other assets not reflected in fund balance from FCD Reports at close of FY26	0	
Other (explain in detail)	0	
Deduct:		
Liabilities not reflected in FCD Reports at close of FY26	(1,686,600)	
Fund balance designated by law for future expenditure (non-reverting funds)	0	
Amount due to State General Fund or other fund designated by statute	0	
Other (explain in detail)	0	
FY26 revision not reflected in liabilities	0	
Total Adjustments		(1,686,600)
ADJUSTED UNRESERVED, UNDESIGNATED FUND BALANCE at close of FY26		457,900
Add:		
Projected revenue/sources (less fund balance budgeted) for FY27	0	
Deduct:		
Projected total expenditures for FY27	0	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY27		457,900
Add:		
Projected revenue/sources (less fund balance requested) for FY28	0	
Deduct:		
Total expenditures budgeted in appropriation request	(350,000)	
ADJUSTED UNRESERVED/UNDESIGNATED FUND BALANCE at close of FY28		107,900

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

BusUnit			Line Item		2025-26 Actuals	2026-27 Opbud	Request Base	Request Expansion	Recommendation Base	Recommendation Expansion	Opbud
64400	**P507-R**	**Administrative Services**	520100	Exempt Perm Positions P/T&F/T	173.53	140.4	140.4	0	0	0	0.0
			520200	Term Positions	3,197.49	3,507	3,507	0	0	0	0.0
			520300	Classified Perm Positions F/T	0	164	164	0	0	0	0.0
			520700	Overtime & Other Premium Pay	35.77	26.6	0	0	0	0	0.0
			520710	Longevity Pay	0	0	26.6	0	0	0	0.0
			520800	Annl & Comp Paid At Separation	102.4	80	80	0	0	0	0.0
			521100	Group Insurance Premium	378.78	458.1	503.9	0	0	0	0.0
			521200	Retirement Contributions	678.83	778.4	778.4	0	0	0	0.0
			521300	F I C A	260.61	309.5	309.5	0	0	0	0.0
			521400	Workers' Comp Assessment Fee	0.36	0.4	0.4	0	0	0	0.0
			521410	GSD Work Comp Insur Premium	8.78	10.1	11.9	0	0	0	0.0
			521500	Unemployment Comp Premium	2.03	6.7	4.9	0	0	0	0.0
			521600	Employee Liability Ins Premium	39.75	47.5	65.3	0	0	0	0.0
			521700	RHC Act Contributions	68.13	80.9	80.9	0	0	0	0.0
			535200	Professional Services	64.82	120.9	100	0	0	0	0.0
			535300	Other Services	4.72	10	10	0	0	0	0.0
			535400	Audit Services	103.64	90	110	0	0	0	0.0
			535600	IT Services	0	36	36	0	0	0	0.0
			542100	Employee I/S Mileage & Fares	0.46	5	5	0	0	0	0.0
			542200	Employee I/S Meals & Lodging	0.42	5	5	0	0	0	0.0
			542500	Transp - Fuel & Oil	1.75	3	3	0	0	0	0.0
			542600	Transp - Parts & Supplies	0	1	1	0	0	0	0.0
			542800	State Transp Pool Charges	22.43	17.7	34.9	0	0	0	0.0
			543200	Maint - Furn, Fixt, Equipment	0	6.1	6.1	0	0	0	0.0
			543500	Maint - Supplies	0.41	0	0	0	0	0	0.0
			543700	Maintenance Services	0	2	0	0	0	0	0.0
			543820	Maintenance IT	0	3	0	0	0	0	0.0
			543830	IT HW/SW Agreements	69.79	329.3	190	0	0	0	0.0
			544000	Supply Inventory IT	84.37	105	90	0	0	0	0.0
			544100	Supplies-Office Supplies	4.14	5	5	0	0	0	0.0
			544900	Supplies-Inventory Exempt	103.19	5	65	0	0	0	0.0
			545700	ISD Services	41.17	47.5	59.2	0	0	0	0.0

(Dollars in Thousands)

			545710	DOIT HCM Assessment Fees	15.4	38.8	20	0	0	0	0.0
			545900	Printing & Photo Services	3.16	6	6	0	0	0	0.0
			546100	Postage & Mail Services	6	10	10	0	0	0	0.0
			546400	Rent Of Land & Buildings	334.82	234.4	335	0	0	0	0.0
			546500	Rent Of Equipment	14.45	19	0	0	0	0	0.0
			546610	DOIT Telecommunications	95.17	98.2	104.3	0	0	0	0.0
			546700	Subscriptions/Dues/License Fee	46.79	37.5	37.5	0	0	0	0.0
			546800	Employee Training & Education	29.59	0	0	0	0	0	0.0
			546900	Advertising	0	2	2	0	0	0	0.0
			547000	Legal Settlements	52.79	50	50	0	0	0	0.0
			547900	Miscellaneous Expense	3.95	2	0	0	0	0	0.0
			547999	Request to Pay Prior Year	0	4	0	0	0	0	0.0
			548300	Information Tech Equipment	0	244.1	85	0	0	0	0.0
			549600	Employee O/S Mileage & Fares	4.68	2.5	5	0	0	0	0.0
			549700	Employee O/S Meals & Lodging	5.47	5.5	6	0	0	0	0.0
			549800	Brd & Comm O/S Mileage & Fares	0.13	0	0	0	0	0	0.0
			549900	Brd & Comm O/S Meals & Lodgin	0.26	0	0	0	0	0	0.0
Subtotal for:	**64400**	**P507-R**	**Administrative Services**		**6,060.44**	**7,155.1**	**7,054.2**	**0**	**0**	**0**	**0.0**

					2025-26	2026-27	Request		Recommendation		
BusUnit			**Line Item**		**Actuals**	**Opbud**	**Base**	**Expansion**	**Base**	**Expansion**	**Opbud**
64400	**P508-R**	**Rehabilitation Services**	520200	Term Positions	9,484.86	10,550.3	10,550.3	0	0	0	0.0
			520300	Classified Perm Positions F/T	1,070.08	1,429.9	1,429.9	0	0	0	0.0
			520600	Paid Unused Sick Leave	6.72	0	0	0	0	0	0.0
			520700	Overtime & Other Premium Pay	95.99	54.4	0	0	0	0	0.0
			520710	Longevity Pay	0	0	110	0	0	0	0.0
			520800	Annl & Comp Paid At Separation	2.03	0	0	0	0	0	0.0
			521100	Group Insurance Premium	1,680.37	1,878.3	2,066.2	0	0	0	0.0
			521200	Retirement Contributions	1,989.34	2,442	2,442	0	0	0	0.0
			521300	F I C A	787.6	970.9	970.9	0	0	0	0.0
			521400	Workers' Comp Assessment Fee	1.53	1.6	1.6	0	0	0	0.0
			521410	GSD Work Comp Insur Premium	48	40	51.7	0	0	0	0.0
			521500	Unemployment Comp Premium	8.4	26.3	21.4	0	0	0	0.0
			521600	Employee Liability Ins Premium	157.6	187.8	283.6	0	0	0	0.0
			521700	RHC Act Contributions	208.28	253.9	253.9	0	0	0	0.0

S-13 Line Items by Business Unit Expenditures

(Dollars in Thousands)

535100	Medical Services	0.5	0	0	0	0	0	0.0
535200	Professional Services	0	62	62	0	0	0	0.0
535300	Other Services	1,490.85	1,982.3	1,982.3	0	0	0	0.0
535500	Attorney Services	1.3	0	0	0	0	0	0.0
535600	IT Services	202.9	364	364	0	0	0	0.0
542100	Employee I/S Mileage & Fares	7.55	13	13	0	0	0	0.0
542200	Employee I/S Meals & Lodging	73.73	100	100	0	0	0	0.0
542300	Brd & Comm Mbr Meals & Lodgin	0.84	0	0	0	0	0	0.0
542310	Brd & Comm Mbr Mileage & Fares	1.37	0	0	0	0	0	0.0
542500	Transp - Fuel & Oil	16.98	18	20	0	0	0	0.0
542600	Transp - Parts & Supplies	1.84	2	3	0	0	0	0.0
542800	State Transp Pool Charges	279.03	233.9	315	0	0	0	0.0
543200	Maint - Furn, Fixt, Equipment	1.89	10	2	0	0	0	0.0
543300	Maint - Buildings & Structures	0	10	2	0	0	0	0.0
543500	Maint - Supplies	4.42	0	0	0	0	0	0.0
543820	Maintenance IT	0	19	19	0	0	0	0.0
543830	IT HW/SW Agreements	282.28	843.9	843.9	0	0	0	0.0
544000	Supply Inventory IT	191.52	267.2	247.2	0	0	0	0.0
544100	Supplies-Office Supplies	14.16	25	15	0	0	0	0.0
544400	Supplies-Field Supplies	0.17	0	0	0	0	0	0.0
544800	Supplies-Education&Recreation	61.56	0	60	0	0	0	0.0
544900	Supplies-Inventory Exempt	4.74	75	15	0	0	0	0.0
545600	Reporting & Recording	1.93	0	0	0	0	0	0.0
545700	ISD Services	163.99	153.3	235.8	0	0	0	0.0
545710	DOIT HCM Assessment Fees	60.9	67.3	67.4	0	0	0	0.0
545900	Printing & Photo Services	23.39	30	30	0	0	0	0.0
546100	Postage & Mail Services	17.29	30	30	0	0	0	0.0
546400	Rent Of Land & Buildings	1,822.59	2,200.8	2,400	0	0	0	0.0
546409	Rent Expense - Interagency	35.77	35	35	0	0	0	0.0
546500	Rent Of Equipment	70.59	66.7	66.7	0	0	0	0.0
546600	Communications	0	12.4	0	0	0	0	0.0
546610	DOIT Telecommunications	561.51	388.4	615.2	0	0	0	0.0
546700	Subscriptions/Dues/License Fee	22.71	35.5	35.5	0	0	0	0.0
546800	Employee Training & Education	33.78	50	50	0	0	0	0.0
546810	Board Member Training	1.05	0	0	0	0	0	0.0

(Dollars in Thousands)

					2025-26	2026-27	Request		Recommendation		
BusUnit			Line Item		Actuals	Opbud	Base	Expansion	Base	Expansion	Opbud
			546900	Advertising	0.53	3	3	0	0	0	0.0
			547300	Care & Support	11,886.81	11,653.4	11,653.4	0	0	0	0.0
			547900	Miscellaneous Expense	5.43	5	5	0	0	0	0.0
			547999	Request to Pay Prior Year	5.88	10	10	0	0	0	0.0
			548300	Information Tech Equipment	0	321.4	250	0	0	0	0.0
			549600	Employee O/S Mileage & Fares	19.51	18	21.5	0	0	0	0.0
			549700	Employee O/S Meals & Lodging	33.27	30	30	0	0	0	0.0
			549800	Brd & Comm O/S Mileage & Fares	1.05	1	1.2	0	0	0	0.0
			549900	Brd & Comm O/S Meals & Lodgin	0.42	4	3	0	0	0	0.0
			555100	Other Financing Uses	0	200	200	0	0	0	0.0
Subtotal for:	**64400**	**P508-R**	**Rehabilitation Services**		**32,946.82**	**37,175.9**	**37,987.6**	**0**	**0**	**0**	**0.0**

					2025-26	2026-27	Request		Recommendation		
BusUnit			Line Item		Actuals	Opbud	Base	Expansion	Base	Expansion	Opbud
64400	**P509-R**	**Independent Living Services**	535200	Professional Services	90.6	0	95	0	0	0	0.0
			535300	Other Services	0	95	0	0	0	0	0.0
			542300	Brd & Comm Mbr Meals & Lodgin	0.42	1	1	0	0	0	0.0
			542310	Brd & Comm Mbr Mileage & Fares	1.06	1	1	0	0	0	0.0
			544100	Supplies-Office Supplies	0	0	0.5	0	0	0	0.0
			546700	Subscriptions/Dues/License Fee	0.57	0	0.8	0	0	0	0.0
			546900	Advertising	0	4.9	3.6	0	0	0	0.0
			547300	Care & Support	1,954.82	1,980.2	1,980.2	0	0	0	0.0
			555100	Other Financing Uses	31.03	9.6	9.6	0	0	0	0.0
Subtotal for:	**64400**	**P509-R**	**Independent Living Services**		**2,078.5**	**2,091.7**	**2,091.7**	**0**	**0**	**0**	**0.0**

					2025-26	2026-27	Request		Recommendation		
BusUnit			Line Item		Actuals	Opbud	Base	Expansion	Base	Expansion	Opbud
64400	**P511-R**	**Disability Determination**	520200	Term Positions	4,820.89	6,953.7	6,980	0	0	0	0.0
			520300	Classified Perm Positions F/T	637.69	613.8	617	0	0	0	0.0
			520700	Overtime & Other Premium Pay	109.94	40.7	0	0	0	0	0.0
			520710	Longevity Pay	0	0	43.2	0	0	0	0.0
			521100	Group Insurance Premium	988.73	1,398.1	1,542.9	0	0	0	0.0
			521200	Retirement Contributions	1,062.39	1,692.4	1,695	0	0	0	0.0
			521300	F I C A	407.8	672.9	675	0	0	0	0.0
			521400	Workers' Comp Assessment Fee	0.76	1.3	1.2	0	0	0	0.0

(Dollars in Thousands)

			521410	GSD Work Comp Insur Premium	37.5	60.4	36.6	0	0	0	0.0
			521500	Unemployment Comp Premium	6.5	20	15.1	0	0	0	0.0
			521600	Employee Liability Ins Premium	123.2	142.6	200.7	0	0	0	0.0
			521700	RHC Act Contributions	110.44	175.9	180	0	0	0	0.0
			535200	Professional Services	1,733.34	3,793	3,933.7	0	0	0	0.0
			535300	Other Services	135.83	150	150	0	0	0	0.0
			535309	Other Services - Interagency	89.44	260	260	0	0	0	0.0
			542100	Employee I/S Mileage & Fares	0	2.2	3	0	0	0	0.0
			542200	Employee I/S Meals & Lodging	3.52	6.4	7	0	0	0	0.0
			542500	Transp - Fuel & Oil	0.47	2	2	0	0	0	0.0
			542600	Transp - Parts & Supplies	0	1	1	0	0	0	0.0
			542800	State Transp Pool Charges	8.14	8.2	8.5	0	0	0	0.0
			542900	Transp - Other Travel	0	1	0	0	0	0	0.0
			543830	IT HW/SW Agreements	0	1	0	0	0	0	0.0
			544000	Supply Inventory IT	13.46	18	18	0	0	0	0.0
			544100	Supplies-Office Supplies	17.36	24	24	0	0	0	0.0
			544900	Supplies-Inventory Exempt	0.51	3	3	0	0	0	0.0
			545700	ISD Services	2.03	116.4	50	0	0	0	0.0
			545710	DOIT HCM Assessment Fees	47.6	51.1	46	0	0	0	0.0
			545900	Printing & Photo Services	7.16	33	28	0	0	0	0.0
			546100	Postage & Mail Services	19.12	15	22	0	0	0	0.0
			546400	Rent Of Land & Buildings	549.4	555.3	562	0	0	0	0.0
			546500	Rent Of Equipment	28.05	25	30	0	0	0	0.0
			546600	Communications	0	13	13	0	0	0	0.0
			546610	DOIT Telecommunications	85.01	233.8	93.1	0	0	0	0.0
			546800	Employee Training & Education	0.03	0.8	0.8	0	0	0	0.0
			546809	Emp Train & Edu InterSt Agency	0	1	1	0	0	0	0.0
			546900	Advertising	5.85	12.5	5	0	0	0	0.0
			547300	Care & Support	2,068.44	3,397.4	3,454.8	0	0	0	0.0
			547900	Miscellaneous Expense	3.9	0	0	0	0	0	0.0
			549600	Employee O/S Mileage & Fares	0.34	2	2	0	0	0	0.0
			549700	Employee O/S Meals & Lodging	0.8	3	3	0	0	0	0.0
Subtotal for:	**64400**	**P511-R**	**Disability Determination**		**13,125.65**	**20,500.9**	**20,707.6**	**0**	**0**	**0**	**0.0**
64400					**54,211.41**	**66,923.6**	**67,841.1**	**0**	**0**	**0**	**0.0**

(Dollars in Thousands)

Totals by Line Item

BusUnit	Line Item		2025-26 Actuals	2026-27 Opbud	Request Base	Request Expansion	Recommendation Base	Recommendation Expansion	Opbud
64400	520100	Exempt Perm Positions P/T&F/T	173.53	140.4	140.4	0	0	0	0.0
	520200	Term Positions	17,503.24	21,011	21,037.3	0	0	0	0.0
	520300	Classified Perm Positions F/T	1,707.78	2,207.7	2,210.9	0	0	0	0.0
	520600	Paid Unused Sick Leave	6.72	0	0	0	0	0	0.0
	520700	Overtime & Other Premium Pay	241.7	121.7	0	0	0	0	0.0
	520710	Longevity Pay	0	0	179.8	0	0	0	0.0
	520800	Annl & Comp Paid At Separation	104.43	80	80	0	0	0	0.0
	521100	Group Insurance Premium	3,047.89	3,734.5	4,113	0	0	0	0.0
	521200	Retirement Contributions	3,730.56	4,912.8	4,915.4	0	0	0	0.0
	521300	F I C A	1,456.01	1,953.3	1,955.4	0	0	0	0.0
	521400	Workers' Comp Assessment Fee	2.66	3.3	3.2	0	0	0	0.0
	521410	GSD Work Comp Insur Premium	94.28	110.5	100.2	0	0	0	0.0
	521500	Unemployment Comp Premium	16.93	53	41.4	0	0	0	0.0
	521600	Employee Liability Ins Premium	320.55	377.9	549.6	0	0	0	0.0
	521700	RHC Act Contributions	386.85	510.7	514.8	0	0	0	0.0
	535100	Medical Services	0.5	0	0	0	0	0	0.0
	535200	Professional Services	1,888.76	3,975.9	4,190.7	0	0	0	0.0
	535300	Other Services	1,631.39	2,237.3	2,142.3	0	0	0	0.0
	535309	Other Services - Interagency	89.44	260	260	0	0	0	0.0
	535400	Audit Services	103.64	90	110	0	0	0	0.0
	535500	Attorney Services	1.3	0	0	0	0	0	0.0
	535600	IT Services	202.9	400	400	0	0	0	0.0
	542100	Employee I/S Mileage & Fares	8.01	20.2	21	0	0	0	0.0
	542200	Employee I/S Meals & Lodging	77.67	111.4	112	0	0	0	0.0
	542300	Brd & Comm Mbr Meals & Lodging	1.25	1	1	0	0	0	0.0
	542310	Brd & Comm Mbr Mileage & Fares	2.43	1	1	0	0	0	0.0

(Dollars in Thousands)

542500	Transp - Fuel & Oil	19.21	23	25	0	0	0	0.0
542600	Transp - Parts & Supplies	1.84	4	5	0	0	0	0.0
542800	State Transp Pool Charges	309.59	259.8	358.4	0	0	0	0.0
542900	Transp - Other Travel	0	1	0	0	0	0	0.0
543200	Maint - Furn, Fixt, Equipment	1.89	16.1	8.1	0	0	0	0.0
543300	Maint - Buildings & Structures	0	10	2	0	0	0	0.0
543500	Maint - Supplies	4.83	0	0	0	0	0	0.0
543700	Maintenance Services	0	2	0	0	0	0	0.0
543820	Maintenance IT	0	22	19	0	0	0	0.0
543830	IT HW/SW Agreements	352.08	1,174.2	1,033.9	0	0	0	0.0
544000	Supply Inventory IT	289.35	390.2	355.2	0	0	0	0.0
544100	Supplies-Office Supplies	35.66	54	44.5	0	0	0	0.0
544400	Supplies-Field Supplies	0.17	0	0	0	0	0	0.0
544800	Supplies-Education&Recreation	61.56	0	60	0	0	0	0.0
544900	Supplies-Inventory Exempt	108.44	83	83	0	0	0	0.0
545600	Reporting & Recording	1.93	0	0	0	0	0	0.0
545700	ISD Services	207.19	317.2	345	0	0	0	0.0
545710	DOIT HCM Assessment Fees	123.9	157.2	133.4	0	0	0	0.0
545900	Printing & Photo Services	33.71	69	64	0	0	0	0.0
546100	Postage & Mail Services	42.41	55	62	0	0	0	0.0
546400	Rent Of Land & Buildings	2,706.82	2,990.5	3,297	0	0	0	0.0
546409	Rent Expense - Interagency	35.77	35	35	0	0	0	0.0
546500	Rent Of Equipment	113.09	110.7	96.7	0	0	0	0.0
546600	Communications	0	25.4	13	0	0	0	0.0
546610	DOIT Telecommunications	741.7	720.4	812.6	0	0	0	0.0
546700	Subscriptions/Dues/License Fee	70.07	73	73.8	0	0	0	0.0
546800	Employee Training & Education	63.4	50.8	50.8	0	0	0	0.0
546809	Emp Train & Edu InterSt Agency	0	1	1	0	0	0	0.0
546810	Board Member Training	1.05	0	0	0	0	0	0.0
546900	Advertising	6.38	22.4	13.6	0	0	0	0.0
547000	Legal Settlements	52.79	50	50	0	0	0	0.0
547300	Care & Support	15,910.07	17,031	17,088.4	0	0	0	0.0

(Dollars in Thousands)

547900	Miscellaneous Expense	13.28	7	5	0	0	0	0.0
547999	Request to Pay Prior Year	5.88	14	10	0	0	0	0.0
548300	Information Tech Equipment	0	565.5	335	0	0	0	0.0
549600	Employee O/S Mileage & Fares	24.52	22.5	28.5	0	0	0	0.0
549700	Employee O/S Meals & Lodging	39.53	38.5	39	0	0	0	0.0
549800	Brd & Comm O/S Mileage & Fares	1.17	1	1.2	0	0	0	0.0
549900	Brd & Comm O/S Meals & Lodging	0.68	4	3	0	0	0	0.0
555100	Other Financing Uses	31.03	209.6	209.6	0	0	0	0.0
	Grand Total	**54,211.41**	**66,923.6**	**67,841.1**	**0**	**0**	**0**	**0.0**

Vocational Rehabilitation Division

State of New Mexico

R-2 Transfers

(Dollars in Thousands)

BU
64400

Prov PCode	Prov Fund	Prov Account	Prov Account Name	Rec PCode	Rec Fund	Rec Account	Rec Account Name	2025-26 Actual Transfers	2026-27 Adopted Transfers	2027-28 Agency GF Request	2027-28 Agency OSF	2027-28 Agency ISF/IAT	2027-28 Agency FF Request	2027-28 Total Request	Justification
P508	50000	555100	Other Financing Uses	P695	04700	499905	Other Financing Sources	0	200	0	0	0	200	200	
								Sum:	200	0	0	0	200	200	

Vocational Rehabilitation Division

State of New Mexico

R-2 Transfers

(Dollars in Thousands)

BU
64400

Prov PCode	Prov Fund	Prov Account	Prov Account Name	Rec PCode	Rec Fund	Rec Account	Rec Account Name	2025-26 Actual Transfers	2026-27 Adopted Transfers	2027-28 Agency GF Request	2027-28 Agency OSF	2027-28 Agency ISF/IAT	2027-28 Agency FF Request	2027-28 Total Request	Justification
P509	20570	555100	Other Financing Uses	P695	04700	499905	Other Financing Sources	0	9.6	0	0	0	9.6	9.6	
								Sum:	9.6	0	0	0	9.6	9.6	

State of New Mexico

Rate Report - Selected Line Items for Rates

(Dollars in Thousands)

Totals by Line Item

			2025-26	2026-27	FY 2028 Request		FY 2028 Recommendation		
BusUnit	Line Item		Actuals	Opbud	Base	Expansion	Base	Expansion	Opbud
64400	521410	GSD Work Comp Insur Premium	94.3	110.5	100.2	0	0	0.0	0.0
	521500	Unemployment Comp Premium	16.9	53	41.4	0	0	0.0	0.0
	521600	Employee Liability Ins Premium	320.6	377.9	549.6	0	0	0.0	0.0
	535400	Audit Services	103.6	90	110	0	0	0.0	0.0
	542800	State Transp Pool Charges	309.6	259.8	358.4	0	0	0.0	0.0
	545700	ISD Services	207.2	317.2	345	0	0	0.0	0.0
	545710	DOIT HCM Assessment Fees	123.9	157.2	133.4	0	0	0.0	0.0
	546610	DOIT Telecommunications	741.7	720.4	812.6	0	0	0.0	0.0
		Grand Total	**1,917.8**	**2,086.0**	**2,450.6**	**0**	**0**	**0.0**	**0.0**

State of New Mexico

Rate Report - Selected Line Items for Rates

(Dollars in Thousands)

Org Unit		Line		2025-26 Actuals	2026-27 OpBud	FY 2028 Request Base	FY 2028 Request Expansion	FY 2028 Recommendation Base	FY 2028 Recommendation Expansion	FY 2028 Opbud
64400 P507	**Administrative Services**	521410	GSD Work Comp Insur Premium	8.78	10.1	11.9	0	0	0.0	0.0
		521500	Unemployment Comp Premium	2.03	6.7	4.9	0	0	0.0	0.0
		521600	Employee Liability Ins Premium	39.75	47.5	65.3	0	0	0.0	0.0
		535400	Audit Services	103.64	90	110	0	0	0.0	0.0
		542800	State Transp Pool Charges	22.43	17.7	34.9	0	0	0.0	0.0
		545700	ISD Services	41.17	47.5	59.2	0	0	0.0	0.0
		545710	DOIT HCM Assessment Fees	15.4	38.8	20	0	0	0.0	0.0
		546610	DOIT Telecommunications	95.17	98.2	104.3	0	0	0.0	0.0
64400	**P507 Administrative Services**			**328.37**	**356.5**	**410.5**	**0**	**0**	**0.0**	**0.0**
64400 P508	**Rehabilitation Services**	521410	GSD Work Comp Insur Premium	48	40	51.7	0	0	0.0	0.0
		521500	Unemployment Comp Premium	8.4	26.3	21.4	0	0	0.0	0.0
		521600	Employee Liability Ins Premium	157.6	187.8	283.6	0	0	0.0	0.0
		542800	State Transp Pool Charges	279.03	233.9	315	0	0	0.0	0.0
		545700	ISD Services	163.99	153.3	235.8	0	0	0.0	0.0
		545710	DOIT HCM Assessment Fees	60.9	67.3	67.4	0	0	0.0	0.0
		546610	DOIT Telecommunications	561.51	388.4	615.2	0	0	0.0	0.0
64400	**P508 Rehabilitation Services**			**1,279.43**	**1,097**	**1,590.1**	**0**	**0**	**0.0**	**0.0**
64400 P511	**Disability Determination**	521410	GSD Work Comp Insur Premium	37.5	60.4	36.6	0	0	0.0	0.0
		521500	Unemployment Comp Premium	6.5	20	15.1	0	0	0.0	0.0
		521600	Employee Liability Ins Premium	123.2	142.6	200.7	0	0	0.0	0.0
		542800	State Transp Pool Charges	8.14	8.2	8.5	0	0	0.0	0.0
		545700	ISD Services	2.03	116.4	50	0	0	0.0	0.0
		545710	DOIT HCM Assessment Fees	47.6	51.1	46	0	0	0.0	0.0
		546610	DOIT Telecommunications	85.01	233.8	93.1	0	0	0.0	0.0
64400	**P511 Disability Determination**			**309.98**	**632.5**	**450**	**0**	**0**	**0.0**	**0.0**
				1,917.78	**2,086**	**2,450.6**	**0**	**0**	**0**	**0.0**

REV EXP COMPARISON

(Dollars in Thousands)

64400 - Vocational Rehabilitation Division

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES	**8,212.6**	**350.0**	**192.6**	**59,085.9**	**67,841.1**
Personal services and employee benefits	6,030.6	350.0	0.0	29,460.8	35841.4
Contractual services	0.0	0.0	0.0	7,103.0	7103
Other	2,182.0	0.0	192.6	22,312.5	24687.1
Other financing uses	0.0	0.0	0.0	209.6	209.6
USES Total:	**8,212.6**	**350.0**	**192.6**	**59,085.9**	**67,841.1**
Net:	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**

Detail of Federal Funds Revenue (numbers in thousands)

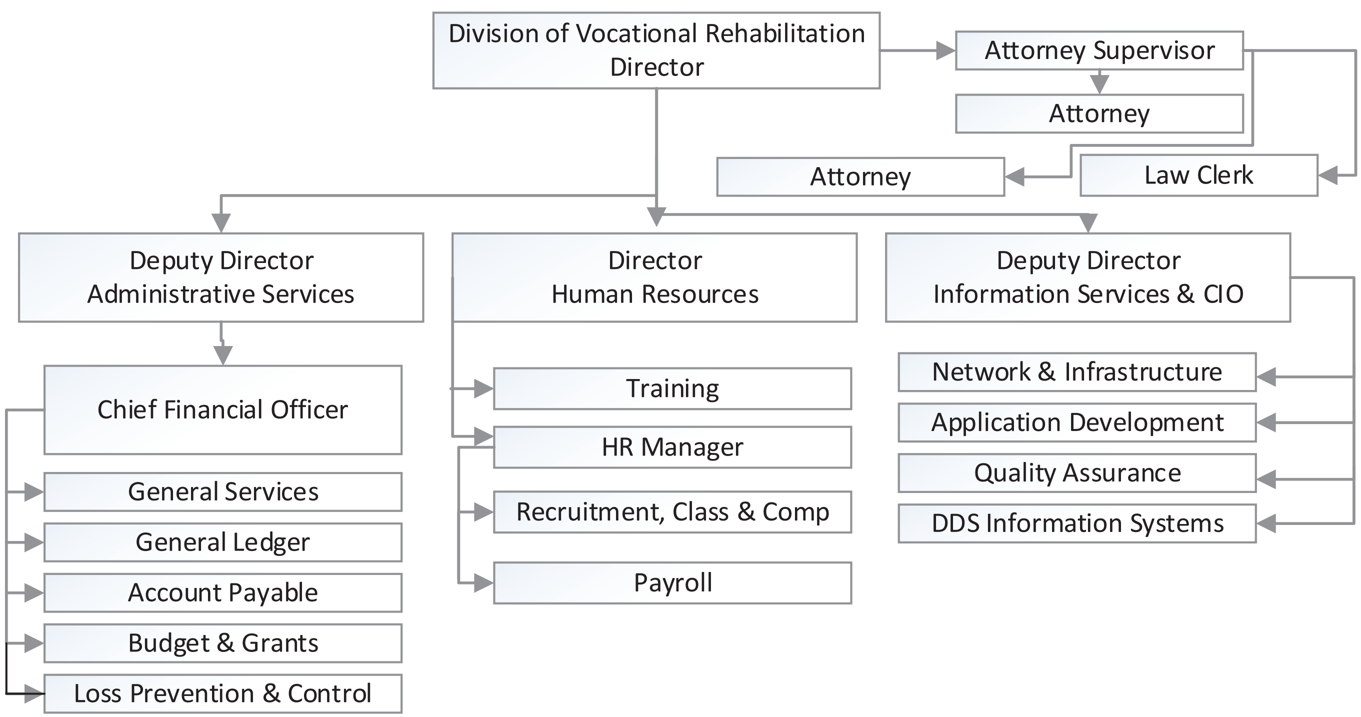
Agency: Division of Vocational Rehabilitation
BU: 64400
Program: N/A
Program Code: N/A

