



NM911 Program

Consolidation and JPA Guidance

Statutory Reference: [N. M. S. A. 1978, § 63-9D-4](#)

Statutory Reference: [N.M.S.A. 1978, § 11-1-4](#)

Rule: [NMAC 10.6.2.15 PSAP CONSOLIDATION](#)

The E-911 Rule requires that municipal and county public safety answering points (PSAPs) within their contiguous county boundaries consolidate their 911 call answering and radio dispatch functions within one consolidated PSAP in the county. Only the consolidated PSAP in the county may apply for and receive funding for E911 equipment, equipment maintenance, training reimbursement, trunk and ALI lines; and E911 call taking and mapping equipment from the E911 fund for phase I and phase II enhanced wireless service.

PSAP Consolidation Plans should be developed pursuant to NMAC 10.6.2.15 and JPA's pursuant to the Joint Powers Agreement Act Section 11-1- NMSA 1978. Considerations include:

- Fiscal Agent (Lead Agency)
- Governance / Board composition, powers and responsibilities
- Funding / Budget Authority / strict accountability of all receipts and disbursement
- PSAP Location / Technology / Disposition, division or distribution of any property
- PSAP Operations / Dispatch Agreements / Back-up / Interoperability
- GIS and Addressing

The evolution of 9-1-1 technology and new communications technology has increasing incentivized consolidation of all 911 services across local jurisdictions to achieve economies of scale and meet the demands of a Next Generation 911 system. Consolidation reduce operating costs by reducing the number network connections within the 9-1-1 network and reduces capital costs with shared technology, including call processing equipment, computer-aided dispatch, mapping, radio, and logging recorders

The process to develop a consolidation plan and approved JPA is described below:

Consolidation Planning and JPA Approval Process

1. Identify lead agency and local champion for consolidation; build consensus among stakeholders
2. Examine feasibility and consider: consolidation model, organizational structure and governance, staffing levels and pay scales, 9-1-1 and administrative call volume and processing statistics, training and quality assurance processes, budget, technology, facility, interoperability
3. Develop Consolidation Plan and begin drafting JPA
4. Submit draft JPA to NM911 Program Manager for programmatic review to ensure alignment with statewide goals
5. and requirements in 10.6.2.15 NMAC.
6. Submit final JPA to DFA legal team through the [Portal](#), in accordance with [Joint Powers Agreement Policy and Procedures \(Aug. 2026\)](#). It will be routed to the DFA Secretary's office for approval and signature per the JPA Act.
7. Executed JPA will be returned and copy will be filed on record at DFA. All JPA amendments should be submitted using the same process.

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