FUND	REVENUE ACCOUNT	GRANT NAME	MATCH RATIO	EXP. DATE	TOTAL GRANT AMOUNT	FY26 ACTUALS	FY27 OPBUD	FY28 REQUEST BASE	FY28 REQUEST EXPANSION	FY28 REQUEST TOTAL
50000	451903	State Vocational Rehabilitation Services-FFY25	21.3/78.7	9/30/2026	3,551.7	1,729.1	300.0	0.0	0.0	0.0
50000	451903	State Vocational Rehabilitation Services-FFY26	21.3/78.7	9/30/2027	3,551.7	2,301.0	1,167.4	83.3	0.0	83.3
50000	451903	State Vocational Rehabilitation Services-FFY27	21.3/78.7	9/30/2028	3,697.0	0.0	2,875.8	821.2	0.0	821.2
50000	451903	State Vocational Rehabilitation Services-FFY28	21.3/78.7	9/30/2029	3,697.0	0.0	0.0	2,900.0	0.0	2,900.0
50100	451903	SSA Disability Programs - FFY25	No match	9/30/2025	2,073.7	560.7	0.0	0.0	0.0	0.0
50100	451903	SSA Disability Programs - FFY26	No match	9/30/2026	2,073.7	1,241.4	832.3	0.0	0.0	0.0
50100	451903	SSA Disability Programs - FFY27	No match	9/30/2027	2,073.7	0.0	1,028.4	1,045.3	0.0	1,045.3
50100	451903	SSA Disability Programs - FFY28	No match	9/30/2028	2,073.7	0.0	0.0	1,854.4	0.0	1,854.4
50000	451903	State Vocational Rehabilitation Services-FFY25	21.3/78.7	9/30/2026	24,942.1	8,558.3	0.0	0.0	0.0	0.0
50000	451903	State Vocational Rehabilitation Services-FFY26	21.3/78.7	9/30/2027	24,942.1	15,971.3	7,970.8	1,000.0	0.0	1,000.0
50000	451903	State Vocational Rehabilitation Services-FFY27	21.3/78.7	9/30/2028	26,148.0	0.0	22,609.0	3,539.0	0.0	3,539.0
50000	451903	State Vocational Rehabilitation Services-FFY28	21.3/78.7	9/30/2029	26,148.0	0.0	0.0	26,044.5	0.0	26,044.5
20570	451903	Independent Living Services	90/10	9/30/2028	1,044.3	316.0	348.0	348.0	0.0	348.0
20570	451903	SSA Ticket to Work Claims	No Match	9/30/2028	2,914.8	1,099.8	1,072.4	742.6	0.0	742.6
50100	451903	SSA Disability Programs - FFY25	No match	9/30/2025	21,000.0	3,590.6	0.0	0.0	0.0	0.0
50100	451903	SSA Disability Programs - FFY26	No match	9/30/2026	21,000.0	9,227.8	11,772.2	0.0	0.0	0.0
50100	451903	SSA Disability Programs - FFY27	No match	9/30/2027	21,000.0	0.0	8,728.7	12,271.3	0.0	12,271.3
50100	451903	SSA Disability Programs - FFY28	No match	9/30/2028	21,000.0	0.0	0.0	8,436.3	0.0	8,436.3
										0.0
				TOTALS		**44,596.00**	**58,705.00**	**59,085.90**	**0.00**	**59,085.90**

P507 Administrative Services Unit

Agency Name:	**Division of Vocational Rehabilitation**	Business Unit:	**64400**
Program Name:	**Administrative Services Unit**	Program Code:	**P507**

FY28 APPROPRIATION REQUEST
ORGANIZATION CHART
FORM S-2



☑ Check Box if this form is a revision   Revision no: Revision Date: 7/24/2026   Page 1 of 1

BU	PCode	Department
64400	P507	000000

State of New Mexico

S-8 Financial Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE								
112	Other Transfers	0.0	115.3	0.0	0.0	0.0	0.0	0.0
120	Federal Revenues	5,897.2	5,832.2	6,203.9	0.0	6,704.2	0.0	6,704.2
130	Other Revenues	0.0	7.6	0.0	0.0	0.0	0.0	0.0
150	Fund Balance	951.2	113.0	951.2	0.0	350.0	0.0	350.0
REVENUE, TRANSFERS		**6,848.4**	**6,068.1**	**7,155.1**	**0.0**	**7,054.2**	**0.0**	**7,054.2**
REVENUE		**6,848.4**	**6,068.1**	**7,155.1**	**0.0**	**7,054.2**	**0.0**	**7,054.2**
EXPENSE								
200	Personal services and employee benefits	5,230.9	4,946.5	5,609.6	5,604.7	5,673.2	0.0	5,673.2
300	Contractual services	256.9	173.2	256.9	0.0	256.0	0.0	256.0
400	Other	1,360.6	940.8	1,288.6	0.0	1,125.0	0.0	1,125.0
EXPENDITURES		**6,848.4**	**6,060.4**	**7,155.1**	**5,604.69**	**7,054.2**	**0.0**	**7,054.2**
EXPENSE		**6,848.4**	**6,060.4**	**7,155.1**	**5,604.69**	**7,054.2**	**0.0**	**7,054.2**
FTE POSITIONS								
810	Permanent	1.00	35.00	1.00	41.00	1.00	0.00	1.00
820	Term	42.00	0.00	40.00	0.00	40.00	0.00	40.00
FTEs		**43.00**	**35.00**	**41.00**	**41.00**	**41.00**	**0.00**	**41.00**
FTE POSITIONS		**43.00**	**35.00**	**41.00**	**41.00**	**41.00**	**0.00**	**41.00**

Administrative Services

BU	PCode	Department	Fund
64400	P507	000000	50000

State of New Mexico

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request Base	FY 2028 Agency Request Expansion	FY 2028 Agency Request Total
REVENUE								
112	Other Transfers	0.0	115.3	0.0	0.0	0.0	0.0	0.0
120	Federal Revenues	5,897.2	5,832.2	6,203.9	0.0	6,704.2	0.0	6,704.2
130	Other Revenues	0.0	7.6	0.0	0.0	0.0	0.0	0.0
150	Fund Balance	951.2	113.0	951.2	0.0	350.0	0.0	350.0
REVENUE, TRANSFERS		**6,848.4**	**6,068.1**	**7,155.1**	**0.0**	**7,054.2**	**0.0**	**7,054.2**
REVENUE		**6,848.4**	**6,068.1**	**7,155.1**	**0.0**	**7,054.2**	**0.0**	**7,054.2**
EXPENSE								
200	Personal services and employee benefits	5,230.9	4,946.5	5,609.6	5,476.3	5,673.2	0.0	5,673.2
300	Contractual services	256.9	173.2	256.9	0.0	256.0	0.0	256.0
400	Other	1,360.6	940.8	1,288.6	0.0	1,125.0	0.0	1,125.0
EXPENDITURES		**6,848.4**	**6,060.4**	**7,155.1**	**5,476.28**	**7,054.2**	**0.0**	**7,054.2**
EXPENSE		**6,848.4**	**6,060.4**	**7,155.1**	**5,476.28**	**7,054.2**	**0.0**	**7,054.2**
FTE POSITIONS								
810	Permanent	1.00	35.00	1.00	40.00	1.00	0.00	1.00
820	Term	42.00	0.00	40.00	0.00	40.00	0.00	40.00
FTEs		**43.00**	**35.00**	**41.00**	**40.00**	**41.00**	**0.00**	**41.00**
FTE POSITIONS		**43.00**	**35.00**	**41.00**	**40.00**	**41.00**	**0.00**	**41.00**

Administrative Services

BU	PCode	Department
64400	P507	000000

State of New Mexico

S-9 Account Code Revenue/Expenditure Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
499905	Other Financing Sources	0.0	115.3	0.0	0.0	0.0	0.0	0.0
112	**Other Transfers**	**0.0**	**115.3**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**
451903	Federal Direct - Operating	5,897.2	5,832.2	6,203.9	0.0	6,704.2	0.0	6,704.2
120	**Federal Revenues**	**5,897.2**	**5,832.2**	**6,203.9**	**0.0**	**6,704.2**	**0.0**	**6,704.2**
496903	Miscellaneous Revenue	0.0	7.6	0.0	0.0	0.0	0.0	0.0
130	**Other Revenues**	**0.0**	**7.6**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**
325900	Restricted FB - Gov	951.2	113.0	951.2	0.0	350.0	0.0	350.0
150	**Fund Balance**	**951.2**	**113.0**	**951.2**	**0.0**	**350.0**	**0.0**	**350.0**
TOTAL REVENUE		**6,848.4**	**6,068.1**	**7,155.1**	**0.0**	**7,054.2**	**0.0**	**7,054.2**
520100	Exempt Perm Positions P/T&F/T	135.0	173.5	140.4	168.7	140.4	0.0	140.4
520200	Term Positions	3,332.4	3,197.5	3,507.0	24.9	3,507.0	0.0	3,507.0
520300	Classified Perm Positions F/T	157.7	0.0	164.0	3,828.6	164.0	0.0	164.0
520700	Overtime & Other Premium Pay	5.0	35.8	26.6	0.0	0.0	0.0	0.0
520710	Longevity Pay	0.0	0.0	0.0	0.0	26.6	0.0	26.6
520800	Annl & Comp Paid At Separation	80.0	102.4	80.0	0.0	80.0	0.0	80.0
521100	Group Insurance Premium	342.8	378.8	458.1	484.7	503.9	0.0	503.9
521200	Retirement Contributions	748.5	678.8	778.4	767.7	778.4	0.0	778.4
521300	F I C A	297.6	260.6	309.5	247.4	309.5	0.0	309.5
521400	Workers' Comp Assessment Fee	0.4	0.4	0.4	0.0	0.4	0.0	0.4
521410	GSD Work Comp Insur Premium	11.7	8.8	10.1	0.0	11.9	0.0	11.9
521500	Unemployment Comp Premium	2.1	2.0	6.7	0.0	4.9	0.0	4.9
521600	Employee Liability Ins Premium	39.9	39.8	47.5	0.0	65.3	0.0	65.3
521700	RHC Act Contributions	77.8	68.1	80.9	82.7	80.9	0.0	80.9
200	**Personal services and employee benefits**	**5,230.9**	**4,946.5**	**5,609.6**	**5,604.7**	**5,673.2**	**0.0**	**5,673.2**
535200	Professional Services	120.9	64.8	120.9	0.0	100.0	0.0	100.0
535300	Other Services	10.0	4.7	10.0	0.0	10.0	0.0	10.0
535400	Audit Services	90.0	103.6	90.0	0.0	110.0	0.0	110.0
535600	IT Services	36.0	0.0	36.0	0.0	36.0	0.0	36.0
300	**Contractual services**	**256.9**	**173.2**	**256.9**	**0.0**	**256.0**	**0.0**	**256.0**
542100	Employee I/S Mileage & Fares	5.0	0.5	5.0	0.0	5.0	0.0	5.0

Administrative Services

BU	PCode	Department
64400	P507	000000

State of New Mexico
S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

	2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
542200 Employee I/S Meals & Lodging	5.0	0.4	5.0	0.0	5.0	0.0	5.0
542500 Transp - Fuel & Oil	3.0	1.8	3.0	0.0	3.0	0.0	3.0
542600 Transp - Parts & Supplies	1.0	0.0	1.0	0.0	1.0	0.0	1.0
542800 State Transp Pool Charges	17.7	22.4	17.7	0.0	34.9	0.0	34.9
543200 Maint - Furn, Fixt, Equipment	6.1	0.0	6.1	0.0	6.1	0.0	6.1
543500 Maint - Supplies	0.0	0.4	0.0	0.0	0.0	0.0	0.0
543700 Maintenance Services	2.0	0.0	2.0	0.0	0.0	0.0	0.0
543820 Maintenance IT	3.0	0.0	3.0	0.0	0.0	0.0	0.0
543830 IT HW/SW Agreements	329.3	69.8	329.3	0.0	190.0	0.0	190.0
544000 Supply Inventory IT	105.0	84.4	105.0	0.0	90.0	0.0	90.0
544100 Supplies-Office Supplies	5.0	4.1	5.0	0.0	5.0	0.0	5.0
544900 Supplies-Inventory Exempt	5.0	103.2	5.0	0.0	65.0	0.0	65.0
545700 ISD Services	39.9	41.2	47.5	0.0	59.2	0.0	59.2
545710 DOIT HCM Assessment Fees	15.4	15.4	38.8	0.0	20.0	0.0	20.0
545900 Printing & Photo Services	6.0	3.2	6.0	0.0	6.0	0.0	6.0
546100 Postage & Mail Services	10.0	6.0	10.0	0.0	10.0	0.0	10.0
546400 Rent Of Land & Buildings	360.0	334.8	234.4	0.0	335.0	0.0	335.0
546500 Rent Of Equipment	19.0	14.5	19.0	0.0	0.0	0.0	0.0
546610 DOIT Telecommunications	75.6	95.2	98.2	0.0	104.3	0.0	104.3
546700 Subscriptions/Dues/License Fee	37.5	46.8	37.5	0.0	37.5	0.0	37.5
546800 Employee Training & Education	0.0	29.6	0.0	0.0	0.0	0.0	0.0
546900 Advertising	2.0	0.0	2.0	0.0	2.0	0.0	2.0
547000 Legal Settlements	50.0	52.8	50.0	0.0	50.0	0.0	50.0
547900 Miscellaneous Expense	2.0	3.9	2.0	0.0	0.0	0.0	0.0
547999 Request to Pay Prior Year	4.0	0.0	4.0	0.0	0.0	0.0	0.0
548300 Information Tech Equipment	244.1	0.0	244.1	0.0	85.0	0.0	85.0
549600 Employee O/S Mileage & Fares	2.5	4.7	2.5	0.0	5.0	0.0	5.0
549700 Employee O/S Meals & Lodging	5.5	5.5	5.5	0.0	6.0	0.0	6.0
549800 Brd & Comm O/S Mileage & Fares	0.0	0.1	0.0	0.0	0.0	0.0	0.0
549900 Brd & Comm O/S Meals & Lodging	0.0	0.3	0.0	0.0	0.0	0.0	0.0

Administrative Services

BU	PCode	Department
64400	P507	000000

State of New Mexico
S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
400	**Other**	**1,360.6**	**940.8**	**1,288.6**	**0.0**	**1,125.0**	**0.0**	**1,125.0**
TOTAL EXPENSE		**6,848.4**	**6,060.4**	**7,155.1**	**5,604.7**	**7,054.2**	**0.0**	**7,054.2**
810	Permanent	1.00	35.00	1.00	41.00	1.00	0.00	1.00
810	**Permanent**	**1.00**	**35.00**	**1.00**	**41.00**	**1.00**	**0.00**	**1.00**
820	Term	42.00	0.00	42.00	0.00	40.00	0.00	40.00
820	**Term**	**42.00**	**0.00**	**42.00**	**0.00**	**40.00**	**0.00**	**40.00**
TOTAL FTE POSITIONS		**43.00**	**35.00**	**43.00**	**41.00**	**41.00**	**0.00**	**41.00**

State of New Mexico

P-1 Program Overview

BU	PCode
64400	P507

Program Description:

The Administrative Services Unit (ASU) provides leadership, public relations, policy development, information technology and support, financial analysis and compliance, budgetary control, recruitment and personnel tracking, and administrative support to the New Mexico Division of Vocational Rehabilitation (DVR). The ASU's function is to ensure that DVR achieves the highest level of visibility, accountability, and excellence in services provided to people in New Mexico with disabilities. The ASU consists of the following units: Director's Office, Legal Counsel, Information Technology Services, Human Resources and Fiscal Services.

The Administrative Services Unit provides guidance and direction to all DVR programs including rehabilitation services, independent living, and disability determination services in developing and achieving policy goals. The Administrative Services Unit directs policy development, public relations, information technology development and management, budgeting, and financial reporting functions. In addition, ASU provides legal advice and representation for DVR, ensures compliance with state law and federal regulation, and provides human resources management and support services, including but not limited to State Personnel Act and Board rules. The DVR Director's Office directs the efforts of all units, aligning those efforts with the agency's vision. “Every New Mexican with a disability is empowered with the resources to contribute to their quality of life and the economic prosperity of the State;” and mission, “We are committed to ensuring that every New Mexican with a disability achieves their employment goals and thrives in their communities.”

The Administrative Services Unit met all statutory deadlines for FY26, including those for the annual appropriation request, operating budget, and financial audit.

Major Issues and Accomplishments:

The Director's Office includes public relations which regularly shares social media updates and press releases and collaborates with partners in information sharing. The Director's Office is intimately involved in the work of all units, ensuring compliance with state law and federal regulation, providing structure to preserve institutional knowledge, and to implement quality improvement strategies for internal process and procedure.

The DVR's Fiscal and Human Resources Services utilize the SHARE (Statewide Human Resources Accounting Reporting) system for all financial and human resources transactions. DVR uses the SHARE Grants Module to manage budgets and their related sub-funds. This practice allows DVR to control and report expenditures by funding source as stipulated in the state's annual General Appropriation.

Working closely with DVR's programs, Fiscal Services successfully manages DVR's budget of approximately $66.9 million. Preparation of DVR's FY26 financial statements and annual audit are underway and are expected to be completed and submitted by the deadline.

Human Resources (HR) provides support with recruitment, hiring, and retention of qualified staff. HR provides guidance on personnel issues and matters related to classification, compensation, pay mechanisms and organizational structure. They are a key component in meeting general topic related mandatory training requirements of approximately 344 full-time employees.

DVR Legal Counsel consists of three attorneys and one paralegal who provide review of documents for legal sufficiency and legal advice and opinions and represent the division in administrative hearings and litigation.

The Information Services Unit faces challenges as most other agencies. Some of those challenges include maintaining currency of mission critical applications, a Commercial Off the Shelf (COTS) Vocational Rehabilitation Case Management solution (AWARE) in addition to supporting internally developed applications to manage performance reporting requirements as required by the Rehabilitation Services Administration.

Overview of Request:

Overview of request for P507 Administrative Services Unit is a Federal Fund increase in the 200, 300 and 400 Categories and a decrease of Fund balance to align with agency projections. The additional federal funds are needed to cover the increase in fixed rates cost. ASU's FY28 Request is an overall decrease from FY27 OPBUD by $100,900.00 to align with needs and revenue projections.

Programmatic Changes:

No programmatic changes.

Administrative Services

State of New Mexico

P-1 Program Overview

BU	PCode
64400	P507

Base Budget Justification: The P507 ASU base budget is decreasing by $101K. Due to fund balance projections, ASU is decreasing the fund balance requested by $601.2K. Federal revenue derived from Indirect Cost is anticipated to increase by $500.3K. The increases across account codes or expenditure categories is due to projected rate increases for employee health insurance, audit, vehicle leases, and DOIT recurring costs.

REV EXP COMPARISON

(Dollars in Thousands)

64400 - Vocational Rehabilitation Division

P507 - Administrative Services

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES Totals:	**0.0**	**350.0**	**0.0**	**6,704.2**	**7,054.2**
Personal services and employee benefits	0.0	350.0	0.0	5,323.2	5,673.2
Contractual services	0.0	0.0	0.0	256.0	256
Other	0.0	0.0	0.0	1,125.0	1125
USES Total:	**0.0**	**350.0**	**0.0**	**6,704.2**	**7,054.2**
Net:	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**

Detail of Federal Funds Revenue (numbers in thousands)

Agency: Division of Vocational Rehabilitation
BU: 64400
Program: Administrative Services Unit
Program Code: P507

								FY28 REQUEST		
FUND	REVENUE ACCOUNT	GRANT NAME	MATCH RATIO	EXP. DATE	TOTAL GRANT AMOUNT	FY26 ACTUALS	FY27 OPBUD	BASE	EXPANSION	TOTAL
50000	451903	State Vocational Rehabilitation Services-FFY25	21.3/78.7	9/30/2026	3,551.7	1,729.1	300.0	0.0	0.0	0.0
50000	451903	State Vocational Rehabilitation Services-FFY26	21.3/78.7	9/30/2027	3,551.7	2,301.0	1,167.4	83.3	0.0	83.3
50000	451903	State Vocational Rehabilitation Services-FFY27	21.3/78.7	9/30/2028	3,697.0	0.0	2,875.8	821.2	0.0	821.2
50000	451903	State Vocational Rehabilitation Services-FFY28	21.3/78.7	9/30/2029	3,697.0	0.0	0.0	2,900.0	0.0	2,900.0
50100	451903	SSA Disability Programs - FFY25	No match	9/30/2025	2,073.7	560.7	0.0	0.0	0.0	0.0
50100	451903	SSA Disability Programs - FFY26	No match	9/30/2026	2,073.7	1,241.4	832.3	0.0	0.0	0.0
50100	451903	SSA Disability Programs - FFY27	No match	9/30/2027	2,073.7	0.0	1,028.4	1,045.3	0.0	1,045.3
50100	451903	SSA Disability Programs - FFY28	No match	9/30/2028	2,073.7	0.0	0.0	1,854.4	0.0	1,854.4
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
				TOTALS		5,832.20	6,203.90	6,704.20	0.00	6,704.20

Administrative Services

BU 64400 **PCode** P507

State of New Mexico
E4 PCode Detail
(Dollars in Thousands)

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
00000	520300	Classified Perm Positions F/T	0.0	0.0	95.8	0.0	0.0	0.0	0.0	0.0	
00000	521100	Group Insurance Premium	0.0	0.0	6.1	0.0	0.0	0.0	0.0	0.0	
00000	521200	Retirement Contributions	0.0	0.0	18.2	0.0	0.0	0.0	0.0	0.0	
00000	521300	F I C A	0.0	0.0	5.9	0.0	0.0	0.0	0.0	0.0	
00000	521700	RHC Act Contributions	0.0	0.0	2.4	0.0	0.0	0.0	0.0	0.0	
50000	520100	Exempt Perm Positions P/T&F/T	173.5	140.4	168.7	0.0	0.0	0.0	140.4	140.4	
50000	520200	Term Positions	3,197.5	3,507.0	24.9	0.0	350.0	0.0	3,157.0	3,507.0	
50000	520300	Classified Perm Positions F/T	0.0	164.0	3,732.8	0.0	0.0	0.0	164.0	164.0	
50000	520700	Overtime & Other Premium Pay	35.8	26.6	0.0	0.0	0.0	0.0	0.0	0.0	
50000	520710	Longevity Pay	0.0	0.0	0.0	0.0	0.0	0.0	26.6	26.6	
50000	520800	Annl & Comp Paid At Separation	102.4	80.0	0.0	0.0	0.0	0.0	80.0	80.0	
50000	521100	Group Insurance Premium	378.8	458.1	478.6	0.0	0.0	0.0	503.9	503.9	
50000	521200	Retirement Contributions	678.8	778.4	749.4	0.0	0.0	0.0	778.4	778.4	
50000	521300	F I C A	260.6	309.5	241.5	0.0	0.0	0.0	309.5	309.5	
50000	521400	Workers' Comp Assessment Fee	0.4	0.4	0.0	0.0	0.0	0.0	0.4	0.4	
50000	521410	GSD Work Comp Insur Premium	8.8	10.1	0.0	0.0	0.0	0.0	11.9	11.9	
50000	521500	Unemployment Comp Premium	2.0	6.7	0.0	0.0	0.0	0.0	4.9	4.9	
50000	521600	Employee Liability Ins Premium	39.8	47.5	0.0	0.0	0.0	0.0	65.3	65.3	
50000	521700	RHC Act Contributions	68.1	80.9	80.4	0.0	0.0	0.0	80.9	80.9	
	200	**Personal services and employee benefits**	**4,946.5**	**5,609.6**	**5,604.7**	**0.0**	**350.0**	**0.0**	**5,323.2**	**5,673.2**	
50000	542100	Employee I/S Mileage & Fares	0.5	5.0	0.0	0.0	0.0	0.0	5.0	5.0	
50000	542200	Employee I/S Meals & Lodging	0.4	5.0	0.0	0.0	0.0	0.0	5.0	5.0	
50000	542500	Transp - Fuel & Oil	1.8	3.0	0.0	0.0	0.0	0.0	3.0	3.0	
50000	542600	Transp - Parts & Supplies	0.0	1.0	0.0	0.0	0.0	0.0	1.0	1.0	
50000	542800	State Transp Pool Charges	22.4	17.7	0.0	0.0	0.0	0.0	34.9	34.9	
50000	543200	Maint - Furn, Fixt, Equipment	0.0	6.1	0.0	0.0	0.0	0.0	6.1	6.1	
50000	543500	Maint - Supplies	0.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	543700	Maintenance Services	0.0	2.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	543820	Maintenance IT	0.0	3.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	543830	IT HW/SW Agreements	69.8	329.3	0.0	0.0	0.0	0.0	190.0	190.0	

Administrative Services

State of New Mexico

E4 PCode Detail

(Dollars in Thousands)

BU	PCode
64400	P507

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
50000	544000	Supply Inventory IT	84.4	105.0	0.0	0.0	0.0	0.0	90.0	90.0	
50000	544100	Supplies-Office Supplies	4.1	5.0	0.0	0.0	0.0	0.0	5.0	5.0	
50000	544900	Supplies-Inventory Exempt	103.2	5.0	0.0	0.0	0.0	0.0	65.0	65.0	
50000	545700	ISD Services	41.2	47.5	0.0	0.0	0.0	0.0	59.2	59.2	
50000	545710	DOIT HCM Assessment Fees	15.4	38.8	0.0	0.0	0.0	0.0	20.0	20.0	
50000	545900	Printing & Photo Services	3.2	6.0	0.0	0.0	0.0	0.0	6.0	6.0	
50000	546100	Postage & Mail Services	6.0	10.0	0.0	0.0	0.0	0.0	10.0	10.0	
50000	546400	Rent Of Land & Buildings	334.8	234.4	0.0	0.0	0.0	0.0	335.0	335.0	
50000	546500	Rent Of Equipment	14.5	19.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	546610	DOIT Telecommunications	95.2	98.2	0.0	0.0	0.0	0.0	104.3	104.3	
50000	546700	Subscriptions/Dues/License Fee	46.8	37.5	0.0	0.0	0.0	0.0	37.5	37.5	
50000	546800	Employee Training & Education	29.6	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	546900	Advertising	0.0	2.0	0.0	0.0	0.0	0.0	2.0	2.0	
50000	547000	Legal Settlements	52.8	50.0	0.0	0.0	0.0	0.0	50.0	50.0	
50000	547900	Miscellaneous Expense	3.9	2.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	547999	Request to Pay Prior Year	0.0	4.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	548300	Information Tech Equipment	0.0	244.1	0.0	0.0	0.0	0.0	85.0	85.0	
50000	549600	Employee O/S Mileage & Fares	4.7	2.5	0.0	0.0	0.0	0.0	5.0	5.0	
50000	549700	Employee O/S Meals & Lodging	5.5	5.5	0.0	0.0	0.0	0.0	6.0	6.0	
50000	549800	Brd & Comm O/S Mileage & Fares	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	549900	Brd & Comm O/S Meals & Lodging	0.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
	400	**Other**	**940.8**	**1,288.6**	**0.0**	**0.0**	**0.0**	**0.0**	**1,125.0**	**1,125.0**	
	TOTAL EXPENSE		**5,887.3**	**6,898.2**	**5,604.7**	**0.0**	**350.0**	**0.0**	**6,448.2**	**6,798.2**	

Administrative Services

BU 64400 PCode P507

State of New Mexico

Contract by PCode Detail

(Dollars in Thousands)

Fund	Account		#	Contract Purpose	Actuals	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
50000	535200	Professional Services	1000	Investigative Services/GASB Audit/Temporary Staffing Services	64.8	0.0	0.0	0.0	100.0	100.0	
50000	535300	Other Services	1000	Security Services/Document Services	4.7	0.0	0.0	0.0	10.0	10.0	
50000	535400	Audit Services	1000	Annual Financial and Compliance Audit	103.6	0.0	0.0	0.0	110.0	110.0	
50000	535600	IT Services	1000	IT Services - AWARE System	0.0	0.0	0.0	0.0	36.0	36.0	
	TOTAL EXPENSE				**173.2**	**0.0**	**0.0**	**0.0**	**256.0**	**256.0**	

FY28 APPROPRIATION REQUEST
FORM E-6B LEASED PASSENGER-RELATED VEHICLES
Account code 542800

LEASED VEHICLE INFORMATION @ 7/1/26

Agency Name: Division of Vocational Rehabilitation　　Business Unit: 64400

Program Name: Administrative Services Unit　　Program Code: P507

	LONG TERM LEASES ONLY							Long Term Only			SHORT TERM ONLY			
							Lease Type	A	B	A x B = C	D	E	D x E = F	
Item No.	Year	Make/Model	Vehicle Type	A** R C	License Plate Number	Mileage As of 7/1/26	Operational (O) or Standard (S)	FY28 Monthly Rate S= Rate Schedule	Number of months to lease	Total cost Rate FY28	Daily Rate Based On Vehicle Type	No. of Days	Total Lease Rate	Put (x) if Fed $
1	2008	Chevy/Uplander	05A	C	000406SG	169,159	Operational (O)	729	12	8,746.1			-	
2	2010	Ford/Escape	06A	C	002087SG	87,796	Operational (O)	707	12	8,484.6			-	
3	2023	Dodge/Durango	06A	C	010096SG	22,513	Standard (S)	707	12	8,484.6			-	
4	2025	Honda Accord	02BH	C	011000SG	3,994	Standard (S)	766	12	9,187.4			-	
5										-			-	
6										-			-	
7										-			-	
8										-			-	
9										-			-	
10										-			-	
11										-			-	
12										-			-	
13										-	-		-	
14										-			-	
15										-			-	
16										-			-	
17										-			-	
18										-			-	
19										-			-	
								TOTAL LONG TERM:		34,902.7	TOTAL SHORT TERM:		-	

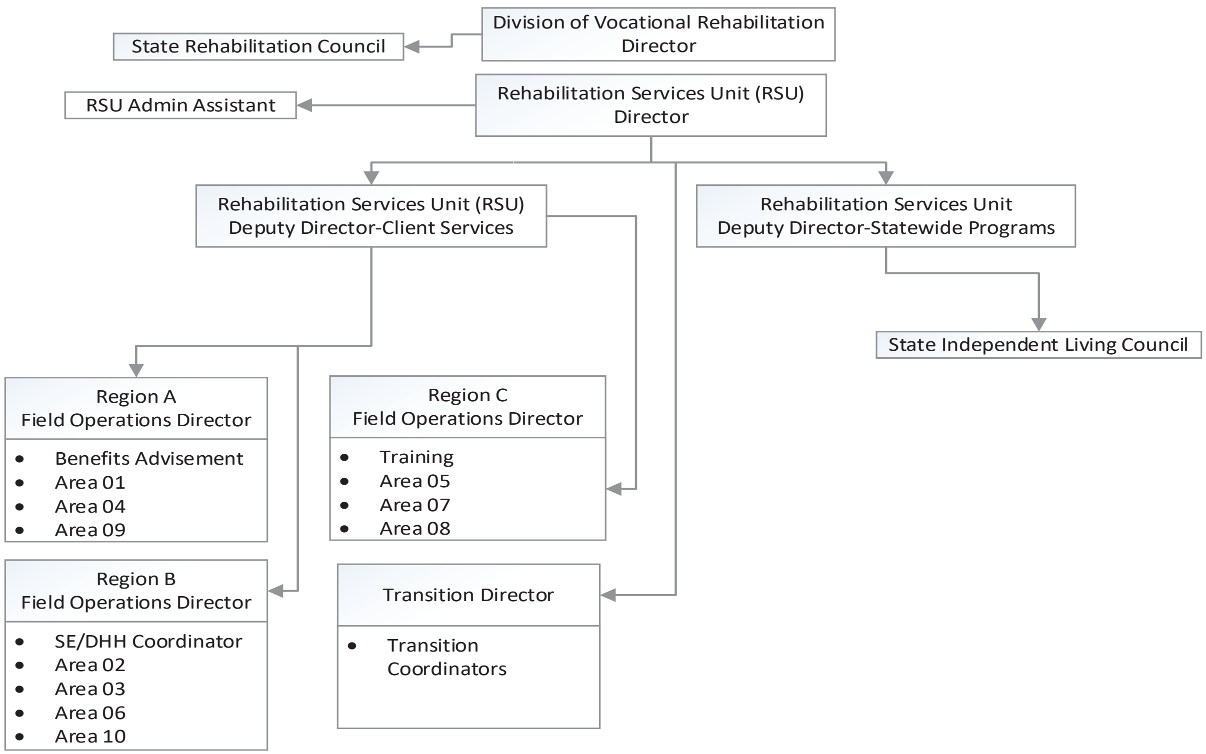
Operational(O) rate for FY28 will be

** Code A = additional leased vehicle request C = vehicle currently leased R = request to replace previously purchased vehicle

P508 Rehabilitation Services Unit

Agency Name:	**Division of Vocational Rehabilitation**	Business Unit:	**64400**
Program Name:	**Rehabilitation Services Program**	Program Code:	**P508**

FY28 APPROPRIATION REQUEST
ORGANIZATION CHART
FORM S-2



☑ Check Box if this form is a revision — Revision no: — Revision Date: 7/24/2026 — Page 1 of 1

Rehabilitation Services

BU	PCode	Department
64400	P508	000000

State of New Mexico

S-8 Financial Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE								
111	General Fund Transfers	6,404.6	6,404.6	6,404.6	0.0	7,212.6	0.0	7,212.6
112	Other Transfers	191.5	552.7	191.5	0.0	191.5	0.0	191.5
120	Federal Revenues	28,809.9	24,529.6	30,579.8	0.0	30,583.5	0.0	30,583.5
150	Fund Balance	0.0	1,459.9	0.0	0.0	0.0	0.0	0.0
REVENUE, TRANSFERS		**35,406.0**	**32,946.8**	**37,175.9**	**0.0**	**37,987.6**	**0.0**	**37,987.6**
REVENUE		**35,406.0**	**32,946.8**	**37,175.9**	**0.0**	**37,987.6**	**0.0**	**37,987.6**
EXPENSE								
200	Personal services and employee benefits	16,502.5	15,540.8	17,835.4	18,614.7	18,181.5	0.0	18,181.5
300	Contractual services	2,200.3	1,695.5	2,408.3	0.0	2,408.3	0.0	2,408.3
400	Other	16,503.2	15,710.5	16,732.2	0.0	17,197.8	0.0	17,197.8
EXPENDITURES		**35,206.0**	**32,946.8**	**36,975.9**	**18,614.69**	**37,787.6**	**0.0**	**37,787.6**
500	Other financing uses	200.0	0.0	200.0	0.0	200.0	0.0	200.0
OTHER FINANCING USES		**200.0**	**0.0**	**200.0**	**0**	**200.0**	**0.0**	**200.0**
EXPENSE		**35,406.0**	**32,946.8**	**37,175.9**	**18,614.69**	**37,987.6**	**0.0**	**37,987.6**
FTE POSITIONS								
810	Permanent	27.00	148.00	14.00	176.00	14.00	0.00	14.00
820	Term	148.00	0.00	163.00	0.00	164.00	0.00	164.00
FTEs		**175.00**	**148.00**	**177.00**	**176.00**	**178.00**	**0.00**	**178.00**
FTE POSITIONS		**175.00**	**148.00**	**177.00**	**176.00**	**178.00**	**0.00**	**178.00**

Rehabilitation Services

BU	PCode	Department	Fund
64400	P508	000000	50000

State of New Mexico

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE								
111	General Fund Transfers	6,404.6	6,404.6	6,404.6	0.0	7,212.6	0.0	7,212.6
112	Other Transfers	191.5	552.7	191.5	0.0	191.5	0.0	191.5
120	Federal Revenues	28,809.9	24,529.6	30,579.8	0.0	30,583.5	0.0	30,583.5
150	Fund Balance	0.0	1,459.9	0.0	0.0	0.0	0.0	0.0
REVENUE, TRANSFERS		**35,406.0**	**32,946.8**	**37,175.9**	**0.0**	**37,987.6**	**0.0**	**37,987.6**
REVENUE		**35,406.0**	**32,946.8**	**37,175.9**	**0.0**	**37,987.6**	**0.0**	**37,987.6**
EXPENSE								
200	Personal services and employee benefits	16,502.5	15,540.8	17,835.4	18,519.1	18,181.5	0.0	18,181.5
300	Contractual services	2,200.3	1,695.5	2,408.3	0.0	2,408.3	0.0	2,408.3
400	Other	16,503.2	15,710.5	16,732.2	0.0	17,197.8	0.0	17,197.8
EXPENDITURES		**35,206.0**	**32,946.8**	**36,975.9**	**18,519.14**	**37,787.6**	**0.0**	**37,787.6**
500	Other financing uses	200.0	0.0	200.0	0.0	200.0	0.0	200.0
OTHER FINANCING USES		**200.0**	**0.0**	**200.0**	**0**	**200.0**	**0.0**	**200.0**
EXPENSE		**35,406.0**	**32,946.8**	**37,175.9**	**18,519.14**	**37,987.6**	**0.0**	**37,987.6**
FTE POSITIONS								
810	Permanent	27.00	148.00	14.00	175.00	14.00	0.00	14.00
820	Term	148.00	0.00	163.00	0.00	164.00	0.00	164.00
FTEs		**175.00**	**148.00**	**177.00**	**175.00**	**178.00**	**0.00**	**178.00**
FTE POSITIONS		**175.00**	**148.00**	**177.00**	**175.00**	**178.00**	**0.00**	**178.00**

Rehabilitation Services

BU	PCode	Department
64400	P508	000000

State of New Mexico
S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request Base	FY 2028 Agency Request Expansion	FY 2028 Agency Request Total
499105	General Fd. Appropriation	6,404.6	6,404.6	6,404.6	0.0	7,212.6	0.0	7,212.6
111	**General Fund Transfers**	**6,404.6**	**6,404.6**	**6,404.6**	**0.0**	**7,212.6**	**0.0**	**7,212.6**
499905	Other Financing Sources	91.5	552.7	91.5	0.0	91.5	0.0	91.5
499906	OFS - INTRA-Agency	100.0	0.0	100.0	0.0	100.0	0.0	100.0
112	**Other Transfers**	**191.5**	**552.7**	**191.5**	**0.0**	**191.5**	**0.0**	**191.5**
451903	Federal Direct - Operating	28,809.9	24,529.6	30,579.8	0.0	30,583.5	0.0	30,583.5
120	**Federal Revenues**	**28,809.9**	**24,529.6**	**30,579.8**	**0.0**	**30,583.5**	**0.0**	**30,583.5**
325900	Restricted FB - Gov	0.0	1,459.9	0.0	0.0	0.0	0.0	0.0
150	**Fund Balance**	**0.0**	**1,459.9**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**
TOTAL REVENUE		**35,406.0**	**32,946.8**	**37,175.9**	**0.0**	**37,987.6**	**0.0**	**37,987.6**
520200	Term Positions	9,970.7	9,484.9	10,550.3	76.8	10,550.3	0.0	10,550.3
520300	Classified Perm Positions F/T	1,374.9	1,070.1	1,429.9	12,854.9	1,429.9	0.0	1,429.9
520600	Paid Unused Sick Leave	0.0	6.7	0.0	0.0	0.0	0.0	0.0
520700	Overtime & Other Premium Pay	0.0	96.0	54.4	0.0	0.0	0.0	0.0
520710	Longevity Pay	0.0	0.0	0.0	0.0	110.0	0.0	110.0
520800	Annl & Comp Paid At Separation	0.0	2.0	0.0	0.0	0.0	0.0	0.0
521100	Group Insurance Premium	1,417.1	1,680.4	1,878.3	2,102.8	2,066.2	0.0	2,066.2
521200	Retirement Contributions	2,348.1	1,989.3	2,442.0	2,513.9	2,442.0	0.0	2,442.0
521300	F I C A	933.6	787.6	970.9	795.0	970.9	0.0	970.9
521400	Workers' Comp Assessment Fee	1.6	1.5	1.6	0.0	1.6	0.0	1.6
521410	GSD Work Comp Insur Premium	46.4	48.0	40.0	0.0	51.7	0.0	51.7
521500	Unemployment Comp Premium	8.4	8.4	26.3	0.0	21.4	0.0	21.4
521600	Employee Liability Ins Premium	157.6	157.6	187.8	0.0	283.6	0.0	283.6
521700	RHC Act Contributions	244.1	208.3	253.9	271.4	253.9	0.0	253.9
200	**Personal services and employee benefits**	**16,502.5**	**15,540.8**	**17,835.4**	**18,614.7**	**18,181.5**	**0.0**	**18,181.5**
535100	Medical Services	0.0	0.5	0.0	0.0	0.0	0.0	0.0
535200	Professional Services	62.0	0.0	62.0	0.0	62.0	0.0	62.0
535300	Other Services	1,774.3	1,490.8	1,982.3	0.0	1,982.3	0.0	1,982.3
535500	Attorney Services	0.0	1.3	0.0	0.0	0.0	0.0	0.0
535600	IT Services	364.0	202.9	364.0	0.0	364.0	0.0	364.0

State of New Mexico
S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
300	**Contractual services**	**2,200.3**	**1,695.5**	**2,408.3**	**0.0**	**2,408.3**	**0.0**	**2,408.3**
542100	Employee I/S Mileage & Fares	13.0	7.5	13.0	0.0	13.0	0.0	13.0
542200	Employee I/S Meals & Lodging	100.0	73.7	100.0	0.0	100.0	0.0	100.0
542300	Brd & Comm Mbr Meals & Lodging	0.0	0.8	0.0	0.0	0.0	0.0	0.0
542310	Brd & Comm Mbr Mileage & Fares	0.0	1.4	0.0	0.0	0.0	0.0	0.0
542500	Transp - Fuel & Oil	18.0	17.0	18.0	0.0	20.0	0.0	20.0
542600	Transp - Parts & Supplies	2.0	1.8	2.0	0.0	3.0	0.0	3.0
542800	State Transp Pool Charges	229.2	279.0	233.9	0.0	315.0	0.0	315.0
543200	Maint - Furn, Fixt, Equipment	10.0	1.9	10.0	0.0	2.0	0.0	2.0
543300	Maint - Buildings & Structures	10.0	0.0	10.0	0.0	2.0	0.0	2.0
543500	Maint - Supplies	0.0	4.4	0.0	0.0	0.0	0.0	0.0
543820	Maintenance IT	19.0	0.0	19.0	0.0	19.0	0.0	19.0
543830	IT HW/SW Agreements	843.9	282.3	843.9	0.0	843.9	0.0	843.9
544000	Supply Inventory IT	267.2	191.5	267.2	0.0	247.2	0.0	247.2
544100	Supplies-Office Supplies	25.0	14.2	25.0	0.0	15.0	0.0	15.0
544400	Supplies-Field Supplies	0.0	0.2	0.0	0.0	0.0	0.0	0.0
544800	Supplies-Education&Recreation	0.0	61.6	0.0	0.0	60.0	0.0	60.0
544900	Supplies-Inventory Exempt	75.0	4.7	75.0	0.0	15.0	0.0	15.0
545600	Reporting & Recording	0.0	1.9	0.0	0.0	0.0	0.0	0.0
545700	ISD Services	205.0	164.0	153.3	0.0	235.8	0.0	235.8
545710	DOIT HCM Assessment Fees	60.9	60.9	67.3	0.0	67.4	0.0	67.4
545900	Printing & Photo Services	30.0	23.4	30.0	0.0	30.0	0.0	30.0
546100	Postage & Mail Services	30.0	17.3	30.0	0.0	30.0	0.0	30.0
546400	Rent Of Land & Buildings	1,769.2	1,822.6	2,200.8	0.0	2,400.0	0.0	2,400.0
546409	Rent Expense - Interagency	35.0	35.8	35.0	0.0	35.0	0.0	35.0
546500	Rent Of Equipment	66.7	70.6	66.7	0.0	66.7	0.0	66.7
546600	Communications	12.4	0.0	12.4	0.0	0.0	0.0	0.0
546610	DOIT Telecommunications	299.1	561.5	388.4	0.0	615.2	0.0	615.2
546700	Subscriptions/Dues/License Fee	35.5	22.7	35.5	0.0	35.5	0.0	35.5

Rehabilitation Services

BU	PCode	Department
64400	P508	000000

State of New Mexico
S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
546800	Employee Training & Education	50.0	33.8	50.0	0.0	50.0	0.0	50.0
546810	Board Member Training	0.0	1.1	0.0	0.0	0.0	0.0	0.0
546900	Advertising	3.0	0.5	3.0	0.0	3.0	0.0	3.0
547300	Care & Support	11,904.7	11,886.8	11,653.4	0.0	11,653.4	0.0	11,653.4
547900	Miscellaneous Expense	5.0	5.4	5.0	0.0	5.0	0.0	5.0
547999	Request to Pay Prior Year	10.0	5.9	10.0	0.0	10.0	0.0	10.0
548300	Information Tech Equipment	321.4	0.0	321.4	0.0	250.0	0.0	250.0
549600	Employee O/S Mileage & Fares	18.0	19.5	18.0	0.0	21.5	0.0	21.5
549700	Employee O/S Meals & Lodging	30.0	33.3	30.0	0.0	30.0	0.0	30.0
549800	Brd & Comm O/S Mileage & Fares	1.0	1.0	1.0	0.0	1.2	0.0	1.2
549900	Brd & Comm O/S Meals & Lodging	4.0	0.4	4.0	0.0	3.0	0.0	3.0
400	**Other**	**16,503.2**	**15,710.5**	**16,732.2**	**0.0**	**17,197.8**	**0.0**	**17,197.8**
555100	Other Financing Uses	200.0	0.0	200.0	0.0	200.0	0.0	200.0
500	**Other financing uses**	**200.0**	**0.0**	**200.0**	**0.0**	**200.0**	**0.0**	**200.0**
TOTAL EXPENSE		**35,406.0**	**32,946.8**	**37,175.9**	**18,614.7**	**37,987.6**	**0.0**	**37,987.6**
810	Permanent	27.00	148.00	27.00	176.00	14.00	0.00	14.00
810	**Permanent**	**27.00**	**148.00**	**27.00**	**176.00**	**14.00**	**0.00**	**14.00**
820	Term	148.00	0.00	148.00	0.00	164.00	0.00	164.00
820	**Term**	**148.00**	**0.00**	**148.00**	**0.00**	**164.00**	**0.00**	**164.00**
TOTAL FTE POSITIONS		**175.00**	**148.00**	**175.00**	**176.00**	**178.00**	**0.00**	**178.00**

Rehabilitation Services

State of New Mexico

P-1 Program Overview

BU	PCode
64400	P508

Program Description:

The New Mexico Division of Vocational Rehabilitation (NMDVR) provides vocational rehabilitation services to New Mexicans with disabilities under the Rehabilitation Act of 1973, as amended by the Workforce Innovation and Opportunity Act of 2014. The Rehabilitation Services Unit (RSU) works with eligible individuals to prepare for, obtain, maintain, and advance in competitive integrated employment. NMDVR also provides Pre-Employment Transition Services to students with disabilities who are eligible or potentially eligible for vocational rehabilitation services.
The RSU carries out this work in support of the agency's vision that every New Mexican with a disability has the opportunity to contribute to the state's quality of life and economic prosperity. Services are individualized and delivered in partnership with participants based on their employment goals, strengths, abilities, needs, interests, and informed choice.
The RSU is focused on five strategic priorities:
• Delivering services that lead to successful employment outcomes and greater independence for participants.
• Building strong relationships with employers, workforce partners, schools, service providers, and community organizations to increase employment opportunities for individuals with disabilities.
• Maintaining a professional, collaborative, and inclusive environment that supports staff and the individuals we serve.
• Managing financial and human resources responsibly so that available resources are directed toward effective service delivery.
• Using participant and stakeholder feedback to identify opportunities for improvement and strengthen the quality of services.
WIOA Program Focus - NMDVR
NMDVR's work under WIOA places a strong emphasis on preparing individuals with disabilities for meaningful participation in the workforce. Major areas of focus include:
• Expanding services to students and youth with disabilities and connecting them earlier to career exploration, work experience, education, training, and employment opportunities.
• Supporting individuals with disabilities in achieving competitive integrated employment in community settings.
• Carrying out federal requirements related to individuals with disabilities who are employed at subminimum wage and providing required career counseling and information.
• Maintaining a qualified vocational rehabilitation workforce capable of providing effective counseling, guidance, case management, and employment services.
Service Provision
The RSU provides a range of individualized services based on each participant's vocational needs and employment goal. Services include, but are not limited to:
• Pre-Employment Transition Services, including job exploration counseling, work-based learning experiences, counseling on postsecondary education and training opportunities, workplace readiness training, and instruction in self-advocacy.
• Medical, psychological, vocational, and other assessments used to identify disability-related needs, strengths, abilities, and barriers to employment.
• Physical and psychological restoration services when necessary to address disability-related barriers that affect an individual's ability to pursue employment.
• Education, vocational training, and other skill development necessary to support an individualized employment goal.
• Rehabilitation technology and other necessary tools or supports that improve accessibility and an individual's ability to prepare for or perform work.
• Job development, placement assistance, workforce preparation, job coaching, and other employment supports that help participants enter and succeed in the workforce.
Eligibility and Access to NMDVR Services
Individuals seeking vocational rehabilitation services must meet applicable eligibility requirements:
• A person must have a documented disability that creates a substantial impediment to employment and requires vocational rehabilitation services to achieve an employment outcome.
• Vocational Rehabilitation Counselors are responsible for determining eligibility and working directly with participants throughout the vocational rehabilitation process.
• Once an individual is determined eligible, the counselor and participant work together to develop an Individualized

• Once an individual is determined eligible, the counselor and participant work together to develop an Individualized Plan for Employment. The IPE identifies the participant's employment goal and the services necessary to achieve that goal.

Participants exercise informed choice throughout the process, including decisions about:

• Their employment goal
• The services needed to achieve the goal
• The selection of service providers

This individualized approach allows services to be developed around the participant's needs, preferences, strengths, abilities, and employment objectives.

Staffing and Structure

NMDVR uses a statewide field structure to provide vocational rehabilitation services throughout New Mexico.

Rehabilitation service teams include:

• Deputy Directors
• Field Operations Directors
• Program Managers
• Vocational Rehabilitation Counselors
• Rehabilitation Technicians
• Administrative Assistants

Staff is located across multiple offices throughout the state to provide access to services in the communities where participants live and work. This structure provides both local service delivery and management oversight while supporting consistency in the administration of the vocational rehabilitation program.

Employer Engagement and Work-Based Learning

Employer engagement is an important part of helping participants move from preparation and training into employment. NMDVR works with employers and workforce partners to identify employment opportunities, respond to workforce needs, and increase awareness of the value individuals with disabilities bring to the workplace.

• NMDVR's Business Outreach Unit supports this work by:
• Educating employers about hiring and retaining individuals with disabilities.
• Providing information, training, and resources to employers.
• Identifying employer workforce needs and opportunities.
• Helping connect employers with qualified individuals with disabilities.
• Supporting successful employment outcomes when additional coordination or assistance is needed.

Work-based learning opportunities also give students and participants the opportunity to develop workplace skills, gain practical experience, and better understand employer expectations before entering permanent employment.

State of New Mexico

P-1 Program Overview

BU	PCode
64400	P508

Major Issues and Accomplishments:

• During SFY26, NMDVR served 8,278 individuals with disabilities. Of those served, 2,709 participants engaged in services under an Individualized Plan for Employment.
• NMDVR supported 665 participants in achieving competitive integrated employment and successful rehabilitative closures.
• NMDVR counselors continued providing Pre-Employment Transition Services during SFY26. Partnerships with vendors expanded access to work-based learning opportunities for eligible and potentially eligible students. Continued outreach to local educational agencies also strengthened NMDVR's ability to connect with students with disabilities throughout the state.
• NMDVR maintained its contract with the University of New Mexico Center for Development and Disability to strengthen the quality of employment support services provided to individuals with disabilities.
• NMDVR continued its collaboration with the three Tribal Vocational Rehabilitation programs to coordinate services for American Indians with disabilities who may be jointly served. Most recently, NMDVR advanced its updated agreements with the three Tribal Vocational Rehabilitation programs, and NMDVR legal review has been completed. This work strengthens interagency coordination and supports continuity of VR services for individuals served by both systems.
• In the Northern Region, NMDVR remained co-located at one-stop centers in San Juan and Santa Fe counties and maintained a presence through four affiliate American Job Centers. These partnerships provide participants with access to a broader range of workforce services and support coordination with other WIOA programs.
• NMDVR continued working with the state's subminimum-wage employer to provide required career counseling and information to individuals with disabilities earning subminimum wages.

• During SFY26, NMDVR advanced plans to establish a co-located presence at Northern New Mexico College to improve access to VR services, strengthen coordination with campus partners, and support pathways from education to competitive integrated employment. The lease process is currently underway.

• During SFY26, NMDVR initiated the contracting process with San Diego State University Research Foundation (SDSURF) for the upcoming Comprehensive Statewide Needs Assessment (CSNA). The assessment will identify statewide VR needs, service gaps, and opportunities for improvement. Findings from the CSNA will directly inform NMDVR's State Plan, which will require a full rewrite in FY28, helping ensure future priorities and strategies are grounded in current statewide needs.
Challenges
• Recruitment and retention continue to affect several positions within the Rehabilitation Services Unit. The RSU currently has a 12% vacancy rate, including positions that provide direct services to participants. Filling vacancies and retaining qualified staff remain important to maintaining timely and consistent service delivery.
• Access to qualified service providers continues to be limited in rural areas of New Mexico. Limited provider availability can reduce participant choice and make it more difficult to arrange services within reasonable timeframes.
• Flat funding levels continue to place pressure on the program as personnel, operating, and service costs increase. Maintaining adequate resources is necessary to preserve service capacity and continue meeting participant needs statewide.

Overview of Request:

P508 Rehabilitation Services Unit is requesting an increase of $808.0 thousand in General Funding to match with the Vocational Rehabilitation Services Grant. The requested increase is necessary in order to fully utilize awarded federal funding. The rest of the RSU FY28 request remains flat.

Programmatic Changes:

No substantial programmatic changes are anticipated.

P-1 Program Overview

BU	PCode
64400	P508

Base Budget Justification: RSU's GF increase of $808 thousand, if approved, would enable RSU to use an additional $2.89M in federal funding that the program is currently unable to use due to current state match levels. This increase in funding would allow RSU to maintain adequate staffing levels while also serving additional clients, including students with disabilities. The increase is needed to address higher fixed rates, higher employer cost of employee benefits, and higher costs of providing direct client services seen in recent state fiscal years.

REV EXP COMPARISON

(Dollars in Thousands)

64400 - Vocational Rehabilitation Division

P508 - Rehabilitation Services

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES Totals:	**7,212.6**	**0.0**	**191.5**	**30,583.5**	**37,987.6**
Personal services and employee benefits	6,030.6	0.0	0.0	12,150.9	18,181.5
Contractual services	0.0	0.0	0.0	2,408.3	2,408.3
Other	1,182.0	0.0	191.5	15,824.3	17,197.8
Other financing uses	0.0	0.0	0.0	200.0	200
USES Total:	**7,212.6**	**0.0**	**191.5**	**30,583.5**	**37,987.6**
Net:	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**

Detail of Federal Funds Revenue (numbers in thousands)

Agency: Division of Vocational Rehabilitation
BU: 64400
Program: Rehabilitation Services Unit
Program Code: P508

FUND	REVENUE ACCOUNT	GRANT NAME	MATCH RATIO	EXP. DATE	TOTAL GRANT AMOUNT	FY26 ACTUALS	FY27 OPBUD	FY28 REQUEST BASE	FY28 REQUEST EXPANSION	FY28 REQUEST TOTAL
50000	451903	State Vocational Rehabilitation Services-FFY25	21.3/78.7	9/30/2026	24,942.1	8,558.3	0.0	0.0	0.0	0.0
50000	451903	State Vocational Rehabilitation Services-FFY26	21.3/78.7	9/30/2027	24,942.1	15,971.3	7,970.8	1,000.0	0.0	1,000.0
50000	451903	State Vocational Rehabilitation Services-FFY27	21.3/78.7	9/30/2028	26,148.0	0.0	22,609.0	3,539.0	0.0	3,539.0
50000	451903	State Vocational Rehabilitation Services-FFY28	21.3/78.7	9/30/2029	26,148.0	0.0	0.0	26,044.5	0.0	26,044.5
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
				TOTALS		24,529.60	30,579.80	30,583.50	0.00	30,583.50

Rehabilitation Services

BU 64400 **PCode** P508

State of New Mexico
E4 PCode Detail
(Dollars in Thousands)

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
00000	520300	Classified Perm Positions F/T	0.0	0.0	59.5	0.0	0.0	0.0	0.0	0.0	
00000	521100	Group Insurance Premium	0.0	0.0	7.1	0.0	0.0	0.0	0.0	0.0	
00000	521200	Retirement Contributions	0.0	0.0	22.6	0.0	0.0	0.0	0.0	0.0	
00000	521300	F I C A	0.0	0.0	3.6	0.0	0.0	0.0	0.0	0.0	
00000	521700	RHC Act Contributions	0.0	0.0	2.6	0.0	0.0	0.0	0.0	0.0	
50000	520200	Term Positions	9,484.9	10,550.3	76.8	3,764.7	0.0	0.0	6,785.6	10,550.3	
50000	520300	Classified Perm Positions F/T	1,070.1	1,429.9	12,795.4	183.5	0.0	0.0	1,246.4	1,429.9	
50000	520600	Paid Unused Sick Leave	6.7	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	520700	Overtime & Other Premium Pay	96.0	54.4	0.0	0.0	0.0	0.0	0.0	0.0	
50000	520710	Longevity Pay	0.0	0.0	0.0	60.0	0.0	0.0	50.0	110.0	
50000	520800	Annl & Comp Paid At Separation	2.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	521100	Group Insurance Premium	1,680.4	1,878.3	2,095.6	520.9	0.0	0.0	1,545.3	2,066.2	
50000	521200	Retirement Contributions	1,989.3	2,442.0	2,491.2	761.4	0.0	0.0	1,680.6	2,442.0	
50000	521300	F I C A	787.6	970.9	791.3	302.7	0.0	0.0	668.2	970.9	
50000	521400	Workers' Comp Assessment Fee	1.5	1.6	0.0	1.6	0.0	0.0	0.0	1.6	
50000	521410	GSD Work Comp Insur Premium	48.0	40.0	0.0	51.7	0.0	0.0	0.0	51.7	
50000	521500	Unemployment Comp Premium	8.4	26.3	0.0	21.4	0.0	0.0	0.0	21.4	
50000	521600	Employee Liability Ins Premium	157.6	187.8	0.0	283.6	0.0	0.0	0.0	283.6	
50000	521700	RHC Act Contributions	208.3	253.9	268.7	79.1	0.0	0.0	174.8	253.9	
	200	**Personal services and employee benefits**	**15,540.8**	**17,835.4**	**18,614.7**	**6,030.6**	**0.0**	**0.0**	**12,150.9**	**18,181.5**	
50000	542100	Employee I/S Mileage & Fares	7.5	13.0	0.0	0.0	0.0	0.0	13.0	13.0	
50000	542200	Employee I/S Meals & Lodging	73.7	100.0	0.0	0.0	0.0	0.0	100.0	100.0	
50000	542300	Brd & Comm Mbr Meals & Lodging	0.8	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	542310	Brd & Comm Mbr Mileage & Fares	1.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	542500	Transp - Fuel & Oil	17.0	18.0	0.0	20.0	0.0	0.0	0.0	20.0	
50000	542600	Transp - Parts & Supplies	1.8	2.0	0.0	3.0	0.0	0.0	0.0	3.0	
50000	542800	State Transp Pool Charges	279.0	233.9	0.0	315.0	0.0	0.0	0.0	315.0	
50000	543200	Maint - Furn, Fixt, Equipment	1.9	10.0	0.0	0.0	0.0	0.0	2.0	2.0	
50000	543300	Maint - Buildings & Structures	0.0	10.0	0.0	0.0	0.0	0.0	2.0	2.0	
50000	543500	Maint - Supplies	4.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	543820	Maintenance IT	0.0	19.0	0.0	0.0	0.0	0.0	19.0	19.0	
50000	543830	IT HW/SW Agreements	282.3	843.9	0.0	0.0	0.0	0.0	843.9	843.9	
50000	544000	Supply Inventory IT	191.5	267.2	0.0	0.0	0.0	0.0	247.2	247.2	
50000	544100	Supplies-Office Supplies	14.2	25.0	0.0	0.0	0.0	0.0	15.0	15.0	
50000	544400	Supplies-Field Supplies	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	

Rehabilitation Services

BU	PCode
64400	P508

State of New Mexico
E4 PCode Detail
(Dollars in Thousands)

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
50000	544800	Supplies-Education&Recreation	61.6	0.0	0.0	0.0	0.0	0.0	60.0	60.0	
50000	544900	Supplies-Inventory Exempt	4.7	75.0	0.0	0.0	0.0	0.0	15.0	15.0	
50000	545600	Reporting & Recording	1.9	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	545700	ISD Services	164.0	153.3	0.0	228.8	0.0	0.0	7.0	235.8	
50000	545710	DOIT HCM Assessment Fees	60.9	67.3	0.0	0.0	0.0	0.0	67.4	67.4	
50000	545900	Printing & Photo Services	23.4	30.0	0.0	0.0	0.0	0.0	30.0	30.0	
50000	546100	Postage & Mail Services	17.3	30.0	0.0	0.0	0.0	0.0	30.0	30.0	
50000	546400	Rent Of Land & Buildings	1,822.6	2,200.8	0.0	0.0	0.0	191.5	2,208.5	2,400.0	
50000	546409	Rent Expense - Interagency	35.8	35.0	0.0	0.0	0.0	0.0	35.0	35.0	
50000	546500	Rent Of Equipment	70.6	66.7	0.0	0.0	0.0	0.0	66.7	66.7	
50000	546600	Communications	0.0	12.4	0.0	0.0	0.0	0.0	0.0	0.0	
50000	546610	DOIT Telecommunications	561.5	388.4	0.0	615.2	0.0	0.0	0.0	615.2	
50000	546700	Subscriptions/Dues/License Fee	22.7	35.5	0.0	0.0	0.0	0.0	35.5	35.5	
50000	546800	Employee Training & Education	33.8	50.0	0.0	0.0	0.0	0.0	50.0	50.0	
50000	546810	Board Member Training	1.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
50000	546900	Advertising	0.5	3.0	0.0	0.0	0.0	0.0	3.0	3.0	
50000	547300	Care & Support	11,886.8	11,653.4	0.0	0.0	0.0	0.0	11,653.4	11,653.4	
50000	547900	Miscellaneous Expense	5.4	5.0	0.0	0.0	0.0	0.0	5.0	5.0	
50000	547999	Request to Pay Prior Year	5.9	10.0	0.0	0.0	0.0	0.0	10.0	10.0	
50000	548300	Information Tech Equipment	0.0	321.4	0.0	0.0	0.0	0.0	250.0	250.0	
50000	549600	Employee O/S Mileage & Fares	19.5	18.0	0.0	0.0	0.0	0.0	21.5	21.5	
50000	549700	Employee O/S Meals & Lodging	33.3	30.0	0.0	0.0	0.0	0.0	30.0	30.0	
50000	549800	Brd & Comm O/S Mileage & Fares	1.0	1.0	0.0	0.0	0.0	0.0	1.2	1.2	
50000	549900	Brd & Comm O/S Meals & Lodging	0.4	4.0	0.0	0.0	0.0	0.0	3.0	3.0	
	400	**Other**	**15,710.5**	**16,732.2**	**0.0**	**1,182.0**	**0.0**	**191.5**	**15,824.3**	**17,197.8**	
50000	555100	Other Financing Uses	0.0	200.0	0.0	0.0	0.0	0.0	0.0	0.0	
	500	**Other financing uses**	**0.0**	**200.0**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**	
	TOTAL EXPENSE		**31,251.3**	**34,767.6**	**18,614.7**	**7,212.6**	**0.0**	**191.5**	**27,975.2**	**35,379.3**	

Rehabilitation Services

BU 64400 **PCode** P508

State of New Mexico

Contract by PCode Detail

(Dollars in Thousands)

Fund	Account		#	Contract Purpose	Actuals	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
50000	535100	Medical Services	1000		0.5	0.0	0.0	0.0	0.0	0.0	
50000	535200	Professional Services	1000	Interpretation Services	0.0	0.0	0.0	0.0	62.0	62.0	
50000	535300	Other Services	1000	Pre-Employment Transition Services	1,490.8	0.0	0.0	0.0	1,982.3	1,982.3	
50000	535500	Attorney Services	1000		1.3	0.0	0.0	0.0	0.0	0.0	
50000	535600	IT Services	1000	Client Services IT Database	202.9	0.0	0.0	0.0	364.0	364.0	
	TOTAL EXPENSE				**1,695.5**	**0.0**	**0.0**	**0.0**	**2,408.3**	**2,408.3**	

FY28 APPROPRIATION REQUEST
FORM E-6B LEASED PASSENGER-RELATED VEHICLES
Account code 542800

LEASED VEHICLE INFORMATION @ 7/1/26

Agency Name: Division of Vocational Rehabilitation

Program Name: Rehabilitation Services Unit

Business Unit: 64400

Program Code: P508

	LONG TERM LEASES ONLY							Long Term Only			SHORT TERM ONLY			
							Lease Type	A	B	A x B = C	D	E	D x E = F	
Item No.	Year	Make/Model	Vehicle Type	A** R C	License Plate Number	Mileage As of 7/1/26	Operational (O) or Standard (S)	FY28 Monthly Rate S= Rate Schedule	Number of months to lease	Total cost Rate FY28	Daily Rate Based On Vehicle Type	No. of Days	Total Lease Rate	Put (x) if Fed $
1	2008	Chevy/Uplander	05A	C	000336SG	139,806	Operational (O)	729	12	8,746.1			-	
2	2009	Ford/Focus	02B	C	001315SG	132,679	Operational (O)	512	12	6,140.6			-	
3	2016	Chevy/Impala	02C	C	005029SG	103,520	Operational (O)	529	12	6,353.6			-	
4	2016	Nissan/Altima	02B	C	005550SG	73,757	Operational (O)	512	12	6,140.6			-	
5	2016	Nissan/Altima	02B	C	005551SG	52,812	Operational (O)	512	12	6,140.6			-	
6	2025	Honda/Accord	02BH	C	010982SG	10,187	Standard (S)	766	12	9,187.4			-	
7	2025	Honda/Accord	02BH	C	010994SG	2,736	Standard (S)	766	12	9,187.4			-	
8	2023	Dodge/Durango	06A	C	011012SG	10,746	Standard (S)	707	12	8,484.6			-	
9	2023	Dodge/Durango	06A	C	011014SG	7,288	Standard (S)	707	12	8,484.6			-	
10	2023	Dodge/Durango	06A	C	011015SG	9,613	Standard (S)	707	12	8,484.6			-	
11	2023	Dodge/Durango	06A	C	011017SG	10,455	Standard (S)	707	12	8,484.6			-	
12	2023	Dodge/Durango	06A	C	011030SG	8,129	Standard (S)	707	12	8,484.6			-	
13	2023	Dodge/Durango	06A	C	011035SG	7,279	Standard (S)	707	12	8,484.6	-		-	
14	2025	Honda/Accord	02BH	C	011234SG	3,673	Standard (S)	766	12	9,187.4			-	
15	2025	Honda/Accord	02BH	C	011509SG	5,899	Standard (S)	766	12	9,187.4			-	
16	2025	Honda/Accord	02BH	C	011518SG	7,412	Standard (S)	766	12	9,187.4			-	
17	2025	Honda/Accord	02BH	C	011542SG	2,054	Standard (S)	766	12	9,187.4			-	
18	2025	Honda/Accord	02BH	C	011544SG	1,954	Standard (S)	766	12	9,187.4			-	
19	2025	Honda/Accord	02BH	C	011545SG	1,942	Standard (S)	766	12	9,187.4			-	
20	2025	Honda/Accord	02BH	C	011548SG	4,682	Standard (S)	766	12	9,187.4			-	
21	2025	Honda/Accord	02BH	C	011549SG	3,533	Standard (S)	766	12	9,187.4			-	
22	2025	Honda/Accord	02BH	C	011550SG	4,122	Standard (S)	766	12	9,187.4			-	
23	2025	Honda/Accord	02BH	C	011551SG	1,421	Standard (S)	766	12	9,187.4			-	
24	2025	Honda/Accord	02BH	C	011556SG	4,271	Standard (S)	766	12	9,187.4			-	
25	2025	Honda/Accord	02BH	C	011559SG	1,766	Standard (S)	766	12	9,187.4			-	
26	2025	Honda/Accord	02BH	C	011561SG	3,673	Standard (S)	766	12	9,187.4			-	
27	2025	Honda/Accord	02BH	C	011563SG	2,772	Standard (S)	766	12	9,187.4	-		-	
28	2025	Honda/Accord	02BH	C	011573SG	2,649	Standard (S)	766	12	9,187.4			-	

FY28 APPROPRIATION REQUEST
FORM E-6B LEASED PASSENGER-RELATED VEHICLES
Account code 542800

LEASED VEHICLE INFORMATION @ 7/1/26

Agency Name: Division of Vocational Rehabilitation | Business Unit: 64400

Program Name: Rehabilitation Services Unit | Program Code: P508

	LONG TERM LEASES ONLY							Long Term Only			SHORT TERM ONLY			
							Lease Type	A	B	A x B = C	D	E	D x E = F	
Item No.	Year	Make/Model	Vehicle Type	A** R C	License Plate Number	Mileage As of 7/1/26	Operational (O) or Standard (S)	FY28 Monthly Rate S= Rate Schedule	Number of months to lease	Total cost Rate FY28	Daily Rate Based On Vehicle Type	No. of Days	Total Lease Rate	Put (x) if Fed $
29	2025	Honda/Accord	02BH	C	011582SG	3,547	Standard (S)	766	12	9,187.4			-	
30	2025	Honda/Accord	02BH	C	011589SG	3,577	Standard (S)	766	12	9,187.4			-	
31	2025	Honda/Accord	02BH	C	011591SG	3,457	Standard (S)	766	12	9,187.4			-	
32	2025	Honda/Accord	02BH	C	011594SG	4,277	Standard (S)	766	12	9,187.4			-	
33	2025	Honda/Accord	02BH	C	011595SG	4,971	Standard (S)	766	12	9,187.4			-	
34	2025	Honda/Accord	02BH	C	011662SG	430	Standard (S)	766	12	9,187.4			-	
35	2025	Honda/Accord	02BH	C	011682SG	3,312	Standard (S)	766	12	9,187.4			-	
36	2025	Honda/Accord	02BH	C	011699SG	1,720	Standard (S)	766	12	9,187.4			-	
									TOTAL LONG TERM:	314,115.2	TOTAL SHORT TERM:		-	

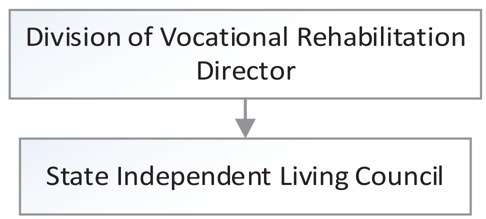
Operational(O) rate for FY28 will be

** Code A = additional leased vehicle request C = vehicle currently leased R = request to replace previously purchased vehicle

P509 Independent Living Services

Agency Name:	**Division of Vocational Rehabilitation**	Business Unit:	**64400**
Program Name:	**Independent Living Services Program**	Program Code:	**P509**

FY28 APPROPRIATION REQUEST
ORGANIZATION CHART
FORM S-2



☐ Check Box if this form is a revision Revision no: Revision Date:

Independent Living Services

BU	PCode	Department
64400	P509	000000

State of New Mexico

S-8 Financial Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE								
111	General Fund Transfers	662.7	662.7	662.7	0.0	1,000.0	0.0	1,000.0
112	Other Transfers	7.5	0.0	8.6	0.0	1.1	0.0	1.1
120	Federal Revenues	1,421.5	1,415.8	1,420.4	0.0	1,090.6	0.0	1,090.6
REVENUE, TRANSFERS		**2,091.7**	**2,078.5**	**2,091.7**	**0.0**	**2,091.7**	**0.0**	**2,091.7**
REVENUE		**2,091.7**	**2,078.5**	**2,091.7**	**0.0**	**2,091.7**	**0.0**	**2,091.7**
EXPENSE								
300	Contractual services	51.5	90.6	95.0	0.0	95.0	0.0	95.0
400	Other	2,007.7	1,956.9	1,987.1	0.0	1,987.1	0.0	1,987.1
EXPENDITURES		**2,059.2**	**2,047.5**	**2,082.1**	**0**	**2,082.1**	**0.0**	**2,082.1**
500	Other financing uses	32.5	31.0	9.6	0.0	9.6	0.0	9.6
OTHER FINANCING USES		**32.5**	**31.0**	**9.6**	**0**	**9.6**	**0.0**	**9.6**
EXPENSE		**2,091.7**	**2,078.5**	**2,091.7**	**0**	**2,091.7**	**0.0**	**2,091.7**

Independent Living Services

BU	PCode	Department	Fund
64400	P509	000000	20570

State of New Mexico

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE								
111	General Fund Transfers	662.7	662.7	662.7	0.0	1,000.0	0.0	1,000.0
112	Other Transfers	7.5	0.0	8.6	0.0	1.1	0.0	1.1
120	Federal Revenues	1,421.5	1,415.8	1,420.4	0.0	1,090.6	0.0	1,090.6
REVENUE, TRANSFERS		**2,091.7**	**2,078.5**	**2,091.7**	**0.0**	**2,091.7**	**0.0**	**2,091.7**
REVENUE		**2,091.7**	**2,078.5**	**2,091.7**	**0.0**	**2,091.7**	**0.0**	**2,091.7**
EXPENSE								
300	Contractual services	51.5	90.6	95.0	0.0	95.0	0.0	95.0
400	Other	2,007.7	1,956.9	1,987.1	0.0	1,987.1	0.0	1,987.1
EXPENDITURES		**2,059.2**	**2,047.5**	**2,082.1**	**0**	**2,082.1**	**0.0**	**2,082.1**
500	Other financing uses	32.5	31.0	9.6	0.0	9.6	0.0	9.6
OTHER FINANCING USES		**32.5**	**31.0**	**9.6**	**0**	**9.6**	**0.0**	**9.6**
EXPENSE		**2,091.7**	**2,078.5**	**2,091.7**	**0**	**2,091.7**	**0.0**	**2,091.7**

Independent Living Services

BU	PCode	Department
64400	P509	000000

State of New Mexico
S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
499105	General Fd. Appropriation	662.7	662.7	662.7	0.0	1,000.0	0.0	1,000.0
111	**General Fund Transfers**	**662.7**	**662.7**	**662.7**	**0.0**	**1,000.0**	**0.0**	**1,000.0**
499905	Other Financing Sources	0.0	0.0	7.5	0.0	0.0	0.0	0.0
499906	OFS - INTRA-Agency	7.5	0.0	1.1	0.0	1.1	0.0	1.1
112	**Other Transfers**	**7.5**	**0.0**	**8.6**	**0.0**	**1.1**	**0.0**	**1.1**
451903	Federal Direct - Operating	1,421.5	1,415.8	1,420.4	0.0	1,090.6	0.0	1,090.6
120	**Federal Revenues**	**1,421.5**	**1,415.8**	**1,420.4**	**0.0**	**1,090.6**	**0.0**	**1,090.6**
TOTAL REVENUE		**2,091.7**	**2,078.5**	**2,091.7**	**0.0**	**2,091.7**	**0.0**	**2,091.7**
535200	Professional Services	0.0	90.6	0.0	0.0	95.0	0.0	95.0
535300	Other Services	51.5	0.0	95.0	0.0	0.0	0.0	0.0
300	**Contractual services**	**51.5**	**90.6**	**95.0**	**0.0**	**95.0**	**0.0**	**95.0**
542300	Brd & Comm Mbr Meals & Lodging	1.0	0.4	1.0	0.0	1.0	0.0	1.0
542310	Brd & Comm Mbr Mileage & Fares	1.0	1.1	1.0	0.0	1.0	0.0	1.0
544100	Supplies-Office Supplies	0.0	0.0	0.0	0.0	0.5	0.0	0.5
546700	Subscriptions/Dues/License Fee	0.0	0.6	0.0	0.0	0.8	0.0	0.8
546900	Advertising	4.9	0.0	4.9	0.0	3.6	0.0	3.6
547300	Care & Support	2,000.8	1,954.8	1,980.2	0.0	1,980.2	0.0	1,980.2
400	**Other**	**2,007.7**	**1,956.9**	**1,987.1**	**0.0**	**1,987.1**	**0.0**	**1,987.1**
555100	Other Financing Uses	32.5	31.0	9.6	0.0	9.6	0.0	9.6
500	**Other financing uses**	**32.5**	**31.0**	**9.6**	**0.0**	**9.6**	**0.0**	**9.6**
TOTAL EXPENSE		**2,091.7**	**2,078.5**	**2,091.7**	**0.0**	**2,091.7**	**0.0**	**2,091.7**

P-1 Program Overview

Program Description:

Centers for Independent Living (CILs) began as part of the Independent Living program authorized in 1978 when the federal Rehabilitation Act was amended. CILs were established on the philosophy of consumer control, self-direction, and peer support. CILs are community-based, nonresidential, nonprofit organizations designed and operated by people with disabilities. People with all types of disabilities (physical, cognitive, sensory, and mental, etc.) and all ages are served by these organizations. CILs provide the five core services and other needed services in their communities.

The Statewide Independent Living Council (SILC) is responsible for the development, monitoring, and evaluation of the State Plan for Independent Living, a three-year strategic plan for New Mexico to work towards goals of greater access, inclusion and independence; coordinating activities with other entities that provide services similar or complementary to Independent Living Services; assisting to advance the network of Centers for Independent Living; and conduct regular meetings of the Council that are open to the public.

Major Issues and Accomplishments:

New Mexico CILs served 4,336 people with disabilities across 28 of 33 counties. Services included independent living skills, housing, transportation, personal resource management, and assistive technology. Fourteen people moved or are moving from nursing homes/institutions to their own homes, while 453 gained housing or home modifications.

Major challenges include funding, limited basic supports, especially in rural communities; shortages of affordable and accessible housing; transportation barriers; limited home modifications; and gaps in youth transition services. Inflation and contractor shortages have increased procurement costs and wait times. Medicaid/YES New Mexico remains difficult to navigate. Limited funding and infrastructure continue to restrict expansion of independent living services statewide.

Overview of Request:

P509 Independent Living Services is requesting a recurring General Fund increase of $337.3 thousand to reduce reliance on declining Social Security Reimbursement Revenue (SSRR). SSRR has steadily declined from $1.8M to $1.1M over the past three fiscal years. Therefore, P509 is also decreasing the federal funds request by $337.3 thousand. The expanded funding will allow for direct independent living services to approximately 200 clients without relying on the foreseeable risk of unpredictable SSRR. These requested funds will strengthen the ability of P509 to expand access to independent living services in the following unserved counties: Quay, Curry, Catron, Hidalgo, and Roosevelt Counties.

Programmatic Changes:

The increased funds will allow CILs and the SILC to maintain qualified and experienced staff and possibly hire new staff. With these staff, additional outreach can be accomplished to the unserved and underserved areas of New Mexico. These funds will allow CILs and the SILC the ability to meet the goals of the Statewide Plan for Independent Living:

• Enhance the lives of New Mexicans with disabilities through the coordination of Independent Living and other disability services.

• Ensure access to quality IL services throughout New Mexico's diverse communities.

• Enhance and expand the ability of the network of centers for independent living to deliver quality independent living services statewide.

Base Budget Justification:

No additional funding is being requested for P509.

REV EXP COMPARISON

(Dollars in Thousands)

64400 - Vocational Rehabilitation Division

P509 - Independent Living Services

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES Totals:	**1,000.0**	**0.0**	**1.1**	**1,090.6**	**2,091.7**
Contractual services	0.0	0.0	0.0	95.0	95
Other	1,000.0	0.0	1.1	986.0	1,987.1
Other financing uses	0.0	0.0	0.0	9.6	9.6
USES Total:	**1,000.0**	**0.0**	**1.1**	**1,090.6**	**2,091.7**
Net:	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**

Detail of Federal Funds Revenue (numbers in thousands)

Agency: Division of Vocational Rehabilitation
BU: 64400
Program: Independent Living Services
Program Code: P509

								FY28 REQUEST		
FUND	REVENUE ACCOUNT	GRANT NAME	MATCH RATIO	EXP. DATE	TOTAL GRANT AMOUNT	FY26 ACTUALS	FY27 OPBUD	BASE	EXPANSION	TOTAL
20570	451903	Independent Living Services	90/10	9/30/2028	1,044.30	316.0	348.0	348.0	0.0	348.0
20570	451903	SSA Ticket to Work Claims	No Match	9/30/2028	2,914.80	1,099.8	1,072.4	742.6	0.0	742.6
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
				TOTALS		1,415.80	1,420.40	1,090.60	0.00	1,090.60

Independent Living Services

State of New Mexico
E4 PCode Detail
(Dollars in Thousands)

BU	PCode
64400	P509

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
20570	542300	Brd & Comm Mbr Meals & Lodging	0.4	1.0	0.0	0.0	0.0	0.0	1.0	1.0	
20570	542310	Brd & Comm Mbr Mileage & Fares	1.1	1.0	0.0	0.0	0.0	0.0	1.0	1.0	
20570	544100	Supplies-Office Supplies	0.0	0.0	0.0	0.0	0.0	0.0	0.5	0.5	
20570	546700	Subscriptions/Dues/License Fee	0.6	0.0	0.0	0.0	0.0	0.0	0.8	0.8	
20570	546900	Advertising	0.0	4.9	0.0	0.0	0.0	1.1	2.5	3.6	
20570	547300	Care & Support	1,954.8	1,980.2	0.0	1,000.0	0.0	0.0	980.2	1,980.2	
	400	**Other**	**1,956.9**	**1,987.1**	**0.0**	**1,000.0**	**0.0**	**1.1**	**986.0**	**1,987.1**	
20570	555100	Other Financing Uses	31.0	9.6	0.0	0.0	0.0	0.0	0.0	0.0	
	500	**Other financing uses**	**31.0**	**9.6**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**	
	TOTAL EXPENSE		**1,987.9**	**1,996.7**	**0.0**	**1,000.0**	**0.0**	**1.1**	**986.0**	**1,987.1**	

Contract by PCode Detail

(Dollars in Thousands)

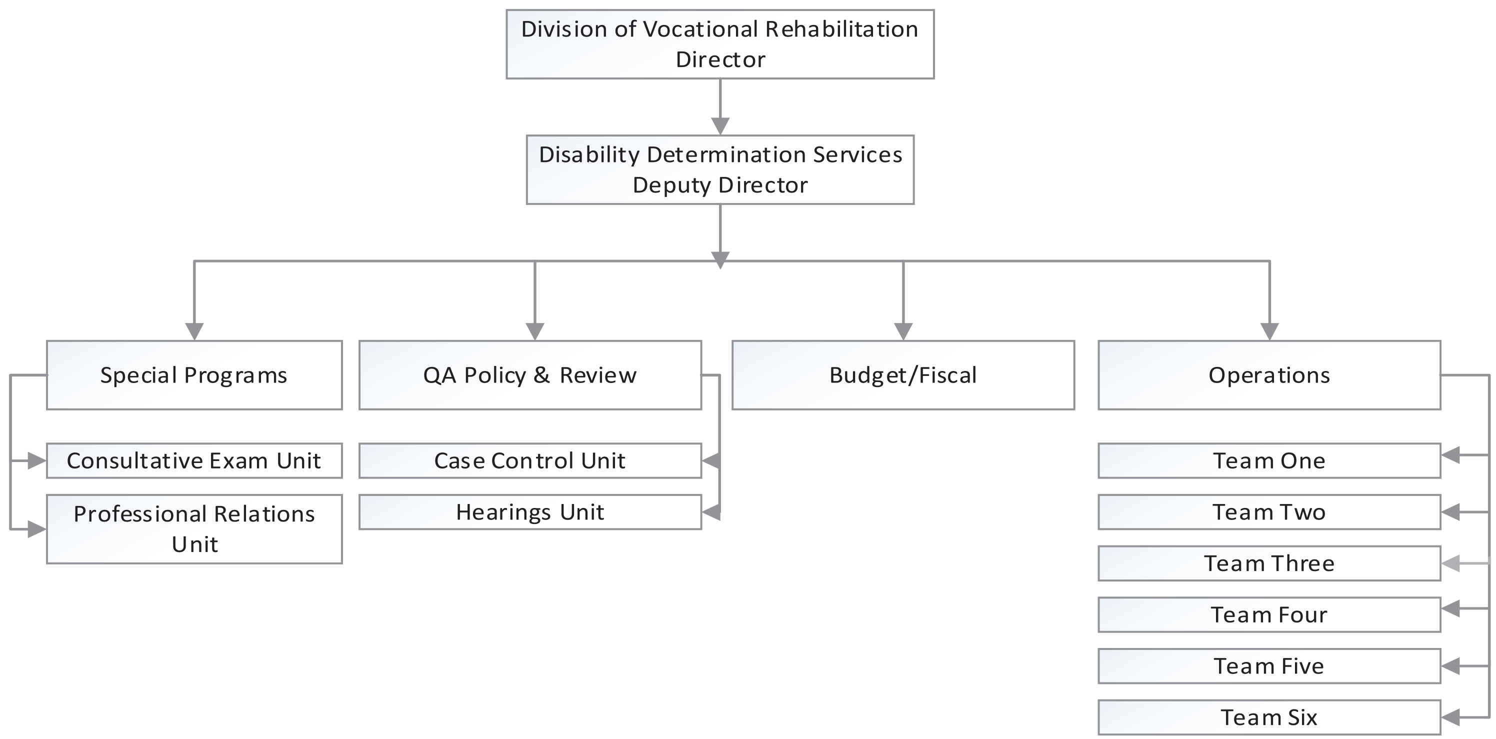
BU	PCode
64400	P509

Fund	Account		#	Contract Purpose	Actuals	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
20570	535200	Professional Services	1000	Temporary Staffing Services	90.6	0.0	0.0	0.0	95.0	95.0	
	TOTAL EXPENSE				**90.6**	**0.0**	**0.0**	**0.0**	**95.0**	**95.0**	

P511 Disability Determination Services

Agency Name: **Division of Vocational Rehabilitation** Business Unit: **64400**
Program Name: **Disability Determination Services** Program Code: **P511**

FY28 APPROPRIATION REQUEST
ORGANIZATION CHART
FORM S-2



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Disability Determination

BU	PCode	Department
64400	P511	000000

State of New Mexico

S-8 Financial Summary

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE								
112	Other Transfers	0.0	310.5	0.0	0.0	0.0	0.0	0.0
120	Federal Revenues	19,734.0	12,818.4	20,500.9	0.0	20,707.6	0.0	20,707.6
130	Other Revenues	0.0	0.0	0.0	0.0	0.0	0.0	0.0
REVENUE, TRANSFERS		**19,734.0**	**13,128.9**	**20,500.9**	**0.0**	**20,707.6**	**0.0**	**20,707.6**
REVENUE		**19,734.0**	**13,128.9**	**20,500.9**	**0.0**	**20,707.6**	**0.0**	**20,707.6**
EXPENSE								
200	Personal services and employee benefits	11,131.9	8,305.9	11,771.8	14,483.3	11,986.7	0.0	11,986.7
300	Contractual services	4,203.0	1,958.6	4,203.0	0.0	4,343.7	0.0	4,343.7
400	Other	4,399.1	2,861.2	4,526.1	0.0	4,377.2	0.0	4,377.2
EXPENDITURES		**19,734.0**	**13,125.7**	**20,500.9**	**14,483.3**	**20,707.6**	**0.0**	**20,707.6**
EXPENSE		**19,734.0**	**13,125.7**	**20,500.9**	**14,483.3**	**20,707.6**	**0.0**	**20,707.6**
FTE POSITIONS								
810	Permanent	13.00	63.00	9.00	137.00	7.00	0.00	7.00
820	Term	123.00	0.00	117.00	0.00	118.00	0.00	118.00
FTEs		**136.00**	**63.00**	**126.00**	**137.00**	**125.00**	**0.00**	**125.00**
FTE POSITIONS		**136.00**	**63.00**	**126.00**	**137.00**	**125.00**	**0.00**	**125.00**

Disability Determination

BU	PCode	Department	Fund
64400	P511	000000	50100

State of New Mexico

S-8 Financial Summary by Fund Level

(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
REVENUE								
112	Other Transfers	0.0	310.5	0.0	0.0	0.0	0.0	0.0
120	Federal Revenues	19,734.0	12,818.4	20,500.9	0.0	20,707.6	0.0	20,707.6
130	Other Revenues	0.0	0.0	0.0	0.0	0.0	0.0	0.0
REVENUE, TRANSFERS		**19,734.0**	**13,128.9**	**20,500.9**	**0.0**	**20,707.6**	**0.0**	**20,707.6**
REVENUE		**19,734.0**	**13,128.9**	**20,500.9**	**0.0**	**20,707.6**	**0.0**	**20,707.6**
EXPENSE								
200	Personal services and employee benefits	11,131.9	8,305.9	11,771.8	13,005.6	11,986.7	0.0	11,986.7
300	Contractual services	4,203.0	1,958.6	4,203.0	0.0	4,343.7	0.0	4,343.7
400	Other	4,399.1	2,861.2	4,526.1	0.0	4,377.2	0.0	4,377.2
EXPENDITURES		**19,734.0**	**13,125.7**	**20,500.9**	**13,005.61**	**20,707.6**	**0.0**	**20,707.6**
EXPENSE		**19,734.0**	**13,125.7**	**20,500.9**	**13,005.61**	**20,707.6**	**0.0**	**20,707.6**
FTE POSITIONS								
810	Permanent	13.00	63.00	9.00	121.00	7.00	0.00	7.00
820	Term	123.00	0.00	117.00	0.00	118.00	0.00	118.00
FTEs		**136.00**	**63.00**	**126.00**	**121.00**	**125.00**	**0.00**	**125.00**
FTE POSITIONS		**136.00**	**63.00**	**126.00**	**121.00**	**125.00**	**0.00**	**125.00**

Disability Determination

BU	PCode	Department
64400	P511	000000

State of New Mexico
S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	-------- FY 2028 Agency Request -------- Base	Expansion	Total
499905	Other Financing Sources	0.0	310.5	0.0	0.0	0.0	0.0	0.0
112	**Other Transfers**	**0.0**	**310.5**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**
451903	Federal Direct - Operating	19,734.0	12,818.4	20,500.9	0.0	20,707.6	0.0	20,707.6
120	**Federal Revenues**	**19,734.0**	**12,818.4**	**20,500.9**	**0.0**	**20,707.6**	**0.0**	**20,707.6**
496901	Miscellaneous Revenue	0.0	0.0	0.0	0.0	0.0	0.0	0.0
130	**Other Revenues**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**
TOTAL REVENUE		**19,734.0**	**13,128.9**	**20,500.9**	**0.0**	**20,707.6**	**0.0**	**20,707.6**
520200	Term Positions	6,963.7	4,820.9	6,953.7	34.6	6,980.0	0.0	6,980.0
520300	Classified Perm Positions F/T	590.2	637.7	613.8	9,692.2	617.0	0.0	617.0
520700	Overtime & Other Premium Pay	0.0	109.9	40.7	0.0	0.0	0.0	0.0
520710	Longevity Pay	0.0	0.0	0.0	0.0	43.2	0.0	43.2
521100	Group Insurance Premium	967.4	988.7	1,398.1	1,487.0	1,542.9	0.0	1,542.9
521200	Retirement Contributions	1,627.3	1,062.4	1,692.4	2,399.7	1,695.0	0.0	1,695.0
521300	F I C A	647.0	407.8	672.9	597.2	675.0	0.0	675.0
521400	Workers' Comp Assessment Fee	1.3	0.8	1.3	0.0	1.2	0.0	1.2
521410	GSD Work Comp Insur Premium	36.2	37.5	60.4	0.0	36.6	0.0	36.6
521500	Unemployment Comp Premium	6.5	6.5	20.0	0.0	15.1	0.0	15.1
521600	Employee Liability Ins Premium	123.2	123.2	142.6	0.0	200.7	0.0	200.7
521700	RHC Act Contributions	169.1	110.4	175.9	272.6	180.0	0.0	180.0
200	**Personal services and employee benefits**	**11,131.9**	**8,305.9**	**11,771.8**	**14,483.3**	**11,986.7**	**0.0**	**11,986.7**
535200	Professional Services	3,793.0	1,733.3	3,793.0	0.0	3,933.7	0.0	3,933.7
535300	Other Services	150.0	135.8	150.0	0.0	150.0	0.0	150.0
535309	Other Services - Interagency	260.0	89.4	260.0	0.0	260.0	0.0	260.0
300	**Contractual services**	**4,203.0**	**1,958.6**	**4,203.0**	**0.0**	**4,343.7**	**0.0**	**4,343.7**
542100	Employee I/S Mileage & Fares	2.2	0.0	2.2	0.0	3.0	0.0	3.0
542200	Employee I/S Meals & Lodging	6.4	3.5	6.4	0.0	7.0	0.0	7.0
542500	Transp - Fuel & Oil	2.0	0.5	2.0	0.0	2.0	0.0	2.0
542600	Transp - Parts & Supplies	1.0	0.0	1.0	0.0	1.0	0.0	1.0
542800	State Transp Pool Charges	8.2	8.1	8.2	0.0	8.5	0.0	8.5
542900	Transp - Other Travel	1.0	0.0	1.0	0.0	0.0	0.0	0.0

Disability Determination

BU	PCode	Department
64400	P511	000000

State of New Mexico
S-9 Account Code Revenue/Expenditure Summary
(Dollars in Thousands)

		2025-26 Opbud	2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request Base	FY 2028 Agency Request Expansion	FY 2028 Agency Request Total
543830	IT HW/SW Agreements	1.0	0.0	1.0	0.0	0.0	0.0	0.0
544000	Supply Inventory IT	18.0	13.5	18.0	0.0	18.0	0.0	18.0
544100	Supplies-Office Supplies	24.0	17.4	24.0	0.0	24.0	0.0	24.0
544900	Supplies-Inventory Exempt	3.0	0.5	3.0	0.0	3.0	0.0	3.0
545700	ISD Services	5.1	2.0	116.4	0.0	50.0	0.0	50.0
545710	DOIT HCM Assessment Fees	47.6	47.6	51.1	0.0	46.0	0.0	46.0
545900	Printing & Photo Services	33.0	7.2	33.0	0.0	28.0	0.0	28.0
546100	Postage & Mail Services	15.0	19.1	15.0	0.0	22.0	0.0	22.0
546400	Rent Of Land & Buildings	543.1	549.4	555.3	0.0	562.0	0.0	562.0
546500	Rent Of Equipment	25.0	28.1	25.0	0.0	30.0	0.0	30.0
546600	Communications	13.0	0.0	13.0	0.0	13.0	0.0	13.0
546610	DOIT Telecommunications	233.8	85.0	233.8	0.0	93.1	0.0	93.1
546800	Employee Training & Education	0.8	0.0	0.8	0.0	0.8	0.0	0.8
546809	Emp Train & Edu InterSt Agency	1.0	0.0	1.0	0.0	1.0	0.0	1.0
546900	Advertising	12.5	5.9	12.5	0.0	5.0	0.0	5.0
547300	Care & Support	3,397.4	2,068.4	3,397.4	0.0	3,454.8	0.0	3,454.8
547900	Miscellaneous Expense	0.0	3.9	0.0	0.0	0.0	0.0	0.0
549600	Employee O/S Mileage & Fares	2.0	0.3	2.0	0.0	2.0	0.0	2.0
549700	Employee O/S Meals & Lodging	3.0	0.8	3.0	0.0	3.0	0.0	3.0
400	**Other**	**4,399.1**	**2,861.2**	**4,526.1**	**0.0**	**4,377.2**	**0.0**	**4,377.2**
TOTAL EXPENSE		**19,734.0**	**13,125.7**	**20,500.9**	**14,483.3**	**20,707.6**	**0.0**	**20,707.6**
810	Permanent	13.00	63.00	13.00	137.00	7.00	0.00	7.00
810	**Permanent**	**13.00**	**63.00**	**13.00**	**137.00**	**7.00**	**0.00**	**7.00**
820	Term	123.00	0.00	113.00	0.00	118.00	0.00	118.00
820	**Term**	**123.00**	**0.00**	**113.00**	**0.00**	**118.00**	**0.00**	**118.00**
TOTAL FTE POSITIONS		**136.00**	**63.00**	**126.00**	**137.00**	**125.00**	**0.00**	**125.00**

P-1 Program Overview

BU	PCode
64400	P511

Program Description:

The Commissioner of the Social Security Administration (SSA) provides funds to the States for the functions necessary to make disability determinations for the Federal Government.
CITATIONS:
Social Security Act - Sections 221(a) and 1633; Regulations 20 C.F.R. Subpart P, Sec. 404.1502 and 404.1503 and Subpart Q, and Subpart I, Sec. 416.902, 416.903 and Subpart J.
State DDS's make determinations based on the law and regulations and on written guidelines issued by SSA, in compliance with regulations containing performance standards and other administrative requirements and procedures relating to the disability determination function.
SSA pays 100 percent of necessary costs incurred by the States performing the disability determination function.
SSA's approach for implementation of the performance standards is directed toward improving the overall administration of disability programs as follows:

• Establishing administrative requirements that provide the States with management flexibility--while at the same time enabling the Commissioner to carry out his/her program stewardship responsibilities--thus setting up the framework for the Federal/State partnership
• Setting targeted levels of performance
• Establishing a threshold level which clearly defines the lowest level of acceptable DDS performance
• Creating a system of intermediate goals
• Setting forth actions SSA will take to ensure unacceptable performance does not continue

New Mexico has over 130,000 citizens receiving more than $1 billion annually in Social Security and Supplemental Income disability benefits.
Through August 14th, 2026, of Federal Fiscal Year (FFY)26, the NMDDS received approximately 11,376 claims and disposed 10,293 claims. The NM DDS projects receipts levels of approximately 12,859 claims and disposition level of 11,635 claims in FFY26.

Major Issues and Accomplishments:

Accomplishments
The NMDDS is on pace to meet our budgeted workload target for continuing disability review (CDR) applications, set by SSA. In Federal Fiscal Year 2026, the NMDDS maintained a production per examiner (PPE) higher than the national average. This shows that the NMDDS is capitalizing on available staffing resources to meet agency business need.
The NMDDS continues to be one of the top performing DDS in terms of agency accuracy, consistently ranking in the top 5, nationally.
The NMDDS continues to leverage technological advances available within SSA proprietary systems to enhancement agency workforce and support. Tools such as Artificial Intelligence (AI) image readers help efficiently summarize large amounts of complex information, which help increase individual and agency workforce support and enhance customer service.
The NMDDS has implemented an SSA Voice Over Internet Protocol (VOIP) softphone for our users. With this advancement, the NMDDS now has a simplified call center structure that helps our customers better navigate to the specific support needed. In addition, the tool has helped the NMDDS better utilize available staffing resources to meet the customer service needs of the agency.
NMDDS was granted budget hiring authority in the 3rd quarter of the federal fiscal year to onboard 15 Associate Disability Adjudicators, 2 Senior IT Support Technicians, and 1 Lead Systems Compliance Officer. In addition, SSA provided budget authority to onboard 6 clerical contractors in FFY26.
In FFY26, the NMDDS was able to complete an appropriate placement compensation review for all agency staff. This was done with both SSA approval and our State Parent Agency (SPA) support. Appropriate Placement, allowed under NMAC 1.7.4, helps ensure that staff are within the appropriate compensation structure, which helps increase internal retention of staff, while also assisting with long-term recruitment efforts of future staff.
Challenges
The NM DDS has historically struggled with staff attrition. The attrition rate of a core agency role, Disability Adjudicator, remained high in Federal Fiscal Year 2026.
Factors related to the continued attrition include:
• Complexity of the Disability Adjudicator Job – The Disability Adjudicator position is complex, generally requiring 3-4 years before becoming fully proficient. It requires high levels of analytical skills and critical thinking.
• Issues outside of agency control—The NMDDS has continued to analyze staffing losses to find a long-term resolution to ongoing attrition of our staff. In review of the staffing losses in FY25, the NM DDS has realized 13 staffing losses of our 126 FTEs.
• High Competition – With the rise in employment opportunities throughout private and government sectors, there continues to be competition for entry-level workers seeking higher pay or better fringe benefits such as education benefits and telework options with non-government agencies.

Disability Determination

State of New Mexico

P-1 Program Overview

BU	PCode
64400	P511

Overview of Request:

P511's SFY28 Appropriation Request includes projected employer increases for health benefits of 10% and GSD/ DOIT rate increases. Additionally, we are requesting to redistribute federal funds from the 400 category to the 300 category for clerical contract work.

Each Federal Fiscal Year, the NMDDS completes an Annual Spending Plan request, sent to SSA, outlining our funding needs related to personnel, contractors, facility and program needs along with our projected workload objectives. In addition, throughout the year, the NMDDS completes additional spending plan exercises as directed by SSA to adjust federal budget needs as agency need dictates. In partnership with our State Parent Agency (SPA), NMDVR, the NM DDS shares federal funding approval and federal workload goals with our SPA to meet the business need of our agency, NMDDS.

The process for providing funds to the State agencies is done through the Automated Standard Application for Payment (ASAP). The ASAP—implemented in the State agencies beginning August 1996--is an all-electronic payment and information system developed jointly by the Financial Management Service (FMS) of the U.S. Treasury and the Federal Reserve Bank of Richmond. Organizations receiving Federal dollars use ASAP to draw funds pre-authorized for payment through the U.S. Treasury.

The NMDDS must verify our rate of expenditure monthly. If it appears that expenditures may exceed the cumulative obligational authorization for the dates covered by the funding, agencies must consult with the SSA.

SSA is subject to the Anti-deficiency Act, which prohibits the NMDDS from incurring obligations or making expenditures in excess of available appropriations.

Programmatic Changes:

Social Security Administration (SSA) is required to establish regulations, standards of performance, administrative requirements and procedures necessary to ensure effective and uniform administration of the disability programs. SSA specifies the expected performance levels; however, the NMDDS is responsible for day-to-day management of the program.

At the state level, the NMDDS is under the jurisdiction of NMDVR as our State Parent Agency (SPA). Therefore, we adhere to all NMDVR State Policies and Procedures impacting State of NM employees.

Base Budget Justification:

P511's SFY28 Appropriation Request includes projected employer increases for health benefits of 10% and GSD/ DOIT rate increases. Additionally, we are requesting to redistribute federal funds from the 400 category to the 300 category for clerical contract work.

REV EXP COMPARISON

(Dollars in Thousands)

64400 - Vocational Rehabilitation Division

P511 - Disability Determination

	General Fund	Other Funds	Other Transfers	Federal Funds	Total
SOURCES Totals:	**0.0**	**0.0**	**0.0**	**20,707.6**	**20,707.6**
Personal services and employee benefits	0.0	0.0	0.0	11,986.7	11,986.7
Contractual services	0.0	0.0	0.0	4,343.7	4,343.7
Other	0.0	0.0	0.0	4,377.2	4,377.2
USES Total:	**0.0**	**0.0**	**0.0**	**20,707.6**	**20,707.6**
Net:	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**

Detail of Federal Funds Revenue (numbers in thousands)

Agency: Division of Vocational Rehabilitation
BU: 64400
Program: Disability Determination Services
Program Code: P511

FUND	REVENUE ACCOUNT	GRANT NAME	MATCH RATIO	EXP. DATE	TOTAL GRANT AMOUNT	FY26 ACTUALS	FY27 OPBUD	FY28 REQUEST BASE	FY28 REQUEST EXPANSION	FY28 REQUEST TOTAL
50100	451903	SSA Disability Programs - FFY25	No match	9/30/2025	21,000.0	3,590.6	0.0	0.0	0.0	0.0
50100	451903	SSA Disability Programs - FFY26	No match	9/30/2026	21,000.0	9,227.8	11,772.2	0.0	0.0	0.0
50100	451903	SSA Disability Programs - FFY27	No match	9/30/2027	21,000.0	0.0	8,728.7	12,271.3	0.0	12,271.3
50100	451903	SSA Disability Programs - FFY28	No match	9/30/2028	21,000.0	0.0	0.0	8,436.3	0.0	8,436.3
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
										0.0
				TOTALS		12,818.40	20,500.90	20,707.60	0.00	20,707.60

Disability Determination

BU 64400 **PCode** P511

State of New Mexico
E4 PCode Detail
(Dollars in Thousands)

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
00000	520300	Classified Perm Positions F/T	0.0	0.0	771.0	0.0	0.0	0.0	0.0	0.0	
00000	521100	Group Insurance Premium	0.0	0.0	90.0	0.0	0.0	0.0	0.0	0.0	
00000	521200	Retirement Contributions	0.0	0.0	247.5	0.0	0.0	0.0	0.0	0.0	
00000	521300	F I C A	0.0	0.0	47.3	0.0	0.0	0.0	0.0	0.0	
00000	521700	RHC Act Contributions	0.0	0.0	29.5	0.0	0.0	0.0	0.0	0.0	
50000	520300	Classified Perm Positions F/T	0.0	0.0	204.1	0.0	0.0	0.0	0.0	0.0	
50000	521100	Group Insurance Premium	0.0	0.0	19.4	0.0	0.0	0.0	0.0	0.0	
50000	521200	Retirement Contributions	0.0	0.0	50.1	0.0	0.0	0.0	0.0	0.0	
50000	521300	F I C A	0.0	0.0	12.5	0.0	0.0	0.0	0.0	0.0	
50000	521700	RHC Act Contributions	0.0	0.0	6.2	0.0	0.0	0.0	0.0	0.0	
50100	520200	Term Positions	4,820.9	6,953.7	34.6	0.0	0.0	0.0	6,980.0	6,980.0	
50100	520300	Classified Perm Positions F/T	637.7	613.8	8,717.1	0.0	0.0	0.0	617.0	617.0	
50100	520700	Overtime & Other Premium Pay	109.9	40.7	0.0	0.0	0.0	0.0	0.0	0.0	
50100	520710	Longevity Pay	0.0	0.0	0.0	0.0	0.0	0.0	43.2	43.2	
50100	521100	Group Insurance Premium	988.7	1,398.1	1,377.6	0.0	0.0	0.0	1,542.9	1,542.9	
50100	521200	Retirement Contributions	1,062.4	1,692.4	2,102.0	0.0	0.0	0.0	1,695.0	1,695.0	
50100	521300	F I C A	407.8	672.9	537.5	0.0	0.0	0.0	675.0	675.0	
50100	521400	Workers' Comp Assessment Fee	0.8	1.3	0.0	0.0	0.0	0.0	1.2	1.2	
50100	521410	GSD Work Comp Insur Premium	37.5	60.4	0.0	0.0	0.0	0.0	36.6	36.6	
50100	521500	Unemployment Comp Premium	6.5	20.0	0.0	0.0	0.0	0.0	15.1	15.1	
50100	521600	Employee Liability Ins Premium	123.2	142.6	0.0	0.0	0.0	0.0	200.7	200.7	
50100	521700	RHC Act Contributions	110.4	175.9	236.8	0.0	0.0	0.0	180.0	180.0	
	200	**Personal services and employee benefits**	**8,305.9**	**11,771.8**	**14,483.3**	**0.0**	**0.0**	**0.0**	**11,986.7**	**11,986.7**	
50100	542100	Employee I/S Mileage & Fares	0.0	2.2	0.0	0.0	0.0	0.0	3.0	3.0	
50100	542200	Employee I/S Meals & Lodging	3.5	6.4	0.0	0.0	0.0	0.0	7.0	7.0	
50100	542500	Transp - Fuel & Oil	0.5	2.0	0.0	0.0	0.0	0.0	2.0	2.0	
50100	542600	Transp - Parts & Supplies	0.0	1.0	0.0	0.0	0.0	0.0	1.0	1.0	
50100	542800	State Transp Pool Charges	8.1	8.2	0.0	0.0	0.0	0.0	8.5	8.5	
50100	542900	Transp - Other Travel	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	
50100	543830	IT HW/SW Agreements	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	
50100	544000	Supply Inventory IT	13.5	18.0	0.0	0.0	0.0	0.0	18.0	18.0	
50100	544100	Supplies-Office Supplies	17.4	24.0	0.0	0.0	0.0	0.0	24.0	24.0	
50100	544900	Supplies-Inventory Exempt	0.5	3.0	0.0	0.0	0.0	0.0	3.0	3.0	
50100	545700	ISD Services	2.0	116.4	0.0	0.0	0.0	0.0	50.0	50.0	
50100	545710	DOIT HCM Assessment Fees	47.6	51.1	0.0	0.0	0.0	0.0	46.0	46.0	

Disability Determination

BU	PCode
64400	P511

State of New Mexico

E4 PCode Detail

(Dollars in Thousands)

Fund	Account		2025-26 Actuals	2026-27 Opbud	2027-28 PCF Proj	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
50100	545900	Printing & Photo Services	7.2	33.0	0.0	0.0	0.0	0.0	28.0	28.0	
50100	546100	Postage & Mail Services	19.1	15.0	0.0	0.0	0.0	0.0	22.0	22.0	
50100	546400	Rent Of Land & Buildings	549.4	555.3	0.0	0.0	0.0	0.0	562.0	562.0	
50100	546500	Rent Of Equipment	28.1	25.0	0.0	0.0	0.0	0.0	30.0	30.0	
50100	546600	Communications	0.0	13.0	0.0	0.0	0.0	0.0	13.0	13.0	
50100	546610	DOIT Telecommunications	85.0	233.8	0.0	0.0	0.0	0.0	93.1	93.1	
50100	546800	Employee Training & Education	0.0	0.8	0.0	0.0	0.0	0.0	0.8	0.8	
50100	546809	Emp Train & Edu InterSt Agency	0.0	1.0	0.0	0.0	0.0	0.0	1.0	1.0	
50100	546900	Advertising	5.9	12.5	0.0	0.0	0.0	0.0	5.0	5.0	
50100	547300	Care & Support	2,068.4	3,397.4	0.0	0.0	0.0	0.0	3,454.8	3,454.8	
50100	547900	Miscellaneous Expense	3.9	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
50100	549600	Employee O/S Mileage & Fares	0.3	2.0	0.0	0.0	0.0	0.0	2.0	2.0	
50100	549700	Employee O/S Meals & Lodging	0.8	3.0	0.0	0.0	0.0	0.0	3.0	3.0	
	400	**Other**	**2,861.2**	**4,526.1**	**0.0**	**0.0**	**0.0**	**0.0**	**4,377.2**	**4,377.2**	
	TOTAL EXPENSE		**11,167.1**	**16,297.9**	**14,483.3**	**0.0**	**0.0**	**0.0**	**16,363.9**	**16,363.9**	

State of New Mexico

Contract by PCode Detail

(Dollars in Thousands)

Fund	Account		#	Contract Purpose	Actuals	FY 2028 Agency Request GF	OSF	ISF/IAT	FF	Total	Justification
50100	535200	Professional Services	1000	Medical Consultant Services	1,733.3	0.0	0.0	0.0	3,933.7	3,933.7	
50100	535300	Other Services	1000	Security Services and Document Services	135.8	0.0	0.0	0.0	150.0	150.0	
50100	535309	Other Services - Interagency	1000	Cooperative Disability Investigations	89.4	0.0	0.0	0.0	260.0	260.0	
	TOTAL EXPENSE				**1,958.6**	**0.0**	**0.0**	**0.0**	**4,343.7**	**4,343.7**	

FY28 APPROPRIATION REQUEST
FORM E-6B LEASED PASSENGER-RELATED VEHICLES
Account code 542800

LEASED VEHICLE INFORMATION @ 7/1/26

Agency Name: Division of Vocational Rehabilitation — Business Unit: 64400

Program Name: Disability Determination Services — Program Code: P511

Item No.	Year	Make/Model	Vehicle Type	A** R C	License Plate Number	Mileage As of 7/1/26	Lease Type Operational (O) or Standard (S)	A: FY28 Monthly Rate S= Rate Schedule	B: Number of months to lease	A x B = C: Total cost Rate FY28	D: Daily Rate Based On Vehicle Type	E: No. of Days	D x E = F: Total Lease Rate	Put (x) if Fed $
	LONG TERM LEASES ONLY							Long Term Only			SHORT TERM ONLY			
1	2024	Nissan/Altima	02BA	C	010462SG	4,016	Standard (S)	704	12	8,447.3			-	
2									12	-			-	
3									12	-			-	
4									12	-			-	
5									12	-			-	
6									12	-			-	
									TOTAL LONG TERM:	8,447.3	TOTAL SHORT TERM:		-	

Operational(O) rate for FY28 will be

** Code A = additional leased vehicle request C = vehicle currently leased R = request to replace previously purchased vehicle

Performance Measures

DFA Performance Based Budgeting Data System
Annual Performance Report

Agency: 64400 Vocational Rehabilitation Division

Program: P507 Administrative Services

The purpose of the administrative services program is to provide leadership, policy development, financial analysis, budgetary control, information technology services, administrative support and legal services to the vocational rehabilitation division. The administration services program function is to ensure the vocational rehabilitation division achieves a high level of accountability and excellence in services provided to the people of New Mexico.

Performance Measures:		2025-26 Target	2025-26 Result	Met Target	Year End Result Narrative
Outcome	Number of working days between disbursements of federal funds from federal treasury to deposit of such funds into state treasury	1	1	Yes	Deposits are received, reviewed and deposited timely.
Outcome	Number of working days between expenditure of federal funds and request for reimbursement from federal treasury	6	6	Yes	Staff review expenditures on an on-going basis to ensure accuracy.

Program: P508 Rehabilitation Services

The purpose of the rehabilitation services program is to promote opportunities for people with disabilities to become more independent and productive by empowering individuals with disabilities so they may maximize their employment, economic self-sufficiency, independence and inclusion and integration into society.

Performance Measures:		2025-26 Target	2025-26 Result	Met Target	Year End Result Narrative
Outcome	Number of clients achieving suitable employment for a minimum of ninety days	550	665	Yes	NMDVR exceeded the 25-26 target request of job placements in competitive integrated employment.
Outcome	Percent of clients achieving measurable skills gain per fiscal year	54%	54%	Yes	NMDVR performance is in alignment with federal reporting standards from Rehabilitation Services Administration for Measurable Skills gains.
Outcome	Percent of clients achieving suitable employment outcomes competitively employed or self-employed	99.00%	100.00%	Yes	
Outcome	Percent of clients achieving suitable employment outcomes of all cases closed after receiving planned services	40%	35%	No	
Outcome	Percent of clients with significant disabilities achieving suitable employment outcomes who are competitively employed or self-employed, earning at least minimum wage	99.00%	100.00%	Yes	

Program: P509 Independent Living Services

The purpose of the independent living services program is to increase access for individuals with disabilities to technologies and services needed for various applications in learning, working and home management.

Performance Measures:	2025-26 Target	2025-26 Result	Met Target	Year End Result Narrative

DFA Performance Based Budgeting Data System

Annual Performance Report

Program: P509 Independent Living Services

Performance Measures:		2025-26 Target	2025-26 Result	Met Target	Year End Result Narrative
Output	Number of independent living plans developed	750	1,256	Yes	The SILC has created educational documents such as a statewide infographic, educational white papers showcasing what the CILs have accomplished, a plain language narrative of what the SILC and CILs are and the services that are available to people with disabilities. The SILC and the CILs have collaborated on a plan to build capacity to cover the 5 unserved counties (Catron, Hidalgo, Curry, Quay and Roosevelt). In addition to statewide advocacy, CIL staff carried out substantial community education, outreach, and relationship-building activities to increase awareness of services and strengthen referral pathways. Staff shared information with policymakers and stakeholders regarding service barriers, funding constraints, and the need to prioritize transition services and community integration over institutional care. CILs provided policy-level information to multiple policymakers and stakeholders through various formal venues.
Output	Number of individuals served for independent living	765	1,304	Yes	The SILC has created educational documents such as a statewide infographic, educational white papers showcasing what the CILs have accomplished, a plain language narrative of what the SILC and CILs are and the services that are available to people with disabilities. The SILC and the CILs have collaborated on a plan to build capacity to cover the 5 unserved counties (Catron, Hidalgo, Curry, Quay and Roosevelt). In addition to statewide advocacy, CIL staff carried out substantial community education, outreach, and relationship-building activities to increase awareness of services and strengthen referral pathways. Staff shared information with policymakers and stakeholders regarding service barriers, funding constraints, and the need to prioritize transition services and community integration over institutional care. CILs provided policy-level information to multiple policymakers and stakeholders through various formal venues.

Program: P511 Disability Determination

The purpose of the disability determination program is to produce accurate and timely eligibility determinations to social security disability applicants so they may receive benefits.

DFA Performance Based Budgeting Data System

Annual Performance Report

Program: P511 Disability Determination

Performance Measures:		2025-26 Target	2025-26 Result	Met Target	Year End Result Narrative
Efficiency	Average number of days to complete an initial disability claim	185	157	No	The Social Security Administration (SSA), the program's federal partner, sets this workload target annually. This workload target is a statistical measure of average processing time of disposed initial cases. SSA was under a contining resolution until early calendar year 2026, which impacted agency hiring authority. NM DDS experienced staffing vacancies throughout the year which had a significant impact on this performance measure. Starting in the 3rd quarter of FY26, the NM DDS was granted federal hiring authority and budget to fill 18 positions. Additionally, national SSA resources, such as medical consultant (contractor) availability impacted this performance measure. Medical consultants are required by SSA policy to review medical decisions before completion. A lack of local and national medical consultant resources negatively impacts this performance measure.
Quality	Percent of initial disability determinations completed accurately	97.00%	98.90%	Yes	NM DDS YTD Decisional Accuracy reflects the accuracy of claims completed via federal sample. NM DDS has consistently performed above national average in the area

Table 2 — **Vocational Rehabilitation Division** — 64400

Performance Measures Summary

P507 **Administrative Services**

Purpose: The purpose of the administrative services program is to provide leadership, policy development, financial analysis, budgetary control, information technology services, administrative support and legal services to the vocational rehabilitation division. The administration services program function is to ensure the vocational rehabilitation division achieves a high level of accountability and excellence in services provided to the people of New Mexico.

Performance Measures:		2024-25 Actual	2025-26 Actual	2026-27 Budget	2027-28 Request	2027-28 Recomm
Outcome	Number of working days between expenditure of federal funds and request for reimbursement from federal treasury	6	6	6	6	
Outcome	Number of working days between disbursements of federal funds from federal treasury to deposit of such funds into state treasury	14	1	1	1	

P508 **Rehabilitation Services**

Purpose: The purpose of the rehabilitation services program is to promote opportunities for people with disabilities to become more independent and productive by empowering individuals with disabilities so they may maximize their employment, economic self-sufficiency, independence and inclusion and integration into society.

Performance Measures:		2024-25 Actual	2025-26 Actual	2026-27 Budget	2027-28 Request	2027-28 Recomm
Outcome	Number of clients achieving suitable employment for a minimum of ninety days	645	665	650	675	
Outcome	Percent of clients achieving suitable employment outcomes of all cases closed after receiving planned services	45%	35%	60%	60%	
Outcome	Percent of clients achieving suitable employment outcomes competitively employed or self-employed	100.0%	100.0%	100.0%	100.0%	
Outcome	Percent of clients with significant disabilities achieving suitable employment outcomes who are competitively employed or self-employed, earning at least minimum wage	100.0%	100.0%	99.0%	99.0%	
Outcome	Percent of clients achieving measurable skills gain per fiscal year	53%	54%	54%	55%	

P509 **Independent Living Services**

Purpose: The purpose of the independent living services program is to increase access for individuals with disabilities to technologies and services needed for various applications in learning, working and home management.

Performance Measures:		2024-25 Actual	2025-26 Actual	2026-27 Budget	2027-28 Request	2027-28 Recomm
Output	Number of independent living plans developed	1,024	1,256	1,600	1,600	
Output	Number of individuals served for independent living	1,080	1,304	1,700	1,700	

P511 **Disability Determination**

Purpose: The purpose of the disability determination program is to produce accurate and timely eligibility determinations to social security disability applicants so they may receive benefits.

Performance Measures:		2024-25 Actual	2025-26 Actual	2026-27 Budget	2027-28 Request	2027-28 Recomm
Quality	Percent of initial disability determinations completed accurately	99.4%	98.9%	97.0%	97.0%	
Efficiency	Average number of days to complete an initial disability claim	211	157	210	185	

Strategic Plan

New Mexico
Division of Vocational Rehabilitation
Strategic Plan

FY28

Table of Contents

Vision

It is the vision of the New Mexico Division of Vocational Rehabilitation (NMDVR) that every New Mexican with a disability is empowered with the resources to contribute to their quality of life and the economic prosperity of the State.

Mission

NMDVR is committed to ensuring that every New Mexican with a disability achieves their employment goals and thrives in their communities.

Executive Summary

NMDVR is a division of the Public Education Department (PED). The core program of NMDVR is the Rehabilitation Services Unit, funded under Title IV of the Workforce Innovation and Opportunity Act. NMDVR includes four programs: the Administrative Services Unit, the Rehabilitation Services Unit, the Independent Living Program, and the Disability Determination Services Unit.

The purpose of the agency is to:

- Place eligible persons with disabilities into employment commensurate with their choice, skills, and abilities.
- Promote independence.
- Promote economic sufficiency.
- Promote inclusion of persons with disabilities in their communities.
- Provide Pre-Employment Transition Services (Pre-ETS) to New Mexico high school students with disabilities.

NMDVR programs are federally funded (ranging from 100% federal funds to 78.7%). The exception is that a significant portion of the Independent Living Program is primarily state funded. The Rehabilitation Services program has a 21.3% non-federal [state] fund match requirement. To receive all the federal funds designated for New Mexico, NMDVR must receive the required state funded match appropriation. For every one dollar of state funding, New Mexico receives $3.69 in federal dollars allocated to assist persons with disabilities in gaining, maintaining, or advancing in employment.

Background

Directly related to the Rehabilitation Services program is the Independent Living program (IL). The federal and state funding received to support persons with disabilities to be fully functioning members of their communities is contracted to private not-for-profit Centers for Independent Living (CILs) across the state. Disability Determination

Services Unit (DDSU) is 100% federally funded by the Social Security Administration (SSA). DDS employs disability adjudicators whose sole function is to determine the medical eligibility of applicants for Social Security Disability Income (SSDI) and Supplemental Security Income (SSI). The SSA currently pays more than $90 million per month in disability benefits to just under 100,000 Social Security Act Title II and Title XVI beneficiaries and dependents in New Mexico, more than $1 billion per year.

NMDVR has continuously provided services leading to the employment of persons with disabilities since 1923. The Rehabilitation Act was first signed into law in 1918 to assist disabled WWI soldiers to return to work. With each reauthorization, the program is extended through a direct award from the federal Office of Special Education and Rehabilitation Services (OSERS) and the Rehabilitation Services Administration (RSA).

The Workforce Innovation and Opportunity Act (WIOA), signed into law by President Obama in 2014, requires NMDVR, the Public Education Department, Higher Education Department, Department of Workforce Solutions, and other agencies to work collaboratively to create a one-stop workforce system. These linkages are established through cooperative agreements, contracts, state plans, joint membership on state and local Workforce Boards, and membership on the State Rehabilitation Council (SRC). Programs address issues of cross training, referral, one-stop partnerships, information sharing, provision of core services within workforce development centers, and promoting the employment of individuals with disabilities.

The Rehabilitation Act also requires the following of designated state Vocational Rehabilitation unit:

Primarily provide vocational rehabilitation services; Have a full-time director that has direct-line supervisor authority of staff; Employ staff that conduct rehabilitation work of the organizational unit, all or substantially all of whom are employed full-time on such work; Is located at an organizational level and has organizational status comparable to that of other major organizational units; Employ qualified Vocational Rehabilitation Counselors with specific training or experience; Focus services on individuals with disabilities, including those with significant (severe) disabilities; Make decisions regarding eligibility determination, the nature and scope of vocational rehabilitation services, and the determination that an individual has achieved an employment outcome; and, Only utilize funds for vocational rehabilitation purposes.

In collaboration with other programs, under the WIOA legislation of 2014, vocational rehabilitation services are provided to individuals with disabilities as established in a unified or combined state plan. All programs under NMDVR have specific performance measures required by the federal funding sources. Evaluation and performance standards for the VR program established in WIOA section 116 (b). These are common standards for the core programs under the act, including NMDVR. This is a "…*performance accountability system that applies across the core programs, by generally applying six primary indicators of performance: entry into unsubsidized employment at two points in time, median earnings, attainment of post-secondary credentials, measurable skill gains, and effectiveness in serving employers."*

Source: *Federal Register,* Workforce Innovation and Opportunity Act Notice of Proposed Rule Making, April 16, 2015

Administrative Services Unit (ASU)

ASU Program Purpose Statement

NMDVR exists to assist persons with disabilities to obtain, maintain, and advance in employment. ASU provides direct administrative services and necessary supports toward the program implementation.

The Administrative Services Unit (ASU) provides leadership, public relations, policy development, information technology and support, financial analysis and compliance, budgetary control, recruitment and personnel management and tracking, and administrative support to NMDVR. The ASU's function is to ensure that NMDVR achieves the highest level of visibility, accountability, and excellence in services provided to people in New Mexico with disabilities. The ASU consists of the following units: Director's Office, Legal Counsel, Information Technology Services, Fiscal Services, and Human Resources Services.

The Administrative Services Unit provides guidance and direction to all NMDVR programs including Rehabilitation Services, Independent Living, and Disability Determination Services in developing and achieving policy goals. The ASU directs policy development, public relations, information technology development and management, budgeting, and financial reporting functions. In addition, ASU provides legal advice and representation for NMDVR; ensures compliance with state and federal law; and provides human resources management and support services, including but not limited to State Personnel Act and Board rules. The NMDVR Director's Office is responsible for the efforts of all units, aligning those efforts with the agency's vision: "Every New Mexican with a disability is empowered with the resources to contribute to their quality of life and the economic prosperity of the State;" and mission: "We are committed to ensuring that every New Mexican with a disability achieves their employment goals and thrives in their communities."

The ASU met all statutory deadlines for FY25, including those for the annual appropriation request, operating budget, and financial audit.

Rehabilitation Services Unit (RSU)

RSU Program Purpose Statement

NMDVR is the State Vocational Rehabilitation Agency primarily concerned with vocational rehabilitation of individuals with disabilities; maintains staff exclusively employed on the direct rehabilitation work providing service to disabled New Mexicans.

The Rehabilitation Act, as amended in the Workforce Innovation and Opportunity Act (WIOA) of 2014, specifies that the purpose of the act is to empower individuals with disabilities to maximize employment, economic self-sufficiency, independence, and inclusion and integration into society. This is done through comprehensive and coordinated planning of vocational rehabilitation. The 2014 amendment adds language to the act emphasizing maximization of competitive, integrated employment opportunities for individuals with disabilities, including those with significant disabilities. The Act also requires that the state agency provide Pre-Employment Transition Services that equal at least 15% of its annual federal award.

RSU holds the organizational status as the designated state unit (DSU) and is designated under a unified or combined state plan to provide vocational rehabilitation services. For each individual determined to be eligible for services, an Individualized Plan for Employment (IPE) shall be documented by the designated state unit which outlines the vocational services provided to an individual to achieve an employment outcome.

The Rehabilitation Act requires that vocational rehabilitation services may be delivered through a designated state agency (DSA) or a designated state unit (DSU) that meets the following criteria:

Individual Plan for Employment (IPE) under the Rehabilitation Services Program

Individuals with disabilities may develop their own IPE or develop it jointly with the vocational rehabilitation counselor. In this plan, the individual makes informed choices regarding a vocational goal, services, and service providers. The plan is based on the individual’s strengths, resources, priorities, concerns, abilities, capabilities, and informed choice to address barriers to employment as a result of the person’s disabling condition. NMDVR offers a wide array of goods or services to assist individuals with disabilities to prepare for, enter into, engage in, retain, or advance in gainful employment.

Each IPE is as individual as the person it serves and may require considerable creativity and specialized services. NMDVR provides dedicated staff with mandatory educational qualifications to seek the services and resources necessary to provide creative opportunities for reaching vocational goals for persons with disabilities. The primary service delivery professional is the vocational rehabilitation counselor (VRC). VRCs must possess a baccalaureate degree reasonably related to vocational rehabilitation and at least one year of experience or an advanced degree in areas related to serving individuals with disabilities as specifically defined in the Act. VRCs must also obtain New Mexico Rehabilitation Counselor (Pre K-12) licensure through the Public Education Department within one year of hire as outlined in NMAC 6.63.11. This licensure must be maintained throughout employment.

Advocates and individuals with disabilities have fought hard for many years to develop and obtain funding for the specialized services currently offered by NMDVR. These disability-specific services include, but are not limited to:

- Counseling and Guidance
- Benefits Advisement
- Job Placement
- Training and Education
- Assistive Technology
- Supported Employment
- Interpreting
- Job Coaching
- Medical and Physical Restoration
- Independent Living Services
- Work Site Modifications
- Pre-Employment Transition Services
- Rehabilitation Engineering
- Prosthetic Appliances
- Self-Employment
- Personal Attendant Care
- Psychological Therapy

Indicators of Progress

Based on the Consumer Satisfaction Survey completed by the New Mexico State Rehabilitation Council (SRC) in 2021:

The SRC Consumer Satisfaction Survey findings demonstrate that NMDVR is providing program stakeholders with a satisfying level of service related to discussing their desired employment goal with a counselor or staff. The results show that 46% of respondents being satisfied compared to 29% of the respondents not being satisfied. The SRC conducts a Consumer Satisfaction Survey every three years.

Based on the DVR FY2025 Annual Report: **8,718 New Mexicans** sought and received direct vocational rehabilitation (VR) services; **645 New Mexicans** successfully achieved employment outcomes; and more than **$19.1 million** in total wages were earned by successfully rehabilitated individuals with disabilities.

Economic Impact for the State of New Mexico and New Mexicans with Disabilities

Many years ago, NMDVR contracted for an independent economic impact study through the University of New Mexico, Bureau of Business and Economic Research. This study clearly indicated that NMDVR is successful at placing disabled persons into work who were previously unemployed, increased the earnings of disabled persons working in marginal jobs, and benefited the state economy by a ratio of $3.08 for every $1 of state funds invested. This cost/benefit is achieved through expenditure of federal and other revenue in New Mexico, reduction in public assistance payments, and taxes paid by employed participants.

School-to-Work Transition

Schools are a major partner with NMDVR in the transition of students with disabilities into training and employment.

Under the WIOA legislation of 2014, services to transition students are highly emphasized and 15% of the NMDVR annual budget for services to participants is set aside to provide Pre-Employment Transition Services (Pre-ETS) to students with disabilities. Five major categories are identified as required services. Other Pre-ETS are authorized, but only after the five required services have been provided to eligible students. NMDVR works closely with the Commission for the Blind, the Public Education Department (PED), and other stakeholders to ensure the 15% set aside ($3.6 million) for Federal Fiscal Year 2025 for Pre-ETS is used to meet the five required service categories:

- Job exploration counseling.
- Work-based learning experiences such as internships.
- Counseling regarding opportunities for postsecondary training.
- Job readiness skills training to develop social and independent living skills.
- Self-advocacy instruction.

The tracking and reporting of Pre-ETS expenditures involves monitoring staff activity and service provision. NMDVR currently has VRCs assigned to each high school statewide to work with school personnel in transitioning students with disabilities into training or employment. NMDVR also has 15 dedicated transition staff: one Transition Director, one Transition Program Manager, one Transition Program Coordinator, 11 Transition VRCs, and one Vocational Rehabilitation Technician. Schools continue to be one of the major sources of referrals for the rehabilitation services program. NMDVR also collaborates with the PED Office of Special Education to increase the agency's reach among students with disabilities.

Pre-ETS set-aside and implementation tends to be one of the greatest challenges facing state VR agencies. Maximizing state matching funds to draw down all available federal funding will be instrumental in ensuring service funds are available to meet the needs of all participants.

During FY25, through direct service by NMDVR, 5,596 Pre-ETS services were provided to students with disabilities in New Mexico.

Independent Living (IL)

IL Program Purpose Statement

The purpose of the Independent Living (IL) program is to promote independence for persons with disabilities and their families through consumer control, peer support, self-help, self-determination, equal access, and individual and systems advocacy. The program seeks to maximize the leadership, empowerment, and productivity of individuals with disabilities of all ages, and to ensure their integration and full inclusion in their communities.

Role of the Designated State Entity (DSE)

The New Mexico Division of Vocational Rehabilitation (NMDVR) serves as the Designated State Entity (DSE) for the Independent Living Program in New Mexico. In this role, NMDVR:

- Administers IL funds by receiving, accounting for, and disbursing both federal and state appropriations in compliance with Rehabilitation Services Administration (RSA) regulations.
- Contracts with Centers for Independent Living (CILs) to ensure that appropriated funds are used to provide IL services.
- Provides fiscal and administrative oversight to ensure funds are used appropriately, reports are submitted, and requirements of Title VII of the Rehabilitation Act are met.

NMDVR's function as the DSE is administrative only. NMDVR does not provide Independent Living services and is not part of the IL program itself.

Centers for Independent Living (CILs)

CILs are community-based, consumer-controlled, cross-disability, nonresidential, nonprofit agencies operated by and for individuals with disabilities. They are responsible for the direct delivery of Independent Living services.

Core IL Services (Required Under Title VII)

CILs must provide the following five federally mandated core services:

1. Information and referral services
2. Independent living skills training
3. Peer counseling, including cross-disability peer counseling
4. Individual and systems advocacy
5. Transition services (including from institutions to community, diversion from institutionalization, and youth transition to postsecondary life)

Additional Independent Living Services

Depending on community needs and available resources, CILs may also provide expanded services such as:

- Counseling (including psychological, psychotherapeutic, and related services)
- Housing and shelter supports (including adaptive housing modifications)
- Rehabilitation technology
- Mobility training
- Services and training for individuals with cognitive and sensory disabilities (life skills, interpreter, reader services)
- Personal assistance services, including attendant care and training of providers
- Housing surveys, directories, and community resource identification
- Consumer information programs for underserved populations
- Education and training for community participation
- Supported living and personal assistance
- Transportation and mobility training
- Physical rehabilitation and therapeutic treatment
- Provision of prostheses, appliances, and devices
- Social and recreational services
- Youth skill development (advocacy, empowerment, career exploration)
- Services for children with disabilities
- Services under other federal, state, or local programs to enhance independence and quality of life
- Preventive services to reduce future needs
- Community awareness programs to promote inclusion

Service Coverage in New Mexico

- New Mexico provides IL services primarily through its network of CILs.

- CILs provide the five core IL services to 28 of New Mexico's 33 counties.
- The remaining five counties, while outside the primary service areas, still receive limited IL services through other CIL funding streams.

Funding Structure and Sources

Independent Living in New Mexico is supported by a mix of federal and state resources, including:

- Federal IL funds under Part B and Part C of the Rehabilitation Act
- Direct state appropriations of general fund dollars (stop-gap support to sustain IL services statewide)
- Additional funding streams such as Medicaid Home and Community-Based Waivers, Brain Injury Funds, Early Intervention Funding, Title I Vocational Rehabilitation funds, Procurement funds, Medicaid Personal Care Program, and unrestricted sources

CILs vary in the sources and levels of funding they receive, which influences the geographic areas and scope of services they can provide.

Centers for Independent Living in New Mexico

<u>Part B Funded</u>

- Independent Living Resource Center (ILRC) - Albuquerque
  - Serves- Bernalillo, Sandoval, Cibola, Valencia
  - Satellites- Moriarty (Torrance, Guadalupe, De Baca); Alamogordo (Lincoln, Otero)

<u>State General Funded</u>

- San Juan CIL**-** Farmington
  - Serves- San Juan
  - Satellite- Gallup (McKinley)
- Independent Living Resource Center (ILRC) - Albuquerque
  - Serves- Bernalillo, Sandoval, Cibola, Valencia
  - Satellites- Moriarty (Torrance, Guadalupe, De Baca); Alamogordo (Lincoln, Otero)
- CHOICES CIL - Roswell
  - Serves- Chaves, Eddy, Lea

<u>Service Gaps and Underserved Areas</u>

- Unserved counties- Hidalgo, Catron, Quay, Curry, Roosevelt
- Underserved counties- Colfax, Union, Harding, Sandoval, Sierra, Grant, Luna, Cibola, Socorro, Valencia, Torrance, Guadalupe, De Baca
- Native American Outreach- New Mexico is home to 22 Tribes and Pueblos. Native American populations, both on and off reservations, are traditionally identified as underserved and require targeted outreach.

Disability Determination Services Unit (DDSU)

DDSU Program purpose statement

The State Disability Determination Services Unit (DDSU) dedicated to providing timely, accurate, and equitable disability determinations for residents applying for Social Security disability benefits. Through collaboration with federal partners, commitment to high-quality service, and adherence to state and federal regulations, DDS supports individuals with disabilities in accessing essential benefits, promoting their well-being and inclusion in the community.

Nationally, the Social Security Administration (SSA) contracts with 54 individual states and territories to provide disability determination services for Title II and Title XVI eligible recipients. In New Mexico, SSA contracts with the New Mexico Disability Determination Services (NMDDS) through its parent agency, NMDVR, to adjudicate cases for the residents of New Mexico.

SSA fully funds the NMDDS, including administrative overhead. Because of the 100% funding, SSA maintains extensive control over the day-to-day operations at NMDDS. Those controls include federal ownership of the majority of hardware and software; data entry and data proprietorship; approval/disapproval to fill vacant positions, add full-time equivalents (FTEs), provide overtime; training requirements for staff; performance measures; staffing patterns; etc.

Currently, there are 136 budgeted FTEs at DDS, of which approximately 100 are filled. There are also 20 contract medical consultants who work an average of between 10 and 40 hours per week.

DDS Administration at the National Level

The Social Security Act of 1935 established a system of retirement benefits for older persons and their survivors. In 1954, amendments to the Social Security Act created a disability program that provided monthly disability insurance benefits for workers and children with disabilities.

The 1954 amendments included language proposed by a congressional conference committee "letting the states, rather than the federal government, make the initial determinations of disability—a feature of the program that survives to the present day…" The first Secretary of Health, Education, and Welfare recommended that Social Security funds be used to provide rehabilitation services and HEW's philosophy was that "the first line of attack on disability should be rehabilitation, in order that people be restored to useful and productive lives." (Statement before the Subcommittee on Social Security of the Committee on Ways and Means, July 13, 2000, by Edward D. Berkowitz, George Washington University.)

The Relationship between VR and DDS

In the 1954 amendments, Congress included language to refer disabled persons to the state rehabilitation agencies and regulated that disability determinations be made by state agencies under agreements with the Secretary of HEW and financed by Social Security funds. The state agency tasked with making initial determinations would be the state rehabilitation agencies because of the advantages of the medical and vocational case development that was already a part of the VR agency process. (*A History of the Social Security Disability Programs*, SSA Staff, January 1986.)

The SSA established agreements with each of 54 original state agencies, of which 40-45 are administratively attached to state VR agencies. State agencies would determine eligibility for Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) and the SSA would reimburse them for making these determinations. The following statement appears in the report cited above: "The criteria used for making the disability determinations and guidelines for developing and processing claims are furnished to the State agency by the SSA. The State agencies carry out the disability determination process under agreements with the Department of Health, Education, and Welfare (HEW). Unlike grant-in-aid programs, the Federal/State relationship is a contractual one requiring no implementing State legislation. State laws and practices control many administrative aspects of the disability determination process because the personnel involved are State employees."

Increase in Federal Control in 1980

Information in the Government Accountability Office (GAO) report and failure of the SSA to obtain more managerial control of state DDS programs led to amendments to the Social Security Act in 1980. In these amendments, the need for individual state agreements was eliminated by *Section 404.1610 How a State notifies us that it wishes to perform the disability determination function.* Essentially, any state that had an agreement in effect on June 1, 1981, continued the disability determination function in lieu of continuing the previous agreements. The state, through the State Attorney

General, had to provide written notice that it no longer wanted to perform this function. Otherwise, the new requirements under the amendments were accepted.

The 1980 amendments made other changes. They created the Social Security Administration as a separate entity from HEW. In addition, the method of reimbursing each state for providing vocational rehabilitation services to beneficiaries with disabilities changed. States were required to use general VR funds to provide VR services, and if the beneficiary engaged in substantial gainful employment for a continuous period of 12 months, the state reimbursed for its 20% matching funds and awarded with a 20% bonus. (Social Security Disability Amendments of 1980: Legislative History and Summary of Provisions, *Social Security Bulletin*, April 1981, Vol. 44, No. 4, OLRP, SSA Staff.)

VR and DDS in New Mexico

Early written records document the reasons NMDVR assumed administration of the DDS program in New Mexico in 1955. A search of New Mexico Statutes regarding the administrative relationship between NMDVR and DDS provided no statutory language authorizing or requiring it. It appears the 1954 amendments to the Social Security Act and the fact that the VR program was one of the only programs in the state at that time that provided vocational services to persons with disabilities prompted this arrangement.

Action Plan - Strategies for Implementation

Long-term business strategies of the New Mexico Division of Vocational Rehabilitation summarized as:

- Successful participant outcomes
- Comprehensive employment networks
- Positive organizational climate and organizational cultural change
- Effective use of resources
- Participant and stakeholder satisfaction
- Below are goals for each program area to work towards NMDVR’s long-term business strategies.

Administrative Services Unit

<u>Goal #1:</u>

Continue and/or reduce the number of days between expenditures of federal funds and request for reimbursement from federal treasury.

Strategy Abstract: This program is comprised of direct service delivery staff and administrative staff for necessary support.

Strategy Component: Reorganization of internal staff and streamline workflow and methodology.

Goal #2:

Continue and/or reduce the number of working days between disbursement of federal funds from federal treasury to deposit such funds into treasury.

Strategy Abstract: This program is comprised of direct service delivery staff and administrative staff for necessary support.

Strategy Component: Reorganization of internal staff and streamline workflow and methodology.

Goal #3:

Reduce audit findings for NMDVR in the most recent PED audit.

Strategy Abstract: Ensures compliance with state and federal laws; provides human resources management and support services, including but not limited to State Personnel Act and Board rules; and develops and manages information systems for NMDVR.

Strategy Component: Continue to work with PED management and oversight committee to maintain transparent collaboration and communication.

Goal #4

Review and update policies within the ASU Program.

Strategy Abstract: Ensures compliance with state and federal laws.

Strategy Component: Work with NMDVR leadership team and management to ensure an efficient and effective agency.

Rehabilitation Services Unit

Goal #1:

Develop innovative strategies to increase program outcomes in difficult economic times.

Strategy Abstract: Collaborate with federal employers to access federal hiring initiatives. Further, develop Business Outreach services within the RSU to create effective partnerships with public and private sector employers, and provide training and technical assistance regarding the Americans with Disabilities Act (ADA) and reasonable accommodation. Implement creative approaches and offer incentives to facilitate high-quality and high-volume outcomes that include use of resources, staff, and partners.

Strategy Component: Maintain training to staff on Schedule A of the federal hiring process.

Strategy Component: Collaborate with the Vocational Rehabilitation National Employment Team to access federal partners.

Strategy Component: Develop increased community rehabilitation and job developers in rural communities to increase the number of supported employment options for individuals with the most significant disabilities.

Strategy Component: Participate in SSA's Ticket to Work Partnership Model to enhance long-term support for people with disabilities who receive SSI and/or SSDI benefits.

Strategy Component: Develop and provide increased training regarding the Americans with Disabilities Act (ADA), career planning, and job creation activities for rehabilitation counselors, business outreach coordinators, and employers to improve employment options for participants and strengthened business and Department of Workforce Solutions relationships.

Goal #2:

Develop effective partnerships with participants, employers, Workforce Solutions, vendors, employment networks, and others as appropriate, to improve participant outcomes and therefore program outcomes.

Strategy Abstract: Creation of long-term relationships with employers leads to employment for participants. Research and implement cost-effective technology solutions for increased agency-wide dialogue and training options.

Strategy Component: Employ dual customer concept model that recognizes business (employers) as critical customers of vocational rehabilitation.

Strategy Component: Reinforce employment best practices in daily vocational rehabilitation practice.

Goal #3:

Improve communication with participants and vendors regarding services and outcomes.

Strategy Abstract: Explore effective methods of continuous assessment of participant and stakeholder satisfaction. Continue to enhance collaboration between the State Rehabilitation Council (SRC) and NMDVR. Develop continuous participant and stakeholder satisfaction and statewide needs assessments to optimize best practices in provision of vocational rehabilitation services to New Mexicans with disabilities seeking employment or retaining employment. Assess vocational rehabilitation service needs to establish, develop, or improve community rehabilitation programs within the state.

Strategy Component: Develop best practices to focus on improving satisfaction and addressing statewide rehabilitation needs.

Strategy Component: Hold public meetings statewide with participants, vendors, and partners.

Goal #4:

Reduce vacancy rate and increase retention of qualified staff positions that directly serve participants; increase quality employment opportunities for people with disabilities; and increase employment success rates for people with disabilities.

Strategy Abstract: Explore multiple strategies to attract, hire, and retain the best qualified rehabilitation counselors.

Strategy Component: Continue to implement position class study regarding vocational rehabilitation counselor positions.

Strategy Component: Increase recruitment efforts directly from colleges and universities providing degrees in rehabilitation counseling.

Strategy Component: Assist existing employees with educational opportunities at colleges and universities offering specific training in rehabilitation counseling.

Goal #5:

Develop innovative strategies to increase expenditure of Pre-Employment Transition Services (Pre-ETS) dollars for increased program outcomes.

Strategy Abstract: Explore multiple strategies to attract, hire, and retain the best qualified rehabilitation counselors, as well as proposals from schools and providers.

Strategy Component: Utilize fiscal forecasting to expand Pre-ETS to include authorized services.

Strategy Component: Combined effort to increase spending on Pre-ETS services by increasing outreach, staffing, training, providers, contracts, expanding to authorized services and implementation of innovative approaches.

Strategy Component: Provide Pre-ETS training for all vocational rehabilitation staff, vendors, and interested parties.

Independent Living

Goal #1:

Work with the Legislative Finance Committee and Executive Branch on requested budget to maximize state-federal matches and evaluate possible new sources of non-federal matches.

Strategy Abstract: Educating Legislative and Executive stakeholders about VR match will provide potential benefit to the state, and benefit to the disability community.

Strategy Component: Provide data and analysis to legislators and staff, as well as to the Governor's staff and Department of Finance and Administration (DFA) related to what can be accomplished by obtaining sufficient state general funds to match all available federal dollars.

Strategy Component: Request state general funds to match all available federal dollars.

Goal #2:

Document and streamline processes while improving internal controls leading to efficient use of resources. Align federal and state requirements to agency processes for efficiency.

Strategy Abstract: Coordinate administrative requirements and practice with program needs.

Strategy Component: Implement new contract language regarding budget adjustments.

Strategy Component: Utilize the Budget Adjustment Request (BAR) form for CIL budget adjustments.

Strategy Component: Enforce the use of BAR form for CIL budget adjustments.

Strategy Component: Evaluate impact on efficiency/internal controls of the BAR process.

Goal #3:

Work to recruit and retain staff. Ensure that CILs are consumer-controlled, community-based, cross-disability, non-residential private nonprofit agencies.

Strategy Abstract: Document CIL practices for recruitment and retention of key staff.

Strategy Component: Document critical issues related to key staff for each CIL and whether funding or monitoring would change if key staff left.

Strategy Component: Develop a written method/requirement for notification of NMDVR when there are changes to key CIL staff.

Disability Determination Services Unit

Goal #1:

Document and streamline processes while improving internal controls, leading to efficient use of resources. Review/revise performance expectations to ensure optimal production balanced with exceptional quality.

Strategy Abstract: Review individual staff performance against team/agency/regional/national performance to arrive at fair and consistent performance expectations.

Strategy Component: Review existing data related to individual performance and compare it to team/agency/national performance.

Strategy Component: Revise performance expectations based on analysis over the course of the next several months.

Strategy Component: Analyze data on an ongoing basis and use this data to target individual and agency training issues to maintain performance accuracy at 97%.

Goal #2:

Prepare for retirement and loss of key staff and manage recruitment and retention.

Strategy Abstract: Prepare existing staff to consider, apply for, and accept leadership roles within DDS.

Strategy Component: Identify staff members who are or will be retiring in the near future.

Strategy Component: Provide more opportunities for "line staff" to volunteer for and participate in leadership duties and assignments.

Strategy Component: Provide training and conduct continued reassessment of continuity planning and efforts.

Goal #3:

Implement innovative technology alternatives to improve communication, climate, and performance, reducing costs and enhancing outcomes.

Strategy Abstract: Utilize existing and new technology to enhance training opportunities and increase productivity and accuracy.

Strategy Component: Utilize approved program features and tools to increase staff efficiency.

Strategy Component: Utilize approved program tools to access regional and national training provided by the SSA on an ongoing basis.

Strategy Component: Continue to advocate for electronic record submission and electronic correspondence features from SSA to modernize agency communications.

Strategy Component: Utilize interactive video training equipment to access regional and national training provided by the SSA on an ongoing basis.

Strategy Component: Continue to advocate for electronic record submission from Consultative Exam and Medical Evidence of Record vendors.

IT Strategic Plan

NEW MEXICO DIVISION OF VOCATIONAL REHABILITATION

PUBLIC EDUCATION DEPARTMENT

Fiscal Year 2028
New Mexico Division of Vocational Rehabilitation
IT STRATEGIC PLAN
September 1, 2026

Elaine A. Jaramillo
Interim Chief Information Officer

Table of Contents

I. EXECUTIVE SUMMARY

Every decision at the New Mexico Division of Vocational Rehabilitation (NMDVR)—from approving client services and processing provider payments to guiding clients into employment—depends on technology that is reliable, secure, and transparent in its operation. The Information Services Unit (ISU) operates and governs the technology foundation—network, systems, databases, software development, cybersecurity, end-user support, and service management—delivered by ISU staff. Anchored in a resilient virtual platform, ISU connects more than 20 offices and hundreds of staff statewide through a secure network. To maximize efficiency and align with state policy, ISU integrates statewide services from the New Mexico Department of Information Technology (DoIT)—internet, telecommunications, cybersecurity monitoring/scanning, and Microsoft M365 enterprise tools—while retaining ownership of mission-critical operations and risk decisions.

Building on this foundation, the CIO oversees a $5.8 million IT budget in FY27 spanning all NMDVR units, with funding projected at $5.5 million in FY28. The budget reflects a blend of expenditure drivers, including legislatively mandated benefit adjustments, inflationary pressures, and the ongoing need to modernize legacy systems and equipment. At the same time, sound fiscal stewardship and targeted investments in modernization, cybersecurity, and lifecycle replacement remain central to the agency's budget strategy. Notably, cost growth is not limited to internal initiatives, as the agency also absorbed a substantial rise in expenditure for state-provided services in FY27.

In FY28, ISU will deliver high-impact initiatives that advanced security and service delivery. Key achievements will include either the long-term renewal and upgrade of the Aware Case Management System (CMS) and the potential of going out for bid regarding the Case Management System due to available competitors. The Aware Case Management System The agency's core platform for daily operations and federal reporting. ISU will continue to strengthen infrastructure by retiring legacy virtual servers, maintaining some Windows Server 2022, and migrating to Windows Server 2025 in the virtual environment. Plus, finish modernizing all area office conference room equipment for RSU in support of communication needs and security needs, sunsetting the Webex conferencing equipment statewide in 21 Office by the beginning of FY28. At the new Santa Fe Administrative Office, ISU will have installed network cabling by January of 2027 for the office, to complete modernization of the administrative office including infrastructure network cabling for the first floor of the Administrative Office. Other critical concerns to address include the implementation and replacement of storage at both datacenters, and implementation of new Server environment replacing the Cisco UCS Chassis 4 blade servers. Including the replacement of the backup tools to a product such as Veeam, to create immutable backups. Should funding allowing a full Cisco POE+ replacement be scheduled to be spread between FY28 to FY29, this means the replacement of 21 offices with 9300 switches and routers to modernize hardware that will be end-or-life in FY28/FY29. Included should be the replacement APC/UPS Battery backups for all 21 offices and removing them from the floor. Collectively, these accomplishments reduced technical debt, improved compliance, and reinforced the agency's stability.

The FY28 strategic goals build on this momentum to prepare NMDVR for future demands. ISU will continue to advance cybersecurity through Zero Trust Architecture, strengthen disaster recovery, modernize networks, and update endpoints, and end-user equipment and the latest apps we use in our environment to modernize current end-user demands first. Ensure our DVR staff have the necessary tools to operate remotely and support clients. Having implemented Intune to provide the management of devices and replacement of SCCM, the focus will be to ensure using all the available M365 tools that are available through DoIT, and ensure staff are properly trained to manage Entra, MDM, imaging, etc. DVR ISU aligns the agency using the tools required to be purchased through DoIT. DVR/ISU will continue to manage tools including M365, Entra, and Copilot and the review of AI tools to better understand the potential impact and adoption of AI tools in the future. The continued driving considerations of adopting such tools with be if the solution is fiscally sound, compliance, ensuring safeguards are in place for operations including efficiency, and improvement in the delivery of client services.

II. AGENCY OVERVIEW

A. AGENCY MISSION

The mission of NMDVR is to “ensure that every New Mexican with a disability achieves their employment goals and thrives in their communities.”

B. AGENCY GOALS

NMDVR’s agency goals translate its vision and strategic priorities into measurable outcomes, with a deliberate emphasis on direct service delivery improvements that benefit clients. Each goal aligns with the priorities of Direct Service Delivery, Indirect Service Delivery, and Regulatory Compliance, ensuring technology investments strengthen both mission delivery and operational accountability.

Agency goals include:

1. **Client Outcomes** – Leverage technology and process improvements to deliver vocational rehabilitation services that are timely, efficient, and outcome-driven, ensuring clients achieve sustainable employment.
2. **Workforce Effectiveness** – Equip staff with secure, modern tools and data-driven insights that support consistent, high-quality service delivery across all offices statewide.
3. **Accessibility and Inclusion** – Institutionalize accessible technologies and practices that remove barriers for individuals with hearing, visual, mobility, or other challenges, reinforcing equity as a core operational value.
4. **Compliance and Accountability** – Align operations with federal and state mandates while maintaining fiscal discipline, audit readiness, and transparent performance reporting.

Together, these goals ensure that NMDVR's IT strategies are aligned with statewide directives and federal requirements, while improving client outcomes and strengthening the agency's long-term performance.

C. VISION AND PRIORITIES

VISION STATEMENT
To sustain a resilient IT environment that drives innovation, ensures compliance, and empowers staff to deliver services that expand opportunity and improve outcomes for New Mexicans with disabilities.

ALIGNMENT
This IT Strategic Plan ensures that ISU's vision is fully integrated with NMDVR's mission, aligning technology initiatives with business priorities, federal oversight requirements, and the State IT Strategic Plan. The result is a coordinated approach where IT not only safeguards compliance but also accelerates service delivery, strengthens accountability, and expands opportunities for clients.

PRIORITIES
1. **Direct Service Delivery Improvements:** Delivering immediate, tangible benefits to clients by enhancing the available tools in the area offices with new laptops and tablets for client use while working with their counselor. This will assist with program support for job clubs, client testing, and improve the overall client experience.
2. **Indirect Service Delivery Enhancements:** Maintaining and strengthening the core systems, processes, and infrastructure that support vocational rehabilitation services, ensuring staff have reliable, modern tools such as a phased in core infrastructure replacement cycle for the two data sites storage, including new laptop replacements for all staff as required. Meeting DVR and OCS requirements. Providing and improvement of consistent, high-quality support statewide.
3. **Regulatory Compliance and Additional Improvements:** Ensuring full alignment with federal and state requirements, including NIST SP 800-53 Rev. 5, Rehabilitation Services Administration (RSA) approval for major technology investments funded through the Title I Vocational Rehabilitation Services Grant, and statewide IT policies. Focus areas include, but are not limited to, cybersecurity, protection of Personally Identifiable Information (PII), audit readiness, data governance, and accessibility (WCAG 2.1 AA).

These priorities ensure that our IT strategies not only support immediate needs but also foster long-term improvements in service delivery and compliance.

D. KEY PERFORMANCE INDICATORS

The following targets are provided for executive visibility and do not expand the plan's required scope.

1. Core System Availability (Aware CMS & Network): ≥ 99.9%
2. Patch Compliance (servers/workstations within 30 days): ≥ 95%
3. Digital Accessibility (WCAG 2.1 AA): 100% of high-severity manual findings remediated within 60 days.
4. Phishing Simulation Failure Rate: < 5%

E. AGENCY DESCRIPTION AND ORGANIZATION STRUCTURE

NMDVR is committed to enhancing the lives of New Mexicans with disabilities by supporting their efforts to reach employment goals and succeed within their communities. The agency is dedicated to delivering high-quality, culturally sensitive services that cater to underserved populations, while actively building strong, collaborative partnerships with communities and employers.

NMDVR is composed of the following units:

- **Information Services Unit (ISU)**
- Administrative Services Unit (ASU)
- Rehabilitation Services Unit (RSU)
- Disability Determination Services (DDS)

The NMDVR Director is appointed by the Governor of New Mexico and reports to the Cabinet Secretary of the Public Education Department (PED). As an agency administratively attached to PED, NMDVR works in partnership with PED on shared goals, including collaboration through PED's Office of Special Education and joint support of the New Mexico Longitudinal Data System (NMLDS). Each NMDVR unit is led by a Deputy Director who provides operational leadership and reports directly to the Director. This governance model ensures clear accountability, consistent communication, and alignment of operations with statewide priorities and the agency's mission.

Led by the Chief Information Officer (CIO), who also serves as a Deputy Director, ISU provides agency-wide oversight of IT strategy and infrastructure. This role ensures that modernization efforts align with operational priorities and statewide policy standards. ISU drives efficiency, strengthens cybersecurity, and manages resources with fiscal discipline—establishing technology as both a safeguard and a catalyst for innovation.

Operating under SSA's federal framework, DDS directly supports the mission of NMDVR. It is responsible for determining eligibility for Social Security disability benefits and works in coordination with the Rehabilitation Services Unit (RSU) to support individuals pursuing vocational rehabilitation services. This collaboration enables clients to access both financial benefits and rehabilitation support necessary to achieve their employment goals.

NMDVR's vocational rehabilitation services prioritize achieving employment outcomes while delivering exceptional service. Our approach emphasizes effective counseling and guidance and fosters a collaborative partnership between clients and Vocational Rehabilitation Counselors. We also strive to build strong connections with community resources, tribal organizations, collaboration with other agencies, and employers.

NMDVR's current organization structure is displayed in Appendix A-I (Agency Organization Chart) and Appendix A-II (ISU Organization Chart).

F. FEDERAL OVERSIGHT

1. RSA Oversight

The Rehabilitation Services Administration (RSA) provides leadership and allocates federal funding to support NMDVR in delivering vocational rehabilitation services to individuals with disabilities. As part of the Office of Special Education and Rehabilitative Services (OSERS) within the U.S. Department of Education, RSA's mission is to maximize employment, independence, and community integration for individuals with disabilities. OSERS' broader vision supports improved outcomes across early childhood, education, and employment, ensuring that individuals with disabilities can thrive within their communities.

NMDVR receives core federal funding through RSA-administered grants and aligns its services with applicable federal statutes, performance indicators, and policy guidance. The agency closely monitors updates issued by RSA, including Technical Assistance Circulars (TACs), to ensure that state-level program operations, fiscal management, and data reporting remain compliant and performance-driven. Engagement with RSA-led technical assistance reflects NMDVR's commitment to a proactive and collaborative federal compliance posture.

2. SSA Oversight for DDS

The DDS unit is a specialized program housed within NMDVR but operating under direct federal oversight from SSA. Its primary responsibility is to develop medical evidence and issue initial determinations of disability for applicants seeking Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI). All DDS personnel are employees of the State of New Mexico, and the program is led by a Deputy Director/Administrator who reports directly to the Director at NMDVR. While DDS is fully integrated into NMDVR's organization structure and relies on NMDVR for administrative support, it is fully federally funded and must operate in strict compliance with SSA rules, policies, and quality standards applied across DDS offices nationwide.

Per SSA, NIST SP 800-53 Rev. 5 security standards must be applied throughout NMDVR to ensure Personally Identifiable Information (PII) is consistently protected.

G. STATE PARTNER INITIATIVES

1. State Office of Cybersecurity

Pursuant to the New Mexico Cybersecurity Act, the Office of Cybersecurity (OCS)—managed by the State Chief Information Security Officer (CISO)—serves as the centralized authority for statewide cybersecurity policy, incident reporting, and response. CISO Order No. 2025-01 adopts the Federal Information Security Modernization Act (FISMA) definition of "cybersecurity incident" and requires all agencies and political subdivisions to notify and consult with OCS within 24 hours of discovery, including incidents involving vendors. Unless otherwise required by law or contract, OCS must be notified before any other entity. Notifications are initiated through the statewide hotline at (833) 42-CYBER (833-422-9237). Each agency is also required to designate a cybersecurity point of contact (POC) to coordinate directly with OCS during incident triage, mitigation, and recovery.

NMDVR has designated and integrated its incident points of contact (POCs) into reporting procedures with the Office of Cybersecurity, ensuring timely coordination and compliance with the statewide 24-hour notification rule.

ISU Incident POCs:

- **Primary (24/7):**
    - Chief Information Officer (CIO) – Responsible for notification, coordination, and executive collaboration decision-making with CISO and Deputy CIO.
    - *Chief Information Security Officer* (CISO) – Will work closely with the Office of Cyber Security Office to ensure NMDVR ISU Team is following and implementing the necessary security features. Note: CISO position posted to report to the Director of the NMDVR Division to ensure team collaboration and decision making.
    - *Deputy CIO* – Always notified in parallel to ensure redundancy and continuity.

- **Secondary (Technical Escalation):**
    - *Senior Network Administrator* and *Senior Systems Administrator* – Notified immediately of all incidents to initiate technical triage and containment, and in collaboration with ISU's Management Team guidance.

- **Tertiary (Technical Escalation)**:
    - If end-user support and device management is necessary, where triage and containment are necessary.

This layered model ensures both executive oversight and immediate technical response capacity, supporting compliance with the statewide 24-hour notification rule.

2. **Governor's Digital Accessibility Initiative**
In June 2025, NMDVR submitted its Agency Digital Accessibility Report to the Office of the Governor, affirming the agency's commitment to achieving full compliance with Title II of the Americans with Disabilities Act (ADA), the U.S. Department of Justice's Final Rule, and the State of New Mexico's digital accessibility mandate requiring Web Content Accessibility Guidelines (WCAG) 2.1 AA alignment will be by December 2026. As an agency dedicated to serving individuals with disabilities, NMDVR views digital accessibility not only as a legal requirement but as a core operational imperative central to its mission. Due to unforeseen challenges and leadership change the DVR/ISU is in the process of addressing this requirement for the agency.

To achieve this goal, the agency has established a phased compliance plan that includes vendor-supported remediation, structured staff training, and strengthened governance oversight. NMDVR is now on track to achieve full WCAG 2.1 AA compliance by December 2026, modeling best practices in inclusive digital service delivery and reinforcing the State’s commitment to equitable access for all New Mexicans. Digital accessibility will remain an ongoing priority beyond the compliance deadline, with continued monitoring, governance, and staff training integrated into NMDVR’s IT strategy throughout FY28 and beyond. The focus will be to ensure the website continues to remain ADA compliant as required.

3. **HED’s New Mexico Longitudinal Data System**

The New Mexico Longitudinal Data System (NMLDS), known publicly as RISE NM, is a statewide initiative led by the Higher Education Department, and heavily supported by the Department of Workforce Solutions, that connects education and workforce data from early childhood through career. Its purpose is to provide a secure, integrated platform that enables policymakers and agencies to identify trends, close gaps, and improve outcomes for New Mexicans. The system is cloud-based and incorporates strong privacy safeguards, with dashboards and data visualization tools supporting cross-agency analysis and reporting.

RISE NM is a collaborative effort among state partners—including the New Mexico Early Childhood Education and Care Department (ECECD), the Public Education Department (PED), the Higher Education Department (HED), the Department of Workforce Solutions (DWS), and the New Mexico Division of Vocational Rehabilitation (NMDVR). Oversight and strategic direction are provided by the Office of the Governor, Executive Cabinet Secretaries and CIOs, the Project Steering Committee, and the Data Governance Advisory Council.

As a partner agency, NMDVR contributes data and subject-matter expertise to ensure that the experiences and outcomes of individuals with disabilities are accurately represented in the statewide picture. While the project continues to navigate operational and governance challenges, NMDVR remains committed to advancing its success and leveraging the system to strengthen program evaluation, workforce alignment, and long-term strategic planning.

Looking ahead, participation in NMLDS will remain an ongoing effort into FY28/FY29, with an emphasis on improving data quality, expanding reporting capabilities, and ensuring accessibility considerations are embedded in statewide analysis.

ISU will continue to formalize data governance (data stewards, quality rules, retention schedules) in FY28, aligned with SSA/RSA requirements and State policies.

III. IT ENVIRONMENT

A. Major Applications

NMDVR leverages the Aware Case Management System (CMS) tailored specifically for vocational rehabilitation agencies. The Aware CMS streamlines caseload management, process support, program data handling, performance metrics, and federal reporting. It is pivotal for evaluating the success of the Vocational Rehabilitation Program's outcomes, in accordance with RSA requirements.

Within NMDVR, approximately 180 authorized users, including Vocational Rehabilitation Counselors and Technicians, use the Aware CMS. This platform is used to capture, process, and oversee case activities such as caseloads, budgets, contracts, and payments. Ensuring the security of the Aware CMS is paramount due to its critical role in managing client service expenditures and safeguarding sensitive Personally Identifiable Information (PII).

In addition to meeting RSA reporting standards under the Rehabilitation Act of 1973 (as amended by the Workforce Innovation and Opportunity Act (WIOA)) and Title I grant conditions, NMDVR conforms to federal security requirements by implementing NIST SP 800-53 Rev. 5 security controls, consistent with SSA and statewide mandates.

B. Infrastructure

NMDVR's IT infrastructure encompasses the physical and virtual components essential for operating, managing, and integrating IT services. It underpins all programs and IT operations, enabling secure service delivery, compliance with federal and state mandates, and continuous support for clients and staff. It includes hardware such as appliances and networking devices, and software such as operating systems, virtualization platforms, servers, and network management tools. Critical components include data centers, which house computing resources and support systems for business operations.

The networking infrastructure will continue to integrates local-area, wide-area, and wireless (Wi-Fi 6E) networks across the State of New Mexico backbone and Internet gateways, enabling reliable, secure communication and data exchange. The infrastructure also includes security controls using firewalls, intrusion detection and prevention systems, and encryption to protect against threats and support compliance with applicable federal and state standards.

To support resilience and continuity, the infrastructure includes disaster recovery and business continuity plans, ensuring rapid recovery from disruptions. User access and identity management systems are in place to regulate authorization and authentication. Data backup and recovery protocols protect data integrity and prevent loss. Furthermore, IT service management frameworks and tools optimize performance, scalability, and operational efficiency, while integration with external systems enhances collaboration and functionality across agencies and partners.

Key infrastructure categories include:

1. **NIST SP 800-53 Rev. 5 Security Controls**
   NMDVR adheres to the NIST SP 800-53 Rev. 5 catalog of security controls to provide a robust cybersecurity program. These controls are crucial for managing and protecting information systems, strengthening security posture, improving risk management, and ensuring regulatory compliance. Regular updates and adherence to NIST standards keep security measures effective against evolving threats, demonstrate audit readiness, reinforce federal partner confidence, and promote a culture of security awareness and resilience.

2. **Access Control and Identity Management**
   - **Zero Trust Architecture (ZTA) and Network Access Control (NAC)**: NAC with Cisco ISE (802.1X/EAP-TLS, posture, segmentation) as the network enforcement point within a broader ZTA. Only authorized and authenticated devices may access internal resources. Network segmentation, including a dedicated guest network, helps contain potential threats. These controls align with federal ZTA guidance and industry best practices for identity-centric security.
   - **Certificate-Based Wi-Fi Authentication**: Internal devices authenticate to the agency's wireless network using digital certificates (EAP-TLS via ISE), ensuring only trusted endpoints can connect.
   - **Multi-Factor Authentication (MFA)**: Duo MFA is implemented across all major systems to provide strong user authentication and mitigate credential-based attacks.

3. **Network and Endpoint Security**
   NMDVR applies a comprehensive, layered cybersecurity strategy that builds on its established Zero Trust Architecture (ZTA), coupled with continuous monitoring and proactive risk management. The agency safeguards both its network infrastructure and its endpoints, defined as the user-facing and system devices—such as desktops, laptops, tablets, mobile devices, and specialized equipment—that connect to the network. By securing these endpoints, which often represent the most frequent entry points for cyber threats, NMDVR ensures that users and devices accessing the environment are continuously verified and protected. This focus on endpoint security addresses the most common vector for cyberattacks, reducing overall organizational risk.

4. **Endpoint Protection and Monitoring**
   - **Endpoint Detection and Response (EDR)**: Cisco Secure Endpoint provides real-time monitoring, threat detection, and automated response capabilities across all managed endpoints. Implementation of Defender in passive mode will be in place by November of 2026.
   - **Threat Investigation Tools**: Cisco Secure Endpoint investigation tools such as Orbital provide advanced query and forensic analysis functions, allowing security

teams to detect and respond to suspicious activity in real time. In the future, ISU will implement a SIEM to assist the CISO and the CIO with improved direct monitoring of the network and endpoints.

- **DNS Security and Secure Web Gateway**: Cisco Umbrella provides centralized DNS-layer protection for all NMDVR endpoints, whether they are on the internal network or connected remotely. Endpoints use the Cisco Secure Client (with the Umbrella module) to automatically route DNS queries through Umbrella for threat filtering and enforcement. NMDVR also integrates Umbrella with Cradle-point devices to extend protections beyond the state network. Managed through NetCloud Manager, these devices enforce NMDVR's Umbrella policies—including custom filtering rules and security categories—while maintaining consistent configurations, monitoring, and automated updates. DVR currently aligns with DoIT requirements to procure and manage Umbrella.

5. **Network and Infrastructure Resilience – Secure Remote Access**
   - **Secure Remote Access:** Cisco Secure Client (AnyConnect module) is used to provide encrypted Virtual Private Network (VPN) connectivity, enabling staff to securely access agency resources from remote locations. This connectivity is managed through enterprise firewalls with centralized policy enforcement and automated update controls, ensuring data confidentiality, integrity, and compliance while supporting workforce mobility.
   - **Firewall High Availability (HA):** Cisco Secure Firewall (running Firepower Threat Defense (FTD)) devices are deployed in a high-availability (redundant) configuration to ensure continuous protection of network traffic and minimize downtime. In an HA setup, two or more firewalls operate in tandem—one serving as the primary device and the other(s) as standby units. If the primary firewall fails, a standby automatically assumes control with minimal disruption. This configuration maximizes uptime and resilience, supports business continuity and regulatory compliance, and maintains uninterrupted security monitoring. Routine updates and synchronized configuration management keep all HA firewalls aligned, current, and capable of defending against evolving threats.
   - **Switch Management:** Modern Cisco Layer-3 switches are managed through routine updates, configuration baselines, and monitoring. The network leverages dynamic routing protocols on these switches to optimize path selection, resiliency, and overall performance.
   - **Infrastructure Modernization**: NMDVR continues to advance its modernization strategy by decommissioning legacy and end-of-life systems. Retired components have included the Avamar backup platform, unsupported hardware, legacy conferencing units, and outdated virtual servers, all replaced with current, fully supported operating systems. In addition, NMDVR has standardized statewide Sharp Multi-Function Devices (MFDs) that provide secure printing, copying, scanning, and faxing. These devices are centrally networked, allowing staff to release print jobs at any office statewide using a single access card, ensuring flexibility and convenience for a mobile workforce. As part of this effort, legacy Sharp models are being phased out and replaced with modern, security-hardened units

that align with lifecycle management standards, reduce the risk of unauthorized use, and deliver consistent functionality across all offices.

6. **Core Systems Infrastructure**
   Mission-critical systems—such as Active Directory domain controllers (Windows Server 2022), Cisco Identity Services Engine (ISE) virtual appliances, and the Duo Authentication Proxy (Windows Server 2022)—are deployed in a high-availability (redundant) configuration to ensure continuity of essential services, safeguard authentication processes, and support secure network access. Their configuration aligns with best practices and federal compliance standards, providing a resilient foundation for NMDVR's technology environment. This foundation also positions the agency for future cloud adoption and scalability as service demands evolve.

   VMware, vSphere, and vCenter provide the virtualization environment that is foundational to NMDVR's mission-critical systems, including the Aware Case Management System. The agency will now maintain supported versions, integrates with Dell Power Protect Data Manager for backup and disaster recovery, and ensures lifecycle alignment with federal security standards. Ongoing VMware management reduces technical debt, mitigates risk from legacy infrastructure, and supports disaster recovery objectives.

   The current VMware server environment is built on a Cisco 5108 UCS chassis and M5 blade servers as of October of 2025 are end-of-life and end-of-sale notice. Supporting the need for replacement planning in both data centers, OSO Grande, and the Simms Data Center. The current environment with vSphere 8.0u3, which is end of support as of October 2027, though technical guidance ends in October 2029. Cost consideration will need to occur; technical training and evaluation of hardware and software will be a driving force for changes to move to 9.0 VMware purchased through Broadcom or migrating to another solution such as Proxmox, Hyper-V, of KVM. Decisions will need to occur in late FY27 to ensure proper evaluation occurs. Also knowing implementation of additional storage in both data centers will be the first step in shoring up the data environment, so compatibility with such changes will need to continue to be consideration. Including the existing backup will need to be a consideration.

7. **Proactive Security Operations**
   ISU operates a proactive, layered security program that safeguards systems and data by continuously identifying, testing, and mitigating risks—driving ongoing improvement and ensuring compliance with SSA and NIST SP 800-53 Rev. 5 requirements.
   - **Vulnerability Management:** Monthly internal and external scans identify security weaknesses for remediation, ensuring timely risk reduction and compliance with federal standards. ISU staff review the results with the Office of Cybersecurity (OCS) and its security contractor each month to validate findings and track remediation.

- **Annual Penetration Testing:** Independent third-party penetration testing working with OCS is conducted annually to rigorously evaluate the effectiveness of existing defenses and uncover potential attack vectors before they can be exploited.
- **Phishing Awareness and User Training:** Staff participate in recurring phishing simulations and mandatory security training to strengthen vigilance, reduce susceptibility to social engineering, and foster a culture of cybersecurity accountability.

C. Agency IT Certified Projects

None at this time.

D. Workforce

1. Full-Time Employees

The Information Services Unit (ISU) provides statewide IT support coverage across 20 NMDVR offices with several partner-shared locations, as well as 3 Administrative Offices, which include Disability Determination Services. NMDVR maintains a substantial workforce—356 authorized positions in FY26, 354 in FY27, and a planned 344 in FY28. Within that total, the ISU unit accounts for 12 authorized positions, representing about 3.4% of the FY27 workforce and roughly 3.5% of the FY27 projection. As of July FY27, DVR ISU has 3 vacant critical positions, will fill once budget is in place. As of July FY27, Disability Determination Services had 2 IT Systems Support technicians retire, positions have been posted and anticipate filling soon. With 5 vacant positions due to retirements, remaining staff have been required to take on additional tasks to ensure continued secure support for the environment. Leaving the remaining 9 FTEs to operate, secure, and support the agency's technology environment for NMDVR.

In FY28, ISU infrastructure staff will begin the implementation of replacing Core foundational infrastructure equipment that is end-of-life at the 20 Offices. Replacing the Cisco 9300 switch and router devices as well as replacing and racking the APC/UPS at each site. Objective to ensure warranty, support, reliability and consistency surrounding security and device management.

Currently, ISU is strengthening its workforce through recruitment and the creation of the cybersecurity analysis position to ensure and provide year-round portfolio governance and disciplined delivery of services. Recently, an IT Associate Application Developer was hired to assist with the continued in-house development, reinforce deployment and change management controls, and build redundancy for critical workloads. Together, these actions close longstanding gaps, mitigate single-point-of-failure risk, and build durable internal expertise.

In FY27, ISU will align staffing with three goals—cybersecurity, infrastructure and disaster recovery, and pilot new technologies—by filling critical vacancies, leveraging specialized contractors, and executing focused recruitment and retention to sustain capacity.

See Appendix A-II (ISU Organization Chart) for more detail.

E. IT Professional Services Contractors

NMDVR augments its small internal team with targeted professional services—primarily advanced systems administration and network engineering—engaged only for peak workloads, major upgrades, or urgent support, and always under defined scopes that emphasize knowledge transfer, fiscal discipline, and continuity of operations.

F. Challenges

The following is a list of IT challenges faced by our agency, along with potential opportunities to address them.

1. Hiring and Retaining Qualified Staff and Leadership

- **Challenge:** Recruiting and retaining IT professionals with specialized technical expertise remains a persistent challenge due to high industry demand, limited talent pools, and increasingly competitive compensation trends. The rapid pace of technological advancement also contributes to a widening skills gap, making it difficult for public sector agencies to keep pace with evolving infrastructure, security, and application development needs.
- **Opportunity**: To mitigate staffing gaps, NMDVR will strategically leverage third-party contractors to supplement in-house capabilities when needed. This approach enables access to specialized skills on demand, ensures continuity of critical operations, and allows the agency to remain agile in meeting project and security requirements while longer-term recruitment and upskilling efforts continue. ISU will also continue to strengthen cross-training and succession planning to reduce single points of failure in critical IT functions.

2. Cybersecurity Threats

- **Challenge:** The cybersecurity threat landscape continues to evolve rapidly, with increasingly complex risks such as ransomware-as-a-service, AI-enhanced phishing, and supply chain vulnerabilities. These threats require a continuous state of vigilance, adaptive response capabilities, and a shift away from reactive models. NMDVR must also manage the growing complexity of securing hybrid environments, distributed endpoints, and cloud-based systems—all while operating with limited internal cybersecurity staffing and resources.
- **Opportunity:** NMDVR will continue to leverage the state Office of Cybersecurity's offerings and guidance to strengthen its defensive posture. This includes aligning practices with statewide security standards, participating in shared security services, and utilizing available tools for monitoring and threat detection. Internally, the agency will remain proactive with system patching, software upgrades, and vulnerability mitigation to reduce exposure.

3. **Aging Infrastructure and Technical Debt**
   - **Challenge:** Legacy systems and end-of-life hardware create vulnerabilities, increase downtime risk, and strain limited IT resources. These aging systems can hinder compliance with modern security requirements, increase maintenance costs, and create barriers to modernization, particularly in support of cloud adoption or advanced disaster recovery solutions.
   - **Opportunity:** NMDVR will continue to pursue phased infrastructure modernization, replacing priority end-of-life systems and network components as budget cycles allow. This incremental approach reduces technical debt, strengthens resilience, and ensures systems remain compliant with federal, SSA, and state cybersecurity standards while avoiding costly disruptions.

These opportunities are intended to mitigate IT challenges and improve overall effectiveness, efficiency, and resilience across the agency.

IV. FY26 KEY ACCOMPLISHMENTS

In FY26, ISU delivered a portfolio of high-impact modernization, security, and support initiatives. Collectively, these efforts retired legacy risk, reduced long-term operating costs, strengthened cybersecurity compliance, and enhanced the client and staff experience. Each initiative was aligned to federal mandates, fiscal responsibility, and the agency's mission delivery.

A. FY26 STRATEGIC IT ACCOMPLISHMENTS

STRATEGIC PRIORITY 1 - CASE MANAGEMENT SYSTEM (CMS) PROJECT
NMDVR executed a long-term contract renewal of the Aware CMS which ensures continuity of operations, stability in federal reporting, and predictable costs for the agency's most critical business application. The Aware CMS remains the authoritative system of record for client services, caseload management, provider payments, and RSA compliance—making its sustained performance mission-critical.

STRATEGIC PRIORITY 2 - MODERNIZE DISASTER RECOVERY (DR) USING THE OSO GRANDE DATA CENTER NMDVR leverages both of the State of New Mexico's enterprise data centers to provide secure, redundant system backups and disaster recovery capabilities.	
FY26 Strategy 1	Modernize and Replace DR Environment.
Accomplishments:	ISU will continue to ensure the existing equipment remains under warranty and maintains support on a timely manner. However, ISU will be adding additional storage to both data center sites in support of backups and data management. Additionally, a plan to replace the backup solution with a product such as Veeam, or another Dell product ensuring immutable backups. All NIST-aligned IT security policies continue to be revised and consolidated into a single framework for ISU staff. ISU continues

	to evaluate the existing DR platform to enhance scalability and speed recovery. Interim reliance on Dell Power Protect Data Manager (PPDM) and VMware remained fully reliable. However, replacement of such products will occur as devices become unsupported in the next year. Veeam and other products are being evaluated and will be put in place to support the environment regarding data recovery.
Outcomes/Metrics:	Maintained enterprise-wide recovery reliability while preparing for a future platform upgrade aligned with federal standards.
FY26 Strategy 2	DVR ISU will work to shore up NIST Documentation standards and to ensure auditing requirements get met in FY26 – for example update network topology, internal controls, AWARE recertification, BCP/DRP and other audit concerns.
Accomplishments:	ISU plans to work with a vendor to assist with updating the current NIST documentation to address the agency security needs as recommended by state auditors. Developing a current and more accurate evaluation of the environment which represent the NIST standards followed.
Outcomes/Metrics:	A modernized NIST Standard Documentation – updated from 2021 – ensuring it is current.

STRATEGIC PRIORITY 3 - IMPLEMENT AN ENHANCED STORAGE SOLUTION	
EXPAND STORAGE AND ENHANCE SYSTEM PERFORMANCE	
FY26 Strategy 1	Design and implement a storage solution to meet current and future storage needs.
Accomplishments:	Pending implementation FY27 – not implemented in FY26
Outcomes/Metrics:	Reduced infrastructure costs, improved collaboration, and ensured storage scalability.

STRATEGIC PRIORITY 4 - UPGRADE TO NEXT-GEN WI-FI 6E	
STRENGTHEN AND EXPAND Wi-Fi CAPABILITIES AND ACCESS	
FY26 Strategy 1	Advance to Wi-Fi 6E statewide.
Accomplishments:	ISU will complete to deployment of Wi-Fi 6E to remaining sites the Santa Fe headquarters first floor, and Espanola Office, and Oakland Office, the Research Office configured for WPA3-Enterprise (with 6 GHz radios WPA3-only per standard), eliminating dead zones and delivering secure wireless access. Note: all other DVR Office were upgraded in FY26

Outcomes/Metrics:	Eliminated prior dead zones, improved signal strength in shared spaces, and enabled secure high-speed access for both modern WPA3-capable devices on 6 GHz and legacy devices on 2.4/5 GHz. Staff now experience faster connectivity, lower latency, and a more reliable wireless environment that supports hybrid work and high-density use statewide. Three Offices still require upgrades due to office space expansion, State Office downstairs, and Oakland, and Espanola Office – due to office relocations.
FY26 Strategy 2	Bridging Physical and Virtual Workplaces for remaining offices
Accomplishments:	Upgrades resolved prior dead zones, improved signal strength in shared spaces, and enabled secure, high-speed access for on-site and mobile users.
Outcomes/Metrics:	Faster connectivity, lower latency, WPA3 security, and a wired-like wireless experience that supports hybrid work and high-density use statewide.

STRATEGIC PRIORITY 5 - ENHANCE ACCESS CONTROL	
ISU completed a statewide assessment of access control and surveillance needs, including two rounds of on-site visits to NMDVR offices statewide. These visits were requested to provide statewide solution design and to produce reliable cost estimates—documenting facility layouts, ingress/egress patterns, existing infrastructure, and installation requirements. The goal is to implement a centralized, cloud-based security platform that meets evolving office needs and supports consistent management and budgeting across locations. Verkada solution has been place on hold for evaluation.	
FY26 Strategy 1	Identify Cloud Access Control Solution
Accomplishments:	Evaluated multiple platforms and selected Verkada as the cloud-based access control and surveillance solution. Piloted the system at the Oakland Ave NE (Albuquerque) office, delivering real-time alerts, remote administration, and a scalable deployment model. Implementation only occurred at the Oakland Office where IT resides.
Outcomes/Metrics:	• Improved physical and digital security integration, establishing a scalable foundation for statewide rollout. • On PAUSE for further evaluation review and cost statewide

STRATEGIC PRIORITY 6 - CORE INFRASTRUCTURE UPGRADE AT OSO GRANDE DATA CENTER
ENHANCE AND EXPAND CORE INFRASTRUCTURE

FY26 Strategy 1	Enhance and expand core network infrastructure at the Oso Grande data center building redundancy of the SIMMs locations
Accomplishments:	Designed a comprehensive modernization plan for core network infrastructure, standardizing architecture across primary and secondary data centers. This will be part of an FY27/FY28 plan, as we modernize both data centers.
Outcomes/Metrics:	Developed a technically sound infrastructure roadmap and redundancy, some changes will occur based on need and as the environment requirements change. needs get

TABLE IV.1: FY26 Strategic IT Accomplishments

B. OTHER KEY FY26 IT ACCOMPLISHMENTS

Taken together, these accomplishments reduced technical debt, strengthened cybersecurity, improved efficiency and accountability across case and financial systems, and enhanced frontline IT support. By modernizing infrastructure, fortifying security, improving program tools, and elevating service delivery, NMDVR ensured that technology directly advances mission outcomes, safeguards compliance, and delivers measurable value to staff and clients statewide.

	1. Infrastructure Modernization	
1.0	Accomplishment:	Upgrade the VMWare environment and maintain Windows Server 2025 instances and decommissioned numerous unused or obsolete servers.
1.1	Value or Impact:	The new servers provide enhanced performance, improved security, and greater redundancy for critical systems, including Duo authentication, application and web servers, and other essential infrastructure—ensuring business continuity, system stability, and alignment with modern cybersecurity standards.
2.0	Accomplishment:	Still Need to Replace the Simms Core Router Software Upgrade – procured pending installation.
2.1	Value or Impact:	Ensures the core router at the Simms data center implemented updated routing protocols to improve network performance, enhance security, and support long-term infrastructure resilience.
3.0	Accomplishment:	Operating System and patching of Switches.
3.1	Value or Impact:	Upgraded network switches to improve efficiency, reduce latency, and support reliable, scalable connectivity across all NMDVR office locations.
4.0	Accomplishment:	SHARP Printer deployments
4.1	Value or Impact:	Implemented a new SHARP Contract – included printer replacements in 20 DVR Office – including papercut and e-gold fax, this addresses security concerns regarding 6-year-old printers

		on the network – eliminating all security concerns regarding the old failing hardware on the network,
	2. Security Enhancements	
5.0	Accomplishment:	Database Security.
5.1	Value or Impact:	Improved database access controls by implementing stricter user permissions and verifying role-based access assignments. These enhancements ensure that only authorized personnel can access sensitive data, support compliance with federal privacy regulations, and mitigate insider-threat risk.
6.0	Accomplishment:	Firewall Upgrades.
6.1	Value or Impact:	Maintained support versions of Cisco Secure Firewall (running FTD) devices.
7.0	Accomplishment:	VPN and Umbrella Client Auto Upgrades.
7.1	Value or Impact:	Enabled auto-update functionality for Cisco Secure Client (AnyConnect and Umbrella modules), ensuring users consistently receive the latest security patches, feature enhancements, and updated DNS/SWG enforcement policies on- and off-network.
8.0	Accomplishment:	Duo Servers Upgrade.
8.1	Value or Impact:	Upgraded Duo Authentication Proxy servers and tenant configuration to enhance identity protection, align with evolving federal standards, and reinforce enterprise access security controls.
9.0	Accomplishment:	Umbrella Conversion to DoIT's Tenant.
9.1	Value or Impact:	Migration of Cisco Umbrella service to DoIT's centralized tenant is in progress. Once completed, this transition is expected to reduce costs for NMDVR while maintaining the same level of protection and functionality. The anticipated benefits are primarily financial, leveraging economies of scale through the state-managed tenant.
10.0	Accomplishment:	Automated Monthly Patching for Workstations.
10.1	Value or Impact:	NMDVR has automated patch deployment for workstations using Microsoft Configuration Manager (formerly SCCM) with defined automatic deployment rules.
	3. Customer-Facing Systems and Program Support	
11.0	Accomplishment:	Aware Financials Application.
11.1	Value or Impact:	Implemented W-9 tracking functionality to improve financial documentation and compliance.
12.0	Accomplishment:	Custom Payment Request Reports.

12.1	Value or Impact:	Developed and deployed customized reports by NMDVR Area Office to improve payment request processing and regional data visibility.
13.0	Accomplishment:	Online Referral Application.
13.1	Value or Impact:	With support from DoIT, a custom in-house referral application was enhanced through integration of a new mapping API. The upgrade improved referral tracking, geolocation services, and user interface functionality. It also resolved prior inconsistencies that sometimes-prevented location data from displaying or processing, ensuring staff and clients now benefit from accurate geolocation support and a more reliable user experience.
14.0	Accomplishment:	Aware CMS Upgrades.
14.1	Value or Impact:	Introduced enhanced features and customizations to strengthen security, improve usability, and better align the CMS with programmatic needs.
15.0	Accomplishment:	DDS Payment Processing.
15.1	Value or Impact:	JavaScript updates were implemented to streamline system functionality, increase interface responsiveness, and improve the efficiency of the DDS payment processing system.
16.0	Accomplishment:	Other Aware CMS-Related Systems.
16.1	Value or Impact:	A new NMDVR area office (Area 10) was successfully integrated into Aware and related systems. This required extensive configuration updates and customizations, ensuring full platform functionality, maintained data integrity, and uninterrupted service delivery aligned with operational requirements.
	4. Service Delivery and Support Operations	
17.0	Accomplishment:	On-Site IT Support Visits.
17.1	Value or Impact:	ISU staff increased on-site visits in FY27/FY28 to provide direct customer support, resolve local IT issues, and escalate ergonomic concerns more quickly. These visits helped identify problems earlier, reduce downtime, and improve the overall staff experience.
18.0	Accomplishment:	Help Desk Improved Response Times.
18.1	Value or Impact:	The Help Desk team advanced its service delivery model through a combination of process improvements, enhanced support capabilities, and strengthened user engagement. These accomplishments contributed directly to increased staff productivity, reduced downtime, and improved satisfaction with IT services.
19.0	Accomplishment:	Help Desk Support and Troubleshooting.

19.1	Value or Impact:	The Help Desk team provided timely and effective support for a wide range of technical issues, ensuring minimal disruption to staff operations. Their expertise in troubleshooting hardware, software, and connectivity issues contributed to improved staff productivity and satisfaction with IT services.
20.0	Accomplishment:	Laptop refresh for the DVR staff state-wide
20.1	Value or Impact:	Image has been completed, reviewed and scanned by OCS to ensure the image build is solid, current findings represent a solid image apart from updating SCCM which houses the defined apps, and the apps needed to be updated prior to being pushed out or used on the new image. Knowing the condition of the image build we have a good understanding of how to improve the results in the future. Once all laptops have been replaced, ISU will have replace 120 Windows 10 with multiple vulnerabilities.

TABLE IV.2: Other Key IT Accomplishments - FY26

V. FY28 IT STRATEGIC GOALS AND STRATEGIES

STRATEGIC PRIORITY 1 - STRENGTHEN CYBERSECURITY POSTURE	
NMDVR is committed to advancing its cybersecurity resilience to protect sensitive data, safeguard critical systems, and ensure full compliance with federal and state mandates. This priority focuses on sustaining SSA-required NIST SP 800-53 Rev. 5 controls. ISU will also expand staff training and evaluate advanced detection technologies to strengthen organizational readiness.	
FY28 Strategy 1	Run scenario-based cyberattack simulations.
Outcomes/Metrics	• Identify exploitable vulnerabilities. • Validate incident response readiness through simulations. • Document compliance with NIST SP 800-53 Rev. 5 and statewide standards. • Prioritize findings for mitigation.
FY28 Strategy 2	Enforce standardized patch management.
Outcomes/Metrics	• Publish patch cadence and compliance reporting. • Reduce audit findings tied to outdated systems. • Improve vulnerability scores and reduce exposure to critical risks.

STRATEGIC PRIORITY 2 – ENHANCE INFRASTRUCTURE & DISASTER RECOVERY
Ensuring continuity of operations and modern, secure infrastructure is a central CIO responsibility. In FY28, ISU will pursue a dual approach: retiring legacy systems to reduce

technical debt while advancing disaster recovery capabilities to safeguard core business operations. This recognizes that recovery depends not only on technology but also on tested processes, clear procedures, and resilient infrastructure.	
FY28 Strategy 1	Implement off-network, immutable (object-lock/WORM) backups in production.
Outcomes/Metrics	• Demonstrate ransomware recovery readiness through two DR simulations. • Immutable retention window ≥30 days. • Restore success rate ≥99%.
FY28 Strategy 2	Retire and replace outdated infrastructure, end-user equipment including the replacement of security
Outcomes/Metrics	• Retire ≥80% of identified legacy systems by FY28 year-end (subject to funding). • Lower long-term maintenance costs through consolidation. • Achieve a >99% success rate on encrypted backups and replications.
FY28 Strategy 3	Exercise the DR Plan.
Outcomes/Metrics	• Validation of recovery capabilities through two DR exercises annually. • Close ≥ 90% of identified gaps within 90 days of each exercise, as resources permit, to harden recovery posture. • Maintain Tier-1 RTO ≤ 8 hours and RPO ≤ 1 hour. • Directly safeguard continuity of counseling sessions, provider payments, and federal reporting systems.
FY28 Strategy 4	Strengthen network reliability.
Outcomes/Metrics	• Replace all end-of-life network devices by end of FY28. • Improve network performance (latency, throughput, error rates) by at least 20% over baseline.

STRATEGIC PRIORITY 3 – ASSESS & PILOT CLOUD SERVICES	
NMDVR will evaluate cloud services where they can measurably improve efficiency, resilience, security, or compliance. No production deployment will occur unless a pilot meets defined success targets and receives all required approvals. Governance will align with DoIT standards and FedRAMP/NIST requirements.	
FY28 Strategy 1	Conduct cloud-readiness assessments with cost-benefit analyses.
Outcomes/Metrics	• Publish standardized assessments and analyses.

	• Cloud spend variance ≤10% with tag-based show-back and guardrails. • Improve uptime, accessibility, and support efficiency.
FY28 Strategy 2	Cloud-based access control platform.
Outcomes/Metrics	• Improve physical security posture. • Document compliance. • Reduce costs and reliance on high-maintenance legacy systems. • Measure SOP adoption across locations.

STRATEGIC PRIORITY 4 - ASSESS & PILOT EMERGING TECHNOLOGIES	
Artificial intelligence (AI) may help NMDVR optimize limited resources, improve responsiveness, and enhance client services. In May/JuneFY28, NMDVR will evaluate AI and related tools through time-boxed pilots. No production deployment will occur unless a pilot meets defined success criteria and all compliance requirements. Governance will align with the NIST AI Risk Management Framework (Govern, Map, Measure, Manage), SSA security requirements, statewide policies, and ethical AI standards. **Guardrails (apply to all pilots)** • Human-in-the-loop review with clear escalation paths; audit logs retained per policy. • Vendors handling agency data: FedRAMP-authorized (as applicable). • User-facing features must meet WCAG 2.1 AA; include accessibility/usability testing. • Document AI RMF artifacts (risk register, impact assessment, test results) per pilot. • Pilots are time-boxed (≤90 days) with pre-agreed success metrics and kill criteria.	
FY28 Strategy 1	Pilot AI-enabled solutions starting with the Help Desk – May/June of FY28.
Outcomes/Metrics	• Govern all pilots under NIST AI RMF with risk assessments, human-in-the-loop oversight, and data-privacy controls. • Assess scalability for accessibility support and data analysis.
FY28 Strategy 2	Establish AI governance and procurement standards (policy, intake, risk assessment, data classification, evaluation/rollback).
Outcomes/Metrics	• Publish AI policy and intake checklist. • 100% of AI procurements include data-use prohibitions and security requirements.

	• Complete formal risk assessments for ≥3 pilots.
FY28 Strategy 3	Modernize knowledge management (search, summarization, article drafting) to support staff productivity.
Outcomes/Metrics	• Reduce the average time it takes staff to find an answer by at least 30%. • Increase the share of searches that return a useful result by at least 15%.

TABLE V.1: FY28 IT Strategic Goals and Strategies

VII. C2 FUNDING

SPECIAL FUNDING, SUPPLEMENTAL, COMPUTER SYSTEM ENHANCEMENT (C2) FUNDING AND REAUTHORIZATION OF C2 APPROPRIATIONS

1. [Include narrative describing any special or supplemental funding requested. If none, note the agency has no requests.]

2. [Include a list of C2 funding request(s) with the name(s) of the proposed projects. Insert a C2 Information Technology Data Processing – Computer Enhancement Fund (CSEF) form for each request as Appendix-A-III and reference Appendix-A-III in this section. If none, note the agency has no requests.]

3. [Include requested reauthorizations of prior C2 appropriations or note the agency is not requesting reauthorization of prior C2 appropriations.]

None at this time.

VIII. REQUEST FOR REAUTHORIZATION OF C2 APPROPRIATIONS

<table>
<tr><th colspan="5">Information Technology Request for Reauthorization of C2 Appropriations</th></tr>
<tr><td>Agency Name</td><td></td><td>Agency Code</td><td colspan="2"></td></tr>
<tr><td>Lead Agency Name Listed on Appropriation</td><td></td><td>Project Name</td><td colspan="2"></td></tr>
<tr><td colspan="3">Source of Authorization
(e.g. Laws 2022, Chapter 54, Section 7 (12) or Grant/Federal Fund #)</td><td>Appropriation Amount
(in thousands)</td><td>Remaining Balance
(in thousands)</td></tr>
<tr><td colspan="3"></td><td>0.0</td><td>0.0</td></tr>
<tr><td colspan="3"></td><td>0.0</td><td>0.0</td></tr>
<tr><td colspan="3"></td><td>0.0</td><td>0.0</td></tr>
<tr><td>Total amount appropriated for project life
(in thousands)</td><td></td><td colspan="2">Will the project be completed within the next fiscal year?</td><td>☐ Yes
☐ No</td></tr>
<tr><td>Reason for Requesting Reauthorization</td><td colspan="4"></td></tr>
</table>

TABLE VIII.1: Request for Reauthorization of C2 Appropriations

None at this time.

Agency Code: 64400

NM DVR Fiscal Year 2028
ISU Budget

	Fund Source FY25	FY26	FY27	FY28
Other State Funds	0.00	0.00	0.00	0.00
Federal Funds	3,797.77	3,629.78	5,845.77	5,586.60
Internal Svc Funds/Interagency Transfer	0.00	0.00	0.00	0.00
Total	**3,797.77**	**3,629.78**	**5,845.77**	**5,586.60**

Expenditure Categories *(dollar in thousands)*

Category or Account Description	FY25 Actual	FY26 Actual	FY27 OpBud	FY28 Estimate
Personal Services & Employee Benefits	1,715.50	1,731.86	2,099.07	2,152.50
Contractual & Professional Services	214.91	202.90	400.00	400.00
IT Other Services	1,867.36	1,695.02	3,346.70	3,034.10
Other Financing Uses	0.00	0.00	0.00	0.00
Total	**3,797.77**	**3,629.78**	**5,845.77**	**5,586.60**

	Print Name	Phone	Email
Agency Cabinet Secretary/Director (Mandatory)	Stephon L. Scott, Ed.D., M.P.A.	(505)546-2239	Stephon.Scott@dvr.nm.gov
Interim Chief Information Officer	Elaine Jaramillo	(505)460-2960	elaine.jaramillo@dvr.nm.gov
Chief Financial Officer (Mandatory)	Samantha Rendon	(505)546-7166	samantha.rendon@dvr.nm.gov

Signed by:
Dr. Stephon L. Scott
454458AEAC104C2...

9/1/2026

Agency Cabinet Secretary/Director (Mandatory) **Date**

Signed by:
Elaine Jaramillo
BAC848FE834C4D9...

9/1/2026

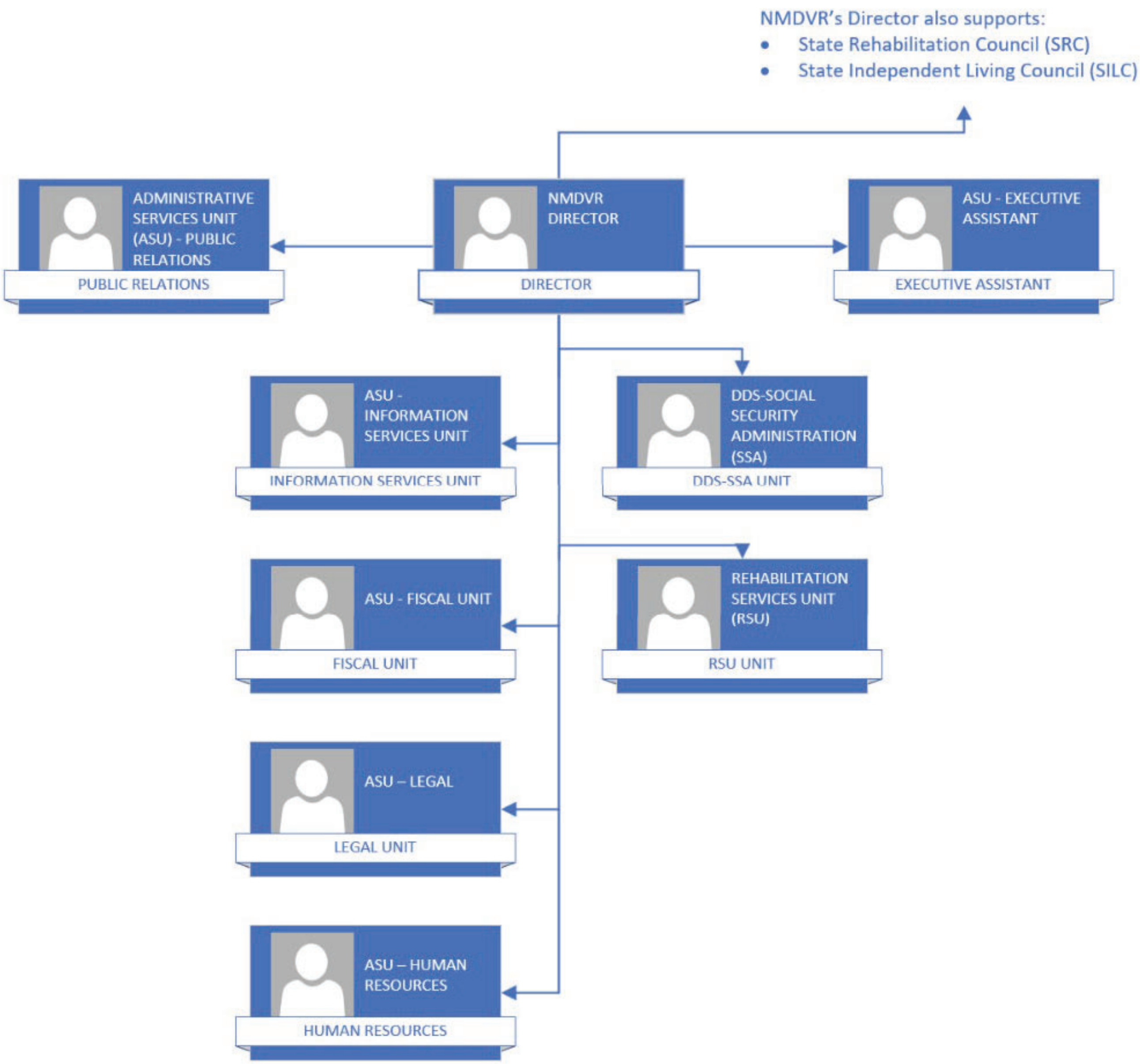
Chief Information Officer or IT Lead (Mandatory) **Date**

Signed by:
Samantha Rendon
8E260F502BE1421...

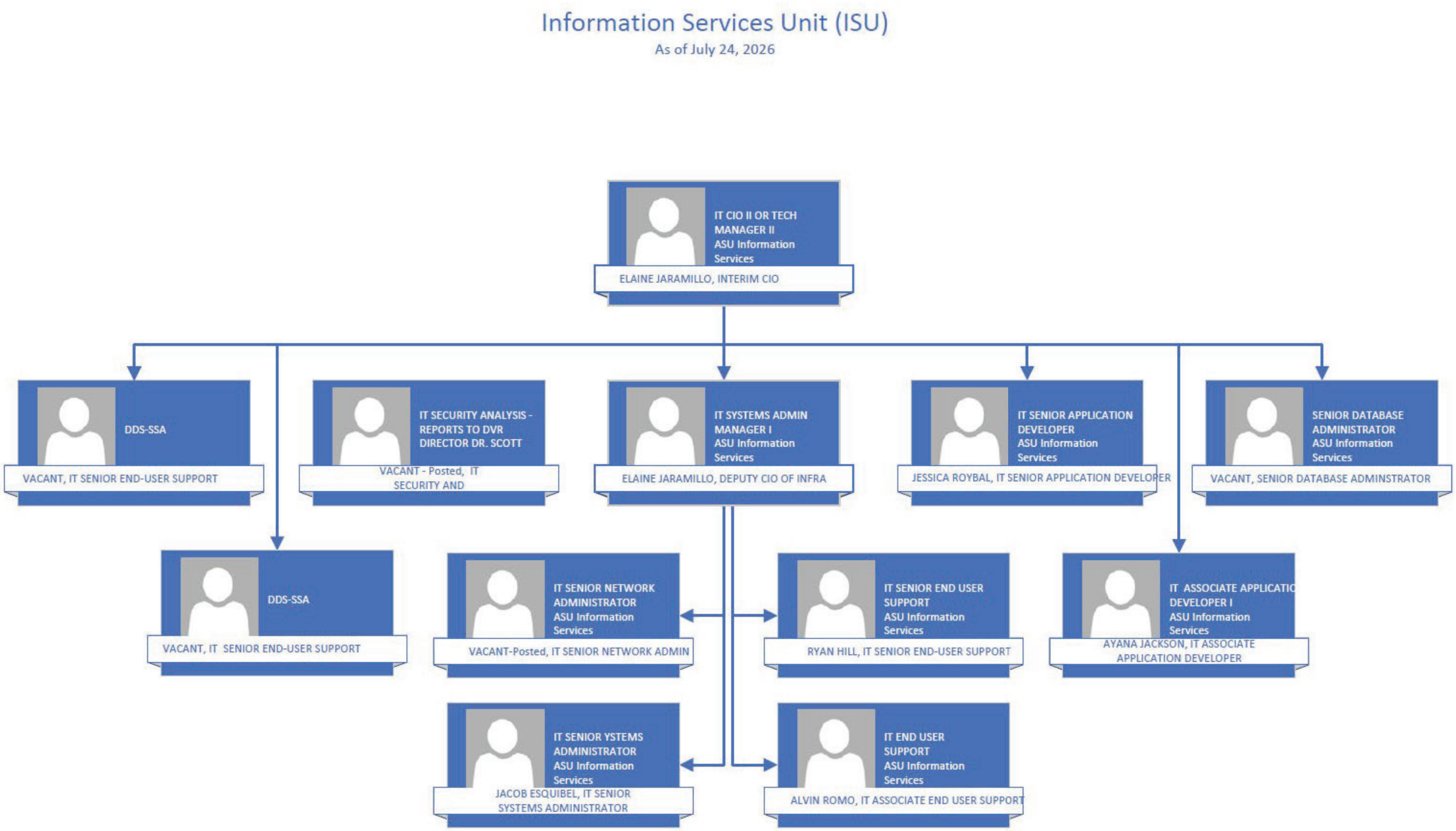
9/1/2026

Chief Financial Officer (Mandatory) **Date**

APPENDIX A-I: AGENCY ORGANIZATION CHART



APPENDIX A-II: ISU ORGANIZATION CHART



APPENDIX A-III: C2 IT DATA PROCESSING CSEF

C2: Information Technology

Data Processing - Computer Systems Enhancement Fund (CSEF)

Agency Name	Agency Code	Project Name			
Multi-Agency Project	**Participating Agencies**		**Priority**	**Projected Start Date**	**Projected End Date**
Yes/No					

Revenue Project Cost *(dollars in thousands)*					
Category or Account Description	**FY24 & Prev Actual**	**FY25 Budget**	**FY26 Request**	**FY27 Request Estimate (If any)**	**Total**
General Fund (CSEF)	0.0	0.0	0.0	0.0	0.0
Other State Funds *(*specify funds below)*	0.0	0.0	0.0	0.0	0.0
Federal Funds	0.0	0.0	0.0	0.0	0.0
Internal Svc Funds/Interagency Transfer	0.0	0.0	0.0	0.0	0.0
Total	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**
***If Other State Funds, Specify Funding Source/Fund Name**					

Expenditure Categories *(dollars in thousands)*					
	FY24 & Prev Actual	**FY25 Budget**	**FY26 Request**	**FY27 Estimate**	**Total**
Personal Services & Employee Benefits	0.0	0.0	0.0	0.0	0.0
Professional Services	0.0	0.0	0.0	0.0	0.0
Travel/Lodging	0.0	0.0	0.0	0.0	0.0
IT Hardware	0.0	0.0	0.0	0.0	0.0
IT Software	0.0	0.0	0.0	0.0	0.0
Other	0.0	0.0	0.0	0.0	0.0
Total	**0.0**	**0.0**	**0.0**	**0.0**	**0.0**

	Print Name	Phone	Email Address	Date
Agency Cabinet Secretary/ Director (Mandatory)				
Chief information Officer or IT Lead(Mandatory)				
Chief Finance Officer / Budget Director (Mandatory)				

Agency Cabinet Secretary/Director Signature

Chief Information Officer/IT Lead Signature

Budget Director Signature

None at this time.

APPENDIX B-I: CLOUD COMPUTING BENEFITS AND CHALLENGES

Category	Pros (Benefits)	Cons (Challenges)
Scalability & Flexibility	Easily scale resources up or down based on demand, supporting dynamic workloads.	May lead to vendor lock-in, limiting flexibility and increasing switching costs over time.
Cost Efficiency	Converts capital expenses to operating expenses; reduces hardware and maintenance costs.	Unanticipated usage charges can result in budget overruns if not closely monitored.
Remote Accessibility	Enables secure access to systems from any Internet-connected location, supporting hybrid work and distributed teams.	Depends on consistent Internet connectivity; outages may disrupt access to systems.
Disaster Recovery & Business Continuity	Built-in redundancy, automated backups, and fast recovery capabilities improve resilience.	Agencies must ensure that cloud DR services meet their compliance and operational requirements.
Security Enhancements	Leading providers offer advanced security measures, compliance certifications, and regular patching.	Agencies still bear responsibility under the shared responsibility model for securing data and configurations.
Automatic Updates	Cloud platforms manage patches and upgrades automatically, reducing administrative workload.	Less control over update timing and rollout procedures, which may impact compatibility with legacy systems.
Innovation Enablement	Supports integration of AI, analytics, automation, and other emerging technologies with lower technical barriers to entry.	Integrating cloud services with legacy or on-premises applications may require substantial technical and financial effort.
Compliance Management	Many providers are authorized under FedRAMP and implement NIST SP 800-53 Rev. 5 security controls as part of that authorization, aiding audit readiness.	Ensuring ongoing compliance with SSA, RSA, or other federal program rules still requires strong internal governance.

APPENDIX B-II: DEFINITIONS

A. **ADA (Americans with Disabilities Act):** U.S. civil rights law prohibiting discrimination on the basis of disability. Title II applies to services, programs, and activities of state and local governments.
B. **Active Directory (AD):** Microsoft directory service providing authentication, authorization, Group Policy, and integrated DNS.
C. **AI (Artificial Intelligence):** Field of computer science encompassing systems that perform tasks requiring human-like intelligence, such as natural language processing, prediction, or pattern recognition. Includes *narrow AI* (single-task tools), *generative AI* (content creation), and *assistive AI* (e.g., Help Desk automation).
D. **API (Application Programming Interface):** A standardized way for software systems to communicate programmatically.
E. **Aware CMS (Case Management System):** System of record for vocational rehabilitation case management, provider payments, and reporting to the Rehabilitation Services Administration (RSA).
F. **Cisco Secure Client (AnyConnect):** A unified endpoint client providing VPN connectivity (AnyConnect) and optional modules such as Umbrella Roaming for DNS/SWG policy enforcement.
G. **Cisco Umbrella:** DNS-layer security and Secure Web Gateway used for on/off-network protection and policy enforcement.
H. **Cradlepoint:** Secure 4G/5G routers and mobile network devices providing connectivity for branch offices, mobile units, and remote deployments. Can be centrally managed via APIs to apply consistent filtering and security policies.
I. **DDS:** Disability Determination Services.
J. **DNS (Domain Name System):** Naming system that translates hostnames to IP addresses; enforcement point for Umbrella DNS policies.
K. **DoIT:** New Mexico Department of Information Technology.
L. **DR (Disaster Recovery):** Coordinated processes and technologies for restoring IT systems, applications, and data to ensure continuity of operations following a disruption.
M. **Duo/Duo Authentication Proxy:** Cisco-owned multi-factor authentication platform used by NMDVR. The Duo Authentication Proxy is a Windows/Linux service that brokers authentication between on-premises systems and the Duo cloud service.
N. **EAP-TLS (Extensible Authentication Protocol – Transport Layer Security):** Certificate-based Wi-Fi authentication method used with Cisco ISE to validate devices and users securely.
O. **EDR (Endpoint Detection and Response):** Cybersecurity tools that monitor endpoints (desktops, laptops, mobile devices) in real time, detecting threats and automating responses.
P. **FedRAMP (Federal Risk and Authorization Management Program):** A federal program that standardizes security assessment and authorization for cloud services used by U.S. federal agencies. States may leverage FedRAMP authorizations as part of their own reviews.
Q. **FISMA (Federal Information Security Modernization Act):** U.S. law governing federal information security requirements and reporting for federal agencies.
R. **FTD (Firepower Threat Defense):** Cisco Secure Firewall software image providing next-generation firewall services.

S. **HA (High Availability):** System design principle that uses redundancy and failover to minimize downtime and ensure continuity of services.
T. **IEEE 802.1X:** Port-based network access control standard used with EAP-TLS for wired/wireless authentication.
U. **ISE (Identity Services Engine):** Cisco platform that enforces network access policy (802.1X/EAP-TLS, posture, segmentation) and supports Zero Trust.
V. **MFA (Multi-Factor Authentication):** Security mechanism requiring two or more independent credentials (e.g., password and token) to verify user identity.
W. **MFD (Multi-Function Device):** Office equipment combining printing, copying, scanning, and faxing capabilities with secure access controls.
X. **Microsoft Configuration Manager (ConfigMgr, formerly SCCM):** Microsoft's endpoint management platform for software distribution, patching, and inventory.
Y. **NIST (National Institute of Standards and Technology):** Federal agency responsible for developing IT, cybersecurity, and measurement standards.
Z. **NIST SP 800-53 Rev. 5:** Catalog of security and privacy controls for federal information systems.
AA. **NMLDS (RISE NM):** New Mexico Longitudinal Data System (publicly branded RISE NM).
BB. **Object-Lock / WORM (Write Once, Read Many):** A storage feature that prevents alteration or deletion of data for a set retention period.
CC. **OCS:** State Office of Cybersecurity.
DD. **PED / HED / DWS / ECECD:** Public Education Department (PED), Higher Education Department (HED), Department of Workforce Solutions (DWS), Early Childhood Education & Care Department (ECECD).
EE. **PII (Personally Identifiable Information):** Information that can identify an individual (e.g., SSN, DOB, financial or health records).
FF. **PPDM (PowerProtect Data Manager):** Enterprise platform from Dell Technologies used for backup, replication, and disaster recovery of virtualized systems.
GG. **RPO (Recovery Point Objective):** Maximum tolerable amount of data loss during a disruption, expressed in time.
HH. **RSA:** Rehabilitation Services Administration (U.S. Dept. of Education).
II. **RTO (Recovery Time Objective):** Maximum tolerable duration of downtime after a disruption.
JJ. **Secure Web Gateway (SWG):** Security service that filters and inspects web traffic to enforce policy and block threats.
KK. **SSA:** Social Security Administration.
LL. **vCenter/vSphere:** VMware platforms used to manage and run enterprise virtualization environments that host NMDVR's critical applications.
MM. **VPN (Virtual Private Network):** Encrypted tunnel protecting traffic between remote users and NMDVR's internal network.
NN. **WCAG (Web Content Accessibility Guidelines):** International web accessibility standards; New Mexico requires WCAG 2.1 AA compliance by April 2026.
OO. **Wi-Fi:** Wireless networking technology based on IEEE 802.11 standards.
PP. **Wi-Fi 6E:** Extension of Wi-Fi into the 6 GHz band, enabling additional channels and lower latency; typically paired with WPA3-Enterprise in modern enterprise deployments.
QQ. **ZTA (Zero Trust Architecture):** Cybersecurity framework requiring continuous authentication and authorization of users, devices, and applications before granting or maintaining access.